

SUMMARY 2011

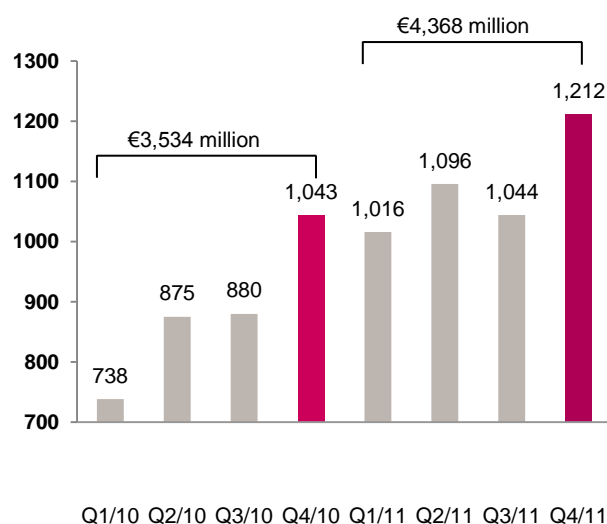
REVENUE (change compared to previous year) **+ 24%**

ADJUSTED EBIT **€365 million**

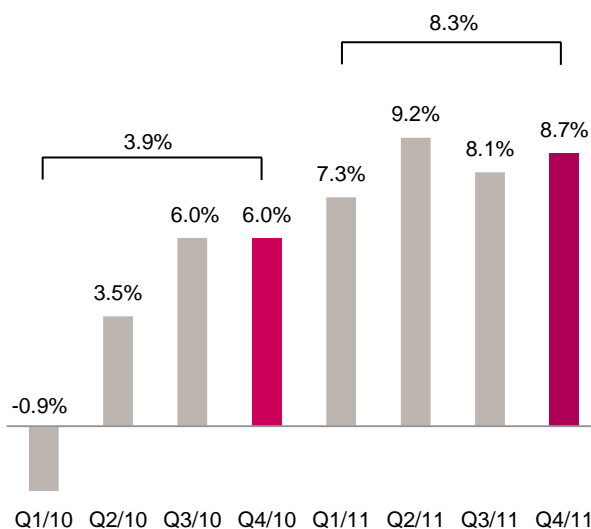
ADJUSTED EBIT MARGIN **8.3%**

FREE CASH FLOW **€234 million**

Revenue (€ million)



Adjusted EBIT Margin



* The Adjusted EBIT in Q2/2011 includes €7 million in profits from investments mainly related to participations in dealers. These profits represent 0.7%-points of EBIT Margin which generally occur in Q2/2011 for the fiscal year. Thus, the Adjusted EBIT Margin in Q2/2011 amounts to 8.5% adjusted by profits from investments. In Q2/2010 the profits from investments were €2 million.



We are a leading global supplier of industrial trucks and we are well-positioned to capture growth opportunities in our European home market as well as across global growth regions by leveraging our leading market positions, our global sales and service network, our comprehensive product and service offering, our technological leadership and our multi-brand offerings. We are the largest manufacturer of industrial trucks in Europe and the second largest manufacturer globally.

KION Group key figures *)

€ million	2011	2010	2009	Change 2011/2010
Order intake (in €)	4,682	3,860	3,028	21.3%
Order intake (in units)	144,800	121,500	92,000	19.2%
Revenue	4,368	3,534	3,084	23.6%
EBITDA	569	380	183	49.7%
Adjusted EBITDA ¹	665	462	311	43.9%
Adjusted EBITDA Margin ¹	15.2%	13.1%	10.1%	-
EBIT	213	35	-182	>100%
Adjusted EBIT ¹	365	139	-29	>100%
Adjusted EBIT Margin ¹	8.3%	3.9%	-0.9%	-
Loss for the year	-93	-197	-366	52.8%
Capital expenditures	133	123	108	7.7%
Free cash flow ²	234	76	2	>100%
Total spending on R&D ³	120	103	101	16.3%
R&D spending/revenue (%)	2.8%	2.9%	3.3%	-

€ million	12/31/2011	12/31/2010	12/31/2009	Change 2011/2010
Trade working capital	668	661	625	1.1%
Cash and cash equivalents	373	253	463	47.7%
Equity	-488	-400	-213	-21.9%
Net financial debt	2,657	2,641	2,484	0.6%
Number of employees incl. apprentices and trainees	21,862	19,968	19,953	9.5%

¹ Adjusted for KION acquisition items and one-off items

² Free cash flow is defined as Cash flow from operating activities less Cash flow used in investing activities

³ Including amortization expense, depreciation and capitalization

*) KION Group figures reflect financial data of KION Holding 1 GmbH as well as for certain respects figures of KION GROUP GmbH which acts as the management holding company for the Group.

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ANNEX 1: QUARTERLY FINANCIAL INFORMATION

ANNEX 2: ANNUAL REPORT 2011 - KION HOLDING 1 GMBH

ANNEX 3: ANNUAL REPORT 2010 - KION HOLDING 1 GMBH

DISCLAIMER

This Annual report has been prepared in respect of the period ended December 31, 2011. In relation to the financial statements for the year ended December 31, 2010, and the discussion and analysis thereof, please refer to the Annual Report for 2010, annexed hereto, which includes the relevant financial statements and discussion and analysis. Please note that the Annual Report for 2010 speaks only of its date, and that statements made in the Annual Report for 2010 may be superseded by later statements, including those made in this Annual Report for 2011.

We have enclosed to this Annual Bond Report 2011 the Group Management Reports, Consolidated Financial Statements and Notes of KION Holding 1 GmbH for the financial years 2011 and 2010. This financial data differs in certain respects from the financial data of KION GROUP GmbH: The financial statements of KION Holding 1 GmbH for 2011 include a shareholder loan in the principal amount of €500 million (before capitalized interest) and certain fees including audit fees and annual fees to the supervisory board.

KION Holding 1 GmbH owns all the shares in KION Holding 2 GmbH, which in turn is the sole shareholder of KION GROUP GmbH. KION GROUP GmbH acts as our management holding company.

This Annual Bond Report 2011 should be read in conjunction with the 2011 and 2010 Group Management Reports, Consolidated Financial Statements and Notes of KION Holding 1 GmbH enclosed to this document or available on our website www.kiongroup.com.

The accompanying Consolidated Financial Statements of the KION Holding 1 GmbH for the financial years ended December 31, 2011 and December 31, 2010 have been prepared in accordance with section 315a of the German Commercial Code (HGB) which requires the application of International Financial Reporting Standards (IFRSs) of the International Accounting Standards Board (IASB) applicable as at the reporting date as well as the associated interpretations (IFRICs) of the IFRS Interpretations Committee (IFRS IC). The financial information and Financial Statements included in this report are presented in Euro. Certain numerical figures included in this report have been rounded. Therefore, discrepancies in tables between totals and the sums of the amounts listed and between figures in tables and their respective analysis in the text of the report may occur due to such rounding. All changes in percentage and ratios were calculated using the underlying data in Euro thousands.

This report and its enclosed documents contain information, data and predictions about our markets and our competitive position. We have not verified the accuracy of such information, data or predictions contained in this report that were taken or derived from industry publications, public documents of our competitors or other external sources. We believe that the information, data and predictions presented in this report provide fair and adequate estimates of the size of our markets and fairly reflect our competitive position within these markets. However, our internal estimates have not been verified by an external expert, and we cannot guarantee that a third party using different methods to assemble, analyze or compute market information and data would obtain or generate the same results. In addition, our competitors may define our and their markets differently than we do.

The discussion includes forward looking statements, which, although based on assumptions that we consider reasonable, are subject to risk and uncertainties, which could cause actual results, events or conditions to differ materially from those expressed or implied herein. Investors are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date hereof. We undertake no obligation to release publicly the result of any revisions to these forward-looking statements which may be made to reflect events or circumstances after the date hereof, including, without limitation, changes in our business or strategy or planned capital expenditures, or to reflect the occurrence of unanticipated events. We provide a cautionary discussion of risks and uncertainties under "Risk Factors" contained in this report. These are factors that we think would cause our actual results to differ materially from expected results. Other factors besides those, however, could also adversely affect us.

BUSINESS

Overview

We are a leading global supplier of industrial trucks and we are well-positioned to capture growth opportunities in our European home market as well as across global growth regions by leveraging our leading market positions, our global sales and service network, our comprehensive product and service offering, our technological leadership and our multi-brand offerings. We are the largest manufacturer of industrial trucks in Europe and the second largest manufacturer globally in terms of unit sales. Our European market share (including Russia) amounts to approximately 33% in 2011 with a global market share of approximately 15%, and we benefit from an installed fleet of over one million trucks. We are the overall number three competitor and the largest non-domestic player in China, as well as one of the leading industrial truck brands in other important growth markets such as Eastern Europe, Asia and South and Central America. We are the only major global manufacturer focused solely on industrial trucks, and we complement our new truck business with a broad service offering.

We operate through our two global brands, Linde and STILL, and through our four regional brands, Fenwick (France), OM (Italy), Baoli (China and emerging markets) and Voltas (India), as well as 19 separate production sites, including our hydraulics and components business, and more than 1,200 distributors, dealers and other sales outlets in over 100 countries. We offer a full range of products including warehouse and counter-balance trucks with both electric and internal combustion engines, across the premium, value and economy segments.

We complement our products with a comprehensive service offering geared to our customers' specific needs, including after sales service, financial services, fleet management and software solutions. Our service activities are an essential sales support function for our new truck sales business and also generate higher margins as well as more stable revenue on a stand-alone basis. Our production and service activities are complemented by our Linde Hydraulics business, which manufactures high-end hydraulic components for use within our products, as well as customized hydraulic components for external customers, across a variety of industries. In 2011, 54% of our revenue was generated from new truck sales, 42% from our service offering and 4% from hydraulics.

Our Strategy

Maintain new truck market leadership and expand service offering in our European markets.

We aim to maintain the strong market leadership positions that we have achieved in the European markets by leveraging our strong brands and remaining at the forefront of technological innovation, while increasing the benefits we provide to our customers by growing our service offering. We believe that we can differentiate our products through technological leadership that translates into superior customer benefits. To maintain our technological leadership position, we continue to invest significantly in research and development. Our research and development costs in 2011 were €120 million, or 5% of our new truck and hydraulics sales and 3% of our revenue. We believe this level of investment to be higher than what most of our competitors spent during that period. Our research and development pipeline includes innovations to address major technological trends, including fuel cell drive systems, hybrid trucks, lithium-ion technology and enhanced ergonomics. We strive to continuously broaden the range and increase the quality of the services we offer and develop for our customers, including solutions for fleet management, intra-logistics processes, efficient goods flow management and IT systems. We intend to increase our market share and coverage in our after sales business in particular by targeting our significant installed base. We believe that our full product and service offering increases our value proposition and helps to strengthen customer loyalty.

Tap full market potential in growth regions.

We intend to exploit our excellent position in important growth markets in order to benefit from the increasing demand in those markets. We plan to continue introducing more tailored products into specific markets including China, India and Brazil, and to build out our local product distribution and manufacturing network. We strive to leverage our diverse product portfolio to cover the premium, value and economy segments as the emerging markets continue to grow. We seek to further increase our local product offerings and expand our sales and services network in key growth regions. We aim to achieve this through targeted investments in local manufacturing capacity, product research and

development and sales presence. This also includes targeted acquisition of dealers in markets important to us, and, opportunistically, acquisitions of small local or regional manufacturers. Our joint venture with Voltas, Voltas Material Handling, gives us a good entry to the economy segment of the Indian material handling market. The Indian market for material handling is still one of the most underdeveloped among the major growth countries, and thus holds a lot of growth potential. The combined strengths of Voltas, with its good market reputation and long-standing experience in India, coupled with our know-how in material handling, will provide the starting point to participate in that growth.

Further improve market penetration through our multi-brand strategy and sales and service networks.

We leverage our multi-brand strategy, with our Linde, Fenwick, STILL, OM, Baoli and Voltas brands, to reach a wide range of regions and customers as well as the economy, value and premium market segments. We believe that this results in increased sales due to our ability to better address customer needs in their specific locations. For example, in order to be able to realize the potential of the important growth markets of Asia and South and Central America, which generally have lower technological requirements and are more price sensitive, we added Baoli, a local Chinese manufacturer, to our group as a fifth brand in 2009, to focus on the economy segment in China and also to leverage this product offering in other markets. In 2011, we added the Voltas brand to increase our presence in the Indian market. We will continue to explore selected external growth opportunities and seek to maximize our growth potential by utilizing the different strengths of our six brands, allowing us to present multiple options to our competitors, thereby increasing our overall market share. This effort will be assisted by the continued exploitation of our existing service network in order to drive new truck sales and after sales revenue.

Reduce costs by exploiting group-wide synergies and achieving operational excellence.

We strive to approach the market through our separate brands, maximizing our potential market share, while simultaneously working across our brands to achieve synergies and reduce costs in operations by implementing best practices throughout our group. While historically the various entities were largely managed separately, we are now focused on exploiting group-wide synergies while maintaining the distinctive identities of our brands. For example, our quality and production controls and logistics units are now managed by a central operations team in order to create uniform standards and make expertise available across our group. In addition, we plan to continue improving our production footprint across the group. We are able to efficiently manage resources through a shared procurement organization and a joint research and development unit which enables the bundling of resources and more efficient capacity utilization, while still maintaining independent brand support where appropriate. We will continue to optimize our systems and processes, and we are also in the process of implementing and running standardized IT systems and platforms in order to continue to improve margins.

Our Strengths

Market leader in attractive European market.

We are the leading European industrial truck manufacturer with a market share of approximately 33% in 2011. Our position is particularly strong in Western Europe, where, in 2011, we commanded market shares in excess of 40% in both Germany and France. We believe that our strong product offering, our customer relationships, our dense sales and service network, and our significant installed base of trucks provide us with an excellent platform to capture future demand in the European markets. The market in which we operate is large and has seen historic growth at rates exceeding world GDP growth rates. In 2011, much of the demand in our core European market was driven by replacement demand with underlying growth driven by increasing globalization and world trade.

Established platform capturing emerging markets growth.

We have a strong presence in many emerging markets. Approximately 30% of our new trucks were sold to growth markets in 2011, mainly in China, Brazil and Eastern Europe. We are in a leading market position in Eastern Europe and Brazil with approximately 21% and 23% market share in 2011, respectively, in these markets. Additionally, we are the largest non-domestic manufacturer of industrial trucks in China. In 2011, we significantly strengthened our position in India by establishing a joint venture with Voltas. This joint venture allows us to capture significant market share in an early stage of the development of the Indian market. We believe that our position in these emerging economies will allow us to capture additional sales volumes as these markets continue to grow. In addition, given our access to premium product offerings across all truck types and our service know-how derived from our strong market position in Europe, we believe that we are well positioned to benefit as these markets mature and demand shifts towards premium products and services that not all local players may be able to provide.

Global and regional brands with a loyal customer following.

We operate our business through a multi-brand strategy, allowing us to strategically position ourselves across a wide range of products, geographies, regions and customer preferences. Our global Linde and STILL brands, as well as our regional Fenwick, OM, Baoli and Voltas brands, benefit from significant customer recognition and loyalty. We leverage our multi-brand platform to reach a wide range of regions and customers, as well as the economy, value and premium market segments. We believe that this enhances our position by better addressing customer needs in their specific locations.

Full product offering, diversified across products, customers and geographic markets.

We offer a complete product range of new industrial trucks, from small low-lift pallet trucks up to 46 ton container handlers, as well as maintenance and repair services, comprehensive fleet management solutions and financial solutions. This comprehensive product offering is important to our premium customers, who seek a full product line, including services, in selecting an industrial truck manufacturer. Our customers are highly diversified by end markets and by geography. China is our third biggest market behind Germany and France in terms of new trucks sold in units, and Brazil is our sixth biggest market. Our top ten customers for the KION Group only represented 6% of our total revenue in 2011.

Strong after sales business reducing revenues and earnings volatility.

In 2011, we generated 42% of our revenue from our service offering, including 24% from our after sales business, which includes maintenance and spare parts. This revenue stream, which produces higher margins than our new truck sales, has historically been less volatile than new truck sales. Accordingly, our significant activities in this area somewhat reduce the overall volatility of our revenues. Our comprehensive after sales service offering benefits from our installed base of over a million trucks worldwide and is complemented by our network of over 1,200 sales and service locations in over 100 countries with more than 7,000 service employees globally, allowing us to remain close to our customers. Customer proximity is particularly important from a service perspective as many customers use our products in mission critical applications, in many instances for up to twenty-four hours a day, and require very short response times by service technicians. We believe that our dense network represents a significant competitive advantage over competitors that do not have such networks and would need to invest heavily to develop them. This is particularly true for competitors who are focused on new truck sales.

Competitive advantage through technological leadership.

We are at the technological forefront of the IC truck and E truck segments, and have a leading technological position in warehouse trucks. LMH is a technological leader with its highly efficient and reliable hydrostatic drive, while STILL is well positioned in hybrid technology with its diesel-electric drive. We are committed to investing in products in line with major trends in the industry and are leading in hybrid technology, lithium-ion technology, fuel cells, ergonomics and safety. All of our brands benefit from our large research and development platform that allows us to make research results available across the group, while simultaneously addressing the specific needs of our brands in terms of technology and brand differentiation. We believe that as a result of our technological superiority, the total cost of ownership of specific Linde IC trucks is significantly lower than that of many other trucks.

Operational excellence.

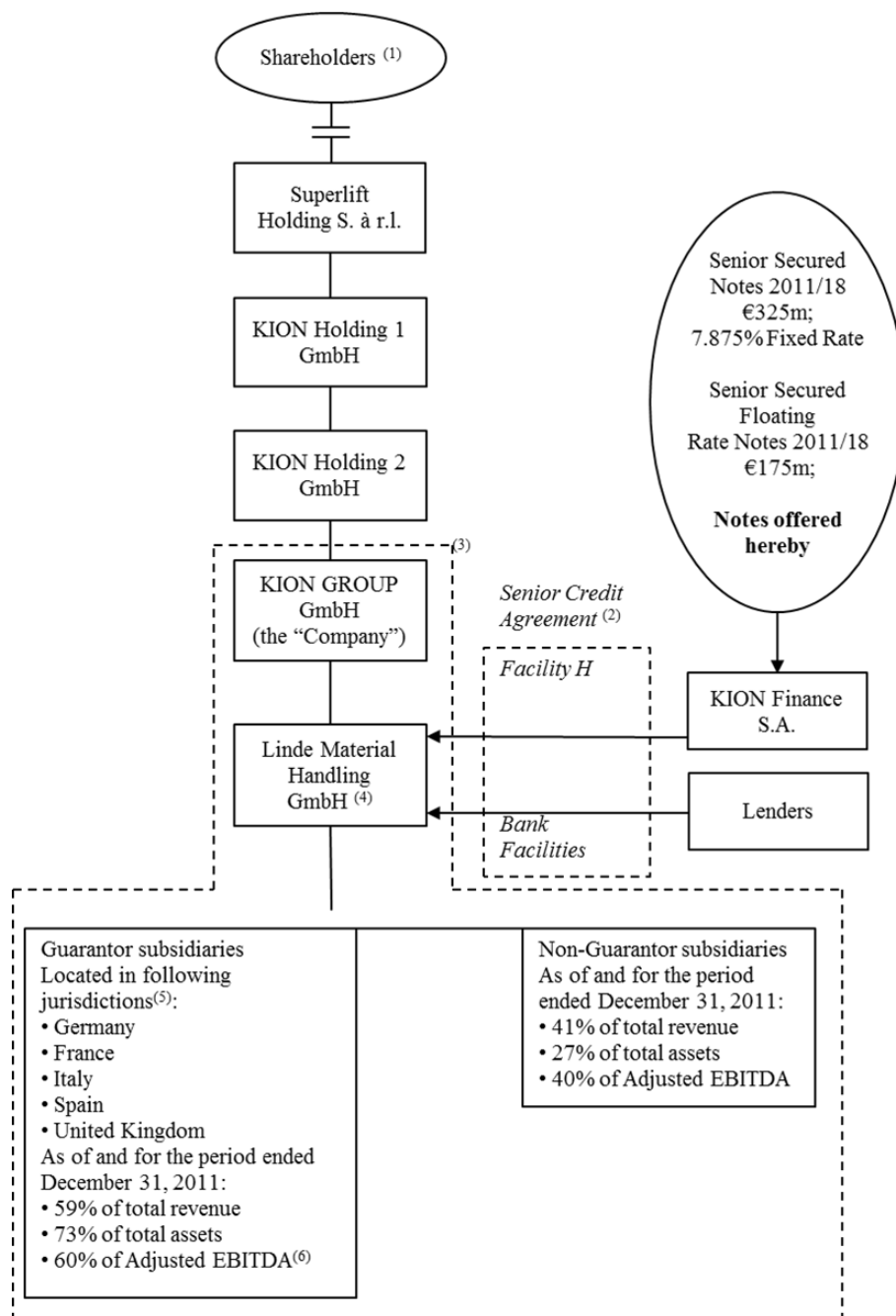
We constantly search for and implement programs to increase our efficiency and drive our margins. Since 2006, we have implemented a number of restructuring and cost savings measures, including temporary measures. Measures we have implemented include the closure of our former manufacturing site in Basingstoke and the downsizing of two further sites in Germany. In addition, we have strengthened our OM brand and sales network in Italy by leveraging the existing STILL product portfolio. These measures have significantly improved our structural cost base. We continue to implement a number of further operational improvements, such as common production standards, consolidation of our product portfolio, design-to-cost initiatives and supplier management, and also continue to consider further relocation plans, such as the closure of our plants in Bari, Italy and Montataire, France. These measures, together with the inherent operating leverage, offer the potential for significant profit improvement as our revenues increase.

Experienced management team.

Our senior management team has extensive experience across our industry and has an excellent track record in the execution of our growth strategy, in restructuring and redesigning our business and in delivering efficiencies and significant synergies across our group. Through our optimized and streamlined structures and processes implemented by our senior management team, we believe we are in a strong position to compete in the market.

Summary of Corporate Structure & Shareholders

The following diagram summarizes certain aspects of our corporate structure.



- (1) For information regarding our ultimate shareholders please see "— Our Shareholders" below.
- (2) The Existing Bank Facilities (including Facility H) under the Senior Credit Agreement rank equally in right of payment. Facility D under the Senior Credit Agreement is a second lien tranche which in certain circumstances will receive proceeds only after the other facilities under the Senior Credit Agreement.
- (3) These entities are all members of the KION Group. Total revenue, total assets and Adjusted EBITDA presented have been prepared on a consolidated basis. While the Issuer is consolidated with the KION Group for accounting purposes, it is not affiliated with us and does not belong to the KION Group.
- (4) The other borrowers under the Existing Bank Facilities are Superlift UK Limited, KION France Services S.A.S., Slavista Spain S.A.U. and Linde Holdings Limited.
- (5) In 2011, we incorporated financial services subsidiaries in each of Germany, France, Italy, Spain and the United Kingdom, which all are Guarantor subsidiaries, other than KION Financial Services Ltd.
- (6) Adjusted EBITDA for guarantor subsidiaries includes KION GROUP GmbH.

Our Shareholders

Our principal shareholders include Goldman Sachs Capital Partners, investment partnerships controlled by Goldman, Sachs & Co. and certain of its affiliates, and investment partnerships controlled by KKR & Co. L.P. and certain of its affiliates. Since 1986, Goldman Sachs, through its Merchant Banking Division, has raised over \$82 billion of capital for corporate investments through 16 investment vehicles (including equity, mezzanine, senior secured loan and distressed funds) (together "GS Funds").

Founded in 1976 and led by Henry Kravis and George Roberts, KKR is a leading global investment firm. With offices around the world, KKR manages assets through a variety of investment funds and accounts covering multiple asset classes. KKR seeks to create value by bringing operational expertise to its portfolio companies and through active oversight and monitoring of its investments. KKR complements its investment expertise and strengthens interactions with investors through its client relationships and capital markets platforms. KKR is publicly traded on the New York Stock Exchange (NYSE: KKR). For additional information, please visit KKR's website at www.kkr.com.

MANAGEMENT DISCUSSION & ANALYSIS

Corporate Developments

€500 Million Bond Issue successfully executed

In April 2011 we successfully placed senior secured notes with a total principal value of €500 million. The bond issuance partially extends the company's debt maturity profile into 2018 and diversifies our investor base. Net proceeds were used to refinance a portion of our then existing first lien loan indebtedness. The senior secured notes were issued by the Luxembourg-based KION Finance S.A. The senior secured notes due in 2018 comprise a fixed rate tranche of €325 million and a floating rate tranche of €175 million. The fixed rate notes were issued at par with a coupon of 7.875%, the floating rate notes were issued at par and will pay a coupon of 3 month EURIBOR plus 4.25%.

Foundation of a Company with Voltas in India

The KION Group and Voltas Ltd. agreed to establish an Indian company to develop, manufacture, sell and service forklift trucks and warehouse trucks. It went into operation in May 2011 and is called Voltas Material Handling. As part of the transaction, Voltas incorporated its forklift truck and warehouse technology business into the new company, in which the KION Group holds a majority stake.

Acquisition of further Shares in Baoli in China

In 2011, the KION Group acquired further shares in the Chinese company KION Baoli (Baoli), which is based in Jingjiang. The KION Group had established Baoli with Jiangsu Shangqi Group (formerly Jiangsu Baoli Group) and Jingjiang Baoli Forklift in January 2009. Baoli has been under the complete management control of the KION Group since 2010. Having acquired a further stake in Baoli in 2011 of 5.34%, the KION Group now controls 97.34% of the company.

Strengthening of Market Position in UK

In June 2011, Linde Material Handling acquired the outstanding 51% of shares in its UK-based dealer Linde Sterling. Linde Sterling is one of the largest exclusive dealers of Linde products in the United Kingdom. For the past 30 years it has been successfully supplying new and used trucks, rental trucks and related services in north-west England and north Wales. It employed around 300 people at its four sites at the end of 2011. In December 2011, Linde Material Handling also acquired the outstanding 25.5% of shares in Linde Castle Ltd. and now holds 100% of the shares either directly or indirectly. These acquisitions have boosted Linde's market position and customer service activities in the United Kingdom.

Further Expansion of Footprint in Eastern Europe and South-America

As part of the continuing expansion of our footprint in Eastern Europe, Linde Material Handling acquired Liftec, a dealer in Russia with whom we have worked successfully for about 20 years. The takeover will give the Linde brand greater direct access to the high-growth potential of the Russian market, as well as its own sales and service structure in Russia, after local antitrust approval. Russia is now the fifth-largest market for industrial trucks in Europe. Linde also wants to step up its activities in Ukraine and Kazakhstan and took over Liftec's business in Kazakhstan in February 2012; a similar transaction in Ukraine is planned for mid-2012. In addition, STILL strengthened its Russian market presence by opening an additional branch in St. Petersburg.

Already in April we announced the construction start of a completely new production facility for the manufacture of counterbalance trucks for the South American market in São Paulo, Brazil. We already operate a warehouse equipment plant in Rio de Janeiro. This step will significantly increase our ability to exploit the existing market potential of that growth region, production start is scheduled for spring 2012.

Continuing Review of our Manufacturing Footprint

Notwithstanding the completion of the KIARA Restructuring Program, we are continuing to implement long-term structural and efficiency measures. Structural measures are likely to include a further consolidation of our European production facilities by closing our plants in Bari, Italy, and Montataire,

France. The production capacity of these plants would be integrated into our other existing facilities, which we expect would increase our capacity utilization levels in our European production facilities.

Supervisory Board and Executive Board Changes

On July 29, 2011, the supervisory board appointed Klaus Hofer to the executive board of the Company, effective October 1, 2011. He is now our Labor Relations director, responsible for Human Resources, Legal and Internal Audit. On September 7, 2011, the supervisory board decided to extend the contract of Harald Pinger as a member of the executive board for a further four years, until July 31, 2016.

On September 28, 2011, John Feldmann was elected as the new chairman of the supervisory board. On the same date, Philip Wack stepped down as a member of the supervisory board. On March 19, 2012, Holger Brandt and Hans-Peter Weiß as employees' representatives became members of the supervisory board, replacing Denis Heljje and Peter Kolb.

Draw Down on our Multi-Currency Revolving Credit Facility

In November 2011, we drew down on our Multi-Currency Revolving Credit Facility in the amount of €133 million. While we believed that, based on our current level of operations and on our budget for 2011, our sources of liquidity would be sufficient to fund our operations, capital expenditures and debt service, we have nevertheless determined it to be prudent financial management in volatile financial market environment to maintain and secure a strong cash position.

Financial Services Separation

During 2011 we began the necessary steps to separate our financial services activities from our LMH and STILL segments. This separation will result in greater internal and external transparency which in turn will allow us to more effectively develop our financial services business and improve our market approach through a more targeted product offering. Our new financial services segment will operate across all our brands, and will encompass financing for short-term and long-term rental fleets and sales financing, including risk management for the long-term leasing business and tailored finance solutions. In 2011, we developed a separate reporting model for segregated financial services activities. We also established separate financial services companies in the key markets of Germany, France, Italy, Spain and the United Kingdom, and intend to integrate additional markets where we have a high level of financing and leasing business at a later point in time. In our financial statements for the year ended December 31, 2011, we are presenting additional voluntary information regarding the results of our financial services business, in order to give prominence to the greater importance of financial services activities in the KION Group and to the future segment structure. These organizational structures were put in place to manage and report the Group's financial services activities separately in 2012.

Market Development in 2011

The global industrial truck market in 2011 benefited from the economic recovery during the previous two years. The economic growth in our industry was primarily driven by significant replacement demand for our products in Europe and from increasing demand from our target growth markets in Asia, Eastern Europe, and South and Central America. The global order intake in 2011 grew by 23% compared to 2010 from approximately 796,000 to approximately 977,100 units, exceeding pre-crisis levels. In Western Europe, Germany, the UK and France remained key growth drivers and reached, or are close to, their respective pre-crisis peak levels, while markets such as Greece, Portugal, Italy and Spain remained at historically low levels. Overall, orders from Western Europe in 2011 increased by 21% compared to 2010. (For comparative purposes the statistical change within WITS to include Turkey and Cyprus not in Asia but in Western Europe from 2011 onwards has also been applied to the previous year 2010 order intake numbers and is therefore reflected in the growth rate). The Chinese market remained at a high level and represents, with 238,400 units, the biggest regional market behind Western Europe.

Global Industrial Truck Market (order intake)

in thousand units	2011	2010	2009	Changes 2011/2010
<i>Western Europe</i> ⁽¹⁾	278	222	181	26%
Western Europe adj. ⁽²⁾	278	230	184	21%
thereof				
Germany	76	62	45	24%
France	56	47	42	20%
United Kingdom	27	22	17	26%
<i>Eastern Europe</i> ⁽³⁾	54	40	21	36%
Eastern Europe adj. ⁽⁴⁾	54	39	20	39%
thereof				
Russia	23	15	3	51%
<i>Europe</i> ⁽⁵⁾	333	262	202	27%
Europe adj. ⁽⁶⁾	333	269	204	24%
North America	170	136	98	25%
thereof				
U.S.A.	155	124	89	25%
Central & South America	55	45	21	23%
thereof				
Brazil	23	23	8	-1%
China	238	200	118	19%
<i>Rest of World</i> ⁽⁷⁾	181	153	110	18%
Rest of World adj. ⁽⁸⁾	181	146	107	24%
World	977	796	549	23%

Source: WITS/FEM

- (1) Since 2011, WITS includes Turkey and Cyprus in the countries of Western Europe. Thus, our order intake numbers, reflecting this change, include Turkey and Cyprus in 2011, but exclude these two countries in 2009 and 2010.
- (2) Order intake numbers adjusted for the WITS change in the definition of Western Europe 2011 (see footnote 1).
- (3) Since 2011, WITS excludes Kazakhstan, Turkmenistan, Uzbekistan, Kyrgyzstan and Tajikistan from the countries of Eastern Europe. Thus, our order intake numbers, reflecting this change, exclude Kazakhstan, Turkmenistan, Uzbekistan, Kyrgyzstan and Tajikistan in 2011, but include these countries in 2009 and 2010.
- (4) Order intake numbers adjusted for the WITS change in the definition of Eastern Europe in 2011 (see footnote 3).
- (5) Since 2011, WITS includes Turkey and Cyprus in, but excludes Kazakhstan, Turkmenistan, Uzbekistan, Kyrgyzstan and Tajikistan from Europe. Thus, our order intake numbers, reflecting this change, include Turkey and Cyprus, but exclude Kazakhstan, Turkmenistan, Uzbekistan, Kyrgyzstan and Tajikistan in 2011, but exclude, or respectively include these countries in 2009 and 2010.
- (6) Order intake numbers adjusted for the WITS change in the definition of Europe in 2011 (see footnote 5).

- (7) Since 2011, WITS excludes Turkey and Cyprus from, and includes Kazakhstan, Turkmenistan, Uzbekistan, Kyrgyzstan and Tajikistan in Asia. Thus, our order intake numbers, reflecting this change, exclude Turkey and Cyprus, and include Kazakhstan, Turkmenistan, Uzbekistan, Kyrgyzstan and Tajikistan in 2011, but exclude, or respectively include these countries in 2009 and 2010.
- (8) Order intake numbers adjusted for the WITS change in the definition of RoW in 2011 (see footnote 7).

Financial Highlights 2011

Overview

The stronger demand in our established sales markets such as Germany, France, China, Russia and Brazil following sustained economic growth resulted in an increase in order intake of 21% to €4,682 million in 2011 (2010: €3,860 million). The new truck business and all other service lines including after sales, rental and used truck business improved substantially in 2011. Our order book as of December 31, 2011 grew by 19% to €953 million. The higher order volume positively impacted our revenue, which increased by 24% to €4,368 million in 2011. (2010: €3,534 million).

KION Group key figures

€ million	2011	2010	Change
Order intake	4,682	3,860	21.3%
Revenue	4,368	3,534	23.6%
EBIT	213	35	>100%
Adjusted EBIT	365	139	>100%
EBITDA	569	380	49.7%
Adjusted EBITDA	665	462	43.9%
Free cash flow	234	76	>100%
EBIT Margin (Adj.)	8.3%	3.9%	-
EBITDA Margin (Adj.)	15.2%	13.1%	-

EBIT is defined as net profit (loss) before financial income, financial expense, and income taxes. EBITDA is defined as EBIT before depreciation, amortization and impairment charges. EBIT and EBITDA reflect the impact of earnings or charges resulting from matters that we do not consider to be indicative of our ongoing operations. Therefore, we also present adjusted EBIT and Adjusted EBITDA. In calculating adjusted EBIT and Adjusted EBITDA, we add back costs that we believe are not indicative of the ongoing operations or those that may impact the comparability of financial information year on year or do not impact our ability to service our debt (referred to as "non-recurring items"). Adjusted EBIT is defined as EBIT after applying adjustments to eliminate certain non-recurring items and KION acquisition items. Adjusted EBITDA is defined as EBITDA after applying adjustments to eliminate certain non-recurring items and KION acquisition items. EBITDA, Adjusted EBIT and Adjusted EBITDA are not financial measures calculated in accordance with IFRS. Accordingly, they should not be considered as alternatives to net income or operating income as indicators of our performance, or as alternatives to operating cash flows as a measure of our liquidity. EBITDA, Adjusted EBIT and Adjusted EBITDA are used by our management to make decisions about our operations unaffected by the above factors. In addition, we believe that EBIT, EBITDA, Adjusted EBIT and Adjusted EBITDA are measures commonly used by investors. EBITDA, Adjusted EBIT and Adjusted EBITDA, as presented in this Annual Bond Report, may not be comparable to similarly titled measures reported by other companies due to differences in the way these measures are calculated.

Condensed Statement of Income

Condensed income statement of the KION Group

€ million	2011	2010	Change
Revenue	4,368	3,534	23.6%
Cost of sales	-3,256	-2,684	-21.3%
Gross profit	1,112	850	30.8%
Selling expenses	-521	-484	-7.6%
Research and development costs	-120	-103	-15.8%
Administrative expenses	-283	-248	-14.5%
Other	25	19	29.6%
Earnings before interest and taxes (EBIT)	213	35	>100%
Net finance cost	-272	-266	-2.3%
Loss before taxes	-59	-231	74.6%
Income taxes	-34	35	<-100%
Loss of the year	-93	-197	52.8%

Our revenue development can be broken down by product category as follows:

Revenue by product category

€ million	2011	2010	Change
New business	2,364	1,776	33.1%
Hydraulics	173	120	44.0%
Service offering	1,831	1,639	11.7%
- After sales	1,066	971	9.8%
- Rental business	441	402	9.6%
- Used trucks	219	187	16.9%
- Other	106	79	34.3%
Total revenue	4,368	3,534	23.6%

Revenue

In 2011, a sustained sales increase was visible across all product categories. Total revenue increased from €3,534 million in 2010 to €4,368 million in 2011. The new truck business generated a 33% growth from €1,776 million in 2010 to €2,364 million in 2011, making it our most important revenue driver in 2011. This increase was primarily due to significant growth rates achieved in Germany, France, China, Russia and Brazil, as well as by the continued rise in demand for counterbalance trucks. Hydraulics achieved a growth rate of 44% to €173 million in 2011. Our service offering accounted for revenue of €1,831 million in 2011, a plus of 12% compared to 2010. Within the service offering, the after sales business accounted for the largest share of service revenue, increasing its revenue by approximately 10% to €1,066 million in 2011. Very similar growth rates were achieved by the rental business, which grew from €402 million in 2010 to €441 million in 2011. The KION Group also generated revenue of €219 million from used trucks in 2011 compared with €187 million in 2010. Revenue in the 'Other' category, which includes advisory services, IT solutions and warehouse technology systems, significantly improved by 34% from €79 million in 2010 to €106 million in 2011. The 24% increase in annual revenue in 2011 was to a significant extent driven by the strong demand in our home market, Germany, which contributed almost one third of this growth, and a high sales and service volume in the target growth markets of Asia, Eastern Europe and South and Central America, which also generated approximately one third of growth.

Cost of Sales

Our cost of sales increased to €3,256 million in 2011, an increase of 21% compared to €2,684 million in 2010. Compared to our 24% revenue growth, our cost of sales increased at a lower rate over the same period. This was mainly due to efficiency gains in production, higher overall capacity utilization, and improvements in gross operating revenue across all product categories.

Gross Profit and Gross Margin

Our gross profit rose by 31% to €1,112 million in 2011, from €850 million in 2010. This was caused by a lower rate of increase of our cost of sales in 2011 compared to the rate of increase of our revenue for the same period. As a result, gross margin rose from 24% in 2010 to 25% in 2011 due to the significant rise in our capacity utilization, our production efficiency gains and improved operating performance across all product categories.

Selling Expenses

Our selling expenses increased by €37 million, or 8%, to €521 million in 2011, from €484 million in 2010, due to the significantly higher sales volume in 2011. Selling expenses as a percentage of revenue decreased from 14% in 2010 to 12% in 2011 mainly due to the higher revenue and was disproportionately low compared with revenue growth.

Research and Development Costs

In 2011, our research and development expenses amounted to €120 million. In 2010, research and development expenses amounted to €103 million. This increase was mainly related to research and development of new products, such as the Linde E truck, the fulfillment of new exhaust regulations for IC trucks, new facelifts and other new technologies, such as hybrid IC technology. We have a team including 900 developers, of whom approximately 70 were hired during 2011.

General and Administrative Expenses

Our general and administrative expenses increased by €36 million to €283 million in 2011 compared to €248 million in 2010, mainly due to higher consulting expenses relating to our footprint, process optimization, acquisitions, and legal fees in connection with the issuance of the corporate bond. As a percentage of our revenue, however, our administrative expenses decreased to 6% in 2011 from 7% in 2010.

Other Income and Expense

Our net other income and expense decreased from a net income position of €14 million in 2010 to €11 million in 2011. This was mainly due to increased impairment charges of €27 million in 2011, compared to €9 million in 2010. Impairment charges mainly arose from footprint in 2011, whereas in 2010 these mainly related to capitalized research and development expense for one of our truck models in the U.S. and former SAP distribution software. However, we recognized a total gain of €12 million in 2011 due to our remeasurement of purchase price obligations due to IFRS requirements in connection with the acquisition of outstanding shares in UK dealers in accordance with IAS 39, of which we deducted €11 million as an one-time gain. For comparison reasons, we adjust this one-time effect in our Adjusted EBIT calculation. In addition, an increase of €2 million arose from net foreign exchange rate gains during 2011 compared to 2010.

Profit from Equity Investments/Other Financial Result

Profit from equity investments consists of all results from associates and joint ventures accounted for under the equity method. Other financial result includes mainly the dividends from non-controlling investments.

The profit from equity investments/other financial result increased from €5 million in 2010 to €13 million in 2011. The main reason for the increase is higher profits from investments of €7 million in 2011, mainly from our dealers, driven by better operating performance. Additionally, the acquisition of the outstanding 51% share of our UK dealer, Linde Sterling, resulted in a gain of €4 million. For comparison purposes, we deducted this one-time effect in our Adjusted EBIT calculations and classified it as a non-recurring item.

Earnings Before Interest and Taxes (EBIT), Adjusted EBIT, Adjusted EBITDA

The following tables show the adjustments to calculate Adjusted EBIT and Adjusted EBITDA:

Adjusted EBIT			
€ million	2011	2010	Change
Net income (loss) for the period	-93	-197	52.8%
Income taxes	-34	35	>-100%
Financial result	-272	-266	-2.3%
EBIT	213	35	>100%
+ Non-recurring items	115	76	52.6%
+ KION acquisition items	36	29	23.9%
= Adjusted EBIT	365	139	>100%

Our EBIT amounted to €213 million in 2011, compared to €35 million in 2010. This improvement of €179 million is primarily the result of the strong market recovery in the industrial truck market in Western Europe in early 2011 and revenue increases in our target growth markets of China, Brazil and Eastern Europe, and also from improved capacity utilization levels both in our new truck business and our Hydraulic components business and the KIARA Restructuring Program.

Our Adjusted EBIT, which excludes non-recurring items and KION acquisition items, improved by €225 million to €365 million in 2011 compared to €139 million in 2010. Adjusted EBIT includes the profit from equity-accounted investments and other net investment income totaling €9 million in 2011, compared to €5 million in 2010. These items relate almost exclusively to investments in truck dealers in the LMH and STILL segments. The increased Adjusted EBIT corresponds to an Adjusted EBIT Margin of 8% in 2011 compared to an Adjusted EBIT Margin of 4% in 2010, which resulted from strong operating performance and better capacity utilization due to the successful execution of the KIARA Restructuring Program.

In 2011, non-recurring items in total amounted to €115 million, which was attributable primarily to restructuring costs in connection with the plans to relocate production facilities in France and Italy. In 2010 EBIT included non-recurring items amounting to €76 million, which were mainly driven by relocation costs, severance payments, general headcount reductions, expenses relating to the STILL Combination, and consulting fees relating to our footprint, process optimization and acquisitions.

The KION acquisition items had a negative impact of €36 million in 2011, compared to €29 million in 2010. These effects of the purchase price allocation in connection with the KION acquisition primarily include depreciation, amortization and impairment, as well as administration charges for KION Holding 1 GmbH. In 2011, KION acquisition items also include impairment charges, among others, due to the footprint, amounting to €5 million compared to zero in 2010.

Adjusted EBITDA			
€ million	2011	2010	Change
EBIT	213	35	>100%
Amortization and depreciation	-356	-346	-3.0%
EBITDA	569	380	49.7%
+ Non-recurring items	93	75	24.6%
+ KION acquisition items	3	7	-58.2%
= Adjusted EBITDA	665	462	43.9%

Adjusted EBITDA amounted to €665 million with an Adjusted EBITDA Margin of 15% in 2011, compared to an Adjusted EBITDA of €462 million and an Adjusted EBITDA Margin of 13% in 2010. Depreciation and amortization increased from €346 million in 2010 to €356 million in 2011 due to impairments derived from the closure of our plants in Bari, Italy and Montataire, France and other impairments on intangible and tangible assets amounting to €27 million in 2011 compared to €9 million in 2010.

Financial Income and Expense

Net finance cost, comprised of the net of financial income and expense, increased by €6 million, from €266 million in 2010 to €272 million in 2011. This change mainly reflected the interest expense on loan liabilities under the Senior Credit Agreement, the interest expense of the corporate bond and the foreign currency exchange effects, totaling €190 million in 2011, compared to €185 million in 2010. The interest expense from loans under our Senior Credit Agreement decreased by €31 million to €136 million in 2011 compared to 2010 mainly due to repayments made by the proceeds from the corporate bond and due to losses on interest rate derivatives which went down by €20 million in 2011. Additionally, the interest expense related to the corporate bond was €25 million in 2011. The net foreign currency exchange rate losses increased in total by €11 million from €18 million in 2010 to €29 million in 2011. The losses from the translation of a US dollar-denominated loan went down by €5 million, while the net expense from market valuation increased by €16 million.

Income Taxes

In 2011, we reported net income tax expense of €34 million, compared to net income tax benefit of €35 million in 2010. Current income tax expense increased by €34 million to €49 million in 2011, compared with €15 million in 2010, and resulted from higher earnings. Despite the positive results of operations, our previous estimate of the ability to utilize unused tax losses in future profitable years has not changed and, thus, previously unrecognized deferred tax assets were not recognized. Net deferred income tax benefit amounted to €15 million, compared to a net deferred income tax benefit of €50 million in the corresponding prior period which resulted primarily from the fact that less deferred tax assets were recognized on tax loss carry forwards and more deferred tax assets on tax loss carry forwards were utilized due to higher earnings.

Net Loss for the year

In 2011, we reported a net loss of €93 million, compared to a net loss of €197 million in 2010. This improvement of €104 million was mainly driven by the higher EBIT of €213 million and despite the net finance cost amounting to negative €272 million and the lower deferred tax income of €15 million, compared to a net deferred tax income of €50 million in the corresponding prior period. Income tax expense increased by €69 million, which resulted from higher earnings, from a net income tax benefit of €35 million in 2010 to a net tax expense of €34 million.

Condensed Consolidated Balance Sheet

Condensed balance sheet, assets

€ million	2011	in (%)	2010	in (%)	Δ in %
Non-current assets	4,160	68.6%	4,105	71.3%	1.4%
thereof:					
Goodwill	1,538	25.4%	1,507	26.2%	2.1%
Brand names	594	9.8%	591	10.3%	0.6%
Deferred tax assets	262	4.3%	242	4.2%	8.4%
Leased assets	540	8.9%	501	8.7%	7.7%
Lease receivables	243	4.0%	247	4.3%	-1.6%
Current assets	1,906	31.4%	1,654	28.7%	15.2%
thereof:					
Inventories	625	10.3%	536	9.3%	16.8%
Trade receivables	677	11.2%	633	11.0%	6.8%
Lease receivables	118	2.0%	121	2.1%	-2.1%
Cash	373	6.2%	253	4.4%	47.7%
Total assets	6,066		5,759		5.3%

Total Assets

Total assets had grown by €307 million year on year to €6,066 million as of December 31, 2011. Non-current assets rose by €56 million to €4,160 million, while current assets grew by €252 million to €1,906 million. The increase of €31 million in goodwill, which is reported as a non-current asset, to €1,538 million as at December 31, 2011 was almost exclusively attributable to the acquisition of India's Voltas Material Handling (€15 million), the purchase of a non-controlling interest in UK-based dealer Linde Sterling (€9 million) and the acquisition of Liftec's business in Russia (€7 million). The €20 million rise in deferred tax assets during the year under review was due in particular to the recognition of provisions in connection with restructuring activities.

Inventories, which are reported as current assets, grew sharply by €89 million to €625 million. The larger volume of business caused a rise in inventories of materials, supplies and finished goods. At 17%, the rate of increase in inventories was lower than that of revenue growth. The larger volume of business also caused trade receivables to rise by €43 million to €677 million.

Liquidity

Cash and cash equivalents increased by €120 million year on year to €373 million as of December 31, 2011 (December 31, 2010: €253 million). This significant jump was largely a result of the €133 million drawdown of the revolving credit facility. This line was drawn in November 2011 as a precautionary measure in view of the uncertain situation in economic and financial markets and, as at December 31, 2011, was held as liquidity.

Trade Working Capital

Trade working capital, defined as inventories and trade receivables less trade payables, increased from €661 million as of December 31, 2010 to €668 million as of December 31, 2011. This increase was mainly due to larger volume of business and was disproportionately low compared with revenue growth.

Condensed balance sheet, equity and liabilities

€ million	2011	in (%)	2010	in (%)	Δ in %
Equity	-488	-8.0%	-400	-6.9%	-21.9%
Non-current liabilities	4,842	79.8%	4,800	83.3%	0.9%
thereof:					
Shareholder loan	643	10.6%	615	10.7%	4.5%
Corporate bond	488	8.0%	-	0.0%	-
Financial liabilities	2,290	37.7%	2,772	48.1%	-17.4%
Deferred tax liabilities	339	5.6%	335	5.8%	1.2%
Lease liabilities	471	7.8%	411	7.1%	14.6%
Current liabilities	1,711	28.2%	1,359	23.6%	25.9%
thereof:					
Financial liabilities	227	3.7%	106	1.8%	>100%
Trade payables	634	10.5%	508	8.8%	24.8%
Lease liabilities	230	3.8%	251	4.4%	-8.1%
Total equity and liabilities	6,066		5,759		5.3%

Equity

Our equity decreased by €88 million to negative €488 million as of December 31, 2011 compared to negative €400 million as of December 31, 2010. Equity was affected by the net loss for the period of €93 million. Exchange differences and other comprehensive income increased equity by €7 million.

Financial Debt

As of December 31, 2011 total financial debt amounted to €3,030 million, an increase of €136 million compared to December 31, 2010. The liabilities to banks decreased by €364 million year on year. In 2011 net inflows of €483 million from the issuance of the corporate bond were used to repay the SFA liabilities to banks and to make a scheduled repayment of €54 million under the multi-currency capex facility. This was counteracted by the precautionary €133 million drawdown of the revolving credit facility and by new SFA interest liabilities from deferred interest (PIK) of €34 million. In addition, exchange differences arising from translation of the US dollar tranche of the SFA increased liabilities to banks by €19 million.

Net financial debt

€ million	2011	2010	Change
Corporate bond - fixed rate (2011/2018) - gross	325	-	-
Corporate bond - floating rate (2011/2018) - gross	175	-	-
Liabilities to banks (gross)	2,530	2,894	-12.6%
Financial debt	3,030	2,894	4.7%
./. Cash and cash equivalents	373	253	47.7%
Net financial debt	2,657	2,641	0.6%
./. Capitalized borrowing costs	33	22	49.7%
Net financial debt after borrowing costs	2,624	2,619	0.2%
Financial debt after borrowing costs	2,997	2,872	4.4%
Shareholder loan	643	615	4.5%

Net Financial Debt

As of December 31, 2011 net financial debt amounted to €2,657 million, an increase of €16 million year on year. The cash flow from operating and investing activities in 2011 amounted to €234 million.

Other Financial Position

Compared to December 31, 2010, the Shareholder loan increased by €28 million to €643 million as of December 31, 2011 reflecting accrued interest for 2011.

Contractual Obligations and Commercial Commitments

The following table summarizes the contractual obligations, commercial commitments and principal payments we were obligated to make as of December 31, 2011, under our long-term debt obligations, certain lease agreements we entered into, our purchase obligations and other material agreements.

Contractual obligations and commercial commitments

€ million	Total	Payments due by period					2016 Thereafter
		2012	2013	2014	2015		
Other short-term debt obligations ⁽¹⁾	39.0	38.5	0.5				
Senior Facility debt obligations ⁽²⁾							
Principal	3,072.5	186.7	17.5	1,040.1	1,024.0	304.1	500.0
Assumed interest payments ⁽³⁾	574.0	116.9	104.5	117.6	90.7	87.6	56.7
Procurement leases ⁽⁴⁾							
On-balance contracts (present value)	16.7	11.4	2.8	1.4	0.7	0.2	0.2
Off-balance contracts (nominal)	151.5	38.1	28.4	20.7	13.7	8.6	41.9
Purchase obligations ⁽⁵⁾	7.7	7.7	-	-	-	-	-
Other long-term liabilities ⁽⁶⁾	14.7	0.6	12.0	0.3	0.3	0.4	1.0
Total	3,886.7	257.3	204.9	207.1	1,447.8	1,356.3	413.3

- (1) Includes local bank loans, overdraft facilities and Ancillaries (including projected interest based on current rates).
- (2) Relates to the Existing Bank Facilities under the Senior Credit Agreement (including the Multi-Currency Capex Facility, the Multi-Currency Revolving Credit Facility and the Existing Facility H1 Tranche). Principal payments also include current and projected capitalized PIK (pay in kind) interest based on assumed interest rates.
- (3) Projected interest rates are based on the zero coupon yield curve as of December 31, 2011.
- (4) Procurement leases consist of short-term and long-term lease agreements for buildings, machinery and office and operating equipment, but do not include sale-lease back sublease contracts we enter into as part of the financial services we offer to our customers.
- (5) The purchase obligations covered in this table are the purchase obligations regarding tangible and intangible fixed assets. This table does not include purchase orders entered into in the ordinary course of business.
- (6) Other long-term liabilities include outstanding purchase price installments regarding two acquisitions made in 2011 and obligations for employee profit participation in France. This table does not include contracted payments from interest rate derivatives.

As of December 31, 2011, we also had lease liabilities on our balance sheet in the amount of €669.0 million arising from sale and leaseback transactions for funding leases with customers. Additionally, we had lease liabilities from residual value guarantees amounting to €15.8 million. These relate to residual value guarantees granted in connection with the sale of assets to leasing companies where the amount guaranteed is greater than 10% of the fair value of the assets involved. Our lease liabilities are covered by lease receivables, future cash inflows from sublease contracts with our customers and proceeds from used truck sales.

Pensions

We sponsor pension plans in many countries in accordance with legal requirements, customs and the local situation in the countries involved. These are defined benefit pension plans, defined contribution pension plans and multi-employer plans. We have €859 million in pension liabilities under defined benefit plans and €495 million of plan assets, with a net benefit obligation of €364 million as of December 31, 2011 and €364 million as of December 31, 2010. Contributions to funded pension plans are made as necessary, to provide sufficient assets to meet future benefits payable to plan participants. These contributions are determined by various factors, including funded status, legal and tax considerations and local customs. We currently estimate contributions to, and pension payments according to, pension plans will be €25 million in 2012, consisting of €9 million in employer contributions to defined benefit pension plans, €13 million pension benefits paid and €3 million in employer contributions to defined contribution pension plans and multi-employer plans due to a contractual obligation. Additionally, we paid €53 million in 2011 and €46 million in 2010 to different state plans in accordance with legal requirements. If the legal requirements remain unchanged and no other circumstances arise, our expected payments in 2012 would remain relatively stable. The expected cash outflows in 2012 and subsequent years are uncertain and may change as a consequence of statutory funding requirements as well as changes in actual versus currently assumed discount rates, estimations of compensation increases and returns on pension plan assets.

In addition, we have entered into contractual trust arrangements ("CTAs") in certain circumstances. CTAs are used to safeguard the future pension claims of our current and former employees and their beneficiaries. Under a CTA, a company transfers certain assets to a trustee who holds and administers these assets subject to the instructions of the company. At the same time, the assets become earmarked for the benefit of the beneficiaries in an insolvency situation or similar event. Therefore, a transfer of those assets back to the company is only possible in limited circumstances such as reimbursement of payments made to beneficiaries or in the event of an overfunding.

On July 5, 2010 LMH-UK and the trustees of the four existing pension funds for employees of LMH-UK at the Basingstoke and Merthyr Tydfil facilities and the sales network agreed to a Memorandum of Understanding regarding the regular pension valuation that took place on January 1, 2009 with respect to these four pension funds. As part of this Memorandum of Understanding, we agreed that the shortfall of pension assets to pension liabilities as of the relevant date was £30 million. An appropriate scheme for cash contributions over a span of up to ten years was agreed which provides for annual payments of approximately £3 million for each of the years 2009 and 2011 and approximately £4 million for the years 2010, and 2012 to 2017. The annual payments will be increased by 50% in each year from 2012 onwards provided that we meet a set performance target for that specific year. A final payment of £1 million will be made in 2018, after which point the deficit will be fully paid. In addition, we agreed to provide additional collateral of approximately £18 million. In 2012,

a new regular pension valuation will take place, which occurs every three years, and which may impact our expected pension liabilities for 2012.

Off-Balance Sheet Arrangements

As of December 31, 2011, we had the following off-balance sheet arrangements:

Leasing: As part of our business, we have entered into procurement and sales financing leases, which we neither recognized as an asset nor a liability on our balance sheet in accordance with the respective IFRS requirements. As of December 31, 2011 the nominal value of our contractual obligations from these off-balance leases amounted to €222 million. From these obligations, €71 million relates to our sales financing leases, which are covered by future cash inflows from sublease contracts with customers, or proceeds from used truck sales (after the truck is returned to us). The remaining €151 million related to procurement leases. For a general understanding of our lease accounting, please refer to the “Notes to the Consolidated Financial Statements for the year 2011 — Note 7: Accounting Policies — Leases;”

Guarantees

(excl. leasing): From time to time, we issue guarantees for contractual arrangements. As of December 31, 2011, we had a guarantee in the total amount of €3 million for obligations of an unconsolidated entity, resulting in a contingent liability of €2 million for the actual usage of the secured credit line.

Factoring: In relation to various factoring transactions in France, we have an outstanding exposure of €18 million as of December 31, 2011, compared to €20 million as of December 31, 2010.

Condensed Statement of Cash Flow

Condensed cash flow statement

€ million	2011	2010	Change
EBIT	213	35	>100%
Cash flow from operating activities	387	199	94.1%
Cash flow from investing activities	-153	-123	-23.8%
Free cash flow	234	76	>100%
Cash flow from financing activities	-115	-290	60.5%
Currency effects on cash	1	4	-71.1%
Change in cash and cash equivalents	121	-211	>100%
Net financial debt ¹	2,657	2,641	0.6%

¹ Before borrowing costs

Cash Flow from Operating Activities

Cash flow from operating activities includes all cash generated from operations and also reflects cash paid for taxes. In 2011, cash flow from operating activities rose sharply to €387 million, compared to €199 million in 2010. This improvement reflected the increase in EBIT to €213 million, compared to EBIT of €35 million in 2010. Additionally, there was an increased working capital which amounted to €668 million, mainly due to larger volume of business and due to year-on-year increase being disproportionately low compared with revenue growth. Working Capital in 2010 amounted to €661 million. The payment for income taxes likewise rose sharply to €43 million in 2011, compared to €13 million in 2010. Despite a sharply higher operating EBIT, our increase in EBIT is not yet reflected in our cash flow from operating activities due to restructuring payments in 2010 and in 2011.

Cash Flow from Investing Activities

Our cash flow from investing activities amounted to a net outflow of €153 million in 2011, compared to a net outflow of €123 million in 2010. This increase was due to higher capital expenditures on non-current assets and the cash payments for acquisitions. Capital Expenditures on non-current assets increased by €10 million to €133 million in 2011 compared to 2010. Cash payments for acquisitions amounted to €33 million in 2011 compared to €8 million in 2010. The outflow in 2011 was mainly driven by the establishment and funding of Voltas Material Handling, and the acquisition of the remaining 51% share of our UK dealer, Linde Sterling.

Free Cash Flow

In 2011, free cash flow, defined as cash flow from operating activities less cash flow from investing activities, increased by €158 million to a cash inflow of €234 million, compared to a cash inflow of €76 million in 2010.

Cash Flow from Financing Activities

Cash flow from financing activities amounted to a total net cash outflow of €115 million in 2011, compared to a net cash outflow of €290 million in 2010. For 2011, the primary component of cash flow from financing activities consisted of the issuance of the corporate bond. The net proceeds were used to refinance €483 million of loans under the Senior Credit Agreement. Additionally, we made a scheduled repayment of €54 million under our Multi-Currency Capex. This was counteracted by the drawdown of €133 million of the revolving credit facility under the SFA.

Segment Results

All segment data provided is before consolidation effects which reflect cross-segment revenue, internal deliveries of inventories, income from investments and other cost transfers.

The following table shows all major key figures by segments as a percentage of the KION Group in total:

Overview segments				
€ million	2011	% of total	2010	% of total
Order intake				
LMH	3,107	66.4%	2,510	65.0%
STILL	1,752	37.4%	1,518	39.3%
Other/Consolidation	-178	-3.8%	-168	-4.4%
Total order intake	4,682	100.0%	3,860	100.0%
Revenue				
LMH	2,856	65.4%	2,254	63.8%
STILL	1,666	38.1%	1,420	40.2%
Other/Consolidation	-153	-3.5%	-140	-4.0%
Total revenue	4,368	100.0%	3,534	100.0%
EBIT				
LMH	261	>100%	86	>100%
STILL	-4	-1.7%	-19	-55.7%
Other/Consolidation	-45	-20.9%	-33	-94.0%
Total EBIT	213	100.0%	35	100.0%
EBITDA				
LMH	463	81.4%	299	78.7%
STILL	134	23.6%	95	24.9%
Other/Consolidation	-28	-5.0%	-14	-3.6%
Total EBITDA	569	100.0%	380	100.0%
Adjusted EBIT				
LMH	283	77.6%	139	99.8%
STILL	102	27.9%	20	14.5%
Other/Consolidation	-20	-5.5%	-20	-14.4%
Total adjusted EBIT	365	100.0%	139	100.0%
Adjusted EBITDA				
LMH	459	69.0%	330	71.4%
STILL	210	31.5%	133	28.9%
Other/Consolidation	-4	-0.6%	-1	-0.2%
Total adjusted EBITDA	665	100.0%	462	100.0%

LMH Segment: Revenue

Due to stronger demand in our established sales markets, the LMH segment increased its order intake. Revenue grew by 27%, from €2,254 million in 2010 to €2,856 million in 2011, benefiting considerably from the strong recovery in our industry in Germany and France for that period and additionally from the growth in China in the industrial truck markets.

LMH Segment: EBIT, Adjusted EBIT and Adjusted EBITDA

EBIT in the LMH segment increased by €175 million from €86 million in 2010 to €261 million in 2011. In 2011, EBIT was impacted from a net gain in non-recurring items of €5 million, mainly due to remeasurements of purchase price obligations related to investments in UK dealers. In 2010, one-time expenses had amounted to €27 million, mainly related to relocation costs and severance payments as part of the KIARA Restructuring Program. In addition, KION acquisition items amounted to €26 million in 2011 and 2010.

Due to the strong operating performance of the LMH segment, in 2011 Adjusted EBIT increased by €144 million to €283 million, compared to €139 million in 2010. Adjusted EBIT Margin grew from 6% in 2010 to 10% in 2011. The LMH segment achieved an Adjusted EBITDA of €459 million and the

Adjusted EBITDA Margin grew by 1.4%-points, with an Adjusted EBITDA Margin of 16%, compared to an Adjusted EBITDA of €330 million and an Adjusted EBITDA Margin of 15% in 2010.

LMH			
€ million	2011	2010	Change
Order intake	3,107	2,510	23.8%
Revenue	2,856	2,254	26.7%
EBIT	261	86	>100%
Adjusted EBIT	283	139	>100%
EBITDA	463	299	54.9%
Adjusted EBITDA	459	330	39.2%
EBIT Margin (Adj.)	9.9%	6.2%	
EBITDA Margin (Adj.)	16.1%	14.6%	

STILL Segment: Revenue

The stronger demand in our established sales markets in 2011 and the higher order intake, including new trucks and service offering led to an increase of STILL segment's revenue by 17% to €1,666 million in 2011, from €1,420 million in 2010. The revenue increase was mainly related to the favorable economic market conditions in Germany, Eastern Europe and Brazil.

STILL Segment: EBIT, Adjusted EBIT and Adjusted EBITDA

The EBIT of the STILL segment increased by €16 million to negative €4 million in 2011 compared to 2010 due to increased revenue. In 2011, EBIT was impacted by non-recurring items of €97 million, mainly due to restructuring expenses and provisions relating to the closure of our plants in Bari, Italy, and Montataire, France, and the relocation of the related products to our existing facilities in Luzzara and Hamburg. Non-recurring items for 2010, totaling €37 million, had mainly been related to the relocation of certain product lines within Germany, severance payments and expenses relating to the combination of STILL and OM. In addition, KION acquisition items increased to €8 million in 2011, due to impairment charges of non-current assets in connection with the scheduled relocation costs of our plant in Montataire, France.

Adjusted EBIT in the STILL segment increased to €102 million, compared to €20 million in 2010. Adjusted EBIT Margin grew from 1% in 2010 to 6% in 2011. Adding back amortization, depreciation and impairments, the STILL segment achieved an Adjusted EBITDA of €210 million and an Adjusted EBITDA Margin of 13%, compared to an Adjusted EBITDA of €133 million and an Adjusted EBITDA Margin of 9% in 2010.

STILL			
€ million	2011	2010	Change
Order intake	1,752	1,518	15.4%
Revenue	1,666	1,420	17.3%
EBIT	-4	-19	81.7%
Adjusted EBIT	102	20	>100%
EBITDA	134	95	41.6%
Adjusted EBITDA	210	133	57.2%
EBIT Margin (Adj.)	6.1%	1.4%	
EBITDA Margin (Adj.)	12.6%	9.4%	

Segment Other

The segment Other includes our information technology services, logistics services, and head office and financing companies or financing functions in Germany, France, Spain and the United Kingdom. Since May 1, 2011 the segment Other also includes Voltas Material Handling.

Segment Other: Revenue

The Other segment's revenue rose by €63 million to €223 million in 2011 from €160 million in 2010. The vast majority of order intake and revenue was driven by internal services demand and the launch of our new brand Voltas through Voltas Material Handling.

Segment Other: EBIT, Adjusted EBIT and Adjusted EBITDA

EBIT in the segment Other amounted to positive €43 million in 2011, compared to negative €34 million in 2010. The non-recurring items in 2011 amounted to €23 million in 2011 compared to €12 million in 2010, in both cases related to consulting expenses. The increase in 2011 is mainly driven by the operational and financial reporting separation of our financial services activities.

Adjusted segment EBIT amounted to a gain of €67 million in 2011 compared to a loss of €22 million in 2010. The Other segment realized an Adjusted EBITDA of €84 million in 2011, compared to negative €3 million in 2010. The increases of EBIT, Adjusted EBIT and Adjusted EBITDA mainly related to increased dividend payments received by our IT services and financing company, which are consolidated at group level and through the Voltas Material Handling business.

Other			
€ million	2011	2010	Change
Order intake	223	160	39.6%
Revenue	223	160	39.7%
EBIT	43	-34	>100%
Adjusted EBIT	67	-22	>100%
EBITDA	59	-15	>100%
Adjusted EBITDA	84	-3	>100%

Consolidation Effects

Consolidation Effects: Order Intake and Revenue

The elimination of the intersegment order intake amounted to negative €401 million in 2011 and negative €328 million in 2010. The intersegment revenues amounted to 376 million in 2011, compared to €300 million in 2010; including internal revenue of our Service Companies with the brands. The net revenue eliminations across our brands amounted to negative €193 million in 2011 and negative €149 million in 2010.

Factors Affecting our Business

Business Restructuring and Redesign

In the second quarter of 2009, we launched the KIARA Restructuring Program in response to the financial and economic crisis that began in late 2008. Due to the fact that the implementation of measures underlying the Program had largely been completed, the it was closed at the end of 2011. The most important drivers of savings under the KIARA Restructuring Program were long-term structural and efficiency measures, which have been successfully implemented and achieved targeted savings. This was achieved as a result of continuous and thorough measure reporting and assessments through the program management offices at KION and at our brands. However, due to the stronger than expected recovery in 2011, effects from temporary measures faded more rapidly than we had anticipated.

Notwithstanding the completion of the KIARA Restructuring Program, we continue to implement long-term structural and efficiency measures going forward. Structural measures are likely to include additional consolidation of our European production facilities by closing our plants in Bari, Italy, and Montataire, France. The production capacity of these plants would be integrated into our other existing facilities, which we expect would increase our capacity utilization levels in our European production facilities. For more information on our relocation measures, see “Business — Offices and Production Sites”.

Effects of the KION Acquisition

The acquisition of the KION Group by our shareholders on December 28, 2006 has been accounted for using the purchase method. In accordance with IFRS 3, the identifiable assets, liabilities and contingent liabilities acquired were measured at their fair value at the acquisition date. The fair value of the net assets acquired as of the acquisition date amounted to €1,329 million. The excess of the purchase price over the fair value of the net assets acquired is recognized as goodwill and amounted to €1,497 million at the acquisition date. We refer to the adjustments in fair values associated with our acquisition as the “effects of the KION acquisition.” The effects of the KION acquisition had a negative impact on our 2011 EBIT of €36 million (compared to €29 million in 2010 and €24 million in 2009), mainly due to amortization, depreciation and impairment charges relating to the fair value adjustments of intangible and tangible assets due to the impact of, foreign exchange rates charges and impairments of non-current assets related to the closure of our plant in Montataire, France. This was partly offset in 2010 and 2011 by the tax effect of the KION acquisition, amounting to €5 million (compared to €6 million in 2010 and €9 million in 2009).

Investments

On December 19, 2011, we purchased the remaining 26% share in Castle, another of our UK dealers, and today own 100% of the company. Castle employs approximately 95 employees at its headquarters in Newton Aycliffe, United Kingdom.

On September 5, 2011, we announced our acquisition of Liftec, a dealer in Russia with whom we had worked successfully for about 20 years. The takeover gives us greater direct access to the high-growth potential of the Russian market, as well as our own sales and service structure in Russia. With more than 12,000 new trucks sold in 2011, Russia is now the fifth-largest market for industrial trucks in Europe. In addition, we also acquired the former Liftec business in Kazakhstan in February 2012, and we are pursuing the acquisition of the operations of the Liftec division in Ukraine, which is expected to close around mid-2012 and is currently pending the approval from the Ukrainian antitrust authorities. Additionally, in 2011 we strengthened our presence in the Russian market through a new STILL dealer in St. Petersburg.

On June 15, 2011, we purchased the remaining 51% share in Linde Sterling, another of our UK dealers, and today own 100% of the company. Linde Sterling employs approximately 290 employees at its headquarters in Warrington, United Kingdom and three additional customer support centers.

In April 2011, as part of our continued focus on the world’s emerging markets, we and Voltas founded a joint venture, VMH or Voltas Material Handling, for the development, manufacturing, marketing and servicing of forklift trucks and warehousing equipment. We indirectly hold 66% of the share capital in VMH, which we purchased for €16.1 million. Due to further contractual arrangements, the newly

established company has been fully consolidated with us. VMH started operations on May 1, 2011 concentrating on the Indian market, with an initial product range including IC trucks, E trucks and warehouse trucks. VMH has a network of 25 branches and authorized dealers throughout India. We include VMH in our reporting within the Other segment from the second quarter of 2011 onwards. The acquisition of our majority share in VMH was financed through cash on hand. We have not incurred additional debt in connection with the acquisition, however, we assumed certain liabilities of the existing material handling business, including trade payables and employee-related obligations. Under the terms of our agreement with Voltas, Voltas' material handling operations were integrated into a newly formed company. On the closing of the transaction, we also entered into several other agreements with Voltas, including a product supply agreement for subcontracting part of production, a brand license agreement for usage of the Voltas brand, leave and license agreements for factory and office premises and a service agreement for head-office functions. We also recognized a liability at the acquisition date of €8.9 million in relation to the additional contractual agreements into which we entered.

KION Baoli was initially established in January 2009 to reinforce our position in the Chinese market. On April 26, 2010, we purchased additional shares in KION Baoli representing 32% of its outstanding share capital, which brought our interest of 92% of the shares in KION Baoli. On February 10, 2011, we further purchased additional shares in KION Baoli, representing 2.67% of its outstanding share capital, which gave us a 94.67% ownership stake in KION Baoli. On August 15, 2011, we further exercised an option to buy an additional 2.67% of the outstanding share capital, which upon completion will amount to us holding 97.34% of the shares in KION Baoli. We also have an option to buy the remaining 2.66% shares of KION Baoli, which we are likely to exercise in the near future. With the Linde and Baoli brands, we market two brands in China, each covering different customers and product segments. We entered the Chinese market with our Linde brand in 1993 and have built up our position in China as the Chinese market has grown. China is now our third largest market, behind Germany and France.

Financial Services Segmentation

During 2011 we began the necessary steps to separate our financial services activities from our LMH and STILL segments. This separation will result in greater internal and external transparency which in turn will allow us to more effectively develop our financial services business and improve our market approach through a more targeted product offering. Our new financial services segment will operate across all our brands, and will encompass financing for short-term and long-term rental fleets and sales financing, including risk management for the long-term leasing business and tailored finance solutions. In 2011, we developed a separate reporting model for segregated financial services activities. We also established separate financial services companies in the key markets of Germany, France, Italy, Spain and the United Kingdom, and intend to integrate additional markets where we have a high level of financing and leasing business at a later point in time. In our financial statements for the year ended December 31, 2011, we are presenting additional voluntary information regarding the results of our financial services segment, in order to give prominence to the greater importance of financial services activities in the KION Group and to the future segment structure. These organizational structures were put in place to manage and report the Group's financial services activities separately in 2012.

In addition to our current reporting structure, our Consolidated Financial Statements for 2011 include additional voluntary information. This additional reporting excludes our financial services activities from our reporting segments of LMH, STILL and Other, and presents such activities as a separate segment. The new reporting model which has been extended to include the financial services segment is based on the current reporting methodology for our leasing and rental business. Under this reporting framework, our financial services segment acts as an internal finance partner for our operating segments. The financial services segment generates its income from an agreed interest margin resulting from the leasing contracts. Any surplus achieved by the financial services segment above the agreed interest margin is allocated to the operating profit generated by the LMH and STILL segments. The LMH and STILL segments and the financial services segment are reported separately. Transactions between each of the segments are presented on an arm's-length basis. For more information, see section 4.3 of the 2011 Management Report and the respective Note [36].

Capital Structure

As of December 31, 2011, the book value of our financial liabilities (excluding the book value of the shareholder loan including the related accrued interest as of December 31, 2011 of €643 million, bearing non-cash, non-compounding interest of 5.5% and maturing in 2021) was €3,005 million, comprised of €2,777 million of non-current financial liabilities and €227 million of current financial liabilities, compared to the book value of our financial liabilities of €2,879 million as of December 31, 2010 and €2,928 million as of December 31, 2009. Financial Debt amounted to €3,030 million as of December 31, 2011, €2,894 million as of December 31, 2010 and €2,948 million as of December 31, 2009. The increase of financial liabilities resulted from an additional loan of €100 million that we borrowed in 2009 under the Senior Credit Agreement from investment funds advised by our shareholders. Both the loan amount and the associated interest are payable as a bullet payment on maturity in 2016. In addition, we amended our Senior Credit Agreement in September 2009 with the majority consent of our lenders. In return for a reset of our financial covenants, the lenders were granted an increase in the interest rate primarily in the form of payment-in-kind interest, which was capitalized and forms part of the principal amount on each date cash interest is payable on the relevant facility and therefore is payable as a part of the bullet repayment of the relevant facility on maturity. On November 7, 2011 we drew down on our Multi-Currency Revolving Credit Facility in an amount of €133 million, which we are retaining in cash in our current cash accounts.

Service Offering

We support our product range of new industrial trucks with our service offering, including after sales, rental, used and other services. With an installed fleet in the global market of more than one million trucks, services contribute significantly to our revenue. Services also tend to have a higher margin than new truck sales. The stability of this revenue stream therefore partially offsets the cyclicity of the new truck business, although, as we experienced in 2009, slower economic conditions do lead to a lower utilization of installed trucks and hence lower service levels.

CRITICAL ACCOUNTING POLICIES

Our financial information included in this Annual Bond Report has been prepared and presented in accordance with IFRS.

For a detailed description of our critical accounting policies, see note 7 to our Annual Consolidated Financial Statements of KION Holding 1 GmbH for the year ended December 31, 2011, included elsewhere in this Annual Bond Report.

The preparation of our Annual Consolidated Financial Statements requires the use of assumptions and estimates for certain line items. These estimates and assumptions affect the reported amounts of assets and liabilities, of revenues and expenses and the disclosure of contingent assets and liabilities. Estimates are evaluated based on available information and experience. Actual results could differ from these estimated under different assumptions or conditions. If actual results differ significantly from management's estimates, there could be a material adverse effect on our result of operations, financial condition and liquidity.

Goodwill

Goodwill has an indefinite useful life and is not amortized. Instead, it is tested for impairment in accordance with IAS 36 ("Impairment of Assets") at least once a year, and more frequently if there are indications that the asset might be impaired. The goodwill relates to the segments LMH and STILL. The recoverable amount of a cash generating unit ("CGU") is determined by calculating its value in use on the basis of the discounted cash flow method.

Cash flow forecasts for the next five years were used to calculate value in use. The forecasts are based on past experience, current profits/losses from operations, the key management team's current assessment of future developments, and market assumptions. Cash flows beyond the five-year planning horizon were extrapolated using a growth rate of 1%.

CGU cash flows are discounted using a weighted average cost of capital ("WACC") that reflects current market assessments of the specific risks to individual segments. The underlying capital structure is determined by comparing peer group companies in the same sector.

No indications of impairment were identified in the impairment tests carried out at December 31, 2010. Sensitivity analysis has enabled us to determine that no impairment losses need to be recognized for goodwill or intangible assets with an indefinite useful life, even if key assumptions vary within realistic limits. Any material changes to these factors might result in the recognition of impairment losses.

Other intangible assets

Other intangible assets with an indefinite useful life are carried at cost. These assets are mainly the brand names that were capitalized as part of the purchase price allocation when the KION Group was acquired. They are not amortized but instead tested for impairment in accordance with IAS 36 at least once a year if there are indications that the asset might be impaired. The impairment test is performed in the same way as the impairment test for goodwill. Assessments of indefinite useful life are carried out in every period.

Capitalized development costs include all costs and overheads directly attributable to the development process. Following initial capitalization, these costs and internally generated intangible assets, particularly internally generated software, are carried at cost less cumulative amortization and cumulative impairment losses. Internally generated intangible assets are not qualifying assets and as a result finance costs are not capitalized. All research and development costs that do not fulfill the capitalization requirements, if such costs arise, are expensed as incurred and reported on the income statement under research and development costs together with the amortization on capitalized development costs.

Leases

As part of the financial service business, companies in the KION Group enter into leases as lessors and as lessees. In line with IAS 17, leases are classified as finance leases if substantially all of the

risks and rewards incidental to ownership of the leased asset are transferred to the lessee. All other leases are classified as operating leases, again in accordance with IAS 17. See "Financial Services."

Income taxes

In the Annual Consolidated Financial Statements, current and deferred taxes are recognized on the basis of the tax laws of the jurisdictions involved. Deferred taxes are recognized in other comprehensive income if they relate to transactions also recognized in other comprehensive income.

Significant estimates are involved in calculating provisions for tax. These estimates may change on the basis of new information and experience. Where necessary, the KION Group's accounting departments receive assistance from external legal advisers and tax consultants when making the estimates required.

Deferred tax assets on tax loss carryforwards and interest carryforwards are recognized on the basis of an estimate of the future recoverability of the tax benefit, *i.e.* an assumption as to whether sufficient taxable income or tax relief will be available against which the carryforwards can be utilized. The actual amount of taxable income in future periods, and hence the actual utilization of tax loss carryforwards and interest carryforwards, may be different from the estimates made when the corresponding deferred tax assets were recognized.

Provisions for pensions and similar obligations

Provisions for pensions and similar obligations are calculated in accordance with the projected unit credit method. Future pension obligations are measured on the basis of the pro rata vested benefit entitlements as at the reporting date and discounted to their present value. The calculations include assumptions about future changes in certain parameters, such as expected salary and pension increases, and biometric factors affecting the amount of future benefits. Pension provisions are reduced by the fair value of the plan assets used to cover the Group's benefit obligations. Plan assets are measured at fair value.

Actuarial gains and losses, including deferred taxes, are recognized in other comprehensive income. The cost of additions to pension provisions is allocated to functional costs. The interest cost on pension obligations and the expected return on plan assets are reported in net financial income/expenses. As differences due to actuarial gains and losses are included in other comprehensive income, any change in these parameters would not affect the net profit for the current period.

Financial liabilities and other financial liabilities

Financial liabilities and other financial liabilities are initially recognized at fair value at the time they are entered into. Directly attributable transaction costs are deducted for all financial liabilities that are not subsequently designated as at fair value through profit or loss. Non-current financial liabilities and other financial liabilities are then carried at amortized cost. Any differences between historical cost and the settlement amount are recognized in accordance with the effective interest method.

EMPLOYEES

Driven by the higher business volumes and the acquisitions of companies abroad, the number of employees as of December 31, 2011 grew by 9.5% to 21,862 (December 31, 2010: 19,968). Personnel expansion took place in all regions world-wide, especially in Europe and China and above all in production. The growth in workforce in the United Kingdom and in India was mainly due to the acquisition of the UK dealer Linde Sterling and the establishment of Voltas Material Handling.

RISK FACTORS

You should carefully consider the risks described below as well as the other information contained in this Offering Circular before making an investment decision. Any of the following risks could materially adversely affect our business, financial condition or results of operations, and as a result you may lose all or part of your original investment. The risks described below are not the only risks we face. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial may also materially adversely affect our business, financial condition or results of operations.

Risks Related to our Business

The industrial truck market is cyclical. Any downturn or stagnation in the general economy or the industries our customers operate in could adversely affect our earnings and results of operations.

The industrial truck market has historically been cyclical. Fluctuations in the order intake for new industrial trucks or the demand for our service offering reflect the capital investment decisions of our customers and the level of utilization of our equipment, which depend to a great extent on the general level of economic activity in the various industries in which our customers operate. As a result of this cyclicity, we have experienced, and in the future might again experience, significant fluctuations in our revenue and net income. If there is another downturn following the recent fiscal and economic crisis, or in the industries in which our customers operate, or if the economy or the industries in which our customers operate stagnate, our business, financial condition and results of operations could be adversely affected. Demand for our service offering is less cyclical than demand for new truck sales, but it is correlated to truck utilization rates, which are typically lower in periods of lower general economic activity. The cyclicity of the markets in which we operate exacerbates the effect of such supply fluctuations, which could have a material adverse effect on our earnings and results of operations.

Economic and financial instability in the jurisdictions where we operate may adversely affect our business, results of operations and financial condition.

Political or economic disruption or changes in laws and their application may harm our business activities and therefore our results of operation and financial condition. Risks of gross domestic product ("GDP") volatility, foreign exchange instability, foreign exchange controls, inflation and political instability may affect the countries in which we operate.

Many European countries have been severely affected by the ongoing eurozone debt crisis. We cannot yet ascertain to what extent and when the economies in these countries will recover again. Furthermore, we have expanded and intend to further expand our sales and production network into important growth markets, notably Eastern Europe, China, Brazil and India, and offer most of our products and services worldwide. Consequently, we are also active in countries with lower levels of political, legal and economic stability compared to the United States and countries in Western Europe. We are also subject to risks arising out of political destabilization in the countries or regions in which we or our customers operate, such as the recent political developments in the Middle East and North Africa.

Were any of the following factors, which have been characteristic for the economy in some or all of the aforementioned regions at various times during recent years, to continue or recur, this may have a material adverse effect on our business, results of operations and financial condition:

- restrictions on transfers of hard currency;
- significant declines in the gross domestic product;
- high levels of inflation;
- unstable local currencies;
- high government debt relative to GDP;

- a weak banking system providing limited liquidity to domestic enterprises;
- significant use of barter transactions and illiquid promissory notes to settle commercial transactions;
- widespread tax evasion;
- growth of a black and grey market economy;
- pervasive capital flight; and
- significant increases in unemployment and underemployment.

Furthermore, our international operations also depend upon favorable trade relations between Germany, the countries in which we produce our material handling products and those countries in which our customers and suppliers have operations. A protectionist trade environment in either Germany or those countries in which we do business, have production facilities or sell products, such as a change in the current tariff structures, export compliance, government subsidies or other trade policies, may materially and adversely affect our ability to operate in foreign markets, including our ability to adequately ship and transport our products. In addition, because some of our international sales are to foreign governments and entities controlled by foreign governments (such as national corporations), we are subject to the political risks associated with foreign government projects.

Our business, financial condition and results of operations have been affected by the financial, economic and eurozone crisis and may be further affected.

We and our customers and suppliers rely on the strength of the global economy and global financial markets. Furthermore, a significant part of the performance of KION Group is influenced by the market conditions in the euro zone countries. In the wake of the global financial, economic and eurozone debt crisis, market weakness continued in 2011 and visibility over further market and economic developments remain limited in 2012. The challenging environment persists, because the growing uncertainty across the euro zone since the summer of 2011, as a result of the eurozone debt crisis and in particular the crisis in Greece, Portugal, Ireland, Italy and Spain. A number of European countries struggle with large budget deficits and austerity measures implemented by some of the affected countries to reduce public debt and fiscal deficits have resulted in lower or negative GDP growth and high unemployment rates in these countries and could spill over to other sectors of the economy.

We face risks attendant to changes in customer demand for industrial trucks and our services, economic environments, changes in interest rates and instability in securities markets around the world, among other factors. The adverse economic conditions have affected and may continue to affect customer spending generally, which may result in decreases both in volume and demand for our services and have an adverse effect on our results of operations. For example, beginning in 2008, the United States, Europe and international markets have experienced a significant decline in economic activity that has affected the industrial truck market. The crisis adversely affected our business and results of operations. Since the global financial crisis began we have taken steps to restructure our business, including implementing the comprehensive KIARA Restructuring Program. The steps taken as part of the KIARA Restructuring Program or our decision to incur additional debt may not result in the benefits we were expecting and may materially adversely affect our business, financial condition and operating results.

The negative worldwide economic conditions of recent periods and market instability also make it increasingly difficult for us and our customers and suppliers to forecast demand trends. A recurrent decline in demand or the failure of demand to return to prior levels could place further pressure on our results of operation. The timing and extent of any changes to currently prevailing market conditions is uncertain and supply and demand may be unbalanced at any time. As a consequence, we are unable to accurately predict the extent or duration of business cycles or their effect on our financial condition or result of operations, and can give no assurance as to the timing, extent or duration of the current or future business cycles. If economic conditions in the United States, Europe and worldwide worsen or do not continue to improve, our financial condition and results of operations could be materially and adversely impacted.

In January 2012, the International Monetary Fund predicted global output growth of 3.3% in 2012, a decrease of 0.5% from global output growth of 3.8% in 2011. This represents a downward revision of 0.7% for 2012 and 0.6% for 2013 compared to International Monetary Fund estimates released in September 2011. Official forecasts have been fluctuating recently and negative economic trends may become worse, especially in light of the recent sovereign debt crisis in Europe. Despite indications of stabilization and aggressive measures taken by governments and central banks, there is a significant risk that the global economy could enter a deeper and longer lasting recession.

The industrial truck market in which we operate is highly competitive. If we fail to introduce attractive new technologies and products in a timely manner, this could adversely affect our business, financial condition and results of operations.

The industrial truck market in which we operate is highly competitive. Certain of our products are subject to changing technologies. The costs related to the research and development necessary to develop new technologies are significant and any reduction of our research and development budget could adversely impact our competitiveness. Meeting evolving industry requirements and introducing attractive new products to the market in a timely manner and at prices that are acceptable to our customers are significant factors in determining our competitiveness and success. Commitments to developing new products must be made well in advance of any resulting sales, and technologies and standards may change during development, potentially rendering our products outdated or uncompetitive before their introduction. There can be no assurance that we will be able to achieve the technological advances that may be necessary to remain competitive. If any of these risks materialize, they could have a material adverse effect on our business, financial condition and results of operations.

Behavior of our competitors, either by consolidating or oversupplying the market, may adversely affect our business.

Any consolidation among our competitors could enhance their product offerings and financial resources, further strengthening their competitive position and potentially reducing our market share. As a result, we may face declining sales volumes and prices for our products and/or may be compelled to extend warranty periods or provide other gestures of goodwill to our customers.

Supply in the markets in which we operate is driven by our own manufacturing capacity and that of our competitors. Typically, capacity is added in periods when current or expected future demand is strong and margins are, or are expected to be, high. Investments by our competitors in new capacity, when there is insufficient demand to support such added capacity, can result in overcapacity, thereby leading to a reduction in prices for industrial trucks, which could have a material adverse effect on our margins, results of operations and business.

We compete with low cost manufacturers, especially in the low-price segment, and may be exposed to stronger competition in the future.

We compete not only on the basis of quality, customer service, on-time delivery, breadth of product lines, ease of use, safety and comfort of our products, but also on the basis of price. Introducing new products to the market at prices that are acceptable to our customers is a significant factor in determining our competitiveness and success. Manufacturers from Asia, and other emerging markets, have an advantage in the production of low-priced equipment as a result of comparatively lower labor costs in Asia and weaker currencies relative to the euro. Therefore, Asian competitors may create competitive pressures for us, especially in the Asian markets and in the economy segment. In particular, Chinese players are leveraging their local market strength and are actively seeking expansion opportunities to enter the South American market and mature markets such as Western Europe. We may also become increasingly exposed to stronger competition and downward pressure on prices as a result of increasing globalization. As a result of these pressures, our market share may be reduced, we may face lower prevailing prices for our products, and we may not be able to reduce our product costs in line with the related declining revenue, which may have a material adverse effect on our business, financial condition and results of operations.

Our after sales business may suffer from the supply of unauthorized reproductions of spare parts and components and the provision of after sales services by unofficial third party dealers.

In the industrial truck market, the after sales business is an important element of the business and consists, among other things, of the supply of spare parts and the provision of after sales services, such as maintenance and repair services. After sales services and spare parts may be provided by third party dealers rather than by us. The supply of unauthorized reproductions of spare parts and components or the provision of services by unofficial third party dealers could result not only in lost revenue opportunities but could also have a negative impact on our market reputation, particularly if the unauthorized reproductions of spare parts and components or the services by unofficial third party dealers are defective or of lesser quality than our products. The success of our after sales business will depend not only on how successful we are in adequately protecting our intellectual property and technical expertise, but also in our ability to serve our customers more effectively than unofficial third party dealers. If unsuccessful, this could have a material adverse effect on our business, financial condition and results of operation or could negatively impact our market reputation.

Production faults could considerably reduce our profitability and expose us to product liability claims.

Our success as a technology leader depends, in large part, on our ability to manufacture products that satisfy our customers' quality and safety criteria. The failure to maintain this quality, for example, due to a design fault or a faulty component, could have a material adverse effect on our business, financial condition and results of operations. Quality damages and failures are recorded as warranty costs in our financial statements. In addition to the annual warranty costs, legal claims could be asserted against us, if injuries or accidents occur as a result of defects in the manufacturing, design or quality of our products. Our business, financial condition and results of operations could be adversely affected if any of these or other production risks materialize.

We could be unsuccessful in adequately protecting our intellectual property, technological know-how and trademarks and there is a risk that we may infringe the intellectual property rights of others.

Our products are highly dependent upon our technological know-how and the scope and limitations of our proprietary rights in this know-how is therefore important to us. We have obtained or applied for a large number of intellectual property rights, such as patents. The process of seeking patent protection can be lengthy and expensive. Furthermore, patents may not be granted on currently pending or future applications or may not be of sufficient scope or strength to provide us with meaningful protection or commercial advantage. In addition, while there is a presumption that patents are valid, the granting of a patent does not necessarily imply that it is effective and that possible patent claims can be enforced to the degree necessary or desired. If a patent does not provide meaningful protection, either because it is invalid or ineffective, there is the risk that competitors may copy our know-how without incurring any expenses of their own. Moreover, a major part of our know-how and industrial secrets is not patented or cannot be protected through intellectual property rights.

Our intellectual property rights may also be vulnerable to misappropriation by employees, contractors and other persons. In particular, intellectual property rights are difficult to enforce in China and certain other countries, since the application and enforcement of laws governing such rights may not have reached the same level as other jurisdictions in which we operate, such as Germany.

Since our competitors, suppliers and customers also submit a large number of inventions for intellectual property protection, and since it is not always possible to determine with certainty whether there are effective and enforceable third-party intellectual property rights pertaining to certain processes, methods or applications, there is a potential risk that we could infringe the intellectual property rights of third parties. Accordingly, third parties could assert infringements of intellectual property rights, including illegitimate ones, against us. As a result, we could be required to cease manufacturing, using or marketing certain technologies or products in certain countries or be forced to make changes to manufacturing processes and/or products, or litigate the scope or validity of patents in order to be permitted to sell our products. In addition, we could be liable to pay compensation for infringements or could be forced to purchase licenses to make use of technology from third parties.

Furthermore, we rely on trademarks in order to protect our brands. There can be no guarantee that we will be able to protect our trademarks in the future. If our trademarks cannot be adequately protected, this could hinder or completely eradicate our technological advancement and market reputation and

thus significantly impair our competitiveness. In particular, Linde Material Handling GmbH has an agreement with Linde AG regarding the use of the name and trademark "Linde" with an unlimited term. If, notwithstanding the unlimited term, the agreement was nevertheless to be terminated, we would not be able to use the "Linde" brand which could have a material adverse effect on our business. In addition, our use of the Voltas brand name in India is subject to the terms of agreements entered into at the time of our acquisition of a majority stake in VMH. If our use of the "Voltas" brand were to be terminated pursuant to these agreements, it could have an adverse effect on our business in India. The realization of any of the risks related to our intellectual property could have a material adverse effect on our business, financial condition and results of operations.

Dependencies on a limited number of key suppliers for critical components may negatively affect our business activities.

For some of the critical components we use as part of our production and manufacturing processes such as tires, electrical components and engines, we rely on a limited number of key suppliers. Accordingly, we are exposed to risks in our procurement activities. Following the financial and economic crisis that began in late 2008, availability of components was severely limited in 2010 and 2011 as suppliers experienced an unexpected surge in demand throughout the year. Hence, we were directly affected by supply problems and also indirectly by certain suppliers who were themselves dependent on receiving electronic components from third parties. While the supply limitation for electronic components eased significantly during 2011, we continued to be faced with a tight supply of tires, bearings and forging parts. During periods of supply issues, our delivery time to customers increased by several weeks as a result of our inability to receive the necessary materials and components to produce our products on time. Our future success will depend, in part, on our ability to maintain continuity of supply of those components and to develop alternative supply arrangements as needed.

Some of our suppliers are small companies with relatively limited financial means. Therefore it may be difficult or impossible for such suppliers to adapt their capacity quickly enough to new demand levels, or for us to recover damages from them in the event of a liability claim for which we believe they are responsible. Smaller suppliers may also be more easily exposed to liquidity problems, with the risk of insolvency. If any of the key suppliers on which we rely for critical components fails to deliver or delivers components of inferior quality, this could have a material adverse effect on our business, financial condition and results of operations.

Operational disruptions, lengthy periods of production downtime or the failure of third party suppliers to perform could adversely affect our ability to deliver goods on time.

Our success depends on our ability to deliver goods on time. Because of our closely integrated manufacturing network, operational disruptions or lengthy periods of production downtime at individual sites could make it impossible for us to deliver goods on time. For example, the majority of the cylinders used in all our trucks are manufactured in our Hamburg, Germany plant, so any disruptions at that plant could affect production at many of our other facilities. Any disruptions or any late deliveries could negatively impact our ability to satisfy our customers and our results of operations. In addition, failure or significant delay by third party suppliers in providing necessary parts and equipment could, in the absence of alternative sources of supply, have a material adverse effect on our business. For instance, in 2011, we found it hard in some cases to source adequate supplies from manufacturers, in particular for tires for counter balance trucks, to keep up with our increased production. There is also a risk that we might have to pay penalties for late delivery or for wrongful termination of contracts.

Our production and manufacturing costs are subject to movements in the commodity prices for raw materials and other factors beyond our control, and we may not be able to pass any price increases on to our customers.

After falling significantly in 2009, prices of the raw materials we use in the manufacturing of our products have recovered significantly in the course of 2010. For example, rubber prices rose 98% during the course of 2010. This trend continued in the course of 2011. For 2011 to 2010, steel prices were approximately 7% higher, scrap prices were approximately 20% higher, copper prices were approximately 12% higher, rubber prices were approximately 26% higher and oil prices, a proxy for the price of plastics and energy costs, were approximately 33% higher.

Movements in commodity prices for raw materials may affect the production and manufacturing costs of our products, and we may not be able to pass those costs on to our customers. For example, a number of suppliers of critical components for our production require a substantial amount of steel, either in the form of sheet metal or in processed form. Production and manufacturing costs also vary depending on capacity utilization rates at our suppliers, quantities demanded from our suppliers, product technology and product specification. As a result, our costs of materials can vary materially from quarter to quarter and, in cases of supply shortages, can increase significantly. We are typically impacted by commodity price increases within three to six months of the increase, as our suppliers attempt to pass along these increases to us. Although we attempt to pass on cost increases to our customers with higher selling prices via regular price reviews, we have not always been able to do so successfully in the past and may not be able to do so in the future. Any such price increases may materially affect our sales or reduce our profitability. During periods of declining prices, customer demand may also require that we sell our products at lower prices, in spite of the fact that we may use existing inventories that were purchased at higher prices, thereby negatively impacting our margins. The volatility in our production and manufacturing costs and our limited ability to pass them on to customers may adversely affect our results of operations.

We are subject to residual value and customer credit risks with respect to our sales financing activities and depend on our leasing partners to finance the business.

We offer financial services to our customers either directly through our subsidiaries or indirectly through external vendor leasing partners and dealers or through Linde Leasing GmbH ("Linde Leasing"), which operates mainly in Germany and in which we own a 45% minority interest. With regard to our direct leasing business, we work with over 40 financial partners worldwide and provide products directly to customers in exchange for their lease payments directly back to us. With regard to our indirect leasing business, which accounts for more than 60% of the total value of our leasing portfolio, we mainly work with six external vendor leasing companies including Linde Leasing. For approximately 3% of our indirect leasing business, we provide a default guarantee.

For our direct leasing business and, to the extent we provided a customer default guarantee in our indirect leasing business or to the extent of our minority interest in Linde Leasing, we are also exposed to the credit risk of our customers. We generally maintain a perfected security interest in the assets financed so that in the event of a customer default we may take title of the asset. However, we cannot be certain that the security interest will equal the amount of the recourse or repurchase obligations. In addition, we cannot be certain that losses under the terms of the recourse or repurchase obligations will not exceed the reserves that were set aside. We could incur a charge to earnings if such reserves prove to be inadequate, which could have a material adverse effect on our business, financial condition and results of operations.

The leasing business can give rise to residual value risks to us from equipment which is returned by the lessee once the relevant leases have expired and is then either remarketed or leased to other customers. For nearly two-thirds of our leases we entered into remarketing agreements, under which our vendor leasing partners bear all or a portion of the residual value risk. For these cases where we are not covered either completely or partially by remarketing agreements and where we cannot transfer the residual value risk to our customers due to provisions of the underlying lease agreement, we are exposed to potential residual value risks. If any such residual value risk materializes, this could have a material adverse effect on our business, financial condition and results of operations.

Our sales financing activities are reliant on our ability to find sufficient leasing partners to finance the business.

We rely on six major financing partners (De Lage Landen International, IKB Leasing, Société Générale, BNP Paribas, Deutsche Leasing and Linde Leasing), complemented by local partners, to support additional consumer leasing of our industrial trucks. Our leasing business could be impacted if our financing partners are unable to provide enough capital to meet the needs of our customers or if they stop providing financial support entirely. Because we rely on our financing partners to serve as an additional source of financing for our leasing customers, any impairment of our financing partners' ability to provide such financing, or any decision by a financing partner to stop providing lease financing, could have a material adverse effect on our sales to consumers who rely on lease financing options to acquire new industrial trucks. In addition, we rely on the information technology systems provided by our financing partners in connection with our external leasing business.

If any of our competitors who also work with financing partners are able to continue to offer financial support to their leasing customers when we are not able to, or if our competitors are able to offer financing on better terms than we can, customers may be more inclined to purchase our competitors' industrial trucks, which could impact our sales.

As our leasing business is an important part of our overall business, an inability to provide financial support to our leasing customers or to continue utilizing their information technology systems, could have a material adverse effect on our business, financial condition and results of operations.

Failure to successfully implement our reorganization projects timely and economically could materially increase our costs and impair results of operations.

We are in the process of a significant reorganization within the KION Group, in particular, resulting in, among other things, the creation of a separate financial services segment. There can be no assurance that these reorganization projects can be completed on time or within our projected costs. Furthermore, our analysis may lead to the determination to rationalize or reduce operations and divisions and/or alter our sales, manufacturing and/or distribution structure. Should we decide to pursue any such changes, we may incur additional charges and losses in connection with such changes in the future, and such charges and losses may be material. In addition, we could experience difficulties, disruptions or delays in the implementation of any such changes and there can be no assurance that we will be able to implement these programs successfully or on a timely basis, all of which could have a material adverse effect on our business, financial condition and results of operation.

Our plans to expand into other international growth markets may fail or not produce the desired results.

We plan on strengthening our global presence in the important growth markets of Eastern Europe, China, Brazil and India as well as in the United States, by enlarging and building-up our sales force and production facilities and by further developing strategic partnerships with other system integrators and system providers. Our intended international expansion is associated with substantial costs and it is possible that we will not have the requisite financial resources and expertise to implement this expansion as planned. In addition, we are restricted by the terms and conditions of our Senior Credit Agreement, including Facility H, which, among other things, limits our ability to assume additional financial liabilities, make acquisitions, or sell equity interests or, participate in joint ventures, without the agreement of the financing banks. Due to these restrictions, we may be hindered in our efforts to tap into new markets and pursue other business measures that could be required for our planned expansion.

Furthermore, the overall economic environment in the growth markets which are relevant for us may be subject to periods of volatility and the markets may develop more slowly than we expect at a given time. Historically, we have concentrated our activities in Europe and some of our major competitors are more familiar with the markets in Eastern Europe, China, Brazil, India and/or the United States. In China, there is a risk that Chinese manufacturers are more familiar with the cultural traditions, are more experienced at operating in China and benefit from stronger relationships with the Chinese government. We are less familiar with the cultural traditions and customs of some of the markets in which we are investing, and political or economic influences or the legal framework could mean that our planned expansion cannot be pursued or can only be pursued on commercially unattractive terms. Should the international expansion that we target not proceed as expected, the associated substantial investments made by us may not deliver the desired growth in revenue and income. All of these factors could mean that our expansion into other international growth markets is not successful or is not as successful as planned, which could have a material adverse effect on our business, financial condition and results of operations.

The cost saving efforts from structural measures we have implemented and are continuing to implement may not be effective, and if the cost savings efforts we choose to implement do not prove effective, our results of operations will be adversely affected.

The KIARA Restructuring Program was implemented to respond to the impact of the financial and economic crisis that began in late 2008. At the end of 2011, the majority of its measures were fully implemented. In 2012, we continue to assess structural measures, such as the probable closure of our production plants in Bari, Italy, and Montataire, France, and relocation of their production capabilities to our other production facilities, and also additional efficiency measures in the areas of purchasing,

design-to-cost and production efficiency. The ongoing process of integrating these production capacities is time consuming and requires a continuous allocation of resources. STILL's focus on integrating operations following the consolidation of our STILL and OM segments in 2010 and 2011 may also impair management's and employees' ability to focus on their day-to-day business. If we cannot overcome these challenges, we may not realize actual benefits from this consolidation, which could have a material adverse effect on our business, financial condition and results of operations.

If the implementation of such ongoing measures is not successful, our results of operations could be adversely affected. Furthermore if the markets in which we operate are negatively impacted, our revenues could decline, and we may be forced to take additional cost savings steps that may result in additional charges and materially affect our ability to compete or implement our business operations.

Strikes and other industrial actions could disrupt our operations and our plans to further consolidate our European plants, which could have a material adverse effect on our business, financial condition and results of operations.

We are currently consolidating our European manufacturing of warehouse trucks at the sites in Chatellerault, France and Luzzara, Italy. In accordance with these plans, our current production of warehouse trucks in Montataire, France, would be relocated to our plant in Luzzara, Italy. As a result, we could decide to close our plant in Montataire. In a second project, our current production of IC-trucks in Bari, Italy, would be relocated to Hamburg, Germany, where we plan to consolidate the production of the STILL counter-balance trucks. Our plant in Bari would then be closed. These closures, if they were to be effected, would incur standard costs pursuant to local custom and regulation. In both projects, we are currently taking steps required by law in relation to these relocation plans and are engaged in open consultations and negotiations with trade unions and employee representatives. However, such negotiations may not prove successful, and our planned relocations and closures and any such future plans, workforce reductions, outsourcings or reorganizations, expose us to the risk of strikes and other industrial actions, including actions involving labor unrest or work stoppages.

Any work stoppage or other slowdown at one or more of our production facilities could significantly disrupt our operations, and we could have to pay penalties for late delivery of our products. Labor unrest or strikes associated with our operations could also damage our reputation with customers or in the market generally. A considerable part of our workforce is unionized and/or bound by collective bargaining agreements. No assurance can be given that the current arrangements we have with unions or employee representatives will be effective in preventing or reducing strikes or other industrial actions, that the arrangements will be renewed or extended on the same or different terms or that any new arrangements will be effective in preventing or reducing strikes or other industrial actions. If any strikes or other industrial actions are undertaken, such actions could have a material adverse effect on our business, financial condition and results of operations.

Employment and site guarantees with unions or works councils could reduce our ability to manage costs.

We have entered into agreements in the past and currently have an agreement in France with unions and works councils pursuant to which there are certain limitations on our ability to close specific plants, alter production or reduce headcount at our plants. This agreement is due to expire in December 2012. Such agreement or similar agreements in other countries may, now or in the future, limit our ability to adjust workforce headcounts or to restructure our business in response to fluctuations in demand for our products, and accordingly, impact our ability to manage costs and could have a material adverse effect on our business, financial condition and results of operations.

Goodwill and other identifiable intangible assets represent a significant portion of our total assets, and we may not be able to realize the full value of our intangible assets.

Goodwill and other identifiable intangible assets are recorded at fair value on the date of acquisition. Our goodwill and other intangible assets are tested for impairment upon any indication of a potential impairment and, in the case of goodwill and brand names, as they are not amortized, at least once a year. Impairment may result from, among other things, deterioration in performance, adverse market conditions, adverse changes in applicable laws or regulations, including changes that restrict the activities of or affect the products and services we sell, challenges to the validity of certain registered intellectual property, reduced sales of certain products incorporating registered intellectual property and a variety of other factors. All of these factors may cause an impairment of our intangible assets if

they have a lasting negative impact on our cash flows. The amount of any quantified impairment must be expensed immediately as a charge to our results of operations. Depending on future circumstances, it is possible that we may never realize the full value of our intangible assets. Accordingly, any determination of impairment of goodwill or other identifiable intangible assets could have a material adverse effect on our financial position, results of operations and net worth.

Integration of acquisitions may not be achieved within the assumed timeframe or achieve the estimated benefit at the estimated cost level.

We expect to continue to evaluate and, where appropriate, pursue acquisition opportunities that provide products or services that complement those offered by us. There can be no assurance, however, that suitable acquisition candidates will be identified in the future, or that we will be able to finance such acquisitions on favorable terms. Further, there can be no assurances that any acquisitions we have already made or future acquisitions will be integrated successfully into our operations or will achieve the desired financial objectives. In evaluating potential acquisition opportunities, we make certain assumptions regarding the future combined results of the existing and acquired operations. In certain transactions, the acquisition analysis includes assumptions regarding the consolidation of operations and improved operating cost structures for the combined operations. There can be no assurance, however, that such synergies or benefits will be achieved on the assumed time schedule or in the assumed amount, if at all. The synergies resulting from the acquisition may be different than we had estimated. Any failure to integrate the operations of an acquired business or significant delay in such integration could have a material adverse effect on our business, results of operations and financial condition.

The impact of a negative performance of financial markets, demographic trends and legal risks on our defined benefit pension liabilities and costs cannot be predicted and may be severe.

We hold defined benefit pension plans in a number of countries and a significant number of our employees are covered by our defined benefit pension plans. As of December 31, 2011, we had recognized a net liability of €363 million, representing the unfunded benefit obligations of our defined benefit pension plan. The funding status and the liabilities and costs of maintaining such defined benefit pension plans may be impacted by financial market developments. For example, the accounting for such plans requires determining discount rates, expected rates of compensation and expected returns on plan assets, and any changes in these variables can have a significant impact on the projected benefit obligations and net periodic pension costs. Negative performance of the financial markets could also have a material impact on funding requirements and net periodic pension costs. Our defined benefit pension plans may also be subject to demographic trends and the comprehensive anti-discrimination legislation within the European Union. Accordingly, our costs to meet pension liabilities going forward may be significantly higher than they are today, which could have a material adverse impact on our financial condition.

In Germany, we are further obliged to make contributions to the mandatory pension security association ("PSV"). Due to the financial and economic crisis that began in late 2008 and the insolvency of many PSV-members, contributions to the PSV have increased significantly. Depending on the future overall economic development, we face the risk that the PSV levy could increase again to the high levels of 2009. Also, we run contractual trust arrangements which, beside their funding aspects, all serve to protect the claims of the beneficiaries under pension, old-age part-time and long-term working time account schemes against insolvency. The contractual trust arrangements established for the old-age part-time as well as long-term working time account liabilities provide for the creation of land charges (*Grundschulden*) on certain premises of our Group companies. There is a risk that the corresponding land charges do not reflect the current value of our real estate and/or deferred compensation volume, and we may be obliged to make additional payments affecting our financials.

We could be held liable for soil, water or groundwater contamination or for risks related to hazardous materials.

Many of the sites at which we operate have been used for industrial purposes for many years, leading to risks of contamination and potentially involving remediation obligations, regardless of whether we are the legal owner or are merely using the respective property, and irrespective of whether we caused the contamination or acted with fault. Moreover, we could be held responsible for the remediation of areas adjacent to our sites if these areas were contaminated due to our activities, that is, if we were to be found the polluter of these areas.

The responsible authorities could assert claims against us, as the polluting party, owner or occupant of the affected plots, for the examination or remediation of such soil and/or groundwater contamination, or could order us to dispose of or treat contaminated soil excavated in the course of construction. We could also be required to indemnify the owners of plots currently or formerly leased by us or of other properties if the authorities were to pursue claims against the relevant owner of the property and if we had caused the contamination. Costs typically incurred in connection with such claims are generally difficult to predict but may be substantial. Moreover, if any contamination were to become a subject of public discussion, there is a risk that our general reputation or our relationships with our customers could be harmed. We face similar risks with respect to former sites, which we have since sold. Even if we have contractually excluded or limited our liability vis-à-vis a purchaser, we could be held responsible for currently unknown contamination on properties that we previously owned or used. The realization of any of these risks could have a material adverse effect on our business, financial condition and results of operations.

Compliance with existing laws and regulations in many jurisdictions or changes in any such laws and regulations could affect our business, financial condition and results of operations.

As a group operating in many jurisdictions, we are subject to international, European Union, national and local laws, regulations and ordinances. We must observe a large number of different regulatory requirements that change frequently, evolve continuously and may become more stringent. These requirements relate in particular to our production process and include, inter alia, laws and regulations relating to occupational health and safety, the use and handling of chemicals, air and water emissions and the management and disposal of certain materials, substances and waste. For our sites and operations, we are required to obtain and hold various permits, to apply for modifications and to comply with the requirements specified therein. We are subject to rules that relate to the safety of our products. Stricter regulation of these products in the future may have a material adverse effect on our business. If our products do not comply with these rules, we may be required to take all necessary measures to ensure that our products are safe to use, even after we have sold them, if necessary by way of a recall of the product concerned. We are subject to foreign trade laws and are required to pay export duties or customs duties on materials and products that we export and import. The nature of our operations exposes us to the risk of liabilities or claims with respect to such laws, regulations, ordinances and duties, and we may have to incur material costs in connection with such liabilities or claims. We could become subject to additional laws, regulations, ordinances and/or permit requirements. Existing levels of export and customs duties may be increased and new or further export or customs duties may be imposed on our domestic or foreign operations. We are also subject to anti-bribery laws and regulations in the countries in which we operate, including the U.S. Foreign Corrupt Practices Act and the U.K. Bribery Act 2010, which prohibit companies and their intermediaries from making or receiving improper payments. Failure to adopt and enforce appropriate internal policies to ensure compliance with the law may result in fines or enforcement actions against us. Compliance with existing and additional or more stringent laws, regulations, ordinances or permit requirements, as well as more vigorous enforcement policies of regulatory agencies or stricter or different interpretations, may require us to make additional expenditures or investments, which may be material, and could also otherwise affect our business in a way that could have a material adverse effect on our business, financial condition and results of operations.

We may be affected by increasingly rigorous scrutiny of transactions by tax authorities and could be subject to tax risks attributable to previous tax assessment periods.

Tax authorities around the world are increasingly rigorous in their scrutiny of transactions and in the pursuit of tax recoveries which may lead to an increased overall tax rate of the KION Group as a whole.

The German companies of the KION Group are subject to tax audits on a regular basis. Comprehensive tax field audits of some German KION Group companies existing prior to our acquisition in 2006 from Linde AG (the "legacy entities") have been completed for the periods up to and including 2004 and 2005, respectively. Both for the legacy entities and the German companies of the KION Group established in 2006 as part of our acquisition (including legacy entities merged into these new companies), comprehensive tax field audits have started in relation to periods in 2005 and/or 2006, and a comprehensive tax field audit for one of the German entities performing logistics services was completed. Furthermore, for German legacy entities and other German entities of the KION Group, smaller tax field audits covering only particular tax aspects were partly performed for periods up to and including 2010. Certain of the German companies of the KION Group are or will be

subject to routine tax audits by the German tax authorities for assessment periods ranging from 2005 to 2010. The non-German subsidiaries are subject to tax audits of the relevant national competent tax authorities. Additional tax expenses could accrue in relation to previous tax assessment periods, which are still subject to a pending tax audit or have not been subject to a tax audit yet. Tax laws and/or relevant facts could be interpreted by the tax authorities in a manner deviating from our view of such laws or facts. As a result, the tax authorities could revise original tax assessments and substantially increase the tax burden (including interest and penalty payments) of the affected entities of the KION Group (for example, in connection with restructuring measures, transaction costs or refund of input VAT). The realization of any of these risks could have a material adverse effect on our business, financial condition and results of operations.

KION GROUP GmbH and other companies belonging to the KION Group render and receive cross-border supplies and services in respect of affiliated KION Group entities. Due to these cross-border transactions the KION Group is exposed to tax risks, in particular with regard to transfer pricing rules that apply in several jurisdictions. In respect of the German companies of the KION Group transfer prices have not yet been raised as a critical subject in tax field audits. Due to the losses incurred in recent periods, we cannot exclude the possibility that discussions with tax auditors will become more adversarial in the future. To the extent the arm's length principle applicable within the scope of such rules was allegedly or demonstrably not complied with or, as the case may be, is not complied with in the future, additional tax payments may arise in the respective jurisdictions in which the KION Group is active. Furthermore, sanctions may apply in the event of non-compliance with the applicable documentation obligations (such as a tax assessment by way of estimation, assessment of penalties).

We might be exposed to tax risks regarding the potential forfeiture of net operating losses and interest carried forward in connection with a possible change of our shareholder structure.

As of December 31, 2011, KION Holding 1 GmbH, KION GROUP GmbH and Linde Material Handling GmbH have significant unaudited current tax losses and tax losses carried forward (together "net operating losses") as well as interest carried forward. Subject to certain limitations, Section 8c of the German Corporate Income Tax Act (KStG) generally provides for a pro-rata elimination of net operating losses in cases where more than 25% and up to 50% of the shares in a corporation have been acquired directly or indirectly while net operating losses are stated to be eliminated completely where more than 50% of the shares in a corporation have been acquired directly or indirectly within a five-year period by one individual shareholder or a group of shareholders acting in concert, or if a comparable event occurs. Section 8c KStG applies mutatis mutandis to interest carried forward. Such elimination could have a material adverse effect on our deferred taxes.

We are unable to fully deduct interest charges on our indebtedness.

As of December 31, 2011, KION Holding 1 GmbH, KION GROUP GmbH and Linde Material Handling GmbH have significant interest carried forward. Since January 1, 2008, the amount of net interest expenditure a business may offset against its income in Germany is limited to 30% of the business' taxable EBITDA. For such purposes, all businesses of the same German fiscal unit for corporate income and trade tax purposes (Organschaft) are treated as one single business. Amounts that exceed the 30% threshold cannot be deducted but carried forward and are only deductible in the future subject to certain restrictions. Whenever interest expenses are not deductible or if interest carried forward is lost, the tax burden in future assessment periods could rise, which might have a material adverse effect on our net assets, financial position and results of operations.

According to negotiations between our UK holding company Superlift UK Limited and the UK tax authorities (HM Revenue and Customs) that were finalized in 2010, Superlift UK Limited was only allowed to treat 81% of its interest expense as deductible for the purposes of computing profits chargeable to corporation tax, with the remainder of the interest treated as non-deductible. This agreement applies to chargeable periods of Superlift UK Limited and its subsidiaries ending December 31, 2007 to December 31, 2009 inclusive. We expect that the ability of Superlift UK Limited to deduct its interest expense will also be restricted as of the year 2010.

We are subject to risks from legal and arbitration proceedings.

Companies in the KION Group are, or may in the future be, involved in a number of legal and arbitration proceedings. Such proceedings could involve substantial claims for damages relating to, for example, product liability, breach of warranty obligations, contractual penalties for late delivery or disputes over termination of contracts, or could involve the payment of fines or other payments. Due to

the size and market share of our business, we are also subject to antitrust and competition laws in some of the markets in which we operate and may be subject to regulatory scrutiny and legal proceedings in these jurisdictions.

Currently, we have a number of material litigation matters pending, including: (i) a lawsuit in Lebanon by a former business partner of a local subsidiary of our former parent company Linde AG filed before the sale of the Company in 2006, against, amongst other legal entities, a Lebanese subsidiary of Linde AG and its shareholders, including one of our subsidiaries; (ii) a lawsuit in Spain based on alleged faulty maintenance of a truck, filed against us by a fire insurer for approximately €44 million; (iii) a pending arbitration in China regarding contract termination filed by us, alleging damages of RMB38.7 million (or approximately €4.2 million); (iv) four separate claims from different dealers arising out of the STILL Combination (a collective total of approximately €11 million); (v) a claim by a customer in the Netherlands for approximately €4 to €5 million; (vi) two separate claims from dealers in Spain collectively totaling approximately €2 million and (vii) a claim against the LMH heavy truck division in the United Kingdom, derived from an accident involving one of our heavy trucks.

Furthermore, the Nederlandse Mededingingsautoriteit (“NMa”), the Netherlands competition authority is currently in the initial phase of investigating a potential violation of competition law by the BMWT and/or its members. BMWT is the Dutch trade association for manufacturers and importers of investment goods, construction machinery, warehouse solutions, road construction machinery and transport equipment, of which our Dutch subsidiary, STILL Netherlands, is a member. The NMa stated that the aim of the investigation is to establish if and to what extent the BMWT and its 120 members previously operated an information exchange which allegedly constituted a breach of competition law.

We cannot assure you that we will succeed in defending these or future claims, that judgments will not be rendered against us with respect to any or all of these proceedings or that reserves we have set aside and cover taken out under the respective insurances will be adequate to cover any such judgments, as our insurance cover would not protect us from any adverse financial consequences of such events. We could incur a charge to our earnings if our reserves prove to be inadequate for any such judgment. The realization of any of these risks could have a material adverse effect on our business, financial condition and results of operations.

Our operations depend on qualified executives and key employees.

Our success depends on our executive board members and other qualified executives and employees in key functions. The loss of executives or key employees could have a material adverse effect on the market position and prospects of the KION Group. Considerable expertise could be lost or access thereto gained by competitors. Due to the intense competition in the industrial truck industry, there is a risk of losing qualified employees to competitors or being unable to find a sufficient number of appropriate new employees for key positions. There is no guarantee that we will be successful in retaining executives and employees in key positions or in attracting new employees with corresponding qualifications. Furthermore, the ongoing restructuring measures implemented by us could give rise to an above-average fluctuation rate. A further risk is that if the economy continues to recover and we need to increase our workforce, we may not be able to recruit employees with the necessary skills in sufficient numbers and with the necessary speed. The realization of any of these risks could have a material adverse effect on our business, financial condition and results of operations.

Our operations rely on IT systems and networks.

We rely heavily on centralized, standardized information technology systems and networks to support business processes, as well as internal and external communications. These systems and networks are potentially vulnerable to damage or interruption from a variety of sources or to security threats. Although we have taken precautions to manage the risks related to system and network disruptions and threats, an extended outage in a data centre and/or telecommunications network utilized by our systems, any security breaches or any similar event could lead to an extended unanticipated interruption of our systems or networks and to theft of confidential data. The realization of any risks related to our IT system and network disruptions could have a material adverse effect on our business, financial condition and results of operations.

We could be adversely affected by property loss and business interruption.

Damage and loss caused by fire, natural hazards, terrorism, forced sales, exercise of a right of retransfer or transfer of property or other disturbance at our production facilities or within our supply chain — with customers or with suppliers — can be severe. The risks arising from business interruption and loss of production are insured up to levels that we consider economically reasonable, but our insurance coverage could prove insufficient in individual cases. Furthermore, such events could injure or damage individuals, third party property or the environment, which could, inter alia, lead to considerable financial costs for us. The realization of any of these risks could have a material adverse effect on our business, financial condition and results of operations.

Natural and other disasters, such as coastal flooding, large earthquakes or volcanic eruptions, may negatively impact our business. There is increasing concern that climate change is occurring and may cause a rising number of natural disasters.

If coastal flooding, a large earthquake, volcanic eruption, other natural or other disasters were to directly damage, destroy or disrupt our manufacturing facilities, it could disrupt our operations, delay new production and shipments of existing inventory or result in costly repairs, replacements or other costs, all of which would negatively impact our business. The impact of such occurrences depends on the specific geographic circumstances but could be significant, as some of our factories are located in countries with known earthquake fault zones, including China. Even if our manufacturing facilities are not directly damaged, a large natural disaster may result in disruptions in distribution channels or supply chains and significant increases in prices for raw materials used for our manufacturing process. There is increasing concern that climate change is occurring and may have dramatic effects on human activity without aggressive remediation steps. A modest change in temperature may cause a rising number of natural disasters. We cannot predict the economic impact, if any, of natural disasters or climate change.

Risks Related to our Indebtedness**Most of our existing debt matures between 2013 and 2016. We cannot give you any assurance that we will be able to extend or refinance our debt on favorable terms or at all.**

The Senior Credit Agreement represents most of our existing debt and all of the Existing Bank Facilities under the Senior Credit Agreement will mature between 2013 and 2016, other than the Existing Facility H1 Tranche, which will mature in 2018. We started making amortization payments on our Multi-Currency Capex Facility in December 2010. We may not be able to refinance or extend all or any of this debt. Our ability to pay and refinance debt and our ability to fund working capital and capital expenditures will depend on our future operating performance and ability to generate sufficient cash. No assurance can be given that any refinancing will be accomplished on a timely basis or on satisfactory terms. In addition, the terms of our debt may limit our ability to pursue any refinancing alternative.

Market perceptions concerning the instability of the euro, the potential re-introduction of individual currencies within the eurozone, or the potential dissolution of the euro entirely, could adversely affect the value of the Notes and have adverse consequences for us with respect to our outstanding debt obligations that are euro-denominated.

As a result of the credit crisis in Europe, in particular in Greece, Italy, Ireland, Portugal and Spain, the European Commission created the European Financial Stability Facility (the "EFSF") and the European Financial Stability Mechanism (the "EFSM") to provide funding to eurozone countries in financial difficulties that seek such support. In March 2011, the European Council agreed on the need for eurozone countries to establish a permanent stability mechanism, the European Stability Mechanism (the "ESM"), which will be activated by mutual agreement, to assume the role of the EFSF and the EFSM in providing external financial assistance to eurozone countries after June 2013. Despite these measures, concerns persist regarding the debt burden of certain eurozone countries and their ability to meet future financial obligations, the overall stability of the euro and the suitability of the euro as a single currency given the diverse economic and political circumstances in individual member states.

These and other concerns could lead to the re-introduction of individual currencies in one or more member states, or, in particularly dire circumstances, the possible dissolution of the euro entirely. Should the euro dissolve entirely, the legal and contractual consequences for holders of euro-

denominated obligations and for parties subject to other contractual provisions referencing the euro would be determined by laws in effect at such time. These potential developments, or market perceptions concerning these and related issues, could adversely affect the value of the Notes and could have adverse consequences for us with respect to our outstanding debt obligations that are euro-denominated and, as we have a substantial amount of debt denominated in euro, our financial condition may be materially affected. Furthermore, the Senior Credit Agreement and the existing covenant agreement in respect of the Existing Notes contain, and the New Covenant Agreement will contain, covenants restricting our and our subsidiaries' corporate activities. See "We are subject to restrictive debt covenants, which limit our operating flexibility." Certain of such covenants impose limitations based on euro amounts (e.g., the amount of additional indebtedness we or our subsidiaries may incur). As such, if the euro were to significantly decrease in value, the restrictions imposed by these covenants would become tighter, further restricting our ability to finance our operations and conduct our day-to-day business.

Our substantial indebtedness and debt service obligations could materially adversely affect our business, financial condition or results of operations.

We are a highly leveraged company and have significant debt service obligations. As of December 31, 2011, on a pro forma basis, we had €3,050 million of Financial Debt. If the interest rate on the Financial Debt being repaid by the proceeds of the Notes increased by 100 basis points, the Net Financial Interest Expense would increase by €10 million per year. The proceeds under the Notes will be on-lent to us by the Issuer and used to refinance part of our existing indebtedness, and we anticipate that our high leverage will continue for the foreseeable future. Our high leverage could have significant consequences, including, but not limited to:

- limiting our ability to obtain additional financing to fund future working capital, capital expenditures, business opportunities and other corporate requirements;
- increasing our vulnerability to a downturn in our business or economic and market conditions;
- requiring the dedication of a substantial portion of our cash flow from operations to the payment of the principal of, and interest on, our indebtedness, which means that this cash flow will not be available to fund our operations, capital expenditures or for other corporate purposes;
- limiting our flexibility in planning for, or reacting to, changes in our business, the competitive environment and the industrial truck market; and
- placing us at a competitive disadvantage compared to our competitors that are not as highly leveraged.

Any of these, or other, consequences or events could have a material adverse effect on our ability to satisfy our debt obligations or a material adverse effect on the Issuer's ability to satisfy its obligations under the Notes.

We require a significant amount of cash to service our debt and fund our operations. Our ability to generate sufficient cash depends on many factors beyond our control.

Our ability to make payments on and refinance our debt, and to fund working capital, rental and lease payments and capital expenditures, will depend on our future operating performance and ability to generate sufficient cash. This depends, to some extent, on general economic, financial, competitive, market, legislative, regulatory and other factors, many of which are beyond our control, as well as the other factors discussed in these "Risk Factors" and elsewhere in this or the annexed documents. We cannot assure you that our business will generate sufficient cash flow from operations, that the cost savings, revenue growth and operating improvements currently anticipated will be realized or that future debt and equity financing will be available to us on satisfactory terms or at all in an amount sufficient to enable us to pay our debts when due, or to fund our other liquidity needs. See "Management's Discussion and Analysis of Our Financial Condition and Results of Operations" for a discussion of our cash flows and liquidity.

If our future cash flow from operations and other capital resources (including borrowings under the capital expenditure facility and the revolving credit facility) are insufficient to pay our obligations as they mature or to fund our liquidity needs, we may be forced to:

- reduce or delay our business activities and capital expenditures;
- sell assets;
- obtain additional debt or equity capital; or
- restructure or refinance all or a portion of our debt, on or before maturity.

We cannot assure you that we would be able to accomplish any of these alternatives on a timely basis or on satisfactory terms, if at all. In addition, the terms of our debt limit, and any future debt may limit, our ability to pursue any of these alternatives.

Despite our current levels of indebtedness, we may still be able to incur substantially more debt, which could further exacerbate the risks associated with our substantial indebtedness.

We may incur substantial additional indebtedness in the future. Some of this debt could rank *pari passu* with the Notes, be structurally senior to Facility H or be secured on assets which do not form part of the collateral for Facility H. Additional debt could also mature prior to the Notes. The agreements governing our debt limit our ability to incur additional indebtedness, but do not prohibit us from doing so. The incurrence of additional indebtedness would increase the leverage related risks. Furthermore, we may incur additional indebtedness that bears interest at a variable rate plus an agreed margin and certain additional costs. Fluctuations in such variable rate may increase our overall debt obligation and could have a material adverse effect on our ability to service our debt obligations, including our obligations to the Issuer under Facility H, which in turn would have a material adverse effect on the ability of the Issuer to service its obligations under the Notes.

We are subject to significant restrictive debt covenants, which limit our operating flexibility.

The Senior Credit Agreement and the existing covenant agreement entered into on April 15, 2011 in relation to the Existing Notes (the "Existing Covenant Agreement") contain, and the New Covenant Agreement will contain, covenants significantly restricting our ability, to, among other things:

- incur or guarantee additional indebtedness;
- pay dividends or make other distributions or repurchase or redeem our share capital;
- make investments, loans or other restricted payments;
- make acquisitions;
- sell assets, including shareholdings;
- enter into certain transactions with affiliates; and
- merge, amalgamate or sell all or substantially all of our assets.

These covenants could limit our ability to finance our future operations and capital needs and our ability to pursue acquisitions and other business activities that may be in our interest.

We are exposed to risks associated with changes in currency exchange rates and hedging.

As a worldwide operating group, we are exposed to financial risks that arise from changes in exchange rates. Currency exchange fluctuations could cause losses if assets denominated in currencies with a falling exchange rate lose value, while at the same time liabilities denominated in currencies with a rising exchange rate appreciate. We have a foreign exchange forward contract which will mature in November 2012, hedging approximately 53% of the U.S. dollar denominated portion of our Senior Credit Agreement. We intend to repay a portion or all of this debt out of the proceeds of the New Facility H. However, if there were to be substantial movements in the U.S. dollar/euro exchange rate, such movements could have a potential cash impact when the exchange forward contract

matures, or on the unhedged part of the U.S. dollar denominated portion of our Senior Credit Agreement, which in turn could create a negative impact on our financial result. In addition, generally throughout our business, with regard to some local trade facilities and otherwise, not all of our net foreign exchange exposure has been hedged. Moreover, a number of our consolidated companies report their results in currencies other than the euro, which requires us to convert the relevant items into euro when preparing our Annual Consolidated Financial Statements. Such translation risks are generally not hedged. We are currently reviewing our hedging arrangements to determine what level of hedging may be appropriate going forward. Our hedging strategy, now and in the future, could ultimately be unsuccessful. If so, this could have a material adverse effect on our business, financial conditions and results of operation.

MATERIAL AFFILIATE TRANSACTIONS

Superlift Funding S.à r.l. €100 Million Tranche under the Senior Credit Agreement

In October 2009, pursuant to the KIARA Restructuring Program, investment funds advised by Kohlberg Kravis Roberts & Co. LP and Goldman Sachs Capital Partners agreed to provide a €100 million term loan to the KION Group, which was made available as Facility G, a new term loan tranche under the Senior Credit Agreement by Superlift Funding S.à r.l., Luxembourg as lender. The interest rate is in the form of payment-in-kind interest, which is capitalized and forms part of the bullet repayment of the relevant facility on maturity.

Shareholder Loan Agreement

KION Holding 1 GmbH (then Neggio Holding 1 GmbH) and Superlift Holding S.à r.l., Luxembourg, entered into a shareholder loan agreement on December 27, 2006, with a principal loan amount of €500 million and an original maturity date of December 31, 2010, which was extended in 2010 and 2011 to December 31, 2021. Both the unsecured loan principal and the associated interest are payable as a bullet payment on maturity. As of September 1, 2007, the loan has been subject to an interest rate of 5.5% per annum on the principal amount of the loan. The interest cost of the shareholder loan amounted to €27.88 million in 2009, 2010 and 2011.

Financial and M&A Advisory Services Agreement

We entered into a financial and M&A advisory services agreement with Kohlberg Kravis Roberts & Co. L.P. and Goldman, Sachs & Co. (together, the "Advisors") on May 8, 2007 (the "Advisory Services Agreement"). Pursuant to this Advisory Services Agreement the Advisors have agreed to provide the KION Group with professional advice in connection with the negotiation of significant agreements and professional strategic, financial, managerial and operations advice. An aggregate annual fee of €4.2 million is payable by us, with that amount being divided equally between the Advisors. The amount of the fee increases each year by an amount equal to 3% of the amount applicable in the immediately preceding calendar year to reflect rising costs. We also reimburse each Adviser for actual and documented reasonable expenses and out-of-pocket travel and other related costs and expenses incurred in its performance of the Advisory Services Agreement. The Advisory Services Agreement requires us to indemnify and exonerate each Adviser for any liability arising out of the Advisory Services Agreement. The Advisory Services Agreement renews automatically on an annual basis and may be terminated by either party. The annual fee for 2009 was deferred, although costs and expenses were still paid in May 2009. Following the amendment to the Senior Credit Agreement on September 23, 2009, we can now only pay the annual fee under the Advisory Services Agreement when it is permitted to do so under the Senior Credit Agreement.

AUDITED FINANCIAL STATEMENTS

Independent Auditors' Report 2011

The following auditor's report (Bestätigungsvermerk) has been issued in accordance with § 322 German Commercial Code (Handelsgesetzbuch) in German language on the German version of the consolidated financial statements of KION Holding 1 GmbH as of and for the fiscal year ended December 31, 2011 and the group management report.

Independent Auditors' Report

We have audited the consolidated financial statements prepared by the KION Holding 1 GmbH, Wiesbaden, – comprising the consolidated income statement, the consolidated statement of comprehensive income, the consolidated statement of financial position, the consolidated statement of cash flows, the consolidated statement of changes in equity and the notes to the consolidated financial statements – and the group management report for the business year from January 1 to December 31, 2011. The preparation of the consolidated financial statements and the group management report in accordance with IFRS, as adopted by the European Union (EU), and the additional requirements of German commercial law pursuant to § 315a Abs. 1 HGB („German Commercial Code“) are the responsibility of the parent Company's management. Our responsibility is to express an opinion on the consolidated financial statements and on the group management report based on our audit.

We conducted our audit of the consolidated financial statements in accordance with § 317 HGB and German generally accepted standards for the audit of financial statements promulgated by the Institut der Wirtschaftsprüfer. Those standards require that we plan and perform the audit such that misstatements materially affecting the presentation of the net assets, financial position and results of operations in the consolidated financial statements in accordance with the applicable financial reporting framework and in the group management report are detected with reasonable assurance. Knowledge of the business activities and the economic and legal environment of the group and expectations as to possible misstatements are taken into account in the determination of audit procedures. The effectiveness of the accounting-related internal control system and the evidence supporting the disclosures in the consolidated financial statements and the group management report are examined primarily on a test basis within the framework of the audit. The audit includes assessing the annual financial statements of those entities included in consolidation, the determination of entities to be included in consolidation, the accounting and consolidation principles used and significant estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements and the group management report. We believe that our audit provides a reasonable basis for our opinion.

Our audit has not led to any reservations.

In our opinion, based on the findings of our audit, the consolidated financial statements of the KION Holding 1 GmbH, Wiesbaden, comply with IFRS, as adopted by the EU, the additional requirements of German commercial law pursuant to § 315a Abs. 1 HGB and give a true and fair view of the net assets, financial position and results of operations of the group in accordance with these requirements. The group management report is consistent with the consolidated financial statements and as a whole provides a suitable view of the group's position and suitably presents the opportunities and risks of future development.

Frankfurt am Main, March 15, 2012

Deloitte & Touche GmbH
Wirtschaftsprüfungsgesellschaft

Signed: (Kompenhans)	Signed: (J. Löffler)
Wirtschaftsprüfer	Wirtschaftsprüfer
[German Public Auditor]	[German Public Auditor]

Consolidated Financial Statements as of December 31, 2011

Consolidated income statement

€ thousand	Note	2011	2010
Revenue	[8]	4,368,395	3,534,474
Cost of sales		-3,256,378	-2,684,353
Gross profit		1,112,017	850,121
Selling expenses		-520,547	-483,639
Research and development costs		-119,526	-103,255
Administrative expenses		-283,322	-247,526
Other income	[9]	81,503	59,585
Other expenses	[10]	-70,043	-45,879
Profit from equity investments	[11]	11,192	3,569
Other financial result		1,886	1,660
Earnings before interest and taxes		213,160	34,636
Financial income	[12]	73,664	88,349
Financial expense	[13]	-345,709	-354,405
Earnings before taxes		-58,885	-231,420
Income taxes	[14]	-34,041	34,722
Current taxes		-49,349	-14,997
Deferred taxes		15,308	49,719
Net loss		-92,926	-196,698
Attributable to shareholders of KION Holding 1 GmbH		-95,093	-198,655
Attributable to non-controlling interests		2,167	1,957

Consolidated statement of comprehensive income

€ thousand	2011	2010
Net loss	-92,926	-196,698
Impact of exchange differences	6,476	37,260
thereof changes in unrealised gains and losses	6,476	37,260
thereof realised gains and losses	0	0
Gains/losses on employee benefits	8,394	-28,658
thereof changes in unrealised gains and losses	13,995	-39,462
thereof tax effect	-5,601	10,804
Gains/losses on cash flow hedges	-8,149	10,022
thereof changes in unrealised gains and losses	7,071	52,818
thereof realised gains and losses	-18,452	-37,897
thereof tax effect	3,232	-5,369
Gains/losses from equity investments	532	-125
thereof changes in unrealised gains and losses	532	-125
Other comprehensive income (loss)	7,253	18,499
Total comprehensive income (loss)	-85,673	-178,199
Comprehensive loss		
Attributable to shareholders of KION Holding 1 GmbH	-87,840	-180,155
Attributable to non-controlling interests	2,167	1,956

ASSETS

€ thousand	Note	2011	2010
Goodwill	[16]	1,537,996	1,507,010
Other intangible assets	[16]	977,555	986,410
Leased assets	[17]	539,731	501,164
Other property, plant and equipment	[18]	538,121	566,492
Equity investments	[19]	36,545	37,841
Lease receivables	[20]	242,840	246,808
Other non-current financial assets	[21]	25,732	17,474
Deferred taxes	[14]	261,963	241,772
Non-current assets		4,160,483	4,104,971
Inventories	[22]	625,369	535,529
Trade receivables	[23]	676,553	633,265
Lease receivables	[20]	118,381	120,950
Current income tax receivables	[14]	4,953	4,550
Other current financial assets	[21]	107,096	106,790
Cash and cash equivalents	[24]	373,451	252,884
Current assets		1,905,803	1,653,968
Total assets		6,066,286	5,758,939

EQUITY AND LIABILITIES

€ thousand	Notes No.	2011	2010
Subscribed capital		500	500
Capital reserve		348,483	348,483
Retained earnings		-806,429	-711,504
Accumulated other comprehensive income (loss)		-37,218	-44,471
Non-controlling interests		7,077	7,070
Equity	[25]	-487,587	-399,922
Shareholder loan	[27]	643,132	615,250
Retirement benefit obligation	[26]	382,914	374,063
Non-current financial liabilities	[27]	2,777,354	2,772,417
Lease liabilities	[28]	471,131	411,097
Other non-current provisions	[29]	96,168	164,299
Other non-current financial liabilities	[30]	132,719	127,870
Deferred taxes	[14]	339,054	334,930
Non-current liabilities		4,842,472	4,799,926
Current financial liabilities	[27]	227,376	106,470
Trade payables		634,092	508,108
Lease liabilities	[28]	230,381	250,552
Current income tax liabilities	[14]	15,439	6,661
Other current provisions	[29]	183,678	95,902
Other current financial liabilities	[30]	420,435	391,242
Current liabilities		1,711,401	1,358,935
Total equity and liabilities		6,066,286	5,758,939

Consolidated statement of cash flows

€ thousand	2011	2010
Net loss	-92,926	-196,698
+ income taxes	34,041	-34,722
+ net financial income/expenses	272,045	266,056
= Earnings before interest and taxes	213,160	34,636
Depreciation/Impairment of non-current assets (excl. leased assets)	186,569	169,013
Depreciation/Impairment of leased assets	169,452	176,558
Other non-cash income and expenses	9,943	12,295
Gain (-) / loss (+) on disposal of non-current assets	6,428	4,987
Change in leased assets	-208,691	-129,572
Change in lease receivables and lease liabilities	26,056	-57,440
Change in inventories	-75,242	-45,685
Change in trade receivables	-36,829	-103,890
Change in trade payables	114,886	145,491
Cash payments for defined benefit obligations	-21,038	-29,420
Change in other provisions	13,989	-14,994
Change in other operating assets	334	7,195
Change in other operating liabilities	30,346	43,072
Taxes paid	-42,553	-12,957
= Cash flow from operating activities	386,810	199,289
Cash receipts from disposal of non-current assets	3,408	4,177
Cash payments for purchase of non-current assets	-133,005	-123,462
Deposits from other loan claims	2,879	-1,799
Dividends received	6,599	2,854
Interest income received	3,397	3,623
Acquisitions of subsidiaries, net of cash acquired	-32,916	-7,638
Cash receipts (+) / cash payments (-) for sundry assets	-2,942	-1,003
= Cash flow from investing activities	-152,580	-123,248
Dividends paid to non-controlling interests	-2,209	-2,143
Cash paid for increased ownership interests (after control)	-1,461	-9,535
Cash receipts from decreased ownership interests (after control)	82	0
Proceeds from borrowings	632,691	56,742
Loan financing costs paid	-24,579	-5,978
Repayment of borrowings	-537,018	-152,447
Repayment of other capital borrowings	-21,052	-42,133
Cash payments for forward foreign exchange hedging contracts	-13,714	0
Interest paid	-147,455	-134,716
= Cash flow from financing activities	-114,715	-290,210
Effect of foreign exchange rate changes on cash and cash equivalents	1,052	3,645
= Change in cash and cash equivalents	120,567	-210,524
Cash and cash equivalents at the beginning of the year	252,884	463,408
Cash and cash equivalents at the end of the year	373,451	252,884

Consolidated statement of changes in equity

€ thousand

	Subscribed capital	Capital reserves	Retained earnings	Accumulated other comprehensive income (loss)			Total equity attributable to shareholders	Non-controlling interests	Total	
				Cumulative translation adjustment	Gains/losses on defined benefit obligation	Gains/losses on Cash Flow Hedges				Gains/losses from equity investments
Balance as at 1/1/2010	500	348,483	-516,199	-79,286	41,156	-24,841	0	-230,187	17,144	-213,043
Net loss			-198,655				-198,655	1,957	-196,698	
Other comprehensive income (loss)	-	-	-	37,261	-28,658	10,022	-125	18,500	-1	18,499
Comprehensive loss			-198,655	37,261	-28,658	10,022	-125	-180,155	1,956	-178,199
Dividends									-2,143	-2,143
Effects on the acquisition of non-controlling interests			-1,496				-1,496	-10,419		-11,915
Other Changes			4,846				4,846	532		5,378
Balance as at 31/12/2010	500	348,483	-711,504	-42,025	12,498	-14,819	-125	-406,992	7,070	-399,922
Balance as at 1/1/2011	500	348,483	-711,504	-42,025	12,498	-14,819	-125	-406,992	7,070	-399,922
Net loss			-95,093				-95,093	2,167	-92,926	
Other comprehensive income (loss)	-	-	-	6,476	8,394	-8,149	532	7,253	-	7,253
Comprehensive loss			-95,093	6,476	8,394	-8,149	532	-87,840	2,167	-85,673
Dividends									-2,209	-2,209
Other changes			168				168	49		217
Balance as at 31/12/2011	500	348,483	-806,429	-35,549	20,892	-22,968	407	-494,664	7,077	-487,587

Independent Auditors' Report 2010

The following auditor's report (Bestätigungsvermerk) has been issued in accordance with § 322 German Commercial Code (Handelsgesetzbuch) in German language on the German version of the consolidated financial statements of KION Holding 1 GmbH as of and for the fiscal year ended December 31, 2010 and the group management report.

Independent Auditors' Report

We have audited the consolidated financial statements prepared by the KION Holding 1 GmbH, Wiesbaden, – comprising the consolidated statement of financial position, the consolidated income statement and consolidated statement of comprehensive income, the consolidated statement of cash flows, the consolidated statement of changes in equity and the notes to the consolidated financial statements – and the group management report for the business year from January 1 to December 31, 2010. The preparation of the consolidated financial statements and the group management report in accordance with IFRS, as adopted by the European Union (EU), and the additional requirements of German commercial law pursuant to § 315a Abs. 1 HGB („German Commercial Code“) are the responsibility of the parent Company's management. Our responsibility is to express an opinion on the consolidated financial statements and on the group management report based on our audit.

We conducted our audit of the consolidated financial statements in accordance with § 317 HGB and German generally accepted standards for the audit of financial statements promulgated by the Institut der Wirtschaftsprüfer. Those standards require that we plan and perform the audit such that misstatements materially affecting the presentation of the net assets, financial position and results of operations in the consolidated financial statements in accordance with the applicable financial reporting framework and in the group management report are detected with reasonable assurance. Knowledge of the business activities and the economic and legal environment of the group and expectations as to possible misstatements are taken into account in the determination of audit procedures. The effectiveness of the accounting-related internal control system and the evidence supporting the disclosures in the consolidated financial statements and the group management report are examined primarily on a test basis within the framework of the audit. The audit includes assessing the annual financial statements of those entities included in consolidation, the determination of entities to be included in consolidation, the accounting and consolidation principles used and significant estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements and the group management report. We believe that our audit provides a reasonable basis for our opinion.

Our audit has not led to any reservations.

In our opinion, based on the findings of our audit, the consolidated financial statements of the KION Holding 1 GmbH, Wiesbaden, comply with IFRS, as adopted by the EU, the additional requirements of German commercial law pursuant to § 315a Abs. 1 HGB and give a true and fair view of the net assets, financial position and results of operations of the group in accordance with these requirements. The group management report is consistent with the consolidated financial statements and as a whole provides a suitable view of the group's position and suitably presents the opportunities and risks of future development.

Frankfurt am Main, March 17, 2011

Deloitte & Touche GmbH
Wirtschaftsprüfungsgesellschaft

Signed: (Kompenhans)	Signed: (J. Löffler)
Wirtschaftsprüfer	Wirtschaftsprüfer
[German Public Auditor]	[German Public Auditor]

Consolidated Financial Statements as of December 31, 2010

Consolidated income statement

(€ thousand)	Notes No.	2010	2009
Revenue	[8]	3,534,474	3,084,343
Cost of sales		-2,684,353	-2,484,174
Gross profit		850,121	600,169
Selling expenses		-483,639	-433,692
Research and development costs		-103,255	-100,526
Administrative expenses		-247,526	-260,423
Other income	[9]	59,585	75,474
Other expenses	[10]	-45,879	-66,437
Profit from equity investments	[11]	3,569	3,258
Other financial result		1,660	290
Earnings before interest and taxes		34,636	-181,887
Financial income	[12]	88,349	78,635
Financial expense	[13]	-354,405	-301,858
Earnings before taxes		-231,420	-405,110
Income taxes	[14]	34,722	38,888
current taxes		-14,997	-5,426
deferred taxes		49,719	44,314
Net loss		-196,698	-366,222
attributable to shareholders of KION Holding 1 GmbH		-198,655	-367,514
attributable to non-controlling interests		1,957	1,292

Consolidated statement of comprehensive income

(€ thousand)	2010	2009
Net loss	-196,698	-366,222
Impact of exchange differences	37,260	21,357
thereof changes in unrealised gains and losses	37,260	21,445
thereof realised gains and losses	0	-88
Gains/losses on employee benefits	-28,658	-608
thereof changes in unrealised gains and losses	-39,462	-1,134
thereof tax effect	10,804	526
Result of cash flow hedges	10,022	11,166
thereof changes in unrealised gains and losses	52,818	64,288
thereof realised gains and losses	-37,897	-48,201
thereof tax effect	-5,369	-4,921
Gains/losses from equity investments	-125	0
thereof changes in unrealised gains and losses	-125	0
Other comprehensive income	18,499	31,915
Total comprehensive income	-178,199	-334,307
Attributable shares		
attributable to shareholders of KION Holding 1 GmbH	-180,155	-340,083
attributable to non-controlling interests	1,956	5,776

ASSETS

(€ thousand)	Notes No.	2010	2009
Goodwill	[16]	1,507,010	1,504,796
Other intangible assets	[16]	986,410	996,458
Leased assets	[17]	501,164	536,224
Other property, plant and equipment	[18]	566,492	590,504
Equity investments	[19]	37,841	33,359
Lease receivables	[20]	246,808	259,965
Other non-current financial assets	[21]	17,474	18,693
Deferred taxes	[14]	241,772	206,357
Non-current assets		4,104,971	4,146,356
Inventories	[22]	535,529	470,827
Trade receivables	[23]	633,265	511,263
Lease receivables	[20]	120,950	115,388
Current income tax receivables	[14]	4,550	16,761
Other current financial assets	[21]	106,790	90,853
Cash and cash equivalents	[24]	252,884	463,408
Current assets		1,653,968	1,668,500
Total assets		5,758,939	5,814,856

EQUITY AND LIABILITIES

(€ thousand)	Notes No.	2010	2009
Subscribed capital		500	500
Capital reserves		348,483	348,483
Retained earnings		-711,504	-516,199
Accumulated other comprehensive income		-44,471	-62,971
Non-controlling interests		7,070	17,144
Equity	[25]	-399,922	-213,043
Shareholder loan	[27]	615,250	587,368
Retirement benefit obligation	[26]	374,063	333,157
Non-current financial liabilities	[27]	2,772,417	2,819,355
Lease liabilities	[28]	411,097	484,874
Other non-current provisions	[29]	164,299	181,649
Other non-current financial liabilities	[30]	127,870	111,999
Deferred taxes	[14]	334,930	355,139
Non-current liabilities		4,799,926	4,873,541
Current financial liabilities	[27]	106,470	108,263
Trade payables		508,108	356,765
Lease liabilities	[28]	250,552	214,735
Current income tax liabilities	[14]	6,661	16,767
Other current provisions	[29]	95,902	86,143
Other current financial liabilities	[30]	391,242	371,685
Current liabilities		1,358,935	1,154,358
Total equity and liabilities		5,758,939	5,814,856

Consolidated statement of cash flows

(€ thousand)	2010	2009
Net loss	-196,698	-366,222
+ income taxes	-34,722	-38,888
+ financial result	266,056	223,223
= Earnings before interest and taxes	34,636	-181,887
Depreciation/Impairment of non-current assets (excl. leased assets)	169,013	178,125
Depreciation/Impairment of leased assets	176,558	186,802
Other non-cash income and expenses	12,295	-18,346
Gains (-) / losses (+) on disposal of non-current assets	4,987	1,855
Cash payments for purchase of leased assets	-129,572	-92,469
Change in lease receivables and lease liabilities	-57,440	-78,992
Change in inventories	-45,685	164,352
Change in trade receivables	-103,890	173,123
Change in trade payables	145,491	-204,915
Cash payments for defined benefit obligations	-29,420	-22,134
Change in other provisions	-14,994	29,291
Change in other operating assets	7,195	52,089
Change in other operating liabilities	43,072	-50,279
Taxes paid	-12,957	-21,900
= Cash flow from operating activities	199,289	114,715
Cash receipts from disposal of non-current assets	4,177	5,595
Cash payments for purchase of non-current assets	-123,462	-108,202
Deposits from other loan claims (net)	-1,799	-391
Dividends	2,854	2,352
Interest income	3,623	4,420
Cash payments for acquisitions (excl. cash and cash equivalents)	-7,638	-17,588
Cash receipts and cash payments from sundry assets	-1,003	950
= Cash flow from investing activities	-123,248	-112,864
Dividends paid to non-controlling interests	-2,143	-2,307
Cash paid for increased ownership interests (after control)	-9,535	0
Proceeds from loan financing	56,742	232,523
Loan financing costs paid	-5,978	-29,606
Repayment of loan finance	-152,447	0
Borrowings repayment (net) of other capital received	-42,133	4,550
Interest paid	-134,716	-158,504
= Cash flow from financing activities	-290,210	46,656
Exchange-rate-related and other changes in cash	3,645	1,458
= Change in cash and cash equivalents	-210,524	49,965
Cash and cash equivalents at the beginning of the year	463,408	413,443
Cash and cash equivalents at the end of the year	252,884	463,408

Consolidated statement of changes in equity

(€ thousand)

	Equity attributable to shareholders of KION Holding 1 GmbH								
	Subscribed capital	Capital reserves	Retained Earnings	Cumulative other comprehensive income			Non-controlling interests	Total	
				Cumulative translation adjustment	Gains/losses on defined benefit obligation	Cash Flow Hedges			Gains/losses from equity investments
Balance as at 1/1/2009	500	348,483	-148,685	-96,159	41,764	-36,007	0	13,675	123,571
Net loss			-367,514					1,292	-366,222
Other comprehensive income				16,873	-608	11,166		4,484	31,915
Dividends								-2,307	-2,307
Balance as at 12/31/2009	500	348,483	-516,199	-79,286	41,156	-24,841	0	17,144	-213,043
Balance as 1/1/2010	500	348,483	-516,199	-79,286	41,156	-24,841	0	17,144	-213,043
Net loss			-198,655					1,957	-196,698
Other comprehensive income				37,261	-28,658	10,022	-125	-1	18,499
Dividends								-2,143	-2,143
Effects on the acquisition of non-controlling interest			-1,496					-10,419	-11,915
Other Changes			4,846					532	5,378
Balance as at 12/31/2010	500	348,483	-711,504	-42,025	12,498	-14,819	-125	7,070	-399,922

ANNEX 1: QUARTERLY FINANCIAL INFORMATION

Quarterly Financial Information 2010 - 2011

Unaudited information								
(€ thousand)	Q1 2010	Q2 2010	Q3 2010	Q4 2010	Q1 2011	Q2 2011	Q3 2011	Q4 2011
Order intake	845,572	997,706	952,017	1,064,386	1,157,383	1,195,434	1,111,663	1,217,376
Revenue	737,657	874,503	879,804	1,042,510	1,016,190	1,096,338	1,044,137	1,211,730
EBIT	-30,130	4,148	31,797	28,821	60,145	98,443	63,422	-8,850
Adj. EBIT	-6,410	30,452	52,637	62,683	74,620	100,657	84,326	105,005
Adj. EBIT margin	-0.9%	3.5%	6.0%	6.0%	7.3%	9.2%	8.1%	8.7%
Adj. EBITDA	73,006	109,229	131,202	148,764	148,536	173,239	160,059	183,431
Adj. EBITDA margin	9.9%	12.5%	14.9%	14.3%	14.6%	15.8%	15.3%	15.1%
Free cash flow	-22,071	3,601	17,533	76,978	45,732	-25,787	30,162	184,123
Net financial debt	2,580,462	2,706,733	2,659,077	2,640,829	2,600,205	2,687,633	2,748,619	2,656,613

ANNEX 2: ANNUAL REPORT 2011 - KION HOLDING 1 GMBH

KION Holding 1 GmbH
Wiesbaden

Annual Report
31 December 2011

KION Holding 1 GmbH

Management report 2011

This is a translation of the German

**Konzernlagebericht
und Konzernabschluss der
KION Holding 1 GmbH zum
31. Dezember 2011”**

**Sole authoritative and universally
valid version is the German
language document.**

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HIGHLIGHTS IN 2011

The KION Group can look back on a successful 2011. Strong demand and rigorous cost management led to significant year-on-year increases in revenue and earnings.

- Strong demand in Germany and the BRIC countries
- Order intake rises by 21 per cent to €4,682 million
- Revenue climbs by 24 per cent to €4,368 million
- Adjusted EBIT margin more than doubles to 8.3 per cent
- Negative net earnings due to one-off items
- Free cash flow before tax increases more than threefold
- Successful placement of a secured corporate bond with a volume of €500 million
- Leading position maintained in the global market: number one in Europe, number two worldwide

KION Group key figures

€ million	2011	2010	2009	Changes 2011/2010
Revenue	4,368	3,534	3,084	23.6%
In Germany	1,175	900	770	30.6%
Outside Germany	3,194	2,634	2,314	21.2%
Order intake	4,682	3,860	3,028	21.3%
Order backlog	953	801	533	18.9%
EBITDA	569	380	183	49.7%
Adjusted EBITDA ¹	665	462	311	43.9%
EBIT	213	35	-182	>100%
Adjusted EBIT ¹	365	139	-29	>100%
Loss for the year	-93	-197	-366	52.8%
Cash and cash equivalents ²	373	253	463	47.7%
Financial debt after borrowing costs	2,997	2,872	2,918	4.4%
Financial debt	3,030	2,894	2,948	4.7%
Net financial debt	2,657	2,641	2,484	0.6%
Equity	-488	-400	-213	-21.9%
Adjusted EBITDA margin ¹	15.2%	13.1%	10.1%	-
Adjusted EBIT margin ¹	8.3%	3.9%	-0.9%	-
Free cash flow before tax ³	282	83	34	>100%
Capital expenditures	133	123	108	7.7%
Total spending on R&D	120	103	101	16.3%
R&D spending/revenue (%)	2.8%	2.9%	3.3%	-
Employees incl. apprentices and trainees as at 31 December	21,862	19,968	19,953	9.5%
R&D employees	900	827	833	8.8%

¹ Adjusted for KION acquisition items and one-off items

² Cash and current securities

³ Internal key performance indicator

Group management report of KION Holding 1 GmbH

for the year ended 31 December 2011

1. Milestones in 2011

2011 – growth markets continue to gain in importance

KION Group increases order intake to €4,682 million – growth markets account for almost one in three trucks delivered

Despite the European sovereign debt crisis and uncertainties in the financial markets, the global market for industrial trucks experienced a strong upturn in 2011. Two factors encouraged this positive trend: the recovery of demand in Europe and the rapid pace of economic growth in the emerging markets. The KION Group particularly benefited from the sharp rise in global demand for warehouse trucks and for efficient counterbalance trucks with electric motors or internal combustion (IC) engines. Aftersales business also expanded compared to 2010, and there was a year-on-year rise in revenue from rental and used trucks. Order intake for the KION Group rose to €4,682 million, representing a year-on-year increase of around 21 per cent (2010: €3,860 million). Revenue advanced by 24 per cent year on year to €4,368 million (2010: €3,534 million). The KION Group's earnings before interest and tax (EBIT), adjusted for non-recurring items, rose from €139 million in 2010 to €365 million in 2011. This represented an EBIT margin of 8.3 per cent, which was higher than the figure achieved in the record year of 2008 and represents a significant year-on-year improvement. The 2010 adjusted EBIT margin amounted to 3.9 per cent.

The KION Group successfully continued with its globalisation strategy in 2011. Germany, France, China and Brazil were the most important regions in terms of sales of new industrial trucks last year. Three in ten trucks supplied by the KION Group went to customers in emerging markets. The KION Group intends to make even greater use of the high potential for growth in these markets over the coming years, particularly in the BRIC countries.

On a global basis KION Group slightly lost market share to 14.8per cent (2010: 15.3per cent). By continuing to expand in fast-growing regions, the KION Group hopes to maintain its leading positions in the European and global markets for material-handling trucks in the long term. The KION Group is currently number one in the European market and number two worldwide.

Consolidation of the STILL and OM brands in the STILL brand segment

Back in 2010, the KION Group had begun to more closely integrate the sales activities and product portfolios of the STILL and OM brand companies in order to serve the markets more efficiently. OM focuses on its home Italian market and now incorporates STILL's activities in Italy. It also began to improve the breadth and depth of its own product range by adding products from STILL in 2011. This focused business expansion has enabled the OM brand to remain one of market leaders in Italy, while STILL is benefiting from stronger sales support, above all in eastern Europe and the emerging markets. OM has been operating under the brand name 'OM STILL' in Italy since January 2012.

Further improvements to efficiency in the production facilities

Last year the KION Group drew up various plans to safeguard the long-term competitiveness of its production facilities. The planned transfers of production within Europe, the further expansion of production and the existing sales and service networks in fast-growing markets are enabling the Group to become more flexible as well as strengthening its position in regional markets worldwide. A decision was made to concentrate the STILL brand segment's production of warehouse trucks and counterbalance trucks at individual European locations so that production facilities can focus on particular product series and optimise their capacity utilisation.

Production processes and product quality have also continued to be steadily improved at KION's Baoli brand production facility in Jingjiang near Shanghai. The three primary objectives were to step up inhouse training, modernise the production methods and workflows and optimise cooperation with suppliers. This involved providing employees with ongoing training on all aspects of quality management as well as standardising their work by introducing defined processes and guidelines.

Baoli has also restructured the production plant in order to make the material flows and production processes more efficient. In addition, Baoli has familiarised its suppliers with the new production processes. By selecting its suppliers carefully and continually developing its partnership with them, the brand company guarantees quality, a continuous supply of materials and compliance with technological standards. This results in better product quality, higher productivity and shorter delivery times.

The KION Group is also strengthening its presence in Brazil by setting up a plant geared to the manufacture of counterbalance trucks in São Paulo. Production is scheduled to start there in 2012. The existing Brazilian plant in Rio de Janeiro manufactures warehouse technology for KION's STILL and Linde brands. Counterbalance trucks with IC engines are the most popular form of industrial truck in South America. KION is expanding its South American distribution and service network so that it can continue to meet rising demand. The São Paulo site enables the KION Group's current sales offices in the region to intensify their relations with existing STILL and Linde customers.

Voltas Material Handling opening up the Indian market

As part of its continued focus on the world's emerging markets, the KION Group and the Indian conglomerate Voltas Ltd. founded Voltas Material Handling (VMH) in April 2011. The KION Group acquired a majority share of this company using existing funds. VMH develops, manufactures, sells and services forklift trucks and warehouse technology. KION will add truck and warehouse technology to the Voltas product range and, based on market demand, will focus above all on warehouse technology. India's material-handling market has grown rapidly in recent times, with a sharp rise in demand for warehouse technology solutions. Voltas has built a new plant in Pune, India, in order to fully exploit the strong future growth potential offered by the Indian market. Products from Voltas have enjoyed an excellent reputation in the Indian market for many years. The brand's 25 branches provide it with a strong distribution and service network even given India's material handling market today still being characterized by low volumes.

Successful expansion of sales and service network

The KION Group continues to enhance the position occupied by its two premium brands – Linde and STILL – in Russia. In 2011, the Linde Material Handling subsidiary acquired the business of its longstanding dealer partner Liftec in Russia and, on the basis of high growth forecasts for the region, also acquired Liftec's Kazakhstan business at the start of February 2012. The purchase of Liftec's business in Ukraine is planned for mid-2012. This provides Linde Material Handling with even better and direct access to the growth potential of these major eastern European markets. Russia is one of the most buoyant high-growth regions alongside Brazil, India and China. In 2011, it was the fifth largest market in Europe. STILL has strengthened its Russian market presence by opening an additional branch in St. Petersburg.

The KION Group is expanding and optimising its sales structures on an ongoing basis in western Europe. As part of this process, Linde Material Handling has acquired the outstanding 51 per cent of shares in the UK-based Linde dealer Linde Sterling Ltd. Linde Sterling is the leading provider of new and used industrial trucks, rental trucks and aftersales service in north-west England and north Wales. This transaction has enabled the KION Group to further strengthen the leading position of Linde and the brand's UK distribution and service network. In December 2011, Linde Material Handling also acquired the outstanding 25.5 per cent of shares in Linde Castle Ltd. and now holds 100 per cent of the shares either directly or indirectly.

Stable financial footing

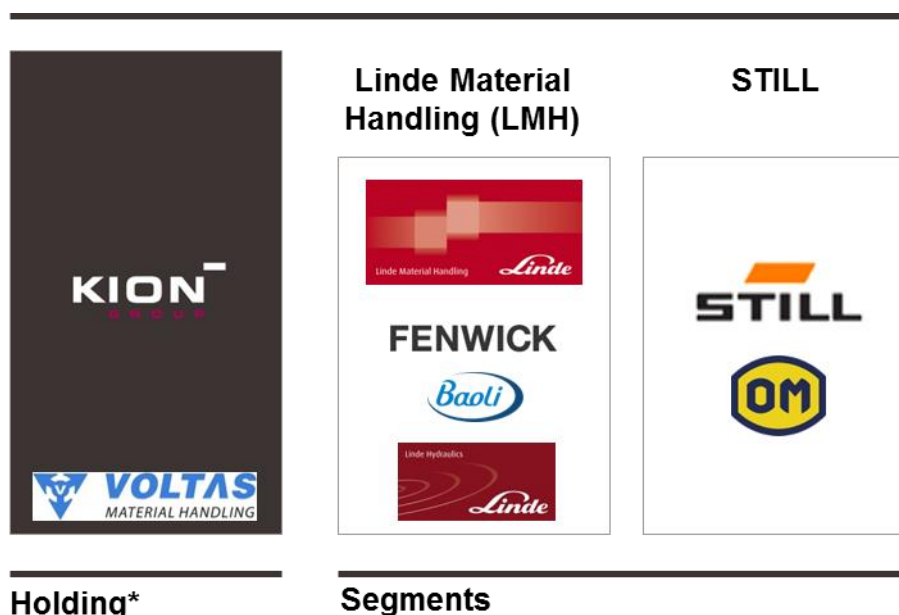
In spring 2011, KION successfully issued a secured corporate bond with a total volume of €500 million in the capital markets. This has enabled the KION Group to improve the maturity profile of its debt, with some financial liabilities being extended to 2018. It has also diversified its investor base. The Company used some of the cash from the issuance of the bond to fund existing loans. With a maturity date of 2018, the secured bond was issued at par in a tranche of €325 million at a fixed interest rate and in a tranche of €175 million at a variable interest rate. The interest rate for the fixed-interest tranche is 7.875 per cent per annum, while interest is charged annually on the floating-rate tranche at three-month Euribor plus 4.25 percentage points.

2. Company profile

2.1 Group structure

KION Holding 1 GmbH owns all the shares in KION Holding 2 GmbH, which in turn is the sole shareholder of KION GROUP GmbH. KION GROUP GmbH manages the brand companies as the strategic management holding company and operational parent company. In this report, 'the KION Group' refers to all the companies of the KION Group collectively. The KION Group pursues a multi-brand strategy so that it can optimally cater to the different market and customer requirements. The Group is represented in the markets by its Linde, Fenwick, STILL, OM, Baoli and Voltas brands. They each have different areas of focus in terms of regional presence and factors such as product range, services and technological expertise. In addition to its industrial truck business, the KION Group operates in the hydraulics sector through its Linde Hydraulics brand.

The KION Group's segment structure in 2011



* Holding incl. segment Other with the Indian company Voltas Material Handling (VMH)

KION GROUP GmbH acts as a strategic management holding company and is responsible for key head office functions, for which it defines Group-wide business standards. Strategic, financial, and market-specific objectives are agreed separately with the individual brand companies and monitored. These companies have full operational and commercial responsibility for their activities and for achieving the agreed objectives.

The operating segments of KION Group pursuant to IFRS 8 are Linde Material Handling (in which Baoli, Linde Hydraulics and the French brand Fenwick are managed) and STILL (in which the OM brand is also managed). In 2011, the KION Group integrated Voltas Material Handling Ltd. – in which it holds a majority stake – into the 'Other' segment.

2.2 Business activities of the KION Group

2.2.1 Overview of the KION Group

KION Group is a leading provider of industrial trucks. In 2011, it generated revenue of €4,368 million and an order intake of 144,774 units. In its home European market, the KION Group is the market leader with a market share of more than 30 per cent. KION Group is also one of the most successful companies of the sector in the emerging markets of China and Brazil. This market presence is particularly important from a financial perspective because three in ten forklift trucks sold by the KION

brand companies are now delivered to customers in the emerging markets. Measured in terms of revenue and the number of trucks sold, the KION Group is the world's number two and the market leader in Europe.

The KION Group's origins go back to 1904 when Carl von Linde founded Guldner-Motoren-Werke in Aschaffenburg (Germany) with Hugo Guldner and other partners. In 1929, Guldner-Motoren-Werke was acquired by Linde AG. Then in 1973, Linde AG acquired STILL GmbH (founded in 1920), thus paving the way for both organic growth and growth through acquisitions. This enabled it to continually expand its portfolio and strengthen its market position. One of the most important acquisitions in the Group's history was the French company Fenwick in 1984. Fenwick is the local brand of the Linde Material Handling Group in France, where it is market leader. The long-established company OM, which was founded in 1917, was added to the brand portfolio in 1992. The material-handling division of Linde AG, Munich, was spun off as an independent company called the KION Group in August 2006 and was sold to investment funds advised by Kohlberg Kravis Roberts and Goldman Sachs Capital Partners in December of that year. Further acquisitions then took place to add to the existing brand companies. The KION Group acquired the Chinese company Baoli in 2009, before assuming complete management control the following year. The main aim with Baoli is to unlock the potential of the growth markets more effectively. In 2011, the KION Group acquired a majority stake in the Indian company Voltas Material Handling Ltd.

Across all its brands, the KION Group provides its customers with a complete portfolio for managing their internal goods flows. Besides warehouse trucks and counterbalance trucks with IC engines or electric motors, the KION Group also offers full-service solutions, for which demand is rising sharply. The services, financing and process management available to customers represent an increasingly significant line of business for the KION Group.

The KION Group is a global player and has around 1,200 sales outlets in 100 countries, forming one of the most extensive distribution and service networks in the entire industrial truck sector. The production facilities for industrial trucks, plus further component production sites and foundries, are situated at strategically beneficial locations within this broad network.

As at the end of 2011, the KION Group had 21,862 employees.

2.2.2 Segment overview

Linde Material Handling – Engineered for your Performance

The Linde Material Handling segment is synonymous with innovative trucks and services. It provides users of industrial trucks with product and service solutions that meet demanding technological requirements, while always taking into account efficiency improvements and complex stipulations in terms of functionality and design. The Linde and Fenwick brand companies supply high-quality material-handling products, while the Baoli brand serves the economy segment in the emerging markets. Linde Hydraulics focuses on hydraulic components that are used both in its own trucks and in the products of third-party manufacturers. Above all, the quality and diversity of its material-handling products and services enable the Linde brand to maintain its technology and innovation leadership as well as a global market share of 9 per cent. Linde Material Handling's portfolio contains a broad range of premium products for moving goods around.

The slogan of Linde Material Handling, 'Engineered for your Performance', reflects the company's objective of enabling customers to use its material-handling solutions to make sustained improvements to their efficiency. Linde Material Handling's warehouse trucks were therefore subjected to an efficiency test certified by TÜV Nord, a technical inspection, testing and certification organisation, and compared with the trucks of other providers in terms of costs and performance. This test, which looked at the overall cost of the loading cycle for a heavy-goods vehicle, found that Linde's trucks had 20 per cent lower costs than competitors' products.

In order to safeguard its technology and innovation leadership, it is essential that Linde Material Handling constantly develops new premium solutions in a diverse range of product areas. Linde Material Handling satisfies its customers' requirements firstly with a broad portfolio of products,

ranging from warehouse trucks to heavy trucks and container handlers. Secondly, every product is based on user-friendly, ergonomic concepts and meets high standards of efficiency and sustainability. Moreover, the company's strong service expertise and extensive aftersales services boost customer loyalty.

In 2011, Linde Material Handling attended CeMAT, the world's leading intralogistics trade fair, which took place in Hannover from 2 to 6 May 2011, seizing this opportunity to showcase the LMH brand and numerous product innovations. The stars of the show were the new E 20 – E 50 series of electric forklift trucks, which have a load capacity of between 2 and 5 tonnes. Available in 19 standard model variants with different lengths, heights, and widths, they enable Linde Material Handling to offer trucks geared precisely to customers' needs. The driver's workstation with its new, ergonomic design is protected against vibration, jolts and noise as it is separated from the front axle and mast. This enables the driver to work for longer without becoming tired, even in harsh conditions. The new model series won *MM Logistik* magazine's logistics award at CeMAT. It also received two of the highest accolades for product design in 2011: the iF design award and the red dot award.

In the H40 – H50 range of IC trucks, which have a load capacity of 4 to 5 tonnes, a new variable displacement pump in the lift hydraulics is significantly reducing energy consumption and lowering noise emissions. Linde Material Handling's logistics train is a new product for optimising logistics in production. It is formed from the Linde P 50 C tow truck, which has a tractive force of 5 tonnes, and four trailers – making it ideal for use in just-in-time and just-in-sequence manufacturing. In the area of warehouse technology, Linde Material Handling presented solutions for the driverless transport of materials: an automated stacker crane and an automated tow tractor.

Early on, Linde Material Handling picked up on the trend for alternative drives that, as far as possible, produce zero emissions. At CeMAT, for example, the company featured a pallet truck with a fuel-cell drive system and a fully functioning prototype of a pallet stacker with a lithium-ion battery, thereby also proving its competence with alternative drives.

Besides its vast expertise in moving goods around, Linde Material Handling is also a major producer of hydraulic components and hydrostatic drives. The hydrostatic drive provides the basis for the Linde trucks' precise lifting and handling capabilities as well as their low fuel consumption. As a result, Linde Material Handling regularly generates synergies between truck development and drive technology development. Major brand manufacturers around the world install components from Linde Hydraulics in their equipment for the construction, agricultural and forestry sectors – proof positive of their performance and reliability.

Linde Hydraulics' growth was also stimulated by the development of new products, the market launch of electric technologies, and the global sales and distribution alliance that it had formed with EATON Corporation in mid-2010. This significantly improved Linde Hydraulics' access to the markets in 2011, in particular enabling it to win new projects with big-ticket customers in Asia and North America.

Last year, Linde Hydraulics set new standards in drive technologies with the MPR 50 medium-pressure pump and the LINC 2 electronic control unit. Both products are playing a key role in improving the efficiency and reducing the emissions of mobile machinery. Fuel savings of up to 20 per cent can be achieved thanks to the optimised interaction between the hydraulic and electric drive technologies combined with intelligent electronics.

Drive and power takeoff systems powered by electric motors represent a new growth market that is a valuable addition to Linde Hydraulics' traditional core business of high-pressure hydraulics. Concept projects have successfully gone into series production just a year after their launch on the market. One of these projects is the New Karabag 500 E electric car. The entirely electric drive system – including the engine, converter, fan and electronic control – was designed and supplied by Linde Hydraulics.

As at 31 December 2011, Linde Material Handling, which is headquartered in Aschaffenburg, employed 13,838 people worldwide. Driven by the upturn in the German market as well as in the emerging markets of China, South America and eastern Europe, order intake rose by 22 per cent to 88,300 units, generating revenue of €2,856 million. Adjusted EBIT increased by over 100 per cent to

€283 million. Linde Material Handling has an extensive global distribution and service network with more than 700 sales outlets. Depending on the country and region, products are sold by Linde Material Handling's own sales outlets or via dealers that cover the market. The two sales channels account for roughly equal proportions of total revenue. International production sites are located in Châtellerauld (France), where warehouse handling equipment is produced, and Merthyr Tydfil (UK), which focuses on extra heavy-duty trucks and container handlers. To cater to local needs and requirements, Linde Material Handling manufactures region-specific products in Summerville, South Carolina (USA), and in Xiamen (China).

Baoli operates as an independent brand in the market, focusing on the low-cost economy segment in China and other growth markets. The range of attractive and sturdy products, combined with the KION Group's excellent distribution network, enables Baoli to satisfy the high demand in emerging economic regions such as South America very effectively. As an integral part of the Linde Material Handling (LMH) segment, Baoli generated an order intake of 3,894 units in 2011. Worldwide, it has more than 120 distribution and service outlets, the majority of which are in Baoli's home Chinese market. The distribution network was expanded last year to include Europe, the Middle East and Africa (EMEA). Production is located at Baoli's head office facilities in Jingjiang, China. It employed 555 people at the end of 2011.

STILL – First in Intralogistics

The STILL brand positions itself as a leading supplier of intelligent intralogistics solutions. Besides its core range of forklift trucks, warehouse technology and tow tractors, STILL's wide-ranging portfolio also includes process-related value-added services for warehouse logistics, the design of internal logistics processes, goods flow management and fleet management. STILL is known for its sustainable and successful logistical innovations such as in the field of hybrid drives. In the electric forklift truck sector, the company has always been one of the top providers in Europe. In 2011, STILL's market share in the European focus markets was around 14 per cent. STILL already occupies an outstanding position in the high-growth South American region. It also pursues a successful market penetration strategy, above all in the Asian regions. Its global market share is approximately 5 per cent. Integration of OM into the STILL Group was largely completed in 2011. The STILL Group's portfolio is complemented by OM's products: the RC 40 diesel truck, the ECU and ECU-SF pallet trucks and the Xlogo low-level order picker are offering STILL new sales opportunities around the world, while OM is enhancing its own range of products in Italy with intralogistics solutions from STILL. Some of the two brands' strongest products are being offered jointly from 2012; they are marketed worldwide under the STILL brand and in Italy under the 'OM STILL' brand. This makes OM STILL one of the leading players in Italy.

The STILL Group uses its portfolio of industrial trucks, financial services, aftersales services, hardware and software to create customised packages of products and services tailored to customers' individual needs. That is why the company developed the interactive PartnerPlan tool, which helps it to select the best options for the customer from its entire range of products, technologies and services. The aim in putting together the packages is always to find a system-based solution that optimises the customer's logistics processes and thereby its efficiency and costs.

In 2011, STILL added innovative forklift trucks and warehouse technologies as well as services to its portfolio and presented them to the public. For example, it showcased fully automated material flow solutions at the LogiMAT trade fair in Stuttgart during the first quarter of last year. The broad range of trucks with various types of navigation ensures that STILL can always offer tailored solutions for any warehouse layout – including warehouses with challenging narrow aisles and racks at heights of up to 15 metres as well as horizontal transport systems. In the field of automated picking, STILL demonstrated a version of the EK-X high-level order picker that can drive automatically and combines a picking height of up to 3.90 metres with a pick-by-voice function. The innovative features of the EK-X significantly reduce the number of pick errors and boost picking efficiency by up to 25 per cent.

Another combination of STILL trucks and intelligent software for intralogistics systems was achieved in a benchmark project with Gldenron, which produces fruit juice and other beverages. This involved using MX-Q turret order pickers and EGV-S pallet stackers to automate the entire flow of materials in fruit juice production, from putting away and retrieving goods in high-bay storage areas to planning the

dispatch of goods. The customer benefits from the vehicles' flexible dual operating modes, which enable automated or manual operation at any time. STILL also provided the bay systems, thereby demonstrating that it can deliver end-to-end logistics solutions.

STILL presented its cubeXX concept truck at CeMAT, the world's leading intralogistics trade fair, which took place in Hannover. An efficient warehouse requires many different trucks to carry out the various logistics tasks. The cubeXX is an intralogistics solution of the future and combines six different applications in a single truck, serving as an order picker, pallet truck, pallet stacker and double-decker truck. It can also be converted into a tugger train or a forklift truck. Depending on how it is being used, the cubeXX can be operated automatically or manually with a driver as it is fitted with a retractable cab. The cubeXX therefore offers the highest degree of flexibility and compact dimensions, impressively underlining STILL's claim to be the 'first in intralogistics'.

STILL already caters to customers' requirements with fully integrated warehouse systems and a comprehensive range of products and services. In future it will increasingly work on solutions further up and down the supply chain. Development and refinement of products and services is always aimed at creating the maximum benefit for customers at all process stages. Besides being flexible and safe to use, the products must therefore be of outstanding quality so that they can withstand the heavy loads associated with warehouse logistics. That is why STILL regularly gathers feedback from its customers to ensure that its products meet their requirements. However, the company has also received objective confirmation of the high quality of its products in terms of their functionality, user-friendliness, ergonomics and design. In November 2011, for example, STILL received the 'Best Supplier of the Year Award' from retail chain SPAR for its special achievements in the areas of product innovation, sustainability, customer relationship management & support, quality and flexibility.

The market upturn, particularly in Germany, eastern Europe and Brazil, was of great benefit to STILL, which was able to boost its order intake by 15 per cent to 51,200 units. Revenue rose by 17 per cent to €1,666 million, enabling STILL to generate EBIT – adjusted for non-recurring items – of €102 million.

At its head office in Hamburg, Germany, STILL produces forklift trucks, reach trucks and tow tractors. The Reutlingen plant focuses on very narrow aisle (VNA) trucks. Counterbalance trucks are manufactured in Bari (Italy), in particular for the Italian market. Other types of warehouse technology are produced in the French Montataire plant and in Luzzara (Italy). The aim of the planned consolidation of the plants in Italy and France is to concentrate the production of product series at individual locations, which will also ensure greater capacity utilisation at each plant. Under these plans, the trucks currently produced in Montataire will be built at the Luzzara plant while the production of forklift trucks in Bari will shift to the counterbalance truck plant in Hamburg. As at 31 December 2011, STILL including OM employed 7,328 people worldwide.

Germany remains the most important sales region for the STILL brand, followed by France and Italy. The German and French markets are served by a direct sales organisation. In its UK and Spanish markets, STILL uses dealers to supplement its own direct sales operations. This is also the case in Italy, which is OM's home market. All other European markets are largely served by direct sales organisations and, in some cases, by a highly efficient network of dealers. STILL opened new branches in St. Petersburg (Russia) and Katowice (Poland) as part of the expansion of its sales structure. At the same time, the successful integration of the STILL and OM dealers in Russia has enabled STILL to strengthen its market presence in eastern Europe. It has also gained market share in this region thanks to numerous projects with large international companies. In addition, expansion of the dealer network improved STILL's market position in high-growth countries during 2011, especially those in Asia. Equipwell (India), PT Power Trucks Mitra Perkasa (Indonesia) and TCJ Asia (Thailand) all became STILL sales partners last year. The sales network in south-east Asia has been managed by a new STILL office in Singapore since 1 November 2011.

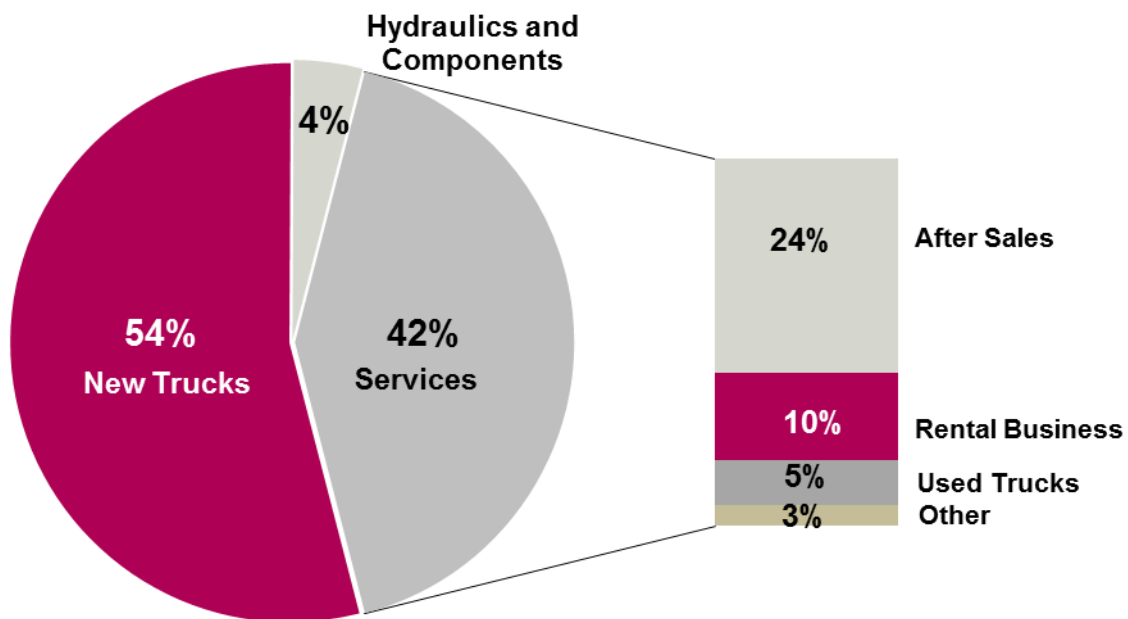
BlackForxx GmbH, headquartered in Stuhr near Bremen (Germany), is a subsidiary of STILL which started up in 2008. Since then BlackForxx has been leasing special forklift trucks and warehouse trucks and selling used and reconditioned forklift trucks and warehouse trucks in Germany and abroad through its own online marketplace. On the back of strong domestic and international demand for industrial trucks, BlackForxx considerably expanded its customer base in the year under review and

opened two further lease centres in Stuttgart and Paris. As a subsidiary of STILL, BlackForxx cooperates closely with the STILL sales organisation if required. In spring 2011, for example, it helped with the resale of two fleets containing 90 and 221 used STILL trucks respectively.

2.2.3 Service business improves customer retention

The scope and quality of the services offered is a key factor for many customers when they select a technology partner. That is why the service business is more than just a good source of revenue for the KION Group. It is also an important means of improving customer loyalty. Besides classic aftersales business such as spare parts sales or maintenance and repairs, the services offered by the KION Group include higher-value services, for example the complete planning and organisation of automated logistics processes. Along with these services, customers can also request IT solutions that enable them to manage their truck fleets and material flows reliably. This gives customers a rapid yet detailed overview of all their major performance and consumption figures and of the running costs for their fleets.

In 2011, service accounted for 42 per cent of revenue (2010: 46 per cent). This slight percentage decline is due to the disproportionately strong rise in the new trucks business on the back of the recovery in the industrial truck markets. The KION Group divides its service business into aftersales services, rental business and the used trucks trade. The 'other' product category also includes services such as consultancy, IT solutions and warehouse equipment systems.



Aftersales service levels tailored to customers' needs

The extensive dealer and service network enables the KION Group to offer its customers repair and maintenance services worldwide. The KION Group employs some 7,600 service staff, of whom 6,000 are service technicians. In places where the KION Group does not have its own staff, external dealers provide the aftersales services in accordance with the KION Group's specifications. Customers can access the service organisation of all KION brands round the clock. In Europe, spare parts are mostly guaranteed to be supplied within one working day.

An active fleet of currently over one million trucks plus the increasing presence of the KION brands worldwide provides a sound basis for the future growth of the KION Group's service business. To enable customers to budget for their service costs more accurately, the KION Group brands usually offer service contracts. Customers can decide on the scope of the services they require to meet their individual needs. For example, they can take out a contract that covers regular maintenance, a

defined number of ad-hoc repairs within a defined response time and the replacement of any wearing parts required during the year. The KION Group also offers a wealth of finance, leasing and rental solutions so that it can fully cater to customers' varying needs at all times.

Used trucks open up new customer groups

Many customers opt to rent industrial trucks. As a result, used trucks come onto the market once the leases or fleet management contracts have expired – provided they are not extended or renewed. For customers interested in quality trucks at an affordable price, these high-quality used trucks offer an attractive alternative to new trucks from other providers with less sophisticated technology. Selling a used truck from the KION Group also opens up the possibility of future orders for new trucks.

The KION brands naturally offer aftersales services and financial services for the used trucks. All used trucks are reconditioned to ensure that they will operate properly once they have been sold to customers.

Rental trucks with variable services

In its truck rental business, the KION Group offers three variants: short-term rental, long-term rental and fleet management. Each of these generally also incorporates financing services.

- **Short-term rentals of up to twelve months**

The KION Group's short-term rental business enables customers to meet short-term requirements such as seasonal spikes in demand. The term of the rentals offered can be anywhere between one day and twelve months. The KION Group's local subsidiaries and dealers maintain their own rental pools to ensure optimum availability of trucks.

- **Long-term rentals, including a comprehensive selection of products and services**

Long-term leases run for an average term of four to five years and usually cover not just the financing itself but also services such as maintenance, repairs, spare parts and insurance. The package of services is tailored to meet the customer's individual requirements. At the end of the lease, the customer returns the truck, extends the old lease or signs a new one.

- **Customised fleet management particularly attractive to big-ticket customers**

Fleet management is the most flexible form of leasing and is becoming increasingly popular with big-ticket customers. The KION Group takes on the comprehensive management and financing of customers' truck fleets and ensures, among other things, that trucks can always be used optimally. Fleet management includes analysing and optimising how the trucks are used and the methods used to replace old trucks that no longer meet requirements. The package of services is tailored to meet the customer's individual requirements. The KION Group has developed proprietary software applications, which it uses to analyse and implement fleet management processes.

Increasing importance of financial services as a sales function requires separate management structure

Around 60 per cent of the KION Group's total unit sales of new trucks are already supported by financial services activities. This segment caters to the increasing demand for one-stop solutions that, in addition to the trucks themselves, include finance and other services.

In 2011, the KION Group's leasing portfolio grew to a total of 230,500 trucks. This equates to a replacement value of €4,528 million as at the end of 2011. The core markets France, Germany, Italy, Spain and the United Kingdom accounted for 74 per cent of the total leasing portfolio at the end of the year under review. In the key markets, the proportion of the portfolio accounted for by long-term leasing declined slightly compared with the proportion at the end of 2010 to around 80 per cent.

The Financial Services (FS) segment encompasses key cross-brand functions for the two brand segments Linde and STILL. In terms of promoting sales and customer loyalty, it represents an important vehicle which the KION Group will be exploiting even further in the future.

The first separate FS companies were established in the core markets of the KION Group in 2011. Further countries with a high proportion of finance and leasing business will be integrated gradually.

The increasing importance of the FS segment is also reflected in separate management and control of the financial services business. (For more detailed information on the future segment structure, please refer to section 4.3 of the management report and to the notes starting on page 72.) The cross-brand FS segment brings together all the KION Group's services in connection with financing of short-term rental fleets and long-term leasing business by providing innovative and tailored finance solutions.










3. Economic conditions

3.1 General business environment

Global economic recovery continues in 2011

The year under review saw a further recovery in the macroeconomic environment. Global gross domestic product (GDP) grew by a further 2.7 per cent following the 4.1 per cent growth achieved in 2010. Emerging markets continued to be the key growth drivers and stabilising factors in the global economy. By contrast, growth in the industrialised nations was subdued. During the course of the year, various uncertainties in international markets resulted in a slowdown in the economic upturn overall. This represented a normal cyclical pattern following the strong growth in the previous year, although there were also other temporary contributory factors, such as the sovereign debt problems in the euro zone and in the USA, the earthquake in Japan, and the sharp increase in commodity prices. In view of the sovereign debt issues, and given the slackening pace of economic growth, most industrialised countries had already switched to the pursuit of policies focusing on savings and retrenchment, with expansionary monetary policies providing further stabilisation. In 2011, significant momentum in favour of capital expenditure in the private sector also cushioned the impact from a generally weak increase in output.

Gross Domestic Product 2011
Real change compared with the previous year

China	9.2%	
India	6.5%	
Russia	4.3%	
Germany	3.0%	
Brazil	2.7%	
World	2.7%	
USA	1.7%	
EU	1.6%	
Japan	-0.9%	

Source: Eurostat, National statistics, World Bank (Status 07.03.2012)

The impetus behind the global economy's emergence from the crisis over the last two years eased off markedly during the course of the year under review. By the end of the year, financial market data and sentiment in the economy were pointing to a significant economic slowdown. In contrast, real economic data remained overwhelmingly positive until recently. According to an assessment by the

International Monetary Fund, the global economic situation will continue to be fragile in 2012, the result of flagging growth in the real economy in all regions and uncertainty regarding the funding position in public finances and financial institutions.

Sovereign debt crisis in the euro zone leaves its mark – Germany remains the economic driving force

After starting the year strongly, the European economy cooled off noticeably during the course of 2011. Overall, GDP in the European Union grew by 1.6 per cent, although growth rates varied considerably from country to country, as in 2010. Germany continued to be the engine of the European economy, achieving robust growth of around 3.0 per cent for the year, during the course of which it exceeded pre-crisis levels. Economic performance was also fairly dynamic in countries such as Poland and Sweden, where growth rates of 4.0 per cent were achieved. In contrast, two of the largest economies, Spain and Italy, remained static. Growth in Greece and Portugal continued to weaken as a consequence of comprehensive austerity measures. In 2011, the uncertainty arising in connection with sovereign debt issues had a noticeable impact on the core countries of the euro zone for the first time, ultimately highlighting the extent to which European economies are interlinked.

A whole range of negotiations, rescue packages and austerity programmes were unable to restore investor confidence or stimulate the growth sorely needed by individual countries. In mid-2011, the sovereign debt crisis finally hit the Italian economy, which came under intense pressure. As a consequence, sentiment in both industry and on global capital markets disintegrated. However, general economic momentum was also hampered by retrenchment programmes and the tough labour market conditions that continued to prevail in many countries. There was an appreciable corresponding fall in government and consumer spending, as well as in domestic demand, particularly in the second half of the year.

As in the case of GDP growth, the labour market situation also varied from country to country. Germany recorded its lowest unemployment rate for years at 5.9 per cent; there were also sharp drops in the unemployment rates in Belgium and Sweden. However, many other euro zone countries saw unemployment rise: it increased threefold in Ireland in the course of the crisis; in Greece, the rate also climbed significantly to the current level of 21 per cent. The situation was particularly precarious in Spain, where the unemployment rate rose to nearly 22 per cent in 2011, yet another indicator of the structural problems in the country.

Economic indicators

	Gross domestic product		Unemployment rate (%)		Consumer Price Inflation		Industrial Production	
	2011	2010	2011	2010	2011	2010	2011	2010
Changes %								
Advanced economies								
Germany	3.0	3.7	5.9	7.1	2.5	1.2	7.5	10.9
France	1.6	1.5	9.7	9.8	2.3	1.7	2.4	4.7
Italy	0.5	1.5	8.4	8.4	2.9	1.6	0.0	6.4
Spain	0.7	-0.1	21.7	20.1	3.1	2.0	-1.5	0.9
United Kingdom	0.9	2.1	8.4	7.8	4.5	3.3	-1.2	1.8
USA	1.7	3.0	8.9	9.6	3.0	1.5	4.2	5.3
Emerging economies								
Brazil	2.7	7.5	6.0	6.7	6.5	5.9	0.3	10.5
Russia	4.3	4.0	7.0	7.0	6.1	8.8	4.7	8.2
China	9.2	10.4	4.1	4.1	5.4	3.3	13.9	15.7

Source: Eurostat, Statistical Offices, World Bank (Status 07.03.2012)

Growth in the USA still weak

Economic growth in the USA was inconsistent over the course of 2011: after a weak start to the year, growth in the second half of the year was stronger and also higher than that in other industrialised nations. The primary growth driver in the US economy was strong domestic demand but the economic climate in the USA continued to be impacted by structural problems in terms of government debt, the real-estate market and unemployment. The argument between policymakers regarding government debt had a negative impact on investment in inventories, particularly at the start of the year. In contrast to the approach in 2010, companies therefore held back from further increases in inventories. On the other hand, capital spending on equipment continued to hold up well with growth of approximately 10 per cent. Overall year-on-year GDP growth was 1.7 per cent.

Emerging markets provide key stimulus for growth

Economic performance in the emerging markets was again excellent in 2011 and this acted as a stabilising force for growth in the global economy owing to the impact of increased global integration. Growth rates in emerging economies were more than double those in the industrialised countries on average, which meant that the BRIC countries (Brazil, Russia, India and China) contributed more than half of the growth in global output. Leading the way was the People's Republic of China, where growth of 9.2 per cent provided an important stimulus for the global economy, although the contribution from Brazil and India also continued to increase. Economic output in Russia saw a year-on-year rise of 4.3 per cent. However, this growth was based on the relative strength of the primary sector in Russia (energy, commodities); when adjusted for the steep rise in price of oil, the growth was actually weaker than in the years prior to the crisis. The general economic conditions in the large emerging markets, with their low levels of indebtedness, low unemployment, and in some cases significant currency reserves, proved to be particularly beneficial.

Having said all that, during the course of the year, the emerging markets were no longer able to escape the effects of the European debt crisis or the economic uncertainty in the USA and Japan and were thus also affected by an economic slowdown. The most obvious feature of this was a notable loss of momentum in exports to the industrialised countries.

3.2 Business environment in the sector**Sector boosted by willingness to invest**

The global economic recovery in 2011 improved the level of orders on hand in many sectors – albeit with regional differences. According to the German Association of the Automotive Industry (VDA), the worldwide market for new cars expanded by around 6 per cent to 65.4 million units last year. Continued growth in world trade also benefited the logistics sector. The German Engineering Federation (VDMA) reported a 10 per cent rise in order intake for Germany's export-oriented engineering sector in 2011. The strong starting position and the ongoing recovery in some areas were accompanied by spending on capital equipment. This increase in investing activities had a positive impact on demand for industrial trucks.

Commodities price index reaches all-time high

Prices for many commodities rose sharply in 2011. Among the commodities relevant to the KION Group that increased in price, oil and metal particularly stood out – with at times substantial increases. Although prices declined during the last few months of 2011, having shot up at the start of the year, the commodities price index of the Hamburg Institute of International Economics (HWWI) reached its highest ever average for the year. Commodity prices, as measured by the HWWI index, climbed by 22.4 per cent in euros and 28.6 per cent in US dollars compared with 2010. The oil price – an indicator of the price of plastics and of energy costs – increased to over US\$ 125 per barrel on the back of unrest in North Africa and the Middle East. Metal prices were pushed up by the improving global economy and strong demand from China for copper, steel and aluminium.

Euro loses value

Exchange rates proved highly volatile over the course of the year against the backdrop of the euro crisis and partly due to government intervention. The relative stability of the euro over the year as a whole was mainly due to its strong performance in the first six months. However, the euro fell against other reserve currencies at the end of 2011. A weaker euro is generally favourable for European exports but it also makes important input materials more expensive. Sharp fluctuations throughout the year were the major challenge in 2011 rather than the euro's absolute exchange rate.

The KION Group sells many of its products in the European Economic Area and issues invoices in euros even outside the European Monetary Union, depending on the sales structure. Owing to increasing unit sales in emerging markets, some trade receivables are denominated in foreign currencies. The most significant foreign currencies for the KION Group are the Chinese renminbi, pound sterling and the Brazilian real.

Currencies

Average rate per Euro	2011	2010
Brazil (BRL)	2.33	2.33
Switzerland (CHF)	1.23	1.38
China (CNY)	9.00	8.99
United Kingdom (GBP)	0.87	0.86
Russia (RUB)	40.89	40.32
USA (USD)	1.39	1.33

Source: Reuters

3.3 Market for industrial trucks

Global market sees record unit sales

Worldwide demand for industrial trucks remained relatively unaffected by economic uncertainties in 2011. Global sales rose by 23 per cent year on year to reach a record 977,000 units (2010: 796,000 units). The recovery in the markets seen in 2010 continued in the first six months of 2011, with order intake amounting to 506,500 units. There was a slowdown in the second half of the year however, and sales declined to 470,600 units. Over half of market growth was generated by the markets in western Europe and China. Eastern European markets also achieved high growth rates, driven above all by Russia. The high-growth regions underpinned their importance as markets and continued to stabilise in the global market. Order intake in the industrialised countries, above all Germany and the United States, was buoyant and grew at a faster rate than the global market.

German market above pre-crisis level

The western European market benefited from strong demand in the first half of 2011 and generated growth of 26 per cent over the year as a whole. Order intake in western Europe came to 278,400 units, a significant improvement on the 222,000 units achieved in 2010. Around 12,200 units were accounted for by the Turkish market, which has counted as part of western Europe instead of Asia since 2011 following a restructuring for statistical purposes. Making up 38 per cent of order intake in western Europe, sales of counterbalance trucks with electric motors or IC engines were driven by the benign investment climate and rose more sharply than sales of warehouse technology. Although the overall picture was positive in 2011, the situation was very mixed in the individual countries as it had been in 2010. Germany reported an order intake of 76,400 units, thereby surpassing the market volume seen in the record year of 2007 and remaining the biggest driver of growth in western Europe. Following only moderate growth in 2010, unit sales in the French market went up by 20 per cent to 55,800 units but was 10 per cent below the volume generated in 2007. In contrast, demand for industrial trucks in Spain and Italy was very subdued compared with 2010, rising by 4 per cent and 6 per cent respectively.

Global Industrial Truck Market (order intake)

in thousand units	2011	2010	2009	Changes 2011/2010
Western Europe ¹	278	222	181	26%
thereof				
Germany	76	62	45	24%
France	56	47	42	20%
United Kingdom	27	22	17	26%
Eastern Europe	54	40	21	36%
thereof				
Russia	23	15	3	51%
Europe	333	262	202	27%
North America	170	136	98	25%
thereof				
USA	155	124	89	25%
Central & South America	55	45	21	23%
thereof				
Brazil	23	23	8	-1%
China	238	200	118	19%
Rest of World	181	153	110	18%
World	977	796	549	23%

¹ 2011 incl. Turkey/Cyprus
Source: WITS/FEM

Continued upturn in eastern Europe

The positive trend in the eastern European markets seen in 2010 continued, with growth of 36 per cent to 54,500 units in the year under review. Russia was the main driver of the upturn with unit sales rising to 23,000, which equates to a year-on-year rise of 51 per cent. In Poland, the second largest market in eastern Europe, sales advanced encouragingly from 9,700 units to 12,000 units in 2011. While growth rates were generally high across all product segments, unit sales of counterbalance trucks with IC engines were especially buoyant owing to continued pent-up demand.

Brazil stagnates at a high level

The Brazilian market was slightly below the record level achieved in 2010 and, despite high growth in warehouse technology, suffered a small decline of 1 per cent to 22,600 units in 2011. However, the other markets in Central and South America were more upbeat and contributed to the region's year-on-year rise in demand of 23 per cent.

Encouraging growth in the USA

Against a background of increasing investment in capital equipment, the US industrial truck market expanded by 25 per cent to 155,000 units. All product types benefited from this upturn.

Chinese market continues to drive growth

China, which is the largest single market worldwide, accounted for almost two-thirds of Asia's entire order intake last year. While it did not grow at the same rapid pace as it had in 2010, the Chinese market expanded by 19 per cent to 238,400 units in the year under review. Classic IC trucks remained the dominant segment and the main source of growth in absolute terms. As far as warehouse technology was concerned, there was greater demand for efficient trucks and intralogistics solutions, as evidenced by extremely high growth of 41 per cent. Despite the difficult conditions in 2011, the Japanese market also increased by 15 per cent to 67,000 units, but was about a quarter down on the record figure reported in 2007.

3.4 Legal situation

The KION Group's material-handling products are machines that have to comply with certain legal requirements in all of the major geographical markets in which the Company operates. These requirements serve to minimise or eliminate the risks for users of the products and for other people, equipment and the immediate working environment. They also help to maintain the performance of the machines.

In the European Union, for example, the products are subject to the machinery directive (2006/42/EC), other technical regulations such as the emissions directives on noise (2000/14/EC) and exhaust gases (2004/26/EC) and the electromagnetic compatibility directive (2004/108/EC). Product-specific regulations also apply, for example the directive on products for use in potentially explosive atmospheres (94/9/EC) and the German Equipment and Product Safety Act (GPSG), which implements the requirements of the directive on general product safety (2001/95/EC) in Germany. The GPSG stipulates that manufacturers only put safe products on the market, i.e. those that satisfy the requirements regarding health and safety and other criteria applicable to these products.

As a manufacturer of material-handling products that are governed by these regulations, the Company must ensure that its products comply with the regulations and must verify and certify this compliance in the prescribed manner. The procedures stipulated by the regulations for the mandatory declaration of conformity vary depending on the product type. Corresponding regulations and standards apply in other countries around the world, and the Company's products sold in those markets must comply with them as well.

The Company has implemented processes that enable it to implement these legal requirements efficiently, document its compliance with them and incorporate any changes in the legal framework at an early stage of development. For example, the Company uses both self-certification (e.g. declarations of conformity) and third-party certification (e.g. EC type-examination certificates). As a result, when customers receive a product, they always have confirmation – in the form of the CE marking – that the product complies with all regulations in force. Many of the aforementioned legal requirements, especially the directives underlying the 'new approach to technical harmonisation and standardisation', are defined in precise terms in product-specific standards and other standards (e.g. EN, ISO and DIN). These standards provide simplified procedures for complying with the defined legal requirements in a verifiable manner, and the Company makes extensive use of them. As a technology leader, the KION Group endeavours to surpass the minimum standards defined for the products that it makes.

The construction and operation of production facilities is subject to certain legal requirements in the various jurisdictions relevant to the Company. In Germany, for example, a permit pursuant to the Federal Emissions Control Act (BImSchG) must be obtained. Many of these requirements impose stipulations on the operators of such facilities regarding matters such as the avoidance of air pollution, noise reduction, waste production & disposal and health & safety. Most of the Company's buildings also require planning permission, which governs not only their construction and conversion but also any changes in how they are used. In Germany, the operating permit pursuant to the BImSchG covers the relevant planning permissions, which means that separate planning permission is only required for buildings whose construction and operation are not subject to the BImSchG. The KION Group has also established stable processes in this regard to ensure that it complies with the regulatory requirements applicable to its plants.

Besides these product-specific and plant-specific rules and regulations, the Company's business activities are subject to the requirements typically placed on companies that have a strong export business (e.g. the relevant export controls) and that work with distribution partners (e.g. EU Block Exemption Regulation). Moreover, the Company's leasing activities in some jurisdictions are governed by particular regulatory requirements. In Germany, for example, a licence has been required for certain leasing activities since the introduction of relevant provisions under the German Banking Act (KWG) on 1 January 2009. STILL Financial Services GmbH obtained the licence in 2011, the year in which it was founded. The KION Group satisfies all the requirements for this licence, in particular certain stipulations regarding the qualifications of senior management, the quality of risk management

and corporate reporting procedures. These regulations and the corresponding legislation in sales markets do not place any material restrictions on the Company's business activities.

Technical standards, product & plant safety regulations and environmental requirements are constantly being updated by the authorities responsible for them. Examples include the tighter emissions levels permitted for IC trucks and the requirements and limits placed on employers so that they protect their employees against excessive levels of noise and vibration. As a technology leader, the Company is well placed to more than simply fulfil these requirements. In fact, its products' existing technical advantages create potential for KION to successfully differentiate itself further from the competition. In addition, the KION Group is an active member of associations such as the German Engineering Federation (VDMA) and its working groups in which it helps to continually enhance standards and regulations. Overall, the KION Group does not expect the changing regulations to have any material negative effects on its business model.

4. Strategy

4.1 Strategic objectives

The KION Group's top priority is to deliver a sustained increase in shareholder value. It has therefore set itself four strategic objectives:

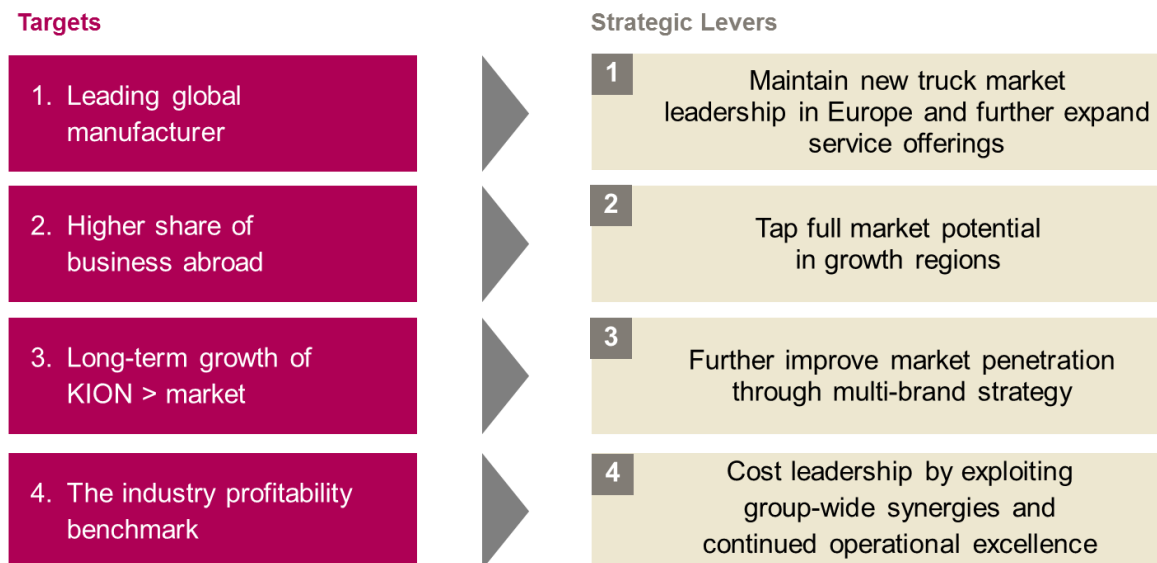
1. Become the global market leader
2. Increase market share in the high-growth markets
3. Generate sustained growth above the rate of market growth
4. Achieve the best profitability in the sector

The KION Group is already the world's second largest supplier of industrial trucks. By building on its leading competitive position in Europe and achieving continuous growth in the key markets of eastern Europe, South America and Asia, the KION Group aims to become the provider with the largest market share in the sector over the coming years. Market-leading technologies and strong service expertise are creating the foundations for achieving this best-in-class position. The KION Group intends to continue extending its range of products and services so that it is always able to optimally satisfy the needs of the logistics markets.

At the same time, the Company is continually taking steps to further improve its efficiency and profitability. One such measure is the standardisation of processes and structures – where practical across all locations and brands. However, the Company ensures that, although aiming for the highest possible degree of standardisation, it always takes account of the individual logistics markets' regional characteristics. In the year under review, the KION Group also continued to systematically implement its KIARA performance enhancement programme, which it launched in 2009.

To provide practical support with achieving its objectives, the KION Group has defined four points of leverage. It applies these in strategic projects and initiatives that are always under the direct control of the Executive Board.

Diagram showing the strategy of the KION Group



4.2 Strategic levers

1. Consolidation of market-leading position in Europe and expansion of range of services

The KION Group is the technological leader in the industry with a broad range of products and solutions across six brands and a constantly growing service offering at group level. It intends to undertake further consolidation of its market-leading position in Europe and to build on its competitive advantage.

The Group's range of highly efficient products enables customers to achieve significant improvements in their logistics operations in terms of consumption, performance and ergonomics. For 50 years, the Linde brand has enjoyed an outstanding market reputation with its hydrostatic drive and economical, efficient, low-maintenance units. Linde also has many years of experience and expertise in electric trucks and is continuously pressing ahead with new developments in its Linde Hydraulics business unit and the new Electronic Systems and Drives division. STILL is strongly placed in the high-potential market for hybrid drives with its diesel-electric drive system – a unique concept in the sector. In addition, STILL offers a broad selection of automated logistics vehicles, including vehicles for challenging warehouse environments.

The Linde and STILL brands are focusing a great deal of effort on separate concepts and development projects involving alternative power sources for drives such as hybrid, fuel-cell and lithium-ion technologies in order to ensure that they can benefit from the long-term trend towards 'green logistics'. In 2011, the KION Group's research and development expenditure amounted to 2.8 per cent of total revenue, or 4.7 per cent of revenue from new and hydraulics business. The research and development expenditure ratio in the KION Group is therefore at the upper end for the industry, allowing the Company to continue to consolidate its technological advantage and at all times offer its customers innovative logistics solutions that are fit for the future.

The KION Group aligns its range of products and services directly with the requirements of its logistics customers and thereby secures customer loyalty. The range therefore extends well beyond the straightforward sale of trucks to encompass a comprehensive service offering that covers customer requirements for solutions and services over their entire internal material flow. This includes the provision of, and ongoing support for, individual and fleet solutions as well as efficient, end-to-end material flow management including the necessary IT systems. Services worth highlighting in addition to conventional aftersales business include the sale and leasing of used trucks and the provision of finance and leasing services. In 2011, service business accounted for 42 per cent of total revenue.

Given an active fleet numbering more than one million units over the entire market, service business is of huge significance to the KION Group. This business represents a key driver for long-term customer loyalty and its importance to the Group will continue to grow in the future. This is the basis for continuous expansion of the range of support services and increasing service cover for the active fleet.

2. Developing the full potential in growth markets

The KION Group is already superbly positioned in all growth regions – eastern Europe, South America and Asia – and is endeavouring to consolidate its position primarily in the BRIC countries so that it can benefit from the potential for further growth in these regions. In two of these markets of the future, China and Brazil, the KION Group has established local production facilities. Regional research and development teams have also been set up. These teams take into account local market requirements early in the product development phase, thereby facilitating the development of solutions that are both customer-oriented and cost-effective. The KION Group will continue to target growth regions in terms of capital investment, expansion of its product range and strengthening of the sales and service network so that it is able to fully leverage the potential in the global logistics market.

3. Multi-brand strategy aimed at increasing market penetration

The KION Group has six brands. It is the market leader in Europe and the global number two in the industrial trucks market. Different regions as well as different markets and customer requirements are efficiently covered and supported by the brands Linde, Fenwick, STILL, OM (OM STILL from 2012), Baoli and Voltas. The KION Group operates globally with its premium brands Linde and STILL, which are complemented in Europe by Fenwick in France and OM STILL in Italy. The international Chinese brand Baoli, which has been part of the KION Group since 2009, and the local Indian brand Voltas (part of the Group since 2011) service the high-volume economy segment.

The multi-brand approach allows the KION Group to pursue a targeted sales and service strategy adapted to each particular market. This approach also means that the Group can offer a number of different options compared with competitors and thereby boost its market presence. In addition, the KION Group plans to expand and achieve further improvements in its global market position through selective acquisition of local providers.

4. Cost leadership through synergies and continuous operational excellence

Since the KION Group was hived off from the Linde Group in 2006, the Company has systematically exploited potential efficiency improvements and thereby enhanced its performance. The organisation is structured so that synergies can be realised across brands and a best-practice approach can be implemented throughout the Group. Despite the moves towards standardised processes and structures, one of the key strategic elements of marketing is a clear differentiation between the brands.

The corporate functions in the KION Group are managed centrally under the umbrella of Central Operations (COPS) in order to ensure that standards are established and expertise is made available throughout the Group. Efforts to improve efficiency focus both on continuous streamlining of production processes and on platform strategies and other modular concepts. Central purchasing generates cost benefits for the entire Group, cross-brand research and development activities pool resources and promote efficient utilisation of capacity; in turn, standardisation of IT systems and platforms reduces costs and facilitates maintenance. The KION Group plans to continue to improve its cost structures and thereby its market position over the long term by exploiting further potential synergies and enhancing operating performance on a continuous basis.

An approval process for capital expenditure projects has been implemented throughout the KION Group. It supports appraisal and decision-making for capital expenditure projects to ensure that such projects are efficient and economic over the long term. Capital expenditure projects in excess of €250,000 are presented individually in detail and are also subject to an investment appraisal using the discounted cash flow method. The results are reviewed to ensure that the internal rate of return and the payback period are acceptable. Capital expenditure projects aim to generate a sustained increase in enterprise value and must therefore achieve a higher internal rate of return than the cost of capital.

4.3 Financial Services segment

In the year under review, the KION Group laid the main foundations that will enable it to manage and report the Group's financial services activities as a separate segment (Financial Services, FS).

The reasons behind managing FS separately are the rising demand for innovative, tailored finance solutions and the resulting growth in the importance of such activities for the KION Group. Within the Group, the FS activities constitute a key cross-brand service function that cuts across the business of the Linde and STILL brands and acts as a valuable sales tool and means of customer retention. Other important factors behind the spin-off of the FS organisation include the different business models and value drivers in the industrial and finance businesses.

In future, the cross-brand FS segment will take over responsibility for the management of the following key areas of activity in the KION Group: financing of short-term rental fleets, long-term leasing as part of sales financing through the provision of innovative and tailored finance solutions, and risk management for the leasing business. Short-term rentals and indirect leasing arrangements will remain with the brand segments.

Separate financial services companies have been established in the core markets of France, Germany, Italy, Spain and the United Kingdom. Further countries with a high proportion of finance and leasing business will be integrated gradually.

During the course of 2011, the Group also developed a reporting model for the discrete recording and management of financial services business. Future reporting in the KION Group will be based on this model. Page 72 onwards in the notes to the financial statements in this annual report include voluntary additional disclosures based on the new reporting model and the associated revised breakdown of business activities in order to give prominence to the increasing importance of financial services activities in the KION Group and to the future segment structure. In doing so, the aim of the KION Group is to provide the highest possible degree of transparency for capital markets.

4.4 Initiatives to cut costs and improve efficiency

Since being spun off from Linde AG in December 2006, the KION Group has successfully initiated and implemented various restructuring programmes. Besides leading to considerable efficiency improvements, they have enabled us to leverage synergies throughout the Group and adapt to changing market conditions.

As a consequence of the financial and economic crisis that began in late 2008, the KIARA restructuring programme was launched in the second quarter of 2009 to make the KION Group less dependent on the business cycle. As a first step, rapid action was taken to reduced fixed costs.

The KIARA performance enhancement programme was terminated at the end of 2011 as most of the measures had already been implemented by that time. KIARA's main elements were the successful implementation of long-term structural improvements and efficiency increases. The planned savings were achieved as a result of regular and detailed reporting and ongoing evaluation of KPIs by the relevant managers in the KION Group and its brand companies. At the same time, the impact of the short-term measures tapered off much faster than had been estimated in the KIARA business case owing to the unexpectedly strong recovery in 2011.

Nonetheless, the KION Group will continue to implement long-term structural and efficiency measures. Structural changes will include the further consolidation of our European production sites by closing the plants in Bari (Italy) and Montataire (France). The production capacity of these plants will be shifted to other production facilities with the aim of improving the capacity utilisation of the European plants.

4.5 Financial KPIs for managing the Company's business

The management approach is based on six key performance indicators: order intake, revenue, adjusted EBIT, adjusted EBITDA, net financial debt and free cash flow before tax. These key figures are used for the KION Group as a whole and at segment level. They form the basis for the performance targets for both the KION Group and its segments as well as determining a significant proportion of senior managers' performance-related remuneration. The key performance indicators are determined once a month and submitted to the Executive Board as part of a comprehensive reporting package. Net financial debt is only relevant at Group level. The table below shows the key performance indicators used in the KION Group's internal financial reporting.

Key performance indicators						
	Order intake	Revenue	Adjusted EBIT ¹	Adjusted EBITDA ¹	Net financial debt	Free cashflow before tax
€ million						
2011	4,682	4,368	365	665	2,657	282
2010	3,860	3,534	139	462	2,641	83
2009	3,028	3,084	-29	311	2,484	34

¹ Adjusted for KION acquisition items and one-off items

Order intake and revenue

Order intake and revenue are broken down by region, segment and product group in the KION Group's management reporting so that revenue growth drivers and pertinent trends can be identified and analysed in a timely fashion.

Adjusted EBIT

The key figure used for the operational management and analysis of the KION Group's financial performance is adjusted earnings before interest and tax (EBIT). The EBIT figure is shown net of depreciation for property, plant and equipment and leased assets and of amortisation for intangible assets. Non-recurring items are not included for the purposes of performance measurement; these items include the effect of purchase price allocation in connection with the KION acquisition, costs incurred in connection with the KIARA performance enhancement programme, redundancy schemes and severance pay. The EBIT margin is also used to measure the KION Group's operational efficiency. The EBIT margin is the ratio of adjusted EBIT to revenue.

Management reporting EBIT is a performance indicator used for internal management purposes that differed from adjusted EBIT for the last time in 2011 in that it did not take account of the share of profit (loss) of equity-accounted investments or other net financial income/expenses. From 2012, management reporting EBIT will correspond to adjusted EBIT.

Adjusted EBITDA

Unlike EBIT, the EBITDA figure is shown before deduction of depreciation for property, plant and equipment and leased assets and of amortisation for intangible assets. As with adjusted EBIT, the effects of the KION acquisition purchase price allocation and non-recurring items are not included for the purposes of performance measurement. Adjusted EBITDA constitutes an approximation of the cash flow KPI and provides information on the Company's long-term financial performance.

Net financial debt

Net financial debt – defined as the difference between liabilities to banks and cash and cash equivalents – is the key performance measure used in liquidity planning at Group level. Lease liabilities and other financial liabilities are excluded from this figure.

Free cash flow before tax

Future free cash flows have a direct impact on the value of the Company. They are determined solely by the KION Group's operating activities and investing activities. Free cash flow before tax does not include tax payments or interest arising from financing activities, interest expense and similar charges from leases, or interest and similar income from leases. The performance measurement of free cash flow before tax is supported by the carefully targeted management of working capital and by detailed planning of capital expenditure.

4.6 Acquisitions and alliances**Foundation of a company with Voltas in India**

The KION Group and Voltas Ltd. agreed to establish an Indian company to develop, manufacture, sell and service forklift trucks and warehouse trucks. It went into operation in May 2011 and is called Voltas Material Handling. As part of the transaction, Voltas incorporated its forklift truck and warehouse technology business into the new company, in which the KION Group holds a majority stake.

Voltas is the sixth brand in the KION Group and focuses primarily on India's high-volume market. Its product range includes diesel, gas and electric forklift trucks with load capacities of between 1.5 and 16 tonnes. In July 2011, Voltas commenced operations at a new plant in Pune (India) with the aim of better meeting the strong demand in this market. Voltas Material Handling intends to use its network of 25 branches and authorised dealers to exploit the future potential of one of the world's most attractive markets and, as part of the KION Group, to strength its market position considerably.

Acquisition of further shares in Baoli in China

In 2011, the KION Group acquired further shares in the Chinese company KION Baoli (Baoli), which is based in Jingjiang. The KION Group had established Baoli with Jiangsu Shangqi Group (formerly Jiangsu Baoli Group) and Jingjiang Baoli Forklift in January 2009. Baoli has been under the complete management control of the KION Group since 2010. Having acquired a further stake in Baoli in 2011 of 5.34 per cent, the KION Group now controls 97.34 per cent of the company. The Baoli brand occupies a global position in the economy segment and is helping drive the KION Group's rapid expansion into the world's emerging markets. Baoli's product range encompasses IC trucks, electric forklift trucks and warehouse trucks with loading capacities of between 1 and 10 tonnes. Its extensive distribution and service network serves customers in all provinces of China and in 80 other countries.

Expansion of sales footprint in eastern Europe

The KION Group aims to expand its presence in the emerging markets. With this in mind, the Linde Material Handling subsidiary acquired the business of its dealer partner Liftec in Russia in September 2011, thereby gaining well-established direct access to the fast-growing Russian market. Linde had been working successfully with Liftec in Russia for the previous 20 years. This means that, like STILL, Linde also now has its own distribution and service structure in Russia.

With sales of more than 23,000 new trucks in 2011, Russia is Europe's fastest-growing market and has become the fifth largest European market for industrial trucks in a very short space of time. Linde also wants to step up its activities in Ukraine and Kazakhstan and took over Liftec's business in Kazakhstan in February 2012; a similar transaction in Ukraine is planned for summer 2012.

Boost to market position in the United Kingdom

In June 2011, Linde Material Handling acquired the outstanding 51 per cent of shares in its UK-based dealer Linde Sterling. Linde Sterling is one of the largest exclusive dealers of Linde products in the United Kingdom. For the past 30 years it has been successfully supplying new and used trucks, rental trucks and related services in north-west England and north Wales. It employed around 300 people at its four sites at the end of 2011. In December 2011, Linde Material Handling also acquired the outstanding 25.5 per cent of shares in Linde Castle Ltd. and now holds 100 per cent of the shares either directly or indirectly. These acquisitions have boosted Linde's market position and customer service activities in the United Kingdom.

5. Notes on financial position and financial performance**5.1 Operating and financial performance****5.1.1 Order intake****Order intake (units)**

The continued growth of the Chinese market, the larger volume of orders received from Russia and Brazil, and equally strong demand in Europe enabled the KION Group to further improve its intake of orders for new trucks in 2011. Global order intake rose by 19 per cent year on year to 144,800 units in 2011 (2010: 121,500 units). The KION Group therefore remained Europe's undisputed market leader and the second largest provider worldwide.

Electric and internal-combustion engine counterbalance trucks, which constituted almost half of the KION Group's order intake and are mainly used in industrial applications, benefited significantly from the economic recovery in western Europe, especially in Germany, and from the robust demand from the major emerging markets. These trucks generated much stronger growth than the Company's warehouse technology.

Order intake in China – the third-largest market for the KION Group's sales – rose by 23 per cent year on year to 14,500 units in 2011 on the back of the strong growth of the market as a whole and the introduction of additional market-specific products. Consequently, the KION Group achieved growth rates in excess of general market growth levels. China generated especially strong demand for low-priced IC trucks, which the KION Group sells under its Baoli brand. The KION Group also expanded its market share slightly in the technologically more sophisticated electric forklift truck segment, which is the second most important market segment. In China, the KION Group is represented by its Linde and Baoli brands, which cater to different market segments and customer needs. Overall, the KION Group is by far the most important international supplier in China, which is the largest single market.

Demand also increased in Brazil, rising by 12 per cent year on year to 5,200 units. It was particularly encouraging that the KION Group gained significant market share despite tough operating conditions. Almost one in four of the new trucks sold in Brazil in 2011 was manufactured by the KION Group. KION will be in an even better position to develop the South American market from 2012 once it has completed the construction of an additional production facility for IC trucks in São Paulo.

The KION Group managed to increase its market share in eastern Europe as well. Its enlarged footprint in Russia as a result of its acquisition of local dealer Liftec in 2011 had a particularly positive impact on its order intake, which doubled in Russia year on year to 2,700 new trucks. The KION Group's market share jumped to 12 per cent.

Order intake in western Europe also saw significant growth in 2011. The KION Group increased its total volume of orders by 19 per cent year on year to 100,000 units. Growth in Germany, the largest single market in the region, was especially impressive. Order intake here surged by 23 per cent to 36,400 units in 2011 compared with 29,600 new trucks in 2010. France remained the second-largest market with approximately 23,000 units sold. One in three of the new forklift trucks sold in western

Europe in 2011 once again bore a KION Group brand name. As market leader, the KION Group also benefits from its efficient distribution network in the industrial-truck markets of Germany, France, Italy, the United Kingdom and Spain.

Total order intake (€)

The total value of the orders received by the KION Group in 2011 rose by 21 per cent year on year to €4,682 million. This order value includes not only business in new trucks but also rental business, the sale of used trucks, and aftersales services. Order intake in all product categories rose year on year. The benign macroeconomic trends prevailing in 2011 increased industry's willingness to invest in capital equipment, thereby boosting KION's business in new trucks. The further rise in fleet capacity utilisation in the market also created an additional need for services and spare parts. Stronger demand for used and rental trucks generated further growth as well.

Order intake broken down by segment

€ million	2011	2010	Change
LMH	3,107	2,510	23.8%
STILL	1,752	1,518	15.4%
Other & consolidation	-178	-168	-5.5%
Total	4,682	3,860	21.3%

Linde Material Handling (LMH), which is the largest segment in the KION Group, saw its business in new trucks boosted primarily by China's economic growth. Demand from Germany also continued to strengthen, which enabled LMH to achieve the largest year-on-year increase in order intake in its domestic market. The intake of orders for new trucks in the LMH segment grew by 22 per cent compared with 2010 to 88,300 units. This corresponded to a total order intake value of €3,107 million – or a year-on-year increase of 24 per cent – in 2011.

The intake of orders for new trucks in the STILL segment amounted to 51,200 units in 2011, growing by 15 per cent year on year. This encouraging trend was largely driven by the German market, Brazil and the emerging markets of eastern Europe. The total value of orders received by STILL grew by more than 15 per cent from €1,518 million in 2010 to €1,752 million in the reporting year.

5.1.2 Order backlog

The KION Group's order backlog as at 31 December 2011 totalled €953 million, which represented a year-on-year increase of 19 per cent. The main reasons for the larger inventory of outstanding orders at the end of the year were the stronger demand for new trucks and the generally high utilisation of capacity at KION's production facilities.

5.1.3 Income statement

Revenue broken down by segment

€ million	2011	2010	Change
LMH	2,856	2,254	26.7%
STILL	1,666	1,420	17.3%
Other	223	160	39.7%
Consolidation	-376	-300	-25.6%
Total revenue	4,368	3,534	23.6%

The growth in order intake also boosted the KION Group's revenue, which rose by approximately 24 per cent from €3,534 million in 2010 to €4,368 million in the reporting year.

The LMH segment was once again the key revenue driver, generating 65 per cent of the KION Group's total revenue. This segment raised its revenue by almost 27 per cent year on year from €2,254 million to an impressive €2,856 million. STILL increased its revenue by 17 per cent from €1,420 million to €1,666 million over the same period. The 'Other' segment, which comprises the activities attributable to Voltas Material Handling – the KION Group's Indian company – as well as cross-segment services and IT services, contributed revenue of €223 million in 2011 prior to consolidation; in 2010 it contributed €160 million.

Revenue by customer location

€ million	2011	2010	Change
Germany	1,175	900	30.6%
EU w/o Germany	2,115	1,820	16.2%
Rest of Europe	204	152	34.1%
America	281	233	20.6%
Asia	435	302	44.0%
Rest of world	160	128	24.9%
Total revenue	4,368	3,534	23.6%

The revenue generated by the KION Group in Germany rose by more than 30 per cent year on year to €1,175 million; it therefore grew even more strongly than the revenue earned outside Germany, which increased by 21 per cent year on year. Of the KION Group's total volume of business, 73 per cent was transacted outside Germany, generating revenue of €3,194 million. The revenue earned outside Germany in 2010 amounted to €2,634 million and accounted for 75 per cent of total revenue.

The KION Group achieved its highest percentage revenue growth in Asia, where revenue rose by 44 per cent – or €133 million – year on year. The strongest year-on-year revenue growth in absolute terms came from the Company's European markets outside Germany, which increased their revenue by €346 million. Germany also generated encouraging revenue growth of €275 million.

The revenue generated by the KION Group from new trucks grew by 33 per cent from €1,776 million in 2010 to €2,364 million in the reporting year. This encouraging trend was largely driven by the significant market growth rates achieved in Germany, France, China and Brazil. The Company's business in new trucks was boosted by the continued rise in demand for counterbalance trucks. Its other product categories were also buoyed by the benign market environment and the generally more pronounced global demand for industrial trucks.

Revenue by product category

€ million	2011	2010	Change
New business	2,364	1,776	33.1%
Hydraulics	173	120	44.0%
Service offering	1,831	1,639	11.7%
- After sales	1,066	971	9.8%
- Rental business	441	402	9.6%
- Used trucks	219	187	16.9%
- Other	106	79	34.3%
Total revenue	4,368	3,534	23.6%

Service business grew by a total of around 12 per cent from €1,639 million in 2010 to €1,831 million in the reporting year. Aftersales business accounted for the largest share of service revenue, raising its revenue by approximately 10 per cent year on year to €1,066 million (2010: €971 million). Very similar growth rates were achieved by the rental business, which advanced from €402 million in 2010 to €441

million in the reporting year. The KION Group also earned revenue of €219 million from used trucks in 2011 compared with €187 million in the previous year. Revenue in the 'Other' category – which includes advisory services, IT solutions and warehouse technology systems – jumped by 34 per cent from €79 million in 2010 to €106 million in 2011. In percentage terms, the strongest growth was achieved by the hydraulic components business, which increased its revenue by 44 per cent year on year.

Condensed income statement of the KION Group

€ million	2011	2010	Change
Revenue	4,368	3,534	23.6%
Cost of sales	-3,256	-2,684	-21.3%
Gross profit	1,112	850	30.8%
Selling expenses	-521	-484	-7.6%
Research and development costs	-120	-103	-15.8%
Administrative expenses	-283	-248	-14.5%
Other	25	19	29.6%
Earnings before interest and taxes (EBIT)	213	35	>100%
Net finance cost	-272	-266	-2.3%
Loss before taxes	-59	-231	74.6%
Income taxes	-34	35	<-100%
Loss of the year	-93	-197	52.8%

Whereas the KION Group's revenue for 2011 rose by 24 per cent year on year, its cost of sales grew by only 21 per cent over the same period. In absolute terms, the cost of sales increased from €2,684 million in 2010 to €3,256 million in 2011. Consequently, the KION Group's gross profit for 2011 came to €1,112 million, which constituted a year-on-year increase of 31 per cent. The gross margin in relation to revenue improved accordingly by 1.4 percentage points year on year to 25.5 per cent. The main reasons for this performance were further efficiency gains in production, higher overall capacity utilisation, and improvements in gross operating revenue across all product categories.

Other functional costs also rose only modestly during the reporting year. Selling expenses grew by only 8 per cent year on year despite the sharp rise in revenue. Research and development costs increased by just under 16 per cent owing to the large number of new development projects and product innovations; administrative expenses grew by 14 per cent, which was also less than the percentage rise in revenue.

The sharp rise in revenue coupled with the only modest increases in functional costs and the cost of sales owing to the Company's successful cost management policies once again enabled the KION Group's earnings before interest and tax (EBIT) to improve significantly by €178 million to €213 million in the reporting year. EBIT for 2010 had amounted to only €35 million.

Adjusted EBIT

€ million	2011	2010	Change
Earnings before interest and tax (EBIT)	213	35	>100%
One-off items	115	76	52.6%
KION acquisition items	36	29	23.9%
Adjusted EBIT¹	365	139	>100%

¹ Adjusted for KION acquisition items and one-off items

The KION Group's EBIT (adjusted for non-recurring items and KION acquisition items) also showed a highly impressive year-on-year improvement in 2011, advancing from €139 million in 2010 to €365 million in 2011. This presentation of adjusted EBIT included the profit from equity-accounted investments, other net investment income and other net financial income/expenses totalling €7 million (2010: €4 million). These investments relate almost exclusively to investments in dealers in the material-handling segment.

KION acquisition items and non-recurring items amounted to €151 million in the reporting year (2010: €105 million), €115 million of which was attributable to non-recurring items compared with €76 million in 2010. A significant proportion of these items related to restructuring costs in connection with the plans to relocate production facilities in France and Italy.

EBIT by segment adjusted¹

€ million	2011	2010	Change
LMH	283	139	>100%
STILL	102	20	>100%
Other & consolidation	-20	-20	0.1%
Total	365	139	>100%

¹ Adjusted for KION acquisition items and one-off items

The KION Group's adjusted EBIT for 2011 was boosted by LMH's EBIT contribution of €283 million, which was twice as high as the figure of €139 million that it had reported for 2010. STILL also delivered an impressive earnings performance, with a five-fold increase in EBIT (net of KION acquisition items and non-recurring items) from €20 million in 2010 to €102 million in the reporting year. These considerable earnings improvements are essentially attributable to the optimised utilisation of capacities at the brand companies and to the KIARA performance enhancement programme that was successfully continued in 2011.

Net finance costs rose by €6 million year on year to €272 million in 2011. They included a net interest expense for the senior facilities agreement (SFA) of €117 million (2010: €129 million) and, for the first time, a net interest expense for the corporate bond of €25 million.

Even though its business performance was encouraging, the KION Group still incurred a net loss of €93 million owing to non-recurring items although this was a significant improvement compared with 2010. This was achieved despite a tax expense of €34 million (2010: tax income of €35 million). The KION Group had reported a net loss of €197 million for 2010.

5.2 Financial position

Principles and objectives of financial management

By pursuing an appropriate financial management strategy, KION Group GmbH ensures that sufficient liquidity is available at all times and mitigates the financial risk to its enterprise value and profitability. As an entity that operates worldwide, the KION Group is exposed to risks in respect of currencies, interest rates, prices, counterparties and countries.

The KION Group provides sufficient financial resources for its day-to-day business, optimises its financial relationships with customers and suppliers, ensures that the necessary liquidity is available to its companies, and manages any collateral security offered. A group of international banks and investors meets the Company's basic borrowing requirements. In addition, the Company availed itself of the funding facilities offered by the public capital markets by issuing its first corporate bond in April 2011. The financial resources required within the KION Group are provided through internal funding. The KION Group collects liquidity surpluses of the Group companies in central or regional cash pools and, where possible, covers subsidiaries' funding requirements with intercompany loans. This central

source of funding enables the KION Group to present a united front in the capital markets and strengthens its hand in negotiations with banks and other market participants.

The Group occasionally arranges additional credit lines for KION Group companies with local banks or leasing companies in order to comply with legal, tax and other regulations.

The SFA, which is the main loan agreement, and the contractual terms and conditions governing the issuance of the corporate bond require compliance with certain undertakings and covenants among other things. The SFA also requires compliance with specific financial covenants during the term of the agreement. The financial covenants specify required ratios for the financial position and financial performance of the KION Group. The covenants are expressed in the form of key figures relating to net gearing, available liquidity, EBITDA, interest paid and capital expenditure. These loan terms and conditions were adjusted in line with prevailing market conditions and with the broad consent of the lenders in 2009. In return for adjusting the covenants, the lenders were granted an increase in the interest premium. This premium is mainly payable as a bullet payment at maturity, thereby ensuring that there is no additional adverse effect on the KION Group's liquidity in the meantime. If undertakings or financial covenants are breached, this may, for example, give lenders the right to terminate the SFA or permit bondholders to call the corporate bond prior to its maturity date. All the financial covenants were complied with in the past financial year.

In addition, investment funds advised by Kohlberg Kravis Roberts & Co. L.P. and Goldman Sachs Capital Partners loaned the KION Group a principal amount of €100 million under the terms of the SFA in order to offer the Company greater strategic flexibility. The loan amount and the associated interest are repayable as a bullet payment at maturity. For funding purposes, the KION Group also engages to a small extent in factoring. The volume of non-recourse factoring business amounted to €18 million at the end of 2011 (31 December 2010: €20 million); the Company only uses recourse factoring in isolated cases. KION Group disposes of a liquidity reserve through unrestricted, bindingly committed credit lines and cash to ensure that it remains solvent and financially flexible.

Cash flow

The key performance indicator for liquidity in the KION Group is free cash flow before tax, which does not include tax payments or interest arising from financing activities, or interest expense and similar charges from leases, or interest and similar income from leases. For further information about free cash flow before tax and other KPIs used to manage the KION Group, see section 4.5 'Financial KPIs for managing the Company's business'.

Condensed cash flow statement

€ million	2011	2010	Change
EBIT	213	35	>100%
Cash flow from operating activities	387	199	94.1%
Cash flow from investing activities	-153	-123	-23.8%
Free cash flow	234	76	>100%
Cash flow from financing activities	-115	-290	60.5%
Currency effects on cash	1	4	-71.1%
Change in cash and cash equivalents	121	-211	>100%
Net financial debt ¹	2,657	2,641	0.6%

¹ Before borrowing costs

Cash flow from operating activities jumped by €188 million to €387 million in 2011 (2010: €199 million). The underlying reason for this improvement was that earnings before interest and tax (EBIT) had increased to €213 million (2010: €35 million). The increase in working capital from €661 million in 2010 to €668 million in 2011, which was associated with the larger volume of business, was

disproportionately low compared with revenue growth. This also had a positive impact on the cash flow from operating activities.

The net cash used for investing activities in the KION Group increased by 24 per cent to €153 million in 2011 (2010: €123 million). The reason for this was the higher capital expenditure on non-current assets and on property, plant and equipment (capex), for which the total cash payments amounted to €133 million (2010: €123 million). Cash payments relating to acquisitions rose by €25 million to €33 million in 2011. This amount essentially comprised cash payments of €16 million in connection with the acquisition of Voltas Material Handling, India, and payments of €10 million as part of the purchase of the remaining shares (51 per cent) in UK-based dealer Linde Sterling. In addition to a smaller acquisition in Italy, the KION Group invested a further €5 million, primarily in Liftec's business in Russia during the reporting year.

Cash flow from financing activities amounted to a total net cash outflow of €115 million in 2011 (2010: net cash outflow of €290 million). €483 million of the cash received from issuing the corporate bond was used to refinance the senior facility agreement (SFA). The Company also had to make cash payments of €12 million in connection with its bond issue in the reporting year. A further €54 million was used for the scheduled repayment of the credit line (capex facility). Interest payments rose by €13 million to €147 million due to higher interest rates for financial and capital market liabilities. This was counteracted by the €133 million drawdown of the revolving credit facility under the SFA. In 2011, there were also payments of €14 million for currency hedges (2010: 0).

The cash and cash equivalents reported on the face of the balance sheet as at 31 December 2011 amounted to €373 million (31 December 2010: €253 million).

For internal management purposes, free cash flow is much more narrowly defined as the total of cash flow from operating activities plus cash flow from investing activities.

Reconciliation to free cash flow before tax

€ million	2011	2010	Change
Cash flow from operating activities	387	199	94.1%
Cash flow from investing activities	-153	-123	-23.8%
Free cash flow	234	76	>100%
Taxes paid	43	13	>100%
Interest on lease receivables/liabilities	12	10	18.2%
Finance receivables incl. interest income	-6	-2	<-100%
Cash out from ownership interests (after control)	-1	-10	90.0%
Other items	-1	-4	75.0%
Free cash flow before tax¹	282	83	>100%

¹ Internal key performance indicator

In contrast to the free cash flow of €234 million, free cash flow before tax (the figure used for management purposes) does not include any income tax payments (€43 million) or lease interest payments (€12 million). Cash receipts from financial receivables and interest income (€6 million) and other individual items that are treated differently in accordance with IAS 7 were also reclassified in 2011. Allowing for these items, the free cash flow before tax amounted to €282 million, which was a sharp year-on-year rise of €199 million.

5.3 Net assets

The Company's total assets had grown by €307 million year on year to €6,066 million as at 31 December 2011.

The structure of the KION Group's balance sheet continued to reflect its acquisition finance and the KION purchase price allocation. The net loss of €93 million reported for 2011 considerably increased the amount of negative equity reported on the balance sheet. The KION Group's equity came to minus €488 million as at 31 December 2011 (31 December 2010: minus €400 million).

Assets

Condensed balance sheet, assets

€ million	2011	in (%)	2010	in (%)	Δ in %
Non-current assets	4,160	68.6%	4,105	71.3%	1.4%
thereof:					
Goodwill	1,538	25.4%	1,507	26.2%	2.1%
Brand names	594	9.8%	591	10.3%	0.6%
Deferred tax assets	262	4.3%	242	4.2%	8.4%
Leased assets	540	8.9%	501	8.7%	7.7%
Lease receivables	243	4.0%	247	4.3%	-1.6%
Current assets	1,906	31.4%	1,654	28.7%	15.2%
thereof:					
Inventories	625	10.3%	536	9.3%	16.8%
Trade receivables	677	11.2%	633	11.0%	6.8%
Lease receivables	118	2.0%	121	2.1%	-2.1%
Cash	373	6.2%	253	4.4%	47.7%
Total assets	6,066		5,759		5.3%

Non-current assets rose by €56 million to €4,160 million, while current assets grew by €252 million to €1,906 million.

The increase of €31 million in goodwill, which is reported as a non-current asset, to €1,538 million as at 31 December 2011 was almost exclusively attributable to the acquisition of India's Voltas Material Handling (€15 million), the purchase of a non-controlling interest in UK-based dealer Linde Sterling (€9 million) and the acquisition of Liftec's business in Russia (€7 million).

The €20 million rise in deferred tax assets during the year under review was due in particular to the recognition of provisions in connection with restructuring activities.

The carrying amount of leased assets reported on the face of the balance sheet increased by €39 million to €540 million on the back of the larger volume of business.

Inventories, which are reported as current assets, grew sharply by €89 million to €625 million. The larger volume of business caused a rise in inventories of materials, supplies and finished goods. At 17 per cent, the rate of increase in inventories was lower than that of revenue growth. Even as its business in new trucks grows, the KION Group still aims to optimise its inventories by managing its working capital rigorously.

The larger volume of business also caused trade receivables to rise by €43 million to €677 million. The KION Group's optimised receivables management meant that there was no significant increase in valuation allowances and that receivables grew by less than revenue.

The KION Group's cash and cash equivalents advanced by €120 million year on year to €373 million as at 31 December 2011 (31 December 2010: €253 million). This significant jump was largely a result of the €133 million drawdown of the revolving credit facility. This line was drawn in November 2011 as a precautionary measure in view of the uncertain situation in economic and financial markets and, as at 31 December 2011, was held as liquidity.

Equity and liabilities

Condensed balance sheet, equity and liabilities

€ million	2011	in (%)	2010	in (%)	Δ in %
Equity	-488	-8.0%	-400	-6.9%	-21.9%
Non-current liabilities	4,842	79.8%	4,800	83.3%	0.9%
thereof:					
Shareholder loan	643	10.6%	615	10.7%	4.5%
Corporate bond	488	8.0%	–	0.0%	-
Financial liabilities	2,290	37.7%	2,772	48.1%	-17.4%
Deferred tax liabilities	339	5.6%	335	5.8%	1.2%
Lease liabilities	471	7.8%	411	7.1%	14.6%
Current liabilities	1,711	28.2%	1,359	23.6%	25.9%
thereof:					
Financial liabilities	227	3.7%	106	1.8%	>100%
Trade payables	634	10.5%	508	8.8%	24.8%
Lease liabilities	230	3.8%	251	4.4%	-8.1%
Total equity and liabilities	6,066		5,759		5.3%

The equity and liabilities side of the balance sheet primarily reflects the financial liabilities incurred by the KION Group's acquisition finance (SFA). KION Finance S.A., a recently established subsidiary based in Luxembourg, issued a corporate bond for €500 million in April 2011. The interest on the fixed-rate tranche of €325 million (7.875 per cent per annum) is paid semi-annually, while interest on the floating-rate tranche of €175 million (three-month Euribor + 4.25 percentage points per annum) is paid once a quarter. The bond's principal is redeemed as a bullet payment on maturity. €483 million of the total proceeds of €500 million was used in 2011 to repay existing SFA liabilities, which reduced current and non-current financial liabilities from €2,878 million in 2010 to €2,517 million in 2011. A capital market liability of €488 million was recognised in respect of the bond after borrowing costs of €12 million had been deducted.

Although the SFA funding was originally taken out in euros, some of it was converted into US dollars. The last dates for the repayment of amounts drawn down under the syndicated loan are between December 2013 and December 2016. In both currencies, the interest payable is based on a variable rate. The KION Group has entered into interest-rate and currency derivatives – primarily interest-rate swaps, currency swaps and currency options – to hedge some of the interest-rate and exchange-rate risk arising from the acquisition finance. About half of the currency and interest exposures were hedged as at the reporting date.

Financial liabilities before borrowing costs advanced by €136 million in 2011. As at 31 December 2011, current and non-current liabilities to banks amounted to €2,530 million (gross), while liabilities relating to the corporate bond totalled €500 million. The liabilities to banks alone therefore reduced by €364 million year on year. Net inflows of €483 million from the issuance of the corporate bond were used to repay the SFA liabilities to banks and make a scheduled repayment of €54 million under the multi-currency capex facility. However, this was counteracted by the precautionary €133 million drawdown of the revolving credit facility and by new SFA interest liabilities from deferred interest (PIK) of €34 million. In addition, exchange differences arising from translation of the US dollar tranche of the SFA increased liabilities to banks by €19 million.

Credit terms

€ million	Typ	Currency	Interest rate	Maturity	2011	2010
Term Loan Facility Term B	Bank Loan	EUR	EURIBOR + MARGIN	2014	691	911
Term Loan Facility Term B	Bank Loan	USD	LIBOR + MARGIN	2014	311	297
Term Loan Facility Term C	Bank Loan	EUR	EURIBOR + MARGIN	2015	663	870
Term Loan Facility Term C	Bank Loan	USD	LIBOR + MARGIN	2015	311	297
Term Loan Facility Term D	Bank Loan	EUR	EURIBOR + MARGIN	2016	202	201
Term Loan Facility Term G	Bank Loan	EUR	EURIBOR + MARGIN	2016	111	106
Term Loan Facility H1a (Corporate bond - fixed rate)			Fixed rate	2018	325	-
Term Loan Facility H1b (Corporate bond - floating rate)			3-M-EURIBOR+MARGIN	2018	175	-
Multicurrency Revolving Credit Facility	Bank Loan	EUR	EURIBOR + MARGIN	2013	133	-
Multicurrency Capex Restructuring and Acquisition Facility	Bank Loan	EUR	EURIBOR + MARGIN	2013	72	162
Other liabilities to banks	Diverse	Diverse	Diverse		38	50
Financial debt					3,030	2,894
./. Capitalized borrowing costs					-33	-22
Financial debt after borrowing costs					2,997	2,872

The total borrowing costs of €33 million incurred by the loan negotiations conducted in 2009 and in connection with the issuance of the corporate bond were allocated to the individual tranches on a pro-rata basis and deducted from the carrying amounts of the liabilities in accordance with IAS 39.

The weighted average interest rate on financial liabilities was 4.96 per cent at the reporting date (31 December 2010: 4.55 per cent).

Total net financial debt – including deferred refinancing costs – rose by €16 million to €2,657 million.

Net financial debt

€ million	2011	2010	Change
Corporate bond - fixed rate (2011/2018) - gross	325	-	-
Corporate bond - floating rate (2011/2018) - gross	175	-	-
Liabilities to banks (gross)	2,530	2,894	-12.6%
Financial debt	3,030	2,894	4.7%
./. Cash and cash equivalents	373	253	47.7%
Net financial debt	2,657	2,641	0.6%
./. Capitalized borrowing costs	33	22	49.7%
Net financial debt after borrowing costs	2,624	2,619	0.2%
Financial debt after borrowing costs	2,997	2,872	4.4%

Non-current lease liabilities grew by 15 per cent to €471 million owing to recently signed leases. This increase reflects operating conditions in the key western European markets. The volumes of business in all the key leasing markets in 2011 exceeded the levels achieved in the five years leading up to the crisis.

Trade payables advanced by 25 per cent to €634 million in line with rising production output and higher capital expenditure. Total lease liabilities also rose, from €662 million in 2010 to €701 million in 2011, owing to the increase in revenue from new trucks.

The net loss of €93 million gave rise to negative equity of €488 million (31 December 2010: minus €400 million). Exchange differences and other comprehensive income increased equity by €7 million. Dividends paid to non-controlling interests amounted to €2 million.

The equity calculated on the basis of these consolidated financial statements for the KION Group is of no relevance under the covenants agreed with the financing banks or under the German Commercial Code (HGB). The relevant figure under HGB in Germany is primarily the equity of KION Group GmbH as reported in that company's single-entity financial statements in accordance with HGB. This equity figure was €276 million as at 31 December 2011. The equity of KION Holding 1 GmbH reported in the single-entity financial statements of that company in accordance with HGB as at 31 December 2011 amounted to €201 million.

6. Research and development (R&D)

The KION Group stepped up its research and development activities and pushed ahead with important projects in the year under review. Its R&D team of 900 developers included over 70 additional employees compared with 2010. Spending on R&D in 2011 amounted to €120 million. This equates to 2.8 per cent of total revenue or 4.7 per cent of its relevant revenue from new trucks and hydraulics, making the KION Group an industry leader in this regard.

In 2011, the KION brands Linde, STILL and OM submitted more than 125 new patent applications, while almost 100 patents were registered for the applications already submitted. This enabled the brands to secure the fruits of their research for their own benefit – an important step in maintaining and enhancing the KION Group's technology leadership, as set out in its strategy.

Total R&D spending

€ million	2011	2010	Change
R&D expenses	120	103	15.8%
Amortisation	-53	-47	-11.0%
Capitalised development expenses	53	48	12.3%
Total R&D spending	120	103	16.3%
R&D spending as percentage of revenue	2.8%	2.9%	-

Research and development is a key corporate function in the KION Group. Ongoing, structured expansion of the product portfolio is crucial if the KION Group is to maintain its technology leadership in the sector over the long term. The KION Group's R&D team works steadfastly on designing the Company's material-handling solutions to be even more powerful, flexible and energy-efficient and on responding now to the logistics requirements of tomorrow. Valuable synergies have been generated in the KION Group thanks to its cross-brand, multi-site approach to research and development, intensive sharing of knowledge and experience between the individual R&D teams and close consultation with other areas of the Company such as procurement and production. For example, by developing modular components for forklift trucks, the Company has significantly lowered the manufacturing and product lifecycle costs of major system components. One of the main challenges of this was aligning the individual requirements of the individual brand companies and the region-specific market and customer needs with the common parts strategy so that the intended efficiency increases could be achieved within the KION Group's value chain. All of this contributes to the overarching objectives of rapid development, excellent product quality and sustained efficiency for KION trucks.

The focus of preliminary development, which the KION Group carries out in close cooperation with various universities, in particular the universities in Munich and Hamburg, is predominantly the use of alternative drive technologies and the continuous improvement of driver ergonomics and safety in the workplace. Hybrid engines, new types of lithium-ion batteries and fuel cells contribute to reducing CO₂

and noise emissions while lowering the costs of drive systems for industrial trucks. Intelligent energy recovery systems that make optimum use of the drive system's energy represent a key challenge for preliminary development, as does the application of the latest findings from medical and workplace research on improving the trucks' safety, comfort and user-friendliness.

To meet differing needs worldwide, the KION Group again expanded its international R&D sites in 2011. In October, for example, it inaugurated the newly built KION Asia development centre in Xiamen, which has more than 130 employees. Established more than ten years ago, the research and development unit hired new staff in 2011 to meet the growing demand for localisation and development. The new R&D centre brings together teams that were previously located in different places, thereby further improving the unit's efficiency. Furthermore, the larger premises enable various projects to be worked on simultaneously. This shortens development times considerably. The Asian market is seeing growing demand for warehouse technology solutions, which is why the KION Group expanded its range of such trucks in China last year, adapting them to the needs of the local market. This trend is repeated in nearly all emerging markets and is therefore an integral part of international development projects.

The KION Group has also taken on staff for electric and electronic development in order to maintain its pioneering role in this field. Continuous improvement of processes and the targeted application of expertise enable the Company to remain in its market-leading position. It has been working on implementing software standards from the automotive industry that can be flexibly deployed thanks to their modular design. The focus of preliminary development in the electronics field has been ways to make trucks even easier to operate and the introduction of safety systems. In addition, the KION Group has optimised its electronics testing unit, speeding up processes so that it can run the tests faster and at lower cost overall. The product innovations revealed at CeMAT, the world's leading intralogistics trade fair, which took place in Hannover in May 2011, reflected the Company's development work of recent years in the form of even more powerful, more energy-efficient and more ergonomic material-handling solutions. These achievements encompassed nearly all areas of the KION product portfolio.

The KION Group publicly showcased the Linde, STILL and Baoli brands' latest technological innovations at CeMAT in Hannover. A new generation of electric forklift trucks with load capacities of 2 to 5 tonnes was the main talking point at the Linde stand. The Linde E25 Li-Ion prototype is powered solely by rechargeable lithium-ion batteries and boasts a load capacity of 2.5 tonnes. The particularly small batteries, whose individual cells can be installed completely flexibly, resulted in extra space that was used to make improvements to the truck's ergonomics.

Another highlight was the presentation of the world's first series-production hybrid truck in the most important market: IC trucks with a load capacity of 2.5 to 3.5 tonnes. Sophisticated management of the energy flows in the truck, combined with intelligent energy storage technology, have reduced consumption by STILL's RX 70 Hybrid truck by up to 20 per cent. Energy efficiency and the reduction of CO₂ emissions represent one of the biggest challenges of the 21st century, one that STILL is tackling successfully with smart and resource-efficient product solutions. Besides its environmental benefits, hybrid technology has also become attractive from a commercial perspective. The higher investment will pay off within two years assuming that the truck is operated for 1,500 hours per year. Work on refining hybrid technology will be a key focus due to the exclusively beneficial effects of its use.

In 2011, KION presented a study of a tow tractor with fuel-cell technology and a new warehouse truck concept with a lithium-ion drive system. These innovations mean the warehouse trucks produce zero emissions and little noise, making it possible to use them in almost any area.

Besides the development of resource-efficient industrial trucks and warehouse trucks, the KION Group's R&D activities also focus on the intelligent use of software to manage and control intralogistics. STILL's Fleet Data Services offer various software solutions for capturing and preparing vehicle and driver data and making it available online. This enables the optimum coordination of maintenance and service because, for example, service-related data can be sent to the responsible

service technician ahead of an appointment. The system's day-by-day monitoring of the total cost of ownership provides customers with good cost transparency and valuable information for calculating the profitability of their truck fleet.

7. Capital expenditure

Capital expenditure by the KION Group in the year under review amounted to €133 million, up by 7.7 per cent compared with 2010, owing to the continued market recovery in Europe and the additional business in China and Brazil. During 2011, capital expenditure (excluding equity investments and additions to leased assets) was focused on product development and the subsequent adjustments in production, on the streamlining of production and on IT systems. Other major capital expenditure projects – construction of the production facility in Brazil and the new KION Asia development centre in Xiamen – resulted from expansion.

In São Paulo, the KION Group began to build a new production site for counterbalance trucks last year. Significant capital was spent on the building and infrastructure in 2011. Good progress had been made on the construction work by the end of the year, and production at the new site is therefore expected to start up in mid-2012.

The KION Group uses an innovative and collaborative product development process for its trucks. This process shortens the development period, optimises the cost of both development and manufacturing and improves product quality. Duplication of work is avoided by making sure that all of the necessary departments are involved in the product development process at a very early stage. This forms the basis for financially viable, customer-focused products in existing markets and for the rapid expansion of the product range, especially in South America, Asia and eastern Europe.

At Linde's Aschaffenburg plant, one of the biggest projects in terms of capacity and cost was the refinement of the vehicle and mast concepts for reach trucks. This type of truck, which was built in Basingstoke (United Kingdom) until 2010, was significantly improved in terms of safety, performance, comfort, reliability and efficiency and has now moved into series development. Other capital expenditure in 2011 went on the new generation of electric forklift trucks with a load capacity of 2 to 5 tonnes; they have now gone into full production. There were also investments in the development of very narrow aisle trucks and in alternative drive technologies, such as hybrid technology, fuel cells and lithium-ion batteries.

The STILL brand's investing activities at its Hamburg site focused largely on the development of new trucks and refinement of existing ones as well on the integration of hybrid storage technology into its products. For example, the company pushed ahead with developing an IC/electric forklift truck with a load capacity of 6 to 8 tonnes and a STILL IC truck in the 2.2 to 3.5 tonne load capacity range with innovative hybrid storage technology. The enhanced compact electric/IC truck with a load capacity of 6 to 8 tonnes is designed especially to meet the requirements of the paper and beverage industries. This work is aimed at consolidating and expanding STILL's leading position in the fast-growing segment of heavy-duty and container trucks. The hybrid truck for the 2.2 to 3.5 tonne load capacity range is enabling STILL to steadfastly pursue its aim of minimising energy consumption and reducing CO₂ emissions. STILL also invested in a reach truck with a vastly improved lift mast incorporating a mast damping system. The lift mast is based on the platform of the Linde model, thereby considerably lowering development costs as approximately 50 per cent of the parts are the same.

New product developments and legal changes regularly require modifications to the manufacturing process. In response to the amended European regulations on exhaust emissions, the KION Group invested in a new paint shop at its site in Luzzara, Italy, which will go into operation in 2012. Capital expenditure on a new technology for diesel engines reduced the emissions of KION trucks with diesel engines. The centralised European distribution centre for Linde spare parts, which is located in Kahl (Germany), began to invest in expanding and optimising its warehouse capacity in 2011 so that it can cope better with the increase in the high-margin spare-parts business. Capital expenditure is also used to modernise production machinery and to exploit the potential for greater efficiency offered by lean manufacturing processes.

The Group-wide IT system used in sales is being continually refined and optimised as part of the 'KION ONE Sales & Services' project. The KION ONE Infrastructure project also continued in 2011. Its aim is to merge the European data centres and optimise the existing infrastructure hardware and software.

8. Purchasing

The far higher volume of orders taken in 2011 compared with 2010, the accompanying rise in material requirements and the generally high prices for commodities presented considerable challenges to the KION Group purchasing unit in the reporting year. Bottlenecks in the supply chain that had first emerged in mid-2010, particularly for electronic components, continued into 2011. The high level of order intake also generated bottlenecks in the supply of industrial tyres. There were only slight delays in engine deliveries as a result of the earthquake and tsunami in Japan, and this hardly affected the KION Group's supplies at all. Close partnership with suppliers protected the KION Group's procurement flow at all times.

Interdisciplinary teams in supply development had been set up in late 2010 to identify and systematically leverage potential for improving the Company's cooperation with suppliers. The teams offered workshops to the suppliers – particularly for small and medium-sized enterprises – as well as concrete support on refining lean management, redesigning the layout of their factories and improving supply sources and terms. The steps taken were very well received by the KION suppliers and proved exceedingly successful thanks to the great flexibility of the suppliers and their exceptional willingness to optimise processes.

The KION Group's costs for commodities in 2011 were very different to what they had been in 2010. Whereas steel plate rose by a moderate 7 per cent on average, prices for scrap and natural rubber rocketed by over 20 per cent and 26 per cent respectively in the middle of the year. However, the sovereign debt crisis caused the price of certain commodities to decline from mid-2011 onwards, although this did not compensate for the sharp year-on-year rises seen in the first half of the year. Steel accounts for the largest share of the volume of commodities purchased by the KION Group. Prices for steel peaked in the first half of 2011 and fell continuously after that. In contrast, prices for scrap only stopped climbing at the end of last year. Copper prices reached a record high in March 2011 but tended to decline as the year progressed.

As the KION Group mainly uses processed materials and components in the production of industrial trucks, increases in the market price for commodities do not impact fully and directly on the Group's cost of materials. The KION Group also has long-term agreements with its main suppliers, under which it obtains key components at fixed prices. As a result, sustained price increases are only felt at a later date. In some cases, for example batteries, rises in purchase prices can be passed on directly to end customers.

The cost of materials in the KION Group increased by 3.7 per cent overall in 2011 compared with 2010. As a result of the KIARA performance enhancement programme, the KION Group realised potential cost savings of 1.3 per cent. To ensure an uninterrupted supply of critical components, the KION Group secured additional capacities from some of its suppliers. However this was only possible by paying higher prices. By the end of 2011, the cost of materials had climbed to €2,244 million (2010: €1,714 million) due to the far higher order intake.

9. Employees

Positive business performance and acquisitions increase headcount

On 31 December 2011, the KION Group employed 21,862 people (including trainees and apprentices), roughly 62 per cent of whom worked outside Germany in 27 different countries. The number of employees a year earlier had been 19,968.

The significant increase in headcount was a result of the KION Group's strong performance and the acquisition of companies abroad. The United Kingdom and India saw particularly sharp rises owing to the acquisition of the UK dealer Linde Sterling and the establishment of Voltas Material Handling. Personnel resources were expanded in Germany and China, above all in production, to cope with increased demand. Across the Company as a whole, the number of employees increased by 9.5 per cent year on year.

Full-time equivalents

31/12/2011	LMH	STILL	Other	Total
Germany	4,334	3,646	436	8,416
France	2,234	902	107	3,243
Rest of Europe	3,674	2,404	1	6,079
China	2,857	0	0	2,857
Americas	161	376	0	537
Rest of World	578	0	152	730
Total	13,838	7,328	696	21,862
<hr/>				
31/12/2010				
Germany	3,863	3,642	395	7,900
France	2,169	877	97	3,143
Rest of Europe	3,074	2,364	1	5,439
China	2,487	0	0	2,487
Americas	153	351	0	504
Rest of World	494	1	0	495
Total	12,240	7,235	493	19,968

In line with the expansion in headcount during 2011, personnel expenses advanced to €1,064 million (2010: €968 million) – an increase of 9.9 per cent. The personnel expenses ratio fell again, from 27.4 per cent in 2010 to 24.3 per cent in the reporting year, owing to the increased capacity utilisation in all segments of the Group on the back of increased market demand.

Consolidation of locations with minimum possible social impact

The KION Group has decided to further consolidate its production operations within Europe. As part of this, the Company plans to relocate the manufacture of warehouse trucks from Montataire (France) to Luzzara (Italy) and to shift production of counterbalance trucks from Bari (Italy) to Hamburg (Germany). The KION Group has been cooperating closely with the responsible employee representatives and other partners within the company from an early stage in order to implement the two projects. It is examining all the options to ensure that it consolidates the locations in the most socially compatible way.

Investing in the future with training

With a total of 621 (2010: 557) trainees and apprentices at the end of 2011, the Group continued to invest in training and development at the same high level to ensure that it can continue to recruit as

many as possible of the skilled workers it requires inhouse. The proportion of trainees and apprentices in Germany remained stable at 5.1 per cent in 2011.

Securing tomorrow's potential with strategic executive development

The KION Group continued to establish talent and succession management in 2011 as a key element of strategic staff development. It has revised its annual management review so as to enable it to fill key positions across the Group with highly qualified executive talent. This tool is used to identify high-potential staff and young talent in the Group and then give them targeted support, such as participating in programmes in different brand companies and countries.

The KION Group uses 360-degree feedback for the development of its specialist workers and executives. In this scheme, employees assess their own skills and performance and receive feedback from colleagues. Based on the results, a personal development plan is then drawn up and put into action.

The Management Board of Linde Material Handling has initiated 'The Linde Way', a long-term corporate development programme for the brand that aims to bring business activities into line with the company's vision and strategic objectives. The concept, which was completed in 2011, will define management principles and guidelines for establishing a global performance culture and ensuring a high level of staff loyalty. Reports on the project's progress are produced each month, and the first results are expected as early as this year.

Partial retirement models and occupational pension scheme as voluntary employee benefits

The KION Group as an employer helps its employees to transition smoothly into retirement within the framework of local legal requirements. In Germany, for example, a partial retirement model consisting of two blocks is used: a working phase followed by a non-working phase. As at 31 December 2011, 412 employees of the KION Group in Germany were partially retired.

The KION Group regards offering an occupational pension scheme as an important element of the employee/employer relationship. It arranges and offers such schemes in the various countries depending on local legal requirements. For example, the KION Group offers its employees in Germany attractive occupational pension scheme options, including both direct insurance and a direct pension entitlement scheme.

Direct insurance comes in the form of a tax-privileged endowment insurance or pension insurance policy, which the employer takes out with an insurance company on behalf of the employee as a form of occupational pension scheme. The employee pays the insurance premiums in the form of deferred compensation, which means that part of his or her gross remuneration is paid directly into the insurance policy. The direct insurance policy is paid out to the employee when it matures, which will be no sooner than the employee's 60th birthday. The benefits are paid either to the employee or to his or her surviving dependants.

Under the direct pension entitlement scheme, which the KION Group operates in Germany in accordance with various pension benefit conditions and the pension plan, the employer pays the contributions into the occupational pension scheme directly. In contrast to direct insurance, the KION Group as employer undertakes to provide the entitled employee with benefits in the form of a lump sum or a pension when the employee retires dies or becomes unable to work.

The KION pension plan offers a further element to the occupational pension scheme for employees in the KION Group. The advantage is that employees can defer compensation and thereby taxation on it as well as making use of allowances for occupational pension schemes under collective pay agreements for the German metals industry. As at 31 December 2011, 1,181 employees were in the KION pension plan.

Outside Germany, the brand companies in the KION Group also offer occupational pension schemes, for example in the United Kingdom, Austria, Switzerland and the Netherlands.

Competitive advantages of diversity

As a global company, the KION Group benefits from national, cultural and social diversity. In the year under review, it employed people of more than 40 nationalities in Germany. Globally, employees of around 70 nationalities work for the KION Group. Because the Company is headquartered in Germany, people from this country make up the largest proportion of staff (36.6 per cent) – as they have in previous years. They are followed by French staff (14.9 per cent) and Chinese staff (12.9 per cent), which is in line with market share.

Female employees made up around 14.7 per cent of the KION Group's workforce as at the end of 2011. The proportion of female managers rose significantly year on year to 8.2 per cent.

Tackling demographic change with optimum working conditions

Demographic change is having an increasing impact on the competitiveness of many companies, particularly in Europe and North America. The KION Group has deliberately set itself the task of finding the best way to use the potential of older and experienced employees in the Company and to create the optimum working conditions for older employees.

At the end of the year under review, approximately 23 per cent of the KION Group's workforce were more than 50 years old and 57.5 per cent were aged between 30 and 50. Based on the situation at the end of 2011, more than a third of staff will be over the age of 50 by 2015. The KION Group began preparing itself for this predicted age structure at an early stage and has launched various age management projects. Its overarching aim is to always be able to offer all its employees the ideal conditions for their work.

10. Management**10.1 Key management team**

The Executive Board of KION Group consists of Gordon Riske, Harald Pinger, Otmar Hauck and Klaus Hofer.

Gordon Riske has been Chief Executive Officer (CEO) since 2008 and is responsible, among other things, for strategy, communications, governance and compliance, market intelligence and the Group's Asian business. The CEOs of the brand parent companies Linde Material Handling, STILL and Voltas Material Handling report to him.

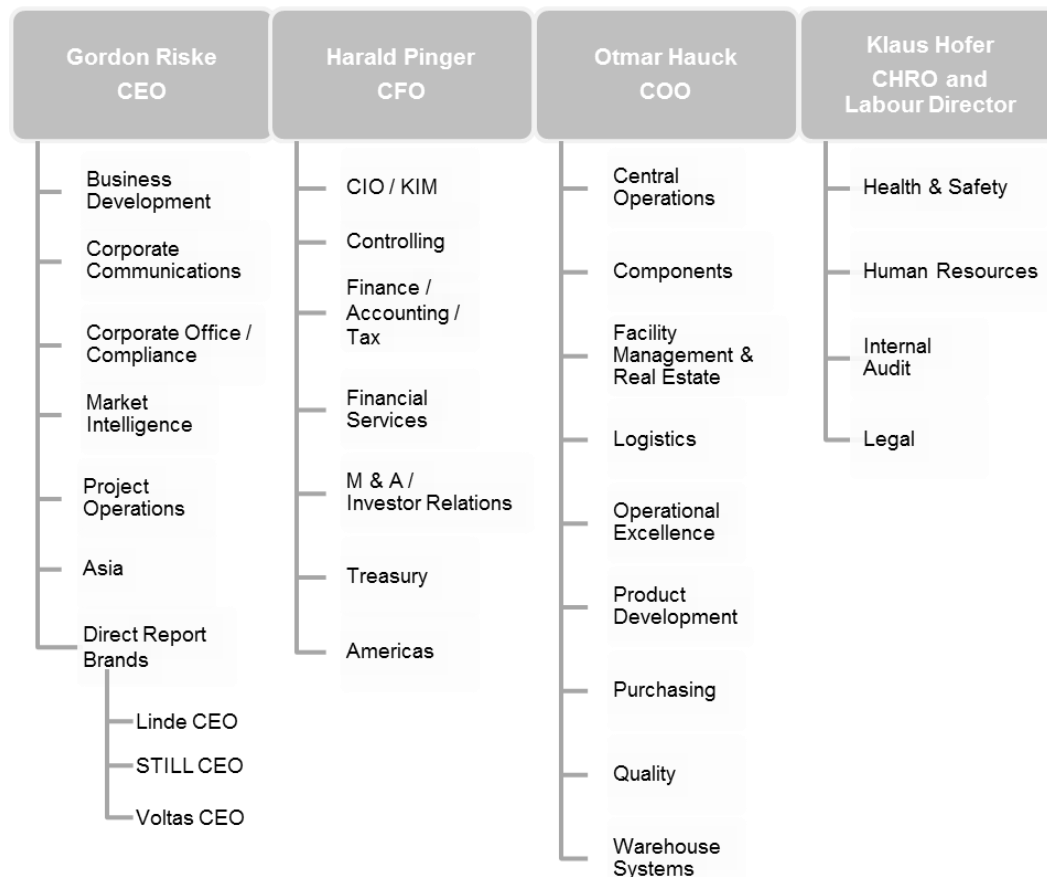
Harald Pinger has been Chief Financial Officer (CFO) since 2008 and is responsible for finance (accounting, controlling, tax, treasury), financial services, IT activities, mergers & acquisitions, investor relations and the Americas region. He held the post of Labour Relations Director until 30 September 2011.

Otmar Hauck has been Chief Operating Officer of KION Group GmbH since 2009. He is responsible for quality and central operations, purchasing, logistics and product development in the Group.

Klaus Hofer joined the Executive Board on 1 October 2011 and is responsible for human resources, legal affairs, health & safety and internal audit. He also took over as Labour Relations Director on that date.

The Executive Board normally meets every 14 days. Apart from preparing and taking all decisions relating to the day-to-day management of the Company, the Executive Board also uses these meetings to discuss and approve any transactions in the brand subgroups that require its consent. A list of the transactions requiring such consent is included in the rules of procedure for the relevant Management Boards. Under its rules of procedure, the Executive Board must have certain transactions approved by other decision-making bodies such as the Supervisory Board or the shareholders' meeting.

Diagram showing the responsibilities of the KION Group's Executive Board



10.2 Supervisory Board

The Company's Supervisory Board comprises six shareholder representatives and six employee representatives in accordance with the requirements of the German Commercial Code (HGB) and those of the German Codetermination Act (MitbestG). The Supervisory Board is responsible for the tasks specified by law, the memorandum and articles of association and the rules of procedure relating to the supervision of the management of the business by the Executive Board. It also advises and supports the Executive Board in its handling of significant matters and business transactions.

John Feldmann, a former member of BASF SE's Board of Executive Directors, has been the chairman of the Supervisory Board since 28 September 2011. He took over as chairman from Johannes Huth, the representative of Kohlberg Kravis Roberts & Co., New York, USA. Mr Huth had assumed the chairmanship of the Supervisory Board on an interim basis from 28 June 2011 to 28 September 2011 after Manfred Wennemer had stepped down from the Company's Supervisory Board.

In addition to a human resources committee and an audit committee, the Supervisory Board has set up an arbitration committee pursuant to section 27 (3) MitbestG. Shareholders and employees have equal numbers of representatives on all the Supervisory Board committees.

The Supervisory Board normally meets once during each quarter. The committees hold regular meetings (the audit committee meets four times a year, for example); although the arbitration committee only meets if required to do so in circumstances specified by law or by the memorandum and articles of association. If required, the committees also meet between the regular scheduled meetings. The remit of the Supervisory Board and its committees is defined by law, the memorandum and articles of association and the rules of procedure for the Supervisory Board and each committee.

10.3 Shareholders' meeting

A meeting of the Company's shareholders is held as required by the memorandum and articles of association or if demanded by other special circumstances. Resolutions may also be adopted by shareholders using a procedure conducted in writing.

10.4 Corporate governance

The KION Group publishes details of its corporate governance in a separate corporate governance report on its website: www.kiongroup.com.

11. Sustainability

The KION Group is aware of its responsibility towards society, the environment and the economy. That is why the KION Group goes above and beyond its legal duties to specifically promote sustainable development in matters of social and environmental importance. Prevention of climate change and conservation of resources therefore take top priority – and are an integral element of the Code of Compliance. Innovative products support the KION Group's role as one of the pioneers in the use of cutting-edge environmental technologies. The Linde and STILL brands have developed ground-breaking concepts for conserving resources.

Focus on the environment and efficiency

Linde attaches particular importance to ergonomics, the environment and efficiency. For example, ever since the first hydrostatic drive was developed in the 1950s, Linde has continually worked to improve the technology. Modern-day hydrostatic wheel motors operate at 170 revolutions per minute, instead of 3,500 as they used to do. Trucks need less fuel and produce fewer emissions, thereby enabling customers to operate more efficiently.

Linde also occupies a leading position when it comes to trucks powered by diesel engines. The particulate emissions of its diesel engines (H25D 392 model) are only approximately 35 per cent of those of competitors in the market. In addition, particulate filter systems are offered as optional extras. The H 40-50 series' energy consumption has been reduced by fitting a variable displacement pump for the lift hydraulics. The internal gear pump with a constant internal volume that was used previously has been replaced by an axial-piston pump developed by Linde Hydraulics. This new pump has a variable flow that can be controlled electronically depending on load and lift height and reduces fuel consumption by up to 18 per cent.

The electric forklift trucks developed by Linde also reflect its technology lead: energy recovery and three different eco modes enable the E 20-50 series to use up to 35 per cent less energy yet still score top marks as far as performance and efficiency are concerned. The Linde brand company has also succeeded in reducing the noise levels of these trucks by 30 per cent compared to the products of other manufacturers. The rate of wear is up to 20 per cent less for wearing parts. Moreover, the electric forklift trucks are low-maintenance, requiring a service every 1,000 hours and a hydraulic oil change only every 6,000 hours, while the encapsulated AC motors are entirely maintenance-free. In short, LMH generates benefits, not just for people but also for business and the environment.

STILL has also pursued a clear strategy of greater sustainability for many years. Three of the main elements of this strategy are the Blue-Q efficiency mode, which was launched in 2005, the drive technologies developed by STILL and process optimisation.

In 2011, STILL continued to press ahead with the introduction of the Blue-Q energy-saving feature, which is now available in electric and diesel trucks, the FM-X reach truck and the new MX-X order-picker truck. Blue-Q offers energy savings of up to 20 per cent through intelligent management of the drive and ancillary power consumption. Optimising the characteristics of the drive saves energy without impairing operation of the truck. STILL's RX 70 series, which already boasted the lowest energy consumption in its class, is now even more efficient thanks to the addition of the RX 70 Hybrid

(rated capacity of 3.0 and 3.5 tonnes). The RX 70 Hybrid is the first series-production hybrid forklift truck. Electric energy is stored during braking and can then be used by the drive. The new RX 70 has two energy storage systems. This technology was first presented at CeMAT 2008 as ready for full production. Besides its environmental benefits, hybrid technology has also become attractive from a commercial perspective. The higher investment will pay off within two years assuming that the truck is operated for 1,500 hours per year. STILL continues to focus on refining hybrid technology. Considerable efficiency gains are possible when tugger trains are used to supply the production line. Although still new, this concept has proven in practice to cut energy consumption by up to 90 per cent. Trucks fitted with lithium-ion battery technology were showcased for the first time at CeMAT. The PalletShuttle is the first STILL product with a series-production lithium-ion battery and is designed to move pallets along a rack channel. It offers greater efficiency and saves energy.

Intelligent technology secures competitive edge

Pioneering technologies such as energy recovery in trucks, biodiesel, gas-powered trucks, the use of diesel particulate filters and adjustable pumps for lift drives, plus fuel-cell powered trucks, have a long tradition at the KION Group. Innovative drive concepts are the technology of the moment according to forecasts from industry experts at the 2010 Congress of the European Federation of Materials Handling (FEM) in Istanbul, where the future of industrial trucks was a major theme. The Industrial Truck Association, which represents forklift truck manufacturers and their suppliers in Canada, the United States and Mexico, expects that some 90 per cent of all trucks will be electric by 2025. A survey by the Engineering Committee of the Japanese Industrial Vehicles Association (JIVA) comes to similar conclusions and states that lithium-ion batteries and hybrid drives are the way forward.

LMH is taking a step in this direction by heading up the 'E-Log-Biofleet' research project in Austria. Working with prestigious partners, LMH is conducting an extensive field test in which a fleet of Linde industrial trucks with a fuel-cell hybrid solution and a range extender are being trialled in realistic operating conditions. The fuel cell replaces the conventional battery so that the trucks can be used for longer and efficiency is improved. A supply of hydrogen is integral to the system and is ensured by the installation of a new decentralised unit for producing hydrogen from biogas, a carbon-neutral energy source.

STILL is also responding to the trend for innovative drive concepts. Its new RX 70 Hybrid truck is pursuing the twin aims of low energy consumption and low CO₂ emissions. The concept is based on the RX 70 model, which itself previously earned the FLTA environment award from the UK's Fork Lift Truck Association. In 2011, Hamburg Port Authority (HPA) and Fraport AG, which operates Frankfurt Airport, received the first series-production hybrid forklift trucks. STILL also handed over a new-generation forklift to ALBA Nord GmbH in late 2011. ALBA Nord GmbH is a subsidiary of the ALBA Group, a Berlin-based environmental services provider and trader in raw materials. For STILL, the key to pioneering, innovative operations is above all sustainable business practices. The new hybrid drive makes it possible to reduce energy consumption by up to 15 per cent and thereby lower CO₂ emissions.

Responsible use of resources

The KION Group's innovative capabilities and the technological improvements it has made to its product portfolio enable it to constantly optimise the resource consumption of customers' truck fleets. Its responsible use of resources is also reflected in its use of recyclable materials, its energy-efficient products and manufacturing processes and its environmentally friendly workplaces.

One such example is the powder coating equipment used at STILL, which means that trucks only require one coat of paint. Solvents are not used in production. Any unused paint is collected and reused. Moreover, the STILL plant in Hamburg has been using just 32 per cent of its previous natural gas consumption since it switched to low-CO₂ district heating. As a certified member of Hamburg's environmental partnership, the plant is trialling the voluntary monitoring of CO₂. Electricity consumption has fallen considerably since 2004 due to intelligent energy management, in which electricity consumers are switched off at regular intervals. Hydraulic optimisation of the heating system has significantly cut the amount of water in circulation and reduced the return water temperature. The plant saves electricity and water by connecting the heating and ventilation systems to a control station.

A closed water circulation system, eco-friendly coating equipment, grease separators and efficient, powerful extraction systems in the production facilities and foundry are standard at Linde. Emissions checks, environmentally efficient production requirements and the need to comply with environmental and health & safety standards all result in continuous improvements to products and work processes. The recycling of a truck at the end of its lifetime is already taken into consideration when it is developed. As a result, 99 per cent of a Linde truck can be recycled. The cast iron, which accounts for 70 per cent, is used to make a new truck. Other materials, such as steel, copper, glass and service fluids, are almost 100 per cent recyclable.

Staff development programmes safeguard the Group's future

The KION Group's employees form the basis for its long-term success. That is why employee orientation lies at the heart of all processes. The corporate culture of the entire Group is characterised by mutual respect and appreciation. Managers and their staff live by these values. Their above-average loyalty to the Company shows that they appreciate this culture – and is a crucial competitive advantage for the KION Group. After all, the brands can only develop, manufacture and sell premium products if they have employees who see their work as more than just a job.

Professional training activities start with support for universities, work placements and apprenticeships, continue with professional development opportunities for the workforce and reach their apex with carefully structured personal development programmes to support managers and talented staff.

Linde Material Handling has cooperated with high schools in Aschaffenburg, the Aschaffenburg Chamber of Industry and Commerce, Aschaffenburg University of Applied Sciences and the Bavarian State Government for many years and has developed a pupil/engineer academy for high schools in which topics relevant to technological and scientific careers are incorporated into the curriculum for older pupils.

Work placements, discussions and school projects thereby forge links between business and schools. Support and development for the next generation of young professionals is provided by a wide range of work placement options for students at university and a close partnership with Aschaffenburg University of Applied Sciences.

Another example is Linde's alliance programme with the Karlsruhe Institute of Technology (KIT) in which business, engineering and science students gain key qualifications, preparing them to tackle future challenges in the world of work.

When it comes to vocational training, Linde Material Handling sets standards as the largest training provider in the Lower Main region of Bavaria. Besides professional training, other essential elements of the personal development plan for all trainees and apprentices are mutual appreciation and respect. These values are specifically taught and developed during training sessions.

One advantage of KION's training and professional development models is their flexibility. This can be seen in the opportunities for working and learning in other countries. The Linde expat programme, for example, enables employees to move from headquarters in Germany to almost any partner country and vice versa.

Last year, 27 Linde employees took part in the 'managerial driving licence' scheme. About half of them have already completed the programme and the remainder will do so this spring. The 'managerial driving licence' helps employees to optimally define and exercise their managerial responsibilities within their team. A modular series of seminars teaches new managers how to improve their leadership behaviour in practice.

Encouraging the next generation of young professionals is also a fundamental aspect of STILL's training activities. STILL is involved in a number of projects in this area, including an alliance with the Career Center Hamburg, the SMS programme (STILL moves students) and cooperation with Hamburg University of Applied Sciences (HAW), Kurt Körber High School and Helmut Schmidt University on the 'e-truck' robot construction project in Hamburg. These initiatives aim to establish ties with tomorrow's potential trainees, apprentices and employees while they are young.

The quality of the KION brands' training models has been recognised by external experts: a trainee at STILL was recognised by the Chamber of Crafts as 'Hamburg's best trainee 2011' for his outstanding exam results.

In the annual talent reviews, managers at STILL systematically identify staff with strong potential, high performers and experts in key functions and define development plans for them. Talented young professionals take part in various programmes that will enable them to flourish. One of these is STILL's International Junior Circle for international staff with high potential. Participants take part in various activities that will help them to develop, such as working on challenging projects as part of international teams and attending training courses on project and team management, change management and presentation skills. The Young Professional Programme in Germany is a chance for younger high performers to learn about a wide range of topics at STILL, providing them with an excellent insight into the company and the links between finance, marketing, production and development. This broadens their horizons and results in active STILL-wide networks.

Safety is an important topic, and the KION Group constantly provides initial and continuing training for its employees in this area. To improve safety at its sites, the KION Group conducted more than 1,000 training courses in Germany alone during 2011, including fire protection training, courses for safety officers and induction courses. In-depth analyses of accidents and detailed action plans are used to reduce risks in the workplace. Training for managers heightens safety awareness at all levels.

Standardised health, safety and the environment (HSE) audits are carried out at all production sites. The first step is to analyse the sites in detail. Local managers then work with their HSE auditor to define strategies and measures for making continuous improvements in the area of HSE.

At their annual international meeting with Klaus Hofer, Chief Human Resources Officer of the KION Group, the international HSE managers presented the activities they carry out regarding health, safety and the environment. The HSE experts were able to adopt good solutions for use at other sites. KION has also put in place an HSE policy that provides central guidelines on health, safety and the environment for all KION Group companies.

LMH responds to demographic change

The impact of demographic change on society poses a particular challenge to companies. LMH is developing healthy living programmes for an ageing workforce that will have to work for longer, flexible working-time models and attractive solutions that give women more options when it comes to combining a career and family. LMH's workplace support programme enables employees with problems in their personal or professional life to obtain counselling from qualified experts.

Good training and career development opportunities in an employee-oriented working environment that also meets changing expectations regarding work-life balance are key factors that help the brand companies to position themselves as attractive employers in the job market.

Brands and employees support society

Recognising their social responsibility, both the Executive Board and employees personally support numerous charities.

Following two earthquakes that devastated large areas of the eastern Turkish province of Van, KION and Linde Material Handling each donated around €35,000 to the rebuilding of the main lecture hall at Yüzüncü Yil University in Van. This gesture demonstrates the Group's support for education projects in its local markets.

STILL sponsors the Mittagskinder e.V. foundation, which looks after children from deprived areas of Hamburg, providing them with lunch and help with their homework on a regular basis as well as giving them the chance to take part in educational activities. Other associations supported by STILL are Kinderkrebs-Zentrum Hamburg e.V., which supports children with cancer, Switch e.V., which runs multicultural projects, and the Nordchance training programme, which helps young people with limited employment prospects. For more than ten years now, STILL has employed a group of workers from Winterhuder Werkstätten, an organisation that trains and integrates people with disabilities.

LMH established the StaplerCup hilft e.V. association in 2008 to support charities that look after children, young people and the elderly. The association arranges charitable events and collects donations at the final of the StaplerCup ('truck cup') tournament. In 2011, StaplerCup hilft e.V. donated €7,500 to Deutscher Kinderhospizverein, a children's hospice association in Germany, and the same amount to Suppenschule, which provides childcare in Aschaffenburg. LMH trainees organised a charity tombola at the 2011 StaplerCup, raising €15,000 for Initiative für Tapfere Kinder. This charity provides financial assistance for severely ill children, supports the integration of young people with disabilities into everyday life and helps orphans and street children.

A number of KION sites in various countries have stopped giving gifts to customers at Christmas and use the budget instead to support the work of charitable organisations. For example, Linde Lansing Fördertechnik AG (Dietlikon/Switzerland) donated five warehouse trucks to support the logistics processes of Schweizer Paraplegiker-Stiftung, a unique foundation in Switzerland that helps people with spinal paralysis.

12. Opportunities and risks report

12.1 Opportunities report

Recognising and seizing strategic and operational opportunities is an integral element of successful corporate management. To identify these opportunities, the Company systematically monitors and analyses its relevant markets and tracks overall and sectoral economic trends. Once it has analysed and evaluated the opportunities, the KION Group adopts and implements strategic initiatives. These are always aimed at profitable growth and a sustained increase in shareholder value.

The following developments open up significant potential opportunities:

Logistics trends offer good growth opportunities in industrialised nations

The market for industrial trucks is strongly correlated with industrial output – and therefore also with macroeconomic trends. Growth of the global economy, particularly in terms of world trade, has a corresponding positive effect on the demand for industrial trucks. Greater division of labour and rising inventory turnover rates in the major industrialised nations continue to increase the degree of mechanisation in logistics. These growing demands on warehouse organisation will, in turn, increase demand for efficient warehouse equipment and comprehensive intralogistics solutions. The KION Group is excellently placed in the industrial trucks market and will seize the opportunities presented by market growth, drawing on its outstanding portfolio of products and services.

Strong basis for future growth in the emerging markets

The KION Group is already very well positioned in the major emerging markets. It is a leading supplier in eastern Europe, the largest international manufacturer in China and the second largest manufacturer in Brazil. Since 2011, it has also had a stronger foothold in India. In the fast-growing markets of eastern Europe, South America and Asia, sales of industrial trucks will continue to benefit from more rapid overall economic growth and associated expansion investment and will therefore rise faster than in the more established markets. Trucks from the economy segment are predominantly offered in the fast-growing regions, enabling the high level of demand in these markets to be met yet also fulfilling the need for high-quality products at an affordable price. Thanks to its brand portfolio, the KION Group is very well placed to satisfy these requirements.

Different brands and products for differing customer requirements

Customers' requirements vary significantly depending on the situation in the individual market and other local characteristics. The KION Group is able to meet these requirements at all times with its six brands – Linde, Fenwick, STILL, OM (from 2012 OM STILL), Baoli and Voltas. They cover the entire spectrum of industrial trucks, from basic warehouse equipment to container handlers. Ergonomics and intelligent intralogistics are the hallmarks of products from Linde, Fenwick, STILL and OM STILL. These brands are industry leaders in technology and innovation thanks to their technologically

sophisticated, solution-oriented product portfolios. Baoli und Voltas, on the other hand, cater to the economy segment in the high-growth markets. This broad-based structure enables the KION Group to benefit from growth in all market and product segments and thereby effectively build market share.

Service business improves revenue planning and increases customer retention

In contrast to new truck sales, the service business is largely independent of the economic cycle and gains further support and impetus from growth in the number of active trucks in the market. An increasingly important role is being played by services such as maintenance & repairs, spare-parts business, short-term & long-term truck rentals, the range of finance solutions and IT-based approaches to efficient fleet management. The KION Group's broad spectrum of services and an active fleet of more than one million trucks worldwide provide solid foundations for continued growth of its service volume. Service activities also improve customer loyalty and enable the Company to predict its revenue streams over a longer period. The KION Group will apply its expertise to further expanding its range of efficient service solutions, adapting them to local needs and thereby increasing its market share.

Ongoing evaluation of opportunities for growth by acquisition

Despite the increasing degree of consolidation, the market for industrial trucks remains highly fragmented and is dominated by suppliers with a regional focus. Besides potential for organic growth, the KION Group continuously evaluates opportunities for growth by acquisition in relevant foreign markets. The Company studies the markets on an ongoing basis, examining not only well positioned manufacturers but also service providers and distributors.

'Green logistics' remains a megatrend in the industry

Efforts to reconcile economic and environmental requirements are an important issue when it comes to logistics. As an innovation leader, the KION Group therefore examines eco-friendly, fuel-saving technologies in all product classes. Customers benefit from lower product lifecycle costs, which encompass the purchase, maintenance and repair costs as well as fuel consumption and labour costs. Linde Material Handling regularly looks at how protecting people and the environment can be optimised in each area of the company and is implementing projects to put this into practice. STILL offers forklift trucks with particularly low fuel consumption, while its hybrid technology has elevated it to a leading market position. Developing sustainable technologies and translating them into cost-effective yet environmentally sustainable products will remain a focus for the KION Group in future as they continue to generate further growth opportunities for the Company.

Greater competitiveness through operational excellence

The KION Group believes that its organisational structure with locations worldwide and various brand companies offers additional potential for synergies, above all in purchasing, development, production and logistics. The Company wishes to make the best possible use of the variety of options for boosting operational efficiency and thus profitability. Implementation of uniform production standards, consolidation of the product portfolio, design-to-cost initiatives and supplier management projects are just some examples of current efforts to improve operational excellence. Opportunities for improving efficiency and therefore the competitiveness of the entire Group are assessed and exploited on an ongoing basis.

12.2 Risk management

The KION Group encounters business risks that may jeopardise its business objectives. Risk management, like opportunity management, therefore forms an integral part of the Company's day-to-day management. To ensure that the risk management systems are fully integrated into the KION Group's overall financial planning and reporting process, they are located in the Group Accounting & Finance function. The procedures governing the KION Group's risk management activities are laid down in internal risk guidelines. For certain types of risk, such as financial risk or risks arising from financial services, the relevant departments also have guidelines that are specifically geared to these matters and describe how to deal with inherent risks.

Risk management is organised in such a way that it directly reflects the structure of the Group itself. Consequently, risk officers supported by risk managers have been appointed for each company and each division. A central Group risk manager is responsible for the implementation of risk management processes in line with procedures throughout the Group. His or her remit includes the definition and implementation of standards to ensure that risks are uniformly captured and evaluated.

The risk management process is organised on a decentralised basis. Firstly, a Group-wide risk catalogue is used to capture the risks attaching to each company. Each risk must be captured individually. If the losses caused by a specific risk or the likelihood of this risk occurring exceed a defined limit, the KION Group's Executive Board and its Accounting & Finance function are notified immediately. A specially developed module within the internet-based reporting system used for the entire planning and reporting process is used to document each risk.

The risks reported by the individual companies are combined to form divisional risk reports as part of a rigorous reporting process. To this end, minuted risk management meetings are held once a quarter. Moreover, material risks are discussed at the quarterly business review meetings. The divisional risk reports are then used to compile an overall risk portfolio for the KION Group as a whole. To support this, additional meetings are held each quarter with relevant departments of the holding company in order to identify and assess risk, above all Company-wide, cross-brand risk affecting areas such as treasury, purchasing, tax, human resources and financial services. The Executive Board and the Supervisory Board's audit committee are informed of the KION Group's risk position at least once a quarter.

Material features of the internal control and risk management system pertaining to the (Group) accounting process

Principles

The main objectives of the special accounting-related internal control system are to avoid the risk of material misstatements in financial reporting, to identify material mismeasurement and to ensure compliance with the applicable regulations. There can, however, be no absolute certainty that these objectives are achieved in full and at all times.

Material processes and controls in the (Group) accounting process

For its (Group) accounting process, the KION Group has defined suitable structures and processes within its internal control and risk management system and implemented them in the organisation. Changes to the law, accounting standards and other pronouncements are continually analysed with regard to their relevance and effect on the consolidated financial statements; the relevant changes are then incorporated into the Group's internal policies and systems.

Besides defined control mechanisms, this special accounting-related internal control system includes, for example, system-based and manual reconciliation processes, separation of functions, the double-checking principle and adherence to policies and instructions.

The employees involved in the Group's accounting process receive regular training in this field. Throughout the accounting process, the local companies are supported by central points of contact. The consolidated accounts are drawn up centrally using data from the consolidated subsidiaries. A consolidation department with specially trained employees carries out the consolidation activities, reconciliations and monitoring of the stipulated deadlines and processes. This team monitors the system-based controls and supplements them with manual checks. The entire accounting process contains a number of specific approval stages. Employees with the relevant expertise provide support on specialist questions and complex issues.

The central Internal Audit department also checks, among other things, the reliability of the accounting work by the subsidiaries in Germany and abroad. It focuses primarily on the following aspects:

- Compliance with legal requirements, directives from the Executive Board, other policies and internal instructions
- Integrity and effectiveness of the internal control systems for avoiding financial losses
- Correct performance of tasks and compliance with business principles
- Formal and material correctness of the accounting and of the financial reporting that is based on the accounting.

12.3 Types of risk

12.3.1 Risks arising from the sovereign debt crisis

Even though the markets performed very well overall in 2011, risk management continued to examine the possible impact of the financial crisis and of the performance of the real economy on the KION Group's financial position and financial performance. In addition to ongoing screening and monitoring, the risk reports therefore included a separate assessment of the risks arising from the sovereign debt crisis. The economic problems in Greece, Italy, Spain, Portugal and Ireland, the EU rescue packages and the undercapitalisation of European banks that has become apparent were all signs that the financial crisis – and in particular the economic crisis in southern Europe – has not yet ended. Furthermore, it may flare up again at any time and spread to other regions.

Government action to support economies and the financial system resulted in a rise in government indebtedness worldwide. In Greece, Italy, Spain, Portugal and Ireland, debt repayments and the consolidation of national budgets restrict future flexibility and increase the pressure on governments to take appropriate action in terms of both income and expenditure. It is impossible to predict the implications that this may have for the material-handling market and therefore also for the KION Group.

12.3.2 Market risks

Cyclical fluctuations in macroeconomic activity have always affected the market for industrial trucks. A downturn or stagnation in the industries and regions relevant to the KION Group represents a risk. Customers' decisions on whether to invest, particularly in new trucks, depend to a large degree on the economic situation. The KION Group mitigates this risk with its multi-brand strategy, comprehensive product portfolio and a diverse customer base consisting of companies of different sizes in different industries and regions. Market risk is also reduced by close monitoring of markets and competitors as well as any resulting necessary adjustments to production capacities. The KION Group takes measures to boost its sales and further expand less cyclical business activities such as services in order to counteract economic downturns.

Global economic prospects have been very varied in recent times, and the markets therefore remain fragile. The International Monetary Fund (IMF) believes the global economic situation is still at risk due to the decline in the pace of growth in all regions of the world and owing to uncertainties regarding the funding position of public finances and financial institutions. In addition to a high level of uncertainty in the euro zone, there is also a continuing risk of a slowdown in growth in the United States. Current developments, above all in Europe, are making it increasingly difficult to gauge demand patterns reliably. The precise timing and even the extent of any change in the markets remains uncertain. The KION Group therefore closely monitors macroeconomic and market conditions so that it is ready to promptly step up action already implemented or initiate additional measures if required.

12.3.3 Competition risks

Manufacturers from Asia, especially those from China and Korea, have cost advantages in production due to the currency situation and also because Asian labour costs are lower. Providers from Asia can create additional competitive pressures in Europe, especially in this market environment. However, customers' high quality expectations and performance needs form a barrier to growth for many of

these manufacturers. Their lack of an established distribution and service network in Europe makes it more difficult for them to gain a foothold in this market.

Alliances, partnerships and acquisitions are playing an increasing role in improving competitiveness in terms of resources, market access and product range. The KION Group continually evaluates its options for strengthening and consolidating its market position. An example of this in 2011 was the establishment of Voltas Material Handling in India.

12.3.4 Procurement and sales risks

The KION Group is exposed to risks in its procurement and sales activities. In 2011, the Group rigorously maintained its more intensive management of receivables and procurement as a result of the economic crisis.

Procurement activities constitute a potential risk for the KION Group in terms of the lack of availability of parts and components and the rising cost of raw materials, energy, base products and intermediate products. As in 2010, the supply of components was a source of risk last year due to the surge in demand. Whereas there had still been isolated problems in the supply of electronic components at the start of the year, supplies of industrial tyres proved difficult as the year progressed. During the second half of 2011, the KION Group experienced sometimes considerable delays in the supply of plastic and electronic parts from individual suppliers. The shortage of parts had improved significantly by the end of the year due to the intensive efforts on the part of the Company's logistics staff and the new supplier development department, which works with suppliers on the ground to improve processes.

The earthquake and tsunami in Japan in spring 2011 did not lead to any major supply problems for the KION Group because it obtains just a small volume of goods directly from there. Only the supply of internal combustion engines was interrupted for a few weeks in May and June 2011. However, the Japanese suppliers had caught up with the delivery backlog by July.

Prices had been rising quickly from the second quarter of 2010 onwards as a result of the aforementioned increase in demand in the supplier markets. This trend continued into the first six months of 2011, but the second half of the year saw a much calmer price situation in the commodity markets.

As far as its sales are concerned, the KION Group is exposed to stiffer competition and therefore downward pressure on prices as a result of increasing globalisation and greater market transparency. Nevertheless, the KION Group was again able to maintain appropriate pricing for its customers in a competitive environment in 2011. At the same time, it is also optimising its cost structures and business processes. For example, the KION Group continued to systematically implement its KIARA performance enhancement programme, thereby significantly lowering its costs. The successful programme finished at the end of 2011. The brand companies in the KION Group are also steadily improving their services. Key factors for success here are the expansion of the distribution network, better logistics processes for spare parts and 24/7 availability of the service team.

The Baoli brand enables the KION Group to supply customers in low-price market segments who were previously difficult to reach. Baoli also provides the KION Group with a line of trucks with which to meet demand for basic products, particularly in developing markets. In addition, the KION Group has strengthened its position in the Indian market by establishing Voltas Material Handling.

12.3.5 Production risks

The KION Group's closely integrated manufacturing network presents a potential risk to its ability to deliver goods on time in the event of operational disruptions or lengthy periods of production downtime at individual sites. To mitigate these risks, the KION Group carries out preventive maintenance, implements fire protection measures, trains its staff and builds a pool of external suppliers.

The Company has taken out a commercially appropriate level of insurance cover against loss. Quality assurance is a high priority throughout the value chain and reduces possible quality-related risks arising from the products and services provided. The KION Group mitigates its quality-related risks

significantly by applying rigorous quality standards to its development activities, conducting stringent controls throughout the process chain and maintaining close contact with customers and suppliers.

12.3.6 Financial risks

The main types of financial risk managed by Group Treasury, including risks from funding instruments, are liquidity, exchange-rate, interest-rate and counterparty risk. Credit risk consists solely of counterparty risks attaching to financial institutions. Risk management procedures issued by Group Treasury stipulate how to deal with the aforementioned risks. In contrast, the individual Group companies directly manage counterparty risks involving customers.

The restructuring of the existing acquisition finance during 2009 continued to provide the Group with the flexibility needed to meet the requirements of the lending covenants. Accordingly, the KION Group has secured acquisition finance in the form of committed credit lines. The individual tranches have varying maturities, the longest bank liability extending until the end of 2016. Apart from that, €483 million of the original acquisition financing have already been repaid through the corporate bond of €500 million with maturity in 2018. The revolving credit facility has the shortest maturity expiring end of 2013 (cf. table credit terms on page 50, section 5.2 Financial position). The Company expects that it will be able to agree an extension with the banks before this date or that alternative refinancing schemes can be implemented. Further measures to ensure long-term financing are actively and continuously pursued by the company. As contractually agreed, the capex facility was reduced by approximately €54 million over the course of 2011.

The Company generally refers to credit ratings to manage counterparty risk when depositing funds with a financial institution. Deposits are also restricted to the limits covered by the deposit protection fund run by the Federal Association of German Banks. On 7 November 2011, the KION Group drew down €133 million from the revolving credit facility. Although sufficient liquidity was available for operational business, capital expenditure and debt servicing, a stronger cash position is considered sensible in view of the current volatility of the financial markets. The KION Group also established a further diverse group of creditors that is independent of the banks by issuing a corporate bond of €500 million in April 2011.

The KION Group only uses derivatives to hedge underlying operational transactions; they are not used for speculative purposes. Records are kept of the type of financial instruments used, the limits governing their use and the group of banks acting as counterparties. Group Treasury rigorously complies with and monitors the strict separation of functions between the front, middle and back offices.

Each Group company's liquidity planning is broken down by currency and incorporated into the KION Group's financial planning and reporting process. Group Treasury checks the liquidity planning and uses it to determine the funding requirements of each company. Normally, at least 50 per cent of the exchange-rate risk related to the planned operating cash flows based on liquidity planning is hedged by currency forwards in accordance with the relevant guideline.

The KION Group uses interest-rate and currency-related derivatives – primarily interest-rate swaps and currency swaps, but also interest-rate and currency options – to hedge the interest-rate and currency risks arising in connection with the acquisition finance. Approximately 50 per cent of the currency risk arising from the US dollar tranche is hedged by currency forwards with an average €-US\$ exchange rate of around 1.38. These derivative contracts expire in November 2012. When the currency hedges expire, there may be a material outflow of funds, depending on the US dollar exchange rate. At the end of 2011, around 60 per cent of the interest-rate risk was hedged by interest-rate swaps or was subject to a fixed rate of interest. The need to add new hedging instruments or replace ones that expire is reviewed on an ongoing basis.

The funds raised for acquisitions also give rise to risks for the KION Group in terms of compliance with certain financial covenants specified in the loan agreement. This risk continues to apply in view of the current uncertain economic and financial market environment. However, the Company is mitigating it by continuing steadfastly with steps to boost efficiency and by ensuring sufficient flexibility

when defining new lending agreements. The KION Group complied with all the lending covenants in the reporting year.

12.3.7 Accounting risks arising from goodwill and the brands

In 2011, goodwill and the brands represented 35 per cent of total assets (2010: 36 per cent). Pursuant to IFRS, these assets are not amortised and their measurement depends, above all, on future expectations. If these future expectations are not fulfilled, there is a risk that impairment losses will have to be recognised on these assets.

12.3.8 Risks from financial services

The funding terms and conditions faced by the lenders themselves (manifested, for example, in the payment of liquidity premiums on interbank lending) may result in a future shortage of lines of credit and/or increased financing costs for companies. However, the Group currently does not expect any further changes in its lines of credit or any excessive increases in margins.

The KION Group's leasing activities mean that it may be exposed to residual value risks from the marketing of trucks that are returned by the lessee at the end of a long-term lease and subsequently sold or re-leased. Residual values in the markets for used trucks are therefore constantly monitored and forecast.

KION regularly assesses its overall risk position arising from financial services. The risks identified are immediately taken into account by the Company in the costing of new leases by recognising writedowns or valuation allowances and adjusting the residual values.

Risk-mitigating factors are the development and refinement of the KION Group's international used-truck marketing, the ongoing expansion of used-truck marketing to end customers, and the increase in demand accompanied by the optimisation of its profitability, which all stabilise the residual values of its industrial trucks. The majority of the residual values have underlying remarketing agreements that transfer any residual-value risk to the leasing company. This had a positive impact on the 2011 financial results. Group-wide standards to ensure that residual values are calculated conservatively, combined with an IT system for residual-value risk management, reduce risk and provide the basis on which to create the transparency required.

The KION Group mitigates its liquidity risk and interest-rate risk by ensuring that most of its transactions and funding loans have matching maturities. Long-term leases are primarily based on fixed-interest agreements. The credit facilities provided by various banks ensure that the Group has sufficient liquidity. Moreover, the KION Group offers the majority of financial services via selected financing partners that bear the risks of the finance transaction.

In order to exclude exchange-rate risk, KION generally funds its leasing business in the local currency used in each market.

Because of low default rates, counterparty risk has not been significant to date in the KION Group. The Group has not identified any material changes between 2010 and 2011. KION also mitigates any losses from defaults by its receipt of the proceeds from the sale of repossessed trucks. It also primarily offers financial services indirectly via selected financing partners, and KION bears the counterparty risk in under 5 per cent of cases. The credit risk management system was updated during 2011 in preparation for the planned transfer of financial services activities to a separate segment. In particular, this involved revising the regulations concerning the process organisation as well as processes for risk management and control.

12.3.9 Human resources

For KION to secure its long-term success, it is vital that managerial staff and young professionals of sufficient quality and quantity to meet its future challenges are retained within the Company for a long period, particularly in key functions.

One of the critical challenges is to identify and develop young professionals with high potential who already work for the Company and to retain them over the long term, thereby enabling succession planning for key roles across the Group. The KION Group must also position itself in the external market as an employer of choice so that it can identify and recruit suitable talented candidates. This will enable it to make strategic additions to its portfolio of existing staff and, in this way, avert the risk of possibly losing expertise and thereby becoming less competitive.

In the year under review, the KION Group introduced plans to consolidate its European production facilities. These may have a negative impact on the Company's business and thus its financial position and financial performance if they lead to strikes or reactions of other kinds by the workforce, employee representatives or third parties. The planned consolidation will see the current production of warehouse technology at the site in Montataire (France) transferred to Luzzara (Italy), while the manufacture of STILL and OM counterbalance trucks will move from Bari (Italy) to the production site in Hamburg.

These plans are aimed at increasing capacity utilisation and improving flexibility in order to permanently safeguard the future of the European production sites. Even after these plans have been implemented, the KION Group will continue to have by far the highest number of European production facilities within the industry, with factories in all major markets in which demand is high. In 2011, the KION Group initiated the procedures necessary for such restructuring projects in conjunction with the employee representatives in France and Italy. The Company aims to implement the planned measures smoothly and in a socially compatible way as quickly as possible and in accordance with legal requirements.

12.3.10 IT

In order to process and manage its business transactions, the Group needs a reliable IT system landscape that is expandable and flexible enough to be adjusted in line with the requirements of the market. Complexity must be reduced so that differentiation is restricted only to those functions where it is absolutely required. This allows the KION Group to share existing expertise between the brands (on the basis of best practice) and strengthen its competitive position.

The rationalisation of the current brand-specific systems is being driven forward under the auspices of the 'KION ONE' project, which has three modules: 'KION ONE Factory', 'KION ONE Sales & Service' and 'KION ONE Infrastructure Consolidation'. Internal and external specialists with the necessary skills are implementing these action plans without impairing the day-to-day running of the business.

For this project, the KION Group is using its internal IT service provider KION Information Management Services (KIM), which was established in 2007 as a private limited company in Germany (GmbH). KIM pools internal IT resources and makes them available throughout the Group. The Group remains able to monitor risk via the Group-wide portfolio management and project planning & control system. Independent external audits are conducted to provide additional quality assurance.

Various technical and organisational measures protect the Company's data against unauthorised access, misuse and loss. The technical protection measures include virus scanners, firewall systems and access controls. Access to the Group's infrastructure is also validated and recorded.

12.3.11 Legal risks

The legal risks arising from the KION Group's business are typical of those faced by any company operating in this sector.

The Company is a party in a number of pending lawsuits in various countries. It cannot assume with any degree of certainty that it will win any of the lawsuits or that the existing risk provision in the form of insurance or provisions will be sufficient in each individual case. However, the Company is not expecting any of these existing legal proceedings to have a material impact on its financial position or financial performance. These lawsuits relate, among other things, to liability risks, especially as a result of legal action brought by third parties because, for example, the Company's products were

allegedly faulty or the Company allegedly failed to comply with contractual obligations. The KION Group has taken measures to prevent it from incurring financial losses as a result of these risks.

Although legal disputes with third parties have been insignificant both currently and in the past, the Company has a centralised reporting system to record and assist pending lawsuits.

In addition to the high quality and safety standards applicable to all users of the Company's products, with which it complies when it develops and manufactures the products, it has also taken out the usual types of insurance to cover any third-party claims. These issues are also tackled by teams whose members come from a variety of functions. The aim of the teams is to identify and minimise risks, for example the risks arising from inadequate contractual arrangements. A further objective of this cooperation across functions is to ensure compliance with mandatory laws, regulations and contractual arrangements at all times.

12.3.12 External risks

External risks arise as a result of constant changes in the Company's political, legal and social environment. Because it operates in countries in which the political or legal situation is uncertain, the KION Group is exposed to the consequent risk of government regulation, capital controls and expropriations. Although fairly unlikely, natural disasters and terrorist attacks constitute a further risk to the KION Group's financial position and financial performance.

12.4 Overall risk

In 2011, the KION Group continuously analysed the risks arising, in particular, from the financial crisis and the performance of the real economy in addition to its normal quarterly risk reporting. Particular attention was paid to the potential impact of financial instability in some economies and financial institutions in the context of the sovereign debt crisis. As far as possible, risk prevention measures were initiated at an early stage where risks were identified – for example by using the revolving credit facility. Despite market growth in 2011, the situation in the global markets remains challenging due, in particular, to the uncertainties in the euro zone but also the possible slowdown in growth in the United States. As things stand at present, there are no indications of any risks that could jeopardise the Company's continuation as a going concern.

13. Events after the balance sheet date

No events of any importance occurred after the balance sheet date.

14. Outlook

The forward-looking statements and information given below are based on the Company's current expectations and assessments. Consequently, they involve a number of risks and uncertainties. Many factors, several of which are beyond the control of the KION Group, affect the Group's business activities and profitability. Any unexpected developments in the global economy would result in the KION Group's performance and profits differing significantly from those forecast below. The KION Group does not undertake to update forward-looking statements to reflect subsequently occurring events or circumstances. Furthermore, the KION Group cannot guarantee that future performance and actual profits generated will be consistent with the stated assumptions and estimates and can accept no liability in this regard.

14.1 Outlook for the global economy

The economic recovery lost momentum at the end of 2011. As a result, the robustness of the global economy will be closely scrutinised in 2012 and the risk of a downturn appears heightened in many

countries. The prevailing uncertainty about what will happen is reflected above all in the variance between current economic forecasts. Two main trends can be observed: firstly the astonishingly strong data for the real economy in many countries and, secondly, significant political and economic imponderables. These relate primarily to the outcome of the euro crisis, further developments in the financial sector, unstable financial policy in the USA and the slackening pace of economic activity in the world's growth regions.

The economic risks are mirrored by the lower growth forecasts published in recent months and by the volatility of the financial markets. It is still not known how effective the additional consolidation measures taken by many industrialised countries will prove to be. Overall, there are signs that domestic demand will weaken in the advanced economies. The economic slowdown that has become apparent in recent months in the emerging markets, combined with declining momentum in the export sector, also point to a cooling off of the global economy. Commodity prices are also exhibiting a downward trend in line with general economic uncertainties and the falling level of global trade. Whereas prices for utilities that are not dependent on oil seem to be decreasing further, expectations regarding oil prices are less favourable due to the geopolitical situation.

On the basis of the aforementioned challenges and provided that no other uncertainties hold back the economy, the general assumption is that the global economy will grow at a slower pace in 2012 than it did last year. As long as economic conditions stabilise soon, experts anticipate that the European economy will stagnate this year, with France, Germany and the United Kingdom likely to have the better economic prospects among the western Europe countries. Based on the same assumptions, as well as recent developments, the outlook is more positive for the USA than for other large industrialised countries as US growth is forecast to stay at the same level. Demand in the emerging markets is likely to continue to normalise within a cyclical pattern, but at a high level, and will help bring relative stability to the world economy. In 2013, the economy is expected to pick up again.

14.2 Market outlook

The market for industrial trucks is closely correlated with macroeconomic conditions. The statements below should therefore be read in the context of the conditions described above. If the performance of the global economy is adversely impacted by unforeseen exogenous factors, the consequences will also affect the industrial trucks market. From the current perspective, it is not possible to determine the extent, the timing or the likelihood of these exogenous factors.

Based on the assumption that the global economy will cool off in 2012 and in view of the high market volume in 2011, growth prospects for industrial trucks will be lower this year in all regions. On the one hand, the market situation looks likely to adapt to the economic cycle while, on the other, investing activities are expected to be more subdued in a macroeconomic context. The KION Group therefore anticipates moderate growth of around 2 per cent in the global market for industrial trucks in 2012. As far as 2013 is concerned, the KION Group expects the sector's prospects to improve in line with economic forecasts.

The KION Group predicts that truck capacity utilisation and usage in 2012 will remain roughly the same in the western European market, although the situation will vary between the individual countries. In eastern Europe, the markets are expected to recover further and will therefore significantly stronger growth than western Europe. The US market points to continued stabilisation with moderate growth. The KION Group expects growth in the emerging markets to continue to normalise but to remain far higher overall than in the advanced markets.

14.3 Outlook for the KION Group

In 2012, the KION Group is likely to benefit from the further cost-structure improvements already begun as well as from last year's capital expenditure on developing new and additional products and on expanding the sales and service network – as long as market conditions remain broadly stable. Provided that they do, the planned restructuring of the production sites is expected to bring significant, lasting improvements to capacity utilisation at the Luzzara and Hamburg plants, thereby boosting the necessary long-term competitiveness of the Group as a whole.

Further improvement of margins

The KION Group began 2012 with a large order backlog and is currently cautiously optimistic that it will again generate a slight year-on-year increase in revenue. This assumes that no external events have a direct negative impact on either the global industrial truck markets or the Company. Moreover, demand for the Company's products must remain at the same high level as in 2011. In these circumstances, growth would be driven by all segments and business activities. Along with rigorous management of fixed costs, the improvements initiated – especially those designed to improve capacity utilisation at the production sites – would lead to a further increase in profitability from 2013. The brand companies in the KION Group responded to the increase in staff costs and commodity prices by raising their gross list prices in December 2011 and early 2012. Against this background, the KION Group believes another slight rise in its adjusted EBIT margin is possible. This positive trend would also be reflected in net income, although this figure will be affected by non-recurring items in 2012. These will mainly be related to expenses for consolidating the production of warehouse equipment and counterbalance trucks of the STILL brand at one European site. The KION Group therefore expects to achieve a significantly better financial performance this year, although falling just short of breaking even.

Provided that the global economy maintains its positive trajectory, the KION Group believes further slight growth in its revenue and margin and a continued gradual improvement in net income are possible for 2013.

Wiesbaden, 15 March 2012

Gordon Riske

Klaus Hofer

Harald Pinger

KION HOLDING 1 GmbH
Wiesbaden

Consolidated
Financial Statements
31 December 2011

Consolidated income statement

€ thousand	Note	2011	2010
Revenue	[8]	4,368,395	3,534,474
Cost of sales		-3,256,378	-2,684,353
Gross profit		1,112,017	850,121
Selling expenses		-520,547	-483,639
Research and development costs		-119,526	-103,255
Administrative expenses		-283,322	-247,526
Other income	[9]	81,503	59,585
Other expenses	[10]	-70,043	-45,879
Profit from equity investments	[11]	11,192	3,569
Other financial result		1,886	1,660
Earnings before interest and taxes		213,160	34,636
Financial income	[12]	73,664	88,349
Financial expense	[13]	-345,709	-354,405
Earnings before taxes		-58,885	-231,420
Income taxes	[14]	-34,041	34,722
Current taxes		-49,349	-14,997
Deferred taxes		15,308	49,719
Net loss		-92,926	-196,698
Attributable to shareholders of KION Holding 1 GmbH		-95,093	-198,655
Attributable to non-controlling interests		2,167	1,957

Consolidated statement of comprehensive income

€ thousand	2011	2010
Net loss	-92,926	-196,698
Impact of exchange differences	6,476	37,260
thereof changes in unrealised gains and losses	6,476	37,260
thereof realised gains and losses	0	0
Gains/losses on employee benefits	8,394	-28,658
thereof changes in unrealised gains and losses	13,995	-39,462
thereof tax effect	-5,601	10,804
Gains/losses on cash flow hedges	-8,149	10,022
thereof changes in unrealised gains and losses	7,071	52,818
thereof realised gains and losses	-18,452	-37,897
thereof tax effect	3,232	-5,369
Gains/losses from equity investments	532	-125
thereof changes in unrealised gains and losses	532	-125
Other comprehensive income (loss)	7,253	18,499
Total comprehensive income (loss)	-85,673	-178,199
Comprehensive loss		
Attributable to shareholders of KION Holding 1 GmbH	-87,840	-180,155
Attributable to non-controlling interests	2,167	1,956

ASSETS

€ thousand	Note	2011	2010
Goodwill	[16]	1,537,996	1,507,010
Other intangible assets	[16]	977,555	986,410
Leased assets	[17]	539,731	501,164
Other property, plant and equipment	[18]	538,121	566,492
Equity investments	[19]	36,545	37,841
Lease receivables	[20]	242,840	246,808
Other non-current financial assets	[21]	25,732	17,474
Deferred taxes	[14]	261,963	241,772
Non-current assets		4,160,483	4,104,971
Inventories	[22]	625,369	535,529
Trade receivables	[23]	676,553	633,265
Lease receivables	[20]	118,381	120,950
Current income tax receivables	[14]	4,953	4,550
Other current financial assets	[21]	107,096	106,790
Cash and cash equivalents	[24]	373,451	252,884
Current assets		1,905,803	1,653,968
Total assets		6,066,286	5,758,939

EQUITY AND LIABILITIES

€ thousand	Notes No.	2011	2010
Subscribed capital		500	500
Capital reserve		348,483	348,483
Retained earnings		-806,429	-711,504
Accumulated other comprehensive income (loss)		-37,218	-44,471
Non-controlling interests		7,077	7,070
Equity	[25]	-487,587	-399,922
Shareholder loan	[27]	643,132	615,250
Retirement benefit obligation	[26]	382,914	374,063
Non-current financial liabilities	[27]	2,777,354	2,772,417
Lease liabilities	[28]	471,131	411,097
Other non-current provisions	[29]	96,168	164,299
Other non-current financial liabilities	[30]	132,719	127,870
Deferred taxes	[14]	339,054	334,930
Non-current liabilities		4,842,472	4,799,926
Current financial liabilities	[27]	227,376	106,470
Trade payables		634,092	508,108
Lease liabilities	[28]	230,381	250,552
Current income tax liabilities	[14]	15,439	6,661
Other current provisions	[29]	183,678	95,902
Other current financial liabilities	[30]	420,435	391,242
Current liabilities		1,711,401	1,358,935
Total equity and liabilities		6,066,286	5,758,939

Consolidated statement of cash flows

€ thousand	2011	2010
Net loss	-92,926	-196,698
+ income taxes	34,041	-34,722
+ net financial income/expenses	272,045	266,056
= Earnings before interest and taxes	213,160	34,636
Depreciation/Impairment of non-current assets (excl. leased assets)	186,569	169,013
Depreciation/Impairment of leased assets	169,452	176,558
Other non-cash income and expenses	9,943	12,295
Gain (-) / loss (+) on disposal of non-current assets	6,428	4,987
Change in leased assets	-208,691	-129,572
Change in lease receivables and lease liabilities	26,056	-57,440
Change in inventories	-75,242	-45,685
Change in trade receivables	-36,829	-103,890
Change in trade payables	114,886	145,491
Cash payments for defined benefit obligations	-21,038	-29,420
Change in other provisions	13,989	-14,994
Change in other operating assets	334	7,195
Change in other operating liabilities	30,346	43,072
Taxes paid	-42,553	-12,957
= Cash flow from operating activities	386,810	199,289
Cash receipts from disposal of non-current assets	3,408	4,177
Cash payments for purchase of non-current assets	-133,005	-123,462
Deposits from other loan claims	2,879	-1,799
Dividends received	6,599	2,854
Interest income received	3,397	3,623
Acquisitions of subsidiaries, net of cash acquired	-32,916	-7,638
Cash receipts (+) / cash payments (-) for sundry assets	-2,942	-1,003
= Cash flow from investing activities	-152,580	-123,248
Dividends paid to non-controlling interests	-2,209	-2,143
Cash paid for increased ownership interests (after control)	-1,461	-9,535
Cash receipts from decreased ownership interests (after control)	82	0
Proceeds from borrowings	632,691	56,742
Loan financing costs paid	-24,579	-5,978
Repayment of borrowings	-537,018	-152,447
Repayment of other capital borrowings	-21,052	-42,133
Cash payments for forward foreign exchange hedging contracts	-13,714	0
Interest paid	-147,455	-134,716
= Cash flow from financing activities	-114,715	-290,210
Effect of foreign exchange rate changes on cash and cash equivalents	1,052	3,645
= Change in cash and cash equivalents	120,567	-210,524
Cash and cash equivalents at the beginning of the year	252,884	463,408
Cash and cash equivalents at the end of the year	373,451	252,884

Consolidated statement of changes in equity

€ thousand

	Subscribed capital	Capital reserves	Retained earnings	Accumulated other comprehensive income (loss)			Total equity attributable to shareholders	Non-controlling interests	Total	
				Cumulative translation adjustment	Gains/losses on defined benefit obligation	Gains/losses on Cash Flow Hedges				Gains/losses from equity investments
Balance as at 1/1/2010	500	348,483	-516,199	-79,286	41,156	-24,841	0	-230,187	17,144	-213,043
Net loss			-198,655					-198,655	1,957	-196,698
Other comprehensive income (loss)	-	-	-	37,261	-28,658	10,022	-125	18,500	-1	18,499
Comprehensive loss			-198,655	37,261	-28,658	10,022	-125	-180,155	1,956	-178,199
Dividends									-2,143	-2,143
Effects on the acquisition of non-controlling interests			-1,496					-1,496	-10,419	-11,915
Other Changes			4,846					4,846	532	5,378
Balance as at 31/12/2010	500	348,483	-711,504	-42,025	12,498	-14,819	-125	-406,992	7,070	-399,922
Balance as at 1/1/2011	500	348,483	-711,504	-42,025	12,498	-14,819	-125	-406,992	7,070	-399,922
Net loss			-95,093					-95,093	2,167	-92,926
Other comprehensive income (loss)	-	-	-	6,476	8,394	-8,149	532	7,253	-	7,253
Comprehensive loss			-95,093	6,476	8,394	-8,149	532	-87,840	2,167	-85,673
Dividends									-2,209	-2,209
Other changes			168					168	49	217
Balance as at 31/12/2011	500	348,483	-806,429	-35,549	20,892	-22,968	407	-494,664	7,077	-487,587

Notes to the consolidated financial statements of KION Holding 1 GmbH for the year ended 31 December 2011

Basis of presentation

[1] General information on the Company

KION Holding 1 GmbH, whose registered office is at Abraham-Lincoln-Strasse 21, 65189 Wiesbaden, is the parent company of the KION Group in Germany. KION Holding 1 GmbH was formed with articles of association dated 24 October 2006, and entered in the commercial register at the Wiesbaden Local Court under reference HRB 22785 on 21 February 2007. The parent company of KION Holding 1 GmbH is Superlift Holding S.à r.l., Luxembourg.

The KION Group is a leading global supplier of industrial trucks (forklift trucks and warehouse trucks). It generated revenue of €4,368,395 thousand in the 2011 financial year from its Linde, Fenwick, STILL, OM, Baoli and Voltas brands (2010: €3,534,474 thousand).

The consolidated financial statements and the group management report were prepared by the Executive Board of KION Holding 1 GmbH on 15 March 2012.

[2] Basis of preparation

The consolidated financial statements of the KION Group for the financial year ended 31 December 2011 have been prepared in accordance with section 315a of the German Commercial Code (HGB) which requires the application of International Financial Reporting Standards (IFRSs) of the International Accounting Standards Board (IASB) applicable as at the reporting date as well as the associated interpretations (IFRICs) of the IFRS Interpretations Committee (IFRS IC) as adopted by the European Union in accordance with Regulation (EC) No. 1606/2002 of the European Parliament and of the Council concerning the application of international accounting standards. All of the IFRSs and IFRICs that were issued by the reporting date and that were required to be applied in the 2011 financial year have been applied in preparing the consolidated financial statements.

Financial reporting standards to be adopted for the first time in the financial year under review:

The following financial reporting standards and interpretations were adopted for the first time in 2011:

- Amendments to IFRS 1 'First-time Adoption of International Financial Reporting Standards': amendments relating to the limited exemption from comparative IFRS 7 disclosures
- Revised version of IAS 24 'Related Party Disclosures'
- Amendments to IAS 32 'Financial Instruments: Presentation', classification of rights issues (rights, options and warrants)
- Amendments to IFRIC 14 'The Limit on a Defined Benefit Asset, Minimum Funding Requirements and their Interaction', prepayment of minimum funding requirements
- IFRIC 19 'Extinguishing Financial Liabilities with Equity Instruments'
- Improvements to IFRSs in 2010

The first-time adoption of these standards and interpretations had no significant effect on the presentation of the financial position and financial performance of the KION Group.

Financial reporting standards released but not yet adopted

In its consolidated financial statements for the year ended 31 December 2011 the KION Group has not applied the following standards and interpretations, which have been issued by the IASB but are not yet required to be adopted in 2011:

- Amendments to IFRS 1 'First-time Adoption of International Financial Reporting Standards', amendments relating to fixed transition dates and severe hyperinflation
- Amendments to IFRS 7 'Financial Instruments: Disclosures', disclosures relating to transfers of financial assets
- Amendments to IFRS 7 'Financial Instruments: Disclosures', offsetting of financial assets and financial liabilities
- IFRS 9 'Financial Instruments'
- IFRS 10 'Consolidated Financial Statements'
- IFRS 11 'Joint Arrangements'
- IFRS 12 'Disclosure of Interests in Other Entities'
- IFRS 13 'Fair Value Measurement'
- Amendments to IAS 1 'Presentation of Financial Statements', amendments relating to the presentation of items of other comprehensive income
- Amendments to IAS 12 'Income Taxes', limited amendment to IAS 12 relating to the recovery of underlying assets
- Amendments to IAS 19 'Employee Benefits', elimination of the use of the 'corridor' approach and amendments relating to the presentation of items of pension expense
- IAS 27R 'Separate Financial Statements'
- IAS 28R 'Investments in Associates and Joint Ventures'
- Amendments to IAS 32 'Financial Instruments: Presentation', offsetting of financial assets and financial liabilities
- IFRIC 20 'Stripping Costs in the Production Phase of a Surface Mine'

These standards and interpretations will only be applied by the companies included in the KION Group from the date at which they must be adopted for the first time. Their effects on the financial position and financial performance of the KION Group are expected to be insignificant.

The various amendments issued in May 2011 as part of the annual improvement project mainly relate to terminology and editorial aspects. They are not expected to have any significant effect on the presentation of the financial position and financial performance.

In order to improve the clarity of presentation, certain items are aggregated on the face of the statement of financial position and income statement. The items concerned are disclosed and explained separately in the notes. In accordance with IAS 1.60, assets and liabilities are classified into current and non-current items. The consolidated income statement is prepared in accordance with the cost of sales (function-of-expense) method.

The reporting currency is the euro. All amounts are disclosed in thousands of euros (€ thousand) unless stated otherwise. The addition of the totals presented may result in rounding differences of +/- €1 thousand. The separate financial statements included in the consolidation were prepared on the same reporting date as the annual financial statements of KION Holding 1 GmbH.

[3] Principles of consolidation

Acquisitions are accounted for using the acquisition method. In accordance with IFRS 3R, the identifiable assets acquired and the liabilities assumed on the acquisition date are recognised separately from goodwill, irrespective of the extent of any non-controlling interests. The identifiable assets acquired and the liabilities assumed are measured at their fair value.

The amount recognised as goodwill is calculated as the amount by which the sum of the consideration transferred, the amount of non-controlling interests in the acquiree and the fair value of all previously held equity interest at the acquisition date exceeds the fair value of the group's interest in the acquiree's net assets. If the cost of acquisition is lower than the fair value of the acquiree's net assets, the difference is recognised in income.

For each acquisition, the group decides on a case-by-case basis whether the non-controlling interest in the acquiree is recognised at fair value or as a proportion of the net assets of the acquiree. The option to recognise non-controlling interests at fair value is not currently exercised. Consequently, non-controlling interests are recognised at the proportionate share of the fair value of the net assets attributable to them excluding goodwill.

For acquisitions achieved in stages, previously held equity interests are recognised at their fair value on the date they were acquired. The difference between their carrying amount and fair value is recognised in the consolidated income statement.

For the purpose of impairment testing, goodwill is allocated to cash-generating units.

Transaction costs are immediately recognised in the income statement. Contingent consideration elements are included at fair value at the date of acquisition when determining the purchase consideration. Contingent consideration elements may consist of equity instruments or financial liabilities. Depending on the classification, changes in their fair value are reflected in subsequent measurements.

The consolidated financial statements include all of the parent company's subsidiaries. Intragroup balances, transactions, income and expenses, and gains and losses on intercompany transactions are eliminated in full. Deferred taxes are recognised on temporary differences resulting from consolidation entries.

Transactions with non-controlling interests are treated as transactions with the Group's equity providers. Differences between the consideration paid for the acquisition of a non-controlling interest and the relevant proportion of the carrying amount of the subsidiary's net assets are recognised in other comprehensive income. Gains and losses arising from the sale of non-controlling interests are also recognised in other comprehensive income, provided there is no change in control.

Associates and joint ventures that are material to the financial position and financial performance of the KION Group are accounted for using the equity method.

[4] Basis of consolidation

KION Holding 1 GmbH's equity investments include subsidiaries, joint ventures, associates and financial investments.

In addition to KION Holding 1 GmbH, the consolidated financial statements of the KION Group include all material subsidiaries in which KION Holding 1 GmbH holds a majority of the voting rights, either directly or indirectly, or in which it exercises control i.e. has the power to govern the financial and operating policies of the entity so as to obtain benefits from its activities. Subsidiaries acquired in the course of the financial year are consolidated from the date at which control is transferred, i.e. the date from which it is possible to determine their financial and operating policies such that benefit is obtained. Companies sold in the course of the financial year are deconsolidated from the date on which control is lost.

A joint venture is an equity interest in which the entity is jointly managed by companies in the KION Group and one or more partners. Joint control differs from significant influence insofar as it is governed by a contractual agreement.

Associates are entities in which companies in the KION Group are able to exercise significant influence, either directly or indirectly, over the financial and operating policies of the entity concerned. Significant influence is assumed when KION Holding 1 GmbH holds between 20 per cent and 50 per cent of the voting rights.

All other equity interests over which KION Holding 1 GmbH is unable to exercise control or significant influence, or that are not jointly controlled by KION Holding 1 GmbH are classified as financial investments and are not consolidated.

The following table shows the number of equity investments broken down by category:

Shareholdings by categories				
	1/1/2011	Additions	Disposals	31/12/2011
Full consolidated subsidiaries	88	6	1	93
Domestic	16	1	–	17
Foreign	72	5	1	76
Equity investments in Joint Ventures and Associates	12	–	1	11
Domestic	7	–	–	7
Foreign	5	–	1	4
Subsidiaries and financial investments recorded at cost	68	12	10	70
Domestic	15	2	1	16
Foreign	53	10	9	54

A total of 17 German and 76 foreign subsidiaries were fully consolidated in addition to KION Holding 1 GmbH as at 31 December 2011. KION Finance S.A., Luxembourg, has been included in the KION Group's consolidated financial statements for the first time since April 2011 as required by IAS 27 in conjunction with SIC-12 ('Consolidation - special-purpose entities'). In addition, Eisenwerk Weilbach GmbH, Wiesbaden, Germany, has been included in the consolidation for the first time since December 2011 because it had become more financially significant.

IBERCARRETILLAS, S.A., El Prat de Llobregat, Spain, was deconsolidated in April 2011 when it merged with STILL, S.A., Barcelona, Spain.

Eleven joint ventures and associates were accounted for under the equity method as at 31 December 2011 (31 December 2010: twelve). In each case, valuation was based on the latest available annual financial statements.

70 (2010: 68) subsidiaries with minimal business volume or no business operations were not included in the consolidation. The unconsolidated subsidiaries and the associates not accounted for using the equity method are not material to the financial position and financial performance of the KION Group, both individually and in the aggregate.

Due to certain circumstances, the following fully consolidated companies are exempt from the requirement to prepare annual financial statements and management reports in accordance with sections 264 (3) and 264b HGB on account of their inclusion in the consolidated financial statements:

German entities exempted from disclosure requirements

Entities exempted	Head office
KION Holding 2 GmbH	Wiesbaden
Klaus Pahlke GmbH & Co. Fördertechnik KG	Haan
Schrader Industriefahrzeuge GmbH & Co. KG	Essen
LMH Immobilien GmbH & Co. KG	Aschaffenburg
LMH Immobilien Holding GmbH & Co. KG	Aschaffenburg

A detailed overview of all the direct and indirect shareholdings of KION Holding 1 GmbH is presented in the list of shareholdings in the annex to these notes.

[5] Acquisitions

Voltas Material Handling Private Limited

In April 2011, the KION Group and Voltas Limited, Mumbai, India, together established a company to develop, manufacture, sell and service forklift trucks and warehouse trucks. This company, which trades under the name of Voltas Material Handling Private Limited, Mumbai, India ('VMH'), acquired the forklift truck and warehouse technology business of Voltas Limited on 1 May 2011. KION Holding 1 GmbH indirectly holds 66 per cent of the share capital and voting rights in VMH via Linde Material Handling Asia Pacific Pte. Ltd., Singapore.

As a KION Group brand that manufactures in India, Voltas will focus most of its efforts on this market. Its product range includes warehouse trucks, diesel trucks and electric forklift trucks with load capacities of between 1.5 tonnes and 16 tonnes. VMH has a network of 25 branches and authorised dealers throughout India. Since becoming part of the KION Group, VMH has in eight months generated revenue of €22,027 thousand and earned net income of roughly €19 thousand. It is not possible to calculate the revenue and net income that would have been earned if VMH had been acquired at the beginning of the reporting period because no reliable IFRS figures are available for the period prior to April 2011.

A total of 131 Voltas Limited employees were taken on.

The incidental acquisition costs incurred by this business combination amounted to €780 thousand and have been recognised as an expense for the current period and reported as administrative expenses on the face of the consolidated income statement.

Owing to further contractual arrangements, the newly established company has been fully consolidated and, consequently, a liability of €8,920 thousand was recognised at the acquisition date. This estimated fair value also represents the upper limit for the purchase price. This purchase price obligation may decrease consistent with defined key figures. The table below shows the provisional impact of the acquisition of Voltas Limited's forklift truck and warehouse technology business on the consolidated financial statements of KION Holding 1 GmbH.

Impact of the acquisition of VMH on the financial position of the KION Group

€ thousand	Fair value at the acquisition date
Goodwill	14,700
Other intangible assets	5,102
Property, plant and equipment	974
Deferred taxes (net)	2,306
Inventories	4,312
Trade receivables	3,040
Other assets	32
Total assets	30,465
Provisions	1,199
Liabilities	4,205
Total liabilities	5,404
Total net assets	25,061
Consideration transferred	25,061
thereof: paid in cash	16,141

The gross amounts of the receivables acquired as part of this transaction, which largely constitute trade receivables, totalled €3,164 thousand. At the acquisition date it was estimated that €70 thousand of these trade receivables was irrecoverable. The goodwill arising from the acquisition of VMH is expected to be tax deductible.

Other acquisitions

The dealer Cailotto Carrelli S.p.A., Verona, Italy (100 per cent of the company's share capital and voting rights) was acquired on 4 April 2011.

In addition, by acquiring 100 per cent of the share capital and voting rights in Sterling Mechanical Handling Ltd., Heswall, United Kingdom, the remaining share capital and voting rights (51 per cent) in the dealer Linde Sterling Ltd., Basingstoke, United Kingdom, were acquired effective 15 June 2011.

The carrying amount of the equity investment in Linde Sterling Ltd. immediately prior to the acquisition date was €3,238 thousand. As a result of the remeasurement of the equity investment (49 per cent) on the date of acquisition, €4,102 thousand was recognised in the income statement and reported as profit from equity investments.

Furthermore, the newly established company OOO "Linde Material Handling Rus", Moscow, Russian Federation, acquired the business of the dealer Liftec in Russia on 2 December 2011. The consideration paid included trade receivables in the amount of €5,039 thousand that were offset, a cash payment of €4,903 thousand and contingent consideration with a fair value of €2,879 thousand. This estimated fair value at the acquisition date also represents the upper limit for the purchase price. The contingent consideration may be reduced in line with defined revenue targets for 2012 and 2013 and is payable in 2014 if targets are met.

The incidental acquisition costs incurred by these business combinations total €1,720 thousand and have been recognised as an expense for the current period and reported as administrative expenses in the consolidated income statement.

The table below shows the overall impact of these acquisitions on the consolidated financial statements of KION Holding 1 GmbH based on the provisional figures available at the respective acquisition date.

Impact of the other acquisitions on the financial position of the KION Group

€ thousand	Fair value at the acquisition date
Goodwill	16,710
Other intangible assets	8,556
Property, plant and equipment	15,704
Deferred taxes (net)	290
Inventories	5,967
Trade receivables	8,079
Cash and cash equivalents	23
Other assets	1,702
Total assets	57,030
Provisions	1,449
Liabilities	25,360
Deferred taxes (net)	525
Total liabilities	27,334
Total net assets	29,696
Consideration transferred	29,696
thereof: paid in cash	16,798

Revenue increased by €35,720 thousand as a result of the remaining acquisitions. The net loss reported for 2011 contains a loss of approximately €70 thousand for the entities acquired. If these business combinations had been completed by 1 January 2011, this would have had no material impact on either the revenue or the net loss reported by the KION Group.

The purchase price allocations for the acquisitions described above were only provisional as at 31 December 2011 because some details had not yet been fully evaluated. Goodwill represents the strategic, technological and geographical synergies that the KION Group is able to derive from the business combinations. None of the goodwill arising from the other acquisitions is currently tax deductible.

[6] Currency translation

The financial statements in foreign currencies are translated in accordance with the functional currency concept (IAS 21 'The Effects of Changes in Foreign Exchange Rates'). The functional currency is the currency of the primary economic environment in which a company operates. The closing-rate method is used for currency translation.

The assets and liabilities of foreign subsidiaries, including goodwill, are translated at the middle spot exchange rate, i.e. at the average of the bid or offer rates on the reporting date. Income and expenses are translated at the average rate for the year. With the exception of income and expenses recognised as other comprehensive income (loss), equity is recognised at historical rates. The resulting translation differences are not recorded in income but are recognised in other comprehensive income (loss) until subsidiaries are disposed of.

Transactions of the consolidated companies in foreign currencies are translated into the relevant company's functional currency at the rate prevailing on the transaction date. On the reporting date, monetary items are translated at the closing rate, and non-monetary items are translated at the rate prevailing on the transaction date. Currency translation differences are recorded in income and included in other income/expenses.

The following translation rates were used for currencies that are material to the financial statements:

Major foreign currency rates in €

	Average rate		Closing rate	
	2011	2010	2011	2010
Australian dollar (AUD)	1.3480	1.4440	1.2683	1.3075
Brazilian real (BRL)	2.3273	2.3348	2.4142	2.2203
Chinese yuan (CNY)	9.0018	8.9863	8.1551	8.8173
Pound sterling (GBP)	0.8680	0.8584	0.8343	0.8575
Polish zloty (PLN)	4.1210	3.9941	4.4675	3.9666
Swiss franc (CHF)	1.2327	1.3815	1.2154	1.2496
Czech koruna (CZK)	24.5807	25.2775	25.5990	25.0415
Hungarian forint (HUF)	279.3808	275.3971	315.5400	278.3900
US dollar (USD)	1.3929	1.3275	1.2957	1.3380

[7] Accounting policies

The consolidated financial statements are prepared based on the financial statements of the parent and the consolidated subsidiaries, which are prepared in accordance with uniform KION Group accounting policies.

Revenue recognition

Revenue is the fair value received for the sale of products and services and lease income (excluding VAT) after deduction of trade discounts and rebates. In accordance with IAS 18, revenue is recognised when it is sufficiently probable that a future economic benefit will flow to the company and that benefit can be reliably measured. Additional criteria also apply, depending on each individual transaction, such as:

Sale of goods

With the exception of items classified as 'sale with risk', revenue from the sale of goods is recognised when the KION Group delivers goods to a customer, the goods are accepted by the customer and the flow of benefits to the Group is considered to be probable. If a customer is expected to accept goods but has yet to do so, the corresponding revenue is only recognised when the goods are accepted. Appropriate provisions are recognised for risks relating to the sale of goods. In the case of revenue from agreements classified as 'sale with risk', the revenue is deferred over the term of the agreement if the risks and rewards remain substantially with the KION Group. The term 'sale with risk' is discussed in the following section and under 'Leases' below.

Rendering of services

Revenue from services is recognised in the year in which the services are rendered. For services provided over several periods, revenue is recognised in accordance with the proportion of the total services rendered in each period (stage of completion). Unrealised revenue from long-term service agreements is therefore deferred over the average term of the agreements concerned and recognised in line with progressive cost trends.

Revenue from financial service transactions is recognised in the amount of the sales value of the leased asset if classified as a finance lease and in the amount of the lease payments if classified as an operating lease. As part of the financial services business, industrial trucks are also sold to finance partners who then enter into leases directly with the end customer (sale with risk). If significant risks and rewards remain with the KION Group as a result of an agreed residual value guarantee that accounts for more than 10 per cent of the asset's value or as a result of an agreed default guarantee, the proceeds from the sale are deferred and recognised as revenue on a straight-line basis over the term until the residual value guarantee or the default guarantee expires.

Interest income and royalties

Interest income is recognised proportionately in accordance with the effective interest method. Income from royalties is deferred in accordance with the substance of the relevant agreements and recognised pro rata.

Information on the deferral of lease income is contained in the disclosures on the accounting treatment of leases.

Cost of sales

The cost of sales comprises the cost of goods and services sold and includes directly attributable material and labour costs as well as directly attributable overhead, including depreciation of production equipment and amortisation of certain intangible assets, as well as write-downs of inventories. Cost of sales also includes additions to warranty provisions, which are recognised in the amount of the estimated cost at the date on which the related product is sold.

Government grants

Government grants are recognised at fair value provided that the Group has satisfied the necessary conditions for receiving the grant. Grants not related to capital expenditures are recognised in the income statement, under other income, in the period in which the expense intended to be covered by the grant is incurred. Grants for capital expenditures are deducted from the cost of the asset concerned and result in a corresponding reduction in depreciation over the subsequent periods.

Financial income and expenses

Net financial income mainly consists of interest expense on financial liabilities, interest income from financial receivables, gains and losses on financial instruments recognised through profit or loss, exchange rate gains and losses on financial activities and the interest expense on pension provisions. The expected return on plan assets relating to pension provisions is also included in financial income.

Interest income and expense are recognised in profit and loss in accordance with the effective interest method. The effective interest method is used for calculating the amortised cost of a financial asset or financial liability and the allocation of interest income and interest expense over the relevant periods. The effective interest rate is the interest rate at which the estimated future payments (including all fees that are part of the effective interest rate, transaction costs and other premiums and discounts) are discounted to the net carrying amount of the financial asset or liability over the expected term of the financial instrument.

Dividends are recognised in income when a resolution on distribution has been passed. They are reported in the income statement under other financial income/expenses.

Goodwill

Goodwill has an indefinite useful life and is not amortised. Instead, it is tested for impairment in accordance with IAS 36 ('Impairment of Assets') at least once a year, and more frequently if there are indications that the asset might be impaired.

Impairment testing is performed at the level of the individual cash-generating units (CGUs) or groups of CGUs. A CGU is defined as the smallest identifiable group of assets that generates cash inflows from continuing use that are largely independent of the cash inflows from other assets or groups of assets. CGUs are generally based on the lowest level of an entity at which – for internal management purposes – the management systematically monitors and controls the contribution to earnings made by the assets concerned, including goodwill. However, a CGU may not be larger than an operating segment as defined in IFRS 8 'Operating Segments'. In particular, CGUs are considered to be clearly defined and independent if the entity's management has prepared independent forecasts relevant to decision-making for the individual CGUs.

For the purposes of internal and external reporting, the activities of the KION Group are broken down into the LMH, STILL and Other segments on the basis of their characteristics and risk profile.

The relevant CGUs for the purpose of goodwill impairment testing are the LMH and STILL segments and the VMH CGU, which is assigned to the Other segment, as the structure of the internal reporting and management system, including the decision-relevant forecasts by the KION Group, is based on these CGUs.

The recoverable amount of a CGU is determined by calculating its value in use on the basis of the discounted cash flow method. The cash flows used in the calculation are the operating cash flows taken from financial forecasts approved by KION's management and also used for internal management purposes. The cash flows forecast for the next five years are included in the calculation for the impairment test in accordance with IAS 36.33 (b). The financial forecasts are based on assumptions relating to the development of the global economy, commodity prices and exchange rates. The budget for 2012, the medium-term planning for 2013 to 2014 and the market forecasts for 2015 to 2016 were used to determine the cash flows. Cash flows beyond the five-year planning horizon were extrapolated for the LMH and STILL CGUs using a growth rate of 1 per cent (2010: 1 per cent). A growth rate of 2 per cent for VMH was used for determining cash flows into perpetuity to reflect forecasted trends for the high-growth market of India.

CGU cash flows are discounted using a weighted average cost of capital (WACC) that reflects current market assessments of the specific risks to individual CGUs. The underlying capital structure for the LMH and STILL CGUs is determined by comparing peer group companies in the same sector. The beta factor derived from the peer group was 1.03 (2010: 1.09). Yield curve data from the European Central Bank as at 31 December 2011 was used to determine a risk-free interest rate; this interest rate was 3.40 per cent (2010: 3.45 per cent). The market risk premium taken from empirical studies of the capital markets by the Institute of Public Auditors in Germany (IDW) was set at 5.5 per cent, which was unchanged in 2010 and reflects the increased uncertainty currently to be observed in the capital markets. A country risk premium was not taken into consideration for the LMH and STILL CGUs because the KION Group mainly operates in the European market. The risk-adjusted cost of borrowing before tax was based on an interest rate of 5.3 per cent (2010: 5.5 per cent). A leverage ratio of 25.4 per cent (2010: 32.2 per cent) was calculated based on the capital structure determined for the peer group.

The pre-tax interest rate determined on the basis of these parameters and used to discount the estimated cash flows was 10.5 per cent for LMH and 10.4 per cent for STILL (7.7 per cent after tax for both LMH and STILL). The interest rates determined in 2010 for LMH and STILL were 10.3 per cent before tax and 7.6 per cent after tax. A country-specific discount rate was determined for the VMH CGU of 14.6 per cent before tax and 11.0 per cent after tax.

Goodwill as at 31 December 2011 had been allocated as follows: €971,873 thousand to the LMH CGU (31 December 2010: €954,802 thousand), €552,208 thousand to the STILL CGU (31 December 2010: €552,208 thousand) and €13,915 thousand to the VMH CGU. The impairment test carried out as of 31 December 2011 did not reveal any need to recognise impairment losses for the existing goodwill of the LMH, STILL and VMH CGUs. Sensitivity analysis has enabled us to determine that no impairment losses need to be recognised for goodwill, even if key assumptions vary within realistic limits.

Other intangible assets

Other purchased intangible assets with a finite useful life are carried at cost less all cumulative amortisation and all cumulative impairment losses. If events or market developments suggest impairment has occurred, impairment tests are carried out on the carrying amount of items classified as other intangible assets with a finite useful life. The carrying amount of an asset is compared with its recoverable amount, which is defined as the higher of its value in use and its fair value net of costs to sell. If the reasons for recognising impairment losses in the past no longer apply, impairment losses not exceeding the amortised cost of the assets are reversed.

Other intangible assets with an indefinite useful life are carried at cost and are mainly capitalised brand names. As of 31 December 2011, the brand names had been allocated as follows: €477,182 thousand to the LMH CGU (31 December 2010: €468,400 thousand) and €115,700 thousand to the STILL CGU (31 December 2010: €115,700 thousand). Brand names are not amortised provided they have been established in the market for a number of years and there is no foreseeable end to their useful life. In accordance with IAS 36, they are tested for impairment at least once a year or whenever there are indications that the asset might be impaired. The impairment test is performed in the same way as the impairment test for goodwill. Assessments of indefinite useful life are carried out in each year.

The brand name obtained from the acquisition of VMH amounted to €1,497 thousand as of 31 December 2011 and is reported in the Other segment. The VMH brand name has a limited useful life of five years and is therefore not subject to IAS 36.

Development costs are capitalised if the following can be demonstrated:

- the technical feasibility of the intangible asset;
- the intention to complete the intangible asset and use or sell it;
- the ability to use or sell the intangible asset;
- the extent to which the intangible asset is expected to generate future economic benefits;
- the availability of adequate technical, financial and other resources to complete the development and to use or sell the intangible asset; and
- the ability to reliably measure the expenditure attributable to the intangible asset during its development.

Capitalised development costs include all costs and overhead directly attributable to the development process. Once they have been initially capitalised, these costs and internally generated intangible assets – particularly internally generated software – are carried at cost less cumulative amortisation and cumulative impairment losses. Internally generated intangible assets are not qualifying assets so finance costs are not capitalised. All non-qualifying research and development costs are expensed as incurred and reported on the income statement under research and development costs together with the amortisation on capitalised development costs.

The following useful lives are applied in determining the carrying amounts of other intangible assets:

Useful life of other intangible assets

	Years
Customer relationships/client base	10
Technology	10
Development costs	5-7
Patents and licences	3-15
Software	3-8

Leases

As part of the financial services business, companies in the KION Group enter into leases as lessors and as lessees. In line with IAS 17, leases are classified as finance leases if substantially all of the risks and rewards incidental to ownership of the leased asset are transferred to the lessee. All other leases are classified as operating leases, again in accordance with IAS 17.

Sales leases

KION Group companies lease equipment, mainly various industrial trucks, to their customers in order to promote sales. The leases may be of a short-term or long-term nature.

For long-term leases, industrial trucks are generally sold to leasing companies. The assets are then either leased back by KION Group companies and sub-leased to customers (described below as 'sale and leaseback sub-leases') or the leasing company itself enters into the lease with the customer (described below as 'sales with risk'). Long-term leases generally have a term of four to five years.

Short-term leases are entered into directly with customers, with economic ownership of the leased assets remaining with the KION Group companies. The assets are reported as leased assets as a separate item on the face of the statement of financial position. Short-term leases usually have a term of one day to one year.

If a KION Group company enters into a finance lease as the lessor, the future lease payments to be paid by the lessee are recognised as lease receivables at an amount equal to the net investment in the lease. Interest income is allocated to each reporting period in order to ensure a constant return on the outstanding net investment in the lease.

If the economic ownership of leased assets remains with a KION Group company as the lessor under an operating lease, the assets are reported as leased assets in a separate item on the face of the statement of financial position. The leased assets are carried at cost and depreciated in accordance with the accounting policies for property, plant and equipment. Lease-related income is recognised on a straight-line basis over the terms of the lease.

If the risks and rewards incidental to sale and leaseback sub-leases are substantially borne by KION Group companies, the corresponding assets are reported as non-current leased assets and are depreciated over the term of the underlying leases. If substantially all of the risks and rewards are transferred to the end customer, a corresponding lease receivable is recognised. Long-term customer leases are funded for terms that match those of the leases; funding items are recognised as lease liabilities.

As part of the financial services provided by the Group, industrial trucks are also sold to finance partners who then enter into leases directly with end customers.

If KION Group entities provide material residual value guarantees or a customer default guarantee, these transactions, which are classified as sale agreements under civil law, are recognised in accordance with the provisions on lessors with operating leases in conjunction with the IFRS principles for revenue recognition ('sale with risk'). Accordingly, the vehicles are recognised as assets in the statement of financial position at their cost on the date of the sale and depreciated to their guaranteed residual value, or zero, over the term of the lease between the finance partner and end customer. If the KION Group provides a residual value guarantee, a lease liability equivalent to the residual value obligation is recognised.

Procurement leases

In addition to entering into leases for sales purposes, KION Group companies also lease buildings, machinery, office furniture and operating equipment for their own use, primarily using operating leases. The corresponding lease payments are recognised in the income statement on a straight-line basis over the term of the lease.

KION Group companies also lease assets for their own use using finance leases. In this case, the lesser of the fair value of the leased asset or the present value of future lease payments is recognised at the inception of the lease under leased assets. A corresponding liability to the lessor is recognised as a lease liability in the statement of financial position.

Leased assets are depreciated over the shorter of their useful life or the term of the lease, unless title to the leased assets passes to the lessee when the lease expires, in which case the leased assets are depreciated and the lease liabilities are reversed over the useful life of the leased assets.

The difference between total lease liabilities and the fair value of leased assets represents the finance charge which is recognised in the income statement over the term of the leases at a constant rate of interest on the outstanding balance in each period.

At the end of the lease term, the leased assets are either returned or purchased, or the contract is extended.

Other property, plant and equipment

Property, plant and equipment are carried at cost less straight-line depreciation and impairment losses. The cost of internally generated machinery and equipment includes all costs directly attributable to the production process and an appropriate portion of production overhead. This includes production-related depreciation and proportionate costs for administration and social insurance / employee benefits.

The cost of property, plant and equipment is reduced by the amount of any government grants received. Expenses for maintenance and repairs are recognised in income to the extent that they are not required to be capitalised. Borrowing costs are capitalised for certain items of property, plant and equipment whose acquisition or production exceeds one year and the definition of a qualifying asset is met. As was the case in the previous year, there were no qualifying assets in 2011.

Depreciation of property, plant and equipment is recognised on a straight-line basis and reported in functional costs. The useful lives and depreciation methods are reviewed annually and adjusted to reflect changes in conditions.

The following useful lives are applied in determining the carrying amounts of items of property, plant and equipment:

Useful life of other property, plant and equipment

	Years
Buildings	10-25
Plant and machinery	6-15
Office furniture and equipment	3-15

If there are certain indications of impairment, property, plant and equipment assets are tested for impairment by comparing the residual carrying amount of the assets with their recoverable amount, which is defined as the higher of value in use and fair value less costs to sell. If the residual carrying amount is greater than the recoverable amount, an impairment loss is recognised for the asset.

The KION Group calculates the recoverable amount primarily on the basis of value in use. In determining value in use, the expected future cash flows are discounted using a risk-adjusted discount rate, taking into account the current and future level of earnings and segment-specific, technological, economic and general trends.

If an impairment test for an item of property, plant and equipment is performed at the level of a cash-generating unit to which goodwill is allocated and results in the recognition of an impairment loss, first the goodwill and, subsequently, the assets must be written down in proportion to their relative carrying amounts. If the reason for an impairment loss recognised in prior years no longer applies, impairment losses not exceeding the amortised cost of the asset concerned are reversed. This does not apply to goodwill.

Equity investments

In accordance with the equity method, associates and joint ventures are measured as the proportion of the interest in the equity of the investee. They are initially carried at cost. In subsequent periods, the KION Group's interest in the profit or loss generated after acquisition is recognised in income. Other changes in the equity of associates and joint ventures are recognised in other comprehensive income (loss) in the consolidated financial statements in proportion to the Group's interest in the associate or joint venture.

If the Group's interest in the losses made by an associate or joint venture exceeds the carrying amount of the proportionate equity attributable to the Group, no additional losses are recognised. Any goodwill arising from the acquisition of an associate or joint venture is included in the carrying amount of the investment in the associate or joint venture. When an associate or joint venture is sold, the Group's interest in its goodwill is taken into account in determining the gain or loss on disposal.

If there is evidence that an associate or joint venture may be impaired, the carrying amount of the investment in question is tested for impairment.

Other financial assets

The investments in non-consolidated affiliated companies and (long-term) equity investments that are reported in other non-current financial assets are carried at cost less impairment losses, as observable fair values are not available and reliable results cannot be obtained using other permitted measurement techniques. At present there is no intention to sell these financial instruments. At each reporting date, financial assets or groups of financial assets are tested for impairment. Impairment losses are recognised in income as appropriate.

Primary financial assets are initially recognised and derecognised in the financial statements on their settlement dates.

Under IAS 39 ('Financial Instruments: Recognition and Measurement'), securities allocated to current or non-current financial assets are classified according to those carried at fair value through profit and loss (FAHfT), available for sale (AfS) and held to maturity (HtM).

The KION Group did not designate any securities as carried at fair value through profit and loss (FAHfT) in the reporting year. The FAHfT category therefore only includes financial derivatives that do not form part of a formally documented hedge.

Available-for-sale financial instruments (AfS) are carried at fair value. Equity investments for which no market price is available, are recorded at cost. Unrealised gains and losses, including deferred taxes, are reported in other comprehensive income (loss) until they are realised.

Carrying amounts are tested for impairment on every reporting date and whenever indications of impairment arise. If there is an objective indication of impairment (such as a borrower being in significant financial difficulties), an impairment loss must be recognised directly in the income statement.

If objective facts in favour of reversing impairment losses are present on the reporting date, reversals are recognised in an appropriate amount. Reversals may not exceed the amortised cost that would have been recorded if the impairment loss had not been recognised. In the case of debt instruments, reversals of impairment losses are recognised in the income statement.

Held-to-maturity financial assets are carried at amortised cost less impairment losses in accordance with the effective interest method.

Income taxes

In the consolidated financial statements, current and deferred taxes are recognised on the basis of the tax laws of the jurisdictions involved. Deferred taxes are recognised in other comprehensive income (loss) if they relate to transactions also recognised in other comprehensive income (loss).

Deferred tax assets and liabilities are recognised in accordance with the liability method for all temporary differences between the IFRS carrying amounts and the tax base, as well as for temporary consolidation measures.

Deferred tax assets also include tax refund claims that arise from the expected utilisation of existing tax loss carryforwards and interest carryforwards in subsequent years and whose utilisation is reasonably certain according to current forecasts. On the basis of this estimate, deferred tax assets were recognised on certain interest carryforwards for the first time in 2010.

Deferred taxes are determined on the basis of the tax rates that will apply or are expected to apply at the realisation date in accordance with the current legal situation in each country concerned. In accordance with the provisions in IAS 12, deferred tax assets and liabilities are not discounted.

Deferred tax assets are offset against deferred tax liabilities to the extent that they have the same maturity and relate to the same taxation authority.

Inventories

Inventories are carried at the lower of cost and net realisable value.

The acquisition costs of raw materials and merchandise are calculated on the basis of an average.

The cost of finished goods and work in progress includes direct costs and an appropriate portion of the material and production overhead and production-related depreciation directly attributable to the production process. Administrative costs and social insurance / employee benefits are included to the extent that they are attributable to the production process. Borrowing costs as defined by IAS 23 are not a component of cost as inventories are not qualifying assets as defined by IAS 23.4. The amount recognised is an average value or a value determined in accordance with the FIFO method.

Net realisable value is the selling price that can be realised less the estimated costs of completion and the estimated costs necessary to make the sale.

Write-downs are recognised for inventory risks resulting from duration of storage, impaired recoverability, etc. Write-downs are reversed up to a maximum of cost if the reasons for their recognition no longer apply.

Receivables

In the first period they are recognised, receivables and other assets are carried at fair value including directly attributable transaction costs. In subsequent periods they are measured at amortised cost using the effective interest method. Appropriate valuation allowances are recognised for identifiable individual risks. Low-interest or non-interest-bearing receivables due in more than one year are carried at their present value.

Derivative financial instruments

Derivative financial instruments comprise currency forwards and interest-rate swaps and are used for hedging purposes to mitigate exchange-rate and interest-rate risks.

In accordance with IAS 39 (Financial Instruments: Recognition and Measurement), all derivative financial instruments are measured at their fair value irrespective of an entity's purpose or intention in entering into the derivative contract. Changes in the fair value of derivative financial instruments in a formally documented hedge are reported in the income statement (for fair value hedges) or in other comprehensive income (loss) (for cash flow hedges).

The KION Group currently only uses cash flow hedges for exchange-rate and interest-rate risks.

In the case of cash flow hedges, derivatives are employed to hedge future cash flow risks from existing underlying transactions or planned transactions. The effective portion of changes in the fair value of derivatives is initially recognised in other comprehensive income (loss), and is subsequently reclassified to the income statement when the revenue from the corresponding underlying transaction is realised. The ineffective portion of the changes in fair value is recognised immediately in net financial income/expenses.

If the criteria for hedge accounting are not satisfied, changes in the fair value of derivative financial instruments are recognised in the income statement.

In the case of hedges of net investments in foreign subsidiaries, the translation risks resulting from investments with a different functional currency are hedged. Unrealised gains and losses on hedging instruments are reported in other comprehensive income (loss) until the company is sold. In the past financial year, KION Group companies have not entered into any hedges for net investments in foreign subsidiaries.

Further information on risk management and accounting for derivative financial instruments can be found under note [33].

Retirement benefit obligation

The retirement benefit obligation is calculated in accordance with the projected unit credit method. Future pension obligations are measured on the basis of the pro rata vested benefit entitlements as at the reporting date and discounted to their present value. The calculations include assumptions about future changes in certain parameters, such as expected salary and pension increases and biometric factors affecting the amount of future benefits. Pension provisions are reduced by the fair value of the plan assets used to cover the Group's benefit obligations. Plan assets are measured at fair value.

Actuarial gains and losses, including deferred taxes, are recognised in other comprehensive income (loss). The cost of additions to pension provisions is allocated to functional costs. The interest cost on pension obligations and the expected return on plan assets are reported in net financial income/expenses. Further details can be found in note [26].

Other provisions

Other provisions are recognised when the Group has a legal or constructive obligation to a third party as the result of a past event that is probable to lead to a future outflow of resources and that can be reliably estimated. A provision is recognised in the amount of the mean of the range of probabilities. Measurement includes indirect and direct costs.

Provisions for identifiable risks and contingent liabilities are recognised in the amount that represents the best estimate of the cost required to settle the obligations existing on the reporting date. Recourse claims are not taken into account. The settlement amount also includes estimated future cost increases as of the reporting date. Provisions with a maturity of more than twelve months are discounted using the standard market interest rate. The discount rate is a before-tax rate that reflects current market expectations for the time value of money and the specific risks inherent in the liability. Accrued interest is recognised in interest expense.

Warranty provisions are recognised on the basis of past or estimated future claim statistics. Individual provisions are recognised for claims that are known to the Group. The corresponding expense is recognised in cost of sales at the date on which the revenue is recognised.

Provisions for expected losses from onerous contracts and other business obligations are measured on the basis of the work yet to be performed.

A restructuring provision is recognised when a KION Group company has prepared a detailed, formal restructuring plan and this plan has raised a valid expectation in those affected that the company will carry out the restructuring by starting to implement that plan or announcing its main features to those affected by it. The measurement of a restructuring provision only includes the direct expenditures arising from the restructuring and not associated with the ongoing activities of the company concerned.

Shareholder loan, financial liabilities, other financial liabilities, trade payables

These liabilities are initially recognised at fair value at the time they are entered into. Directly attributable transaction costs are deducted for all financial liabilities that are not subsequently designated as at fair value through profit or loss.

The shareholder loan, non-current financial liabilities and other financial liabilities are then carried at amortised cost. Any differences between historical cost and the settlement amount are recognised in accordance with the effective interest method.

Assumptions and estimates

The preparation of the IFRS consolidated financial statements requires the use of assumptions and estimates for certain line items that affect recognition and measurement in the statement of financial position and the income statement. The actual amounts recognised may differ from these estimates. Estimates are applied in particular when:

- in assessing the need for and the amount of impairment losses on intangible assets, property, plant and equipment and inventories;
- in determining the useful life of non-current assets;
- in classifying leases;
- recognising and measuring defined benefit pension obligations, provisions for tax and other provisions; and
- in assessing the recoverability of deferred tax assets.

Goodwill is tested for impairment annually at the level of the cash-generating unit to which goodwill is allocated, by considering the Group's three-year planning combined with the growth forecasts for 2015 to 2016 and assuming division-specific growth rates for the period thereafter. Any material changes to these factors might result in the recognition of impairment losses. Further information on goodwill can be found in note [16].

Information on leases can be found in the sections on sales leases and procurement leases in this note.

Defined benefit pension obligations are calculated on the basis of actuarial parameters. As differences due to actuarial gains and losses are recorded in other comprehensive income (loss), any change in these parameters would not affect the net profit for the current period. For further details about sensitivity analysis of the impact of certain assumptions, please refer to the information about provisions in note [26].

Significant estimates are involved in calculating provisions for tax. These estimates may change on the basis of new information and experience. Where necessary, the KION Group's accounting departments receive assistance from external legal advisers and tax consultants when making the estimates required.

The recognition and measurement of other provisions is based on an estimate of the probability of the future outflow of resources, supplemented by past experience and the circumstances known to the Group at the reporting date. Accordingly, the actual outflow of resources for a given event may be different from the amount recognised in other provisions. Further details can be found in note [29].

Deferred tax assets on tax loss carryforwards and interest carryforwards are recognised on the basis of an estimate of the future recoverability of the tax benefit, i.e. an assumption as to whether sufficient taxable income or tax relief will be available against which the carryforwards can be utilised. The actual amount of taxable income in future periods, and hence the actual utilisation of tax loss carryforwards and interest carryforwards, may be different from the estimates made when the corresponding deferred tax assets were recognised.

Changes are recognised in profit or loss when they become known and assumptions are adjusted accordingly.

Notes to the consolidated income statement

[8] Revenue

The revenue earned by the KION Group in the year under review broken down by product category is as follows:

Revenue by product category		
€ thousand	2011	2010
New business	2,364,235	1,775,628
Hydraulics	172,662	119,901
Service offering	1,831,498	1,638,945
- After sales	1,065,731	970,668
- Rental business	441,152	402,361
- Used trucks	218,982	187,246
- Other	105,633	78,670
Total revenue	4,368,395	3,534,474

Further information on revenue can be found in note [36] Segment report.

[9] Other income

The breakdown of other income is as follows:

Other income		
€ thousand	2011	2010
Foreign currency exchange rate gains	22,600	18,554
Remeasurement of purchase price obligations	11,971	0
Profit from release of deferred lease profits	6,886	6,952
Income from reversal of provisions	6,638	5,038
Rental income	2,155	2,231
Gains on disposal of non-current assets	1,381	1,077
Gains from revaluation of non-current assets	0	1,546
Sundry income	29,872	24,187
Total other income	81,503	59,585

The foreign currency exchange rate gains and losses result from the measurement of financial receivables and liabilities denominated in foreign currency and the measurement of the related derivatives. The year-over-year increase in foreign currency exchange rate gains and losses (see also note [10] Other expenses) is primarily attributable to more volatile exchange rates compared with 2010.

The remeasurement of purchase price obligations relates to shares held for two UK dealers. The gains on the remeasurement of purchase price obligations result from the significantly improved market environment and the resulting increase in the value of the shareholdings.

[10] Other expenses

The breakdown of other expenses is as follows:

Other expenses		
€ thousand	2011	2010
Impairment of non-current assets	27,032	8,522
Foreign currency exchange rate losses	19,467	16,949
Losses on disposal of property, plant and equipment	7,963	5,966
Sundry other expenses	15,581	14,442
Total other expenses	70,043	45,879

The impairment recognised on non-current assets in the reporting year comprised impairment losses of €10,261 thousand on intangible assets (2010: €8,464 thousand) and impairment of €16,771 thousand on other property, plant and equipment (2010: €58 thousand). The loss was largely caused by the planned transfer of production.

Gains and losses on foreign currency exchange rate differences (gains are presented in Other income) include losses of €188 thousand on derivative financial instruments used to hedge exchange-rate risk resulting from our operations (2010: €3,947 thousand). These losses on derivatives are offset by gains on the currency translation of the corresponding underlying transactions.

[11] Share of profit (loss) of equity investments

The share of profit of equity investments amounted to €11,192 thousand in the reporting year (2010: €3,569 thousand). This amount includes income of €4,102 thousand from the remeasurement of an existing equity investment of 49 per cent held in Linde Sterling Ltd., Basingstoke, United Kingdom, for which a controlling influence was obtained following the acquisition of the remaining shares. Further details can be found in note [19].

[12] Financial income

Financial income is comprised of the following:

Financial income		
€ thousand	2011	2010
Interest income from leases	24,414	25,528
Foreign currency exchange rate gains (financing)	23,149	36,141
Return on pension plan assets	22,732	23,247
Other interest and similar income	3,369	3,433
Total financial income	73,664	88,349

The interest income from leases relates to the interest portion of lease payments in financial services transactions in which KION Group companies operate as the lessor (finance leases).

The foreign currency exchange rate gains include gains on hedging transactions amounting to €22,883 thousand (2010: €36,048 thousand).

The return on pension plan assets item shows the expected return on plan assets used to fund pension obligations.

[13] Financial expense

The financial expense is comprised of the following:

Financial expense		
€ thousand	2011	2010
Interest expense from loans	135,737	167,347
Foreign currency exchange rate losses (financing)	52,264	53,877
Interest cost of defined benefit obligation	42,436	41,434
Interest cost of leases	37,738	35,951
Interest cost of shareholder loan	27,882	27,882
Interest expense from corporate bond	25,395	–
Amortisation of finance costs	11,359	8,333
Interest cost of non-current financial liabilities	2,574	3,263
Other interest expense and similar charges	10,324	16,318
Total financial expense	345,709	354,405

Interest expense include interest cost of €117,273 thousand arising from variable-rate loan liabilities under the senior facilities agreement (2010: €129,260 thousand) and losses of €18,464 thousand on interest-rate swaps (2010: €38,087 thousand).

The foreign currency exchange rate losses include a loss of €19,022 thousand on the translation of a foreign-currency loan denominated in US dollars (2010: €38,219 thousand) and losses of €31,843 thousand on derivative financial instruments (2010: €15,641 thousand).

The interest cost of the defined benefit obligation is the annual interest expense in connection with the change in the non-current pension obligations.

The interest cost of leases relates to the interest portion of lease payments in financial services transactions in which risks and rewards are borne by KION Group companies as the lessee (finance leases). Sale-finance leaseback-operating sub-leases (SALB-FL-OL) incurred interest expense of €19,587 thousand (2010: €16,615 thousand). This interest expense was not directly offset by any interest income. The interest income is a component of the lease payments reported within revenue.

[14] Income taxes

The income tax expense of €34,041 thousand (2010: income of €34,722 thousand) consisted of €49,349 thousand (2010: €14,997 thousand) in current tax expense and €15,308 thousand (2010: €49,719 thousand) in deferred tax income. The current tax expense includes expenses of €2,602 thousand (2010: income of €11,868 thousand) relating to previous financial years.

At the reporting date there were income tax assets of €4,953 thousand receivable from tax authorities (2010: €4,550 thousand) and income tax liabilities of €15,439 thousand (2010: €6,661 thousand).

Deferred taxes are recognised for temporary differences between the tax base and IFRS carrying amounts. Deferred taxes are determined on the basis of the tax rates that will apply or are expected to apply at the realisation date in accordance with the current legal situation in each country concerned. The current corporate income tax rate in Germany is 15.0 per cent. Taking into account the average trade tax rate of 13.9 per cent and the solidarity surcharge (5.5 per cent of corporate income tax), the combined tax rate for companies in Germany was unchanged on 2010 at 29.8 per cent. The income tax rates for foreign companies used in the calculation of deferred taxes are between 10.0 per cent and 38.5 per cent (2010: 10.0 per cent and 37.8 per cent).

No deferred taxes have been recognised on differences of €100,146 thousand between the IFRS carrying amounts and the tax base for equity investments (outside basis differences) because the KION Group is in a position to manage the timing of the reversal of temporary differences and there are no plans to dispose of investments in the foreseeable future.

Deferred tax assets include the following items in the statement of financial position:

Deferred tax assets		
€ thousand	2011	2010
Intangible assets and property, plant and equipment	86,789	65,130
Financial assets	1	705
Current assets	34,697	26,485
Deferred charges and prepaid expenses	6,065	2,922
Provisions	101,669	88,501
Liabilities	200,678	163,136
Deferred income	46,386	47,953
Tax loss carryforwards and interest carryforwards	70,230	95,341
Offsetting	-284,552	-248,401
Total deferred tax assets	261,963	241,772

Deferred tax liabilities include the following items in the statement of financial position:

Deferred tax liabilities		
€ thousand	2011	2010
Intangible assets and property, plant and equipment	456,138	444,580
Financial assets	3,139	3,097
Current assets	113,340	97,701
Deferred charges and prepaid expenses	8,588	15
Provisions	29,838	28,837
Liabilities	9,749	8,003
Deferred income	2,814	1,098
Offsetting	-284,552	-248,401
Total deferred tax liabilities	339,054	334,930

The deferred tax liabilities essentially relate to the purchase price allocation in the acquisition of the KION Group, particularly for intangible assets and property, plant and equipment.

Deferred tax assets amounting to €211,398 thousand (2010: €161,119 thousand) have not been recognised because it is unlikely that the corresponding benefit can be utilised. Unrecognised deferred tax assets relate to tax loss carryforwards of €91,636 thousand (2010: €74,263 thousand), interest carryforwards of €116,060 thousand (2010: €81,844 thousand) and other temporary differences of €3,702 thousand (2010: €5,012 thousand).

Deferred taxes are recognised on tax loss carryforwards and interest carryforwards to the extent that sufficient future taxable income is expected to be generated against which the losses can be utilised. Of the deferred tax assets amounting to €9,198 thousand recognised on interest carryforwards for the first time in 2010, €2,243 thousand was written down in 2011 because, based on the information available at the reporting date, a lower amount was expected to be used in future. The total amount of unrecognised deferred tax assets relating to loss carryforwards of €91,636 thousand (2010: €74,263 thousand) concerns tax losses that can be carried forward indefinitely.

As of 31 December 2011, the KION Group's tax loss carryforwards in Germany amounted to €381,941 thousand (31 December 2010: €400,286 thousand) for corporate income tax and €263,525 thousand (31 December 2010: €288,910 thousand) for trade tax. There were also foreign tax loss carryforwards totalling €187,438 thousand (31 December 2010: €183,353 thousand).

As of 31 December 2011, the interest carryforwards in Germany that can be carried forward indefinitely amounted to €464,939 thousand (31 December 2010: €342,252 thousand).

The table below shows the reconciliation of expected income tax expense to effective income tax expense. The Group reconciliation is an aggregation of the individual company-specific reconciliations prepared in accordance with relevant local tax rates, taking into account consolidation effects recognised in income. The expected tax rate applied in the reconciliation is unchanged on 2010 at 29.8 per cent.

Income taxes

€ thousand	2011	2010
Earnings before taxes	-58,885	-231,420
Anticipated income taxes	17,548	68,894
Deviations due to the trade tax base	-3,087	-2,026
Deviations from the anticipated tax rate	13,560	3,289
Change in valuation allowance on deferred taxes	-9,765	-1,999
Losses for which deferred taxes have not been recognised	-17,372	-11,108
Change in tax rates and tax legislation	-1,404	-311
Interest carryforwards without the recognition of deferred taxes	-31,786	-34,073
Non-deductible expenses	-8,556	-14,608
Tax-exempt income	1,903	34
Tax relating to other periods	-2,602	11,868
Deferred taxes prior periods	5,001	16,055
Other	2,519	-1,293
Effective income taxes (current and deferred taxes)	-34,041	34,722

[15] Other income statement disclosures

The cost of materials rose by €530,162 thousand in the reporting year to €2,244,069 thousand (2010: €1,713,907 thousand).

Personnel expenses increased by €95,516 thousand in 2011 to €1,063,726 thousand (2010: €968,210 thousand). Personnel expenses include wages and salaries of €833,585 thousand (2010: €755,923 thousand) as well as social security contributions and expenses for pensions and other benefits of €230,141 thousand (2010: €212,287 thousand). The accretion of interest cost related to the discount on estimated pension obligations is not recognised under personnel expenses but is instead reported under financial expense as a component of interest cost of the defined benefit obligation. The pension expenses of €29,741 thousand (2010: €25,774 thousand) is essentially comprised of the pension entitlements of €16,242 thousand vested in 2011 (2010: €14,315 thousand) and the unrecognised past service cost of €177 thousand (2010: €79 thousand).

Impairment losses and depreciation expenses on property, plant and equipment together with impairment losses and amortisation expense of intangible assets amounted to €356,021 thousand in the reporting year (2010: €347,117 thousand). Inventories were written down by €6,179 thousand (2010: €6,311 thousand).

The breakdown of lease payments expensed in the period and related to operating leases where KION Group companies are the lessee is as follows:

Lessee: Expenses recognised for operating lease payments

€ thousand	2011	2010
Procurement lease contracts	67,043	57,913
Sublease contracts	38,181	43,015
Total recognised expenses for lease payments	105,224	100,928

The expenses in connection with sub-leases relate to leases in which KION Group companies are both the lessor and lessee. These expenses were offset by income of €51,072 thousand in 2011 (2010: €52,806 thousand).

Notes to the consolidated statement of financial position**[16] Goodwill and other intangible assets**

Goodwill is allocated to the segments as follows:

Goodwill broken down by segment

€ thousand	2011	2010
LMH	971,873	954,802
STILL	552,208	552,208
Other	13,915	-
Total goodwill	1,537,996	1,507,010

The change in goodwill resulted mainly from business combinations amounting to €31,535 thousand in 2011. The goodwill of €13,915 thousand arising from the acquisition of the forklift truck and warehouse technology business of Voltas Limited, Mumbai, India, has been allocated to the 'Other' segment.

Intangible assets

€ thousand	Goodwill	Brand names	Technology & development	Sundry intangible assets	Total
Balance as at 1/1/2010	1,504,796	590,340	263,463	142,655	2,501,254
Group changes	0	0	0	234	234
Currency translation adjustments	778	678	304	2,744	4,504
Additions	1,511	0	47,538	21,582	70,631
Disposals	-75	0	0	3	-72
Amortisation	0	0	-47,328	-27,360	-74,688
Impairment	0	0	-3,044	-5,420	-8,464
Reversal of impairment	0	0	0	21	21
Reclassification	0	0	261	-261	0
Balance as at 31/12/2010	1,507,010	591,018	261,194	134,198	2,493,420
Gross carrying amount as at 31/12/2010	1,507,010	591,018	406,879	214,386	2,719,293
Accumulated amortisation	0	0	-145,685	-80,188	-225,873
Balance as at 1/1/2011	1,507,010	591,018	261,194	134,198	2,493,420
Group changes	24,256	2,982	0	7,634	34,872
Currency translation adjustments	150	524	-14	225	885
Additions	6,580	99	53,363	16,755	76,797
Disposals	0	0	-1	-163	-164
Amortisation	0	-244	-52,544	-27,359	-80,147
Impairment	0	0	-10,236	-25	-10,261
Reclassification	0	0	-39	188	149
Balance as at 31/12/2011	1,537,996	594,379	251,723	131,453	2,515,551
Gross carrying amount as at 31/12/2011	1,537,996	594,609	449,864	236,275	2,818,744
Accumulated amortisation	0	-230	-198,141	-104,822	-303,193

The Group intends to retain and further strengthen the Linde, STILL, OM and KION brand names on a long-term basis. Brand names worth €473,782 thousand (31 December 2010: €471,918 thousand) are assigned to the LMH segment. The value of brand names allocated to the STILL segment was unchanged year over year at €114,000 thousand. These assets are not amortised as they have an indefinite useful life. A value of €1,830 thousand was attributed to the Voltas brand name in 2011 as part of the purchase price allocation. Unlike the other brand names, the Voltas brand is amortised over its useful life. Brand names worth €6,597 thousand (31 December 2010: €5,100 thousand) have been allocated to the 'Other' segment.

The total carrying amount for technology and development assets as of 31 December 2011 was €251,723 thousand (31 December 2010: €261,194 thousand). Development costs of €53,363 thousand were capitalised in the reporting year (31 December 2010: €47,538 thousand). Total research and development costs of €119,526 thousand (31 December 2010: €103,255 thousand) were expensed. Of this amount, €62,780 thousand (31 December 2010: €50,372 thousand) related to amortisation and impairment losses.

Impairment losses of €10,261 thousand were recognised on these assets in 2011 to reflect the lack of opportunities to use them in future as a result of the planned transfers of production. €10,236 thousand of this amount was attributable to technology and development assets. The impairment losses related to the STILL segment.

Other intangible assets relate primarily to the intangible assets identified through the purchase price allocation for the acquisition of the KION Group, such as the customer base.

The amortisation expense and impairment losses on intangible assets are reported under functional costs.

[17] Leased assets

The changes in leased assets in 2011 and 2010 were as follows:

Leased assets		
€ thousand	2011	2010
Balance as at 1/1/	501,164	536,224
Group changes	10,690	0
Currency translation adjustments	-1,449	16,830
Additions	287,722	188,832
Disposals	-86,623	-65,140
Depreciation	-169,452	-176,558
Reclassification	-2,321	976
Balance as at 31/12/	539,731	501,164
Gross carrying amount as at 31/12/	1,436,849	1,443,182
Accumulated depreciation	-897,118	-942,018

The segment breakdown of leased assets is as follows:

Leased assets broken down by segment

€ thousand	LMH	STILL	Other	Total
Balance as at 1/1/2010	312,271	220,035	3,918	536,224
Currency translation adjustments	14,230	2,600	0	16,830
Additions	103,549	84,240	1,043	188,832
Disposals	-39,660	-25,480	0	-65,140
Depreciation	-103,939	-70,261	-2,358	-176,558
Reclassification	-157	1,133	0	976
Balance as at 31/12/2010	286,294	212,267	2,603	501,164
Gross carrying amount as at 31/12/2010	871,633	562,603	8,946	1,443,182
Accumulated depreciation	-585,339	-350,336	-6,343	-942,018
Balance as at 1/1/2011	286,294	212,267	2,603	501,164
Group changes	10,690	0	0	10,690
Currency translation adjustments	387	-1,836	0	-1,449
Additions	152,280	133,689	1,753	287,722
Disposals	-51,931	-34,371	-321	-86,623
Depreciation	-102,152	-65,802	-1,498	-169,452
Reclassification	199	-2,520	0	-2,321
Balance as at 31/12/2011	295,767	241,427	2,537	539,731
Gross carrying amount as at 31/12/2011	841,619	586,699	8,532	1,436,850
Accumulated depreciation	-545,852	-345,272	-5,995	-897,119

The breakdown of leased assets by contract type is shown in the following table:

Leased assets broken down by contract types

€ thousand	Operating leases as lessor		Sale with risk		Finance leases as lessee		Total	
	2011	2010	2011	2010	2011	2010	2011	2010
Land and buildings	-	-	-	-	6,798	12,426	6,798	12,426
Industrial trucks	455,075	386,971	66,464	86,322	33	25	521,572	473,318
Plant and machinery	-	-	-	-	301	2,671	301	2,671
Office furniture and equipment	2,261	3,375	237	641	8,562	8,733	11,060	12,749
Total leased assets	457,336	390,346	66,701	86,963	15,694	23,855	539,731	501,164

Assets held under operating leases include leased assets with a residual value of €333,153 thousand (31 December 2010: €274,877 thousand) that are funded by means of sale and leaseback transactions with leasing companies and leased assets with a residual value of €124,183 thousand (31 December 2010: €115,469 thousand) that are largely funded internally or by means of bank loans.

Total operating leases resulted in non-cancellable lease obligations from customers amounting to €162,140 thousand (31 December 2010: €129,946 thousand).

The following table shows the maturity structure of the minimum lease payments:

Minimum lease payments		
€ thousand	2011	2010
Cash receipts from minimum lease payments	162,140	129,946
due within one year	66,613	53,965
due in one to five years	94,768	75,510
due in more than five years	759	471

The buildings, plant and machinery, and office furniture and equipment leased under finance leases are reported in leased assets with a residual value of €15,694 thousand (31 December 2010: €23,855 thousand). The corresponding liabilities are reported as lease liabilities.

[18] Other property, plant and equipment

The changes in the carrying amounts of other property, plant and equipment were as follows:

Other property, plant and equipment				
€ thousand	Land and buildings	Plant, machinery, and office furniture and equipment	Advances paid and assets under construction	Total
Balance as at 1/1/2010	348,277	233,000	9,227	590,504
Group changes	0	1,019	0	1,019
Exchange rate adjustments	9,353	3,176	212	12,741
Additions	7,892	34,045	10,835	52,772
Disposals	-57	-816	-2,813	-3,686
Depreciation	-16,193	-71,156	0	-87,349
Impairment	0	-58	0	-58
Reversal of impairment	203	1,322	0	1,525
Reclassification	4,709	431	-6,116	-976
Balance as at 31/12/2010	354,184	200,963	11,345	566,492
Gross carrying amount as at 31/12/2010	619,066	923,997	11,345	1,554,408
Accumulated depreciation	-264,882	-723,034	0	-987,916
Balance as at 1/1/2011	354,184	200,963	11,345	566,492
Group changes	4,404	1,061	779	6,244
Exchange rate adjustments	3,722	1,198	-291	4,629
Additions	4,148	46,132	13,627	63,907
Disposals	-6,595	-1,957	-609	-9,161
Depreciation	-15,908	-63,482	0	-79,390
Impairment	-8,796	-7,975	0	-16,771
Reclassification	3,280	3,666	-4,775	2,171
Balance as at 31/12/2011	338,439	179,606	20,076	538,121
Gross carrying amount as at 31/12/2011	625,996	983,898	20,076	1,629,970
Accumulated depreciation	-287,557	-804,292	0	-1,091,849

Land and buildings in the amount of €12,168 thousand (31 December 2010: €12,293 thousand) were largely pledged as collateral for accrued retirement benefits under partial retirement agreements.

The KION Group recognised impairment losses of €16,771 thousand in accordance with IAS 36 in 2011, predominantly in connection with the planned transfers of production. Of this amount, €8,796 thousand related to land and buildings, and €7,975 thousand to plant and machinery as well as office furniture and equipment. The impairment losses related to the STILL segment.

[19] Equity investments

As of 31 December 2011, the Group reported equity investments with a total carrying amount of €36,545 thousand (31 December 2010: €37,841 thousand). These associates and joint ventures can be seen in the list of shareholdings in the annex to these notes. Their key figures are as follows:

Equity investments		
€ thousand	2011	2010
Associates (100 percent)		
Revenue	540,068	562,596
Net income	10,960	9,214
Assets	576,103	611,561
Liabilities	494,021	529,526
Joint ventures (100 percent)		
Revenue	107,874	77,086
Net income	5,612	1,321
Assets	51,546	46,410
non-current assets	25,115	28,070
current assets	26,431	18,340
Liabilities	26,223	26,419
non-current liabilities	2,699	2,053
current liabilities	23,524	24,366

The figures presented in the table are based on a 100 per cent investment.

[20] Lease receivables

For leases where KION Group companies lease assets directly to customers as part of the Group's financing activities, the Group's net investment in the lease is reported as a lease receivable.

The amounts recognised as lease receivables are based on the following data:

Lease receivables		
€ thousand	2011	2010
Gross investments	399,726	411,116
due within one year	135,897	140,737
due in one to five years	254,724	260,835
due in more than five years	9,105	9,544
Present value of outstanding minimum lease payments	361,221	367,758
due within one year	118,381	120,950
due in one to five years	234,043	237,571
due in more than five years	8,797	9,237
Unrealised financial income	38,505	43,358

Gross investments include minimum lease payments from non-cancellable sub-leases amounting to €326,930 thousand (31 December 2010: €336,585 thousand).

Lease receivables include the unguaranteed residual values accruing to the benefit of the KION Group in the amount of €38,714 thousand (31 December 2010: €39,640 thousand).

Lease receivables also include receivables in the amount of €1,684 thousand (31 December 2010: €3,013 thousand) that have been sold but whose significant risks and rewards remain with the KION Group due to default and residual-value guarantees. Corresponding liabilities in the same amounts have been recognised.

[21] Other financial assets

Other financial assets of €132,828 thousand (31 December 2010: €124,264 thousand) comprise the following:

Other financial assets		
€ thousand	2011	2010
Pension assets	19,958	10,263
Investments in affiliated companies	1,956	2,224
Other investments	2,253	2,253
Loans receivable	795	1,907
Non-current securities	770	827
Other non-current financial assets	25,732	17,474
Derivative financial instruments	23,277	23,706
Financial receivables from affiliated companies and related companies	4,277	7,459
Financial receivables from third parties	1,074	658
Deferred charges and prepaid expenses	14,030	16,647
Sundry financial assets	64,438	58,320
Other current financial assets	107,096	106,790
Total other financial assets	132,828	124,264

Pension assets relate to asset surpluses from defined benefit plans. As at the reporting date, the present values of defined benefit obligations are netted against the fair value of plan assets. If the plan assets exceed the obligation, this results in an asset.

The sundry financial assets essentially include receivables from value added tax amounting to €21,782 thousand (2010: €20,864 thousand).

Other financial assets include non-derivative financial receivables amounting to €36,237 thousand (31 December 2010: €35,416 thousand) that fall within the scope of IFRS 7.

[22] Inventories

The reported inventories are categorised as follows:

Inventories		
€ thousand	2011	2010
Materials and supplies	150,949	120,019
Work in progress	98,387	72,294
Finished goods and merchandise	370,714	337,249
Advances paid	5,319	5,967
Total inventories	625,369	535,529

The increase in inventories compared with 2010 largely results from the higher volume of business in 2011.

The KION Group recognised impairment losses of €6,179 thousand in 2011, predominantly in connection with the planned transfers of production. The impairment losses related to the STILL segment.

[23] Trade receivables

The trade receivables consist of the following:

Trade receivables		
€ thousand	2011	2010
Receivables from third parties	651,560	601,214
thereof receivables from third parties before valuation allowances	701,125	648,339
thereof valuation allowances for overdue receivables > 90 days ≤ 180 days	-9,242	-9,213
thereof valuation allowances for overdue receivables > 180 days	-27,988	-28,836
thereof other valuation allowances for receivables	-12,335	-9,076
Trade receivables from affiliated companies	3,150	4,011
Trade receivables from investments in associated companies and joint ventures	21,843	28,040
Total trade receivables	676,553	633,265

Valuation allowances of €49,565 thousand (31 December 2010: €47,125 thousand) were recognised for trade receivables.

[24] Cash and cash equivalents**Cash and cash equivalents**

€ thousand	2011	2010
Cash held by banks, on hand and cheque	372,957	252,572
Pledged cash	494	-
Current securities	-	312
Total cash and cash equivalents	373,451	252,884

The change in cash and cash equivalents is shown in the consolidated statement of cash flows. For more detailed information, please also refer to note [32].

[25] Equity**Subscribed capital and capital reserve**

As at the reporting date, the Company's subscribed capital was fully contributed and amounted to €500 thousand and was unchanged from prior year. Also, as in the previous year, capital reserve amounted to €348,483 thousand as at the reporting date. The capital reserve resulted from a capital contribution by a shareholder.

Retained earnings

The development of retained earnings is shown in the consolidated statement of changes in equity. The retained earnings comprise the net loss for the financial year and past contributions to earnings by the consolidated companies, provided they have not been distributed.

Accumulated other comprehensive income (loss)

Accumulated other comprehensive income (loss) includes the currency translation differences arising from the translation of the financial statements of foreign subsidiaries, the effects of the fair value measurement of derivative financial instruments designated in cash flow hedge relationships, the company's proportionate share of other comprehensive income adjustments related to equity investments, and the actuarial gains and losses in connection with defined benefit pension obligations.

Non-controlling interests

Non-controlling interests in companies in the KION Group amounted to €7,077 thousand (31 December 2010: €7,070 thousand).

[26] Retirement benefit obligation

The retirement benefit obligation is recognised for obligations to provide current and future post-employment benefits. Post-employment benefit plans are classified as either defined benefit plans or defined contribution plans, depending on the substance of the plan as derived from its principal terms and conditions.

Defined contribution plans

In the case of defined-contribution pension plans, the Group pays contributions to government or private pension insurance providers based on statutory or contractual provisions, or on a voluntary basis. The Group does not enter into any obligations above and beyond the payment of contributions to an external pension fund. The amount of future benefits is based solely on the amount of the contributions paid by the employer (and in some cases the beneficiaries themselves) to the external pension fund, including income from the investment of these contributions. The total expense arising from defined contribution plans amounted to €56,118 thousand in 2011 (2010: €48,867 thousand). Of this total, contributions paid by employers into government-run plans amounted to €53,337 thousand (2010: €46,480 thousand). The defined contribution plan expense is reported within the functional costs.

Defined benefit plans

The KION Group currently grants pensions to almost all employees in Germany and a number of foreign employees. These pensions consist of fixed benefit entitlements and are therefore reported as defined benefit plans in accordance with IFRS. For all of the significant defined benefit plans within the Group, the benefits granted to employees are determined on the basis of their individual income, i.e. either directly or by way of intermediate benefit arrangements.

In accordance with IAS 19 ('Employee Benefits'), pension provisions are recognised to cover obligations arising from the current and future pension entitlements of active and former employees of the KION Group and their surviving dependants.

Some of KION Group's pension obligations in Germany are financed by way of contractual trust arrangements (CTAs), which qualify as plan assets within the meaning of IAS 19. In the United Kingdom, Switzerland and the Netherlands, significant plan assets are invested in external pension funds with restricted access.

In the case of defined benefit plans, the beneficiaries are granted a specific benefit by the Group or an external pension fund. Due to future salary increases, the benefit entitlement at the retirement age of the beneficiary is likely to be higher than the amount granted at the reporting date. Pensions are often adjusted after an employee reaches retirement age. The amount of the Group's obligation, which is defined as the actuarial present value of the obligation to provide the level of benefits currently earned by each beneficiary, is expressed as the present value of the defined benefit obligation, which includes adjustments for future salary and pension increases.

Measurement assumptions

The discount rate used to calculate the defined benefit obligation at each reporting date is determined on the basis of current capital market data and long-term assumptions about future salary and pension increases in accordance with the best estimate principle. These assumptions vary depending on the economic conditions affecting the currency in which benefit obligations are denominated and in which fund assets are invested, as well as capital market expectations.

Benefit obligations are calculated on the basis of current mortality probabilities as determined in accordance with actuarial principles. The calculations also include assumptions about future employee turnover based on employee age and years of service and about the probability of retirement. The defined benefit obligation is calculated on the basis of the following weighted-average assumptions as at the reporting date:

Assumptions underlying provisions for pensions and other postemployment benefits

	Germany		UK		Other	
	2011	2010	2011	2010	2011	2010
Discount rate	5.65%	5.45%	4.85%	5.45%	4.01%	4.15%
Expected return on plan assets	5.71%	5.54%	4.43%	5.21%	4.51%	4.26%
Rate of remuneration increase	2.75%	2.75%	4.18%	4.17%	2.31%	2.28%
Rate of pension increase	1.75%	1.75%	3.18%	3.65%	0.38%	0.76%

The assumed discount rate is determined on the basis of the yield as at the reporting date on investment-grade, fixed-interest corporate bonds with maturities that match the expected maturities of the pension obligations. Pension obligations in foreign companies are calculated on a comparable basis taking into account any country-specific requirements.

The expected return on plan assets is determined on the basis of the plan's policy regarding the asset classes in which it invests. Expected returns are based on the current yields on government bonds with corresponding maturities, adjusted for specific credit spreads for the different asset classes. The expected return on plan assets is recognised as income in the relevant period. The differences between expected and actual income on plan assets represent experience adjustments and are recognised in other comprehensive income in the year in which they arise.

The rate of remuneration increase relates to expected future increases in salaries, which are estimated on an annual basis taking into account factors such as inflation and the overall economic situation.

The mortality rates used in the calculation are based on published country-specific statistics and empirical values. Since 31 December 2009, the modified Heubeck 2005 G mortality tables have been used in Germany as the basis; the modified tables include a somewhat higher life expectancy for males than the unmodified tables.

The actuarial assumptions not listed in the table above, such as employee turnover, invalidity, etc., are determined in accordance with recognised forecasts in each country, taking into account the circumstances and forecasts of the companies concerned.

The assumptions applied in calculating the defined benefit obligation as at 31 December 2010 also apply to the calculation of the interest cost and the current service cost in 2011.

Differences between the forecast and actual change in the defined benefit obligation and changes in related assets (actuarial gains and losses) are recognised immediately in other comprehensive income in accordance with IAS 19. This serves to ensure that the pension liability on the face of the statement of financial position is always the actuarial present value of obligations not funded by plan assets.

In the case of external pension funds, the actuarial present value of the pension obligations, as calculated in accordance with the projected unit credit method, is reduced by the fair value of the assets of the external pension funds. If the assets of the external pension funds exceed the pension obligations, a corresponding asset is recognised in accordance with IAS 19. IAS 19.58 in conjunction with supplementary explanatory guidance in IFRIC 14 states that the recognition of an asset for this excess of pension plan assets over pension obligations is only permitted if the company concerned is entitled to receive a refund of this excess or a reduction in future contributions in its function as the employer responsible for the benefits under the plan. If pension obligations are not covered by the assets of an external pension fund, the net obligation is reported in pension provisions.

Plan assets for the defined benefit plans in the UK exceed the pension obligations. The requirements which limit the asset to be recognised on the statement of financial position do not apply.

Statement of financial position

The change in the present value of the defined benefit obligation is as follows:

Changes in defined benefit obligation								
	Germany		UK		Other		Total	
€ thousand	2011	2010	2011	2010	2011	2010	2011	2010
Present value of defined benefit as at January 1	381,913	331,745	362,716	328,057	75,681	62,977	820,310	722,779
Group changes	-	1,890	-	-	284	-	284	1,890
Exchange differences	-	-	10,769	11,005	973	5,135	11,742	16,140
Current service cost	11,894	10,411	1,245	1,514	3,103	2,390	16,242	14,315
Interest cost	20,526	19,733	19,132	18,801	2,778	2,900	42,436	41,434
Employee contributions	-	-	135	174	781	708	916	882
Actuarial gains (-) and losses (+)	-14,150	28,081	12,665	22,471	103	4,617	-1,382	55,169
Acquisitions/Divestments	-	-	-	-	-	-	-	-
Pension benefits paid by the Company	-10,697	-9,947	-	-	-1,946	-1,693	-12,643	-11,640
Pension benefits paid from plan assets	-	-	-16,312	-19,306	-1,584	-2,361	-17,896	-21,667
Liability transfer out to third parties	-215	-	-	-	-	-	-215	-
Past service cost (+) and income (-)	-	-	46	-	-	1,442	46	1,442
Gains (-) / losses (+) on the curtailment of a plan	-	-	-	-	-811	-434	-811	-434
Present value of defined benefit as at December 31	389,271	381,913	390,396	362,716	79,362	75,681	859,029	820,310
thereof unfunded	177,739	173,889	-	-	22,148	22,245	199,887	196,134
thereof funded	211,532	208,024	390,396	362,716	57,214	53,436	659,142	624,176

The reduction in the present value of defined benefit obligations arising from actuarial gains relate to the year-over-year increase in the discount rates applicable to pension plans in Germany (€14,150 thousand) and is almost totally offset by the increase in the present value of defined benefit obligations arising from actuarial losses relating to the year-over-year decrease in the discount rates applicable to pension plans in the United Kingdom (€12,665 thousand).

The effects of the restructuring programme on the defined benefit obligation are reported in the relevant financial year as gains on the curtailment of a plan in accordance with IAS 19.

The following table shows the change in the fair value of plan assets:

Changes in plan assets								
	Germany		UK		Other		Total	
€ thousand	2011	2010	2011	2010	2011	2010	2011	2010
Fair value of plan assets								
as at 1 January	34,956	25,322	369,270	336,095	50,907	40,093	455,133	401,510
Exchange differences	-	-	11,309	11,272	842	4,759	12,151	16,031
Expected return on plan assets	1,936	1,443	18,736	19,868	2,060	1,936	22,732	23,247
Actuarial gains (+) and losses (-)	1,325	-809	17,364	14,766	-4,975	3,393	13,714	17,350
Employer contributions	-	9,000	5,902	6,401	2,278	2,379	8,180	17,780
Employee contributions	-	-	135	174	781	708	916	882
Pension benefits paid by funds	-	-	-16,312	-19,306	-1,584	-2,361	-17,896	-21,667
Fair value of plan assets								
as at 31 December	38,217	34,956	406,404	369,270	50,309	50,907	494,930	455,133

In 2010, employer contributions included a non-recurring payment of €9,000 thousand into a German CTA. Decisions on additions to plan assets take into account the change in plan assets and pension obligations. For companies outside Germany, decisions also take into account the statutory minimum coverage requirements and the amounts deductible under local tax rules.

The payments expected for the following year amount to €21,845 thousand (2011: €20,571 thousand), which include expected employer contributions of €8,831 thousand to plan assets (2011: €8,156 thousand) and expected direct payments of pension benefits amounting to €13,014 thousand (2011: €12,415 thousand) that are not covered by corresponding reimbursements from plan assets.

The reconciliation of funded status and net defined benefit obligation to the amounts reported on the face of the consolidated statement of financial position as at 31 December is shown in the following table:

Funded status and net defined benefit obligation

€ thousand	Germany		UK		Other		Total	
	2011	2010	2011	2010	2011	2010	2011	2010
Present value of the partially or fully funded defined benefit obligation	211,532	208,024	390,396	362,716	57,214	53,436	659,142	624,176
Fair value of plan assets	38,217	34,956	406,404	369,270	50,309	50,907	494,930	455,133
Surplus (-) / deficit (+)	173,315	173,068	-16,008	-6,554	6,905	2,529	164,212	169,043
Present value of the unfunded defined benefit obligation	177,739	173,889	-	-	22,148	22,245	199,887	196,134
Surplus (-) / deficit (+) total	351,054	346,957	-16,008	-6,554	29,053	24,774	364,099	365,177
Unrecognised past service cost (+) and income (-)	-	-	-	-	-1,143	-1,377	-1,143	-1,377
Net defined benefit obligation as at 31 December	351,054	346,957	-16,008	-6,554	27,910	23,397	362,956	363,800
Reported as "retirement benefit obligation"	351,054	346,957	3,950	3,709	27,910	23,397	382,914	374,063
Reported as "Other non-current financial assets"	-	-	-19,958	-10,263	-	-	-19,958	-10,263

In addition, the KION pension plan for employees of the KION Group in Germany holds plan assets of €18,474 thousand (2010: €16,840 thousand) which are wholly offset by corresponding liabilities relating to the direct pension entitlement plan.

Statement of cash flows

In the case of obligations not covered by external assets, payments to beneficiaries are made directly by the Company and therefore have an impact on cash flows from operating activities. If the benefit obligations are backed by external assets, the payments are made from existing plan assets and have no effect on the Company's cash flow. Instead, any contributions made to the external pension fund by the Company result in net cash used for operating activities.

During the reporting year, pension benefits of €30,539 thousand (2010: €33,307 thousand) were paid in connection with the main pension entitlements in the Group, of which €12,643 thousand (2010: €11,640 thousand) was paid directly by the Company and €17,896 thousand (2010: €21,667 thousand) was paid from plan assets. Cash contributions to plan assets in 2011 amounted to €8,180 thousand (2010: €17,780 thousand). Furthermore, pension benefit payments totalling €215 thousand (2010: €0) were transferred to external pension funds.

Income statement

In accordance with IAS 19, actuarial computations are performed for benefit obligations in order to determine the amount to be expensed in each period in a systematic way. The expenses recognised in the income statement for pensions and similar obligations consist of a number of components that are calculated and disclosed separately.

The service cost is the new pension entitlement arising in the financial year and is recognised in the income statement. It is calculated as the actuarial present value of that proportion of the expected defined benefit obligation when the pension is paid attributable to the year under review on the basis of the maximum length of service achievable by each employee.

The interest cost (i.e. the expense arising from increase in the defined benefit obligation since the end of the previous year because the benefits are one period closer to settlement using the discount rate assumed for the year under review) is recognised in the income statement, as is the expected return on plan assets in the case of benefits covered by external plan assets.

An unrecognised past service cost arises if there is a change to the pension entitlement.

The breakdown of the net cost of the defined benefit obligation (expenses less income) recognised in the income statement for 2011 is as follows:

Cost of defined benefit obligation								
	Germany		UK		Other		Total	
€ thousand	2011	2010	2011	2010	2011	2010	2011	2010
Current service cost	11,894	10,411	1,245	1,514	3,103	2,390	16,242	14,315
Interest cost	20,526	19,733	19,132	18,801	2,778	2,900	42,436	41,434
Expected return on plan assets	-1,936	-1,443	-18,736	-19,868	-2,060	-1,936	-22,732	-23,247
Past service cost (+) and income (-)	-	-	46	-	131	79	177	79
Gains (-) or losses (+) on the curtailment of a plan	-	-	-	-	-708	-434	-708	-434
Total cost of defined benefit obligation	30,484	28,701	1,687	447	3,244	2,999	35,415	32,147

Overall, the KION Group reported an expense of €19,704 thousand (2010: €18,187 thousand) under net financial income/expenses. This amount comprised the interest cost and the expected return on plan assets. All other components of pension expenses are recognised under functional costs.

The actual total return on plan assets in 2011 was €36,446 thousand (2010: €40,597 thousand).

Other comprehensive income (loss)

The breakdown of actuarial gains and losses on the defined benefit obligation recognised in the statement of comprehensive income in 2011 are as follows:

Accumulated other comprehensive income (loss)								
	Germany		UK		Other		Total	
€ thousand	2011	2010	2011	2010	2011	2010	2011	2010
Accumulated other comprehensive income/loss as at 1 January	65,983	94,873	-40,769	-31,985	-4,925	-3,137	20,289	59,751
Gains (+) and losses (-) on the measurement of defined benefit obligation	14,150	-28,081	-12,665	-22,471	-103	-4,617	1,382	-55,169
Gains (+) and losses (-) on plan assets	1,325	-809	17,364	14,766	-4,975	3,393	13,714	17,350
Exchange differences	-	-	-944	-1,079	-157	-564	-1,101	-1,643
Accumulated other comprehensive income/loss as at 31 December	81,458	65,983	-37,014	-40,769	-10,160	-4,925	34,284	20,289
thereof actuarial gains and losses	81,458	65,983	-37,014	-40,769	-10,160	-6,830	34,284	18,384
thereof effect of reduction in future contributions (IFRIC 14)	-	-	-	-	-	1,904	-	1,904

Primarily experience adjustments to plan assets had increased other comprehensive income by a total of €8,394 thousand as at 31 December 2011 (after deferred taxes).

Additional disclosures

The plan assets of the main pension plans consist of the following components:

Fair value of plan assets								
€ thousand	Germany		UK		Other		Total	
	2011	2010	2011	2010	2011	2010	2011	2010
Securities	6,862	6,123	73,583	78,395	7,187	7,020	87,632	91,538
Fixed-income securities	12,580	12,754	267,739	258,959	11,499	11,233	291,818	282,946
Real estate	2,859	2,552	331	282	3,593	3,510	6,783	6,344
Insurance policies	-	-	-	-	26,353	27,506	26,353	27,506
Other	15,916	13,527	64,751	31,634	1,677	1,638	82,344	46,799
Total plan assets	38,217	34,956	406,404	369,270	50,309	50,907	494,930	455,133

The plan assets do not include any real estate or other assets used by the KION Group itself. The increase in the Other category is largely attributable to the change in the portfolio structure of the four large plans in the United Kingdom and concerns inflation-linked UK government bonds.

The expected return in 2012 for the main investment categories of plan assets are as follows:

Expected return on plan assets						
	Germany		UK		Other	
	2012	2011	2012	2011	2012	2011
Securities	7.35%	7.45%	5.77%	6.73%	6.80%	7.10%
Fixed-income securities	3.74%	3.50%	4.31%	4.81%	2.40%	2.90%
Real estate	5.10%	5.20%	6.50%	6.50%	4.60%	4.60%
Insurance policies	-	-	-	-	4.69%	3.88%
Other	6.68%	6.68%	3.19%	4.17%	6.00%	6.40%
Weighted average expected return	5.71%	5.54%	4.43%	5.21%	4.51%	4.26%

The total expected return is calculated from the weighted average expected returns from the investment categories in the plan assets.

The present value of the defined benefit obligation is based on the assumptions detailed above. If the discount rate were to increase or decrease by a quarter of one percentage point (rising to 5.9 per cent or falling to 5.4 per cent in the case of Germany as at 31 December 2011), pension entitlements would be €35,632 thousand (2010: €32,312 thousand) lower or €35,747 thousand (2010: €34,559 thousand) higher, respectively. Other comprehensive income, after tax, would be €25,999 thousand (2010: €23,147 thousand) higher or €26,036 thousand (2010: €24,757 thousand) lower.

Five-year overview

The following table shows a five-year overview of experience adjustments arising from the differences between actuarial assumptions and actual circumstances:

History of experience adjustments

€ thousand	2011	2010	2009	2008	2007
Present value of defined benefit obligation as at 31 December	859,029	820,310	722,779	629,198	750,713
Experience adjustments arising on the plan liabilities	144	-76	4,858	39	4,747
Fair value of plan assets as at 31 December	494,930	455,133	401,510	320,248	495,639
Experience adjustments arising on the plan assets	13,714	17,350	51,763	-107,388	-4,641
Surplus (-) / deficit (+) in total	364,099	365,177	321,269	308,950	255,074
Unrecognised past service cost (+) and income (-)	-1,143	-1,377	40	-	-
Cumulative effect of the asset ceiling	-	-	-	-	3,258
Net defined benefit obligation as at 31 December	362,956	363,800	321,309	308,950	258,332

While the actuarial gains and losses on the present value of the obligation only result in part from experience adjustments, the actuarial gains or losses on the fair value of the plan assets are entirely attributable to experience adjustments.

[27] Financial liabilities and shareholder loan

The financial liabilities reported by the KION Group essentially comprise interest-bearing liabilities to banks and capital market liabilities in connection with the corporate bond that was issued. The liabilities to banks stem largely from a loan agreement. Interest is also payable on the shareholder loan, which is reported as a separate line item.

The table below shows the contractual maturity structure of the financial liabilities and the shareholder loan.

Maturity structure of financial liabilities and shareholder loan

€ thousand	2011	2010
Liabilities to banks	2,509,889	2,871,887
due within one year	223,979	103,282
due in one to five years	2,285,910	2,464,124
due in more than five years	0	304,481
Capital market liability	487,508	0
due within one year	0	0
due in one to five years	0	0
due in more than five years	487,508	0
Other financial liabilities	7,333	7,000
due within one year	3,397	3,188
due in one to five years	0	0
due in more than five years	3,936	3,812
Total current financial liabilities	227,376	106,470
Total non-current financial liabilities	2,777,354	2,772,417
Liabilities from shareholder loan	643,132	615,250
due within one year	0	0
due in one to five years	0	0
due in more than five years	643,132	615,250

Loan agreement

In connection with its acquisition of Linde AG's material-handling business the KION Group signed a loan agreement (a senior facilities agreement and a subordinated facility agreement, referred to below as 'SFA') for a total original amount of €3,300,000 thousand with the lead banks Barclays Bank Plc, Bayerische Hypo- und Vereinsbank AG, Credit Suisse (London branch), Goldman Sachs International Bank, Lehman Commercial Paper Inc. (UK branch) and Mizuho Corporate Bank Ltd. on 23 December 2006. The loans provided under the SFA carry variable interest rates. Transaction costs of €20,175 thousand reduced the carrying amount of the loans as at the reporting date. These costs have been allocated pro rata to each of the tranches and expensed over their respective terms.

The following material amendments were made to the SFA in subsequent years:

- Under amendments made to the SFA on 8 March 2007 the subordinated facility agreement was totally replaced by a senior facilities agreement and unused credit lines totalling €200,000 thousand were returned, thereby reducing the total amount of the SFA to €3,100,000 thousand.
- Under amendments made to the SFA on 23 September 2009 the financial covenants applicable during the term of the loan were modified. At the same time, an additional credit line of €100,000 thousand and an increase in the collateral security provided for this facility were agreed. Furthermore, the interest rates payable on existing credit lines were raised by between 0.25 and 1.50 percentage points. The amounts of these interest-rate increases primarily fall due in the form of bullet payments at maturity (payments in kind, or PIKs). All the interest payable on the new credit line of €100,000 thousand falls due in the form of a bullet payment at maturity. The company making this credit line available is Superlift Funding S.à r.l., Luxembourg, which is a related party to the KION Group.

Corporate bond

The KION Group issued a corporate bond for €500,000 thousand through the consolidated subsidiary KION Finance S.A., Luxembourg, in April 2011. Of the bond's total par value of €500,000 thousand, €325,000 thousand is repayable at a fixed interest rate of 7.875 per cent p.a., while €175,000 thousand carries a floating interest rate based on three-month EURIBOR plus a margin of 4.25 percentage points. The interest on the fixed-rate tranche is paid semi-annually, while interest on the floating-rate tranche is paid once a quarter. The bond's principal is redeemed as a bullet payment on maturity. Borrowing costs of €12,492 thousand reduced the carrying amount of the bond as at the reporting date. These costs have been allocated pro rata to each of the tranches and expensed over their respective terms. The corresponding liability is reported as a capital market liability.

Shareholder loan

KION Holding 1 GmbH and Superlift Holding S.à r.l., Luxembourg, signed an agreement on a shareholder loan for the amount of €500,000 thousand on 27 December 2006. The last maturity date for repayment of the loan was most recently (in April 2011) stipulated as 31 December 2021. The loan principal and the associated interest are both unsecured and are repayable on the due date. The interest rate was fixed at 5.5 per cent p.a. effective 1 September 2007 and is payable on the outstanding loan principal.

Changes in net financial debt

The KION Group uses its financial debt as a key internal figure for analysing the changes in its financial liabilities. Financial liabilities take into account the gross carrying amounts of the liabilities to banks and the capital market liability before borrowing costs. The key figure 'net financial debt' is calculated by deducting cash and cash equivalents.

The table below gives a breakdown of the KION Group's net financial debt as at 31 December 2011:

Net financial debt		
€ thousand	2011	2010
Corporate bond - fixed rate (2011/2018) - gross	325,000	-
Corporate bond - floating rate (2011/2018) - gross	175,000	-
Liabilities to banks (gross)	2,530,064	2,893,713
Financial debt	3,030,064	2,893,713
./. Cash and cash equivalents	373,451	252,884
Net financial debt	2,656,613	2,640,829
./. Capitalized borrowing costs	32,667	21,826
Net financial debt after borrowing costs	2,623,946	2,619,003
 Financial debt after borrowing costs	 2,997,397	 2,871,887

€483,000 thousand of the total corporate bond issue proceeds of €500,000 thousand was used to repay existing SFA liabilities. In addition, loans made available under a SFA credit line (the capex line) were reduced by an additional €54,018 thousand to €71,596 thousand in 2011 in accordance with the contractual repayment agreement. On 7 November 2011, the KION Group reacted to the uncertainty prevailing in financial and banking markets by drawing down €132,691 thousand under a revolving SFA credit line and holding it as cash.

The table below gives details of the changes in financial debt and lists the applicable terms and conditions:

Credit terms				
	Interest rate	Notional amount		Maturity
		2011	2010	
Term Loan Facility Term B (EUR)	EURIBOR + MARGIN	690,881	911,162	2014
Term Loan Facility Term B (USD)	LIBOR + MARGIN	310,560	296,873	2014
Term Loan Facility Term C (EUR)	EURIBOR + MARGIN	663,033	869,985	2015
Term Loan Facility Term C (USD)	LIBOR + MARGIN	310,560	296,873	2015
Term Loan Facility Term D	EURIBOR + MARGIN	201,742	201,167	2016
Term Loan Facility Term G	EURIBOR + MARGIN	111,210	105,779	2016
Term Loan Facility H1a (Corporate bond - fixed rate)	Fixed rate	325,000	-	2018
Term Loan Facility H1b (Corporate bond - floating rate)	3-M-EURIBOR+MARGIN	175,000	-	2018
Multicurrency Revolving Credit Facility	EURIBOR + MARGIN	132,691	-	2013
Multicurrency Capex Restructuring and Acquisition Facility	EURIBOR + MARGIN	71,596	162,131	2013
Other liabilities to banks	Various currencies and interest terms	37,791	49,743	
Total financial debt		3,030,064	2,893,713	
./. Capitalized borrowing costs		-32,667	-21,826	
Total financial debt after borrowing costs		2,997,397	2,871,887	

Financial covenants

The SFA and the contractual terms and conditions governing the issuance of the corporate bond require compliance with certain requirements, or undertakings and certain covenants among other things. The SFA also requires compliance with specific financial covenants during the term of the agreement. The financial covenants specify required ratios for the financial position and financial performance of the KION Group. The covenants are expressed in the form of key figures relating to leverage, available liquidity, EBITDA, interest paid and capital expenditures. If these requirements or financial covenants are breached, this may, for example, give lenders the right to terminate the SFA or permit bondholders to call the corporate bond prior to its maturity date.

All the financial covenants were met in the past financial year.

Loan collateral

Under the SFA, the KION Group is under an obligation to provide collateral for its obligations and liabilities. This obligation also includes to the corporate bond (newly added SFA tranches H1a und H1b), under which the funds from the corporate bond accrued to the KION Group. By the reporting date a total of 26 (31 December 2010: 21) KION Group companies (guarantors) in five countries – Germany, the UK, France, Spain and Italy – had provided the necessary collateral. The year-over-year change in the companies participating in the SFAS was largely attributable to the fact that the financial services companies established in 2011 had become a party to the SFA.

The collateral includes guarantees, the assignment of shares in the guarantors (with the exception of shares in KION GROUP GmbH), the assignment of bank accounts and guarantor receivables, the assignment of claims arising from and in connection with the share purchase agreement between Linde Material Handling GmbH and Linde AG dated November 5, 2006, relating to the shares in the former KION GROUP GmbH, the assignment of shares in KION Information Management Services GmbH and assignments and transfers of title to intellectual property rights by guarantors in Germany. The statutory provisions in the United Kingdom and the agreements entered into require that all the assets of the UK guarantor are pledged as security.

The carrying amounts of the financial assets pledged as collateral amounted to €791,985 thousand as at the reporting date (31 December 2010: €709,051 thousand).

No liabilities to banks were secured by pledges of real property at the end of 2011 (31 December 2010: €125 thousand).

[28] Lease liabilities

Lease liabilities primarily relate to finance lease obligations of €669,035 thousand (31 December 2010: €617,547 thousand) arising from sale and leaseback transactions for funding leases with customers.

Lease liabilities also include obligations of €15,765 thousand (31 December 2010: €17,814 thousand) arising from residual-value guarantees that were provided when leased assets were sold to leasing companies.

The KION Group has recognised lease liabilities amounting to €16,712 thousand (31 December 2010: €26,288 thousand) arising from procurement leases, which are classified as finance leases due to their terms and conditions.

The amounts recognised as lease liabilities are based on the following data:

Minimum lease payments			
€ thousand	2011	2010	
Total minimum lease payments (gross)	769,603	724,220	
due within one year	260,230	278,967	
due in one to five years	490,680	427,041	
due in more than five years	18,693	18,212	
Present value of minimum lease payments	701,512	661,649	
due within one year	230,381	250,552	
due in one to five years	452,988	393,335	
due in more than five years	18,143	17,762	
Interest included in minimum lease payments	68,091	62,571	

[29] Other provisions

Other provisions relate to the following items:

Other provisions				
€ thousand	Provisions for product warranties	Provisions for personnel	Other obligations	Total other provisions
Balance as at 1/1/2011	60,455	133,893	65,853	260,201
thereof non-current	60,455	94,750	9,094	164,299
thereof current	0	39,143	56,759	95,902
Changes in group of consolidated entities	150	134	811	1,095
Additions	34,864	75,844	24,297	135,005
Utilisations	-18,964	-61,592	-23,405	-103,961
Reversals	-2,454	-2,816	-11,255	-16,525
Additions to accrued interest	136	2,630	39	2,805
Exchange differences	419	10	274	703
Other adjustments	343	0	180	523
Balance as at 31/12/2011	74,949	148,103	56,794	279,846
thereof non-current	69,729	16,935	9,504	96,168
thereof current	5,220	131,168	47,290	183,678

The provisions for product warranties include contractual and statutory obligations arising from the sale of industrial trucks and spare parts. It is expected that the bulk of the costs will be incurred within the next two years after the reporting date.

The provisions for personnel comprise provisions for partial retirement obligations, long-service awards, annual bonuses and severance pay. The provision for partial retirement obligations is recognised on the basis of individual contractual arrangements. The KION Group recognised restructuring provisions of €74,465 thousand in 2011, predominantly in connection with the planned transfers of production.

Other obligations largely comprise provisions for guarantees and litigation.

[30] Other financial liabilities

Other financial liabilities include the following items:

Other financial liabilities		
€ thousand	2011	2010
Deferred income	118,455	124,948
Sundry other liabilities	14,264	2,922
Other non-current financial liabilities	132,719	127,870
Deferred income	86,551	81,274
Personnel liabilities	128,349	94,573
Derivative financial instruments	17,742	30,030
Social security liabilities	38,894	35,460
Tax liabilities	50,269	35,683
Advances received from third parties	41,981	40,682
Liabilities on bills of exchange	3,799	2,303
Liabilities from accrued interest	10,360	2,049
Sundry current financial liabilities	42,490	69,188
Other current financial liabilities	420,435	391,242
Total other financial liabilities	553,154	519,112

Other financial liabilities include non-derivative liabilities of €180,226 thousand (31 December 2010: €156,053 thousand) that fall within the scope of IFRS 7.

[31] Contingent liabilities and other financial obligations

Contingent liabilities

Contingent liabilities		
€ thousand	2011	2010
Liabilities on bills of exchange	3,516	2,303
Liabilities on guarantees	2,129	1,098
Collateral security for third-party liabilities	69	-
Total contingent liabilities	5,714	3,401

Litigation

The legal risks arising from the KION Group's business are typical of those faced by any company operating in this sector. The Company is a party in a number of pending lawsuits in various countries. It cannot assume with any degree of certainty that it will win any of the lawsuits or that the existing risk provision in the form of insurance or provisions will be sufficient in each individual case. However, the Company believes it is remote that these ongoing lawsuits will result in additional provisions.

Other financial commitments

Other financial commitments		
€ thousand	2011	2010
Liabilities under non-cancellable operating leases	205,394	208,874
Capital expenditure commitments in property, plant and equipment	6,109	5,660
Capital expenditure commitments in intangible assets	1,630	1,205
Other financial commitments	16,958	17,290
Total other financial commitments	230,091	233,029

The maturity structure of the total future minimum lease payments under non-cancellable operating leases is as follows:

Minimum lease payments		
€ thousand	2011	2010
Nominal minimum lease payments (gross)	205,394	208,874
due within one year	58,856	63,621
due in one to five years	104,634	96,175
due in more than five years	41,904	49,078

The minimum lease payments relate to payments for leased buildings, machinery, office furniture and equipment (procurement leases) as well as payments for industrial trucks refinanced with a sale and leaseback and sub-leased to end customers (sale and leaseback sub-leases).

Minimum lease payments broken down into procurement leases & sale-and-leaseback subleases

€ thousand	Procurement leases		Sale-and-leaseback subleases	
	2011	2010	2011	2010
Minimum lease payments (cash out)	151,486	158,406	53,908	50,468
due within one year	38,134	39,844	20,722	23,777
due in one to five years	71,452	69,484	33,182	26,691
due in more than five years	41,900	49,078	4	-
Minimum lease payments (cash in)	-	-	11,257	16,795
due within one year	-	-	5,813	8,358
due in one to five years	-	-	5,440	8,437
due in more than five years	-	-	4	-

The future minimum lease payments for sale and leaseback transactions not recognised on the statement of financial position amounting to €53,908 thousand are partially offset by payments received under non-cancellable sub-leases amounting to €11,257 thousand. The future payments also include obligations arising from the refinancing of industrial trucks for which there are no offsetting receipts under short-term sub-leases.

Other disclosures**[32] Consolidated statement of cash flows**

The consolidated statement of cash flows shows the changes in cash in the KION Group resulting from cash inflows and outflows in the year under review, broken down into cash flow from operating, investing and financing activities. The effects on cash from changes in exchange rates are shown separately. Cash flow from operating activities is presented using the indirect method in which the profit or loss for the year is adjusted for non-cash operating items.

Cash flow from operating activities increased by 94 per cent to €386,810 thousand in 2011 (2010: €199,289 thousand). The underlying reason for this improvement was that earnings before interest and tax (EBIT) increased to €213,160 thousand in the reporting year (2010: €34,636 thousand).

The net cash used for investing activities in the KION Group increased by 24 per cent to €152,580 thousand in 2011 (2010: €123,248 thousand). Cash payments for capital expenditures on non-current assets and property, plant and equipment came to a total of €133,005 thousand (2010: €123,462 thousand). The net cash used for acquisitions totalled €32,916 thousand (2010: €7,638 thousand) and essentially related to the acquisition of the forklift truck and warehouse technology business of Voltas Limited, Mumbai, India (€16,141 thousand), the purchase of the remaining shares (51 per cent) in Linde Sterling Ltd., Basingstoke, United Kingdom (€9,795 thousand), the investment in Liftec's business in Russia (€4,903 thousand) and a smaller acquisition in Italy. The proceeds from the disposal of assets primarily related to disposals of assets no longer required for the Group's operating activities.

The net cash used for financing activities amounted to €114,715 thousand (2010: €290,210 thousand). Whereas the main factors affecting this cash flow in 2010 were the net repayment of loans (€95,705 thousand) and the repayment of other funding by individual Group companies (€42,133 thousand), the net outflow of cash in 2011 was largely attributable to the net inflows resulting from the issuance of a corporate bond (inflow of €500,000 thousand), the funds drawn down under a revolving SFA credit line (inflow of €132,691 thousand) and the repayment of SFA liabilities (outflow of €537,018 thousand). Interest payments increased by €12,739 thousand to €147,455 thousand as a result of higher interest arising from financial liabilities and capital market liabilities. In 2011, there were also payments of €13,714 thousand for currency hedges (2010: €0).

The KION Group acquired an additional 5.34 per cent of the shares in KION Baoli (Jiangsu) Forklift Co. Ltd., China, for a total of €1,461 thousand in 2011. The cash used for this transaction is reported in cash flow from financing activities as required by IAS 7.

Cash and cash equivalents increased by a total of €120,567 thousand, €1,052 thousand of which was attributable to exchange-rate movements for the year ended 31 December 2011. This sharp increase stemmed largely from the funds drawn down under the revolving SFA credit line. Cash and cash equivalents totalled at €373,451 thousand as at the reporting date.

[33] Information on financial instruments

The KION Group uses both primary and derivative financial instruments.

The following section summarises the relevance of these financial instruments for the KION Group.

The following table shows the measurement categories defined by IAS 39. In line with IFRS 7, the table shows the carrying amounts and fair values of financial assets and liabilities:

Carrying amounts broken down by class and category

Classes	Carrying amount	Categories						Fair value
		FAHfT	AfS	LaR	HtM	FLaC	FLHfT	
€ thousand		2011						
Financial assets								
Loans receivable	795			795				795
Financial receivables	5,351			5,351				5,351
Available-for-sale investments	768		768					768
Lease receivables*	361,221							362,319
Trade receivables	676,553			676,553				676,553
Other receivables	59,514							59,514
thereof non-derivative receivables	36,237			36,237				36,237
thereof derivative financial instrument	23,277	21,500						23,277
Cash and cash equivalents	373,451							373,451
Financial liabilities								
Liabilities to banks	2,509,889				2,509,889			2,509,889
Capital market liability	487,508				487,508			388,750
Other financial liabilities	7,333				7,333			7,333
Shareholder loan	643,132				643,132			530,045
Lease liabilities*	701,512							700,785
Trade payables	634,092				634,092			634,092
Other liabilities	197,968							197,968
thereof non-derivative liabilities	180,226				180,226			180,226
thereof derivative financial instrument	17,742						2,471	17,742

* as defined by IAS 17

Carrying amounts broken down by class and category

Classes	Carrying amount	Categories					Fair Value
		FAHfT	AfS	LaR	HtM	FLaC	
€ thousand	2010						
Financial assets							
Loan receivable	1,907			1,907			1,907
Financial receivables	8,117			8,117			8,117
Available-for-sale investments	825		825				825
Lease receivables*	367,758						374,358
Trade receivables	633,265			633,265			633,265
Other receivables	59,122						59,122
thereof non-derivative receivables	35,416			35,416			35,416
thereof derivative financial instrument	23,706	19,900					23,706
Cash and cash equivalents	252,884						252,884
Financial liabilities							
Liabilities to banks	2,871,887				2,871,887		2,871,887
Capital market liability	0				0		0
Other financial liabilities	7,000				7,000		7,000
Shareholder loan	615,250				615,250		554,358
Lease liabilities*	661,649						666,622
Trade payables	508,108				508,108		508,108
Other liabilities	186,083						186,083
thereof non-derivative liabilities	156,053				156,053		156,053
instruments	30,030					5,029	30,030

* as defined by IAS 17

The change in valuation allowances for lease receivables and trade receivables was as follows:

Change in valuation allowances		
€ thousand	2011	2010
Valuation allowances as at 1 January	47,125	48,614
Group changes	626	–
Additions (cost of valuation allowances)	10,547	13,912
Reversals	-3,092	-9,466
Utilisations	-5,425	-4,212
Currency translation adjustments	-216	-1,723
Valuation allowances as at 31 December	49,565	47,125

The net gains and losses on financial instruments by IAS 39 category are as follows:

Net gains and losses on financial instruments broken down by category		
€ thousand	2011	2010
Loans and receivables (LaR)	2,062	9,223
Available-for-sale investments (AfS)	13	15
Financial assets held for trading (FAHFT)	14,360	39,381
Financial liabilities held for trading (FLHFT)	-10,109	-27,063
Financial liabilities carried at amortised cost (FLaC)	-225,277	-220,979

The above gains and losses do not include losses arising on hedging transactions amounting to €18,464 thousand (2010: €38,087 thousand) because these losses relate to a documented hedge.

Fair value measurement

The majority of the funding, loans, investments, other non-derivative receivables and liabilities, trade receivables and trade payables held by the Group have short remaining terms to maturity. The carrying amounts of these financial instruments approximate their fair values.

The fair value of derivative financial instruments is determined using appropriate valuation methods on the basis of observable market information at the reporting date. The fair value of interest rate swaps is calculated as the present value of the estimated future cash flows. The fair value of currency forwards is calculated on the basis of the forward rates at the reporting date. In the KION Group, all derivative financial instruments are classified as level 2 measurements as defined by IFRS 7.

In order to minimise default risk to the greatest possible extent, the KION Group only enters into derivatives with counterparties holding a good credit rating.

With the exception of derivative financial instruments and available-for-sale assets, all financial assets and liabilities are measured at amortised cost.

Financial assets measured at fair value

€ thousand	2011	2010
Financial assets	24,045	24,531
thereof available-for-sale	768	825
thereof derivative instruments	23,277	23,706

Financial liabilities measured at fair value

€ thousand	2011	2010
Financial liabilities	17,742	30,030
thereof derivative instruments	17,742	30,030

The fair value of available-for-sale assets is determined on the basis of quoted prices in an active market. These assets are classified as level 1 as defined by IFRS 7.

[34] Financial risk reporting

Capital management

One of the prime objectives of capital management is to ensure liquidity at all times. Measures aimed at achieving these objectives include the optimisation of the capital structure, the reduction of liabilities and ongoing Group cash flow planning and management. Besides the supplementary agreement to the SFA in 2009, long-term financing requirements were also covered by the issuance of the corporate bond (see 'Credit terms' table).

Close cooperation between local units and the Group head office ensures that the local legal and regulatory requirements faced by foreign group companies are considered in the capital management process.

Net financial debt before borrowing costs – defined as the difference between financial liabilities and cash and cash equivalents – is the key performance measure used in liquidity planning at Group level. Lease liabilities and other financial liabilities are excluded from this figure, which were €2,656,613 thousand in 2011 (2010: €2,640,829 thousand).

Credit risk

In certain finance and operating activities, the KION Group is subject to credit risk, i.e. the risk that partners will fail to meet their contractual obligations. This risk is limited by diversifying business partners based on certain credit ratings. The Group only enters into transactions with business partners and banks holding a good credit rating and subject to fixed limits. Counterparty risks involving our customers are managed by the individual Group companies.

The following table shows the age structure of receivables as at the reporting date.

Age structure analysis of receivables

	Carrying amount	Thereof: Neither overdue nor impaired at the reporting date	Thereof: Overdue and impaired at the reporting date	Thereof: Not impaired at the reporting date, but	
				up to and including 90 days overdue	more than 90 days overdue
€ thousand					
	2011				
Financial receivables	5,351	5,351	-	-	-
Lease receivables	361,221	361,221	-	-	-
Trade receivables	676,553	539,560	4,286	117,666	10,727
Other non-derivative receivables	36,237	35,189	643	-	41
€ thousand					
	2010				
Financial receivables	8,117	8,117	-	-	-
Lease receivables	367,758	367,758	-	-	-
Trade receivables	633,265	493,781	10,101	114,472	13,896
Other non-derivative receivables	35,416	35,060	21	-	83

Impairment losses are based on the credit risk associated with the receivables and are assessed primarily using factors such as a customer's credit rating and historical pattern of meeting payment terms.

Some of the receivables that were overdue as at the reporting date, but for which no impairment losses had been reported, were offset by corresponding trade payables or collateral. Apart from this item, the Group did not hold any significant collateral.

Liquidity risk

Based on IFRS 7, a liquidity risk arises if a company is unable to meet its financial liabilities. The KION Group maintains a liquidity reserve in the form of lines of credit and cash in order to ensure financial flexibility and solvency. The age structure of financial liabilities is reviewed continuously and was improved by issuing the corporate bond.

The following table shows all of the contractually agreed payments under recognised financial liabilities as at 31 December 2011, including derivative financial instruments with negative fair values.

Liquidity analysis of financial liabilities and derivatives

€ thousand	2011			
	Carrying amount 2011	Cash flow 2012	Cash flow 2013 - 2016	Cash flow from 2017
Primary financial liabilities				
Gross liabilities to banks	2,530,064	-307,224	-2,643,650	-
Borrowing costs	<u>-20,175</u>			
Net liabilities to banks	2,509,889			
Capital market liability	500,000	-34,864	-143,062	-556,723
Borrowing costs	<u>-12,492</u>			
	487,508			
Other financial liabilities	7,333	-3,397	0	-6,090
Shareholder loan	643,132	-	-	-928,194
Trade payables	634,092	-634,092	0	-
Lease liabilities	701,512	-260,230	-490,680	-18,693
Other financial liabilities	180,225	-180,225	-	-
Derivative financial liabilities				
Derivatives with negative fair value	17,742			
+ Cash in		295,698	32,127	-
- Cash out		-291,278	-36,919	-

Liquidity analysis of financial liabilities and derivatives

€ thousand	2010			
	Carrying amount 2010	Cash flow 2011	Cash flow 2012 - 2015	Cash flow from 2016
Primary financial liabilities				
Gross liabilities to banks	2,893,713	-192,543	-3,132,989	-370,561
Borrowing costs	<u>-21,826</u>			
Net liabilities to banks	2,871,887			
Other financial liabilities	7,000	-3,188	-	-6,059
Shareholder loan	615,250	-	-	-782,618
Trade payables	508,108	-508,108	-	-
Lease liabilities	661,649	-278,967	-427,041	-18,212
Other financial liabilities	156,053	-156,053	-	-
Derivative financial liabilities				
Derivatives with negative fair value	30,033			
+ Cash in		175,364	40,867	-
- Cash out		-203,057	-41,809	-

The calculation of future cash flows for derivative financial liabilities includes all currency forwards and interest-rate swaps that have negative fair values as at the reporting date.

Bank guarantee lines (e.g. sureties, performance bonds) had been issued under the ancillary facility agreements for a total amount in the low double-digit millions as at 31 December 2011. They included guarantees payable 'on first demand'. No guarantees were utilised in 2011.

The volume of business for which factoring was used in 2011 was €17,844 thousand (2010: €19,853 thousand). Because all material risks and rewards are assigned to the purchaser, these assets are derecognised in full.

Default risk

For financial assets, default risk is defined as the risk that a counterparty will default, and therefore is limited to a maximum of the carrying amount of the assets relating to the counterparty involved. The potential default risk attaching to financial assets is mitigated by secured forms of lending such as reservation of title, credit insurance and guarantees.

Specific valuation allowances for defaults are recognised to reflect the risk arising from primary financial instruments. Financial transactions are only entered into with selected partners holding good credit ratings. Investments in interest-bearing securities are limited to investment-grade securities.

Risks from financial services

The KION Group's leasing activities mean that it may be exposed to residual value risks from the marketing of machinery and equipment that is returned by the lessee at the end of a long-term lease and subsequently sold or re-leased. Residual values in the markets for used trucks are therefore constantly monitored and forecasted.

KION regularly assesses its overall risk position arising from financial services, recognising write-downs, valuation allowances or provisions to cover the risks it identifies. It immediately takes into account any changes in residual values when calculating new leases.

The increased marketing activities for used trucks and the overall increase in demand help to stabilise the residual values of the KION Group's industrial trucks and therefore serve to mitigate risk.

In addition, residual values are mainly based on remarketing agreements that continued to achieve positive outcomes in 2011. Under these agreements, any residual-value risk is transferred to the leasing company concerned. Group-wide standards to ensure that residual values are calculated conservatively reduce risk and provide the basis on which to create the transparency required. KION also has an IT system for residual-value risk management.

The KION Group mitigates its liquidity risk and interest-rate risk by ensuring that most of its transactions and funding loans have comparable maturities. Long-term leases are primarily based on fixed-interest agreements. The credit facilities provided by various banks ensure that the Group has sufficient liquidity.

In order to eliminate exchange-rate risk, KION generally funds its leasing business in the local currency used in each market.

Because of low default rates, counterparty risk has not been significant to date in the KION Group. The Company did not identify any material year-over-year changes in 2011. KION's losses from defaults are also mitigated by its receipt of the proceeds from the sale of repossessed trucks. In addition, it primarily offers financial services indirectly via selected funding partners, and KION bears the counterparty risk in less than 5 per cent of cases. The credit risk management system was refined as part of the work involved in transferring financial services activities to a separate segment. In particular, this involved revising procedures on operational and organisational structure as well as processes for risk management and control.

Exchange-rate risk

In accordance with its treasury risk policy, the KION Group hedges exchange rate risks both locally at the level of the individual companies and centrally via KION GROUP GmbH in order to meet the prescribed minimum hedging ratios.

The main hedging instruments employed are foreign-currency forwards, provided that there are no country-specific restrictions on their use.

At an entity level, hedges are entered into for highly probable future transactions on the basis of rolling 15-month forecasts, as well as for firm obligations not reported in the statement of financial position. In accordance with IAS 39, these hedges are generally classified as cash flow hedges for accounting purposes (see note [35]).

Foreign-currency forwards are also employed to hedge the exchange rate risks arising in the course of internal financing.

The following table shows an overview of the foreign-currency forwards entered into by the KION Group.

Foreign-currency forwards					
		Fair value		Notional amount	
€ thousand		2011	2010	2011	2010
Foreign-currency forwards (assets)	Hedge	1,765	3,762	73,758	109,653
	Trading	21,500	19,824	363,277	639,473
Foreign-currency forwards (liabilities)	Hedge	8,650	4,236	189,351	89,900
	Trading	2,471	3,595	103,018	79,335

The currency options bought and sold in 2008, each with a notional value of US\$ 780,000 thousand, were closed in 2011. The income generated by the sale totalled €1,649 thousand. No new options have been entered into.

Significant exchange rate risks from financial instruments are measured on the basis of value at risk (VaR) as part of internal Group management. VaR figures are calculated using historical variance-covariance analyses. Correlations and volatilities are calculated on the basis of the 250 working days prior to the reporting date (unweighted).

Exchange rate risks from financial instruments as defined by IFRS 7, are only included in calculating value at risk if the financial instruments are denominated in a currency other than the functional currency of the reporting entity concerned. This means that exchange rate risks resulting from the translation of the separate financial statements of subsidiaries into the Group reporting currency, i.e. currency translation risk, are not included.

Value-at-Risk			
€ thousand		2011	2010
Currency risk		54,676	19,968

The value at risk in respect of currency risk as at 31 December 2011 was €54,676 thousand (31 December 2010: €19,968 thousand). Value at risk is the loss that is not expected to be exceeded over a holding period of one year with a confidence level of 97.7 per cent (2010: 97.7 per cent).

Interest-rate risk

Interest-rate risk within the KION Group is managed centrally. The basis for decision-making includes sensitivity analyses of interest-rate risk positions in key currencies.

The table below shows the cumulative effect of an increase or decrease of 100 basis points (bps) in the relevant interest-rate curves, with a rate of 0 per cent constituting the lower limit of the calculation.

Interest-rate sensitivity				
	+100 bps	-100 bps	+100 bps	-100 bps
€ thousand	2011	2011	2010	2010
Other comprehensive income (loss)	28,702	-18,031	34,714	-32,600
Net income	-9,358	9,358	-17,226	18,454

The Group essentially funds itself by drawing down loans under its agreed credit facilities. Interest-rate derivatives - mainly interest-rate swaps - are used to hedge the resulting interest-rate risk.

Interest-rate swaps					
		Fair value		Notional amount	
€ thousand		2011	2010	2011	2010
Interest-rate swaps (assets)	Hedge	-	46	-	70,000
	Trading	-	-	-	-
Interest-rate swaps (liabilities)	Hedge	6,621	20,769	2,070,000	2,493,706
	Trading	-	-	-	-

The interest-rate caps purchased in 2009 and with a notional value of €1,250,000 thousand expired in 2011 as planned. No new interest-rate options have been entered into.

[35] Hedge accounting**Hedging currency risk**

In accordance with its treasury risk policy, the KION Group applies hedge accounting in hedging the exchange rate risks arising from highly probable future revenues in various currencies. Foreign-currency derivatives with settlement dates in the same month as the expected cash flows from the Group's operating activities are used as hedges.

The effectiveness of the Group's hedging transactions is assessed on the basis of forward rates using the hypothetical derivative approach under the cumulative dollar-offset method. The effective portion of the changes in the fair value of foreign-currency derivatives is recognised in accumulated other comprehensive income (loss) and only reversed when the corresponding hedged item is recognised in income.

Because of the short-term nature of the Group's payment terms, reclassifications to the income statement and the recognition of the corresponding cash flows generally take place in the same reporting period. A foreign-currency receivable or liability is recognised when goods are dispatched or received. Hedge accounting continues until the corresponding payment is received, with the changes in the fair value of the derivative being recognised in the income statement, thereby largely offsetting the effect of the measurement of the receivable at the reporting date.

The changes in fair value recognised and reclassified in other comprehensive income in 2011 are shown in the consolidated statement of comprehensive income. The ineffective portion of the changes in the fair value of the hedging transactions is recognised directly in the income statement. There were no significant ineffective portions in 2011.

In total, foreign-currency cash flows of €263,109 thousand (2010: €199,554 thousand) were hedged and designated as hedged items, of which €187,298 thousand is expected to be settled by 30 September 2012 (2010: €161,820 thousand expected by 30 September 2011). The remaining cash flows designated as hedged items fall due in the period up to 19 December 2013.

Hedging of interest-rate risk

The KION Group uses hedge accounting in connection with the hedging of interest-rate risk.

The KION Group is essentially financed by the utilisation of loans with variable interest rates and in different currencies. Interest-rate derivatives denominated in various currencies were used to hedge the resulting interest-rate risk in 2011. Because the KION Group used interest-rate swaps to transform 51 per cent of its variable-rate exposure into fixed-rate obligations as at the reporting date, it is not fully benefiting from the low level of market interest rates. The individual hedges were designated at the time the swaps were entered into.

The effective portion of the hedges was recognised in other comprehensive income (loss). As in the previous year, the cumulative effectiveness of the hedging transactions was almost 100 per cent. Again, as in 2010, there were no ineffective portions.

In total, variable portions of future interest payments amounting to €27,196 thousand (2010: €54,999 thousand) were designated as hedged items, of which €8,126 thousand is expected to be paid by 30 September 2012 (2010: €14,196 thousand fell due by 30 September 2011). The remaining cash flows designated as hedged items fall due by 31 December 2014.

[36] Segment report

IFRS 8 specifies the 'management approach' for defining operating segments. Under this approach, the internal reports that are regularly used by the chief operating decision-maker to make decisions on the allocation of resources to a segment and to assess the performance of a segment are used as the basis for determining the operating segments. The chief operating decision-maker in the KION Group is its Executive Board comprising Gordon Riske (CEO), Otmar Hauck (COO), Klaus Hofer (CHRO) and Harald Pinger (CFO).

Since the 2011 financial year, the chief operating decision-makers have divided the KION Group into the Linde Material Handling (LMH) and STILL brands for management purposes. Segment reporting follows the same breakdown, taking into account the relevant organisational structures and corporate strategy of the KION Group.

Linde Material Handling (LMH)

Linde Material Handling manufactures material-handling products under the Linde, Fenwick and Baoli brands and also produces hydraulic components that are used both in its own trucks and in the products of external manufacturers.

Baoli operates in the market as an independent brand focusing on the economy segment in China and other growth markets.

STILL

The STILL brand has positioned itself as a leading provider of intelligent intralogistics management tools. In addition to core products (forklifts, warehouse handling equipment and tow tractors), the product range includes pioneering material flow services.

As a leading Italian manufacturer, OM provides customers in the value segment with reliable, technologically advanced electric and diesel trucks as well as warehouse handling equipment.

In 2010, the STILL and OM brands began to bundle their activities, enabling them to boost their competitiveness by benefiting from each other's product range and distribution capability. OM focuses on its home Italian market and is integrating the STILL Group's activities in Italy into its operations. In the medium-term, STILL will integrate the OM Group's activities outside Italy into its network. STILL is also using attractive products from OM to supplement its own product range. It is therefore significantly expanding its coverage of the market for these products and greatly improving their market penetration via its excellent distribution network. The STILL and OM brands have been merged and managed jointly under the STILL segment since the 2011 financial year.

Other

The 'Other' segment comprises the companies operating under the Voltas brand as well as holding and service companies in the KION Group. Voltas is a KION Group brand company whose manufacturing is based in India and whose business activities focus primarily on this market. The service companies perform cross-segment services for the KION Group. The bulk of the revenue in this segment is generated by internal IT and logistics services rendered by the service companies.

The basis for internal reporting is a presentation of the financial position and financial performance based on data from continuing operations, excluding items relating to the KION Group in December 2006 and excluding non-recurring items. In addition to the above items, other net financial income/expenses and the share of profit (loss) of equity investments are also excluded from the performance indicator known as 'management reporting EBIT'. Segment reporting therefore includes a reconciliation of externally reported consolidated earnings before interest and tax (EBIT) including KION acquisition items and non-recurring items with the adjusted EBIT for the segments ('management reporting EBIT').

Segment reports are prepared in accordance with the same accounting policies as the consolidated financial statements, as described in note [7]. Intra-group transactions are generally conducted on an arm's length basis. The following tables show information for the KION Group's operating segments for 2011 and 2010:

Segment report

	LMH	STILL	Other	Consolidation/ Reconciliation	Total
€ thousand	2011				
Revenue from external customers	2,778,835	1,549,616	39,944	-	4,368,395
Intersegment revenue	76,761	116,313	183,365	-376,439	-
Total revenue	2,855,596	1,665,929	223,309	-376,439	4,368,395
Earnings before taxes	250,444	-29,629	-192,493	-87,207	-58,885
Financial income	46,351	13,249	32,371	-18,307	73,664
Financial expense	-57,142	-39,345	-267,529	18,307	-345,709
= Financial result	-10,791	-26,096	-235,158	-	-272,045
EBIT	261,235	-3,533	42,665	-87,207	213,160
+ Non-recurring items	-4,830	97,308	23,005	-	115,483
+ KION acquisition items	26,468	7,960	1,537	-	35,965
= Adjusted EBIT	282,873	101,735	67,207	-87,207	364,608
./. Other financial result	1,027	375	83,885	-83,401	1,886
./. Equity result*	5,533	1,557	-	-	7,090
Management Reported EBIT	276,313	99,803	-16,678	-3,806	355,632
Carrying amount of equity investments	31,898	4,647	-	-	36,545
Capital expenditures**	75,952	43,270	13,783	-	133,005
Depreciation**	98,400	46,315	14,822	-	159,537
Order intake	3,107,037	1,752,394	223,153	-400,728	4,681,856
Number of employees***	13,838	7,328	696	-	21,862

* Already adjusted by non-recurring items

** Excluding leased assets

***Number of employees in full-time equivalents as at 31 December

Segment report

	LMH	STILL	Other	Consolidation/ Reconciliation	Total
€ thousand	2010				
Revenue from external customers	2,191,490	1,333,489	9,495	-	3,534,474
Intersegment revenue	62,399	86,899	150,373	-299,671	-
Total revenue	2,253,889	1,420,388	159,868	-299,671	3,534,474
Earnings before taxes	69,831	-44,664	-230,230	-26,357	-231,420
Financial income	42,572	13,045	47,378	-14,646	88,349
Financial expense	-59,227	-38,424	-243,518	-13,236	-354,405
= Financial result	-16,655	-25,379	-196,140	-27,882	-266,056
EBIT	86,486	-19,285	-34,090	1,525	34,636
+ Non-recurring items	26,922	36,794	11,979	-	75,695
+ KION acquisition items	25,712	2,763	556	-	29,031
= Adjusted EBIT	139,120	20,272	-21,555	1,525	139,362
./. Other financial result	1,197	558	-3,305	3,210	1,660
./. Equity result	3,838	-269	-	-	3,569
Management Reported EBIT	134,085	19,983	-18,250	-1,685	134,133
Carrying amount of equity investments	33,433	4,408	-	-	37,841
Capital expenditures*	70,477	34,150	18,835	-	123,462
Depreciation*	103,596	43,844	14,597	-	162,037
Order intake	2,509,672	1,518,378	159,868	-328,238	3,859,680
Number of employees**	12,240	7,235	493	-	19,968

* Excluding leased assets

**Number of employees in full-time equivalents as at 31 December

The breakdown of segment revenue by region is as follows

Segment revenue broken down by customer location

€ thousand	2011	2010
Germany	1,174,777	899,817
EU excl. Germany	2,114,588	1,820,151
Rest of Europe	203,530	151,807
America	280,611	232,673
Asia	434,814	301,879
Rest of world	160,075	128,147
Total segment revenue	4,368,395	3,534,474

There are no relationships with individual customers that generate revenue deemed to be significant as a proportion of total consolidated revenue.

Financial income and expenses including all interest income and expenses are described in notes [12] and [13].

The non-recurring items mainly comprise severance payments, social plan costs, costs relating to the planned transfers of production and consultancy costs. Also included for 2011 are the remeasurement of purchase price obligations and the remeasurement of an existing equity investment in an entity, over which a controlling influence can be exerted following the acquisition of additional shares. The KION acquisition items comprise a net write-down on the fair value adjustments identified as part of the purchase price allocation (PPA).

Segment capital expenditures include additions to intangible assets and property, plant and equipment, but not additions to leased assets. A separate segment report for leased assets is presented in note [17].

Depreciation/amortisation relates to intangible assets with finite useful lives and property, plant and equipment.

Capital expenditures broken down by company location (excl. leased assets)

€ thousand	2011	2010
Germany	92,340	88,875
EU excl. Germany	27,796	25,688
Rest of Europe	233	187
America	5,849	4,364
Asia	5,378	3,870
Rest of world	1,409	478
Total capital expenditures	133,005	123,462

The regional breakdown of non-current assets excluding financial assets, financial instruments, deferred tax assets and post-employment benefits is as follows:

Non-current assets broken down by company location

€ thousand	2011	2010
Germany	2,703,550	2,711,755
EU excl. Germany	665,590	661,375
Rest of Europe	24,492	19,992
America	34,672	30,609
Asia	116,428	88,213
Rest of world	48,671	49,132
Total non-current assets	3,593,403	3,561,076

Supplementary disclosures based on future segment structure

In 2011 the KION Group put in place the organisational structures to manage and report the Group's financial services (FS) activities separately in 2012.

To this end, separate financial services companies have been established in the key markets of France, Germany, Italy, Spain and the United Kingdom. Further companies will be gradually introduced in countries with a high proportion of finance and leasing business. In countries with lower levels of FS activity, sales and service companies will continue to engage in financial services operations as well.

During the course of 2011 the Group also developed a reporting model for the discrete reporting and management of financial services business. Future reporting in the KION Group will be based on this model. The sections below include voluntary additional disclosures based on the new reporting model and the associated revised breakdown of business activities in order to give prominence to the greater importance of financial services activities in the KION Group and to the future segment structure. These voluntary supplementary disclosures for the reporting year follow the principles required by IFRS 8.

Financial services activities will form a separate Financial Services segment alongside the LMH, STILL and Other brand segments described above:

Financial Services (FS)

The purpose of the FS segment is to act as an internal partner for the brand segments, providing finance solutions that promote sales. The FS activities include internal financing of short-term rental fleets, the financing of long-term leasing business for KION Group customers, and risk management. When long-term leasing business is being conducted, FS operates as a contractual partner to external customers and provides the necessary funding in conjunction with external financial partners. When short-term business is being transacted, FS's contractual relationship is with the LMH and STILL brand segments or with the external financial partners. Besides management of residual-value risk, risk management also includes the credit risk management system, which was refined as part of the work involved in transferring financial services activities to a separate segment. The key performance indicator used to manage the FS segment is earnings before tax (EBT).

The underlying business management model into which FS has been integrated views FS as an internal finance partner that operates as the interface between the brand segments and external finance providers or the capital markets. LMH, STILL and FS are therefore reported as independent operating subgroups, and transactions between these segments are presented in the same way as business conducted on an arm's-length basis. The regular (interest) margin income that FS generates from its business activities reflects prevailing market conditions. Surpluses from leasing that exceed this interest rate are reflected in the producer margin within the operating profit generated by the LMH and STILL brand segments.

Segment reports are generally prepared in accordance with the same accounting policies as the consolidated financial statements, as described in note [7]. Contrary to these policies, however, the LMH and STILL brands' intersegment sales to FS are always treated as revenue for the brand segments.

Assets and/or liabilities associated with the long-term leasing business are assigned to the FS segment. The expenses in the FS segment's income statement therefore reflect, in particular, depreciation/amortisation on the assets, interest expense relating to the funding of these assets as well as operating expenses. These expenses are offset under income by the finance instalments paid by the customer (lease payments excluding service portion).

Whereas the main feature of long-term leasing business is the provision of a financial service for the external lessee, the focus in short-term leasing is on the service function. External customers are offered flexible arrangements involving rental trucks from a rental pool – including associated services – for short-term use. Unlike the situation in long-term leasing, financial performance in the short-term business is largely dependent on the achieved level of utilisation of the rental fleet, management of which lies entirely within the responsibility of the brand segments. Given this structure, the assets associated with the short-term business remain on the balance sheets of the brand segments and the related income and expenses remain on the brand segments' income statements.

In an indirect leasing arrangement ('sale with risk'), which forms part of the long-term leasing business, the otherwise typical financing function of the FS segment as a lender for the leasing transaction no longer applies. As a result of the sale of the leased asset to the external finance provider in such transactions, the brand segments view the transactions in the same way as a sale to an end-user. Consequently, these transactions and all the revenue that they generate are recognised in the LMH and STILL brand segments.

The breakdown of segment information for 2011 and 2010 is as follows:

Segment Report - Voluntary Additional Information

	LMH	STILL	FS	Other	Consolidation/ Reconciliation	Total
€ thousand	2011					
Revenue from external customers	2,601,587	1,461,968	264,896	39,944	-	4,368,395
Intersegment revenue	251,927	204,836	214,864	183,365	-854,992	-
Total revenue	2,853,514	1,666,804	479,760	223,309	-854,992	4,368,395
Earnings before taxes	246,450	-30,586	6,160	-191,729	-89,180	-58,885
Financial income	29,380	5,804	45,360	32,371	-39,251	73,664
Financial expense	-40,651	-31,302	-41,901	-267,529	35,674	-345,709
= Financial result	-11,271	-25,498	3,459	-235,158	-3,577	-272,045
EBIT	257,721	-5,088	2,701	43,429	-85,603	213,160
+ Non-recurring items	-4,830	97,308	-	23,005	-	115,483
+ KION acquisition items	26,468	7,960	-	1,537	-	35,965
= Adjusted EBIT	279,359	100,180	2,701	67,971	-85,603	364,608
./. Other financial result	1,027	375	-	83,885	-83,401	1,886
./. Equity result	5,533	1,557	-	-	-	7,090
Management Reported EBIT	272,799	98,248	2,701	-15,914	-2,202	355,632
Segment assets	4,425,263	1,983,278	840,005	708,616	-1,890,876	6,066,286
Segment liabilities	1,495,301	1,064,798	798,845	5,043,405	-1,848,476	6,553,873
Carrying amount of equity investments	31,898	4,647	-	-	-	36,545
Capital expenditures*	75,952	43,270	-	13,783	-	133,005
Depreciation**	167,602	95,111	71,020	16,319	-21,060	328,992

* Excluding leased assets

** Including leased assets

Segment Report - Voluntary Additional Information

	LMH	STILL	FS	Other	Consolidation/ Reconciliation	Total
€ thousand	2010					
Revenue from external customers	2,042,427	1,256,836	225,716	9,495	-	3,534,474
Intersegment revenue	204,868	151,742	127,874	150,373	-634,857	-
Total revenue	2,247,295	1,408,578	353,590	159,868	-634,857	3,534,474
Earnings before taxes	66,886	-46,823	6,230	-258,567	854	-231,420
Financial income	26,209	3,878	43,657	47,378	-32,773	88,349
Financial expense	-43,485	-29,483	-39,588	-271,400	29,551	-354,405
= Financial result	-17,276	-25,605	4,069	-224,022	-3,222	-266,056
EBIT	84,162	-21,218	2,161	-34,545	4,076	34,636
+ Non-recurring items	26,922	36,794	-	11,979	-	75,695
+ KION acquisition items	25,712	2,763	-	556	-	29,031
= Adjusted EBIT	136,796	18,339	2,161	-22,010	4,076	139,362
./. Other financial result	1,197	558	-	-3,305	3,210	1,660
./. Equity result	3,838	-269	-	-	-	3,569
Management Reported EBIT	131,761	18,050	2,161	-18,705	866	134,133
Segment assets	4,086,051	1,951,953	774,824	632,090	-1,685,979	5,758,939
Segment liabilities	1,404,059	968,884	733,594	4,700,799	-1,648,475	6,158,861
Carrying amount of equity investments	33,433	4,408	-	-	-	37,841
Capital expenditures*	70,477	34,150	-	18,835	-	123,462
Depreciation**	176,363	99,196	64,175	16,956	-18,096	338,594

* Excluding leased assets

** Including leased assets

[37] Employees

The KION Group employed an average of 20,797 people in the reporting year (2010: 19,764). The number of employees (including part-time employees expressed as a proportion of full-time equivalents) is broken down by region as follows:

Employees (average)		
	2011	2010
Germany	8,145	7,785
France	3,196	3,172
UK	1,423	1,467
Italy	1,030	1,044
Rest of Europe	3,194	3,073
Asia	2,816	2,319
Rest of world	993	904
Total employees	20,797	19,764

The first-time consolidations of Cailotto Carrelli S.p.A., Verona, Italy, and Linde Sterling Ltd., Basingstoke, United Kingdom, increased the number of employees by 46 and 282, respectively. In addition, a total of 131 employees were taken on from Voltas Limited in India and 147 members of staff were acquired from Russia-based dealer Liftec.

[38] Related party disclosures

In addition to the subsidiaries included in the consolidated financial statements, the KION Group has direct or indirect business relationships with a number of unconsolidated subsidiaries, joint ventures and associates in the course of its ordinary business activities. Transactions with these companies are conducted on an arm's length basis. The related companies that are controlled by the KION Group or that are able to exercise significant influence over the KION Group are included in the list of shareholdings in the annex to these notes and in the following table:

Related parties	
Superlift Holding S.à r.l., Luxembourg	Parent company
Kohlberg Kravis Roberts & Co. L.P., New York, USA	Entity with significant influence
Goldman, Sachs & Co., New York, USA	Entity with significant influence
Superlift Funding S.à r.l., Luxembourg	Affiliated company

Superlift Funding S.à r.l., Luxembourg

Under a supplementary loan agreement dated 23 September 2009, investment funds advised by Kohlberg Kravis Roberts & Co. L.P. ('KKR') and Goldman Sachs Capital Partners extended the SFA to include an additional loan of €100,000 thousand to be paid via Superlift Funding S.à r.l., Luxembourg. The purpose of the supplementary loan was to further strengthen the operational and strategic options for the KION Group. Both the loan amount and the associated interest are repayable as a bullet payment on maturity (payment in kind, 'PIK').

Shareholder loan agreement

On 27 December 2006, KION Holding 1 GmbH (then Neggio Holding 1 GmbH) entered into a shareholder loan agreement with Superlift Holding S.à r.l., Luxembourg, for €500,000 thousand of principal. The maturity date for the loan is 31 December 2021. Both the unsecured loan principal and the associated interest are repayable as a bullet payment on maturity (payment in kind, 'PIK'). Since 1 September 2007, the loan has been subject to interest at a rate of 5.5 per cent per annum. The carrying amount of the loan including accrued interest was €643,132 thousand as at 31 December 2011 (31 December 2010: €615,250 thousand).

Advisory agreement

On 8 May 2007, KION Group GmbH, Kohlberg, Kravis Roberts & Co. L.P. ('KKR') and Goldman, Sachs & Co. entered into an advisory agreement under the terms of which KKR and Goldman Sachs are to perform advisory services for the KION Group. These advisory services relate, in particular, to financial and strategic issues. The annual advisory fee payable to KKR and Goldman, Sachs & Co. is €4,624 thousand (2010: €4,609 thousand) and it has been recognised as an expense.

As at the reporting date, the receivables due from related parties were as follows:

Receivables from related parties

€ thousand	2011	2010
Non-consolidated subsidiaries	4,403	7,059
Associates	17,262	22,249
Joint ventures	2,964	2,880
Other related parties	4,825	7,545
Total receivables from related parties	29,454	39,733

As at the reporting date, liabilities to related parties were as follows:

Liabilities to related parties

€ thousand	2011	2010
Non-consolidated subsidiaries	4,188	3,771
Associates	39,955	41,537
Joint ventures	4,719	3,490
Other related parties	769,255	730,686
Total liabilities to related parties	818,117	779,484

[39] KION management partnership plan ('MPP')

Arrangements for managers to invest in the Company have been in place since 2007. These arrangements are governed by the 'Shareholders' and co-investment agreement on the implementation of the management partnership plan for the KION Group' (the co-invest agreement) dated 14 June 2007, entered into by Superlift Holding S.à r.l., KION Holding 1 GmbH and KION Management Beteiligungs GmbH & Co. KG. The managers who have joined the management partnership plan are also parties to the co-invest agreement.

KION Management Beteiligungs GmbH & Co. KG holds an equity interest of 14.61 per cent in KION Holding 1 GmbH. In total, the Executive Board holds an interest of €3,400 thousand in the limited partner capital of KION Management Beteiligungs GmbH & Co. KG, which equates to an indirect interest of 3.31 per cent in the share capital of KION Holding 1 GmbH. In addition to the KION Group's Executive Board, around 300 executives around the world have purchased shares in KION Management Beteiligungs GmbH & Co. KG. The shares are sold at their fair value and shareholdings are divided into virtual 'A', 'B', and 'C' shares. Different terms and conditions concerning payment of the purchase price and rights to purchase attach to these virtual shares. The purchase price for 'A' shares became payable when participants joined the programme, while KION Management Beteiligungs GmbH granted participants interest-bearing loans for the purchase price of the 'B' and 'C' shares. The vesting conditions and resulting purchase rights for 'B' shares accrue to participants in equal, annual tranches over a period of five years. By contrast, managers become eligible to purchase 'C' shares if the targets for revenue, EBITA and operating cash flow set in the business plan are achieved over a five-year period or predefined target returns are achieved if the Group is sold or there is a change of control.

In 2010, the performance-related vesting conditions for the 'C' shares relating to the 2009–2012 bonus period were adjusted to take into account the revised long-term KION business plan, which is in turn based on the amended loan terms in the supplementary agreement to the SFA dated 23 September 2009. The change in vesting conditions affects a total of 1,034 shares with an expected exercise price of €16 thousand each. The agreement had one year remaining as at 31 December 2011. The total fair value of this adjustment was €1,044 thousand. The fair value of the individual purchase rights amounted to €1 thousand. The number of purchase options outstanding as at the reporting date remained unchanged at 1,034, of which 584 (31 December 2010: 292) were exercisable.

The fair value of the new vesting conditions was calculated using the Black-Scholes model based on a share price of €11 thousand. The risk-free interest rate on the reference date for the calculation was 1.6 per cent. The expected holding period for the options is three years. The expected volatility is 32 per cent and it was calculated by taking the implied volatility of a peer group. Expected dividends were not taken into account.

Expenses of €295 thousand were incurred by the management partnership plan in 2011 (2010: €590 thousand).

[40] Remuneration of key management**Executive Board**

Gordon Riske, Chief Executive Officer (CEO), is responsible, among other things, for the strategic management of the Group, communications, governance and compliance, and the Group's Asian business.

Harald Pinger, Chief Financial Officer (CFO), is responsible, among other things, for finance including financial services, IT activities, business development, mergers & acquisitions, and the Americas region.

Otmar Hauck (member of the Executive Board of KION GROUP GmbH, Wiesbaden), Chief Operating Officer (COO), is responsible for quality and central operations (operational excellence/production control), purchasing, logistics, health & safety and environmental issues in the Group.

Klaus Hofer has been a member of the Executive Board since 1 October 2011 and, as Chief Human Resources Officer (CHRO), is responsible for human resources, legal affairs and internal audit, which previously formed part of the CFO's responsibilities.

The remuneration paid to the Executive Board comprises a fixed salary and non-cash benefits, pension entitlements and performance-related components. The variable performance-related components are paid each year on the basis of the Group's performance. The pension entitlements consist of retirement, invalidity and surviving dependants' benefits.

The total remuneration paid to the members of the Executive Board in 2011 amounted to €5,209 thousand (2010: €5,049 thousand). This consisted of short-term remuneration amounting to €4,755 thousand (2010: €4,550 thousand), post-employment benefits totalling €386 thousand (2010: €366 thousand) and share-based payments of €68 thousand (2010: €133 thousand). The current service cost resulting from pension provisions for the Executive Board is reported under the retirement benefit obligation. No loans or advances were made to members of the Executive Board in 2011 (2010: loans and advances totalling €151 thousand).

The total remuneration paid to former members of the Executive Board in 2011 amounted to €162 thousand (2010: €0). Provisions for pension obligations to former members of the Executive Board or their surviving dependants amounting to €2,819 thousand (2010: €2,953 thousand) were recognised in accordance with IAS 19.

Supervisory Board

The total remuneration paid to the members of the Supervisory Board for the performance of their duties at the parent company and subsidiaries in 2011 amounted to €1,071 thousand including VAT (2010: €822 thousand). There were no loans or advances to members of the Supervisory Board in 2011. Furthermore, the members of the Supervisory Board did not receive any remuneration or benefits for services provided as individuals, such as consulting or brokerage activities.

In addition to their remuneration as members of the Supervisory Board, the employee representatives also receive remuneration as employees of the KION Group that is unrelated to their work on the Supervisory Board. Remuneration paid to employee representatives for their work as employees totalled €514 thousand in 2011 (2010: €539 thousand).

[41] Members of the Executive Board and Supervisory Board

Executive Board

Gordon Riske
CEO

Klaus Hofer
(since 1 October 2011)
CHRO

Harald Pinger
CFO

Supervisory Board

Dr John Feldmann
(Chairman of the Supervisory Board since 28 September 2011)
Member of the Supervisory Board and member of the Presiding Committee of the Supervisory Board of Bilfinger Berger SE, Mannheim

Manfred Wennemer
(Chairman of the Supervisory Board until 28 June 2011)
Former Chief Executive Officer, Continental AG, Hannover

Joachim Hartig¹
Deputy Chairman of the Supervisory Board
Chairman of the Plant I & II Works Council, Linde Material Handling GmbH, Aschaffenburg

Dr Alexander Dibelius
Chief Executive Officer of Goldman Sachs AG, Frankfurt am Main

Denis Heljic¹
Deputy Chairman of the Works Council of STILL GmbH, Dortmund plant
Service Technician at STILL, Dortmund plant

Dr Martin Hintze
Managing Director of Goldman Sachs Capital Partners, London

Johannes P. Huth
(Chairman of the Supervisory Board from 29 June to 28 September 2011)
Member of Kohlberg Kravis Roberts & Co. L.P., New York

Thilo Kämmerer¹
Trade Union Secretary on the Executive Board of IG Metall, Frankfurt am Main

Dr Roland Köstler¹
Head of Business Law at Hans-Böckler-Stiftung, Düsseldorf

Peter Kolb¹

Head of Facility Management, Linde Material Handling GmbH, Aschaffenburg

Kay Pietsch¹

Chairman of the KION Group Works Council and Chairman of the Works Council of STILL GmbH, Hamburg

Silke Scheiber

Director of Kohlberg Kravis Roberts & Co. L.P., New York

Dr Michael Süß

Member of the Managing Board and CEO of the Energy Sector of Siemens AG, Munich

Philip Wack

(from 29 June to 27 September 2011)

Associate of Kohlberg Kravis Roberts & Co. L.P., New York

¹ Employee representatives

[42] Auditors' fees

The fees recognised as an expense and paid to the auditors of the consolidated financial statements in 2011 amounted to €970 thousand (2010: €800 thousand) for the audit of the financial statements, €892 thousand (2010: €88 thousand) for other assurance services, €206 thousand (2010: €32 thousand) for tax consultancy services and €63 thousand (2010: €20 thousand) for other services.

[43] Events after the reporting date

In the period after the end of the 2011 financial year up to 15 March 2012 there were no events or developments that would have led to a material change in the recognition or measurement of the individual assets and liabilities as at 31 December 2011 or that it would be necessary to disclose.

[44] Information on preparation and approval

The Executive Board of KION Holding 1 GmbH prepared the consolidated financial statements on 15 March 2012 and approved them for forwarding to the Supervisory Board. The Supervisory Board has the task of examining and deciding whether to approve the consolidated financial statements.

Wiesbaden, 15 March 2012

The Executive Board

Gordon Riske

Klaus Hofer

Harald Pinger

List of shareholdings for the year ended 31 December 2011

Annex to the notes

List of shareholdings as of 31 December 2011

according to section 313 para. 2 No. 1-4 Commercial Code (HGB)

No.	Name	Registered office	Country	Parent company	Holding in (%)	Equity, Local GAAP, TEUR	Earnings, Local GAAP, TEUR	Note
1	KION Holding 1 GmbH	Wiesbaden	Germany			200,816	-29,174	
Consolidated affiliated companies								
Domestic								
2	BlackForxx GmbH	Stuhr	Germany	17	100.00%	757	0	[B]
3	Eisenwerk Weilbach GmbH	Wiesbaden	Germany	10	100.00%	288	0	[A]
4	Fahrzeugbau GmbH Geisa	Geisa	Germany	17	100.00%	7,329	0	[B]
5	KION GROUP GmbH	Wiesbaden	Germany	6	100.00%	276,413	-56,235	
6	KION Holding 2 GmbH	Wiesbaden	Germany	1	100.00%	848,331	0	[F]
7	KION Information Management Services GmbH	Wiesbaden	Germany	5	100.00%	129	0	[E]
8	KION Warehouse Systems GmbH	Reutlingen	Germany	17	100.00%	22,670	0	[B]
9	Klaus Pahlke GmbH & Co. Fördertechnik KG	Haan	Germany	10	100.00%	9,675	1,715	
10	Linde Material Handling GmbH	Aschaffenburg	Germany	5	100.00%	281,522	-61,438	
11	LMH Immobilien GmbH & Co. KG	Aschaffenburg	Germany	10 & 12	99.64%	29,982	1,013	
12	LMH Immobilien Holding GmbH & Co. KG	Aschaffenburg	Germany	10	94.00%	180	67	
13	LMH Immobilien Holding Verwaltungs-GmbH	Aschaffenburg	Germany	10	100.00%	27	1	
14	LMH Immobilien Verwaltungs-GmbH	Aschaffenburg	Germany	10	100.00%	28	1	
15	OM Deutschland GmbH	Neuhausen a.d. Fildern	Germany	60	100.00%	-1,165	-211	
16	Schrader Industriefahrzeuge GmbH & Co. KG	Essen	Germany	10	100.00%	2,322	1,700	
17	STILL GmbH	Hamburg	Germany	10	100.00%	206,250	0	[A]
18	URBAN-TRANSPORTE GmbH	Unterschleißheim	Germany	10	100.00%	3,181	0	[A]
Foreign								
19	Linde Material Handling Pty. Ltd.	Huntingwood	Australia	10	100.00%	39,380	3,076	
20	STILL N.V.	Wijnegem	Belgium	17 & 65	100.00%	7,262	1,848	
21	KION South America Fabricação de Equipamentos para Armazenagem Ltda.	Rio de Janeiro	Brazil	17	100.00%	22,790	5,328	
22	Linde (China) Forklift Truck Corporation Ltd.	Xiamen	China	10	100.00%	110,241	35,163	
23	KION Baoli (Jiangsu) Forklift Co., Ltd.	Jiangjiang	China	54	97.34%	26,932	-2,114	
24	STILL DANMARK A/S	Kolding	Denmark	17	100.00%	4,470	38	
25	BARTHELEMY MANUTENTION SAS	Vitrolles	France	28	90.41%	3,186	1,150	
26	Bastide Manutention SAS	Toulouse	France	28	100.00%	2,097	429	
27	Bretagne Manutention S.A.	Pacé	France	28	54.27%	7,389	3,821	
28	FENWICK-LINDE S.A.R.L.	Elancourt	France	36 & 10	100.00%	181,470	29,405	
29	LOIRE OCEAN MANUTENTION SAS	St. Herblain	France	28	88.98%	4,305	1,361	
30	Manuchar S.A.	Gond Pontouvre	France	28	80.00%	3,576	1,774	
31	OM PIMESPO FRANCE S.A.S.	Mitry Mory	France	60	100.00%	-257	31	
32	SAS Société Angoumoisine de Manutention - SAMA	Champniers	France	35	100.00%	13,688	925	
33	MANUSOM SAS	Rivery	France	35	50.13%	482	195	
34	SM Rental SAS	Roissy Charles de Gaulle	France	28	100.00%	1,129	516	
35	STILL SAS	Mame la Vallée	France	36	100.00%	-7,573	-29,396	
36	KION France SERVICES SAS	Elancourt	France	10	100.00%	110,417	88	
37	Lansing Linde Sevenside Ltd.	Basingstoke	U.K.	48	100.00%	4,687	0	[R]
38	Linde Castle Ltd.	Basingstoke	U.K.	40 & 108	100.00%	6,191	1,470	
39	Linde Heavy Truck Division Ltd.	Basingstoke	U.K.	44	100.00%	57,216	-19,866	
40	Linde Holdings Ltd.	Basingstoke	U.K.	51	100.00%	237,053	2,225	
41	Linde Hydraulics Ltd.	Abingdon	U.K.	44	100.00%	6,071	-21	
42	Linde Jewsbury's Ltd.	Basingstoke	U.K.	40	100.00%	6,864	2,649	
43	Linde Sterling Ltd.	Basingstoke	U.K.	40 & 129	100.00%	7,307	651	
44	Linde Material Handling (UK) Ltd.	Basingstoke	U.K.	40	100.00%	58,646	8,931	
45	Linde Material Handling East Ltd.	Basingstoke	U.K.	40 & 52	100.00%	-1,410	2,345	
46	Linde Material Handling Scotland Ltd.	Basingstoke	U.K.	44	100.00%	6,608	1,348	
47	Linde Material Handling South East Ltd.	Basingstoke	U.K.	44	100.00%	2,703	1,159	
48	Linde Sevenside Ltd.	Basingstoke	U.K.	44	100.00%	7,073	1,143	
49	OM PIMESPO (UK) Ltd.	Basingstoke	U.K.	60	100.00%	-198	1,120	
50	STILL Materials Handling Ltd.	Leyland	U.K.	51	100.00%	9,441	-1,033	
51	Superlift UK Ltd.	Basingstoke	U.K.	10	100.00%	53,936	-14,036	
52	Trifik Services Ltd.	Basingstoke	U.K.	40	100.00%	0	0	
53	Linde Material Handling Hong Kong Ltd.	Kwai Chung	Hong-Kong	10	100.00%	2,426	457	
54	KION ASIA (HONG KONG) Ltd.	Kwai Chung	Hong-Kong	10	100.00%	28,571	-313	
55	Volts Material Handling Private Limited	Mumbai	India	78	66.00%	1,900	1,048	[3]
56	Linde Material Handling (Ireland) Ltd.	Walkinstown	Ireland	40	100.00%	5,836	-140	
57	COMMERCIALE CARRELLI S.r.l.	Lainate	Italy	61 & 62	100.00%	531	-119	
58	Linde Material Handling Italia S.p.A.	Buguggiate	Italy	10	100.00%	16,537	-271	
59	Caiotto Carrelli S.p.A.	Verona	Italy	58	100.00%	1,647	-541	[3]
60	OM Carrelli Elevatori S.p.A.	Lainate	Italy	10 & 61	100.00%	67,408	-23,481	[1]
61	STILL ITALIA S.p.A.	Lainate	Italy	17	100.00%	8,895	-150	
62	KION Rental Services S.p.A. (formerly: STILL NOLO S.r.l.)	Milan	Italy	61	100.00%	1,127	79	
63	Linde Viličari Hrvatska d.o.o.	Samobor	Croatia	10	100.00%	168	20	

List of shareholdings for the year ended 31 December 2011

Annex to the notes

No.	Name	Registered office	Country	Parent company	Holding in (%)	Equity, Local GAAP, TEUR	Earnings, Local GAAP, TEUR	Note
Consolidated affiliated companies								
Foreign								
64	KION Finance S.A.	Luxembourg	Luxembourg	-	-	29	-2	[3], [4]
65	STILL Intern Transport B.V.	Hendrik Ido Ambacht	Netherlands	17	100.00%	12,479	3,168	
66	Linde Fördertechnik GmbH	Linz	Austria	10 & 68	100.00%	9,211	775	
67	STILL Ges.m.b.H.	Wiener Neudorf	Austria	17	100.00%	4,553	849	
68	AUSTRO OM PIMESPO Fördertechnik GmbH	Linz	Austria	60	100.00%	9,875	-383	
69	Linde Material Handling Polska Sp. z o.o.	Warschau	Poland	10	100.00%	12,511	3,769	
70	STILL POLSKA Spółka z o.o.	Gadki	Poland	17	100.00%	9,554	1,202	
71	OOO "STILL Forklifttrucks"	Moskau	Russia	10 & 17	100.00%	1,224	90	
72	OOO "Linde Material Handling Rus"	Moskau	Russia	10 & 3	100.00%	-	-	[3]
73	STILL MOTOSTIVUITOARE S.R.L.	Giurgiu County	Romania	10 & 17	100.00%	-549	-42	
74	Linde Material Handling AB	Örebro	Sweden	10	100.00%	30,350	6,542	
75	STILL Sverige AB	Stockamöllen	Sweden	17	100.00%	2,015	-414	
76	Linde Lansing Fördertechnik AG	Dietlikon	Switzerland	10	100.00%	12,030	3,711	
77	STILL AG	Otelfingen	Switzerland	17	100.00%	7,189	2,907	
78	Linde Material Handling Asia Pacific Pte. Ltd.	Singapore	Singapore	10	100.00%	20,571	593	
79	Linde Material Handling Slovenska republika s.r.o.	Trencin	Slovakia	10 & 88	100.00%	2,052	225	
80	STILL SR, spol. s r.o.	Nitra	Slovakia	17 & 90	100.00%	1,775	441	
81	Linde Vilicar d.o.o.	Celje	Slovenia	10	100.00%	1,353	3	[1]
82	IBER-MICAR S.L.	Gava	Spain	10	100.00%	2,559	-21	[1]
83	Islavista Spain S.A.U.	Barcelona	Spain	10	100.00%	19,877	-2,961	
84	Linde Holding de Inversiones, SRL	Pallejá	Spain	83	100.00%	30,999	40	[1]
85	Linde Material Handling Ibérica, S.A.U.	Pallejá	Spain	84	100.00%	1,462	3,054	
86	STILL, S.A.	Barcelona	Spain	83 & 60	100.00%	12,322	-4,003	
87	Linde Material Handling (Pty) Ltd.	Linbro Park	South Africa	10	100.00%	18,845	865	
88	Linde Material Handling Česká republika s.r.o.	Prag	Czech Republic	10 & 17	100.00%	8,407	2,167	
89	Linde Pohony s.r.o.	Ceský Krumlov	Czech Republic	10	100.00%	31,956	7,216	
90	STILL CR spol. s r.o.	Prag	Czech Republic	10 & 17	100.00%	4,726	401	
91	Linde Magyarország Anyagmozgatási Kft. (formerly: Linde Fördertechnik Ungarn GmbH)	Dunaharaszti	Hungary	10	100.00%	1,300	429	
92	STILL Kft.	Körmény	Hungary	17	100.00%	1,310	36	
93	Linde Hydraulics Corporation	Canfield	United States	10	100.00%	8,047	1,388	
94	Linde Material Handling North America Corporation	Summerville	United States	10	100.00%	-4,554	-1,838	
Non-consolidated affiliated companies								
Domestic								
95	KION Financial Services GmbH	Wiesbaden	Germany	10	100.00%	50	0	[3], [A]
96	Klaus Pahlke Betriebsführungs-GmbH	Haan	Germany	10	100.00%	46	1	[1]
97	PAGEMA Miet- und Gebrauchstapler GmbH	Haan	Germany	9	100.00%	62	0	[1], [L]
98	proplan Transport- und Lagersysteme GmbH	Aschaffenburg	Germany	1	100.00%	573	0	[F]
99	Schrader Industriefahrzeuge Verwaltung GmbH	Essen	Germany	10	100.00%	68	4	[1]
100	STILL Financial Services GmbH	Hamburg	Germany	95	100.00%	24	0	[3], [C]
Foreign								
101	Lansing Bagnall (Aust.) Pty. Ltd.	Huntingwood	Australia	44 & 10	100.00%	-2,143	0	[1]
102	Urban Transporte spol. s.r.o.	Moravany / Brna	Czech Republic	18	100.00%	1,353	369	[1]
103	Baoli Material Handling Česká republika s.r.o.	Teplice	Czech Republic	88	100.00%	-	-	[3]
104	SCI Champ Lagarde	Elancourt	France	28	100.00%	103	0	[1]
105	FENWICK FINANCIAL SERVICES SAS (formerly: OTHEA SAS)	Elancourt	France	36	100.00%	0	-3	[1]
106	STILL Location Services SAS	Mame la Vallée	France	36	100.00%	-	-	[3]
107	URBAN LOGISTIQUE SAS	Elancourt	France	18	100.00%	1,018	273	[1]
108	Castle Lift Trucks Ltd.	Newton Aycliffe	U.K.	40	100.00%	1,210	481	[2]
109	Claymore Fork Truck Services Ltd.	East Kilbride	U.K.	122	100.00%	0	0	[1], [R]
110	Fork Truck Rentals Ltd.	Basingstoke	U.K.	44	100.00%	347	0	[1], [R]
111	Fork Truck Training Ltd.	Basingstoke	U.K.	44	100.00%	0	0	[1], [R]
112	HFT Lift Trucks (South West) Ltd.	Basingstoke	U.K.	48	100.00%	-5	0	[1], [R]
113	Lansing Bagnall Ltd.	Basingstoke	U.K.	44	100.00%	0	0	[1], [R]
114	Lansing Linde Castle Ltd.	Basingstoke	U.K.	44	100.00%	0	0	[1], [R]
115	Lansing Linde Creighton Ltd.	Basingstoke	U.K.	44	100.00%	1	0	[1], [R]
116	Lansing Linde Jewsbury's Ltd.	Basingstoke	U.K.	44	100.00%	0	0	[1], [R]
117	Lansing Linde Ltd.	Basingstoke	U.K.	44	100.00%	117	0	[1], [R]
118	Lansing Linde Scotland Ltd.	Basingstoke	U.K.	44	100.00%	155	0	[1], [R]
119	Lansing Linde South East Ltd.	Basingstoke	U.K.	44	100.00%	0	0	[1], [R]
120	Lansing Linde Sterling Ltd.	Basingstoke	U.K.	44	100.00%	0	0	[1], [R]
121	Lansing Linde Triflik Ltd.	Basingstoke	U.K.	44	100.00%	0	0	[1], [R]
122	Leader Lift Trucks Ltd.	East Kilbride	U.K.	40	100.00%	62	0	[1], [R]
123	Linde Triflik Limited	Basingstoke	U.K.	45	100.00%	0	0	[1]
124	M.D.A. (GB) Ltd.	Liverpool	U.K.	44 et al.	94.33%	198	32	[1]
125	Regentruck Ltd.	Basingstoke	U.K.	44	100.00%	1	0	[1], [R]
126	Sevenside Mechanical Handling Group Ltd.	Basingstoke	U.K.	48	100.00%	2,032	0	[1], [R]
127	Stephensons Lift Trucks Ltd.	Newton Aycliffe	U.K.	38	100.00%	68	3	[1]

List of shareholdings for the year ended 31 December 2011

Annex to the notes

No.	Name	Registered office	Country	Parent company	Holding in (%)	Equity, Local GAAP, TEUR	Earnings, Local GAAP, TEUR	Note
Non-consolidated affiliated companies								
Foreign								
128	Urban Logistics (UK) Ltd.	Basingstoke	U.K.	18	100.00%	95	180	[2]
129	Sterling Mechanical Handling Ltd.	Heswall	U.K.	40	100.00%	-	-	[3]
130	Lancashire (Fork Truck) Services Ltd.	Basingstoke	U.K.	43	100.00%	0	0	[1], [R]
131	KION FINANCIAL SERVICES Ltd.	Basingstoke	U.K.	51	100.00%	-	-	[3]
132	D.B.S. Brand Factors Ltd.	Basingstoke	U.K.	43	100.00%	0	0	[2], [R]
133	Stephensons Enterprise Fork Trucks Ltd.	St. Helens, Merseyside	U.K.	43	100.00%	0	0	[2], [R]
134	Handling & Storage Equipment (Ireland) Ltd.	Walkinstown	Ireland	56	100.00%	0	0	[1], [R]
135	Carest SRL	Lainate	Italy	60	100.00%	11	-1	[1], [R]
136	Milano Carrelli Elevatori S.r.l.	Monza	Italy	60	100.00%	21	-9	[1], [R]
137	URBAN LOGISTIKA S.R.L.	Lainate	Italy	18	100.00%	42	-1	[1], [R]
138	TOO "Linde Material Handling Kazakhstan"	Almaty	Kazakhstan	10 & 3	100.00%	-	-	[3]
139	Linde Viljuskari d.o.o.	Belgrad - Zemun	Serbia	66	100.00%	86	15	
140	STILL viljuskari d.o.o.	Belgrad	Serbia	141	100.00%	99	-173	[1]
141	STILL VILICAR d.o.o.	Ljubljana	Slovenia	17	100.00%	-1,087	-91	
142	KION Rental Services S.A.U.	Barcelona	Spain	83	100.00%	-	-	[3]
143	TOV "Linde Material Handling Ukraine"	Kyiv	Ukraine	10 & 3	100.00%	-	-	[3]
Associates (equity investments)								
Domestic								
144	Beuthauser-Bassewitz GmbH & Co. KG	Hagelstadt	Germany	10	25.00%	5,894	1,527	[1]
145	Hans Joachim Jetschke Industriefahrzeuge (GmbH & Co.) KG	Hamburg	Germany	10	21.00%	4,940	2,840	[1]
146	Linde Leasing GmbH	Wiesbaden	Germany	10	45.00%	29,118	2,021	[1]
147	MV Fördertechnik GmbH	Blankenhain	Germany	10	25.00%	1,026	115	[1]
148	Pelzer Fördertechnik GmbH	Kerpen-Sindorf	Germany	10	24.96%	15,654	-375	[1]
149	Willenbrock Fördertechnik Holding GmbH	Bremen	Germany	10	23.00%	10,138	2,138	[1]
Foreign								
150	Linde High Lift Chile S.A.	Santiago de Chile	Chile	10	45.00%	12,653	1,353	
151	Linde Creighton Ltd.	Basingstoke	U.K.	40	49.00%	5,117	1,311	[1]
152	Linde High Lift Peru S.A.C.	Lima	Peru	150	45.00%	200	77	
Joint Ventures (equity investments)								
Domestic								
153	Eisengießerei Dinklage GmbH	Dinklage	Germany	17	50.00%	3,986	496	[1]
Foreign								
154	JULI Motorenwerk s.r.o.	Moravany	Czech Republic	10 & 17	50.00%	21,812	4,975	[1]
Associates (accounted at cost)								
Domestic								
155	Carl Beuthauser Verwaltungs GmbH	Hagelstadt	Germany	144	25.00%	33	2	[2]
156	JETSCHKE GmbH	Hamburg	Germany	10	22.00%	67	5	[2]
157	Supralift Beteiligungs- und Kommunikationsgesellschaft mbH	Hofheim am Taunus	Germany	10	50.00%	19	1	
158	Supralift GmbH & Co. KG	Hofheim am Taunus	Germany	10	50.00%	797	39	
159	Trainingscenter für Sicherheit und Transport GmbH	Bremen	Germany	149	23.00%	25	0	[1], [D]
160	Willenbrock Arbeitsbühnen GmbH & Co. KG	Bremen	Germany	149	23.00%	18	-252	[1]
161	Willenbrock Fördertechnik Beteiligungs-GmbH	Bremen	Germany	149	23.00%	29	-4	[1]
162	Willenbrock Fördertechnik Beteiligungs-GmbH	Hannover	Germany	149	23.00%	37	2	[1]
163	Willenbrock Fördertechnik GmbH & Co. KG	Hannover	Germany	149	23.00%	3,600	1,250	[1]
164	Willenbrock Fördertechnik GmbH & Co. KG	Bremen	Germany	149	23.00%	2,400	1,011	[1]
Foreign								
165	WHO Real Estate OÜ	Tallinn	Estonia	149	23.00%	2	0	[1]
166	Labrosse Equipement S.A.	Saint Peray	France	28	34.00%	4,548	1,105	[2]
167	Normandie Manutention S.A.	Le Grand Quevilly	France	28	34.00%	13,614	3,148	[2]
168	Chadwick Materials Handling Ltd.	Corsham	U.K.	44	48.00%	1,257	15	[1]
169	McLEMAN FORK LIFT SERVICES LTD.	Basingstoke	U.K.	151	49.00%	1,355	115	[1]
170	EUROPA CARRELLI S.R.L.	Bastia Umbra	Italy	61	40.00%	562	-14	[2]
171	WHO Real Estate UAB	Vilnius	Lithuania	149	23.00%	-6	-3	[1]
172	Nordtruck AB	Örnköldsvik	Sweden	74	25.00%	632	291	[2]
173	Carretilas Elevadoras Sudeste S.A.	Murcia	Spain	85	38.53%	3,626	392	[1]
174	CAYSA MANUTENCION S.L.	Valladolid	Spain	85 & 173	46.71%	162	50	[1]
175	Motorové závody JULI CZ s r.o.	Moravany	Czech Republic	10	50.00%	7	0	[2]

[1] Financial figures as of 31 December 2010

[2] Last provided financial statement

[3] New during 2011

[4] Consolidated as required by IAS 27 in conjunction with SIC-12 ("Consolidation - special purpose entities")

[A] Profit and loss transfer agreement with Linde Material Handling GmbH

[B] Profit and loss transfer agreement with STILL GmbH

[C] Profit and loss transfer agreement with KION Financial Services GmbH

[D] Profit and loss transfer agreement with Willenbrock Fördertechnik Holding GmbH

[E] Profit and loss transfer agreement with KION GROUP GmbH

[F] Profit and loss transfer agreement with KION Holding 1 GmbH

[L] In liquidation

[R] Dormant company

The following auditor's report (Bestätigungsvermerk) has been issued in accordance with § 322 German Commercial Code (Handelsgesetzbuch) in German language on the German version of the consolidated financial statements of KION Holding 1 GmbH as of and for the fiscal year ended December 31, 2011 and the group management report.

Independent Auditors' Report

We have audited the consolidated financial statements prepared by the KION Holding 1 GmbH, Wiesbaden, – comprising the consolidated income statement, the consolidated statement of comprehensive income, the consolidated statement of financial position, the consolidated statement of cash flows, the consolidated statement of changes in equity and the notes to the consolidated financial statements – and the group management report for the business year from January 1 to December 31, 2011. The preparation of the consolidated financial statements and the group management report in accordance with IFRS, as adopted by the European Union (EU), and the additional requirements of German commercial law pursuant to § 315a Abs. 1 HGB („German Commercial Code“) are the responsibility of the parent Company's management. Our responsibility is to express an opinion on the consolidated financial statements and on the group management report based on our audit.

We conducted our audit of the consolidated financial statements in accordance with § 317 HGB and German generally accepted standards for the audit of financial statements promulgated by the Institut der Wirtschaftsprüfer. Those standards require that we plan and perform the audit such that misstatements materially affecting the presentation of the net assets, financial position and results of operations in the consolidated financial statements in accordance with the applicable financial reporting framework and in the group management report are detected with reasonable assurance. Knowledge of the business activities and the economic and legal environment of the group and expectations as to possible misstatements are taken into account in the determination of audit procedures. The effectiveness of the accounting-related internal control system and the evidence supporting the disclosures in the consolidated financial statements and the group management report are examined primarily on a test basis within the framework of the audit. The audit includes assessing the annual financial statements of those entities included in consolidation, the determination of entities to be included in consolidation, the accounting and consolidation principles used and significant estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements and the group management report. We believe that our audit provides a reasonable basis for our opinion.

Our audit has not led to any reservations.

In our opinion, based on the findings of our audit, the consolidated financial statements of the KION Holding 1 GmbH, Wiesbaden, comply with IFRS, as adopted by the EU, the additional requirements of German commercial law pursuant to § 315a Abs. 1 HGB and give a true and fair view of the net assets, financial position and results of operations of the group in accordance with these requirements. The group management report is consistent with the consolidated financial statements and as a whole provides a suitable view of the group's position and suitably presents the opportunities and risks of future development.

Frankfurt am Main, March 15, 2012

Deloitte & Touche GmbH
Wirtschaftsprüfungsgesellschaft

Signed: (Kompenhans)	Signed: (J. Löffler)
Wirtschaftsprüfer	Wirtschaftsprüfer
[German Public Auditor]	[German Public Auditor]

ANNEX 3: ANNUAL REPORT 2010 - KION HOLDING 1 GMBH

KION Holding 1 GmbH
Wiesbaden

Annual Report
31 December 2010

KION Holding 1 GmbH

Management report 2010

This is a translation of the German

**Konzernlagebericht
und Konzernabschluss der
KION Holding 1 GmbH zum
31. Dezember 2010"**

**Sole authoritative and universally
valid version is the German
language document.**

Highlights in 2010

- Worldwide recovery of material-handling markets in 2010 – but different growth rates and levels in the individual markets
- Emerging markets beneficial to the KION Group: China is third most important market
- Sharp 27 per cent rise in order intake to €3,860 million
- Action plan initiated in 2009 is proving successful – significant cost reductions
- Considerable improvement in earnings: adjusted EBIT margin of 3.9 per cent
- Higher EBIT boosts free cash flow
- KION increases market share in Europe and strengthens global market position: number one in Europe, number two worldwide

KION Group key figures

€ million	2010	2009	2008	Changes 2010/2009
Revenue	3,534	3,084	4,554	14.6%
In Germany	900	770	1,164	16.9%
Outside Germany	2,634	2,314	3,390	13.8%
Order intake	3,860	3,028	4,399	27.5%
Order backlog	801	533	647	50.3%
EBITDA	380	183	643	>100%
Adjusted EBITDA ¹	462	311	709	48.7%
EBIT	35	-182	284	>100%
Adjusted EBIT ¹	139	-29	358	>100%
Loss for the year	-197	-366	-47	46.3%
Cash and cash equivalents ²	253	463	413	-45.4%
Financial debt after borrowing costs	2,872	2,918	2,716	-1.6%
Financial debt	2,894	2,948	2,716	-1.8%
Net financial debt	2,641	2,484	2,303	6.3%
Equity	-400	-213	124	-87.7%
Adjusted EBITDA margin ¹	13.1%	10.1%	15.6%	-
Adjusted EBIT margin ¹	3.9%	-0.9%	7.9%	-
Free cash flow before tax ³	83	34	292	>100%
Capital expenditures	123	108	173	14.1%
Total spending on R&D	104	101	111	3.0%
R&D spending/revenue (%)	2.9%	3.3%	2.4%	-
Employees incl. apprentices and trainees as at December 31	19,968	19,953	21,168	0.1%
R&D employees	827	833	876	-0.7%

¹ Adjusted for KION acquisition items and one-off items

² Cash and current securities

³ Internal key performance indicator

Segments 2010

	Revenue	Year-on-year change	Adjusted EBIT ¹	Year-on-year change	EBIT	Year-on-year change	Number of employees	Year-on-year change
€ million								
LMH	2,254	17%	139	>100%	86	>100%	12,240	0.1%
STILL	1,245	14%	26	>100%	2	>100%	6,271	-0.4%
OM	202	6%	-5	53%	-20	-29%	964	-7.1%
Other	160	>100%	-22	64%	-34	54%	493	26.1%
Consolidation	-326	-	1	-	1	-	-	-
Total	3,534	15%	139	>100%	35	>100%	19,968	0.1%

¹ Adjusted for KION acquisition items and one-off items

Group management report of KION Holding 1 GmbH

for the year ended 31 December 2010

1 Milestones in 2010

Market recovery generates strong growth – market position strengthened

Driven by strong growth in key markets such as Germany, China, South America and eastern Europe, the KION Group's business situation increasingly improved in 2010 and it gradually stepped up production levels. Besides generating new business, the upturn also led to higher demand in the market for services such as aftersales, rentals and used trucks because customers were using their products to a greater extent. However, despite the improved market situation, levels were still below where they had been before the start of the economic crisis in the fourth quarter of 2008. Although at 121,500 trucks, the order intake in 2010 was 32 per cent higher than in 2009, it was just 76 per cent of the record level achieved in 2007.

The KION Group's global market share contracted slightly to 15.3 per cent (2009: 16.8 per cent). Gains in market share in the major western European markets were not able to fully make up for the structural shift resulting from strong growth in China, which now represents a quarter of the global market. However, the KION Group was able to extend its position as the number two in the global market and the market leader in Europe due to its excellent foothold in all high-growth regions and its balanced product mix compared to its main direct competitors.

Production is relocated successfully

The KION Group has successfully adapted its production structure to the new market conditions, thereby benefiting from economies of scale and more efficient production processes. Production at the UK plant in Basingstoke ended in the first quarter of 2010 and was relocated to Linde Material Handling's core site in Aschaffenburg, Germany, and STILL's core site in Hamburg. The plant in Reutlingen, Germany, focuses on VNA (very narrow aisle) trucks and has been upgraded to a cross-group centre of competence for VNA trucks and systems engineering.

The KION Group remains a reliable employer

To address the issue of overcapacity, the KION Group again used short-time working in Germany and similar measures in other countries during 2010. At times, over 7,000 employees in Germany alone were affected by short-time working. Short-time working was gradually reduced during the course of the year as the market picked up. A high proportion of the affected employees enrolled on continuing professional development programmes. In 2010, the first year after the worst crisis to hit the sector, the number of employees (19,968) remained relatively stable compared to 2009. The KION Group therefore retained the valuable expertise of its employees for the future.

STILL and OM combine their strengths

In 2010, the STILL and OM brands began to bundle their activities, enabling them to boost their competitiveness by benefiting from each other's product range and distribution capability. OM focuses on its home Italian market and is integrating the STILL Group's activities in Italy into its operations, making OM the clear market leader in that country. In the medium term, STILL will integrate the OM Group's activities outside Italy into its network. STILL is also using attractive products from OM to supplement its own product range. It is therefore significantly expanding its coverage of the market for these products and greatly improving their market penetration via its excellent distribution network. The STILL and OM brands will be managed jointly from 2011.

Strategic course set at early stage in China, complete control of Baoli assumed

During the second quarter of 2010, the KION Group assumed complete management control of the KION Baoli joint venture, which it had established with Chinese joint venture partners in January 2009. The KION Group has therefore consolidated its position in the Chinese market against a background of sustained market growth and, along with Linde, now has two brands in the country, which cover different customer and product segments. The KION Group is by far the largest international competitor in the Chinese market. China is now the third-largest individual market for the KION Group in terms of unit sales, behind Germany and France.

Linde Hydraulics forms strong alliance with Eaton

In 2010, Linde Hydraulics entered into a distribution and product partnership with the US industrial manufacturer Eaton. Eaton's hydraulics business makes it one of the global market leaders for hydraulic components and drive systems. The two strategic partners complement each other in terms of product range and regional presence. As a result of the alliance with Eaton, Linde Hydraulics has direct access to an outstanding global distribution network and can offer a more comprehensive range of hydraulic system technologies and services to its international customers in the construction, agricultural, commercial vehicles and manufacturing sectors.

2 Company profile

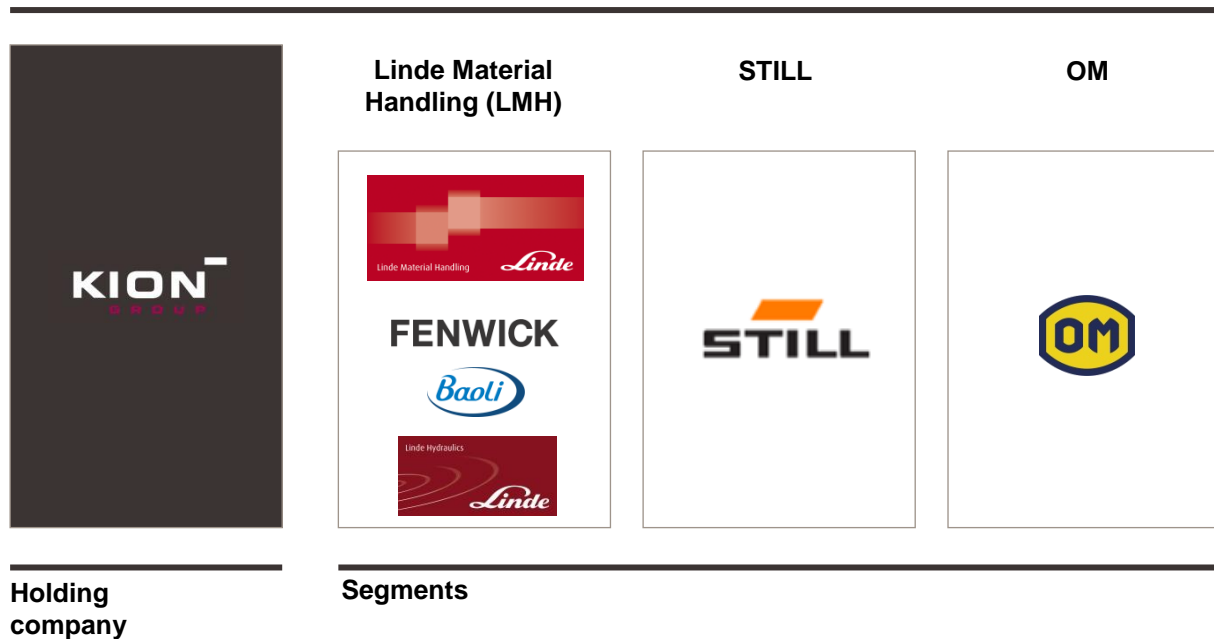
2.1 Group structure

KION Holding 1 GmbH owns all the shares in KION Holding 2 GmbH, which in turn is the sole shareholder of KION GROUP GmbH. KION GROUP GmbH acts as the group parent and management holding company for Linde Material Handling GmbH (LMH), STILL GmbH and OM Carrelli Elevatori S.p.A. In this report, 'the KION Group' refers to all the companies of the KION Group collectively. The KION Group pursues a multi-brand strategy based on its Linde, Fenwick, STILL, OM and Baoli industrial truck brands so that it can provide highly effective coverage of different market segments in terms of product range, services, technological expertise and regional presence.

KION GROUP GmbH acts as a strategic management holding company and is responsible for key head office functions itself. It sets and pursues strategic, commercial and market-oriented objectives and defines shared business standards for these head office functions. The brands have full operational and commercial responsibility for their business operations and for achieving their objectives.

The operating segments pursuant to IFRS 8 are Linde Material Handling, STILL and OM. Baoli and Linde Hydraulics belong to the Linde Material Handling operating segment, as does the local French brand Fenwick.

Diagram of the KION Group's segment structure in 2010



2.2 Business activities of the KION Group

2.2.1 Overview of the KION Group

The KION Group is a leading provider of industrial trucks with an outstanding position in the market. In 2010, the Group generated revenue of €3,534 million and an order intake of 121,500 units. In its home European market, the KION Group is the market leader with a market share of significantly more than 30 per cent. It is also one of the leading providers in the important growth markets of China and Brazil. Globally, the KION Group is the number two in terms of order intake (units) and revenue.

Having been spun off as an independent company in August 2006 from Linde AG, Munich, the KION Group was sold to investment funds, which are advised by Kohlberg Kravis Roberts and Goldman Sachs Capital Partners, in December 2006.

The KION Group's origins go back as far as 1904, when Carl von Linde, Hugo Guldner and other partners founded Guldner-Motoren-Werke in Aschaffenburg, Germany. Guldner-Motoren-Werke was acquired by Linde AG in 1929. STILL GmbH was founded in 1920 and was acquired by the former Linde AG in 1973. Since then the KION Group has extended its product range and further increased its market share through significant organic growth and through acquisitions. One of the most important acquisitions was of the French company Fenwick in 1984, which covers the French market as the local brand of the Linde Material Handling Group and is the French market leader. In 1992 the KION Group expanded its brand portfolio again by acquiring OM, which had originally been established in 1917. The Chinese company Baoli was added to the multi-brand Group as a fifth brand in 2009 in order to better exploit the potential growth in emerging markets. Complete management control of Baoli was assumed in 2010.

Across all its brands, the KION Group offers a complete product portfolio for handling companies' internal goods flow management. This portfolio ranges from warehouse equipment to counterbalance trucks fitted with either internal combustion (IC) engines or electric motors, and covers load capacities of up to 46 tonnes. In addition to new trucks, client solutions around finance, service and process management are playing an increasingly important role.

The KION Group includes twelve sites worldwide where industrial trucks are manufactured, plus component production sites and foundries. With 1,200 sales outlets worldwide, the KION Group runs one of the most extensive distribution and service networks in the industry, making it a global player with a presence in around 100 countries.

As at the end of 2010, the KION Group had 19,968 employees.

2.2.2 Segment overview

Linde Material Handling – Engineered for your Performance

Linde Material Handling manufactures material-handling products under the Linde and Fenwick brands as well as producing hydraulic components in its Linde Hydraulics business that are used both in its own trucks and in the products of external manufacturers. As a global provider of high-quality material-handling products and services, the Linde brand stands for technological and innovation leadership and is the world's second-largest producer of industrial trucks, with a market share of 9 per cent. Linde Material Handling is the sole manufacturer to offer an extensive portfolio of products and is therefore able to satisfy any requirement, whether small pallet trucks for moving goods around the warehouse or large container handlers for use in ports and rail freight depots.

All products and services are designed to increase customers' efficiency, something that is reflected in the company's slogan 'Engineered for your Performance'. An efficiency test for forklift trucks certified by TÜV Nord, a technical inspection, testing and certification organisation, has enabled an objective comparison of the costs and performance of forklifts for the first time. These tests, which measured the overall cost of the loading cycle for a lorry, found that Linde's trucks had 20 per cent lower costs than competitors' products.

Linde Material Handling employs innovative technologies and user-friendly, ergonomic concepts as well as designing ground-breaking solutions in order to create more efficient products. Its truck design has already won numerous awards. Linde Material Handling also has a wealth of service expertise and a comprehensive product portfolio ranging from warehouse equipment to heavy trucks and container handlers as well as extensive aftersales support. This enables it to meet each customer's individual requirements.

In 2010, Linde Material Handling launched a variety of new products. One of these was the CiTi Truck, a world premiere in the material-handling market. This new type of pallet truck, with motors for driving and lifting, enables effortless load handling, particularly when it comes to deliveries in city centres – and can even cope with kerbs. The company won an EVA Award in the Corporate Events category in recognition of its marketing concept for the CiTi Truck product presentation. Linde Material Handling is the first industrial truck manufacturer in Europe to add a fuel-cell powered truck to its product range. Instead of the 80-volt batteries that are usually installed, the trucks have a fuel cell and fuel tank that holds 1.6kg of hydrogen gas at a pressure of 350 bars. Using the trucks does not generate any emissions, thereby representing a key step towards fully tapping the benefits of innovative drive technologies. Following on from the electric counterbalance trucks, Linde H20-50 trucks with IC engines now come fitted with 'eco mode' as standard. This technology enables the driver to control the power and energy consumption of the truck as required. Depending on how it is used, the truck operator can therefore reduce energy consumption and tyre wear.

The new online module of the truck data management system, LFM, enables the collection, retrieval and analysis of data about truck fleets spread across multiple locations. Data is transferred via the mobile phone network. The module gives customers maximum transparency about where and how their truck fleets are being used.

Linde Material Handling is also a major producer of hydraulic components and hydrostatic drives. In 2010, the company celebrated 50 years of the Linde truck with hydrostatic drive. The drive system of this Linde truck provides the basis for sensitive and precise lifting and handling, low fuel consumption and ease of maintenance. Linde Material Handling thereby combines both truck development and drive technology development. Major brand manufacturers around the world install its hydraulic products in their equipment for the construction, agricultural and forestry sectors. In 2010, Linde

Hydraulics and Eaton Corporation (USA) entered into a strategic alliance for the global marketing of each other's hydraulic products that allows them to offer all-in-one drive systems. This will create a broad product range for many different applications – not just mobile machinery such as agricultural equipment, but also stationary drive systems. Another advantage of the alliance is that the two partners complement each other in terms of regional market coverage.

As at the balance sheet date, Linde Material Handling employed 12,240 people worldwide. The head office of Linde Material Handling is located in Aschaffenburg, Germany. Driven by the upturn in the German market as well as in the emerging markets of China, South America and eastern Europe, new truck order intake rose by 34 per cent to 72,600 units, generating revenue of €2,254 million. Adjusted EBIT increased by over 100 per cent to €139 million. Linde Material Handling has an extensive global distribution and service network with over 700 sales outlets. Depending on the country and region, products are sold by Linde Material Handling's own sales outlets or via dealers that cover the market. Overall, the company has a balanced distribution mix, with about half of its business generated via its own distribution network and the other half through external dealers. International production sites are located in Châtelleraut (France), where warehouse handling equipment is produced, and Merthyr Tydfil (UK), which focuses on extra heavy-duty trucks and container handlers. To cater to local needs and requirements, Linde Material Handling manufactures region-specific products in Summerville, South Carolina (USA), and in Xiamen (China).

The Baoli brand operates as an independent brand in the market, focusing on the economy segment in China and other growth markets. The attractive product range, combined with the KION Group's excellent distribution network, enables Baoli to quickly satisfy demand for sturdy, low-cost trucks, above all in emerging markets such as South America. As an integral part of the Linde Material Handling segment, Baoli generated an order intake of 3,100 units in 2010. Worldwide, it has more than 110 sales and service outlets, the bulk of which are in Baoli's home Chinese market. Production is located at its headquarters in Jingjiang, China. At the end of 2010, Baoli employed a workforce of 523.

STILL – First in Intralogistics

The STILL brand has positioned itself as a leading provider of intelligent intralogistics management tools.

In addition to core products (forklifts, warehouse handling equipment and tow tractors), the range includes cutting-edge material flow services. STILL is traditionally one of the market leaders in western and eastern Europe and is also excellently positioned in South America. The company is one of the leading brands in Europe, where it has a market share of more than 11 per cent. It celebrated its 90th anniversary in 2010.

In the second quarter of 2010, the STILL and OM brands announced plans to bundle their activities and better leverage the potential of the two brands. The regional OM brand will focus on the home Italian market in conjunction with STILL, making STILL/OM the clear market leader there. OM is significantly expanding its range of products as a result of gaining access to STILL's comprehensive product portfolio. STILL will take on OM's activities outside Italy and integrate them into its own operations. This step greatly improves the market penetration and coverage of the combined products of STILL and OM. From 2011, the KION Group will report on the STILL and OM brands as one entity.

One-stop aftersales activities as well as advice on the following issues are becoming more and more important to STILL: warehouse logistics and the design of companies' internal logistics processes, goods flow management and fleet management. Fully and partially autonomous industrial trucks are increasingly being integrated into these types of solutions. STILL is already using computer-guided turret order pickers, which are navigated by laser and use Optispeed software to reach the selected rack independently and by the quickest available route.

STILL has added further innovative forklift and warehouse material-handling products and services to its modern product range. In 2010, STILL greatly expanded and updated its portfolio of warehouse handling equipment, showcasing the EXU-SF low-lift pallet truck for horizontal transport and two new double-stacker trucks. This modular group of warehouse handling equipment aims to make the flow of

material more effective when goods are received or dispatched, loaded onto or unloaded from lorries or moved to the production line from the warehouse. The equipment is therefore highly suited to use in distribution logistics, industry and the retail sector. STILL also presented the new EXU-H low-lift pallet truck with an order picking lift, which is particularly useful for replenishing supermarket shelves and changing tools in industrial applications. In early 2010, STILL exclusively launched a complete tugger train system with new 'liftrunner' trailers, for which it received excellent feedback. The new system enables the just-in-time transport of materials at production sites that operate a modern lean manufacturing concept. STILL presented CiTi One in the second quarter of 2010. This innovative truck for inner-city deliveries can easily transport goods weighing up to 500kg. Its name indicates its main areas of application: deliveries to companies in city-centre locations and other delivery zones where there is contact with the public.

STILL has also expanded its range of diesel and LPG trucks with the launch of the RC 40 series, which features a torque converter and load capacities between 1.5 and 3.0 tonnes. The RC 40 is the first product to emerge from the cooperation between the STILL and OM brands. It means that STILL can now offer a lower-price starter model via its large distribution network that lends itself well to applications in the high-growth regions of eastern Europe, Asia and South America.

The diesel-powered RX 70 truck earned STILL two international awards in 2010: the GOOD DESIGN Award for pioneering industrial design from the Chicago Athenaeum and the Green DOT Award for ground-breaking, environmentally responsible products in the transport category. The STILL RX 70, which has load capacities of between 2.2 and 3.5 tonnes, is the most economical diesel truck in its class. It combines an IC engine and electric drive system with efficiency-boosting hybrid technology components.

STILL uses its own direct sales organisation in Germany, France and large parts of Europe. It uses dealers to supplement its own direct sales operations in its UK, Spanish and Italian markets. Other countries such as Norway, Sweden, Israel and Portugal are covered by dealers. In 2010, STILL again expanded its distribution and service network, extending the distribution alliance that it had entered into with the Finnish company KONEKESKO in 2009 to cover the Baltic states. It also enlarged its direct sales organisation in Sweden with STILL Sverige AB. Worldwide, STILL operates 230 sales outlets, consisting of its own sales operations and dealers.

STILL employs 6,271 people worldwide and has its head office in Hamburg, Germany, where it produces both electric and IC forklift trucks. Following the relocation of production from the Linde Material Handling plants in Basingstoke (UK) and Reutlingen (Germany), STILL has been manufacturing the R07 and R08 tow tractors as well as reach trucks in Hamburg since March 2010. Warehouse equipment is produced at the plant in Montataire (France). It also has two production sites that serve the entire KION Group: KION Warehouse Systems in Reutlingen (Germany) and KION South America in Rio de Janeiro (Brazil). KION Warehouse Systems focuses on the complex technologies required for very narrow aisle (VNA) trucks and systems engineering, while KION South America specialises in trucks for the South and Central American markets.

The market upturn, particularly in Germany and Brazil, was of great benefit to STILL, which was able to boost its new truck order intake by 38 per cent to 35,300 units. Revenue rose by 14 per cent to €1,245 million, enabling STILL to generate EBIT – adjusted for one-off items – of €26 million.

OM – Reliable. Always.

As a leading Italian manufacturer, OM offers reliable electric and diesel trucks as well as warehouse handling equipment with high-quality technology to customers in the value segment.

In 2010, OM launched the TL series of low-lift pallet trucks as part of its range of warehouse equipment. The new series offers improved features, such as optimised ergonomics. It is designed to transport pallets around the warehouse and meets the needs of customers in various sectors. As a result of the new partnership with STILL, OM will include a new electric lift truck from STILL in its product range so that it can expand its offering for the Italian market. OM has an extensive distribution and service network in its home markets in southeast Europe, consisting of its distribution network and external dealers. In total there are around 150 OM sales outlets.

The production and distribution alliance with the Japanese manufacturer Komatsu expired in 2010. This does not cause any material changes for OM.

OM's head office is located in Lainate (Italy). It produces counterbalance trucks at its plant in Bari (Italy) and warehouse equipment in Luzzara (also Italy).

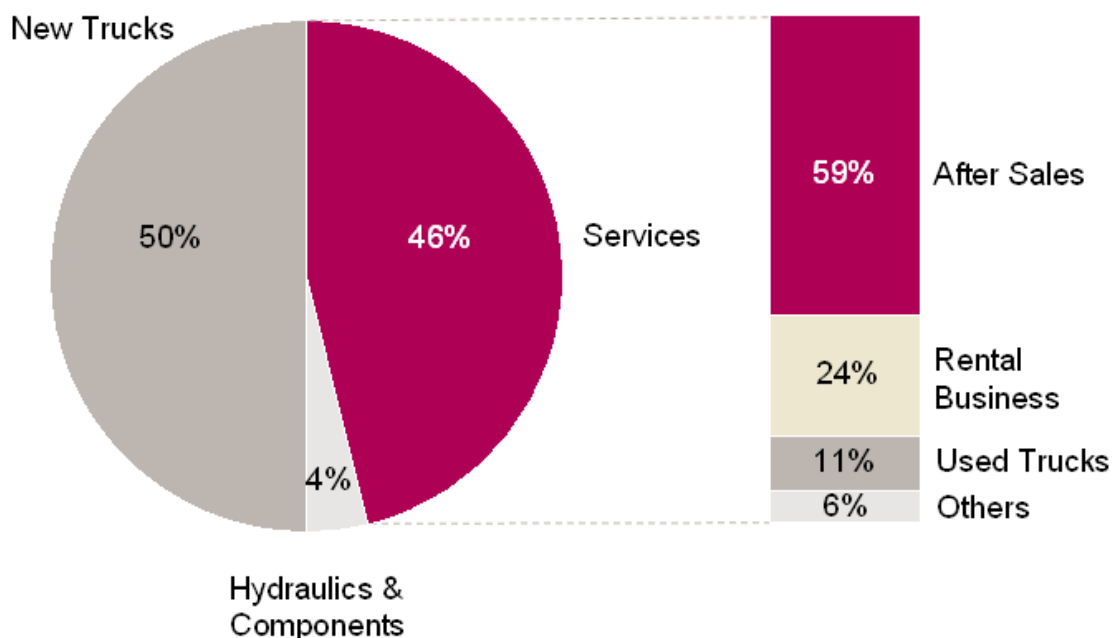
OM increased its order intake by 10 per cent to 10,400 units in 2010, generating revenue of €202 million and EBIT – adjusted for one-off items – of minus €5 million. This reflected the continuing difficulties in OM's home markets of Italy and Spain.

2.2.3 Service reduces dependency on the business cycle

Service is a crucial factor for many customers when it comes to selecting a business partner. The KION Group therefore considers service to be a key way of retaining customers as well as an increasingly important line of business. To fully exploit the potential in this area, the KION Group offers its customers a wide choice of services. They include a broad spectrum of simple repairs, spare parts sales, warehouse planning (including administrative systems) and the organisation of automated processes. In addition, the KION Group offers IT solutions for truck and material flow management that provide cost transparency and boost efficiency. The well-developed service business is enabling the KION Group to cushion itself better against the impact that fluctuations in the business cycle have on its business with new trucks.

In 2010, service accounted for 46 per cent of revenue (2009: 49 per cent). This slight percentage decline is due to the sharp rise in the new trucks business on the back of the recovery in the industrial trucks markets. The KION Group divides its service business into aftersales, used trucks and rental business. The 'other' product category also includes services such as consultancy, IT solutions and warehouse equipment systems.

Diagram showing the breakdown of revenue in 2010



After sales business covers customers' individual needs

The KION Group's extensive global network enables it to offer all kinds of repairs and maintenance work. Such services are the most important part of the service business because they are required

throughout a truck's lifecycle. An active fleet of currently over one million trucks provides a sound basis for these services. In the KION Group's brand companies, 7,000 employees look after customers' service requirements. More than 5,400 of them are inhouse service and workshop mechanics who are responsible for repairing and maintaining trucks. KION's own network is backed up by external dealers who work in cooperation with the brand companies.

The KION Group brand companies offer service contracts tailored to customers' requirements that encompass various services and materials. A modular concept enables customers to select the relevant regular maintenance services, ad-hoc repairs and materials that they would like included in their contract. As well as repairs and maintenance, customers can obtain spare parts and equipment for their trucks from the brand companies. The spare parts business is a crucial market because it helps the KION Group to reduce its dependency on the business cycle. The KION Group's brand companies have set up a 24-hour hotline, which ensures that their customers can contact them at any time. They guarantee that spare parts can be supplied within 24 hours anywhere in Europe.

Used trucks open up access to new market segments

Customers have the option of buying used trucks when their leasing or fleet management contracts expire. Used trucks also enable KION to operate in market segments that would be impossible or difficult to enter if it only sold new trucks. The used trucks are reconditioned by the KION brand companies' service network, often making them a lower-cost alternative to third-party new trucks with less sophisticated technology – and customers can still be sure of receiving the high standard of quality of the KION brands. At the same time, the used truck business contributes to the spare parts business, other aftersales services and financial services.

Rental trucks with variable services

In its truck rental business, the KION Group offers three variants: short-term rental, long-term rental and fleet management. Each of these generally also incorporates financing services.

- **Short-term rentals cover customer requirements of up to twelve months**

Short-term rentals enable customers to meet short-term requirements such as seasonal spikes in demand. The term of such rentals can be anywhere between one day and twelve months. The KION Group's local subsidiaries and dealers maintain their own rental pools to ensure optimum availability of trucks.

- **Long-term rentals provide a comprehensive selection of products and services for an average of four to five years**

The agreement consists of a long-term rental contract that runs for an average term of four to five years. It usually covers not just the financing itself but also services such as maintenance, repairs, spare parts and insurance. The package of services is tailored to meet the customer's individual requirements. At the end of the rental agreement, the customer returns the truck and can replace it with a new truck. Customers often extend their old contract or sign a new one.

- **Fleet management particularly attractive to big-ticket customers**

Fleet management is the most flexible form of rentals and is becoming increasingly popular with big-ticket customers in particular. The KION Group takes on the comprehensive management and financing of customers' truck fleets and ensures that the trucks are used in a way that offers maximum value for money. This includes analysing how the trucks are used and optimising the methods used to replace old trucks and to conduct needs analyses. The package of services is tailored to meet the customer's individual requirements. The KION Group has developed proprietary software applications, which it uses to analyse and implement fleet management processes.

Financial services as a sales function

The Financial Services function provides an important central service for the three segments of Linde Material Handling, STILL and OM, and represents a valuable sales tool and means of customer retention. Some of the leasing business organised by German LMH dealers is processed by Linde Leasing GmbH (Linde Leasing), in which Linde Material Handling GmbH holds a minority interest. Linde Leasing is included in the KION Group's consolidated financial statements using the equity method. More than half of the KION Group's total unit sales are supported by financial services. They cater to the increasing demand for one-stop solutions that, in addition to the trucks themselves, include finance and other services and even, in some cases, full fleet management and automation.

Financial services are closely linked to truck rentals. The leasing portfolio grew moderately to 223,000 trucks (incl. Linde Leasing). This equates to a replacement value of around €4.32 billion as at the end of 2010. The key markets Germany, France, UK, Italy and Spain accounted for 75 per cent of the total portfolio at the end of last year. The proportion of long-term rentals accounted for by the core markets was unchanged on the proportion at the end of 2009 at around 82 per cent.

3 Economic conditions**3.1 General business environment**

The global economic crisis during the winter of 2008/09 caused many countries to introduce extensive fiscal stimulus packages and prop up their financial sectors in order to cushion the impact of both the economic crisis and the crisis in the real estate markets. They also lowered taxes, for example, in order to create stimulus for growth. This caused an increase in budget deficits, and thereby government debt, in almost all of the major industrialised countries. At the same time, central banks around the world cut their key interest rates and bought bonds to ensure the availability of sufficient liquidity in both the economy and the capital markets.

These measures stabilised economic conditions and helped individual economies to rally in 2010 – although growth rates varied worldwide. Building on the upturn that had already started in 2009, the high-growth regions of Asia and South America experienced a particularly strong recovery, whereas Europe as a whole again managed only sluggish economic growth. Output rose in all industrialised countries and in the emerging markets. Despite expansionary economic policy and a recovery in most countries, many of them still have very high unemployment. Overall, 2010 was influenced by government stimulus measures coming to an end and by attempts to consolidate public finances in light of the record levels of government debt.

Euro zone descends into crisis – Germany drives growth

The economies of the euro-zone countries fared very differently. Germany turned out to be one of the main engines of growth. As the largest economy in Europe, Germany benefited from the export focus of its industry and thereby from the strong upturn in the emerging markets. Gross domestic product (GDP) rose by 3.6 per cent, having declined by 4.7 per cent in 2009. The upturn was underpinned by new capital expenditure by companies and an increase in consumer spending as unemployment declined.

France and Italy recorded only weak economic growth of 1.6 per cent and 1.0 per cent respectively, while the economies of Spain, Ireland and Greece actually contracted. High debt levels and the threat of insolvency faced by Greece triggered a euro crisis in the first half of 2010: the capital markets feared that the European Monetary Union would fall apart because some countries had fallen massively short of the euro convergence criteria and market participants were concerned about the negative impact of this on the euro zone as a whole. Greece received an emergency loan from the International Monetary Fund (IMF) and the euro-zone countries, in return promising to implement reforms and significantly consolidate its finances. In addition, the European Union and IMF put together a €750 billion bailout fund to enable debt-ridden euro-zone countries to obtain emergency loans independently of the capital markets. Ireland drew on the bailout fund towards the end of the year and initiated far-reaching reforms in order to consolidate its budget. Similarly affected countries

such as Spain and Portugal came under pressure in the capital markets as it was assumed that they too would need to be bailed out due to their high debt levels and persistently difficult economic situation. Spain and Ireland in particular are still struggling with the fallout from the crisis in the real estate markets and the structural problems in the financial sector. Both countries are also blighted by high unemployment. At the end of 2010, average unemployment in the euro zone stood at 10 per cent.

Economic indicators

Changes %	Gross domestic product		Unemployment rate (%)		Consumer Price Inflation		Industrial Production	
	2010	2009	2010	2009	2010	2009	2010	2009
Germany	3.6	-4.7	7.7	8.2	1.1	0.4	9.9	-15.4
France	1.6	-2.5	9.4	9.1	1.5	0.1	5.5	-13.4
Italy	1.0	-5.1	8.5	7.8	1.5	0.8	5.4	-18.4
Spain	-0.2	-3.7	19.9	18.0	1.8	-0.3	0.7	-16.2
Eurozone	1.7	-4.0	10.0	9.5	1.6	0.3	6.6	-14.8
United Kingdom	1.7	-5.0	4.6	4.7	3.3	2.2	3.6	-10.8

Given that financial markets are heavily interconnected at an international level, the financial crisis and the crisis in the real estate markets also affected the United Kingdom. The economy recovered in 2010, with growth in the UK's GDP of 1.7 per cent compared with a decline in economic output of 5 per cent in 2009. However, as in the euro zone, the rally remained only modest. A sizeable portion of the growth can be attributed to the stock cycle, with only muted increases in consumer spending and companies' capital expenditure. Because of the high budget deficit, the new UK government announced tax rises and across-the-board spending cuts aimed at eliminating the structural deficit in the medium term.

USA sees strong growth – structural problems remain

The momentum of the economic recovery in the USA declined over the course of the year. Overall economic output had boomed throughout the winter of 2009/10, but it slowed down again in the summer months as the fiscal stimulus packages and stock cycle gradually ended. Although the estimates for GDP growth were revised downwards during 2010, the USA is still likely to have reversed the 2.6 per cent slump of 2009 with a rise of 2.9 per cent in 2010 – largely owing, however, to government intervention and the Federal Reserve's expansionist monetary policy. There is no sign yet of an upturn on the labour market. At 9.7 per cent, structural unemployment is at one of the highest levels since the 1980s. Moreover, many of the problems that led to the crisis in the real estate markets and then the economic crisis seem to be unresolved. There has still not been a substantial recovery of the housing market, and the number of foreclosures and defaults on mortgages remains at a high level.

Emerging markets stimulate global economy

The emerging markets – above all China – continued on their growth trajectory. Having grown by 9 per cent in 2009, the Chinese economy gained a further 10 per cent in 2010. One of the drivers of this strong growth was industry, which recorded sharp rises in production and capital expenditure. Consumer spending increased in China due to higher real incomes and rising real estate prices. In 2010, the country more than made up for the loss in foreign trade that it had suffered during the economic crisis. Exports reached a record high of US\$ 154 billion in December 2010.

In South America, the economic situation visibly improved. By the end of the year, the Brazilian economy – the largest in South America – had regained its previous all-time highs for all of the key economic indicators such as production, exports and consumer spending. Rising commodity prices supported the domestic economy. GDP increased by 7.5 per cent in 2010. At the same time, unemployment fell to a record low of 6.8 per cent.

Having slumped by 7.9 per cent in 2009, the Russian economy recovered somewhat in 2010, fuelled by increased production and higher commodity prices. However, the higher rouble exchange rate made Russian goods and services slightly less competitive, and growth was slightly slower in the second half of the year. Overall, Russia's economic output rose by 4 per cent year on year.

Economic indicators

Changes %	Gross domestic product		Unemployment rate (%)		Consumer Price Inflation		Industrial Production	
	2010	2009	2010	2009	2010	2009	2010	2009
USA	2.9	-2.6	9.7	9.3	1.6	-0.3	5.6	-9.3
China	10.1	9.2	4.2	4.3	3.0	-0.7	15.2	11.4
Brazil	7.5	-0.6	6.8	8.1	5.0	4.9	4.1	19.2
Russia	4.0	-7.9	7.5	8.4	6.9	11.7	8.0	-9.3

3.2 Business environment in the sector

Sharp price rises for raw materials

Various raw materials are used in the production of parts bought in by the KION Group as well as at its own foundries and component production sites. The most widely used material is steel in the form of sheet metal or in processed form in almost all components. Average steel prices, which had fallen significantly in 2009, increased by 31 per cent in 2010. There was even greater recovery in the price of cast-iron scrap, which climbed by an average of 53 per cent. Prices for copper on the London Metal Exchange also rose by 55 per cent on average during the year. However, the sharpest price rise among the raw materials relevant to the KION Group was for natural rubber at 98 per cent. The oil price – an indicator of the price of plastics and of energy costs – increased by 36 per cent in 2010.

Euro crisis puts pressure on the common currency

The bulk of KION's products are sold in the European Economic Area. But even outside the euro zone, products are invoiced in euros, depending on the sales structure. Besides the major non-European currencies, some revenue is generated in foreign currencies, particularly in the emerging markets of Asia and South America. The most significant foreign currencies for the KION Group are the Chinese renminbi, pound sterling and the Brazilian real. Due to the euro crisis, the euro fell against other reserve currencies in May, but was able to make up for this to some extent during the second half of the year. On a year-on-year basis, however, the euro fell against all of the currencies that are relevant to the KION Group.

Currencies

Average rate per Euro	2010	2009
Brazil (BRL)	2.33	2.77
Switzerland (CHF)	1.38	1.51
China (CNY)	8.99	9.52
United Kingdom (GBP)	0.86	0.89
Russia (RUB)	40.32	44.09
USA (USD)	1.33	1.39

3.3 Market for industrial trucks

Global markets grow by 45 per cent in 2010

Industrial truck markets around the world benefited from the economic upturn in the regions, with the growth in these markets mirroring the rate of economic recovery in the underlying economies. In contrast to the slump in global order intake in 2009, which had fallen by 37 per cent to 548,000 units, the global markets rallied in 2010 with an increase of 45 per cent to 796,000 units. The upturn in eastern Europe and the emerging markets of Asia and South America, which had begun in 2009, continued last year and generated far higher growth rates than in the developed markets of western Europe, the USA and Japan. This caused a further shift in the market shares of the individual regions. The main contributor to global market growth was China, which now has a 25 per cent share of the global market, compared with just 13 per cent in 2008.

Pace of economic growth boosts the German market

After a long winter, order intake in the western European market only began to pick up towards the end of the first quarter. The market grew by a total of 23 per cent to 222,000 units year on year, reaching its peak for the reporting period in December. Despite this rise, the market remains at a low level: order intake for 2010 is approximately 32 per cent below that of the record year of 2007 and at about the same level as 1999. Western Europe presents a very mixed picture. Germany, Europe's largest market, was the biggest driver of growth, recording an order intake of 61,500 units. This increase of 38 per cent accounted for almost half of the growth in western Europe. The rise in exports and industrial output was the main reason for higher demand for material-handling solutions. This increase was spread equally across all product types: electric counterbalance trucks, IC trucks and warehouse equipment. In contrast, western Europe's second largest market, France, grew by a relatively modest 12 per cent. However, it should be noted that the French market had proven very stable during the economic crisis due to its high proportion of warehouse equipment. It therefore had less pent-up demand than countries that had been hit harder by the crisis. The euro crisis and the state of the affected economies are also reflected in the market data. Greece, Ireland and Portugal were the only countries in western Europe to record a contraction of the market for the second year in a row. Although the Spanish market increased by 19 per cent to 14,000 units, order intake remains very low and is just 46 per cent of the level achieved in 2007.

Eastern European market almost doubles

The positive trend in the eastern European market continued in 2010 and order intake increased by 94 per cent year on year to 40,000 units. Following a sharp decline and the reduction of significant inventories in 2009, growth in the Russian market was very encouraging in 2010. With an order intake of 15,300 units, which equated to a rate of growth of more than 370 per cent, Russia has regained its position as the largest market in eastern Europe and the fifth-largest in Europe as a whole. However, the eastern European market is still 46 per cent down on its 2007 level. The main drivers of growth during 2010 were counterbalance trucks fitted with internal combustion engines.

The Americas generate high growth

Order intake in the North American industrial trucks market also benefited from the economic recovery. This market, which had peaked earlier than the others, namely in 2006, grew by 38 per cent in 2010 to 136,000 units. All product types contributed to the upturn. The South American market had recovered to reach its historic high back at the end of 2009, before more than doubling in 2010. Brazil, which is South America's largest market, enjoyed an even greater rate of growth, rising by 170 per cent to 23,000 units. In 2010, the Brazilian market attained its highest-ever level.

Chinese market grows sharply and grows in importance

All the Asian markets improved in 2010, but with very different rates of growth. Order intake in Japan, for example, grew by 18 per cent to 58,000 units, whereas Chinese order intake continued to boom and increased by 70 per cent to reach a new record of 200,500 units. The main source of growth was

IC trucks, the dominant segment in China. China is now the largest individual market and accounts for a market share of 25 per cent (2009: 21 per cent).

Global Industrial Truck Market

in thousand units	2010	2009	2008	Changes 2010/2009
Western Europe	222	181	298	23%
thereof				
Germany	62	45	75	38%
France	47	42	59	12%
United Kingdom	22	17	27	29%
Eastern Europe	40	21	71	90%
thereof				
Russia	15	3	25	>100%
Europe	262	202	369	30%
North America	136	98	159	39%
thereof				
USA	124	89	143	39%
Central & South America	45	21	41	>100%
thereof				
Brazil	23	8	17	>100%
China	200	118	113	69%
Rest of World	153	110	192	39%
World	796	549	874	45%

Source: WITS/FEM

3.4 Legal situation

The KION Group's material-handling products are machines that have to comply with certain legal requirements in all of the major geographical markets in which the Company operates. These requirements serve to minimise - or eliminate - the risks associated with using the products for drivers, other people, the facilities in which they operate and the environment in the immediate vicinity. They also help maintain the performance of the machines. In the European Union, for example, the products are subject to the machinery directive (2006/42/EC), other technical regulations such as the emissions directives on noise (2000/14/EC) and exhaust gases (2004/26/EC) and the electromagnetic compatibility directive (2004/108/EC) as well as product-specific regulations, for example the directive on products for use in potentially explosive atmospheres (94/9/EC).

As a manufacturer of material-handling products that are governed by these regulations, the Company must ensure that its products comply with the regulations and must verify and certify this compliance in the prescribed manner.

The procedures stipulated by the regulations for the mandatory declaration of conformity vary depending on the product type. For example, the Company uses both self-certification (e.g. declaration of conformity) and third-party certification (e.g. EC type-examination certificate). As a result, when customers receive a product, they always have confirmation – in the form of the CE marking – that the product complies with all applicable European regulations. Many of the aforementioned legal requirements, especially the directives underlying the 'new approach to technical harmonisation and standardisation', are defined in precise terms in product-specific standards and other standards (e.g. EN, ISO and DIN). These standards provide simplified procedures for complying with the defined legal requirements in a verifiable manner, and the Company makes extensive use of them.

As a technology leader, the KION Group endeavours to surpass the minimum standards defined for the products that it makes.

Corresponding regulations and standards apply in other jurisdictions around the world, and the Company's products sold in those markets comply with them as well.

Technical standards, product safety regulations and environmental requirements are constantly being updated by the authorities responsible for them. Examples include the tighter emissions levels permitted for IC trucks and the requirements and limits placed on employers so that they protect their employees against excessive levels of noise and vibration. As a technology leader, the Company is well placed to more than simply fulfil these requirements. In fact, its products' existing technical properties create potential for KION to successfully differentiate itself further from the competition. In addition, the KION Group is an active member of associations such as the German Engineering Federation (VDMA) and its working groups in which it helps to continually enhance standards and regulations. Overall, the KION Group does not expect the changing regulations to have any material negative effects on its business model.

Besides these product-specific rules and regulations, the Company's business activities are subject to the requirements typically placed on companies that have a strong export business (e.g. the relevant export controls) and that work with distribution partners (e.g. EU Block Exemption Regulation). However, these regulations and the corresponding legislation in sales markets do not place any material restrictions on the Company's business activities.

4 Strategy

4.1 Clear strategic objectives

The KION Group is committed to delivering a sustained increase in shareholder value. It has therefore set itself clear strategic objectives with which it can focus on sustained growth, efficiency and strong earnings. In the medium term, the KION Group aims to be the undisputed market leader and to use its strong competitive position to become the provider with the largest market share in the sector. It intends to expand its market share by exploiting its strong standing in its home markets as well as its excellent foothold in the high-growth markets. Before the crisis in 2009, the KION Group already had the highest profitability in the industrial trucks sector measured in terms of adjusted EBIT margin. The KION Group aims to maintain this leading position. Factors that will help achieve this objective are the KION Group's market-leading technologies, the high proportion of service business and, in particular, the initiatives launched in 2009 to boost performance, such as the relocation of products and plant closures.

To achieve its strategic objectives, the KION Group uses four strategic points of leverage. It will also continue to participate in global market growth – especially in the high-growth regions – by drawing on its strong market position in Europe. To penetrate the markets effectively, the KION Group pursues a multi-brand strategy that enables it to boost its market coverage in terms of customer needs, sales systems and regional requirements. Since it was founded, the KION Group has been successively leveraging potential synergies in the Group and continually improving its operational performance. The KION Group applies these points of leverage in strategic projects and initiatives over which individual members of the Executive Board have direct responsibility.

Diagram showing the strategy of the KION Group

Targets

1. Leading global manufacturer
2. Higher share of business abroad
3. Long-term growth KION > market
4. The industry profitability benchmark



Strategic levers

- 1** Maintain new truck market leadership in Europe and further expand service offerings
- 2** Tap full market potential in growth regions
- 3** Further improve market penetration through multi-brand strategy
- 4** Cost leadership by exploiting group-wide synergies and continued operational excellence

4.2 Strategic points of leverage and projects

1. Maintain market leadership in Europe and further expand service offerings

The KION Group intends to consolidate its market leadership in Europe, which it has achieved through its strong brands, products based on market-leading technologies and a continually expanding range of services.

The KION Group is a technology and innovation leader and concentrates on further extending its competitive edge. Its products enable customers to become more efficient in terms of consumption, performance and ergonomics. Linde has maintained an outstanding position for the past 50 years, offering economical, efficient and low-maintenance hydrostatic drives. Its Linde Hydraulics business continually pushes ahead with new developments in an important technological field. STILL is strongly placed in the high-potential market for hybrid drives with its drive system that combines a diesel engine with an electric motor – a unique concept in the sector. The company already has the most economical truck in the sector: the RX 70 Hybrid. These two major brands are positioning themselves with dedicated concepts that enable them to benefit from the long-term trend for 'green' logistics, such as fuel cell drive systems and lithium ion technology, as well as for more ergonomic trucks. In 2010, the KION Group ploughed 2.9 per cent of its total revenue – or 5.5 per cent of its revenue from new trucks and hydraulics – into research and development. This substantial proportion puts the KION Group in a leading position in its sector, although there is still potential to expand its technological edge and translate the progress that it has made into efficiency gains for customers.

The KION Group continually aligns the broad range of products and services offered by its brands with customer needs. The portfolio consists of far more than the new truck business - the KION Group offers all the solutions and services that customers require for their internal material flow. This includes delivering customised and fleet-based solutions as well as providing customers with a comprehensive package of highly effective material flow management services and the necessary accompanying IT systems. Accounting for 46 per cent of total revenue in 2010, services make a considerable contribution to the KION Group's product range. With a fleet of over one million trucks in use worldwide, the KION Group has a broad and lucrative platform for its service business, which proved to be more stable than the new truck business during the crisis. It will continue to expand its service offering and further increase service coverage for its active fleet. More than half of the KION Group's 19,968 employees work in service or sales. Service is a key factor in long-term customer retention.

2. Tap full market potential in growth regions

In comparison to its global competitors, the KION Group occupies an outstanding position in all of the high-growth regions, which include in particular the eastern European, South American and Asian markets. The KION Group intends to consolidate this position and take advantage of the potential and the continuing growth of these markets. It has its own production sites in China and Brazil and, thanks to its distribution and service network, is represented in all the important high-growth markets. The KION Group will continue to launch local products that address the specific needs of the different markets and expand its range of region-specific products, at the same time drawing on its brand companies' broad product portfolio. It will also continue to make targeted investments in high-growth regions, expand its distribution and service network and adapt local production capacities to market requirements.

3. Further improve market penetration through multi-brand strategy

The multi-brand strategy is a fundamental element of the KION Group's overall strategy. As the global number two and the market leader in Europe, the KION Group pursues a multi-brand strategy based on its Linde, Fenwick, STILL, OM and Baoli brands, which enables it to cover and serve a wide range of regions, market segments and customer groups as effectively as possible. Whereas the global premium brands Linde and STILL operate in the market independently of one another, the two regional brands Fenwick and OM focus on their home French and Italian markets respectively, where they are among the market leaders. Baoli, the Chinese brand that has been part of the KION Group since 2009, operates in the economy segment and is pursuing the high-growth market for simpler, robust IC trucks, for which there is also demand in other growth regions besides China. The KION Group's five brands enable it to draw on their different strengths and effectively cover the various markets and segments via all the main distribution channels. The range of brands also enables the KION Group to offer several alternatives to competitors' products and thereby expand its market share. In future, the KION Group will continue to pursue a multi-brand strategy and make targeted acquisitions of other local brands that will enable it to further strengthen its market position. Moreover, the KION Group will further expand its distribution and service network.

4. Cost leadership through synergies and operational excellence

Since being spun off in 2006, the KION Group has been systematically leveraging potential synergies and boosting its performance by making operational improvements. The objective of the KION Group's organisational structure across all five brand companies is to increase overarching synergies and implement best practice throughout the Group. After all, a multi-brand strategy offers significant potential for synergies. At the same time, clear brand differentiation is a central element of marketing. The KION Group's production and logistics units are managed at head office by Central Operations (COPS) in order to establish uniform standards and make expertise available to all parts of the Group. Besides the ongoing improvement of production processes, COPS also focuses on platform strategies and modular concepts. This focus enables the KION Group to draw on its brand companies' comprehensive product portfolio by making the product developments of individual brands available to other brands so that they can exploit potential in their markets. Having a shared purchasing organisation generates cost savings for the entire Group due to economies of scale and a stronger negotiating position. This, plus the joint research & development unit, enables the bundling of resources and more efficient capacity utilisation. The Group also implements and runs standardised IT systems and platforms. By exploiting potential synergies and continually raising its operating performance, the KION Group can continue to improve its margins.

4.3 KIARA programme boosts performance

The main aims of the KIARA performance enhancement programme, which was launched in 2009, are a lower break-even point by means of systematic cost management, optimised structures and more efficient processes. This programme has enabled the KION Group to sustainably improve its cost structure and considerably boost its performance.

The far-reaching programme is divided into various modules: sales & service, production, hydraulics, research & development, purchasing and administrative functions. It comprises almost 200 individual

initiatives, which are managed using relevant key performance indicators and whose progress is measured on a monthly basis. The appetite for change within the organisation is one of the key factors driving the success of the KIARA performance enhancement programme, which has contributed approximately €250 million in its first two years and has thereby exceeded its target of €212 million.

Steps to reduce fixed costs were initiated promptly in 2009 and have lowered the break-even point. Adjustments have been made to capacities in production, sales & service and the administrative departments to reflect changing market conditions. Capacities that will not be required in the short to medium term were reduced by laying off contract workers, reducing time accounts and introducing short-time working. In cases where capacities will not be required in the longer term, the KION Group worked in cooperation with employee representatives to find and implement solutions with the minimum possible social impact.

These optimised structures enable the KION Group to adjust capacities more flexibly. They form the basis for being able to fully participate in the market recovery and therefore emerge from the crisis in a stronger position. The KION Group has transferred the production of products from smaller plants to larger plants, thereby increasing the use of available capacity and benefiting from economies of scale. This has also strengthened the capabilities and competitiveness of the remaining plants. The Group successfully implemented its plans to relocate production facilities and consequently eliminate overcapacities in 2010.

Production at the LMH plant in Basingstoke ended in the first half of 2010, and the plant's production was relocated to the LMH core site in Aschaffenburg, the Châtellerault plant and the STILL core site in Hamburg. After production of reach trucks was relocated from the STILL plant in Reutlingen to the STILL core site in Hamburg, the Reutlingen plant was expanded to create a centre of competence for VNA trucks and systems engineering. In the hydraulics division, axle assembly for diesel trucks was relocated from the Kahl plant in Germany to LiPo, the plant run by Linde Pohony in the Czech Republic.

4.4 Financial KPIs for managing the Company's business

The management approach is based on six key performance indicators: order intake, revenue, adjusted EBIT, adjusted EBITDA, net bank debt and free cash flow before tax. These key figures are used for the KION Group as a whole and at segment level. They form the basis for the performance targets for both the KION Group and its segments as well as determining a significant proportion of senior managers' performance-related remuneration. The key performance indicators are determined once a month and submitted to the Executive Board as part of a comprehensive reporting package. Net bank debt is only relevant at Group level. The table below shows the key performance indicators used in the KION Group's internal financial reporting.

Key performance indicators						
	Order intake	Revenue	Adjusted EBIT ¹	Adjusted EBITDA ¹	Net financial debt	Free cashflow before tax
€ million						
2010	3,860	3,534	139	462	2,641	119
2009	3,028	3,084	-29	311	2,484	34
2008	4,399	4,554	358	709	2,303	292

¹ Adjusted for KION acquisition items and one-off items

Order intake and revenue

Order intake and revenue are broken down by region, product segment and product group in the KION Group's management reporting so that revenue growth drivers and pertinent trends can be identified and analysed in a timely fashion.

Adjusted EBIT

The key figure used for the operational management and analysis of the KION Group's financial performance is adjusted earnings before interest and tax (EBIT). The EBIT figure is shown net of depreciation for property, plant and equipment and leased assets and of amortisation for intangible assets. One-off items are not included for the purposes of performance measurement; these items include the effect of purchase price allocation in connection with the KION acquisition, costs incurred in connection with the KIARA performance enhancement programme, redundancy schemes and severance pay. The EBIT margin is also used to measure the KION Group's operational efficiency. The EBIT margin is the ratio of adjusted EBIT to revenue.

For internal management reporting purposes, the adjusted EBIT figure does not include other net financial income/finance cost or net investment income.

Adjusted EBITDA

Unlike EBIT, the EBITDA figure is shown before deduction of depreciation for property, plant and equipment and leased assets and of amortisation for intangible assets. As with adjusted EBIT, the effects of the KION acquisition purchase price allocation and one-off items are not included for the purposes of performance measurement. Adjusted EBITDA constitutes an approximation of the cash flow KPI and provides information on the Company's long-term financial performance.

Net financial debt

Net financial debt – defined as the difference between financial debt and cash and cash equivalents – is the key performance measure used in liquidity planning at Group level. Lease liabilities and other financial liabilities are excluded from this figure.

Free cash flow before tax

Future free cash flows have a direct impact on the value of the Company. They are determined solely by the KION Group's operating activities and investing activities. Free cash flow before tax does not include tax payments or interest arising from financing activities, interest expense and similar charges from leases, or interest and similar income from leases. The performance measurement of free cash flow before tax is supported by the carefully targeted management of working capital and by detailed planning of capital expenditure.

4.5 Acquisitions and alliances**Complete management control of Baoli assumed**

In 2010, the KION Group assumed complete management control of the KION Baoli joint venture, which it had established with Jiangsu Shangqi Group (formerly Jiangsu Baoli Group) and Jingjiang Baoli Forklift in January 2009. Following this, Baoli was fully integrated into the KION Group's business operations.

The fifth KION brand, Baoli is globally positioned in the economy segment. Its product range encompasses IC trucks, electric lift trucks and warehouse equipment with loading capacities of between one and ten tonnes. Baoli has an extensive distribution and service network in all provinces of China and in 80 other countries, enabling it to deliver competitive products and services to customers in China and overseas.

Because of the market recovery, particularly in China, the KION Group will invest further in Baoli. The comprehensive integration plan focuses on sales, service, product development and the production system, enabling Baoli to cater to customer requirements even better.

The additional capital expenditure on Baoli lays the strategic foundations for consolidating the position as number-one international provider of material-handling products in China. Moreover, Baoli – with its

competitive product portfolio – is a mainstay of the strategy for expanding in the world's high-growth markets.

STILL expands its sales activities in France

At the start of 2010, STILL acquired the outstanding shares in the French dealer SAMA SAS, thereby stepping up its sales activities in its second most important market.

Global alliance with Eaton boosts Linde Hydraulics

KION's Linde Hydraulics division has entered into a global strategic alliance with Eaton, the international industrial manufacturer.

Eaton is a diversified manufacturer of power management solutions and posted annual revenues of some US\$ 14 billion in 2010. Its Eaton Hydraulics division is a global market leader for hydraulic components and drive systems.

The joint aims of the two companies, which remain independent, are to expand their global market presence and strengthen their competitiveness. This is enabling the KION Group to take a significant step towards one of the main objectives of its hydraulics strategy, namely to expand business with external customers. The alliance with Eaton gives the KION Group direct access to an extremely powerful global distribution network.

Both companies benefit from the alliance because the product portfolios and regional presence of Linde Hydraulics and Eaton complement each other perfectly. KION Group customers in the construction, agriculture, commercial vehicles and manufacturing sectors gain greater access to hydraulic system technologies and services through the new alliance.

Eaton is adding Linde Hydraulics' comprehensive range of high-pressure piston pumps, motors and valves to its portfolio, and Linde Hydraulics is offering Eaton's medium-pressure piston products.

In the Americas and Asia Pacific, Eaton supplies Linde Hydraulics products through its extensive sales and services networks and distribution partners. Linde Hydraulics continues to operate in these regions by providing application support, technical services and support for major international customers. In Europe, the Middle East and Africa, sales organisations and distributors for both companies continue to focus on their core businesses with the mutually expanded product range.

5 Notes on financial position and financial performance

5.1 Operating and financial performance

5.1.1 Order intake

Market growth boosts intake of orders for new trucks (units)

The improved market conditions in 2010 enabled the KION Group to increase its global order intake for new trucks by 32 per cent to 121,500 units, contrasting with the 37 per cent decline to 92,000 units in 2009. Counterbalance trucks, which represent 44 per cent of the KION Group's order intake and are mainly used in industrial applications, benefited significantly from the economic recovery in western Europe, especially in Germany, and from the upward trajectory of the key high-growth markets. They demonstrated a much steeper upward trend than warehouse equipment, thereby making up for the above-average declines in 2009. The increase was driven to a significant extent by the emerging markets, which generated almost half of this growth. In recent years, they have steadily gained in significance and now account for more than a quarter of total order intake. In terms of the number of units sold, China is now the third-largest market for the KION Group, behind Germany and France. Brazil is in sixth place.

In western Europe, where it is a market leader, the KION Group was able to take advantage of its excellent distribution network and Germany's pronounced economic recovery. Order intake across all product categories increased at a higher rate than that of the western European market, rising by 24 per cent to 83,900 units. This means that more than one in three new trucks sold in western Europe was from one of the KION Group brands. The most important industrial truck markets in western Europe are Germany, France, Italy, the UK and Spain.

Order intake by the KION Group in eastern Europe rose sharply by 54 per cent to 8,800 units. The KION Group more than doubled its order intake in Russia, but was not entirely able to keep pace with the strong growth in that country. It slightly improved its market position in other eastern European countries. Besides Russia, the most significant markets in eastern Europe are Poland and the Czech Republic.

In the Americas, the KION Group increased its order intake by 80 per cent to 8,200 units. The most important market and, at the same time, the biggest driver of growth was Brazil, where the KION Group occupies a leading position in the electric-powered counterbalance trucks and warehouse equipment segments. Like the Linde and STILL brands, Baoli also made encouraging gains in the IC trucks segment. Brazil is now Baoli's most important export market.

In China, the KION Group boosted order intake by 47 per cent to 11,700 units due to rapid market growth and the launch of new market-specific products. Although it did not quite keep step with the market's high growth, which was mainly driven by low-priced IC trucks, the KION Group did in fact expand its market share slightly in the second most important, technologically sophisticated market segment for electric forklift trucks. The KION Group is represented by the two brands Linde and Baoli in China, and their product portfolios cater to the different market segments and customer needs. Overall, the KION Group is by far the most important international supplier in China, which is the largest individual market.

Emerging from the crisis as a winner; but loss of global market share due to strong growth in China

During the economic crisis, the KION Group gained market share in its important European markets thanks to its comprehensive portfolio of products and services, extensive distribution network and the high quality and efficiency of its products. The KION Group's strategic points of leverage are therefore proving effective. Compared to 2008, the year before the crisis, the KION Group expanded its market share in the four most important western European markets – and therefore in western Europe as a whole – as well as in eastern Europe and Brazil. China was the only country where the KION Group has lost a small amount of market share compared to 2008. This is because the Chinese market has grown strongly, mainly in the low-price IC trucks segment. The KION Group has also been represented there by the Baoli brand since 2009. As the largest provider in the high-quality premium segment in China with its Linde brand, the KION Group is also excellently placed to take advantage of the trend for efficient machinery, particularly in the electric forklift trucks and warehouse equipment segments. The KION Group's global market share contracted slightly from 16.8 per cent to 15.3 per cent. Gains in market share in the major western European markets were not able to fully make up for the structural shift resulting from strong growth in China, which now represents a quarter of the global market. However, the KION Group was able to extend its position as the number two in the global market and the market leader in Europe due to its excellent foothold in all high-growth regions and its balanced product mix compared to its main direct competitors.

Total order intake (€)

The value of the KION Group's order intake was €3,860 million, which equated to a year-on-year increase of 27 per cent. Apart from business in new trucks, this total includes other product categories such as rental business, used trucks and aftersales business. The categories other than new trucks were more stable – as they had been during the crisis. Growth in the value of order intake was therefore below that of the growth in orders taken for new trucks as measured in units. This growth was also driven by increased capacity utilisation of the fleet in the market and the associated rise in demand for services and spare parts, plus greater demand for used and rental trucks.

Order intake by brand

€ million	2010	2009	Change
LMH	2,510	1,879	33.6%
STILL	1,328	1,076	23.4%
OM	222	190	16.8%
Consolidation	-200	-117	-70.7%
Total	3,860	3,028	27.5%

Order intake by the KION Group's largest segment, LMH, benefited considerably from the strong upturn in the home German market and from growth in the Chinese, South American and eastern European markets. Order intake for new trucks in the LMH segment climbed by 33 per cent to 75,800 units.

The total value of orders taken by the Linde Material Handling segment grew by 34 per cent to €2,510 million.

In 2010, orders taken by STILL for new trucks increased by 38 per cent to 35,300 units. Germany, the eastern European countries and Brazil were the largest drivers of growth. Brazil is now STILL's third-largest individual market. The total value of STILL's order intake rose by 23 per cent in 2010 to €1,328 million.

The order intake for OM (including Komatsu) climbed by 10 per cent to 10,400 units. The below-average performance of its home southern European markets had a noticeable impact on OM. The distribution and production alliance with Komatsu expired towards the end of 2010. The total value of OM's order intake rose by 17 per cent in 2010 to €222 million.

5.1.2 Order backlog

Starting in the second quarter, the order backlog increased as business picked up noticeably. The key contributing factors were the rapid increase in new trucks business and factories' higher capacity utilisation. The order backlog grew to €801 million, a year-on-year increase of 50 per cent. All the brands contributed to this growth.

5.1.3 Income statement of the KION Group for 2010

Order intake had a positive impact on the KION Group's revenue, which rose by €450 million or 15 per cent to €3,534 million (2009: €3,084 million). The main factor in this rise was the new trucks business, which recorded a 20 per cent increase and particularly benefited from the rapid recovery of counterbalance trucks (IC and electric trucks). Significant growth rates in the German, Chinese, eastern European and South American markets also played a considerable role. Revenue from new trucks did not quite keep pace with the rise in order intake measured in units, because revenue is not recognised until later and is also affected by the structure of the order backlog. Moderate price increases also helped boost revenue in 2010. The improved market conditions and, therefore, the higher demand for industrial trucks were also felt in other product categories. Rental business, especially short-term rentals, was boosted by customers' immediate need for additional capacity as a result of the economic recovery. There was also an encouraging increase in demand for used trucks, resulting in revenue rising by 15 per cent to €187 million. Aftersales profited from the improved capacity utilisation of the fleet in the market, which caused demand for services and spare parts to rise by 10 per cent to €971 million.

Revenue by brand

€ million	2010	2009	Change
LMH	2,254	1,920	17.4%
STILL	1,245	1,095	13.7%
OM	202	191	5.6%
Other	160	79	>100%
Consolidation	-326	-201	-62.1%
Total	3,534	3,084	14.6%

Revenue by customer location

€ million	2010	2009	Change
Germany	900	770	16.9%
EU w/o Germany	1,820	1,747	4.2%
Rest of Europe - non EU	152	115	31.9%
America	233	136	70.8%
Asia	302	219	37.9%
Rest of world	128	97	31.5%
Total	3,534	3,084	14.6%

Revenue by product category

€ million	2010	2009	Change
New truck business	1,776	1,477	20.2%
Rental business	402	396	1.7%
Used trucks	187	163	15.0%
Aftersales business	971	881	10.2%
Hydraulic components	120	107	12.0%
Other	79	61	29.5%
Total	3,534	3,084	14.6%

Gross profit in the KION Group rose by 42 per cent to €850 million. This was because the rate of increase in the cost of sales (+8 per cent) was lower than that of revenue. Gross margin rose from 19.4 per cent to 24.1 per cent in 2010. The higher margin was caused by the cost-saving measures implemented in 2009, the significant rise in capacity utilisation and efficiency gains in production, which more than offset the higher raw material prices.

There was also only a moderate rise in other functional costs. Selling expenses increased by around 12 per cent, which was a smaller rise than that of revenue and can be attributed to effective monitoring of transport costs. Lower depreciation for property, plant and equipment had a positive impact on general and administrative expenses, which were around 5 per cent lower than in 2009. Research and development (R&D) expenditure rose by 3 per cent to €103 million. In line with the KION Group's focus on consolidating its technology leadership, one of the most crucial projects in 2010 was the establishment of the new KION Asia R&D unit in Xiamen, China, where products tailored specifically to the Asian market are developed.

Revenue rose as a result of the improved market situation, while sales and functional costs increased at a significantly lower rate than revenue partly due to the rigorous management of fixed costs. These two factors combined to enable the KION Group to generate impressive earnings before interest and tax (EBIT) of €35 million (2009: minus €182 million).

Condensed income statement of the KION Group

€ million	2010	2009	Change
Revenue	3,534	3,084	14.6%
Cost of sales	-2,684	-2,484	-8.1%
Gross profit	850	600	41.6%
Selling expenses	-484	-434	-11.5%
Research and development costs	-103	-101	-2.7%
Administrative expenses	-248	-260	5.0%
Other	19	13	50.5%
Earnings before interest and tax (EBIT)	35	-182	>100%
Net finance cost	-266	-223	-19.2%
Loss before tax	-231	-405	42.9%
Income taxes	35	39	-10.7%
Loss of the year	-197	-366	46.3%

Acquisition-related effects and one-off items amounted to a total of €105 million in 2010 – significantly less than in 2009 (€153 million) – primarily owing to one-off items, which decreased by €53 million to €76 million. As the bulk of the restructuring related to the relocation of production was completed in 2009, the corresponding restructuring costs in HR and impairment losses were considerably lower in 2010 than they had been the previous year. The effects from the purchase price allocation (PPA) in connection with the acquisition of KION amounted to €29 million (2009: €24 million). The following table shows the reconciliation from EBIT to adjusted EBIT:

Reconciliation to adjusted EBIT

€ million	2010	2009	Change
Earnings before interest and tax (EBIT)	35	-182	>100%
One-off items	76	129	-41.2%
KION acquisition items	29	24	20.6%
Adjusted EBIT¹	139	-29	>100%

¹ Adjusted for KION acquisition items and one-off items

The KION Group's EBIT adjusted for one-off items came to €139 million in 2010, a year-on-year improvement of €168 million.

This presentation of adjusted EBIT also includes the profit or loss from equity-accounted investments and other net investment income. These items are derived from smaller operating investments in the Linde Material Handling segment and other investments in dealers.

Linde Material Handling accounted for a significant portion (€139 million) of the considerably higher adjusted EBIT. The significant improvement is a result of the positive revenue increase in the strong home German market and the emerging markets, optimised capacity utilisation and successful containment of fixed costs. The same applies to STILL's adjusted EBIT, which rose by €42 million to €26 million. OM's adjusted EBIT improved by €6 million to minus €5 million in 2010.

EBIT by segment adjusted¹

€ million	2010	2009	Change
LMH	139	25	>100%
STILL	26	-16	>100%
OM	-5	-11	53.4%
Other & consolidation	-21	-27	23.5%
Total	139	-29	>100%

¹ Adjusted for KION acquisition items and one-off items

EBIT by segment

€ million	2010	2009	Change
LMH	86	-68	>100%
STILL	2	-55	>100%
OM	-20	-16	-28.6%
Other & consolidation	-33	-43	23.0%
Total	35	-182	>100%

Net finance costs rose by €43 million from €223 million to €266 million in 2010. The main reason for this was the increase in the interest expense on loan liabilities in connection with the senior facilities agreement (SFA) from €96 million to €129 million. The challenging economic environment in 2009 and the related amendments to covenant agreements with effect from October 2009 increased interest costs compared with 2009. However, this was partly offset by lower interest-rate hedging costs in 2010. This was attributable to the altered structure of interest-rate hedges because, in addition to swaps, caps are also used now, which did not trigger any compensation payments.

Overall, the loss before tax decreased significantly, declining from €405 million in 2009 to €231 million in 2010.

In 2010, the income taxes reported for the KION Group were again positive. They comprised a net tax income of €35 million, compared to €39 million in 2009. This figure is broken down into current tax expense of €15 million and offsetting deferred tax income of €50 million, which led to a slightly higher amount of deferred tax assets being recognised due to the much stronger earnings situation and utilisation of tax loss carryforwards compared to 2009 (€44 million).

The net loss for 2010 amounted to €197 million (2009: net loss of €366 million). This clear improvement of €169 million reflects the KION Group's much better business situation and the greater efficiency achieved by optimising production processes.

5.2 Financial position

Principles and objectives of financial management

The objective of financial management is to ensure the availability of adequate liquidity at all times and to limit financial risk.

Ensuring that the Company has sufficient liquidity at all times includes not just its solvency in the strict sense of the term but also the availability of the necessary financial resources for its day-to-day business, the settlement of customers' orders, the supply of cash throughout the organisation, and the management of any collateral security provided. The main objective of this approach is to limit the financial risks attaching to the Company's market value and profitability. They include exchange-rate risk, interest-rate risk, price risk, credit risk and country risk.

A group of international banks and investors primarily provide the financial resources required by the KION Group for external operations. The financial resources required within the KION Group are provided through internal funding. Where possible, the KION Group covers subsidiaries' funding requirements with intercompany loans. This central source of funding enables the KION Group to present a united front in the capital markets and strengthens its hand in negotiations with banks and other market participants.

Companies in the KION Group either utilise other entities' liquidity surpluses in the form of cash pools or receive intercompany loans. Group Treasury arranges credit lines with local banks or leasing companies in some cases in order to comply with legal, tax and other regulations.

The main loan agreement includes financial covenants specifying compliance with defined ratios for financial position and financial performance. The covenants are expressed in the form of key figures relating to gearing, available liquidity, adjusted EBITDA, interest paid and capital expenditure. In 2009, the terms of the loans were adjusted in line with current market conditions with the broad consent of the lenders. In return for the adjustment of the covenants, the lenders were granted an increase in the interest premium. This premium is payable for the most part as a bullet payment on maturity, thereby ensuring that there is no adverse effect in the meantime on the KION Group's liquidity. The KION Group complied with all the financial covenants in the past financial year.

In addition, investment funds associated with Kohlberg Kravis Roberts & Co. L.P. and Goldman, Sachs & Co. have provided the KION Group with a loan of €100 million under the terms of the SFA in order to offer the Company more flexibility in its corporate strategy. The loan amount and the associated interest are repayable as a bullet payment on maturity.

The KION Group also uses factoring for financing purposes. As at 31 December 2010, the volume of non-recourse factoring was €20 million (31 December 2009: €23 million); the KION Group only uses a small amount of recourse factoring.

KION Group GmbH has sufficient cash and cash equivalents as well as unrestricted, bindingly committed credit lines at its disposal to ensure solvency at all times.

Cash flow

The key performance indicator for liquidity in the KION Group is free cash flow before tax, which does not include tax payments or interest arising from financing activities, or interest expense and similar charges from leases, or interest and similar income from leases. For more information about free cash flow before tax and other KPIs used to manage the KION Group, see section 4.2 'Financial KPIs for managing the Company's business'.

In 2010, cash flow from operating activities rose sharply by 74 per cent to €199 million (2009: €115 million). The underlying reason for this improvement was the increase in earnings before interest and tax (EBIT) to €35 million (2009: minus €182 million). The slight increase in working capital, which was related to the larger volume of business, was disproportionately low compared to revenue growth and was also reflected in the cash flow from operating activities.

Cash flow from investing activities in the Group amounted to a net outflow of €123 million in 2010 (2009: net outflow of €113 million), equating to an increase of 9 per cent. The reason for this was the higher capital expenditure on non-current assets and property, plant and equipment (capex), with total cash payments amounting to €123 million (2009: €108 million). Capital expenditure went on development projects for new products and facelifts, leaner production processes, plus the conversion and construction work required to relocate production to Germany. The KION Group acquired the remaining shares in a French dealer for €8 million.

In addition, the KION Group acquired a larger stake in Baoli in April 2010. As the KION Group assumed control of Baoli back in 2009, the additional outflow of funds amounting to some €10 million must be recognised as financing activities in accordance with IAS 7.

Cash flow from financing activities amounted to a total net cash outflow of €290 million (2009: net cash inflow of €47 million). Whereas the main activities in 2009 had been the drawdown of an existing line of credit (capex facility) and of the senior facility agreement (SFA), the net outflow of funds in 2010 was caused by the net repayment of loans (€96 million) and the repayment of other funds by individual Group companies (€42 million). Interest payments fell by €24 million to €135 million as a result of the drop in payments for interest-rate hedges.

As at 31 December 2010, the cash and cash equivalents reported on the face of the balance sheet amounted to €253 million (2009: €463 million).

Condensed cash flow statement

€ million	2010	2009	Change
EBIT	35	-182	>100%
Cash flow from operating activities	199	115	73.7%
Cash flow from investing activities	-123	-113	-9.2%
Cash flow from financing activities	-290	47	<-100%
Currency effects on cash	4	1	>100%
Change in cash and cash equivalents	-211	50	<-100%
Net financial debt ¹	2,641	2,484	6.3%

¹ Before borrowing costs

For internal management purposes, free cash flow is much more narrowly defined as the total of cash flow from operating activities plus cash flow from investing activities.

Reconciliation to free cash flow before tax

€ million	2010	2009	Change
Cash flow from operating activities	199	115	73,7%
Cash flow from investing activities	-123	-113	-9,2%
Free cash flow	76	2	>100%
Taxes paid	13	22	-40,8%
Interest on lease receivables/liabilities	10	14	-26,2%
Finance receivables incl. interest income	-2	-4	50,0%
Cash out from ownership interests (after control)	-10	-	-
Other items	-4	-	-
Free cash flow before tax¹	83	34	>100%

¹ Internal key performance indicator

In contrast to the free cash flow of €76 million, free cash flow before tax (the figure used for management purposes) does not include a number of items, including tax payments (€13 million) and lease interest payments (€10 million). In 2010, receipts from financial receivables and interest income (€2 million) and other individual items that were treated differently in accordance with IAS 7 were additionally reclassified. Taking into account these items, the free cash flow before tax was €83 million, a sharp rise of 144 per cent.

5.3 Net assets

As at 31 December 2010, total assets had decreased minimally by 1.0 per cent to €5,759 million (31 December 2009: €5,815 million).

The structure of the KION Group's balance sheet continued to reflect its acquisition finance and the KION purchase price allocation. The net loss for the year of €197 million considerably increased the negative amount of equity reported on the balance sheet. As at 31 December 2010, the KION Group's equity stood at minus €400 million (31 December 2009: minus €213 million).

Assets

Condensed balance sheet, assets

€ million	2010	in (%)	2009	in (%)	Δ in %
Non-current assets	4,105	71.3%	4,146	71.3%	-1.0%
thereof:					
Goodwill	1,507	26.2%	1,505	25.9%	0.1%
Brand names	591	10.3%	590	10.2%	0.1%
Deferred tax assets	242	4.2%	206	3.5%	17.2%
Leased assets	501	8.7%	536	9.2%	-6.5%
Lease receivables	247	4.3%	260	4.5%	-5.1%
Current assets	1,654	28.7%	1,669	28.7%	-0.9%
thereof:					
Inventories	536	9.3%	471	8.1%	13.7%
Trade receivables	633	11.0%	511	8.8%	23.9%
Lease receivables	121	2.1%	115	2.0%	4.8%
Cash	253	4.4%	463	8.0%	-45.4%
Total assets	5,759		5,815		-1.0%

As at 31 December 2010, non-current assets (€4,105 million) and current assets (€1,654 million) were almost unchanged on a year earlier.

Reported under non-current assets, goodwill was largely unchanged at €1,507 million. Other intangible assets, which also include trademark rights, declined as normal by €10 million to €986 million due to amortisation of, among other things, core technologies.

Other property, plant and equipment reduced by €24 million to €566 million. This is mainly due to depreciation (€87 million). However, this was partly offset by capital expenditure on other property, plant and equipment of €53 million.

Leased assets decreased by €35 million to €501 million due to the decline in leases. Non-current lease receivables declined by €13 million to €247 million for the same reason.

Reported under current assets, inventories increased by €65 million to €536 million. The larger volume of business caused a rise in inventories of raw materials, supplies and finished goods. At 13.7 per cent, the rate of increase in inventories was slightly lower than that of revenue growth. Even as its new trucks business grows, the KION Group still strives to optimise inventories by closely managing working capital.

Overall, the larger volume of business contributed to the €122 million rise in trade receivables to €633 million. Moreover, the KION Group's optimised receivables management and the improved payment record of trade debtors meant that there was no increase in valuation allowances.

Cash and cash equivalents declined by €210 million year on year to €253 million (2009: €463 million). This decrease was mainly due to the net repayment of loans (€96 million), the repayment of short-term bank loans by individual Group companies (€38 million) and the reduction in other funding (€4 million).

Equity and liabilities

Condensed balance sheet, equity and liabilities

€ million	2010	in (%)	2009	in (%)	Δ in %
Equity	-400	-6.9%	-213	-3.7%	-87.7%
Non-current liabilities	4,800	83.3%	4,874	83.8%	-1.5%
thereof:					
Shareholder loan	615	10.7%	587	10.1%	4.7%
Financial liabilities	2,772	48.1%	2,819	48.5%	-1.7%
Deferred tax liabilities	335	5.8%	355	6.1%	-5.7%
Lease liabilities	411	7.1%	485	8.3%	-15.2%
Current liabilities	1,359	23.6%	1,154	19.9%	17.7%
thereof:					
Financial liabilities	106	1.8%	108	1.9%	-1.7%
Trade payables	508	8.8%	357	6.1%	42.4%
Lease liabilities	251	4.4%	215	3.7%	16.7%
Total equity and liabilities	5,759		5,815		-1.0%

The equity and liabilities side of the balance sheet primarily reflects the financial liabilities related to the KION Group's acquisition finance. The Company's syndicated loan liabilities were placed with a wide group of international banks and investors in 2007.

The acquisition finance was originally drawn in euros but some of this finance was then converted to US dollars. The last dates for the repayment of amounts drawn down under the syndicated loan are between 2013 and 2016. In both currencies, the interest payable is based on a variable rate. The KION Group has entered into interest rate and currency derivatives – primarily interest rate swaps, currency swaps and currency options – to hedge the interest-rate and exchange-rate risk arising in connection with the acquisition finance. Financial debt as at 31 December 2010 was €2,894 million (gross), a year-on-year decline of €54 million. The main financing activities during 2010 were the net repayment of loans (SFA) (€96 million) and the repayment of other short-term bank loans (€38 million). Currency effects from translating the US dollar tranche of the SFA caused a rise in liabilities to banks of €38 million.

Credit terms

€ million	Typ	Currency	Interest rate	Maturity	2010	2009
Term Loan Facility Term B	Bank Loan	EUR	EURIBOR + MARGIN	2014	911	897
Term Loan Facility Term B	Bank Loan	USD	LIBOR + MARGIN	2014	297	273
Term Loan Facility Term C	Bank Loan	EUR	EURIBOR + MARGIN	2015	870	857
Term Loan Facility Term C	Bank Loan	USD	LIBOR + MARGIN	2015	297	273
Term Loan Facility Term D	Bank Loan	EUR	EURIBOR + MARGIN	2016	201	200
Term Loan Facility Term G	Bank Loan	EUR	EURIBOR + MARGIN	2016	106	101
Multicurrency Revolving Credit Facility	Bank Loan	EUR	EURIBOR + MARGIN	2013	-	125
Multicurrency Capex Restructuring and Acquisition Facility	Bank Loan	EUR	EURIBOR + MARGIN	2013	162	132
Other liabilities to banks	Diverse	Diverse	Diverse		50	88
Financial debt					2,894	2,948
Borrowing costs					-22	-30
Financial debt after borrowing costs					2,872	2,918

The KION Group had been granted bank credit lines totalling €3,144 million as at 31 December 2010. For more information about the volume of credit lines and their use, see note 27 of the notes to the consolidated financial statements.

The transaction costs of €32 million incurred in connection with the loan negotiations, which took place in 2009, were allocated to the individual tranches on a pro rata basis and deducted from the carrying amounts of the liabilities in accordance with IAS 39.

As at the balance sheet date, the weighted average interest rate for liabilities to banks was 4.6 per cent (31 December 2009: 4.3 per cent).

Despite lower liabilities to banks, net financial debt taking into account deferred refinancing costs increased by €157 million or 6 per cent to €2,641 million due to the year-on-year decline in cash and cash equivalents.

Net financial debt

€ million	2010	2009	Change
Cash	-253	-463	45.4%
Financial debt	2,894	2,948	-1.8%
Borrowing costs	-22	-30	27.6%
Financial debt after borrowing costs	2,872	2,918	-1.6%
Net financial debt after borrowing costs	2,619	2,454	6.7%
Net financial debt	2,641	2,484	6.3%

Non-current lease liabilities fell by 15 per cent to €411 million because the new leases taken out in 2010 did not make up for the leases that expired, thereby reflecting the market conditions in the most important western European markets. In 2010, the volumes in the markets that are most significant to the lease business were below the level in the five years leading up to the crisis.

In line with the rising level of production and the growth in capital expenditure, trade payables increased by 42 per cent to €508 million.

The net loss of €197 million resulted in reported equity of minus €400 million; in 2009, the KION Group had reported equity of minus €213 million. Additional factors affecting equity are other comprehensive income/loss and changes in non-controlling interests.

The equity calculated on the basis of these consolidated financial statements for the KION Group is of no relevance under the covenants agreed with the financing banks or under the German Commercial Code (HGB). The relevant figure under HGB in Germany is primarily the equity of KION GROUP GmbH as reported in that company's single-entity financial statements in accordance with HGB. As at 31 December 2010, this equity figure was €333 million. The equity of KION Holding 1 GmbH reported in the single-entity financial statements of that company in accordance with HGB as at 31 December 2010 was €230 million.

5.4 Overall assessment of the Company's performance in 2010

In 2010, the KION Group reached major corporate development milestones. The restructuring begun in 2009 as part of the KIARA performance enhancement programme was implemented successfully, new restructuring measures were initiated and costs were significantly reduced. Employees' knowledge and performance represent one of the KION Group's core strengths and were one of the main driving forces behind the upturn that began in 2010. During the economic crisis, the KION Group proved to be a reliable employer, with the number of employees adjusted with a sense of proportion. By combining the strengths of the STILL and OM brands, the KION Group improved its market penetration and product coverage. The KION Group had strengthened its position in the emerging market of China with its fifth brand, Baoli, in 2009 and assumed complete management control of Baoli in 2010. It is therefore very well placed to participate in the fast development of the Chinese market and to penetrate other high-growth markets with Baoli. Linde Hydraulics, one of the Group's technological mainstays, entered into a strategic alliance with Eaton in 2010. The two companies are an ideal fit in terms of their product portfolios and they are moving into additional regional markets. This alliance is crucial to Linde Hydraulics because it is able to offer its products based on market-leading technologies to a broader range of customers.

In 2010, the KION Group benefited considerably from the global economic recovery and the subsequent upturn that was felt on the worldwide industrial trucks markets. The main drivers of growth last year were the strong home German market and, above all, the emerging markets, which accounted for approximately half of the growth in new truck business. Worldwide order intake for new trucks rose by 32 per cent to 121,500 units, while revenue climbed by 15 per cent to €3,534 million. Due to the rate at which the plants could be ramped up and the more stable growth in service revenue, the sharp rise in order intake was not fully matched by the increase in total revenue.

As a result of the slight improvement in the business situation expected for 2010, the KION Group is highly satisfied with its revenue growth and earnings. The steps taken to boost profitability took full effect, and costs were reduced significantly as a consequence of the KIARA performance enhancement programme, which was launched in 2009. Adjusted EBIT increased to €139 million, having been minus €29 million in 2009. Taking into account interest expenses, tax and one-off items, however, the KION Group again reported a net loss (€197 million). This had a negative impact on the Group's equity. As at 31 December 2010, the KION Group reported equity of minus €400 million. This figure is of no relevance under the covenants agreed with the financing banks or under the German Commercial Code (HGB). The equity of KION GROUP GmbH reported in the single-entity financial statements of that company in accordance with HGB was a very comfortable €333 million. The equity of the ultimate parent company KION Holding 1 GmbH reported in the single-entity financial statements of that company in accordance with HGB as at 31 December 2010 was an equally positive €230 million.

The KION Group is ideally placed to benefit from the sustained upturn on the global industrial trucks market and, in 2010, it set the course that will enable it to do so.

6 Research and development (R&D)

Despite the tough economic conditions, the KION Group stepped up its research and development activities – involving 827 developers – in 2010 and pushed ahead with important projects. Total spending on R&D in 2010 amounted to €104 million. This equates to 2.9 per cent of total revenue or 5.5 per cent of its relevant revenue from new trucks and hydraulics, making the KION Group an industry leader in this regard. In 2010, the KION brands Linde, STILL and OM submitted 75 new patent applications. A total of 95 patents were registered. This enabled the brands to secure the fruits of their research for their own benefit – an important step in maintaining and enhancing the KION Group's technology leadership, as set out in its strategy.

Total R&D spending

€ million	2010	2009	Change
R&D expenses	103	101	2.7%
Amortisation expense	-47	-45	-4.8%
Capitalised development expenses	48	45	6.0%
Total R&D spending	104	101	2.5%
R&D spending as percentage of revenue	2.9%	3.3%	-

The R&D unit again intensified its cross-plant and cross-brand collaboration within the Group. KION generates valuable synergies by sending its staff to work at different sites. This transfer of knowledge and technological expertise often enables processes to be redesigned more efficiently, as well as boosting performance and product quality. The organisational structure provides a solid basis for innovative technological solutions. The strategy of designing components to be modular places less demand on resources and continuously lowers product costs. In the longer term, the resulting reduced complexity and variation will increase both the speed of development and product quality. By reducing product life-cycle costs early on in the research and development stage, the foundations are laid for sustainable product efficiency. The close cooperation between the purchasing and development functions is also proving to be very effective.

One of the highlights of 2010 was undoubtedly the establishment of the new KION Asia research and development unit in Xiamen, China. It is specifically tailored to the Asian market, which enables the particular requirements of customers in Asia to be taken into account in the development of new products. A case in point is that the average body size of people in Asia tends to be smaller, which calls for a different ergonomic design for the driver's workstation. The KION Asia plant's portfolio covers the entire range, from pallet trucks to container reach stackers, and enables it to fulfil individual customers' specific requirements locally. Linde, for example, will offer customers in Asia locally tailored solutions based on the H35-50 model. However, localisation has a key role to play, not just in the truck segment but in the warehouse equipment segment too: Linde offers the stand-on reach truck BR1123 in China and has added the P30 tow truck to its local product portfolio.

The KION Group brands continue to successfully implement the global strategy of offering products that cater to country-specific requirements. For example, Linde has expanded its range of 346-series electric trucks by introducing four-wheel drive versions for the US market. STILL launched the CXT on the Brazilian market last year.

During the first quarter of 2010, STILL also presented the first fuel-cell powered reach truck in Germany, which is being trialled at BASF. STILL began investigating fuel cells back in 2003 and has gained in-practice experience of using them over the course of several projects. A STILL fuel-cell powered truck has been used by HHLA Logistics at the Port of Hamburg since 2008, and two STILL fuel-cell powered tow tractors have been deployed to transport baggage at Hamburg Airport since the end of 2006.

At the CeMAT trade fair in May 2011, Linde will present a new series of electric lift trucks with load capacities of two to five tonnes. This new series incorporates more than a dozen technological innovations aimed at reduced energy consumption, high productivity, driver safety and comfort. The unusual twin-motor front-wheel drive gives the trucks the highest installed output in their class. The two AC motors drive the truck at 9kW and 11.9kW respectively, enabling it to reverse quickly and reach its maximum speed of 20 km/h in a short space of time. Another major performance feature is the active steering assistance plus the articulated combined axle, which gives the four-wheeled truck the turning radius and manoeuvrability of a three-wheeled truck. The truck rotates centrally on the front axle. This is achieved using a steering angle sensor that, when the rear wheels are turned by more than a certain angle, instructs the motor on the inside of the turn to drive the relevant front wheel in the opposite direction. The active steering means that the truck does not move over its rear wheels and instead rotates within its own dimensions. This results in extremely good manoeuvrability, a high level of stability against tipping when cornering, a low level of tyre wear, little damage caused by bumping into racks and economical energy consumption.

Sustainability is one of the most important research and development topics for the KION Group. Environmentally friendly products and economical processes are therefore assigned the highest priority. KION brand trucks' resource-efficient technology and ease of operation are designed to improve customers' handling capacities.

For example, Linde trucks have three settings for drive control, which gives users the choice between maximum performance and minimum energy consumption. The standard setting enables the truck to operate at full handling capacity. 'Eco light mode' saves energy when negotiating ramps and driving in reverse gear. 'Eco mode' was developed specifically for manoeuvring in tight spaces at low speed and enables fuel savings of up to 30 per cent. The similar Blue-Q concept used in STILL trucks enables individual energy consumers, such as headlamps, to be used as required, which in turn saves energy and thereby consumption. Both brands are pioneers in energy efficiency and technologies for the future.

To remain at the cutting edge of research and development, the KION Group is continuing its traditional university partnerships, which focus on workplace design and drive technology projects.

7 Capital expenditures

To ensure efficient management of capital expenditures, there is a two-stage process for approving capital expenditures throughout the Group. The first step, which is part of the annual planning process, covers capital expenditures planning for major projects, including individual descriptions of them. Projects involving capital expenditures of more than €250 thousand also go through a second step, in which they are assessed individually. This involves examining the feasibility of the individual project using the discounted cash flow method. The projects are assessed on the basis of the internal rate of return and the payback period. Capital expenditures projects are generally only approved if they will earn a higher internal rate of return than the cost of capital for the KION Group and will therefore contribute to increasing shareholder value. Projects involving capital expenditures of more than €250 thousand generally have to be approved first by the Management Board of the relevant brand and then by the KION Group's Executive Board.

Against the backdrop of the reduced capacity utilisation resulting from the economic crisis, the KION Group's capital expenditure (excluding equity investments and additions to leased assets) was targeted at support for restructuring projects as part of the KIARA performance enhancement programme and at investment in products and IT. In view of the market recovery that began in 2010, capital expenditures was increased by 14 per cent to €123 million. Expenditures on development projects for new products and facelifts as well as design-to-cost activities were maintained at a high level. At the same time, investment in leaner production processes enabled the Group to leverage potential for efficiency. The Group also committed an appropriate level of replacement investment to modernise some of its machinery.

Capital expenditures by segment

€ million	2010	2009	Change
LMH	70	66	6,1%
STILL	30	24	25,0%
OM	4	5	-20,0%
Other	19	13	46,2%
Total	123	108	13,9%

One of the key areas of capital expenditures in 2010 was the relocation of production facilities from Basingstoke to Aschaffenburg and the relocation of the affected product lines from Reutlingen to Hamburg, which was all completed by the end of the year. These relocation activities necessitated construction work in Aschaffenburg and Hamburg last year to ensure that the right infrastructure was in place (e.g. alterations to the buildings and setting up a test site).

The Group pushed ahead with key development projects, especially in the electric lift trucks (387/388 series) and reach trucks (1120 series) segments. A rigorous cross-divisional product development process is shortening the time it takes to develop new trucks and optimising the cost of products before they go into series production. This is paving the way for Linde Material Handling and STILL to rapidly extend their product range for the North American, Asian and eastern European markets. Last year, the STILL brand introduced an IC truck with torque converter specifically to meet demand in eastern Europe. Other innovations in this and other product areas (e.g. hybrid technology) are planned.

In 2010, the KION Group continued to advance its IT project KION ONE Sales & Services, the aim of which is to standardise and optimise the system landscapes used in sales. This project will again be a focus of capital expenditure in 2011. The KION ONE Infrastructure project was also launched in 2010, as part of which the European data centres will be merged and the existing infrastructure hardware and software optimised.

8 Purchasing

The KION Group purchasing unit successfully overcame the challenges presented by the financial and economic crisis. Although many suppliers were still implementing structural measures at the start of the year in order to adjust to the reduced order level in the previous period, capacities had to be rapidly expanded again in the middle of the year as order intake shot up. This of course meant a sharp rise in the demand for input materials, causing temporary bottlenecks in supply until the end of the year, particularly for electronic components. Cooperating closely, the KION Group's operating units reached agreement with suppliers to safeguard their production programmes, which had to be repeatedly adjusted during the year in line with the rise in order intake.

The increases in raw materials prices recorded in 2010 did not fully impact on the cost of materials in the KION Group. As the KION Group mainly buys processed materials and components, fluctuations in the price of raw materials only have an impact in proportion to the amount of the overall value of those processed materials and components accounted for by raw materials. In addition, suppliers are bound by the agreed conditions for the period of time stipulated in the contract. As a result, increases in raw materials prices are only felt at a later date and only if it can be assumed that the increases will be sustained. As a rule, fluctuations in raw materials prices barely affect the cost of materials for the reasons mentioned above. In some cases, the cost of raw materials is passed directly on to end customers. Standard industry practice is to pass changes in battery prices, which are influenced significantly by the price of lead, directly on to customers.

The cost of materials in the KION Group increased by an average of 1.8 per cent in 2010 as a result of the change in commodity prices. In particular, steel, scrap and copper were more expensive than they had been in 2009. However, the KION Group still achieved cost savings of 2.4 per cent as a result of the KIARA performance enhancement programme and through close collaboration with suppliers. These suppliers form a supplier circle, in which they work with the KION Group on continuous

improvement projects. In the fourth quarter, interdisciplinary teams joined forces with eight suppliers to identify potential for improvement in all aspects of cooperation. These supplier development projects will continue to play a key role in reducing the KION Group's costs in the future.

In the year under review, the cost of materials climbed by 16 per cent to €1,714 million (2009: €1,480 million) due to the increased volume of production resulting from higher order intake and owing to higher commodity prices.

9 Employees

Employee structure

On 31 December 2010, the KION Group employed 19,968 people (including trainees and apprentices), roughly 60 per cent of whom worked outside Germany in 27 countries.

The number of employees was therefore almost the same as in 2009, although there were changes between the proportion of people employed in Europe and in the high-growth markets (China, North America and South America). The KION Group is thereby responding to the rapid expansion of these markets.

Full-time equivalents

12/31/2010	LMH	STILL	OM	Other	Total
Germany	3,863	3,633	9	395	7,900
France	2,169	873	4	97	3,143
Rest of Europe	3,074	1,413	951	1	5,439
China	2,487	0	0	0	2,487
Americas	153	351	0	0	504
Rest of World	494	1	0	0	495
Total	12,240	6,271	964	493	19,968
12/31/2009					
Germany	3,807	3,692	8	290	7,797
France	2,277	863	6	100	3,246
Rest of Europe	3,383	1,449	1,010	1	5,843
China	2,125	0	14	0	2,139
Americas	158	291	0	0	449
Rest of World	479	0	0	0	479
Total	12,229	6,295	1,038	391	19,953

Personnel expenses increased from €925 million in 2009 to €968 million in 2010. One of the main reasons for this rise was that short-time working was suspended or ended earlier than planned.

Personnel expenses

€ million	2010	2009	Change
Wages and salaries	756	706	7.1%
Social security contributions	186	191	-2.4%
Post-employment benefit costs	26	28	-8.0%
Total	968	925	4.7%

In the KION Group, executives account for 294 of the total employees worldwide.

Overcoming the crisis

As a result of the continuing crisis, the KION Group implemented a range of measures around the globe at the start of 2010 in order to adjust the size of the workforce in line with the business conditions faced by the Company and to secure its competitiveness. To this end, it introduced other job-protection measures – where legally available – at its sites in individual countries, including short-time working, closure days and a reduction in weekly working hours.

During the year, the recovery took a firmer hold in the global market and the measures to consolidate the production sites took effect. The KION Group therefore responded in various ways, as regional circumstances allowed, particularly in the second half of 2010. In Germany especially, the KION Group was able at times to completely suspend short-time working at individual production sites or end it earlier than planned. The Company hired additional employees in high-growth countries such as China and Brazil.

As planned, the KION Group continued with the consolidation of its production sites that it had decided upon in 2009. This involved relocating products from the UK to Germany and France and closing the plant in Basingstoke. The 340 employees affected were or are being laid off with the minimum possible social impact. The Company has expanded the Reutlingen plant to become a VNA centre of competence and relocated the production of reach trucks to Hamburg. The 180 redundancies involved will be carried out as planned by mid-2011, with an interim employment company being set up for this purpose.

Investing in the future with training

With a total of 557 (2009: 546) trainees and apprentices at the end of 2010, the Group continued to invest in training and development at the same high level – despite the crisis – to ensure that it can continue to recruit many of the skilled workers it requires inhouse.

The proportion of trainees and apprentices in Germany, for example, was 5.3 per cent in 2010. This is at a very similar level to previous years (2009: 5.2 per cent, 2008: 5.1 per cent).

Strategic personnel development

In 2010, the Group's personnel development focused on two topics. The first of these was targeted continuing professional development during periods of short-time working and the second was talent and succession management. Especially at its German sites, the Company offered a range of skills training during periods of short-time working. The aim of this step was to enable employees – along with the Company – to emerge stronger from the crisis. This involved the KION Group holding more than 200 interdisciplinary and specialist training courses in Germany for more than 1,500 participants – employees affected by short-time working (it was possible to attend more than one course). As a result, the KION Group provided more than 4,800 days of training in 2010. Full-time training to obtain an officially recognised qualification as a technician was very popular at Linde Material Handling and, in the second half of the year, the first successful graduates from the course returned to Linde Material Handling to take up challenging positions there. There was also a lot of interest in part-time training offering a qualification at the end, such as courses offered by REFA on workplace design, particularly among employees in production-related units. Administrative employees also took the opportunity to participate in continuing professional development.

The second focal topic was the introduction of Group-wide talent and succession management as part of the KION Group's strategic personnel development. To safeguard its long-term success, the Company needs the right managerial staff and young professionals – in terms of quality and quantity – to meet the challenges they will face in future. In 2009, the KION Group had therefore revised the content of its annual management review to include the identification of high-potential/talented employees and succession planning. An updated process incorporating these issues was therefore able to start in 2010. A key element of the updated process is the creation of transparency across the Group about how talented employees and the next generation of managers are deployed in order to ensure that there are exchanges between the brands and countries and to identify development and

deployment opportunities throughout the Group. Some 400 employees were involved in this process in 2010. Following the 2010 management review, the KION Group designed and set up appropriate Group-wide personnel development activities and programmes.

Where necessary, systematic, focused change management support was provided to help with the changes related to the KIARA performance enhancement programme. The main support activities took the form of workshops and coaching.

Partial retirement

With its partial retirement model, the KION Group helps its employees transition smoothly into retirement. The model consists of two blocks: a working phase followed by a non-working phase. As at 31 December 2010, 381 employees in Germany were partially retired.

Occupational pension scheme

The KION Group offers its employees in Germany attractive occupational pension scheme options, including both direct insurance and a direct pension entitlement scheme.

Direct insurance comes in the form of a tax-privileged endowment insurance or pension insurance policy, which the employer takes out with an insurance company on behalf of the employee as a form of occupational pension scheme. The premiums are paid in the form of deferred compensation. This means that the employee pays part of his or her gross remuneration directly into the insurance policy. When this insurance policy matures – which will be no sooner than the employee's 60th birthday – the direct insurance policy will be paid out to the employee. The persons entitled to receive these benefits are either the employee or his or her surviving dependants.

Under the direct pension entitlement scheme, which the KION Group operates in Germany in accordance with the various pension benefit conditions and the pension plan, the employer provides occupational pension benefits directly. The KION Group does not use any external schemes (as is the case, for example, with direct insurance). In other words, the employer undertakes to provide the entitled employee with benefits in the form of a lump sum or a pension when the employee retires, dies or becomes unable to work.

The KION pension plan offers a further element to the occupational pension scheme for employees in the KION Group. It provides employees with the option of building up pension benefits by adding contributions taken from their gross income. The pension plan also offers an ideal opportunity to make use of the pension-relevant benefits available under collective pay agreements for the German metals industry. These subsidies are only available to employees if they are used in conjunction with one of the pension scheme models permitted by the collective pay agreement. The KION pension plan is eligible as one of these pension scheme models. By joining the KION pension plan, employees can enjoy relief from tax and social security contributions. As at 31 December 2010, 1,366 employees were in the KION pension plan.

Demographic change

Demographic change means that many companies' competitiveness is becoming increasingly dependent on older employees and on companies' ability to deal with their ageing workforce.

At the KION Group, approximately 58 per cent of the global workforce are aged between 30 and 50, and almost 24 per cent are more than 50 years old. By 2015, about a third of the workforce will be over 50. Particularly in production units, it will therefore be necessary to adapt working conditions to the ageing workforce, for example so that 60-year-old employees can still work in assembly. In previous years, the KION Group conducted preliminary studies and projects, the results of which will be incorporated into age management activities and projects in the future.

Diversity

Diversity is very important to the KION Group as a global company. This can be seen, for example, in the fact that the KION Group employs people of more than 40 nationalities in Germany. Globally, employees of more than 70 nationalities work for the KION Group.

Germans (37.9 per cent) make up the largest proportion of staff, followed by French (15.6 per cent) and Chinese (12.0 per cent) – which is in line with market share.

As at 31 December 2010, 14.6 per cent of the total KION Group workforce worldwide were female, which is roughly the same as in similar industrial sectors, such as the automotive industry. Almost 7 percent of top managers are female, which is not as high as the global proportion of female staff.

In this context, the KION Group took part in Girls' Day in Germany in 2010 to boost enthusiasm for technical and scientific careers among young women and to present itself to potential employees of the future.

10 Management

10.1 Key management team

The Executive Board of KION Group GmbH consists of Gordon Riske, Harald Pinger, who are Managing Directors of KION Holding 1 GmbH and KION GROUP GmbH, and Otmar Hauck, who is also Managing Director of KION GROUP GmbH.

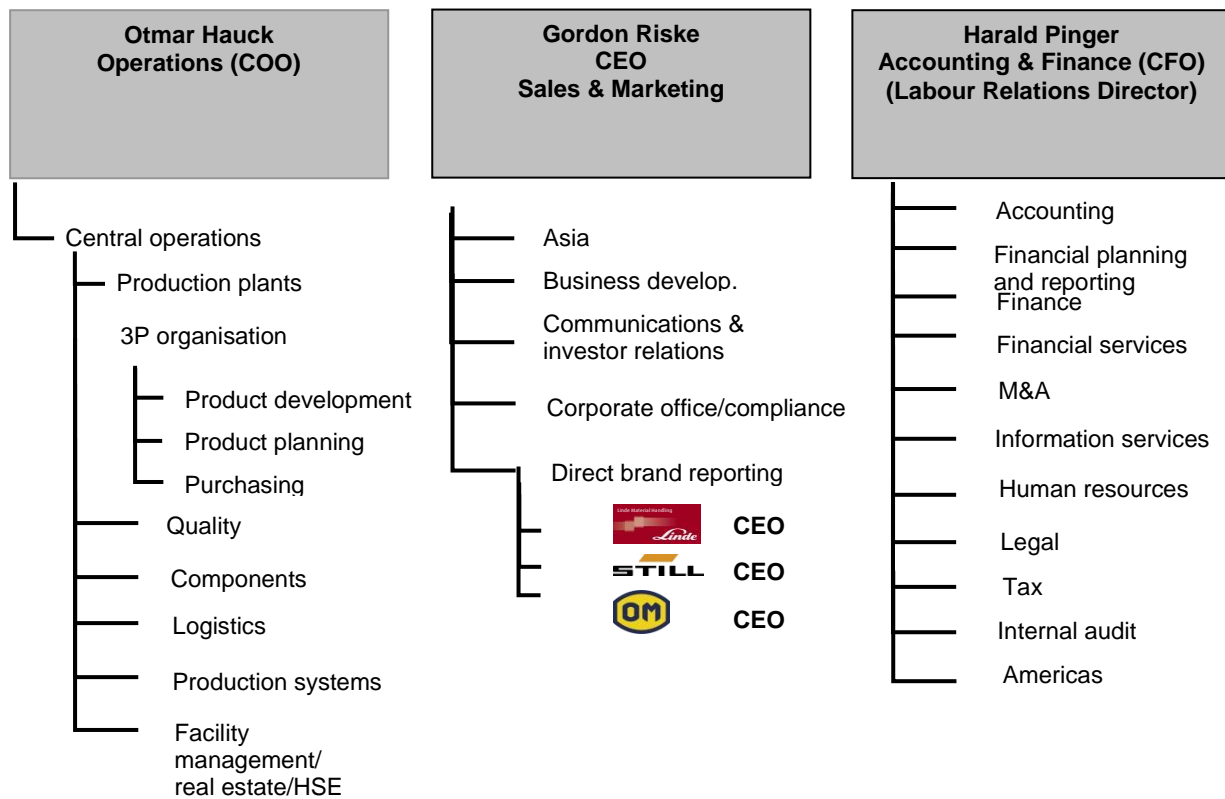
Gordon Riske has been Chief Executive Officer (CEO) since 23 April 2008 and is responsible, among other things, for the strategic management of the Group, communications, governance and compliance, and the Group's Asian business. The CEOs of the brand parent companies Linde Material Handling and STILL report to him.

Harald Pinger has been Chief Financial Officer (CFO) since 1 August 2008 and is responsible, among other things, for finance including financial services, IT activities, human resources, legal affairs, internal audit and the Americas region. On 1 January 2010, he took over the position of Labour Relations Director from Gordon Riske.

Otmar Hauck has been the Chief Operating Officer of the KION Group since 1 November 2009. He is responsible for quality and central operations (operational excellence & production control), purchasing, logistics, health & safety and environmental issues in the Group.

The Executive Board normally meets every 14 days. Apart from preparing and taking all decisions relating to the day-to-day management of the Company, the Executive Board also discusses and approves any transactions in the brand subgroups that require their consent at these meetings. A list of the transactions requiring such consent is included in the rules of procedure for the relevant Management Boards. Under its rules of procedure, the Executive Board must have certain transactions approved by other decision-making bodies such as the Supervisory Board or the shareholders' meeting.

Diagram showing the responsibilities of the KION Group's Executive Board



10.2 Supervisory Board

The Company's Supervisory Board comprises six shareholder representatives and six employee representatives in accordance with HGB requirements and those of the German Codetermination Act (MitbestG). The Supervisory Board is responsible for the tasks specified by law, the memorandum and articles of association and the rules of procedure relating to the supervision of the management of the business by the Executive Board. It also advises and supports the Executive Board in its handling of significant matters and business transactions.

Manfred Wennemer, former CEO of Continental AG, has been the chairman of the Supervisory Board since 23 September 2009. He took over as chairman from Johannes Huth, the representative of Kohlberg Kravis Roberts & Co., New York, USA.

In addition to a human resources committee and an audit committee, the Supervisory Board has set up an arbitration committee pursuant to section 27 (3) MitbestG. Shareholders and employees have equal numbers of representatives on all the Supervisory Board committees.

The Supervisory Board normally meets once during each quarter. The committees hold meetings two to three times a year, although the arbitration committee only meets if required to do so in circumstances specified by law or by the memorandum and articles of association. If required, the committees also meet between the regular scheduled meetings. The remit of the Supervisory Board and its committees is defined by law, the memorandum and articles of association and the rules of procedure for the Supervisory Board and each committee.

10.3 Shareholders' meeting

A meeting of the Company's shareholders is held as required by the memorandum and articles of association or if demanded by other special circumstances. Resolutions may also be adopted by shareholders using a procedure conducted in writing.

10.4 Corporate governance

The KION Group publishes details of its corporate governance in a separate corporate governance report on its website: www.kiongroup.com.

11 Sustainability

The KION Group is aware of its responsibility towards society, the environment and the economy. That is why the KION Group goes above and beyond its legal duties to specifically promote sustainable development in matters of social and environmental importance. Prevention of climate change and conservation of resources therefore take top priority – and are an integral element of the Code of Compliance. Innovative products support the KION Group's role as one of the pioneers in the use of cutting-edge environmental technologies. The Linde and STILL brands have developed ground-breaking concepts for conserving resources.

Focus on ergonomics, the environment and efficiency

Linde runs the PureMotion programme, which concentrates on ergonomics, the environment and efficiency. For example, ever since the first hydrostatic drive was developed in the 1960s, Linde has continually worked to improve the technology. Modern-day hydrostatic wheel motors operate at 170 revolutions per minute, instead of 3,500 as they used to do. Trucks need less fuel and produce fewer emissions, thereby enabling customers to operate more efficiently.

Linde also occupies a leading position when it comes to diesel engines. The particulate emissions of its diesel engines (H25D 392 model) are only approximately 35 per cent of those of competitors in the market. In addition, particulate filter systems are offered as optional extras. Its electric lift trucks also reflect its technology lead, with energy recovery cutting energy consumption by a quarter. The Linde brand company has also succeeded in reducing the noise levels of these trucks by 30 per cent compared to the products of other manufacturers. Moreover, the rate of wear is up to 20 per cent less for wearing parts. In short, the PureMotion programme generates benefits, not just for people but also for business and the environment.

KION's STILL brand pursues a similar strategy. BlueQ is a significant concept in which the truck's driver activates efficiency mode at the touch of a button. Energy is saved precisely where it will not impair operation of the truck by intelligently optimising the characteristics of the drive. As a result, consumption can be reduced by between 10 and 20 per cent, depending on how the truck is used and the equipment fitted. This has financial benefits for customers: an electric lift truck with a load capacity of 1.6 tonnes operating on a three-shift schedule over five years has potential cost savings of roughly €2,500. And this calculation does not include further gains resulting from reduced wear, a longer battery service life and higher usage time per load.

Intelligent technology secures competitive edge

Pioneering technologies such as energy recovery in trucks, biodiesel, gas-powered trucks, the use of diesel particulate filters and adjustable pumps for lift drives, plus fuel-cell powered trucks, have a long tradition at the KION Group. Current forecasts from industry experts show that innovative drive concepts are the technology of the moment. For example, the Industrial Truck Organization, which represents truck manufacturers and their suppliers in Canada, the United States and Mexico, expects that 90 per cent of all trucks worldwide will be electric in 14 years' time. A survey by the Engineering Committee of the Japanese Industrial Vehicles Association (JIVA) has similar results and states that lithium ion batteries and hybrid drives are the way forward.

STILL is responding to this trend. Its new RX 70 Hybrid truck is pursuing the twin aims of low energy consumption and low CO₂ emissions. Series production of the hybrid truck is scheduled for May. The

concept is derived from the RX 70 model, which itself previously earned the FLTA environment award from the UK's Fork Lift Truck Association.

The KION Group's innovative capabilities and the technological improvements it has made to its product portfolio enable it to constantly optimise the resource consumption of customers' truck fleets. Its responsible use of resources is also reflected in its use of recyclable materials, its energy-efficient products and manufacturing processes and its environmentally friendly workplaces.

One such example is the powder coating equipment used at STILL, which means that trucks only require one coat of paint. Solvents are not used in production. Any unused paint is collected and reused. Moreover, the STILL plant in Hamburg has been using just 32 per cent of its original natural gas consumption since it began using low-CO₂ district heating. As a certified member of Hamburg's environmental partnership, the plant is trialling the voluntary monitoring of CO₂. Electricity consumption has fallen considerably since 2004 due to intelligent energy management, in which electricity consumers are switched off at regular intervals. Hydraulic optimisation of the heating system has significantly cut the amount of water in circulation and reduced the return water temperature. The plant saves electricity and water by connecting the heating and ventilation systems to a control station.

Emissions checks, environmentally efficient production requirements and the need to comply with environmental and health & safety standards all result in continuous improvements to products and work processes. The recycling of a truck at the end of its lifetime is already taken into consideration when it is developed. As a result, 99 per cent of a Linde truck can be recycled. The cast iron, which accounts for 70 per cent, is used to make a new truck. Other materials, such as steel, copper, glass and service fluids, are almost 100 per cent recyclable.

Staff development programmes safeguard the Group's future

The KION Group's employees form the basis for its long-term success. That is why humanity lies at the heart of all processes. The corporate culture of the entire Group is characterised by mutual respect and appreciation. Managers and their staff live by these values. Their above-average loyalty to the Company shows that they appreciate this culture – and is a crucial competitive advantage for the KION Group. After all, the brands can only develop, manufacture and sell premium products if they have employees who see their work as more than just a job.

Professional training activities start with support for universities, work placements and apprenticeships, continue with professional development opportunities for the workforce and reach their apex with carefully structured programmes to support managers and talented staff. In 2010, 26 employees at Linde alone took on new managerial responsibilities. The basis for this is the 'managerial driving licence' scheme, which helps employees optimally define and exercise their managerial responsibilities in their team. A modular series of seminars teaches new managers how to improve their leadership behaviour in practice.

One advantage of KION's training and professional development models is their flexibility. This can be seen in initiatives by the brand companies to use last year's phases of short-time working for intense training and in the opportunities for working and learning in other countries. The Linde expat programme, for example, enables employees to move from headquarters in Germany to almost any partner country and vice versa.

A fundamental aspect of the Group's training activities is encouraging the next generation of young professionals. STILL is involved in a number of projects in this area, including an alliance with the Career Center Hamburg, the SMS programme (STILL moves students) and cooperation with Hamburg University of Applied Sciences (AWA), Kurt Körber High School and Helmut Schmidt University on the 'e-truck' robot construction project in Hamburg. These initiatives aim to establish ties with tomorrow's potential trainees, apprentices and employees while they are young.

When it comes to vocational training, Linde Material Handling sets standards as the largest training provider in the Aschaffenburg region. Besides professional training, other essential elements of the personal development plan for all trainees and apprentices are mutual appreciation and respect.

These values are specifically taught and developed during training sessions. Linde Material Handling has cooperated with high schools in Aschaffenburg, the Aschaffenburg Chamber of Industry and Commerce, Aschaffenburg University of Applied Sciences and the Bavarian State Government for many years and has developed a pupil/engineer academy for high schools in which topics relevant to technological and scientific careers are incorporated into the curriculum for older pupils. Work placements, discussions and school projects thereby forge links between business and schools. Support and development for the next generation of young professionals is provided by a wide range of work placement options for students at university and a close partnership with Aschaffenburg University of Applied Sciences.

The quality of the KION brands' training models has been recognised by external experts: the AGA business association awarded its 2009 training prize to a young employee who completed her training to become a technical product designer at STILL.

Safety is an important topic, and the KION Group constantly provides initial and continuing training for its employees in this area. To improve safety at its sites, the KION Group conducted 486 training courses in Germany alone during 2010. The courses focused on issues such as risk assessment and hazardous materials. In-depth analyses of accidents and detailed action plans are used to reduce risks in the workplace. Training for managers heightens awareness for safety at all levels.

Brands and employees support society

Recognising their social responsibility, both the Executive Board and employees personally support numerous charities. Employees in the USA, for example, have been regularly donating blood to the American Red Cross for the past nine years. At the 2010 anniversary party, STILL employees and their families donated almost €20,000. The donations went to a Hamburg-based charity that supports children with cancer and to Switch, which is an initiative run by an organisation in Hamburg that carries out intercultural projects to help eliminate prejudice against people from immigrant backgrounds. Linde Material Handling employees provided financial support of around €38,000 to victims of the earthquake in Haiti by converting credit from their time accounts; Linde rounded this amount up to €45,000. During the year, Linde donated a further €5,000 to flood victims in Pakistan.

Immediately after a severe earthquake at the end of February, which left large areas of Chile completely devastated, the 'Linde helps Linde' initiative was started and employees in Santiago were quickly able to organise the transportation of food to Concepción using the company's own vans. KION donated approximately €100,000 to support the people of Chile in the sustainable reconstruction of the devastated areas.

A number of sites in various countries have stopped giving gifts to customers at Christmas and use the budget instead to donate to people in need.

As truck manufacturers, the KION Group brands are predetermined to help in places where aid needs to be delivered quickly, reliably and without bureaucracy. That is why Linde and STILL provided 15 industrial trucks to various relief organisations in 2010.

12 Opportunities and risks report

12.1 Opportunities report

Strategic focus on opportunities

Identifying and acting on opportunities is an integral element of strategic corporate management in the KION Group. To identify and evaluate these opportunities, the Company systematically monitors and analyses developments in its relevant markets and tracks overall and sectoral economic trends. Once it has analysed and evaluated the opportunities, the Company draws up strategic initiatives that are aimed at profitable growth and a sustained increase in shareholder value.

Various developments in the national and international markets have an impact on the KION Group as one of the world's leading providers of industrial trucks. The economic conditions described in this report, as well as the current market trends and business performance, create a multitude of potential opportunities. Using and building on its existing strengths and competitive edge, the KION Group endeavours to exploit the potential opportunities that arise to the best of its abilities.

The following developments open up significant potential opportunities:

Growth opportunities in an attractive market

The KION Group occupies an outstanding position in an attractive market. The market for industrial trucks is strongly correlated with industrial output – and therefore also with macroeconomic trends. Strong growth in the global economy and, in particular, the recovery in world trade in 2010 are having a correspondingly positive effect on demand for industrial trucks. This growth trend is expected to continue in the coming years. Greater division of labour and rising inventory turnover rates in the major industrialised nations will increase the degree of mechanisation in logistics. This, in turn, will increase demand for efficient warehouse equipment and comprehensive intralogistics solutions. In the next few years, market growth in the industrialised world will be reinforced by the gradual release of pent-up demand caused by the postponement of replacement investment in industrial trucks that was seen during 2009 and 2010. In fast-growing markets such as eastern Europe, South America and Asia, sales of industrial trucks will continue to benefit from more rapid overall economic growth and associated expansion investment. The KION Group is excellently placed to participate in this trend. Although customers in these countries generally have lower technological requirements and are more price-sensitive, there are also signs that demand for trucks based on high-quality, reliable technology is rising in these regions.

KION can seize the opportunities presented by market growth and, during the crisis for example, it actually expanded its market share in Europe. From this position, the KION Group is set to benefit from the continued recovery in the industrial trucks markets.

Successful multi-brand strategy meets specific market needs

The needs of customers in the market for industrial trucks are very wide-ranging and, with its five brands – Linde, Fenwick, STILL, OM and Baoli – the KION Group covers the entire spectrum of industrial trucks from basic warehouse equipment to container handlers. Linde/Fenwick and STILL/OM operate in growth markets such as ergonomics and intelligent intralogistics. By virtue of their technological and solutions-oriented competencies, they are widely regarded as leaders in technology and innovation. Baoli targets the economy segment, where customers have different priorities in terms of technology and pricing, and it also meets the needs of rapidly developing high-growth markets. The KION Group's broad-based structure enables it to benefit from growth in all market and product segments, using its expertise to develop new solutions and to build market share.

Continued expansion of service business

Service-related business offers an opportunity for growth that is largely independent of market cycles. With a fleet of over one million trucks in use worldwide, the KION Group has a broad platform from which to generate lucrative service business. It uses this business as a tool for maintaining long-term customer relationships and for tapping into profitable income streams. Services such as financing solutions, maintenance and repairs, spare parts, and efficient end-to-end solutions for fleet management play an increasingly important differentiation role. The KION Group will apply its expertise to expanding its range of efficient service solutions, adapting them to local needs and thereby increase its market share.

Expansion supported by selective opportunities for growth by acquisition

Despite the consolidation that has taken place within the sector, the market for industrial trucks is highly fragmented. Some providers only sell their products in certain regions. The KION Group can bolster its organic growth by making selective acquisitions – including in the area of sales and service structures – as a quick and effective way of strengthening its position in specific markets.

Trend for 'green' logistics and efficient technology

Economics and ecology are the mega-trends in the market for industrial trucks. That is why the KION Group as a driver of innovation is already ahead of the game in terms of environmentally-friendly trucks and fuel-saving technologies. The advantage for customers is the low total cost of ownership of products, which includes the cost of maintenance and repairs, consumption and labour costs in addition to the purchase cost. Examples include Linde's PureMotion programme – in which Linde Material Handling is using its expertise to protect people and the environment – and STILL's extremely fuel-efficient forklift trucks that have been developed thanks to its leading position in hybrid technology. Going forward, the KION Group will focus on exploiting its technological lead to develop new products that benefit its customers – innovations that provide opportunities for growth.

Consolidation in the sector

The KION Group has many small competitors, especially in the high-growth markets of Asia. However, past trends in the industrialised markets indicate that not all of these market participants will be able to establish themselves on a permanent basis. Regulatory requirements, such as in the area of environmental protection, are one reason for this. The KION Group's technology leadership enables it to use consolidation processes to expand its own market share.

In other markets, existing regulations act as a significant barrier to entry for international providers, such as Asian manufacturers in the economy segment. One example is EU Directive 2002/44/EC on vibration. This Directive obliges companies to protect their employees against noise and vibration, for which it sets mandatory limits. The KION Group possesses technologically advanced products that comfortably comply with these limits – a quality advantage that opens up further sales opportunities.

Additional potential synergies in the KION Group

The Group's organisational structure offers further potential for synergies. Even after the initial successes of the new 'One KION' organisational structure, there are more opportunities for savings in the overarching functions in KION and the brand companies, including in purchasing, development, production and logistics. The KION Group will exploit any as yet untapped potential synergies, which will give it opportunities for improving its competitiveness and efficiency.

12.2 Risk management

The KION Group encounters business risks that may jeopardise its business objectives. Its risk management systems therefore form an integral part of its day-to-day management. To ensure that these risk management systems are fully integrated into the KION Group's overall financial planning and reporting process, they are located in the Group Accounting & Finance function. The procedures governing the KION Group's risk management activities are laid down in internal risk guidelines. For certain types of risk, such as financial risk or risks arising from financial services, the relevant departments also have guidelines that are specifically geared to these types of risk and describe how to deal with inherent risks.

The organisational structure of risk management corresponds directly to the structure of the Group itself. Consequently, risk officers supported by risk managers have been appointed for each company and each division. A central Group risk manager is responsible for the implementation of risk management processes in line with procedures throughout the entire Group. His or her remit includes the definition and implementation of standards to ensure that risks are uniformly captured and evaluated.

The risk management process is organised on a decentralised basis. Firstly, a Group-wide risk catalogue is used to capture the risks attaching to each company. Each risk must be captured individually to ensure that no information is lost. If the losses caused by a specific risk or the likelihood of this risk occurring exceed a defined limit, an ad-hoc report is sent to the KION Group's Executive Board and to its Accounting & Finance function. A specially developed module within the internet-based reporting system used for the entire planning and reporting process is used to document each risk.

The risks reported by the individual companies are combined to form divisional risk reports as part of a rigorous reporting process. To this end, minuted risk management meetings are held once a quarter. Material risks are discussed at the quarterly business review meetings. The divisional risk reports are then used to compile an overall risk portfolio for the KION Group as a whole. The Executive Board and the Supervisory Board's audit committee are informed of the KION Group's risk position at least once a quarter.

Material features of the internal control and risk management system pertaining to the (Group) accounting process

Principles

The primary objective of the special accounting-related internal control system is to avoid the risk of material misstatements in financial reporting, to identify material mismeasurement and to ensure compliance with the applicable regulations. Nevertheless, an internal control system – irrespective of the form that it takes – cannot give absolute certainty that this objective will be achieved.

Material processes and controls in the (Group) accounting process

For its (Group) accounting process, the KION Group has defined suitable structures and processes within its internal control and risk management system and implemented them in the organisation. Changes to the law, accounting standards and other pronouncements are continually analysed with regard to their relevance and effect on the consolidated financial statements; the relevant changes are then incorporated into the Group's internal policies and systems.

Besides defined control mechanisms, this special accounting-related internal control system includes, for example, system-based and manual reconciliation processes, separation of functions, the double-checking principle and adherence to policies and instructions.

The employees involved in the Group's accounting process receive regular training in this field. Throughout the accounting process, the local companies are supported by central points of contact. The consolidated accounts are drawn up centrally using data from the consolidated subsidiaries. A consolidation department with specially trained employees carries out the consolidation activities, reconciliations and monitoring of the stipulated deadlines and processes. Employees monitor the system-based controls and supplement them with manual checks. The entire accounting process contains a number of specific approval stages. Employees with the relevant expertise provide support on specialist questions and complex issues.

The central Internal Audit department also checks, among other things, the reliability of the accounting work by the subsidiaries in Germany and abroad. It focuses primarily on the following aspects:

- Compliance with legal requirements, directives from the Executive Board, other policies and internal instructions
- Integrity and effectiveness of the internal control systems for avoiding financial losses
- Correct performance of tasks and compliance with business principles
- Formal and material correctness of the accounting and of the financial reporting that is based on the accounting.

12.3 Types of risk

12.3.1 Risks arising from the economic crisis

Even though the markets recovered considerably in 2010, risk management continued to examine the impact of risks resulting from the financial and economic crisis on the KION Group's financial position and financial performance. In addition to ongoing screening and monitoring, the risk report therefore includes a separate assessment of the risks arising from the receding crisis in financial and product markets. The economic problems in Greece, Spain, Portugal and Ireland, plus the EU rescue packages, highlight the fact that the financial and economic crisis has not yet ended. Risk management is also focusing once more on the risks associated with market recovery (e.g. potential

supply bottlenecks). However, demand for industrial trucks remains significantly below its pre-crisis level. The KION Group has continued to systematically implement its KIARA performance enhancement programme and has significantly lowered costs.

Government action to support economies and the financial system resulted in a rise in government indebtedness worldwide. In Greece, Spain, Portugal and Ireland, debt repayments and the consolidation of national budgets restrict future flexibility and increase the pressure on governments to take appropriate action in terms of both income and expenditure. It is impossible to predict the implications for the material handling market and therefore also for the KION Group.

12.3.2 Market risks

Fluctuations in the business cycle in the relevant markets result in a risk to the KION Group's performance. In particular, sales of new trucks depend to a large degree on economic growth. The KION Group's distribution of sales over a variety of industries and regions as well as its limited dependency on big-ticket customers serve to mitigate the risk. Market risk is reduced by close monitoring of markets and competitors as well as any resulting necessary adjustments to production capacities. The KION Group takes measures to boost its sales and expand less cyclical businesses such as services to counteract economic downturns.

Times of crisis allow premium manufacturers, such as the KION Group, that have their own sales and service networks to benefit from the tendency of customers to opt for high-quality products. With its current brand and product portfolio, the KION Group is in an outstanding market position.

Market risk persists despite the positive outlook for all the major economies. The weak economic performance of Greece, Ireland and Portugal is a sign that the market environment remains susceptible to exogenous shocks. An escalation of the euro crisis and an associated adverse impact on the industrial trucks markets of the countries affected cannot be ruled out. Outside the euro zone, the UK and US economies are also affected by measures to consolidate their budget deficits. Depending on the scope of these measures and/or the ability of these countries to raise funds in the capital markets, negative effects could also be felt in their industrial trucks markets. The KION Group is also monitoring the political situation in North African and Middle Eastern countries as well as the impact on their industrial trucks markets, although these markets only play a minor role in a global context. The oil price and any consequences for global trade are also being closely observed. The KION Group therefore closely monitors macroeconomic and market conditions so that it is ready to promptly step up action already implemented or initiate additional measures if required.

12.3.3 Competition risks

Manufacturers from Asia, especially those from China and Korea, have an advantage in the production of lower-priced equipment due to the weakness of the euro and also because Asian labour costs are low. Providers from Asia can create competitive pressures for the KION Group, especially in the low-price segment. However, customers' high quality expectations and performance needs form a barrier to growth for many of these manufacturers, and their lack of an established distribution and service network in Europe makes it more difficult for them to gain a foothold in this market.

12.3.4 Procurement and sales risks

The KION Group is exposed to risks in its procurement and sales activities. In 2010, the Group rigorously maintained its more intensive management of receivables and procurement as a result of the economic crisis.

Procurement activities constitute a potential risk for the KION Group in terms of the lack of availability and rising cost of raw materials, energy, base products and intermediate products. While the financial situation of suppliers was a significant source of risk during the general financial and economic crisis, availability of components came to the fore as a risk in 2010 because our suppliers experienced a surge in demand. The KION Group was directly affected by supply problems and also indirectly via its suppliers, particularly in the case of electronic components. Supplier-related processes have since

improved again. At the same time, the KION Group has taken additional steps to further increase the availability of production parts.

While the KION Group benefited from stable, relatively low prices in the commodity markets at the beginning of 2010, prices shot up from the second quarter onwards as a result of the aforementioned rise in demand in the supplier markets. However, there is still a risk of significant volatility in procurement prices in the future owing to the economic situation remaining benign.

The ongoing screening of suppliers from a risk perspective is proving to be highly effective. Only one of the selected suppliers initiated insolvency proceedings during 2010, but this did not lead to any significant interruption to supplies or to the ability of the KION Group to deliver its own products.

As far as its sales are concerned, the KION Group is now exposed to stiffer competition and downward pressure on prices as a result of increasing globalisation and greater market transparency. The KION Group ensures that it sustains a profitable level of pricing, and in 2010 it was able to withstand pricing pressures in a competitive environment, particularly in western Europe, while at the same time improving its market share. At the same time it is optimising its cost structures and business processes. The measures initiated in 2009 have made a major contribution to reducing costs. The KION Group's brand companies are also continually enhancing the services they provide. Important aspects of this work include expanding the sales force, improving spare-parts logistics processes and ensuring 24/7 availability.

The Baoli brand enables the KION Group to supply customers in low-price market segments who were previously difficult to reach. Baoli also provides the KION Group with a platform on which to meet demand for basic products, particularly in developing markets.

12.3.5 Production risks

Because the Company has a closely integrated manufacturing network, operational disruptions or lengthy periods of production downtime at individual sites present a potential risk to its ability to deliver goods on time. To mitigate these risks, the KION Group carries out preventive maintenance, implements fire protection measures, trains its staff and builds a pool of external suppliers.

The Company has taken out a commercially appropriate level of insurance cover against loss. So that it can manage quality-related risks arising from the products and services it provides, the KION Group attaches considerable importance to quality assurance right from the start of the value chain. It mitigates its quality-related risks significantly by applying rigorous quality standards to its development activities, conducting stringent controls throughout the entire process chain and maintaining close contact with its customers and suppliers.

12.3.6 Financial risks

The main types of financial risk managed by Group Treasury, including risks from funding instruments, are liquidity, exchange-rate, interest-rate and counterparty risk. Risk management procedures issued by Group Treasury stipulate how to deal with these risks. Counterparty risk consists only of risks related to financial institutions. The individual Group companies manage counterparty risks involving customers.

The restructuring of the existing acquisition finance during 2009 continued to provide the Group with the flexibility needed to meet the requirements of the financial covenants. Accordingly, the KION Group has secured acquisition finance in the form of committed credit lines (with maturities up to 2016). At the end of 2010, the capex facility (approximately €29 million) was reduced as agreed and the drawn portion of the RCF facility (€125.4 million) was also repaid. However, this credit line can be re-drawn if required. The Company generally refers to credit ratings to manage counterparty risk when depositing funds with a financial institution. Deposits are also restricted to the limits covered by the deposit protection fund run by the Federal Association of German Banks (Einlagensicherungsfonds des Bundesverbandes deutscher Banken).

The KION Group only uses derivatives to hedge underlying operational transactions. It does not use them for speculation. Records are kept of the type of financial instruments used, the limits governing their use and the group of banks acting as counterparties. Group Treasury rigorously complies with and monitors the strict separation of functions between the front, middle and back offices.

Each Group company's liquidity planning is broken down by currency and incorporated into the KION Group's financial planning and reporting process. Group Treasury checks the liquidity planning and uses it to determine the funding requirements for each company. Normally, at least 50 per cent of the exchange-rate risk related to the planned operating cash flows based on liquidity planning is hedged by currency forwards in accordance with the relevant guideline.

The KION Group uses interest-rate and currency-related derivatives – primarily interest-rate swaps and currency swaps, but also interest-rate and currency options – to hedge the interest-rate and currency risks arising in connection with the acquisition finance. The currency risk arising from the US dollar tranche (excluding PIK interest) is fully hedged by a combination of forwards and options within a USD/EUR exchange-rate range of 1.5139 to 1.1825 (the USD/EUR rate to be hedged within this range is around 1.375). These derivative contracts expire in September 2011. When the hedges expire, there may be a material outflow of funds, depending on the US dollar exchange rate. At the end of 2010, approximately 40 per cent of the Group's interest-rate exposure was hedged by interest-rate swaps; a further 44 per cent of its interest-rate exposure was hedged against one-month Euribor rising above 1.75 per cent per annum by means of interest-rate caps. The need to replace hedging instruments that expire is reviewed on an ongoing basis.

The funds raised for the acquisition of the KION Group also give rise to risks in terms of compliance with certain financial covenants specified in the loan agreement. However, these covenants were restructured in 2009 and the Company complied with them comfortably at the end of 2010. Despite the abatement of the economic crisis, there is still a risk of non-compliance with the covenants, although KION mitigates this risk with its comprehensive action plan instigated in 2009 and by including sufficient headroom in the revised covenants. The KION Group complied with all the financial covenants in the past financial year.

12.3.7 Risks from financial services

The funding terms and conditions faced by the lenders themselves (manifested, for example, in the payment of liquidity premiums on interbank lending) may result in a future shortage of lines of credit and/or increased financing costs for companies. However, the Group currently does not expect any further changes in its lines of credit or any excessive increases in margins.

The KION Group's leasing activities mean that it may be exposed to residual value risks from the marketing of trucks that are returned by the lessee at the end of a long-term lease and subsequently sold or re-leased. The brand companies therefore constantly monitor and forecast residual values in the markets for used trucks.

KION regularly assesses its overall risk position arising from financial services, recognising write-downs, valuation allowances or provisions to cover the risks it identifies. Any change in residual values is immediately taken into account when calculating new leases.

The risk-mitigating measures taken by the KION Group include managing used trucks on an international basis, steadily increasing the number of used trucks remarketed to end customers and extending lease terms more frequently, which stabilises the residual values of its industrial trucks. It has also increased the proportion of leases with an underlying remarketing agreement because these leases transfer any residual-value risk to the leasing company. Group-wide standards to ensure that residual values are calculated conservatively reduce risk and provide the basis on which to create the transparency required. KION has also refined its management of residual values and implemented an IT system for residual-value risk management.

The KION Group mitigates its liquidity risk and interest-rate risk by ensuring that most of its transactions and funding loans have matching maturities. Long-term leases are primarily based on fixed-interest agreements. The credit facilities provided by various banks ensure that the Group has

sufficient liquidity. These risks do not exist in cases where the KION Group offers financial services indirectly via selected funding partners.

In order to exclude exchange-rate risk, KION generally funds its leasing business in the local currency used in each market.

Because of low default rates, counterparty risk has not been significant to date in the KION Group. The Group has not identified any material changes between 2009 and 2010. KION's losses from defaults are also mitigated by its receipt of the proceeds from the sale of repossessed trucks. The Company is not generally exposed to counterparty risk in cases where the KION Group offers financial services indirectly via selected financing partners. The KION Group's credit risk management system takes into account the current economic conditions. KION has tightened the requirements that need to be satisfied prior to the signing of new leases as part of a more restrictive authorisation process for avoiding potential future risks.

12.3.8 Human resources

For KION to secure its long-term success, it is vital that managerial staff and young professionals of sufficient quality and quantity to meet its future challenges are retained within the Company for a long period, particularly in key functions.

One of its critical challenges is to promote suitable staff who already work for the Company and retain them over the long term, whilst also identifying talented young professionals, developing them as managers and drawing up succession plans for key roles across the entire Group. KION must also identify and recruit suitable candidates in the external market as strategic additions to the portfolio of existing staff. In this way, the risk of possibly losing expertise and staff to competitors is countered in advance.

Neither the KION Group nor any of its brand companies is currently ranked as an 'employer of choice' by graduates, so increasing the Company's appeal as an employer is crucial, alongside targeted succession planning and strategic management of new talent.

12.3.9 IT

In order to process and manage its business transactions, the Group needs a system landscape that is expandable and flexible enough to be adjusted in line with the requirements of the market. Complexity must be reduced so that differentiation is restricted only to those functions where it is absolutely required. This allows the KION Group to share existing expertise between the brands (on the basis of best practice) and strengthen its competitive position.

The rationalisation of the current brand-specific systems is being driven forward under the auspices of the 'KION ONE' project, which has three modules: 'KION ONE Factory', 'KION ONE Sales & Service' and 'KION ONE Infrastructure Consolidation'. Internal and external specialists with the necessary skills are implementing these action plans without impairing the day-to-day running of the business.

For this project, KION is using its internal IT service provider KION Information Management Services (KIM), which was established in 2007 as a private limited company in Germany (GmbH). KIM pools internal IT resources and makes them available throughout the Group. It is also gradually bringing contracts that had previously been outsourced back into the Group, thereby securing inhouse expertise. The Group was and remains able to monitor risk via the Group-wide portfolio management and project planning & control system. Independent external audits are conducted to provide additional quality assurance.

Various technical and organisational measures protect the Company's data against unauthorised access, misuse and loss. The technical protection measures include virus scanners, firewall systems and access controls. Access to the Group's infrastructure is also validated and recorded.

12.3.10 Legal risks

The legal risks for the KION Group arising from its business are typical of those faced by any company operating in this sector. The Company is a party in a number of pending lawsuits in various countries. It cannot assume with any degree of certainty that it will win any of the lawsuits or that the existing risk provision in the form of insurance or provisions will be sufficient in each individual case. However, the Company is not expecting any of these existing legal proceedings to have a material impact on its financial position or financial performance. These lawsuits relate, among other things, to liability risks, especially as a result of legal action brought by third parties because, for example, the Company's products were faulty or the Company failed to comply with contractual obligations. The KION Group has taken measures to prevent it from incurring financial losses as a result of these risks.

In addition to the high quality and safety standards applicable to all users of the Company's products, with which it complies when it develops and manufactures the products, it has also taken out the usual types of insurance to cover any third-party claims. Within the KION Group, these issues are also monitored by teams whose members come from a variety of functions. The aim of the teams is to identify and minimise risks, for example the risks arising from inadequate contractual arrangements. A further objective of this cooperation across functions is to ensure that the various departments comply with mandatory laws, regulations and contractual arrangements.

Although legal disputes with third parties have been insignificant both currently and in the past, the Company is in the process of establishing a centralised reporting system to record and assist pending lawsuits.

12.3.11 External risks

External risks arise as a result of constant changes in the Company's political, legal and social environment. Because it operates in countries in which the political or legal situation is uncertain, the KION Group is exposed to the consequent risk of government regulation, capital controls and expropriations. Although fairly unlikely, natural disasters and terrorist attacks constitute a further risk to the KION Group's financial position and financial performance.

12.4 Overall risk

In 2010, the KION Group continued to analyse the risks arising from the waning financial and economic crisis in addition to its normal quarterly risk reporting. Particular attention was paid to the potential impact of financial instability in some economies. Risk prevention measures were initiated at an early stage where risks were identified. Despite the incipient market recovery in 2010, the industrial trucks sector as a whole remains well below its 2008 market level. The KION Group is maintaining its rigorous pursuit of the KIARA performance enhancement programme, which was initiated in 2009 as a basis to ensure the Company has sufficient means to counter further unforeseeable market developments. As things stand at present, there are no indications of any risks that could jeopardise the Company's continuation as a going concern.

13 Events after the balance sheet date

No events of any importance occurred after the balance sheet date.

14 Outlook

The forward-looking statements and information given below are based on the Company's current expectations and assessments (as at 31 December 2010). Consequently, they involve a number of risks and uncertainties. Many factors, several of which are beyond the control of the KION Group, affect the Group's business activities and profitability. Any unexpected developments in the global economy would result in the KION Group's performance and profits differing significantly from those forecast below. The KION Group does not undertake to update forward-looking statements to reflect subsequently occurring events or circumstances. Furthermore, the KION Group cannot guarantee that future performance and actual profits generated will be consistent with the stated assumptions and estimates and can accept no liability in this regard.

14.1 Outlook for the global economy

Uncertainty lingers

There is currently great uncertainty about the future performance of the global economy. The financial sector has been badly shaken. Problems in the real-estate sector and the risk of some countries defaulting on their debts threaten to heighten the pressure once more in 2011. Furthermore, it is difficult to foresee the consequences that the main industrial countries' efforts to consolidate their public debt will have on the economy in the medium to long term. The central banks in the emerging markets are likely to switch to slightly more restrictive monetary policies in view of their extremely high growth levels, and also to slow down the pace of growth. Depending on the scale of these restrictions, the industrialised countries may also experience a downturn in their rate of economic growth. Additionally, the extremely expansionary monetary policies pursued by the central banks in the industrialised countries will result in higher inflation and also in higher commodity prices and interest rates over the medium term. Because the upturn in 2010 bypassed the labour market in many industrialised countries, the private sector has so far proved incapable of providing much stimulus.

Global economic growth continues at a slower pace

In this context, slightly more moderate expansion is forecast for 2011, following the sharp rise in economic output in 2010 in many industrialised nations. Among the euro-zone economies, Germany remains the engine of growth although it is only likely to achieve a growth rate of 2.5 per cent, which is below its 2010 rate. For the first time since the start of the recession, Spain's GDP will return to slight growth. Overall, the pace of growth in the euro zone will decelerate a little and economic output will rise by 1.6 per cent. The pace of growth in the euro zone is likely to be the same in 2012, when it will again be 1.6 per cent.

In the USA, a number of the economic stimulus packages approved in 2008 and 2009 will come to an end in 2011 – an indication that the growth rate is likely to slow down. However, the US government has renewed or extended the term of temporary tax cuts for employees, lower social security contributions and special unemployment benefits. The USA has also created an incentive programme for corporate investment. These measures are equivalent to 2.5 per cent of the GDP forecast for 2011 and 2012. The Federal Reserve's expansionary monetary policy is likely to continue largely unchanged. However, not all of the measures that have been approved will take full effect, because there are still high levels of consumer debt as well as structural problems in the real-estate market. Given the current conditions, the US economy is likely to grow by 3.2 per cent in 2011. The rate of growth could even rise to 3.3 per cent in 2012.

The Chinese economy was the first to benefit from the recovery and it grew strongly in 2010. The monetary and financial policy measures introduced in China to prevent its economy overheating will take effect in 2011 and, as a result, growth will fall back to between 8.1 and 8.5 per cent in 2012, a lower level than in recent years. The slight slowdown in Chinese economic activity is highly likely to decrease demand for raw materials from Latin America. The cycle of inventory building has also largely come to an end, and support from this quarter is declining. As a result, the upturn in the Brazilian economy is expected to be slightly smaller than it was in 2010, and growth will fall to 4.5 per

cent. The economy is likely to grow at a similar pace in 2012, fuelled by a more robust global economy and capital expenditure in conjunction with the 2014 FIFA World Cup and the 2016 Olympic Games.

14.2 Market outlook

The market for industrial trucks is correlated with macroeconomic conditions. The statements below should therefore be read in the context of the conditions described above. If the performance of the global economy is adversely impacted by unforeseen exogenous factors, the consequences will also affect the industrial trucks market. From the current perspective, it is not possible to determine the extent, the timing or the likelihood of these exogenous factors.

Market upturn set to continue worldwide in 2011

The upturn in the global market for industrial trucks will continue in 2011. Despite its slower pace compared with 2010, the economic recovery will spill over into the markets.

The level achieved in western Europe in 2010 remains significantly below that experienced in the past, despite a rise of 23 per cent. Because the level is well below that needed to meet replacement requirements, there is certainly pent-up demand in this area – particularly as capacity utilisation and use of the trucks in the market are expected to continue to rise in 2011. The KION Group therefore expects the market in western Europe to improve again in 2011 and to approach the level that has been calculated as necessary to meet replacement needs. Eastern Europe will also maintain its growth trend, particularly as it is driven by the recovery in the Russian market.

The rapidly growing markets in China and Brazil, which are already far ahead of their 2008 levels, will enter a phase of normalisation in 2011. The KION Group believes both markets will slightly improve on the levels they achieved in 2010 but they will not achieve the high growth rates of 2010 again.

Given the recovery of the markets described above and the growth in other key regions such as North America and Japan, the global market is expected to expand by 9 per cent to more than 860,000 units in 2011. The KION Group believes the improvement will be even greater in 2012 as a result of the continued positive forecasts for the world's economies.

14.3 Outlook for the KION Group

In 2011, the KION Group will benefit substantially from the upward trend in the markets as well as from the cost-saving measures initiated in 2009 under the KIARA performance enhancement programme. Capacity utilisation in the plants will continue to rise. The full integration of products following the relocation of production from the Basingstoke plant and some areas of production from the Reutlingen plant have helped to raise the large-scale plants in Aschaffenburg and Hamburg to a more efficient level of production. In 2011, the KION Group will be implementing more measures to further enhance the performance and efficiency of its plants. The five brands in the KION Group represent a strong, global product portfolio that it will continue to use in 2011 to meet the specific local needs and different requirements profiles of its customers in different regions around the world. As the operational improvements made in 2010 were greater than originally planned in 2010, the KION Group will remain below the threshold values defined its financial covenants in 2011. As a result, the interest terms will be slightly more favourable.

Further improvement to the margin

At the start of 2011, the KION Group is optimistic that the further improvement in the market environment will enable it to increase its revenue by around 10 per cent. Growth will mainly be achieved by generating new business, but it will also be driven by all other product categories. The Company's profitability will increase substantially on the back of long-term structural improvements coupled with economies of scale. In late 2010/early 2011, the brand companies in the KION Group also responded to the rise in commodity prices and staff costs by raising their gross list prices. The KION Group believes its adjusted EBIT margin will increase significantly in 2011 but will be below its pre-crisis level (2008: 7.9 per cent). Further restructuring costs aimed at improving future operational

performance mean the KION Group will again make a net loss, although the loss will be smaller than in 2010 due to ongoing improvements to operations.

Provided the market continues to improve, the KION Group is expecting a further rise in revenue, a higher adjusted EBIT margin and, therefore, a further improvement in its net income in 2012.

Wiesbaden, 17 March 2011

Gordon Riske

Harald Pinger

Consolidated income statement

(€ thousand)	Notes No.	2010	2009
Revenue	[8]	3,534,474	3,084,343
Cost of sales		-2,684,353	-2,484,174
Gross profit		850,121	600,169
Selling expenses		-483,639	-433,692
Research and development costs		-103,255	-100,526
Administrative expenses		-247,526	-260,423
Other income	[9]	59,585	75,474
Other expenses	[10]	-45,879	-66,437
Profit from equity investments	[11]	3,569	3,258
Other financial result		1,660	290
Earnings before interest and taxes		34,636	-181,887
Financial income	[12]	88,349	78,635
Financial expense	[13]	-354,405	-301,858
Earnings before taxes		-231,420	-405,110
Income taxes	[14]	34,722	38,888
current taxes		-14,997	-5,426
deferred taxes		49,719	44,314
Net loss		-196,698	-366,222
attributable to shareholders of KION Holding 1 GmbH		-198,655	-367,514
attributable to non-controlling interests		1,957	1,292

Consolidated statement of comprehensive income

(€ thousand)	2010	2009
Net loss	-196,698	-366,222
Impact of exchange differences	37,260	21,357
thereof changes in unrealised gains and losses	37,260	21,445
thereof realised gains and losses	0	-88
Gains/losses on employee benefits	-28,658	-608
thereof changes in unrealised gains and losses	-39,462	-1,134
thereof tax effect	10,804	526
Result of cash flow hedges	10,022	11,166
thereof changes in unrealised gains and losses	52,818	64,288
thereof realised gains and losses	-37,897	-48,201
thereof tax effect	-5,369	-4,921
Gains/losses from equity investments	-125	0
thereof changes in unrealised gains and losses	-125	0
Other comprehensive income	18,499	31,915
Total comprehensive income	-178,199	-334,307
Attributable shares		
attributable to shareholders of KION Holding 1 GmbH	-180,155	-340,083
attributable to non-controlling interests	1,956	5,776

ASSETS

(€ thousand)	Notes No.	2010	2009
Goodwill	[16]	1,507,010	1,504,796
Other intangible assets	[16]	986,410	996,458
Leased assets	[17]	501,164	536,224
Other property, plant and equipment	[18]	566,492	590,504
Equity investments	[19]	37,841	33,359
Lease receivables	[20]	246,808	259,965
Other non-current financial assets	[21]	17,474	18,693
Deferred taxes	[14]	241,772	206,357
Non-current assets		4,104,971	4,146,356
Inventories	[22]	535,529	470,827
Trade receivables	[23]	633,265	511,263
Lease receivables	[20]	120,950	115,388
Current income tax receivables	[14]	4,550	16,761
Other current financial assets	[21]	106,790	90,853
Cash and cash equivalents	[24]	252,884	463,408
Current assets		1,653,968	1,668,500
Total assets		5,758,939	5,814,856

EQUITY AND LIABILITIES

(€ thousand)	Notes No.	2010	2009
Subscribed capital		500	500
Capital reserves		348,483	348,483
Retained earnings		-711,504	-516,199
Accumulated other comprehensive income		-44,471	-62,971
Non-controlling interests		7,070	17,144
Equity	[25]	-399,922	-213,043
Shareholder loan	[27]	615,250	587,368
Retirement benefit obligation	[26]	374,063	333,157
Non-current financial liabilities	[27]	2,772,417	2,819,355
Lease liabilities	[28]	411,097	484,874
Other non-current provisions	[29]	164,299	181,649
Other non-current financial liabilities	[30]	127,870	111,999
Deferred taxes	[14]	334,930	355,139
Non-current liabilities		4,799,926	4,873,541
Current financial liabilities	[27]	106,470	108,263
Trade payables		508,108	356,765
Lease liabilities	[28]	250,552	214,735
Current income tax liabilities	[14]	6,661	16,767
Other current provisions	[29]	95,902	86,143
Other current financial liabilities	[30]	391,242	371,685
Current liabilities		1,358,935	1,154,358
Total equity and liabilities		5,758,939	5,814,856

Consolidated statement of cash flows

(€ thousand)	2010	2009
Net loss	-196,698	-366,222
+ income taxes	-34,722	-38,888
+ financial result	266,056	223,223
= Earnings before interest and taxes	34,636	-181,887
Depreciation/Impairment of non-current assets (excl. leased assets)	169,013	178,125
Depreciation/Impairment of leased assets	176,558	186,802
Other non-cash income and expenses	12,295	-18,346
Gains (-) / losses (+) on disposal of non-current assets	4,987	1,855
Cash payments for purchase of leased assets	-129,572	-92,469
Change in lease receivables and lease liabilities	-57,440	-78,992
Change in inventories	-45,685	164,352
Change in trade receivables	-103,890	173,123
Change in trade payables	145,491	-204,915
Cash payments for defined benefit obligations	-29,420	-22,134
Change in other provisions	-14,994	29,291
Change in other operating assets	7,195	52,089
Change in other operating liabilities	43,072	-50,279
Taxes paid	-12,957	-21,900
= Cash flow from operating activities	199,289	114,715
Cash receipts from disposal of non-current assets	4,177	5,595
Cash payments for purchase of non-current assets	-123,462	-108,202
Deposits from other loan claims (net)	-1,799	-391
Dividends	2,854	2,352
Interest income	3,623	4,420
Cash payments for acquisitions (excl. cash and cash equivalents)	-7,638	-17,588
Cash receipts and cash payments from sundry assets	-1,003	950
= Cash flow from investing activities	-123,248	-112,864
Dividends paid to non-controlling interests	-2,143	-2,307
Cash paid for increased ownership interests (after control)	-9,535	0
Proceeds from loan financing	56,742	232,523
Loan financing costs paid	-5,978	-29,606
Repayment of loan finance	-152,447	0
Borrowings repayment (net) of other capital received	-42,133	4,550
Interest paid	-134,716	-158,504
= Cash flow from financing activities	-290,210	46,656
Exchange-rate-related and other changes in cash	3,645	1,458
= Change in cash and cash equivalents	-210,524	49,965
Cash and cash equivalents at the beginning of the year	463,408	413,443
Cash and cash equivalents at the end of the year	252,884	463,408

Consolidated statement of changes in equity

(€ thousand)

	Equity attributable to shareholders of KION Holding 1 GmbH								Total
	Subscribed capital	Capital reserves	Retained Earnings	Cumulative other comprehensive income			Non-controlling interests		
				Cumulative translation adjustment	Gains/losses on defined benefit obligation	Cash Flow Hedges		Gains/losses from equity investments	
Balance as at 1/1/2009	500	348,483	-148,685	-96,159	41,764	-36,007	0	13,675	123,571
Net loss			-367,514					1,292	-366,222
Other comprehensive income				16,873	-608	11,166		4,484	31,915
Dividends								-2,307	-2,307
Balance as at 12/31/2009	500	348,483	-516,199	-79,286	41,156	-24,841	0	17,144	-213,043
Balance as 1/12010	500	348,483	-516,199	-79,286	41,156	-24,841	0	17,144	-213,043
Net loss			-198,655					1,957	-196,698
Other comprehensive income				37,261	-28,658	10,022	-125	-1	18,499
Dividends								-2,143	-2,143
Effects on the acquisition of non-controlling interest			-1,496					-10,419	-11,915
Other Changes			4,846					532	5,378
Balance as at 12/31/2010	500	348,483	-711,504	-42,025	12,498	-14,819	-125	7,070	-399,922

Notes to the consolidated financial statements of KION Holding 1 GmbH for the year ended 31 December 2010

Basis of presentation

[1] General information on the Company

KION Holding 1 GmbH, whose registered office is at Abraham-Lincoln-Strasse 21, 65189 Wiesbaden, is the parent company of the KION Group in Germany. KION Holding 1 GmbH was formed with articles of association dated 24 October 2006, and entered in the commercial register at the Wiesbaden Local Court under reference HRB 22785 on 21 February 2007. The parent company of KION Holding 1 GmbH is Superlift Holding S.à r.l., Luxembourg.

The KION Group is a leading global provider of industrial trucks (forklift trucks and warehouse equipment). In the 2010 financial year, it generated revenue of €3,534,474 thousand (2009: €3,084,343 thousand) from its Linde, Fenwick, STILL, OM and Baoli brands.

The consolidated financial statements and the Group management report have been prepared by the Executive Board of KION Holding 1 GmbH.

[2] Basis of preparation

The consolidated financial statements of the KION Group for the financial year ended 31 December 2010 were prepared in accordance with section 315a of the German Commercial Code (HGB) which requires the application of International Financial Reporting Standards (IFRSs) and the associated interpretations (IFRICs) of the International Accounting Standards Board (IASB) as adopted by the European Union in accordance with Regulation (EC) No. 1606/2002 of the European Parliament and of the Council on the application of international accounting standards. All of the IFRSs and IFRICs that were issued as at the reporting date and that were required to be applied in the 2010 financial year were applied in preparing the consolidated financial statements.

Financial reporting standards to be adopted for the first time in the financial year under review:

The following financial reporting standards and interpretations were adopted for the first time in 2010:

- Revised version of IFRS 1, 'First-time Adoption of International Financial Reporting Standards';
- Amendments to IFRS 1, 'First-time Adoption of International Financial Reporting Standards', amendments relating to additional exemptions for first-time adopters;
- Amendments to IFRS 2, 'Share-based Payment', amendments relating to the accounting treatment of cash-settled, share-based payment transactions in a group;
- IFRS 3R, 'Business Combinations';
- IFRS 5 (2008 improvements), 'Non-current Assets Held for Sale and Discontinued Operations';
- IAS 27R, 'Consolidated and Separate Financial Statements'
- IAS 39, 'Financial Instruments: Recognition and Measurement', amendments relating to qualifying hedged items;
- IFRIC 12, 'Service Concession Arrangements'
- IFRIC 15, 'Agreements for the Construction of Real Estate'

- IFRIC 16, 'Hedges of a Net Investment in a Foreign Operation'
- IFRIC 17, 'Distributions of Non-cash Assets to Owners'
- IFRIC 18, 'Transfers of Assets from Customers'
- Improvements to IFRSs in 2009.

The first-time adoption of these standards and interpretations had no significant effect on the presentation of the financial position and financial performance of the KION Group.

Financial reporting standards released but not yet adopted

In its consolidated financial statements for the year ended 31 December 2010, the KION Group has not applied the following standards and interpretations, which have been issued by the IASB, but are not yet required to be adopted in 2010:

- Amendments to IFRS 1, 'First-time Adoption of International Financial Reporting Standards', amendments related to the limited exemption from comparative IFRS 7 disclosures for first-time adopters,
- Amendments to IFRS 1, 'First-time Adoption of International Financial Reporting Standards', amendments relating to fixed transition dates and severe hyperinflation;
- Amendments to IFRS 7, 'Financial Instruments: Disclosures', disclosures relating to transfer of financial assets;
- IFRS 9, 'Financial Instruments'
- Amendments to IAS 12 'Income Taxes': Limited amendment to IAS 12 relating to the recovery of underlying assets;
- Revised version of IAS 24, 'Related Party Disclosures'
- Amendments to IAS 32, 'Financial Instruments: Presentation', classification of rights issues (rights, options or warrants);
- Amendments to IFRIC 14 'The Limit on a Defined Benefit Asset, Minimum Funding Requirements and their Interaction', prepayments of a minimum funding requirement;
- IFRIC 19, 'Extinguishing Financial Liabilities with Equity Instruments'
- Improvements to IFRSs in 2010.

These standards and interpretations will only be applied by the companies included in the KION Group from the date at which they must be adopted for the first time. Their effects on the financial position and financial performance of the KION Group are expected to be insignificant.

The various amendments issued in May 2010 as part of the annual improvement project mainly related to terminological and editorial aspects. They are not expected to have any significant effect on the presentation of the financial position and financial performance.

In order to improve the clarity of presentation, certain items are aggregated on the face of the statement of financial position and income statement. The items concerned are disclosed and explained separately in the notes. In accordance with IAS 1.60, assets and liabilities are broken down into current and non-current items. Liabilities from outstanding supplier invoices are reported in trade payables, while other accruals are reported in other financial liabilities. The consolidated income statement is prepared in accordance with the cost of sales (function-of-expense) method.

The reporting currency is the euro. All amounts are disclosed in thousands of euros (€ thousand) unless stated otherwise. The addition of the totals presented may result in rounding differences of +/- €1 thousand. The separate financial statements included in the consolidation were prepared on the same reporting date as the annual financial statements of KION Holding 1 GmbH. Some prior-year figures have been reclassified to conform to the current year presentation.

[3] Principles of consolidation

Acquisitions are accounted for using the acquisition method. In accordance with IFRS 3R, the identifiable assets and the liabilities assumed on the acquisition date are recognised separately from goodwill, irrespective of the extent of any non-controlling interests. The identifiable assets acquired and the liabilities assumed are measured at their fair value.

The amount recognised as goodwill is calculated as the amount by which the acquisition cost, the amount of non-controlling interests in the acquiree and the fair value of all previously held equity interest at the acquisition date exceeds the fair value of the group's interest in the acquiree's net assets. If the cost of acquisition is lower than the fair value of the acquiree's net assets, the difference is recognised in income.

For each acquisition, the group decides on a case-by-case basis whether the non-controlling interest in the acquiree is recognised at fair value or as a proportion of the net assets of the acquiree. The option to recognise non-controlling interests at fair value is not currently exercised. Consequently, non-controlling interests are recognised at the proportionate value of the net assets attributable to them excluding goodwill.

In the case of acquisitions in stages, previously held equity interests are recognised at their fair value on the date they were acquired. The difference between their carrying amount and fair value is recognised in the consolidated income statement.

For the purpose of impairment testing, goodwill is allocated to cash-generating units.

Transaction costs are immediately recorded in income. Contingent consideration is included at fair value when determining the purchase consideration, regardless of the likelihood of the contingency occurring. Contingent consideration may consist of equity instruments or financial liabilities. Depending on the category, changes in their fair value are included in subsequent measurements.

The consolidated financial statements include all of the parent company's subsidiaries. Intragroup balances, transactions, income and expenses, and gains and losses on intercompany transactions are eliminated in full. Deferred taxes are recognised on temporary differences resulting from consolidation entries.

Transactions with non-controlling interests are treated as transactions with the Group's equity providers. Differences between the consideration paid for the acquisition of a non-controlling interest and the relevant proportion of the carrying amount of the subsidiary's net assets are recognised in other comprehensive income. Gains and losses arising from the sale of non-controlling interests are also recognised in other comprehensive income, provided there is no change in control.

Associates and joint ventures that are material to the financial position and financial performance of the KION Group are accounted for using the equity method.

[4] Basis of consolidation

KION Holding 1 GmbH's equity investments include subsidiaries, joint ventures, associates and financial investments.

In addition to KION Holding 1 GmbH, the consolidated financial statements of the KION Group include those entities in which KION Holding 1 GmbH holds a majority of the voting rights, either directly or indirectly, or in which it exercises control i.e. has the power to govern the financial and operating policies of the entity so as to obtain benefits from its activities. Subsidiaries acquired in the course of the financial year are consolidated from the date at which control is transferred, i.e. the date from which it is possible to determine their financial and operating policies such that benefit is obtained. Companies sold in the course of the financial year are deconsolidated from the date on which control is lost.

A joint venture is an equity interest in which the entity is jointly managed by companies in the KION Group and one or more partners. Joint control differs from significant influence insofar as it is governed by a contractual agreement.

Associates are entities in which companies in the KION Group are able to exercise significant influence, either directly or indirectly, over the financial and operating policies of the entity concerned. Significant influence is assumed when KION Holding 1 GmbH holds between 20 per cent and 50 per cent of the voting rights.

All other equity interests over which KION Holding 1 GmbH is unable to exercise control or significant influence, or that are not jointly controlled by KION Holding 1 GmbH are classified as financial investments and are not consolidated.

The following table shows the shareholdings of KION Holding 1 GmbH:

Shareholdings				
	1/1/2010	Acquisitions	Disposals	12/31/2010
Consolidated subsidiaries	87	2	1	88
Domestic	15	1	0	16
Foreign	72	1	1	72
Equity investments	11	1	0	12
Domestic	7	0	0	7
Foreign	4	1	0	5
Subsidiaries and other investments recorded at cost	64	4	0	68
Domestic	15	0	0	15
Foreign	49	4	0	53

As at 31 December 2010, a total of 16 German and 72 foreign subsidiaries were consolidated in addition to KION Holding 1 GmbH. URBAN-TRANSPORTE GMBH, Unterschleissheim, Germany, has been included in the consolidation since January 2010 because it had become more financially significant. A difference of €4,256 thousand was recognised in retained earnings as a result of the company being consolidated for the first time. It employed 81 people at the time it was first consolidated. In 2010, the company generated a profit before tax of €631 thousand and revenue of €82,586 thousand, of which €9,430 thousand was attributable to external customers. The remaining acquisitions are of minor financial importance to the KION Group.

As at 31 December 2010, twelve associates and joint ventures were accounted for using the equity method (2009: eleven). In each case, valuation was based on the latest available annual financial statements.

68 (2009: 64) subsidiaries with no business operations or minimal business volumes were not included in the consolidation. The unconsolidated subsidiaries and the associated companies not accounted for using the equity method (see the list of shareholdings in the annex to these notes) are of minor importance to the financial position and financial performance of the KION Group, both individually and as a whole.

Due to certain circumstances, the following fully consolidated companies are exempt from the requirement to prepare annual financial statements and management reports in accordance with sections 264 (3) and 264b HGB on account of their inclusion in the consolidated financial statements:

German entities exempted from disclosure requirements

Entities exempted	Head Office
KION Holding 2 GmbH	Wiesbaden
Klaus Pahlke GmbH & Co. Fördertechnik KG	Haan
Schrader Industriefahrzeuge GmbH & Co.	Essen
LMH Immobilien GmbH & Co. KG	Aschaffenburg
LMH Immobilien Holding GmbH & Co. KG	Aschaffenburg

A detailed overview of all the direct and indirect shareholdings of KION Holding 1 GmbH is presented in the list of shareholdings in the annex to these notes.

[5] Acquisitions

Following its consolidation for the first time in 2009, on 26 April 2010 the KION Group acquired a further 32 per cent of the shares in KION Baoli (Jiangsu) Forklift Co., Ltd. (KION Baoli) for a purchase consideration of €9,535 thousand. As at 31 December 2010, KION Holding 1 GmbH indirectly held 92 per cent of the equity and voting shares in KION Baoli, whose registered office is in Jingjian, Jiangsu Province, China, via KION ASIA (HONG KONG) Ltd., Kwai Chung, Hong Kong. The KION Group intends to purchase the remaining equity and voting shares (8 per cent) in stages within the next 24 months, for a total consideration of €2,268 thousand.

The shortfall of €1,496 thousand between the amount of the non-controlling interest and the fair value of the consideration paid is recognised in retained earnings.

[6] Currency translation

Financial statements in foreign currencies are translated in accordance with the functional currency concept (IAS 21 'The Effects of Changes in Foreign Exchange Rates'). The functional currency is the currency of the primary economic environment in which a company operates. The closing-rate method is used for currency translation. The assets and liabilities of foreign subsidiaries, including goodwill, are translated at the middle rate, i.e. at the average of the bid or offer rates on the reporting date. Income and expenses are translated at the average rate for the year. With the exception of income and expenses recognised as other comprehensive income/loss, equity is recognised at historical rates. The resulting translation differences are not taken to income and are recognised in other comprehensive income/loss until subsidiaries are disposed of.

Transactions in foreign currencies are translated into the relevant company's functional currency at the rate prevailing on the transaction date. On the reporting date, monetary items are translated at the closing rate, and non-monetary items are translated at the rate prevailing on the transaction date. Currency translation differences are recorded in income and recognised in other income/expenses.

The following translation rates were used for currencies that are material to the financial statements:

Major foreign currency rates in €

	Average rate		Closing rate	
	2010	2009	2010	2009
Australian dollar (AUD)	1.4440	1.7746	1.3075	1.5957
Brazilian real (BRL)	2.3348	2.7713	2.2203	2.4958
Chinese yuan (CNY)	8.9863	9.5221	8.8173	9.7752
Pound sterling (GBP)	0.8584	0.8914	0.8575	0.8862
Polish zloty (PLN)	3.9941	4.3253	3.9666	4.1054
Swiss franc (CHF)	1.3815	1.5095	1.2496	1.4828
Czech koruna (CZK)	25.2775	26.4501	25.0415	26.3880
Hungarian forint (HUF)	275.3971	280.4258	278.3900	270.5650
US dollar (USD)	1.3275	1.3936	1.3380	1.4318

[7] Accounting policies

The consolidated financial statements are based on the separate financial statements of the parent and the consolidated subsidiaries, which are prepared in accordance with uniform KION Group accounting policies.

Revenue recognition

Revenue is the fair value received for the sale of products and services and lease income (excluding VAT) after deduction of trade discounts and rebates. In accordance with IAS 18, revenue is recognised when it is sufficiently probable that a future economic benefit will accrue to the company and that it can be reliably measured. Other criteria may arise, depending on each individual transaction, such as:

Sale of goods

With the exception of items classified as 'sale with risk', revenue from the sale of goods is recognised when the KION Group delivers goods to a customer, the goods are accepted by the customer and the flow of benefits to the Group is considered to be probable. If a customer is expected to accept goods but has yet to do so, the corresponding revenue is only recognised when the goods are accepted. Appropriate provisions are recognised for risks relating to the sale of goods. In the case of revenue from agreements classified as 'sale with risk', the revenue is deferred over the term of the agreement if the risks and rewards remain substantially with the KION Group. The term 'sale with risk' is discussed in detail in the following section and under 'Leases' below.

Rendering of services

Revenue from services is recognised in the year in which the services are rendered. For services provided over several periods, revenue is recognised in accordance with the proportion of the total services rendered in each period (stage of completion). Unrealised revenue from long-term service agreements is therefore deferred over the average term of the agreements concerned and recognised in line with progressive costs.

Revenue from financial service transactions is recognised in the amount of the sales value of the leased asset if classified as a finance lease and in the amount of the lease payments if classified as an operating lease. As part of the financial services business, industrial trucks are also sold to finance partners who then enter into leases directly with the end customer (sale with risk). If significant risks and rewards remain with the KION Group as a result of an agreed residual value guarantee that accounts for more than 10 per cent of the asset's value or as a result of an agreed default guarantee, the proceeds from the sale are deferred and recognised as revenue on a straight-line basis over the term until the residual value guarantee or the default guarantee expires.

Interest income and royalties

Interest income is recognised proportionately in accordance with the effective interest method. Income from royalties is deferred in accordance with the substance of the relevant agreements and recognised pro rata.

Information on the deferral of lease income is contained in the disclosures on the accounting treatment of leases.

Cost of sales

The cost of sales comprises the cost of goods and services sold and include directly attributable material and labour costs as well as directly attributable overhead, including depreciation of production equipment and amortisation of certain intangible assets, as well as write-downs of inventories. Cost of sales also includes additions to warranty provisions, which are recognised in the amount of the estimated cost at the date on which the related product is sold.

Government grants

Government grants are recognised at fair value provided that the Group has satisfied the necessary conditions for receiving the grant. Grants not related to capital expenditures are recognised in the income statement, under other income, in the period in which the expense intended to be covered by the grant is incurred. Grants for capital expenditures are deducted from the cost of the asset concerned and result in a corresponding reduction in depreciation over the subsequent periods.

Financial income and expenses

Net financial income mainly consists of interest expense on financial liabilities, interest income from financial receivables, gains and losses on financial instruments recognised through profit or loss, exchange rate gains and losses on financial activities and the interest expense on pension provisions. The expected return on plan assets relating to pension provisions is also included in financial income.

Interest income and expense are recognised in profit and loss in accordance with the effective interest method. The effective interest method is used for calculating the amortised cost of a financial asset or financial liability and the allocation of interest income and interest expense over the relevant periods. The effective interest rate is the interest rate at which the estimated future payments (including all fees that are part of the effective interest rate, transaction costs and other premiums and discounts) are discounted to the net carrying amount of the financial asset or liability over the shorter of the expected term of the financial instrument or other appropriate period.

Dividends are recognised in income when a resolution on distribution has been passed. They are reported in the income statement under other financial income/expenses.

Goodwill

Goodwill has an indefinite useful life and is not amortised. Instead, it is tested for impairment in accordance with IAS 36 ('Impairment of Assets') at least once a year, and more frequently if there are indications that the asset might be impaired.

Impairment testing is performed at the level of the individual cash-generating units (CGUs) or groups of CGUs. A CGU is defined as the smallest identifiable group of assets that generates cash inflows from continuing use that are largely independent of the cash inflows from other assets or groups of assets. CGUs are generally based on the lowest level of an entity at which - for internal management purposes - the management systematically monitors and controls the contribution to earnings made by the assets concerned, including goodwill. However, a CGU may not be larger than an operating segment as defined in IFRS 8 'Operating Segments'. In particular, CGUs are considered to be clearly defined and independent if the entity's management has prepared independent forecasts relevant to decision-making for the individual CGUs.

For the purposes of internal and external reporting, the activities of the KION Group are broken down into segments on the basis of their characteristics and risk profile. These segments also constitute CGUs.

The relevant CGUs for the purpose of goodwill impairment testing are defined at this level, as the structure of the internal reporting and management system, including the decision-relevant forecasts by the KION Group, is based on CGUs.

The goodwill relates to LMH and STILL. The recoverable amount of a CGU is determined by calculating its value in use on the basis of the discounted cash flow method.

Cash flow forecasts for the next five years were used to calculate value in use. The forecasts are based on past experience, current profits/losses on operations, the key management team's current assessment of future developments, and market assumptions. Cash flows beyond the five-year planning horizon were extrapolated using a growth rate of 1 per cent (2009: 1 per cent).

CGU cash flows are discounted using a weighted average cost of capital (WACC) that reflects current market assessments of the specific risks to individual segments. The underlying capital structure is determined by comparing peer group companies in the same sector.

The beta factor derived from the peer group is 1.09 (2009: 1.07). Yield curve data from Deutsche Bundesbank as at 31 December 2010 was used to determine the risk-free interest rate which was 3.45 per cent (2009: 4.25 per cent). The market risk premium taken from empirical studies was set at 5.5 per cent (2009: 5.0 per cent).

The risk-adjusted cost of borrowing before tax was based on an interest rate of 5.5 per cent (2009: 6.1 per cent). A leverage ratio of 32.2 per cent (2009: 28.3 per cent) was calculated, based on the capital structure determined for the peer group.

The interest rate determined for LMH and STILL by means of these parameters and used to discount the estimated cash flows was 10.3 per cent before tax (7.6 per cent after tax). The interest rates determined in 2009 were 10.8 per cent before tax and 8.1 per cent after tax.

The allocation of goodwill as at 31 December 2010, was as follows: LMH CGU, €954,802 thousand (31 December 2009: €952,513 thousand); STILL CGU, €552,208 thousand (31 December 2009: €552,283 thousand). No indications of impairment were identified in the impairment tests carried out as of 31 December 2010. Sensitivity analysis has enabled us to determine that no impairment losses need to be recognised for goodwill or intangible assets with an indefinite useful life, even if key assumptions vary within realistic limits.

Other intangible assets

Other purchased intangible assets with a finite useful life are recorded at cost less all cumulative amortisation and all cumulative impairment losses. If events or market developments suggest impairment has occurred, impairment tests are carried out on the carrying amount of items classified as other intangible assets with a finite useful life. The carrying amount of an asset is compared with its recoverable amount, which is defined as the higher of its value in use and its fair value net of costs to sell. If the reasons for recognising impairment losses in the past no longer apply, impairment losses not exceeding the amortised cost of the assets are reversed.

Other intangible assets with an indefinite useful life are recorded at cost. These assets are mainly the brand names that were capitalised as part of the purchase price allocation when the KION Group was acquired. The breakdown is as follows: LMH CGU, €468,400 thousand; STILL, €108,700 thousand; and OM, €7,000 thousand. Because they were recognised in the statement of financial position during the purchase price allocation, they were measured at their fair value during the purchase price allocation. They are not amortised, instead they are tested for impairment in accordance with IAS 36 at least once a year if there are indications that the asset might be impaired. The impairment test is performed in the same way as the impairment test for goodwill. Assessments of indefinite useful life are carried out in every period. Brand names are not amortised provided they have been established in the market for a number of years and there is no foreseeable end to their useful life.

Development costs are capitalised if the following can be demonstrated:

- the technical feasibility of the intangible asset;
- the intention to complete the intangible asset and use or sell it;
- the ability to use or sell the intangible asset;
- the extent to which the intangible asset is expected to generate future economic benefits;
- the availability of adequate technical, financial and other resources to complete the development and to use or sell the intangible asset; and
- the ability to reliably measure the expenditure attributable to the intangible asset during its development.

Capitalised development costs include all costs and overhead directly attributable to the development process. Following initial capitalisation, these costs and internally generated intangible assets, particularly internally generated software, are recorded at cost less cumulative amortisation and cumulative impairment losses. Internally generated intangible assets are not qualifying assets so finance costs are not capitalised. All non-qualifying research and development costs, if such costs arise, are expensed as incurred and reported on the income statement under research and development expenditure together with the amortisation of capitalised development costs.

The following useful lives are applied in determining the carrying amounts of other intangible assets:

Useful life of other intangible assets

	Years
Customer relationships/client base	10
Technology	10
Development costs	5-7
Patents and licenses	3-15
Software	3-8

Leases

As part of the financial services business, companies in the KION Group enter into leases as lessors and as lessees. In line with IAS 17, leases are classified as finance leases if substantially all of the risks and rewards incidental to ownership of the leased asset are transferred to the lessee. All other leases are classified as operating leases, again in accordance with IAS 17.

Sales leases

KION Group companies lease equipment, mainly various industrial trucks, to their customers in order to promote sales. The leases may be of a short-term or long-term nature.

In the case of long-term leases, industrial trucks are generally sold to leasing companies. The assets are then either leased back by KION Group companies and subleased to customers (described below as 'sale and leaseback subleases') or the leasing company itself enters into the lease with the customer (described below as 'sales with risk'). Long-term leases generally have a term of four to five years.

Short-term leases are entered into directly with customers, with economic ownership of the leased assets remaining with the KION Group companies. The assets are reported as leased assets in a separate item on the face of the statement of financial position. Short-term leases usually have a term of one day to one year.

If a KION Group company enters into a finance lease as the lessor, the future lease payments to be paid by the lessee are recognised as lease receivables at an amount equal to the net investment in the lease. Interest income is allocated to each reporting period in order to ensure a constant return on the outstanding net investment in the lease.

If the economic ownership of leased assets remains with a KION Group company as the lessor under an operating lease, the assets are reported as leased assets in a separate item on the face of the statement of financial position. The leased assets are recorded at cost and depreciated in accordance with the accounting policies for property, plant and equipment. Lease-related income is recognised on a straight-line basis over the terms of the leases.

If the risks and rewards incidental to sale and leaseback subleases are substantially borne by KION Group companies, the corresponding assets are reported as non-current leased assets and are depreciated over the term of the underlying leases. If substantially all of the risks and rewards are transferred to the end customer, a corresponding lease receivable is recognised. Long-term customer leases are funded for terms that match those of the leases; funding items are recognised as lease liabilities.

As part of the financial services business, industrial trucks are also sold to finance partners who then enter into leases directly with end customers.

If KION Group companies provide residual value guarantees amounting to more than 10 per cent of the value of a leased asset or a customer default guarantee, these transactions, which are classified as sale agreements under civil law, are recognised in accordance with the provisions on lessors with operating leases in conjunction with the IFRS principles for revenue recognition ('sale with risk'). Accordingly, the vehicles are recognised as assets in the statement of financial position at their cost on the date of the sale and written down to their guaranteed residual value, or zero, over the term of the lease between the finance partner and end customer. If the KION Group provides a residual value guarantee, a lease liability equivalent to the residual value obligation is recognised. For further information, please refer to the information provided in the 'Revenue recognition' section.

Procurement leases

In addition to entering into leases for sales purposes, KION Group companies also lease buildings, machinery, office furniture and operating equipment for their own use, primarily using operating leases. The corresponding lease payments are recognised in the income statement on a straight-line basis over the term of the lease.

KION Group companies also lease assets for their own use using finance leases. In this case, the lower of the fair value of the leased asset or the present value of future lease payments is recognised at the inception of the lease under leased assets. A corresponding liability to the lessor is recognised as a lease liability in the statement of financial position.

Leased assets are depreciated over the shorter of their useful life or the term of the lease, unless title to the leased assets passes to the lessee when the lease expires, in which case the leased assets are depreciated and the lease liabilities are reversed over the useful life of the leased assets.

The difference between total lease liabilities and the fair value of leased assets represents the finance charge which is recognised in the income statement over the term of the leases at a constant rate of interest on the outstanding balance in each period.

At the end of the lease term, the leased assets are either returned or purchased, or the contract is extended.

Other property, plant and equipment

Property, plant and equipment are recorded at cost less straight-line depreciation and impairment losses. The cost of internally generated machinery and equipment includes all costs directly attributable to the production process and an appropriate portion of production overhead. This includes production-related depreciation and proportionate costs for administration and social insurance / employee benefits.

The cost of property, plant and equipment is reduced by the amount of any government grants received. Expenses for maintenance and repairs are recognised in income to the extent that they are not required to be capitalised. Borrowing costs are capitalised for certain items of property, plant and equipment whose acquisition or production exceeds one year and the definition of a qualifying asset is met. No borrowing costs were capitalised in the year under review.

Depreciation of property, plant and equipment is recognised on a straight-line basis and reported in functional costs. The useful lives and depreciation methods are reviewed annually and adjusted to reflect changes in conditions.

The following useful lives are applied in determining the carrying amounts of items of property, plant and equipment:

Useful life of other property, plant and equipment

	Years
Buildings	10-25
Plant and machinery	6-15
Office furniture and equipment	3-15

If there are certain indications of impairment, property, plant and equipment assets are tested for impairment by comparing the residual carrying amount of the assets with their recoverable amount, which is defined as the higher of value in use and fair value less costs to sell. If the residual carrying amount is greater than the recoverable amount, an impairment loss is recognised for an asset.

The KION Group calculates the recoverable amount primarily on the basis of value in use. In determining value in use, the expected future cash flows are discounted using a risk-adjusted discount rate, taking into account the current and future level of earnings and segment-specific, technological, economic and general trends.

If an impairment test for an item of property, plant and equipment is performed at the level of a cash-generating unit to which goodwill is allocated and results in the recognition of an impairment loss, first the goodwill and, subsequently, the assets must be written down in proportion to their relative carrying amounts. If the reason for an impairment loss recognised in prior years no longer applies, impairment losses not exceeding the amortised cost of the asset concerned are reversed. This does not apply to goodwill.

Equity investments

In accordance with the equity method, associates and joint ventures are measured as the proportion of the interest in the equity of the investee. They are initially recorded at cost. In subsequent periods, the KION Group's interest in the profit or loss generated after acquisition is recognised in income. Other changes in the equity of associates and joint ventures are recognised in other comprehensive income in the consolidated financial statements in proportion to the Group's interest in the associate or joint venture.

If the Group's interest in the losses made by an associate or joint venture exceeds the carrying amount of the proportionate equity attributable to the Group, no additional losses are recognised. Any goodwill arising from the acquisition of an associate or joint venture is included in the carrying amount of the investment in the associate or joint venture. When an associate or joint venture is sold, the Group's interest in its goodwill is taken into account in determining the gain or losses on disposal.

If there is evidence that an associate or joint venture may be impaired, the carrying amount of the investment in question is tested for impairment.

Other financial assets

The investments in non-consolidated affiliated companies and (long-term) equity investments that are reported in other non-current financial assets are recorded at cost less impairment losses, as observable fair values are not available and reliable results cannot be obtained using other permitted measurement techniques. At present there is no intention to sell these financial instruments. At each reporting date, financial assets or groups of financial assets are tested for impairment. Impairment losses are recognised in income as appropriate.

Primary financial assets are initially recognised and derecognised in the financial statements on their settlement dates.

Under IAS 39 ('Financial Instruments: Recognition and Measurement'), securities allocated to current or non-current financial assets are classified according to those carried at fair value through profit and loss (FAHfT), available for sale (AfS) and held to maturity (HtM).

The KION Group did not designate any securities as carried at fair value through profit and loss (FAHfT) in the reporting year. The FAHfT category therefore only includes financial derivatives that do not form part of a formally documented hedge.

Available-for-sale financial instruments (AfS) are carried at fair value. If they are equity investments for which no market price is available, they are recorded at cost. Unrealised gains and losses, including deferred taxes, are reported in other comprehensive income until they are realised.

Carrying amounts are tested for impairment on every reporting date and whenever indications of impairment arise. If there is an objective indication of impairment (such as a borrower being in significant financial difficulties), an impairment loss must be recognised directly in the income statement.

If objective facts in favour of reversing impairment losses are present on the reporting date, reversals are recorded in an appropriate amount. Reversals may not exceed the amortised cost that would have arisen if the impairment loss had not been recognised. In the case of debt instruments, reversals of impairment losses are recognised in the income statement.

Held-to-maturity financial assets are carried at amortised cost less impairment losses in accordance with the effective interest method.

Income taxes

In the consolidated financial statements, current and deferred taxes are recognised on the basis of the tax laws of the jurisdictions involved. Deferred taxes are recognised in other comprehensive income if they relate to transactions also recognised in other comprehensive income.

Deferred tax assets and liabilities are recognised in accordance with the liability method for all temporary differences between the IFRS carrying amounts and the tax base, as well as for temporary consolidation measures.

Deferred tax assets also include tax refund claims resulting from the expected utilisation of existing tax and interest loss carryforwards in subsequent periods and this utilisation is reasonably certain according to current forecasts. Deferred tax assets were recognised for interest carryforwards for the first time to extent that they are expected to be used in the future based on information available at the reporting date.

Deferred taxes are determined on the basis of the tax rates that will apply or are expected to apply at the realisation date in accordance with the current legal situation in each country concerned. In accordance with the provisions in IAS 12, deferred tax assets and liabilities are not discounted.

Deferred tax assets are offset against deferred tax liabilities to the extent that they have the same maturity and relate to the same taxation authority.

Inventories

Inventories are recorded at the lower of cost and net realisable value.

Raw materials and merchandise are carried at average cost.

The cost of finished goods and work in progress includes direct costs and an appropriate portion of the material and production overhead and production-related depreciation directly attributable to the production process. Administrative costs and social insurance / employee benefits are included to the extent that they are attributable to the production process. Borrowing costs as defined by IAS 23 are not a component of cost as they are not qualifying assets as defined by IAS 23.4.

Net realisable value is the selling price that can be realised less the estimated costs of completion and the estimated costs necessary to make the sale. The amount recognised is an average value or a value determined in accordance with the FIFO method.

Write-downs are recognised for inventory risks resulting from duration of storage, impaired recoverability, etc. Write-downs are reversed up to a maximum of cost if the reasons for their recognition no longer apply.

Receivables

Receivables and other assets are carried at fair value, including directly attributable transaction costs, in the first period they are recognised. In subsequent periods they are measured at amortised cost using the effective interest method. Appropriate valuation allowances are recognised for identifiable individual risks. Low-interest or non-interest-bearing receivables due in more than one year are carried at their present value.

Derivative financial instruments

Derivative financial instruments comprise currency forwards, interest rate swaps and options and are used for hedging purposes to reduce exchange-rate and interest-rate risks.

In accordance with IAS 39 (Financial Instruments: Recognition and Measurement), all derivative financial instruments must be measured at their fair value irrespective of an entity's purpose or intention in entering into the derivative contract. Changes in the fair value of derivative financial instruments in a formally documented hedge are reported in the income statement (for fair value hedges) or in other comprehensive income (for cash flow hedges).

The KION Group currently only uses cash flow hedges for exchange-rate and interest-rate risks.

In the case of cash flow hedges, derivatives are employed to hedge future cash flow risks from existing underlying transactions or planned transactions. The effective portion of changes in the fair value of derivatives is initially recognised in other comprehensive income, and is subsequently reclassified to the income statement when the revenue from the corresponding underlying transaction is realised. The ineffective portion of the changes in fair value is recognised immediately in net financial income/expenses.

If the criteria for hedge accounting are not satisfied, changes in the fair value of derivative financial instruments are recognised in the income statement.

In the case of hedges of net investments in foreign subsidiaries, the translation risks resulting from investments with a different functional currency are hedged. Unrealised gains and losses on hedging instruments are reported in other comprehensive income until the company is sold. In the past financial year, KION Group companies have not entered into any hedges for net investments in foreign subsidiaries.

Further information on risk management and accounting for derivative financial instruments can be found under note 33.

Retirement benefit obligation

The retirement benefit obligation is calculated in accordance with the projected unit credit method. Future pension obligations are measured on the basis of the pro rata vested benefit entitlements as at the reporting date and discounted to its present value. The calculation includes assumptions about future changes in certain parameters, such as expected salary and pension increases, and mortality factors affecting the amount of future benefits. Pension provisions are reduced by the fair value of the plan assets used to cover the Group's benefit obligation. Plan assets are measured at fair value.

Actuarial gains and losses, including deferred taxes, are recognised in other comprehensive income. The cost of additions to pension provisions is allocated to functional costs. The interest cost on the pension obligation and the expected return on plan assets are reported in net financial income/expenses. Further details can be found in note 26.

Other provisions

Other provisions are recognised when the Group has a legal or constructive obligation to a third party as the result of a past event that is likely to lead to a future outflow of resources and that can be reliably estimated. A provision is recognised in the amount of the mean of the range of probabilities. Measurement includes indirect and direct costs.

Provisions for identifiable risks and contingent liabilities are recognised in the amount that represents the best estimate of the cost required to settle the obligations existing on the reporting date that cannot be offset by recourse claims. The settlement amount also includes estimated future cost increases as of the reporting date. Provisions with a maturity of more than twelve months are discounted using the standard market interest rate. The discount rate is a before-tax rate that reflects current market expectations for the time value of money and the specific risks inherent in the liability. Accrued interest is recognised in interest expense.

Warranty provisions are recognised on the basis of past or estimated future claim statistics. Individual provisions are recognised for claims that are known to the Group. The corresponding expense is recognised in cost of sales at the date on which the revenue is recognised.

Provisions for expected losses from onerous contracts and other business obligations are measured on the basis of the work yet to be performed.

A restructuring provision is recognised when a KION Group company has prepared a detailed, formal restructuring plan and this plan has raised a valid expectation in those affected that the company will carry out the restructuring by starting to implement that plan or announcing its main features to those affected by it. The measurement of a restructuring provision only includes the direct expenditures arising from the restructuring and not associated with the ongoing activities of the company concerned.

Financial liabilities and other financial liabilities

Financial liabilities and other financial liabilities are initially recognised at fair value at the time they are entered into. Directly attributable transaction costs are deducted for all financial liabilities that are not subsequently designated as fair value through profit or loss.

Non-current financial liabilities and other financial liabilities are then recorded at amortised cost. Any differences between historical cost and the settlement amount are recognised in accordance with the effective interest method.

Assumptions and estimates

The preparation of the IFRS consolidated financial statements requires the use of assumptions and estimates for certain line items that affect recognition and measurement in the statement of financial position and the income statement. The actual amounts realised may be different from these estimates. Estimates are applied in particular:

- in assessing the need for and the amount of impairment losses on intangible assets, property, plant and equipment and inventories;
- in determining the useful life of non-current assets,
- to the recognition and measurement of defined benefit pension obligations, provisions for tax and other provisions; and
- in assessing the recoverability of deferred tax assets.

Goodwill is tested for impairment annually, at the level of the cash-generating unit to which goodwill is allocated, by considering the Group's five-year operating forecasts and assuming division-specific growth rates for the period thereafter. Any material changes to these factors might result in the recognition of impairment losses.

Defined benefit pension obligations are calculated on the basis of actuarial parameters. As differences due to actuarial gains and losses are recorded in other comprehensive income, any change in these parameters would not affect the net profit for the current period. For further details about sensitivity analysis of the impact of certain assumptions, please refer to the information about provisions.

Significant estimates are involved in calculating provisions for tax. These estimates may change on the basis of new information and experience. Where necessary, the KION Group's accounting departments receive assistance from external legal advisers and tax consultants when making the estimates required.

The recognition and measurement of other provisions is based on an estimate of the probability of the future outflow of resources, supplemented by past experience and the circumstances known to the Group at the reporting date. Accordingly, the actual outflow of resources for a given event may be different from the amount recognised in other provisions.

Deferred tax assets on tax loss carryforwards and interest carryforwards are recognised on the basis of an estimate of the future recoverability of the tax benefit, i.e. an assumption as to whether sufficient taxable income or tax relief will be available against which the carryforwards can be utilised. The actual amount of taxable income in future periods, and hence the actual utilisation of tax loss carryforwards and interest carryforwards, may be different from the estimates made when the corresponding deferred tax assets were recognised.

Changes are recognised in profit or loss when they become known and assumptions are adjusted accordingly.

Notes to the consolidated income statement

[8] Revenue

The revenue generated by the KION Group in the year under review broken down by product category is as follows:

Revenue by product category		
(€ thousand)	2010	2009
New truck business	1,775,628	1,477,278
Rental business	402,361	395,577
Used trucks	187,246	162,839
After Sales	970,668	880,871
Hydraulic components	119,901	107,036
Other	78,670	60,742
Total revenue	3,534,474	3,084,343

Further information on revenue can be found in note 36 Segment reporting.

[9] Other income

The breakdown of other income is as follows:

Other income		
(€ thousand)	2010	2009
Foreign currency exchange rate gains	18,554	24,523
Profit from release of deferred lease profits	6,952	8,274
Income from reversal of provisions	5,038	4,584
Lease and rental income	2,231	2,429
Gains from revaluation of non-current assets	1,546	0
Gains on disposal of non-current assets	1,077	1,162
Sundry income	24,187	34,502
Total other income	59,585	75,474

The foreign currency exchange rate gains result from the measurement of financial receivables and liabilities denominated in foreign currency and the measurement of the related derivatives. The year-over-year decrease in foreign currency exchange rate gains and losses (see also note 10 Other expenses) is primarily attributable to less volatile exchange rates compared with 2009.

Sundry income includes grants of €7,737 thousand (2009: €9,312 thousand). For the most part, this sum related to the lump-sum reimbursement of employer's social security contributions in connection with short-time working allowances linked to the economic situation. Income from grants recognised in the income statement in each financial year is offset by the relating expenses reported under functional costs.

[10] Other expenses

The breakdown of other expenses is as follows:

Other expenses		
(€ thousand)	2010	2009
Losses on exchange rate differences	16,949	19,975
Impairment of non-current assets	8,522	15,800
Book losses on disposal of property, plant and equipment	5,966	3,065
Sundry other expenses	14,442	27,597
Total other expenses	45,879	66,437

Other expenses comprise expenses not reported under functional costs.

Losses on exchange rate differences include losses of €3,947 thousand on derivative financial instruments used to hedge exchange rate risk resulting from our operations (2009: €16,892 thousand). These losses on derivatives are offset by gains on the currency translation of the corresponding underlying transactions.

Impairment of non-current assets related to impairment losses of €8,464 thousand for intangible assets in 2010, while the impairment losses of €13,024 thousand recognised in 2009 were for property, plant and equipment during the relocation of production.

[11] Profit from equity investments

In the year under review, the profit from equity investments amounted to €3,569 thousand (2009: €3,258 thousand). Further details can be found in note 19.

[12] Financial income

Financial income breaks down as follows:

Financial income		
(€ thousand)	2010	2009
Foreign currency exchange rate gains	36,141	29,034
Interest income from leases	25,528	27,608
Return on pension plan assets	23,247	17,763
Other interests and similar income	3,433	4,230
Total financial income	88,349	78,635

The foreign currency exchange rate gains include gains on hedging transactions amounting to €36,048 thousand (2009: losses of €27,855 thousand). The gains are offset by losses arising from the translation of a foreign-currency loan for €38,219 thousand denominated in US dollars (2009: gain of €13,161 thousand) that are reported in finance expenses.

The interest income from leases relates to the interest portion of lease payments in financial services transactions in which KION Group companies operate as the lessor (finance leases).

The return on pension plan assets item shows the expected return on plan assets used to cover pension obligations.

[13] Financial expenses

The financial expenses break down as follows:

Financial expense		
(€ thousand)	2010	2009
Interest expenses from loans	167,347	144,129
Foreign currency exchange rate losses	53,877	28,904
Interest cost of defined benefit obligation	41,434	37,836
Interest cost of leases	35,951	41,153
Interest cost of shareholder loan	27,882	27,882
Amortisation of finance costs	8,333	1,418
Interest cost of non-current financial liabilities	3,263	3,817
Other interest expenses and similar charges	16,318	16,719
Total financial expense	354,405	301,858

The interest expenses from loans include interest costs of €129,260 thousand (2009: €95,928 thousand) arising from variable-rate loan liabilities in connection with the senior facilities agreement and losses of €38,087 thousand (2009: €48,201 thousand) on interest rate swaps.

The foreign currency exchange rate losses include a loss of €38,219 thousand on the translation of a foreign-currency loan denominated in US dollars (2009: gain of €13,161 thousand) and losses on derivatives amounting to €15,641 thousand (2009: gain of €15,438 thousand).

The interest cost of leases relates to the interest portion of lease payments in financial services transactions in which risks and rewards are borne by KION Group companies as lessees (finance leases). Sale-finance leaseback-operating subleases (SALB-FL-OL) gave rise to interest expense of €16,615 thousand (2009: €19,580 thousand). This interest expense was not directly offset by any interest income. The interest income is a component of the lease payments reported within revenue.

The interest cost of the defined benefit obligation is the annual interest expense in connection with the non-current pension obligations.

[14] Income taxes

The tax income of €34,722 thousand (2009: €38,888 thousand) consists of €14,997 thousand (2009: €5,426 thousand) in current tax expenses and €49,719 thousand (2009: €44,314 thousand) in deferred tax income. The current tax expenses include income of €11,868 thousand (2009: €2,568 thousand) relating to prior financial years.

On the reporting date, there were income tax receivables due from taxation authorities in the amount of €4,550 thousand (2009: €16,761 thousand) and income tax liabilities of €6,661 thousand (2009: €16,767 thousand).

Deferred taxes are recognised for temporary differences between the tax base and IFRS carrying amounts. Deferred taxes are determined on the basis of the tax rates that will apply or are expected to apply at the realisation date in accordance with the current legal situation in each country concerned. The current corporate income tax rate in Germany is 15.0 per cent (2009: 15.0 per cent). Taking into account the average trade tax rate of 13.9 per cent (2009: 14.0 per cent) and the solidarity surcharge (5.5 per cent of corporate income tax), the combined tax rate for companies in Germany was 29.8 per cent (2009: 29.9 per cent). The income tax rates for foreign companies used in the calculation of deferred taxes are between 10.0 per cent and 37.8 per cent (2009: 12.5 per cent and 38.7 per cent).

No deferred taxes have been recognised for differences between the IFRS carrying amounts and the tax base for investments (outside basis differences) because the KION Group is in a position to manage the timing of the reversal of temporary differences and there are no plans to dispose of investments in the foreseeable future.

Deferred tax assets include the following items in the statement of financial position:

Deferred tax assets		
(€ thousand)	2010	2009
Intangible assets and property, plant and equipment	65,130	46,230
Financial assets	705	10,025
Current assets	26,485	28,167
Deferred charges and prepaid expenses	2,922	70
Provisions	88,501	80,366
Liabilities	163,136	188,564
Deferred income	47,953	47,107
Tax loss carryforwards and tax credits	95,341	71,593
Offsetting	-248,401	-265,765
Total deferred tax assets	241,772	206,357

Deferred tax liabilities include the following items in the statement of financial position:

Deferred tax liabilities		
(€ thousand)	2010	2009
Intangible assets and property, plant and equipment	444,580	446,641
Financial assets	3,097	1,657
Current assets	97,701	111,484
Deferred charges and prepaid expenses	15	79
Provisions	28,837	38,294
Liabilities	8,003	19,405
Deferred income	1,098	3,344
Offsetting	-248,401	-265,765
Total deferred tax liabilities	334,930	355,139

The deferred tax liabilities essentially relate to the purchase price allocation in the acquisition of the KION Group, particularly for intangible assets and property, plant and equipment.

Deferred tax assets in the amount of €161,119 thousand (2009: €145,014 thousand) were not recognised as it is unlikely that the corresponding benefit can be utilised. Unrecognised deferred tax assets relate to tax loss carryforwards of €74,263 thousand (2009: €82,296 thousand), interest carryforwards of €81,844 thousand (2009: €59,704 thousand) and other temporary differences of €5,012 thousand (2009: €3,014 thousand).

Deferred taxes are recognised on tax loss carryforwards and interest carryforwards to the extent that sufficient future taxable income is expected to be generated against which the losses can be utilised. Of the total tax loss carryforwards of €74,263 thousand (2009: €82,296 thousand) for which no tax assets have been recognised, €0 thousand (2009: €3,362 thousand) relates to tax loss carryforwards which expire within one year and €74,263 thousand (2009: €78,934 thousand) to tax loss carryforwards which can be carried forward indefinitely.

As at 31 December 2010, the KION Group's tax loss carryforwards in Germany amounted to €400,286 thousand (2009: €315,263 thousand) for corporate income tax and the solidarity surcharge, and €288,910 thousand (2009: €220,288 thousand) for trade tax. There were also foreign tax loss carryforwards totalling €183,353 thousand (2009: €240,041 thousand).

As at 31 December 2010, the interest carryforward in Germany that can be carried forward indefinitely amounted to €342,252 thousand (31 December 2009: €220,242 thousand).

The table below shows the reconciliation of expected income tax expense to effective income tax expense. The Group reconciliation is an aggregation of the individual company-specific reconciliations prepared in accordance with relevant local tax rates, taking into account consolidation effects recognised in income. The expected tax rate applied in the reconciliation is 29.8 per cent (2009: 29.9 per cent).

Income taxes

(€ thousand)	2010	2009
Earnings before taxes	-231,420	-405,110
Anticipated income taxes	68,894	120,966
Deviations due to the trade tax base	-2,026	-1,866
Deviations from the anticipated tax rate	3,289	2,268
Change in valuation allowance on deferred taxes	-1,999	787
Losses without the recognition of deferred taxes	-11,108	-41,163
Change in tax rates and tax legislation	-311	167
Interest carry forward without the recognition of deferred taxes	-34,073	-45,014
Non-deductible expenses	-14,608	-3,750
Tax-exempt income	34	1,023
Tax relating to other periods	11,868	2,568
Deferred taxes prior periods	16,055	1,760
Other	-1,293	1,142
Effective income taxes (current and deferred taxes)	34,722	38,888

[15] Other income statement disclosures

In the year under review, the cost of materials rose by €234,391 thousand to €1,713,907 thousand (2009: €1,479,516 thousand).

Personnel expenses increased by €43,324 thousand in 2010 to €968,210 thousand (2009: €924,886 thousand). Personnel expenses include wages and salaries of €755,923 thousand (2009: €705,902 thousand) together with social security contributions and expenses for pensions and other benefits of €212,287 thousand (2009: €218,984 thousand). The accretion of interest cost related to the discount on estimated pension obligations is not recognised under personnel expenses but is instead reported under financial expenses as a component of interest cost of the defined benefit obligation. The pension expense of €25,774 thousand (2009: €28,009 thousand) essentially comprise pension entitlements of €14,315 thousand (2009: €14,121 thousand) earned in 2010 and the unrecognised past service cost of €79 thousand (2009: €2,984 thousand).

In the year under review, impairment losses and depreciation expense on property, plant and equipment, together with impairment losses and the amortisation expense of intangible assets amounted to €347,117 thousand (2009: €364,927 thousand). Inventories were written down by €6,311 thousand (2009: €27,778 thousand).

The breakdown of lease payments expensed in the period and arising in connection with operating leases in which KION Group companies are the lessee is as follows:

Lessee: Expenses recognised for operating lease payments

(€ thousand)	2010	2009
Procurement lease contracts	57,913	55,093
Sublease contracts	43,015	45,586
Total recognised expenses for lease payments	100,928	100,679

The expenses in connection with subleases relate to leases in which KION Group companies are both the lessor and lessee. In 2010, the income from these subleases amounted to €52,806 thousand (2009: €50,550 thousand).

Notes to the consolidated statement of financial position**[16] Goodwill and other intangible assets**

Goodwill is allocated to the segments as follows:

Goodwill broken down by segment

(€ thousand)	2010	2009
LMH	954,802	952,513
STILL	552,208	552,283
Total Goodwill	1,507,010	1,504,796

Given the strategic orientation of OM, no goodwill was assigned to this segment in the purchase price allocation for the acquisition of the KION Group in 2006.

Intangible assets

(€ thousand)	Goodwill	Brand names	Technology & development	Sundry intangible assets	Total
Balance as at 1/1/2009	1,490,183	584,100	263,119	136,000	2,473,402
Group changes	0	0	0	6	6
Currency translation adjustments	-159	-166	1,190	1,976	2,841
Additions	15,490	6,406	44,840	19,485	86,221
Disposals	-718	0	-490	-125	-1,333
Amortisation	0	0	-45,156	-29,228	-74,384
Impairment	0	0	0	-20	-20
Reclassification	0	0	-40	14,561	14,521
Balance as at 12/31/2009	1,504,796	590,340	263,463	142,655	2,501,254
Gross carrying amount as at 12/31/2009	1,504,796	590,340	363,695	194,270	2,653,101
Accumulated amortisation	0	0	-100,232	-51,615	-151,847
Balance as at 1/1/2010	1,504,796	590,340	263,463	142,655	2,501,254
Group changes	0	0	0	234	234
Currency translation adjustments	778	678	304	2,744	4,504
Additions	1,511	0	47,538	21,582	70,631
Disposals	-75	0	0	3	-72
Amortisation	0	0	-47,328	-27,360	-74,688
Impairment	0	0	-3,044	-5,420	-8,464
Appreciation	0	0	0	21	21
Reclassification	0	0	261	-261	0
Balance as at 12/31/2010	1,507,010	591,018	261,194	134,198	2,493,420
Gross carrying amount as at 12/31/2010	1,507,010	591,018	406,879	214,386	2,719,293
Accumulated amortisation	0	0	-145,685	-80,188	-225,873

The Group intends to retain and further strengthen the Linde, STILL, OM and KION brand names on a long-term basis. In 2009, a value of €6,406 thousand was attached to the Baoli brand name and allocated to the Linde Material Handling (LMH) segment as part of the purchase price allocation in accordance with IFRS 3. Brand names with a value of €471,918 thousand (31 December 2009: €471,240 thousand) are allocated to the LMH segment. The carrying values recognised for brand names amounting to €107,000 thousand in the STILL segment, €7,000 thousand in the OM segment and €5,100 thousand in the 'Other' segment. As required by IAS 38, these assets are not amortised as they have an indefinite useful life.

The total carrying amount for technology and development assets as at 31 December 2010 was €261,194 thousand (31 December 2009: €263,463 thousand). In the past financial year, development costs of €47,538 thousand (2009: €44,840 thousand) were capitalised. Total research and development costs of €103,255 thousand (31 December 2009: €100,526 thousand) were expensed. Of this amount, €50,372 thousand (31 December 2009: €45,156 thousand) related to amortisation and impairment losses.

Due to the lack of future opportunities to use these developments, impairment losses of €8,464 thousand were recognised last year, of which €3,044 thousand related to technology and development and €5,420 thousand to software. Impairments amounting to €6,505 thousand related to the LMH segment and impairments of €1,959 thousand related to the 'Other' segment.

Other intangible assets relate in particular to the intangible assets identified in the course of purchase price allocation for the acquisition of the KION Group, such as the customer base.

The amortisation expense and impairment losses on intangible assets are reported under functional costs.

[17] Leased assets

The changes in leased assets in 2009 and 2010 were as follows:

Leased assets		
(€ thousand)	2010	2009
Balance as at January 1	536,224	618,024
Group changes	0	3,624
Currency translation adjustments	16,830	15,541
Additions	188,832	156,071
Disposals	-65,140	-69,965
Depreciation	-176,558	-186,802
Reclassification	976	-269
Balance as at December 31	501,164	536,224
Gross carrying amount as at December 31	1,443,182	1,399,241
Accumulated depreciation	-942,018	-863,017

The segment breakdown of leased assets is as follows:

Leased assets broken down by segment

(€ thousand)	LMH	STILL	OM	Other	Total
Balance as at 1/1/2009	357,765	211,192	47,992	1,075	618,024
Changes in group of consolidated entities	-505	-1,202	0	1,707	0
Group changes	0	3,624	0	0	3,624
Currency translation adjustments	12,820	2,718	7	-4	15,541
Additions	95,080	37,953	19,294	3,744	156,071
Disposals	-43,502	-20,109	-6,354	0	-69,965
Depreciation	-109,499	-59,847	-14,852	-2,604	-186,802
Reclassification	112	-18	-363	0	-269
Balance as at 12/31/2009	312,271	174,311	45,724	3,918	536,224
Gross carrying amount as at 12/31/2009	858,585	395,899	136,854	7,903	1,399,241
Accumulated depreciation	-546,314	-221,588	-91,130	-3,985	-863,017
Balance as at 1/1/2010	312,271	174,311	45,724	3,918	536,224
Currency translation adjustments	14,230	2,606	0	0	16,830
Additions	103,549	56,935	27,305	1,043	188,832
Disposals	-39,660	-16,053	-9,427	0	-65,140
Depreciation	-103,939	-58,575	-11,686	-2,358	-176,558
Reclassification	-157	62	1,071	0	976
Balance as at 12/31/2010	286,294	159,286	52,987	2,603	501,164
Gross carrying amount as at 12/31/2010	871,633	410,273	152,336	8,946	1,443,182
Accumulated depreciation	-585,339	-250,987	-99,349	-6,343	-942,018

The breakdown of leased assets by contract type is shown in the following table:

Leased assets broken down by contract types

(€ thousand)	Operating leases as lessor		Sale with Risk		Finance leases as lessee		Total	
	2010	2009	2010	2009	2010	2009	2010	2009
Land and buildings	-	-	-	-	12,426	8,752	12,426	8,752
Industrial trucks	386,971	412,991	86,322	93,069	25	83	473,318	506,143
Plant and machinery	-	-	-	-	2,671	5,530	2,671	5,530
Office furniture and equipment	3,375	4,030	641	954	8,733	10,815	12,749	15,799
Total leased assets	390,346	417,021	86,963	94,023	23,855	25,180	501,164	536,224

Assets held under operating leases include leased assets with a residual value of €274.877 thousand (31 December 2009: €298.853 thousand) which are funded by means of sale-leaseback transactions with leasing companies and leased assets with a residual value of €115,469 thousand (31 December 2009: €118.168 thousand) that are largely funded internally or by means of bank loans.

Total operating leases have resulted in non-cancellable lease obligations from customers in the amount of €129,946 thousand (31 December 2009: €151,795 thousand).

The following table shows the maturity structure of the minimum lease payments:

Minimum lease payments		
(€ thousand)	2010	2009
Cash receipts from minimum lease payments	129,946	151,795
due within one year	53,965	60,010
due in one to five years	75,510	91,565
due in more than five years	471	220

The buildings, plant and machinery, and office furniture and equipment leased under finance leases are reported in leased assets with a residual value of €23,855 thousand (31 December 2009: €25,180 thousand). The corresponding liabilities are reported as lease liabilities.

[18] Other property, plant and equipment

The changes in the carrying amounts of other property, plant and equipment were as follows:

Other property, plant and equipment				
(€ thousand)	Land and buildings	Plant, machinery, and office furniture and equipment	Advances paid and assets under construction	Total
Balance as at 1/1/2009	347,609	278,786	13,264	639,659
Group changes	11,547	1,129	0	12,676
Exchange rate adjustments	2,832	1,918	41	4,791
Additions	9,281	37,205	8,625	55,111
Disposals	-78	-3,607	-76	-3,761
Depreciation	-16,927	-73,770	0	-90,697
Impairment	-11,403	-1,621	0	-13,024
Reclassification	5,416	-7,040	-12,627	-14,251
Balance as at 12/31/2009	348,277	233,000	9,227	590,504
Gross carrying amount as at 12/31/2009	596,216	885,099	9,227	1,490,542
Accumulated depreciation	-247,939	-652,099	0	-900,038
Balance as at 1/1/2010	348,277	233,000	9,227	590,504
Group changes	0	1,019	0	1,019
Exchange rate adjustments	9,353	3,176	212	12,741
Additions	7,892	34,045	10,835	52,772
Disposals	-57	-816	-2,813	-3,686
Depreciation	-16,193	-71,156	0	-87,349
Impairment	0	-58	0	-58
Appreciation	203	1,322	0	1,525
Reclassification	4,709	431	-6,116	-976
Balance as at 12/31/2010	354,184	200,963	11,345	566,492
Gross carrying amount as at 12/31/2010	619,066	923,997	11,345	1,554,408
Accumulated depreciation	-264,882	-723,034	0	-987,916

Land and buildings in the amount of €12,293 thousand (31 December 2009: €12,312 thousand) were largely pledged as collateral for accrued retirement benefits under partial retirement agreements.

As required by IAS 36, the KION Group recognised impairment losses of €13,024 thousand in 2009, predominantly in connection with the relocation of production. Of this amount, €11,403 thousand related to land and buildings, and €1,621 thousand to plant and machinery and office furniture and equipment. The segment breakdown of impairment losses was as follows: LMH, €12,834 thousand; STILL, €21 thousand; and OM, €169 thousand. In the past financial year, the impairment losses recognised in the LMH segment in 2009 were partially reversed due to the improved market environment.

[19] Equity investments

As at 31 December 2010, the Group reported equity investments with a total carrying amount of €37,841 thousand (31 December 2009: €33,359 thousand). These associates and joint ventures can be seen in the list of shareholdings in the annex to these notes. Their key figures are as follows:

Equity investments		
(€ thousand)	2010	2009
Associates		
Revenue	562,596	629,422
Net income	9,214	14,165
Assets	611,561	667,538
Liabilities	529,526	589,086
Joint ventures		
Revenue	77,086	114,536
Net income	1,321	-2,635
Assets	46,410	49,139
non-current assets	28,070	29,445
current assets	18,340	19,694
Liabilities	26,419	33,689
non-current liabilities	2,053	1,577
current liabilities	24,366	32,112

The figures shown in the table are based on a notional 100 per cent investment.

[20] Lease receivables

In the case of leases under which KION Group companies lease assets directly to customers as part of the Group's financing activities, the Group's net investment in the lease is reported as a lease receivable.

The amounts recognised as lease receivables are based on the following data:

Lease receivables		
(€ thousand)	2010	2009
Gross investment	411,116	425,482
due within one year	140,737	136,903
due in one to five years	260,835	277,826
due in more than five years	9,544	10,753
Present value of outstanding minimum lease payments	367,758	375,353
due within one year	120,950	115,388
due in one to five years	237,571	249,682
due in more than five years	9,237	10,283
Unrealised financial income	43,358	50,129

Gross investments include minimum lease payments from non-cancellable subleases amounting to €336,585 thousand (31 December 2009: €353,228 thousand).

They also include the unguaranteed residual values accruing to the benefit of the KION Group in the amount of €39,640 thousand (31 December 2009: €40,275 thousand).

Lease receivables include receivables in the amount of €3,013 thousand (31 December 2009: €4,592 thousand) that have been sold but whose significant risks and rewards remain with the KION Group due to default and residual-value guarantees. Corresponding liabilities in the same amounts have been recognised.

[21] Other financial assets

Other financial assets of €124,264 thousand (31 December 2009: €109,546 thousand) comprise the following:

Other financial assets		
(€ thousand)	2010	2,009
Pension assets	10,263	11,848
Investments in affiliated companies	2,224	1,831
Other investments	2,253	2,253
Loans receivable	1,907	1,934
Non-current securities	827	827
Other non-current financial assets	17,474	18,693
Derivative financial instruments	23,706	22,309
Financial receivables from affiliated companies and related companies	7,459	5,833
Financial receivables from third parties	658	1,098
Receivables from employees	2,068	1,660
Deferred charges and prepaid expenses	16,647	12,674
Sundry financial assets	56,252	47,279
Other current financial assets	106,790	90,853
Total other financial assets	124,264	109,546

Pension assets relate to asset surpluses from defined benefit plans. As at the reporting date, the present values of defined benefit obligations are netted against the fair value of plan assets. If the plan assets exceed the obligation, this results in an asset (negative net liability).

Sundry financial assets includes non-derivative financial receivables amounting to €35,416 thousand (31 December 2009: €40,441 thousand) which fall within the scope of IFRS 7.

[22] Inventories

The reported inventories break down as follows:

Inventories		
(€ thousand)	2010	2009
Materials and supplies	120,019	93,864
Work in progress	72,294	57,722
Finished goods and merchandise	337,249	317,512
Advances paid	5,967	1,729
Total inventories	535,529	470,827

The increase in inventories as compared to 2009 largely results from the higher volume of business in 2010.

[23] Trade receivables

The trade receivables consist of the following:

Trade receivables		
(€ thousand)	2010	2009
Receivables from third parties	601,214	491,784
thereof receivables from third parties before valuation allowances	648,339	540,398
thereof valuation allowances for overdue receivables > 90 days ≤ 180 days	-9,213	-6,911
thereof valuation allowances for overdue receivables > 180 days	-28,836	-29,267
thereof other valuation allowances for receivables	-9,076	-12,436
Trade receivables from affiliated companies	4,011	3,143
Trade receivables from investments in associated companies and joint ventures	28,040	16,336
Total trade receivables	633,265	511,263

Valuation allowances of €47,125 thousand (31 December 2008: €48,614 thousand) were recognised for trade receivables.

[24] Cash and cash equivalents

Cash and cash equivalents		
(€ thousand)	2010	2009
Cash held by banks, on hand and checks	252,572	463,258
Current securities	312	150
Total cash and cash equivalents	252,884	463,408

The effective interest rate on the Group's material short-term bank deposits was between 0.15 per cent p.a. and 1.20 per cent p.a. (31 December 2009: 0.1 per cent p.a. and 3.0 per cent p.a.). The change in cash and cash equivalents is shown in the consolidated cash flow statement. For more detailed information, please also refer to note 32.

[25] Equity

Subscribed capital and capital reserves

As at the reporting date, the Company's subscribed capital was fully contributed and amounted to €500 thousand and was unchanged from the prior year. Also, as in the previous year, capital reserves amounted to €348,483 thousand as at the reporting date.

Retained earnings

The development of retained earnings is shown in the consolidated statement of changes in equity.

Accumulated other comprehensive income

The accumulated other comprehensive income includes the currency translation differences arising from the translation of the financial statements of foreign subsidiaries, the effects of the fair value measurement of derivative financial instruments, gains and losses on equity investments, and the actuarial gains and losses in connection with defined benefit pension obligations.

Non-controlling interests

Non-controlling interests in companies in the KION Group amount to €7,070 thousand (31 December 2009: €17,144 thousand).

[26] Retirement benefit obligation

Pension provisions are recognised for obligations to provide current and future post-employment benefits. Post-employment benefit plans are classified as either defined benefit plans or defined contribution plans, depending on the substance of the plan as derived from its principal terms and conditions.

Defined contribution plans

In the case of defined-contribution pension plans, the Group pays contributions to government or private pension insurance providers based on statutory or contractual provisions, or on a voluntary basis. The Group does not enter into any obligations above and beyond the payment of contributions to an external pension fund. The amount of future benefits is based solely on the amount of the contributions paid by the employer (and in some cases the beneficiaries themselves) to the external pension fund, including income from the investment of these contributions. In the year under review, the total expense arising from defined contribution plans amounted to €42,987 thousand (2009: €45,200 thousand). Of this amount, employer's contributions totalling €40,600 thousand were paid to statutory pension plans in Germany (2009: €42,870 thousand). The defined contribution plan expense is reported within the functional costs.

Defined benefit plans

The KION Group currently grants pensions to almost all employees in Germany and a number of foreign employees. These pensions consist of fixed benefit entitlements and are therefore reported as defined benefit plans in accordance with IFRS. For all of the significant defined benefit plans within the Group, the benefits granted to employees are determined on the basis of their individual income, i.e. either directly or by way of intermediate benefit arrangements.

In accordance with IAS 19 ('Employee Benefits'), pension provisions are recognised to cover obligations arising from the current and future pension entitlements of active and former employees of the KION Group and their surviving dependants.

Some of KION Group's pension obligations in Germany are financed by way of contractual trust arrangements (CTAs), which qualify as plan assets within the meaning of IAS 19. In the United Kingdom, Switzerland and the Netherlands, significant plan assets are invested in external pension funds with restricted access.

In the case of defined benefit plans, the beneficiaries are granted a specific benefit by the Group or an external pension fund. Due to future salary increases, the benefit entitlement at the retirement age of the beneficiary is likely to be higher than the amount granted at the reporting date. Pensions are often adjusted after an employee reaches retirement age. The amount of the Group's obligation, which is defined as the actuarial present value of the obligation to provide the level of benefits currently earned by each beneficiary, is expressed as the present value of the defined benefit obligation, which includes adjustments for future salary and pension increases.

Measurement assumptions

The discount rate used to calculate the defined benefit obligation at each reporting date is determined on the basis of current capital market data and long-term assumptions about future salary and pension increases in accordance with the best estimate principle. These assumptions vary depending on the economic conditions affecting the currency in which benefit obligations are denominated and in which fund assets are invested, as well as capital market expectations.

Benefit obligations are calculated on the basis of current mortality probabilities as determined in accordance with actuarial principles. The calculations also include assumptions about future employee turnover based on employee age and years of service and about the probability of retirement. The defined benefit obligation is calculated on the basis of the following weighted average figures at the reporting date:

Assumptions underlying provisions for pensions and other postemployment benefits

	Germany		U.K.		Other	
	2010	2009	2010	2009	2010	2009
Discount rate	5.45%	6.00%	5.45%	5.70%	4.15%	4.64%
Expected return on plan assets	5.54%	5.70%	5.21%	5.82%	4.26%	4.33%
Rate of remuneration increase	2.75%	2.75%	4.17%	4.25%	2.28%	2.67%
Rate of pension increase	1.75%	1.90%	3.65%	3.39%	0.76%	0.76%

The assumed discount rate is determined on the basis of the yield as at the reporting date on investment-grade, fixed-interest corporate bonds with maturities that match the expected maturities of the pension obligations. Pension obligations in foreign companies are calculated on a comparable basis taking into account any country-specific requirements.

The expected return on plan assets is determined on the basis of the plan's policy regarding the asset classes in which it invests. Expected returns are based on the current yields on government bonds with corresponding maturities, adjusted for specific credit spreads for the different asset classes. The expected return on plan assets is recognised as income in the relevant period. The differences between expected and actual income on plan assets represent experience adjustments and are recognised in other comprehensive income in the year in which they arise.

The rate of remuneration increase relates to expected future increases in salaries, which are estimated on an annual basis taking into account factors such as inflation and the overall economic situation.

The mortality rates used in the calculation are based on published country-specific statistics and empirical values. Since 31 December 2009, the modified Heubeck 2005 G mortality tables have been used in Germany as the basis; the modified tables include a somewhat higher life expectancy for males than the unmodified tables.

The actuarial assumptions not listed in the table above, such as employee turnover, invalidity, etc., are determined in accordance with recognised forecasts in each country, taking into account the circumstances and forecasts in the companies concerned.

The assumptions applied in calculating the defined benefit obligation as at 31 December 2009 also apply to the calculation of the interest cost and the current service cost in 2010.

Differences between the forecast and actual change in the defined benefit obligation and changes in related assets (actuarial gains and losses) are recognised immediately in other comprehensive income in accordance with IAS 19. This serves to ensure that the pension liability on the face of the statement of financial position is always the actuarial present value of obligations not funded by plan assets.

In the case of external pension funds, the actuarial present value of the pension obligations as calculated in accordance with the projected unit credit method is reduced by the fair value of the assets of the external pension funds. If the assets of the external pension funds exceed the pension obligations, a corresponding asset is recognised in accordance with IAS 19. IAS 19.58 in conjunction with supplementary explanatory guidance in IFRIC 14 states that the recognition of an asset for an excess of pension plan assets over pension obligations is only permitted if the company concerned is entitled to receive a refund of this excess or a reduction in future contributions in its function as the employer responsible for the benefits under the plan. If pension obligations are not covered by the assets of an external pension fund, the net obligation is reported in pension provisions.

Plan assets for the defined benefit plans in the U.K., exceed the pension obligations. The requirements which limit the asset to be recognised on the statement of financial position do not apply.

Statement of financial position

The change in the present value of the defined benefit obligation is as follows:

Changes in defined benefit obligation								
	Germany		U.K.		Other		Total	
(€ thousand)	2010	2009	2010	2009	2010	2009	2010	2009
Present value of defined benefit as at January 1	331,745	311,389	328,057	253,634	62,977	64,175	722,779	629,198
Group changes	1,890	-	-	-	-	-	1,890	-
Exchange differences	-	-	11,005	20,208	5,135	186	16,140	20,394
Current service cost	10,411	10,112	1,514	1,797	2,390	2,212	14,315	14,121
Interest cost	19,733	18,420	18,801	16,510	2,900	2,906	41,434	37,836
Employees' contributions	-	-	174	235	708	569	882	804
Actuarial gains (-) and losses (+)	28,081	-539	22,471	52,158	4,617	-819	55,169	50,800
Pension benefits paid by the Company	-9,947	-9,410	-	-	-1,693	-3,059	-11,640	-12,469
Pension benefits paid from plan assets	-	-	-19,306	-17,758	-2,361	-1,998	-21,667	-19,756
Past service cost (+) and income (-)	-	-	-	2,986	1,442	-42	1,442	2,944
Gains (-) / losses (+) on the curtailment of a plan	-	1,773	-	-1,713	-434	-1,153	-434	-1,093
Present value of defined benefit as at December 31	381,913	331,745	362,716	328,057	75,681	62,977	820,310	722,779
thereof unfunded	173,889	282,738	-	-	22,245	19,665	196,134	302,403
thereof funded	208,024	49,007	362,716	328,057	53,436	43,312	624,176	420,376

The increase in the present value of the defined benefit obligation caused by actuarial gains/losses is largely attributable to the lower discount rates for U.K. and German pension plans compared with the previous year.

The effects of the current restructuring programme on the defined benefit obligation are reported in the relevant financial year as gains on the curtailment of a plan in accordance with IAS 19.

The following table shows the change in the fair value of plan assets:

Changes in plan assets								
	Germany		U.K.		Other		Total	
(€ thousand)	2010	2009	2010	2009	2010	2009	2010	2009
Fair value of plan assets as at January 1	25,322	21,212	336,095	261,590	40,093	37,446	401,510	320,248
Exchange differences	-	-	11,272	20,829	4,759	195	16,031	21,024
Expected return on plan assets	1,443	1,266	19,868	14,709	1,936	1,788	23,247	17,763
Actuarial gains (+) and losses (-)	-809	2,844	14,766	48,741	3,393	178	17,350	51,763
Employer's contributions	9,000	-	6,401	7,749	2,379	1,915	17,780	9,664
Employees' contributions	-	-	174	235	708	569	882	804
Pension benefits paid by funds	-	-	-19,306	-17,758	-2,361	-1,998	-21,667	-19,756
Fair value of plan assets as at December 31	34,956	25,322	369,270	336,095	50,907	40,093	455,133	401,510

In 2010, employer's contributions included a non-recurring payment of €9,000 thousand into a German CTA. Decisions on additions to plan assets take into account the change in plan assets and pension obligations. For companies outside Germany, decisions also take into account the statutory minimum coverage requirements and the amounts deductible under local tax rules.

The expected payments for the following year amount to €20,571 thousand (2010: €20,980 thousand) which include expected employer's contributions to the plan assets of €8,156 thousand (2010: €9,579 thousand) and expected direct payments of pension benefits amounting to €12,415 thousand (2009: €11,402 thousand), which are not covered by corresponding reimbursements from plan assets.

The reconciliation of funded status and net defined benefit obligation to the amounts reported on the face of the consolidated statement of financial position as at 31 December is shown in the following table:

Funded status and net defined benefit obligation

(€ thousand)	Germany		U.K.		Other		Total	
	2010	2009	2010	2009	2010	2009	2010	2009
Present value of the partially or fully funded defined benefit obligation	208,024	49,007	362,716	328,057	53,436	43,312	624,176	420,376
Fair value of plan assets	34,956	25,322	369,270	336,095	50,907	40,093	455,133	401,510
Surplus (-) respectively deficit (+)	173,068	23,685	-6,554	-8,038	2,529	3,219	169,043	18,866
Present value of the unfunded defined benefit obligation	173,889	282,738	-	-	22,245	19,665	196,134	302,403
Unrecognised past service cost (+) and income (-)	-	-	-	-	-1,377	40	-1,377	40
Net defined benefit obligation as at December 31	346,957	306,423	-6,554	-8,038	23,397	22,924	363,800	321,309
Reported as "Retirement benefit obligation"	346,957	306,423	3,709	3,810	23,397	22,924	374,063	333,157
Reported as "Other non-current financial assets"	-	-	-10,263	-11,848	-	-	-10,263	-11,848

The KION pension plan for employees of the KION Group in Germany holds plan assets of €16,840 thousand (2009: €13,348 thousand) which are wholly offset by corresponding liabilities relating to the direct pension entitlement scheme.

Cash flow statement

In the case of obligations not covered by external assets, payments to beneficiaries are made directly by the Company and therefore have an impact on cash flow from operating activities. If the benefit obligations are backed by external assets, the payments are made from existing plan assets and have no effect on the Company's cash flow. Instead, any contributions made to the external pension fund by the Company result in net cash used for operating activities.

In the year under review, pension benefits of €33,307 thousand (2009: €32,225 thousand) were paid in connection with the main pension entitlements in the Group, of which €11,640 thousand (2009: €12,469 thousand) was paid directly by the Company and €21,667 thousand (2009: €19,756 thousand) was paid from plan assets. Cash contributions to plan assets in 2010 amounted to €17,780 thousand (2009: €9,664 thousand).

Income statement

In accordance with IAS 19, actuarial computations are performed for benefit obligations in order to determine the amount to be expensed in each period in a systematic way. The expenses recognised in the income statement for pensions and similar obligations consist of a number of components that must be calculated and disclosed separately.

The service cost is the new pension entitlement arising in the financial year and is recognised in the income statement. It is calculated as the actuarial present value of that proportion of the expected defined benefit obligation when the pension is paid attributable to the year under review on the basis of the maximum length of service achievable by each employee.

The interest cost, i.e. the expense arising from the increase in the defined benefit obligation since the end of the previous year because the benefits are one period closer to settlement using the discount rate assumed for the year under review, is recognised in the income statement, as is the expected return on plan assets in the case of benefits covered by external plan assets.

An unrecognised past service cost arises if there is a change to the pension entitlement.

The breakdown of the net cost of the defined benefit obligation (expenses less income) recognised in the income statement for 2010 is as follows:

Cost of defined benefit obligation								
	Germany		U.K.		Other		Total	
(€ thousand)	2010	2009	2010	2009	2010	2009	2010	2009
Current service cost	10,411	10,112	1,514	1,797	2,390	2,212	14,315	14,121
Interest cost	19,733	18,420	18,801	16,510	2,900	2,906	41,434	37,836
Expected return on plan assets	-1,443	-1,266	-19,868	-14,709	-1,936	-1,788	-23,247	-17,763
Past service cost (+) and income (-)	-	-	-	2,986	79	-2	79	2,984
Gains (-) or losses (+) on the curtailment of a plan	-	1,773	-	-1,713	-434	-1,153	-434	-1,093
Total cost of defined benefit obligation	28,701	29,039	447	4,871	2,999	2,175	32,147	36,085

Overall, the KION Group reported an expense of €18,187 thousand (2009: €20,073 thousand) in net financial income/expenses. This amount comprised the interest cost and the expected return on plan assets. All other components of pension expenses are recognised under functional costs.

The actual total income from plan assets in 2010 was €40,597 thousand (2009: €69,528 thousand).

Accumulated other comprehensive income

The breakdown of actuarial gains and losses on the defined benefit obligation recognised in the statement of comprehensive income in 2010 is as follows:

Accumulated other comprehensive income								
	Germany		U.K.		Other		Total	
	2010	2009	2010	2009	2010	2009	2010	2009
(€ thousand)								
Accumulated other comprehensive income/loss as at January 1	-94,873	-91,490	31,985	26,472	3,137	4,133	-59,751	-60,885
Gains(-) and losses(+) on the measurement of defined benefit obligation	28,081	-539	22,471	52,158	4,617	-819	55,169	50,800
Gains (-) and losses (+) on plan assets	809	-2,844	-14,766	-48,741	-3,393	-178	-17,350	-51,763
Exchange differences	-	-	1,079	2,096	564	1	1,643	2,097
Accumulated other comprehensive income/loss as at December 31	-65,983	-94,873	40,769	31,985	4,925	3,137	-20,289	-59,751
thereof actuarial gains and losses	-65,983	-94,873	40,769	31,985	6,830	4,741	-18,384	-58,147
thereof effect of reduction in future contributions (IFRIC 14)	-	-	-	-	-1,904	-1,604	-1,904	-1,604

The change in actuarial assumptions about defined benefit pension entitlements resulted in a total reduction of €28,658 thousand in other comprehensive income as at 31 December 2010 (after deferred taxes).

Additional disclosures

The plan assets of the main pension plans consist of the following components:

Fair value of plan assets								
	Germany		U.K.		Other		Total	
	2010	2009	2010	2009	2010	2009	2010	2009
(€ thousand)								
Securities	6,123	7,344	78,395	180,044	7,020	5,666	91,538	193,054
Fixed-income securities	12,754	13,927	258,959	150,243	11,233	8,943	282,946	173,113
Real estate	2,552	2,532	282	-	3,510	2,671	6,344	5,203
Insurance policies	-	-	-	5,808	27,506	20,895	27,506	26,703
Other	13,527	1,519	31,634	-	1,638	1,918	46,799	3,437
Total plan assets	34,956	25,322	369,270	336,095	50,907	40,093	455,133	401,510

The plan assets do not include any real estate or other assets used by the Group itself.

The expected return in 2011 for the main investment categories of plan assets are as follows:

Expected return on plan assets						
	Germany		U.K.		Other	
	2011	2010	2011	2010	2011	2010
Securities	7.45%	8.15%	6.73%	7.10%	7.10%	5.00%
Fixed-income securities	3.50%	4.19%	4.81%	4.27%	2.90%	3.50%
Real estate	5.20%	6.01%	6.50%	-	4.60%	4.25%
Insurance policies	-	-	-	5.61%	3.88%	4.64%
Other	6.68%	7.01%	4.17%	-	6.40%	2.50%
Weighted average of expected return	5.54%	5.70%	5.21%	5.82%	4.26%	4.33%

The total expected return is calculated from the weighted average of expected returns from the investment categories in the plan assets.

The present value of the defined benefit obligation is based on the assumptions detailed above. If the discount rate were to increase or decrease by a quarter of one percentage point (decreasing to 5.2 per cent or increasing to 5.7 per cent, for the German and U.K. pension plans as at 31 December 2010), the pension entitlement would be €32,312 thousand lower (2009: 27,661 thousand) or €34,559 thousand higher (2009: €28,147 thousand). After tax, the losses recognised in other comprehensive income would be €23,147 thousand lower (2009: €19,699 thousand) or €24,757 thousand (2009: €20,064 thousand) higher.

Five-year overview

The following table shows a five-year overview of experience adjustments arising from the differences between actuarial assumptions and actual circumstances:

History of experience adjustments					
(€ thousand)	2010	2009	2008	2007	2006
Present value of defined benefit obligation as at December 31	820,310	722,779	629,198	750,713	852,657
Experience adjustments arising on the plan liabilities	-76	4,858	39	4,747	-
Fair value of plan assets as at December 31	455,133	401,510	320,248	495,639	468,866
Experience adjustments arising on the plan assets	17,348	51,763	-107,388	-4,641	-
Unrecognised past service cost (+) and income (-)	-1,377	40	-	-	-
Cumulative effect of the asset ceiling	-	-	-	3,258	2,254
Net defined benefit obligation as at December 31	363,800	321,309	308,950	258,332	386,045

While the actuarial gains and losses on the present value of the obligation only result in part from experience adjustments, the actuarial gains or losses on the fair value of the plan asset are entirely attributable to experience adjustments.

[27] Financial liabilities and shareholder loan

The interest-bearing obligations of KION Group are reported in financial liabilities.

In the course of the acquisition of the KION Group, a loan agreement (senior facilities agreement and a subordinated facilities agreement hereafter referred to as 'SFA') with a total original volume of €3,300,000 thousand was entered into with the lead banks Barclays Bank Plc, Bayerische Hypo- und Vereinsbank AG, Credit Suisse London Branch, Goldman Sachs International Bank, Lehman Commercial Paper Inc. – U.K. Branch and Mizuho Corporate Bank Ltd. on 23 December 2006.

Following a reduction of unused lines of credit of €200,000 thousand and the early repayment of a further €50,000 thousand, a supplementary agreement to the SFA dated 8 March 2007, lowered the total volume to €3,050,000 thousand.

A further supplementary agreement to the SFA dated 23 September 2009, adjusted the terms and conditions of the loan and increased the total loan amount by €100,000 thousand to a nominal amount of €3,150,000 thousand. Specifically, the adjustments related to an increase in interest rates between 0.25 and 1.5 percentage points, an extension of the collateral for the lenders to cover the new terms and conditions and the new total amount, and adjustments to the financial covenants imposed on the KION Group for the term of the loan. The interest increases are primarily in the form of bullet payments due at maturity (payments in kind 'PIK'). The interest on the new tranche of €100,000 thousand is payable exclusively in the form of a bullet payment. The capex credit line was reduced by €28,560 thousand in 2010.

The transaction costs of €31,578 thousand incurred in connection with the loan negotiations are allocated to the individual tranches on a pro rata basis and deducted from the carrying amounts of the liabilities in accordance with IAS 39.

Among other things, the SFA requires compliance with certain requirements, or undertakings and certain financial covenants during the term of the agreement. The financial covenants specify required ratios for the financial position and financial performance of the KION Group. The covenants are expressed in the form of key figures relating to leverage, available liquidity, EBITDA, interest paid and capital expenditures. If the Group fails to meet these requirements and financial covenants, the loan agreement may be terminated by the lending banks.

All the financial covenants were met in the past financial year.

As a portion of the senior term loan (€600,000 thousand) was converted into US dollars, the total volume is now dependent on the euro/US dollar exchange rate. As at the reporting date, the total volume was €3,143,969 thousand, which includes accrued interest (payment in kind 'PIK'), although it is possible that €7,332 thousand less than the total principal may be distributed, which we believe is contrary to the contractual agreement.

Under the SFA, the KION Group is under an obligation to provide collateral for its obligations and liabilities. As at the reporting date, a total of 21 (31 December 2009: 21) Group companies (guarantors) in five countries, which include Germany, U.K., France, Spain and Italy, had provided corresponding collateral.

The collateral includes guarantees, the assignment of shares in the guarantors (with the exception of shares in KION GROUP GmbH), the assignment of bank accounts and guarantor receivables, the assignment of claims arising from and in connection with the share purchase agreement between Linde Material Handling GmbH and Linde AG dated November 5, 2006, relating to the shares in the former KION GROUP GmbH, the assignment of shares in KION Information Management Services GmbH and assignments and transfers of title to intellectual property rights by guarantors in Germany. The statutory provisions in the United Kingdom and the agreements entered into require that all the assets of the U.K. guarantor are pledged as security.

The carrying amounts of the financial assets pledged as collateral amounted to €709,051 thousand as at the reporting date (31 December 2009: €898.325 thousand).

In addition, liabilities to banks amounting to €125 thousand (2009: €144 thousand) are secured by encumbrances on real property.

As at the reporting date, the weighted average interest rate for liabilities to banks was 4.6 per cent (31 December 2009: 4.3 per cent). Due to the fact that approximately 40 per cent of the variable interest exposure of the SFA was transformed into fixed interest obligations through the use of interest rate swaps the KION Group only benefited to a limited extent from the lower market interest rates in 2010. An additional 44 per cent of the interest rate exposure of the SFA is hedged by means of interest-rate caps against one-month Euribor rising above 1.75 per cent per annum.

The following table shows the contractual maturity structure of the financial liabilities:

Maturity structure of financial liabilities and Shareholder loan		
(€ thousand)	2010	2009
Liabilities to banks	2,871,887	2,917,548
due within one year	103,282	101,755
due in one to five years	2,464,124	1,398,502
due in more than five years	304,481	1,417,291
Liabilities from shareholder loan	615,250	587,368
due within one year	0	0
due in one to five years	0	0
due in more than five years	615,250	587,368
Other financial liabilities	7,000	10,070
due within one year	3,188	6,508
due in one to five years	0	0
due in more than five years	3,812	3,562
Total current financial liabilities	106,470	108,263
Total non-current financial liabilities	3,387,667	3,406,723

The liabilities to banks include €100,000 thousand (plus capitalised interest) received by the KION Group from investment funds advised by Kohlberg Kravis Roberts & Co. L.P. ('KKR') and Goldman Sachs Capital Partners via Superlift Funding S.à r.l., Luxembourg, following a supplementary agreement signed on 6 October 2009 to the loan agreement dated 23 September 2009.

The terms of the syndicated loan are as follows:

Credit terms			
	Interest rate	Notional amount	
		2010	2009
Term Loan Facility Term B (EUR)	EURIBOR + MARGIN	911,162	897,418
Term Loan Facility Term B (USD)	LIBOR + MARGIN	296,873	273,239
Term Loan Facility Term C (EUR)	EURIBOR + MARGIN	869,985	856,862
Term Loan Facility Term C (USD)	LIBOR + MARGIN	296,873	273,239
Term Loan Facility Term D	EURIBOR + MARGIN	201,167	200,150
Term Loan Facility Term G	EURIBOR + MARGIN	105,779	101,021
Multicurrency Revolving Credit Facility	EURIBOR + MARGIN	-	125,438
Multicurrency Capex Restructuring and Acquisition Facility	EURIBOR + MARGIN	162,131	132,398
Other liabilities to banks	Various currencies and interest terms	49,743	87,942
Total financial debt		2,893,713	2,947,707
Borrowing costs		-21,826	-30,159
Total financial debt after borrowing costs		2,871,887	2,917,548

[28] Lease liabilities

Lease liabilities primarily relate to finance lease obligations of €617,547 thousand (2009: €651,487 thousand) arising from sale and leaseback transactions for funding leases with customers.

Lease liabilities also include residual-value guarantee obligations of €17,814 thousand (2009: €20,200 thousand). These relate to residual-value guarantees granted in connection with the sale of assets to leasing companies where the amount guaranteed is greater than 10 per cent of the fair value of the assets involved.

The Group has recognised lease liabilities amounting to €26,288 thousand (2009: €27,922 thousand) arising from procurement leases, which are classified as finance leases due to their terms and conditions.

The amounts recognised as lease liabilities are based on the following data:

Minimum lease payments			
(€ thousand)	2010	2009	
Total minimum lease payments (gross)	724,220	775,568	
due within one year	278,967	247,550	
due in one to five years	427,041	508,848	
due in more than five years	18,212	19,170	
Present value of minimum lease payments	661,649	699,609	
due within one year	250,552	214,735	
due in one to five years	393,335	466,296	
due in more than five years	17,762	18,578	
Interest included in minimum lease payments	62,571	75,959	

[29] Other provisions

Other provisions relate to the following items:

Other provisions				
(€ thousand)	Provisions for product warranties	Provisions for personnel	Other obligations	Total other provisions
Balance as at 1/1/2010	55,185	156,369	56,238	267,792
thereof non-current	54,485	104,978	22,186	181,649
thereof current	700	51,391	34,052	86,143
Changes in group of consolidated entities	0	226	180	406
Additions	31,635	15,754	34,561	81,950
Utilisations	-24,680	-44,458	-14,898	-84,036
Reversals	-2,499	-1,204	-8,151	-11,854
Additions to accrued interest	0	3,516	530	4,046
Exchange differences	814	385	698	1,897
Other Adjustments	0	3,305	-3,305	0
Balance as at 12/31/2010	60,455	133,893	65,853	260,201
thereof non-current	60,455	94,750	9,094	164,299
thereof current	0	39,143	56,759	95,902

The provisions for product warranties include contractual and statutory obligations arising from the sale of industrial trucks and spare parts.

The provisions for personnel comprise provisions for partial retirement obligations, long-service awards, annual bonuses and severance pay. The provision for partial retirement obligations is recognised on the basis of individual contractual arrangements.

Other obligations largely relates to provisions for guarantees, restructuring and litigation.

[30] Other financial liabilities

Other financial liabilities include the following items:

Other financial liabilities		
(€ thousand)	2010	2009
Deferred income	124,948	87,304
Sundry other liabilities	2,922	24,695
Other non-current financial liabilities	127,870	111,999
Deferred income	81,274	123,358
Personnel liabilities	94,573	69,605
Derivative financial instruments	30,030	57,343
Social security liabilities	35,460	31,725
Tax liabilities	35,683	17,379
Advances received from third parties	40,682	15,979
Liabilities on bills of exchange	2,303	4,864
Sundry current financial liabilities	71,237	51,432
Other current financial liabilities	391,242	371,685
Total other financial liabilities	519,112	483,684

Other financial liabilities include non-derivative liabilities of €156,053 thousand (2009: €137,534 thousand) that fall within the scope of IFRS 7.

[31] Contingent liabilities and other financial obligations

Contingent liabilities

Contingent liabilities		
(€ thousand)	2010	2009
Liabilities on bills of exchange	2,303	4,864
Liabilities on guarantees	1,098	3,449
Total contingent liabilities	3,401	8,313

Litigation

The legal risks arising from the KION Group's business are typical of those faced by any company operating in this sector. The Company is a party in a number of pending lawsuits in various countries. It cannot assume with any degree of certainty that it will win any of the lawsuits or that the existing risk provision in the form of insurance or provisions will be sufficient in each individual case. However, the Company is not expecting any of these existing legal proceedings to have a material impact on its financial position or financial performance.

Other financial commitments

Other financial commitments		
(€ thousand)	2010	2009
Liabilities under non-cancellable operating leases	208,874	208,876
Capital expenditure commitments	6,865	6,576
Other financial commitments	17,290	19,111
Total other financial commitments	233,029	234,563

The maturity structure of the total future minimum lease payments under non-cancellable operating leases is as follows:

Minimum lease payments		
(€ thousand)	2010	2009
Nominal minimum lease payments	208,874	208,876
due within one year	63,621	62,603
due in one to five years	96,175	101,216
due in more than five years	49,078	45,057

The minimum lease payments relate to payments for leased buildings, machinery, office furniture and equipment (procurement leases) as well as payments for industrial trucks refinanced with a sale and leaseback and subleased to end customers (sale and leaseback subleases).

The future minimum lease payments for sale and leaseback transactions not recognised in the statement of financial position amount to €50,468 thousand, payments received under non-cancellable subleases amount to €16,795 thousand. The future payments also include obligations arising from the refinancing of industrial trucks for which there are no offsetting receipts under short-term subleases.

Minimum lease payments broken down into procurement leases & sale-and-leaseback subleases

(€ thousand)	Procurement leases		Sale-Leaseback Subleases	
	2010	2009	2010	2009
Nominal minimum lease payments (cash out)	158,406	146,434	50,468	62,442
due within one year	39,844	35,233	23,777	27,370
due in one to five years	69,484	66,167	26,691	35,049
due in more than five years	49,078	45,034	-	23
Nominal minimum lease payments (cash in)	-	-	16,795	24,746
due within one year	-	-	8,358	11,198
due in one to five years	-	-	8,437	13,525
due in more than five years	-	-	-	23

Other disclosures

[32] Consolidated cash flow statement

The consolidated cash flow statement shows the changes in cash in the KION Group resulting from cash inflows and outflows in the year under review, broken down into cash flow from operating, investing and financing activities. The effects on cash from changes in exchange rates are shown separately. Cash flow from operating activities is presented using the indirect method in which the profit or loss for the year is adjusted for non-cash operating items.

In 2010, cash flow from operating activities surged by 74 per cent to €199,289 thousand (2009: €114,715 thousand). The underlying reason for this improvement was the increase in earnings before interest and tax (EBIT) to €34,636 thousand (2009: -€181,887 thousand).

The volume-related increase in working capital had the opposite effect on cash flow.

Because the Group increased its investing activities once more, the cash used for investing activities rose by 9 per cent in 2010 to €123,248 thousand (2009: net outflow of €112,864 thousand). The reason for this was the higher capital expenditures on non-current assets and property, plant and equipment, with total cash payments amounting to €123,462 thousand (2009: €108,202 thousand).

The proceeds from the disposal of assets primarily related to disposals of assets no longer required for the Group's operating activities. Cash payments for acquisitions amounting to €7,638 thousand (2009: €17,588 thousand) largely relate to the acquisition of additional shares in subsidiaries which were recognised as a purchase price liability in the Financials 2009 in accordance with IAS 32 and consequently reported in full in the consolidated financial statements.

Cash flow from financing activities amounted to a total net cash outflow of €290,210 thousand (2009: net cash inflow of €46,656 thousand). Whereas the main activities in 2009 were the borrowings against the existing line of credit (capex facility) and the senior facility agreement (SFA), the net outflow of funds in 2010 was largely due to the net repayment of loans (€95,705 thousand) and the repayment of other funding by individual Group companies (€42,133 thousand). Interest payments fell by €23,788 thousand to €134,716 thousand as a result of lower payments for interest-rate hedges.

In 2009, the KION Group acquired 60 per cent of the shares in KION Baoli (Jiangsu) Forklift Co. Ltd., China which resulted in cash payments for acquisitions amounting to €17,588 thousand, including transaction costs. In April 2010, a further 32 per cent of its shares were purchased for €9,535 thousand. The cash used for this transaction is reported in cash flows from financing activities as required by IAS 7.

Cash and cash equivalents decreased by a total of €210,524 thousand, of which €3,645 thousand was attributable to fluctuations in exchange rates for the year ended December 31, 2009. Cash and cash equivalents totalled €252,884 thousand as at the reporting date.

[33] Information on financial instruments

The KION Group uses both primary and derivative financial instruments.

The following section summarises the relevance of these financial instruments for the KION Group.

The following table shows the measurement categories defined by IAS 39. In line with IFRS 7, the table shows the carrying amounts and fair values of financial assets and liabilities:

Carrying amounts broken down by class and category							
Classes	Carrying amount	Categories					Fair Value
		FAHfT	AfS	LaR	HtM	FLaC	
(€ thousand)	2010						
Financial assets							
Loans receivable	1,907			1,907			1,907
Financial receivables	8,117			8,117			8,117
Available-for-sale investments	825		825				825
Lease receivables*	367,758						374,358
Trade receivables	633,265			633,265			633,265
Other receivables	59,122						59,122
thereof non-derivative receivables	35,416			35,416			35,416
thereof derivative receivables	23,706	19,900					23,706
Cash and cash equivalents	252,884						252,884
Financial liabilities							
Financial liabilities	3,494,137				3,494,137		3,433,245
Lease liabilities*	661,649						666,622
Trade payables	508,108				508,108		508,108
Other liabilities	186,083						186,083
thereof non-derivative liabilities	156,053				156,053		156,053
thereof derivative liabilities	30,030					5,029	30,030

* as defined by IAS 17

Carrying amounts broken down by class and category

Classes	Carrying amount	Categories					Fair Value	
		FAHfT	AfS	LaR	HtM	FLaC		FLHfT
(€ thousand)	2009							
Financial assets								
Loans receivable	1,934			1,934				1,934
Financial receivables	6,931			6,931				6,931
Available-for-sale investments	825		825					825
Lease receivables*	375,353							370,784
Trade receivables	511,263			511,263				511,263
Other receivables	62,750							62,750
thereof non-derivative receivables	40,441			40,441				40,441
thereof derivative receivables	22,309	20,365						22,309
Cash and cash equivalents	463,408							463,408
Financial liabilities								
Financial liabilities	3,514,986					3,514,986		3,449,605
Lease liabilities*	699,609							713,245
Trade payables	356,765					356,765		356,765
Other liabilities	194,877							194,877
thereof non-derivative liabilities	137,534					137,534		137,534
thereof derivative liabilities	57,343						19,587	57,343

* as defined by IAS 17

The change in valuation allowances for lease receivables and trade receivables was as follows:

Development of valuation allowances

(€ thousand)	2010	2009
Valuation allowances as at January 1	48,614	39,952
Currency translation adjustments	-1,723	-2,412
Additions (cost of valuation allowances)	13,912	26,063
Utilisations	-4,212	-7,171
Reversals	-9,466	-7,818
Valuation allowances as at December 31	47,125	48,614

The net gains and losses on financial instruments by IAS 39 category are as follows:

Net results broken down by category

(€ thousand)	2010	2009
Loans and receivables (LaR)	9,223	16,094
Available-for-sale investments (AfS)	15	28
Financial assets held for trading (FAHfT)	39,381	5,295
Financial liabilities held for trading (FLHfT)	-27,063	-38,544
Financial liabilities carried at amortised cost (FLaC)	-220,979	-123,299

The above gains and losses do not include losses arising on hedging transactions amounting to €38,087 thousand (31 December 2009: losses of €48,201 thousand) because these losses relate to a documented hedge.

Fair value measurement

The majority of the funding, loans, investments, other non-derivative receivables and liabilities, trade receivables and trade payables held by the Group have short remaining terms to maturity. The carrying amounts of these financial instruments approximate their fair values.

The fair value of derivative financial instruments is determined using appropriate valuation methods on the basis of observable market information at the reporting date. The fair value of interest rate swaps is calculated as the present value of the estimated future cash flows. The fair value of currency forwards is calculated on the basis of the forward rates at the reporting date. The fair value of options is calculated using recognised mathematical techniques. In the KION Group, all derivative financial instruments are classified as level 2 measurement as defined by IFRS 7.

In order to eliminate default risk to the greatest possible extent, the KION Group only enters into derivatives with counterparties holding a good credit rating.

With the exception of derivative financial instruments and available-for-sale assets, all financial assets and liabilities are measured at amortised cost.

Financial assets measured at fair value

(€ thousand)	2010	2009
Financial assets	24,531	23,134
thereof available-for-sale	825	825
thereof derivative instruments	23,706	22,309

Financial liabilities measured at fair value

(€ thousand)	2010	2009
Financial liabilities	30,030	57,343
thereof derivative instruments	30,030	57,343

The fair value of available-for-sale assets is determined on the basis of data in an active market.

[34] Financial risk reporting

Capital management

Ensuring permanent liquidity is one of the primary objectives of capital management. Measures aimed at achieving these objectives include the optimisation of the capital structure, the reduction of liabilities and ongoing Group cash flow planning and management. The long-term financing requirements were secured through the supplementary agreement to the existing SFA (see 'Credit terms' table).

Close cooperation between local units and the Group head office ensures that the local legal and regulatory requirements faced by foreign group companies are considered in the capital management process.

Bank debt net of borrowing costs – defined as the difference between liabilities to banks and cash and cash equivalents – is the key performance measure used in liquidity planning at Group level. Lease liabilities and other financial liabilities are excluded from this figure, which was €2,640,829 thousand in 2010 (2009: €2,484,299 thousand).

Credit risk

In certain finance and operating activities, the KION Group is subject to credit risk, i.e. the risk that partners will fail to meet their contractual obligations. This risk is limited by diversifying business partners based on certain credit ratings. The Group only enters into transactions with business partners and banks holding a good credit rating and subject to fixed limits. Counterparty risks involving our customers are managed by the individual Group companies.

The following table shows the age structure of receivables as at the reporting date.

Age structure analysis of receivables

	Carrying amount	Thereof: Neither overdue nor impaired at the reporting date	Thereof: Overdue and impaired at the reporting date	Thereof: Not impaired at the reporting date, but	
				up to and including 90 days overdue	more than 90 days overdue
(€ thousand)	2010				
Financial receivables	8,117	8,117			
Lease receivables	367,758	367,758			
Trade receivables	633,265	493,781	10,101	114,472	13,896
Other non-derivative receivables	35,416	35,060	21	-	83
(€ thousand)	2009				
Financial receivables	6,931	6,931			
Lease receivables	375,353	375,353	-	-	-
Trade receivables	511,263	386,203	13,383	91,058	18,749
Other non-derivative receivables	40,441	39,993	-	-	253

Impairment losses are based on the credit risk associated with the receivables and is assessed primarily using factors such as a customer credit rating and failure to adhere to payment terms.

Some of the receivables that were overdue as at the reporting date, but for which no impairment losses had been reported, were covered by corresponding trade payables or collateral. Apart from these items, the Group did not hold any significant collateral.

Liquidity risk

Based on IFRS 7, a liquidity risk arises if a company is unable to meet its financial liabilities. The KION Group maintains a liquidity reserve in the form of lines of credit and cash in order to ensure financial flexibility and solvency at all times.

The following table shows all of the contractually agreed payments under recognised financial liabilities as at 31 December 2010, including derivative financial instruments with a negative fair value. Options are only included in liquidity analysis if they have an intrinsic value.

Liquidity analysis of financial liabilities and derivatives

(€ thousand)	2010			
	Carrying amount 2010	Cash flow 2011	Cash flow 2012 - 2015	Cash flow from 2016
Primary financial liabilities				
Gross liabilities to banks	2,893,713	-192,543	-3,132,989	-370,561
Borrowing costs	<u>-21,826</u>			
Net liabilities to banks	2,871,887			
Financial liabilities	622,250	-3,188		-788,677
Trade payables	508,108	-508,108		
Lease liabilities	661,649	-278,967	-427,041	-18,212
Other financial liabilities	156,053	-156,053		
Derivative financial liabilities				
Derivatives with negative fair value	30,033			
+ Cash in		175,364	40,867	
- Cash out		-203,057	-41,809	
<hr/>				
(€ thousand)	2009			
	Carrying amount 2009	Cash flow 2010	Cash flow 2011 - 2014	Cash flow from 2015
Primary financial liabilities				
Net liabilities to banks	2,947,707	-210,103	-2,151,679	-1,719,540
Borrowing costs	<u>-30,159</u>			
Net liabilities to banks	2,917,548			
Financial liabilities	597,438	-5,710		-788,277
Trade payables	356,765	-356,765		
Lease liabilities	699,609	-247,550	-508,848	-19,170
Other financial liabilities	137,534	-137,557		
Derivative financial liabilities				
Derivatives with negative fair value	57,343			
+ Cash in		152,116	571,240	
- Cash out		-183,104	-598,456	

The calculation of the future cash flows for derivative financial liabilities includes all currency forwards, interest-rate swaps and options (with their intrinsic values) that have a negative fair value as at the reporting date.

As at 31 December 2010, bank guarantee lines (e.g. sureties, performance bonds) had been issued under the ancillary facility agreements for a total amount in the low double-digit millions. They included guarantees payable 'on first demand'. Cases in which such guarantees have been accessed were extremely rare in past years.

The volume of business for which factoring was used in 2010 was €19,853 thousand (2009: €23,246 thousand). Because all material risks and rewards are assigned to the purchaser, these assets are derecognised in full.

Default risk

For financial assets, default risk is defined as the risk that a counterparty will default, and therefore is limited to a maximum of the carrying amount of the assets relating to the counterparty involved.

Specific valuation allowances for defaults are recognised to reflect the risk arising from primary financial instruments. Financial transactions are only entered into with selected partners holding good credit ratings. Investments in interest-bearing securities are limited to investment-grade securities.

Risks from financial services

The KION Group's leasing activities mean that it may be exposed to residual value risks from the marketing of machinery and equipment that is returned by the lessee at the end of a long-term lease and subsequently sold or re-leased. The brand companies therefore constantly monitor and forecast residual values in the markets for used equipment.

The KION Group regularly assesses its overall risk position arising from financial services, recognising write-downs, valuation allowances or provisions to cover the risks it identifies. Any change in residual values is immediately taken into account when calculating new leases.

The risk-mitigating measures taken by the KION Group include managing used equipment on an international basis, steadily increasing the amount of equipment remarketed to end customers and extending lease terms more frequently, which stabilises the residual values of its industrial trucks. It has also increased the proportion of leases with an underlying remarketing agreement because these leases transfer any residual-value risk to the leasing company. Group-wide standards to ensure that residual values are calculated conservatively reduce risk and provide the basis on which to create the transparency required. The KION Group has also refined its management of residual values and implemented an IT system for residual-value risk management.

The KION Group offsets its liquidity risk and interest-rate risk by ensuring that most of its transactions and funding loans have comparable maturities. Long-term leases are primarily based on fixed-interest agreements. The credit facilities provided by various banks ensure that the Group has sufficient liquidity. These risks do not exist in cases where the KION Group offers financial services indirectly via selected financing partners.

In order to eliminate exchange rate risk, the KION Group generally funds its leasing business in the local currency used in each market.

The low default rates among its leasing customers mean that counterparty default risk has not been significant to the KION Group to date. The Group has not identified any material changes between 2009 and 2010. The KION Group's risk of potential default is also mitigated by its receipt of the proceeds from the sale of repossessed vehicles. The Group is not generally exposed to counterparty risk in cases where it offers financial services indirectly via selected financing partners. The KION Group's credit risk management system takes into account the current economic conditions. As part of a more restrictive authorisation process for avoiding potential future risks, the KION Group has increased the requirements that need to be satisfied prior to signing a new lease.

The diversity of the customer base in the Group's leasing business resulted in no significant concentrations of risk at the reporting date.

Exchange rate risk

In accordance with its treasury risk policy, the KION Group hedges exchange rate risks both locally at the level of the individual companies and centrally via KION GROUP GmbH in order to meet the prescribed minimum hedging ratios.

The main hedging instruments employed are foreign-currency forwards, provided that there are no country-specific restrictions on their use.

At the entity level, hedges are entered into for highly probable future transactions on the basis of rolling 15-month forecasts, as well as for firm obligations not reported in the statement of financial position. In accordance with IAS 39, these hedges are generally classified as cash flow hedges for accounting purposes (see note 35).

Foreign-currency forwards are also employed to hedge the exchange rate risks resulting from internal financing.

The following table shows an overview of the foreign-currency forwards entered into by the KION Group.

Foreign-currency forwards

(€ thousand)		Fair value		Notional amount	
		2010	2009	2010	2009
Foreign-currency forwards (assets)	Hedge	3,762	1,894	109,653	47,901
	Trading	19,824	1,938	639,473	47,267
Foreign-currency forwards (liabilities)	Hedge	4,236	1,503	89,900	76,947
	Trading	3,595	19,556	79,335	626,322

The currency options bought and sold in 2008 for a notional amount of US\$ 780,000 thousand each with strike prices of USD/EUR 1.5139 and USD/EUR 1.1825 had a negative fair value on the reporting date of €1,433 thousand (31 December 2009: €14,209 thousand). Options that are not part of a formally documented hedge are recognised in line with the general rules specified in IAS 39.

Significant exchange rate risks from financial instruments are measured on the basis of value at risk (VaR) as part of internal Group management. VaR figures are calculated using historical variance-covariance analyses. Correlations and volatilities are calculated on the basis of the 250 working days prior to the reporting date (unweighted).

Exchange rate risks from financial instruments, as defined by IFRS 7, are only included in calculating value at risk if the financial instruments are denominated in a currency other than the functional currency of the reporting entity concerned. This means that exchange rate risks resulting from the translation of the separate financial statements of subsidiaries into the Group reporting currency, i.e. currency translation risk, are not included.

Value-at-Risk

(€ thousand)	2010	2009
Currency risk	19,968	31,946

As at 31 December 2010, the value at risk for currency risk was €19,968 thousand (31 December 2009: €31,946 thousand). Value at risk is the loss that is not expected to be exceeded over a holding period of one year with a confidence level of 97.7 per cent (2009: 97.7 per cent).

Interest rate risk

Interest rate risk within the KION Group is managed centrally. The basis for decision-making includes sensitivity analyses of interest rate risk positions in key currencies.

The following table shows the cumulative effect of a 100 basis point (bps) shift up or down in the relevant yield curves:

Interest sensitivity analysis

(€ thousand)	+100 bps	-100 bps	+100 bps	-100 bps
	2010	2010	2009	2009
Other comprehensive income	34,714	-32,600	38,903	-26,786
Net income	-17,226	18,454	-10,009	4,038

The Group essentially funds itself by drawing down loans under its agreed credit facilities. The resulting interest rate risk is hedged using interest rate derivatives, generally interest rate swaps and interest rate caps denominated in various currencies.

Interest-rate swaps

(€ thousand)		Fair value		Notional amount	
		2010	2009	2010	2009
Interest-rate swaps (assets)	Hedge	46	-	70,000	-
	Trading	-	-	-	-
Interest-rate swaps (liabilities)	Hedge	20,769	36,254	2,493,706	1,598,378
	Trading	-	31	-	844

The interest rate caps bought in 2009 with a notional value of €1,250,000 thousand and a strike price of 1.75 per cent per annum had a fair value on the reporting date of €76 thousand (31 December 2009: €4,268 thousand). Based on the rules specified in IAS 39, only the intrinsic value of interest rate caps may be included in a hedge. Any changes in fair value must be recognised directly in the income statement.

[35] Hedge accounting**Hedging currency risk**

In accordance with its treasury risk policy, the KION Group applies hedge accounting in hedging the exchange rate risks arising from highly probable future revenues in various currencies. Foreign-currency derivatives with settlement dates in the same month as the expected cash flows from the Group's operating activities are used as hedges.

The effectiveness of the Group's hedging transactions is assessed on the basis of forward rates using the hypothetical derivative approach under the cumulative dollar-offset method. The effective portion of the changes in the fair value of foreign-currency derivatives is recognised in other comprehensive income and only reversed when the corresponding hedged item is recognised in income.

Because of the short-term nature of the Group's payment terms, reclassifications to the income statement and the recognition of the corresponding cash flows generally take place in the same reporting period. A foreign-currency receivable or liability is recognised when goods are despatched or received. Hedge accounting continues until the corresponding payment is received, with the changes in the fair value of the derivative being recognised in the income statement, thereby largely offsetting the effect of the measurement of the receivable at the reporting date.

The changes in fair value recognised and reclassified in other comprehensive income in 2010 are shown in the consolidated statement of comprehensive income. The ineffective portion of the changes in the fair value of the hedging transactions is recognised directly in the income statement. There were no significant ineffective portions in 2010.

In total, foreign currency cash flows of €199,554 thousand (2009: €124,842 thousand) were hedged and designated as a hedged item, of which €161,820 thousand is expected to be settled by 30 September 2011 (2009: €91,222 thousand expected by 30 September 2010). The other cash flows designated as hedged items are due in the period up to 31 March 2012.

Hedging of interest rate risk

The KION Group uses hedge accounting in connection with the hedging of interest rate risk.

The KION Group is essentially financed by the utilisation of loans with variable interest rates and in different currencies. The resulting interest rate risk has been hedged using interest rate derivatives, interest rate swaps and interest rate caps denominated in various currencies. As at the reporting date, the weighted average interest rate for liabilities to banks was 4.6 per cent (31 December 2009: 4.3 per cent). Due to the fact that approximately 40 per cent of the variable interest exposure had been converted into fixed-rate interest obligations by way of interest rate swaps the KION Group was not able to fully benefit from the low market interest rates in 2010. An additional 44 per cent of the interest rate exposure is hedged by means of interest rate caps against one-month Euribor rising above 1.75 per cent per annum. The individual hedges were designated when the swaps were entered into.

The effective portion of the hedges was recognised in other comprehensive income. As in the previous year, the cumulative effectiveness of the hedging transactions was almost 100 per cent. Again, as in 2009, there were no ineffective portions.

In total, future variable interest payments of €402,275 thousand (2009: €200,207 thousand) were designated as hedged items, of which €63,713 thousand fall due before 30 September 2011 (2009: €62,290 thousand fell due by 30 September 2009). The remaining cash flows designated as hedged items fall due by 31 December 2013.

[36] Segment report

IFRS 8 specifies the 'management approach' for defining operating segments. Under this approach, the internal reports that are regularly used by the chief operating decision maker to make decisions on the allocation of resources to a segment and to assess the performance of a segment must be used as the basis for defining operating segments. The chief operating decision maker in the KION Group is its key management team comprising Gordon Riske (CEO), Otmar Hauck (COO) and Harald Pinger (CFO).

The chief operating decision makers divide the KION Group into the Linde Material Handling (LMH), STILL and OM brands for management purposes. Segment reporting follows the same breakdown, taking into account the relevant organisational structures and corporate strategy of the KION Group.

Linde Material Handling (LMH)

Linde Material Handling manufactures material-handling products under the Linde, Fenwick and Baoli brands and also produces hydraulic components that are used both in its own trucks and in the products of external manufacturers.

Baoli operates in the market as an independent brand focusing on the economy segment in China and other growth markets.

STILL

The STILL brand positions itself as the leading provider of intelligent intralogistics management tools. In addition to core products (forklifts, warehouse handling equipment and tow tractors), the product range includes pioneering material flow services.

OM

As a leading Italian manufacturer, OM provides customers in the value segment with reliable, technologically advanced electric and diesel trucks as well as warehouse handling equipment.

Other

The 'Other' segment comprises holding companies together with service companies that provide cross-segment services for the KION Group. The bulk of the revenue in this segment is generated by internal IT and logistics services.

The basis for internal reporting is a presentation of the financial position and financial performance based on data from continuing operations, excluding the effects of the acquisition of the KION Group in December 2006 and excluding non-recurring items. In addition to the above items, other net financial income/expenses and profit/loss from equity investments are also excluded from the performance indicator known as 'management reporting EBIT'. Segment reporting therefore includes a reconciliation of externally reported consolidated earnings before interest and tax (EBIT) including purchase price allocation effects and non-recurring items with the adjusted EBIT for the segments ('management reporting EBIT').

Segment reports are prepared in accordance with the same accounting policies as the consolidated financial statements, as described in detail in note 7. Intra-group transactions are generally conducted on an arm's length basis.

The following tables show information for the KION Group's operating segments for 2010 and 2009:

Segment report						
	LMH	STILL	OM	Other	Consolidation/ Reconciliation	Total
(€ thousand)	2010					
Revenue	2,191,490	1,150,417	183,072	9,495	-	3,534,474
Intersegment revenue	62,399	94,642	18,697	150,373	-326,111	-
Total revenue	2,253,889	1,245,059	201,769	159,868	-326,111	3,534,474
Earnings before taxes	69,831	-20,064	-23,925	-230,230	-27,032	-231,420
Financial income	42,572	10,245	2,800	47,378	-14,646	88,349
Financial expense	-59,227	-32,078	-6,346	-243,518	-13,236	-354,405
= Financial result	-16,655	-21,833	-3,546	-196,140	-27,882	-266,056
EBIT	86,486	1,769	-20,379	-34,090	850	34,636
+ Non-recurring items	26,922	18,914	17,880	11,979	-	75,695
+ KION acquisition items	25,712	5,348	-2,585	556	-	29,031
= Adjusted EBIT	139,120	26,031	-5,084	-21,555	850	139,362
./. Other financial result	1,197	558	-	-3,305	3,210	1,660
./. Equity result	3,838	-269	-	-	-	3,569
EBIT Management Reporting	134,085	25,742	-5,084	-18,250	-2,360	134,133
Carrying amount of equity investments	33,433	4,408	-	-	-	37,841
Capital expenditures*	70,477	30,068	4,082	18,835	-	123,462
Depreciation*	103,596	38,132	5,712	14,597	-	162,037
Order intake	2,509,672	1,328,242	222,192	159,868	-360,294	3,859,680
Number of employees**	12,240	6,271	964	493	-	19,968

* Excl. leased assets

**Number of employees in full-time equivalents as at December 31

Segment report

	LMH	STILL	OM	Other	Consolidation/ Reconciliation	Total
(€ thousand)	2009					
Revenue	1,882,769	1,022,073	179,415	86	-	3,084,343
Intersegment revenue	37,576	72,683	11,686	79,187	-201,132	-
Total revenue	1,920,345	1,094,756	191,101	79,273	-201,132	3,084,343
Earnings before taxes	-87,516	-70,100	-20,418	-229,706	2,630	-405,110
Financial income	38,695	18,716	3,279	39,842	-21,897	78,635
Financial expense	-58,364	-33,782	-7,854	-195,873	-5,985	-301,858
= Financial result	-19,669	-15,066	-4,575	-156,031	-27,882	-223,223
EBIT	-67,847	-55,034	-15,843	-73,675	30,512	-181,887
+ Non-recurring items	73,109	30,797	8,817	16,040	-	128,763
+ KION acquisition items	20,037	7,858	-3,874	-2,920	2,971	24,072
= Adjusted EBIT	25,299	-16,379	-10,900	-60,555	33,483	-29,052
./. Other financial result	814	-552	-	-33,763	33,791	290
./. Equity result	3,785	-527	-	-	-	3,258
EBIT Management Reporting	20,700	-15,300	-10,900	-26,792	-308	-32,600
Carrying amount of equity investments	29,012	4,347	-	-	-	33,359
Capital expenditures*	65,504	24,299	5,024	13,375	-	108,202
Depreciation*	103,086	41,883	5,352	14,760	-	165,081
Order intake	1,879,166	1,076,170	190,253	79,273	-196,710	3,028,152
Number of employees**	12,229	6,295	1,038	391	-	19,953

* Excl. leased assets

**Number of employees in full-time equivalents as at December 31

The increase in revenue in the 'Other' segment is the result of including URBAN-TRANSPORTE GMBH, Unterschleissheim in the consolidation for the first time.

The breakdown of segment revenue by region is as follows

Segment revenue broken down by customer location

(€ thousand)	2010	2009
Germany	899,817	769,836
EU w/o Germany	1,820,151	1,746,767
Rest of Europe	151,807	115,103
America	232,673	136,218
Asia	301,879	218,947
Rest of world	128,147	97,472
Total segment revenue	3,534,474	3,084,343

There are no relationships with individual customers that generate revenue deemed to be significant as a proportion of total consolidated revenue.

Financial income and expenses including all interest income and expenses are described in notes 12 and 13.

The KION acquisition items comprise a net write-down on the fair value adjustments identified as part of the purchase price allocation (PPA). The non-recurring items mainly comprise severance payments, social plan costs, costs relating to the relocation of production and consultancy costs.

Segment capital expenditures include additions to intangible assets and property, plant and equipment, but not additions to leased assets. A separate segment report for leased assets is shown in note 17.

Depreciation/amortisation relates to intangible assets with finite useful lives and property, plant and equipment.

Capital expenditures broken down by company location (excl. leased assets)

(€ thousand)	2010	2009
Germany	88,875	71,653
EU w/o Germany	25,688	31,204
Rest of Europe	187	154
America	4,364	1,310
Asia	3,870	3,460
Rest of world	478	421
Total capital expenditures	123,462	108,202

The regional breakdown of non-current assets excluding financial assets, financial instruments, deferred tax assets and post-employment benefits is as follows:

Non-current assets broken down by company location (IFRS 8)

(€ thousand)	2010	2009
Germany	2,711,755	2,734,231
EU w/o Germany	661,375	725,261
Rest of Europe	19,992	18,839
America	30,609	26,172
Asia	88,213	79,407
Rest of world	49,132	44,072
Total non-current assets (IFRS 8)	3,561,076	3,627,982

[37] Employees

The Group had an average of 19,764 employees in the year under review (2009: 20,667). The number of employees (including part-time employees expressed as a proportion of full-time equivalents) is broken down by region as follows:

Employees (average)		
	2010	2009
Germany	7,785	7,971
France	3,172	3,395
U.K.	1,467	1,862
Italy	1,044	1,106
Rest of Europe	3,073	3,229
Asia	2,319	2,199
Rest of world	904	905
Total employees	19,764	20,667

Information on employee numbers as at the end of the year is available in the Group management report. When it was included for the first time, URBAN-TRANSPORTE GMBH, Unterschleissheim employed a workforce of 81.

[38] Related party disclosures

In addition to the subsidiaries included in the consolidated financial statements, the KION Group has direct or indirect business relationships with a number of unconsolidated subsidiaries, joint ventures and associates in the course of its ordinary business activities. Transactions with these companies are conducted on an arm's length basis. The related companies that are controlled by the KION Group or that are able to exercise a significant influence over the KION Group are included in the list of shareholdings in the annex to these notes and in the following table:

Related parties	
Superlift Holding S.à r.l., Luxembourg	Parent company
Kohlberg Kravis Roberts & Co. L.P., New York, USA	Entity with significant influence
Goldman, Sachs & Co., New York, USA	Entity with significant influence
Superlift Funding S.à r.l., Luxembourg	Affiliated company

Superlift Funding S.à r.l., Luxembourg

Under a supplementary loan agreement dated 23 September 2009, investment funds advised by Kohlberg Kravis Roberts & Co. L.P. ('KKR') and Goldman Sachs Capital Partners extended the SFA to include an additional loan of €100,000 thousand to be paid via Superlift Funding S.à r.l., Luxembourg. The purpose of the supplementary loan was to further strengthen the operational and strategic options for the KION Group. Both the loan amount and the associated interest are repayable as a bullet payment on maturity (payment in kind 'PIK').

Shareholder loan agreement

On 27 December 2006, KION Holding 1 GmbH (then Neggio Holding 1 GmbH) entered into a shareholder loan agreement with Superlift Holding S.à r.l., Luxembourg, for €500,000 thousand of principal. The original maturity date for the loan was 31 December 2010. The loan has now been renewed with a maturity date of 31 December 2016. Both the unsecured loan principal and the associated interest are repayable as a bullet payment on maturity (payment in kind 'PIK'). Since 1 September 2007, the loan has been subject to interest at a rate of 5.5 per cent per annum. As at 31 December 2010, the carrying amount of the loan including accrued interest was €615,250 thousand (31 December 2009: €587,368 thousand).

Advisory agreement

On 8 May 2007, KION Group GmbH, Kohlberg, Kravis Roberts & Co. L.P. ('KKR') and Goldman, Sachs & Co. entered into an advisory agreement under the terms of which KKR and Goldman Sachs are to perform advisory services for the KION Group. These advisory services relate, in particular, to financial and strategic issues. The annual advisory fee payable to KKR and Goldman, Sachs & Co. was €4,609 thousand in 2010 (2009: €4,456 thousand) and was recognised as an expense.

As at the reporting date, the receivables due from related parties were as follows:

Receivables from related parties		
(€ thousand)	2010	2009
Non-consolidated subsidiaries	7,059	4,873
Associates and joint ventures	25,129	15,422
Other related parties	7,545	5,058
Total receivables from related parties	39,733	25,353

As at the reporting date, liabilities to related parties were as follows:

Liabilities to related parties		
(€ thousand)	2010	2009
Non-consolidated subsidiaries	3,771	1,024
Associates and joint ventures	45,027	44,532
Other related parties	730,686	693,276
Total liabilities to related parties	779,484	738,832

[39] KION management partnership plan ('MPP')

Arrangements for managers to invest in the Company have been in place since 2007. These arrangements are governed by the 'Shareholders' and co-investment agreement on the implementation of the management partnership plan for the KION Group' (the co-invest agreement) dated 14 June 2007, entered into by Superlift Holding S.à r.l., KION Holding 1 GmbH and KION Management Beteiligungs GmbH & Co. KG. The managers who have joined the management partnership plan are also parties to the co-invest agreement.

KION Management Beteiligungs GmbH & Co. KG holds an equity interest of 14.61 per cent in KION Holding 1 GmbH. In total, the key management team holds an interest of €3,250 thousand in the limited partner capital of KION Management Beteiligungs GmbH & Co. KG, which equates to an indirect interest in the share capital of KION Holding 1 GmbH of 3.16 per cent. In addition to the KION Group's key management team, approximately 300 executives around the world have purchased shares in KION Management Beteiligungs GmbH & Co. KG. The shares are sold at their fair value and shareholdings are divided into virtual 'A', 'B', and 'C' shares. Different terms and conditions concerning payment of the purchase price and rights to purchase attach to these virtual shares. The purchase price for 'A' shares became payable when participants joined the programme, while KION Management Beteiligungs GmbH granted participants interest-bearing loans for the purchase price of the 'B' and 'C' shares. The vesting conditions and resulting purchase rights for 'B' shares accrue to participants in equal, annual tranches over a period of five years. By contrast, executives become eligible to purchase 'C' shares if the targets for revenue, EBITA and operating cash flow set in the business plan are achieved over a 5-year period or predefined target returns are achieved if the Group is sold or there is a change of control.

In 2010, the performance-related vesting conditions for the 'C' shares relating to the 2009–2012 bonus period were adjusted to take into account the revised long-term KION business plan, which is in turn based on the amended loan terms in the supplementary agreement to the SFA dated 23 September 2009. The change in vesting conditions affects a total of 1,034 shares with an expected exercise price of €16 thousand each. The agreement had two years remaining as at 31 December 2010. The total fair value of this adjustment is €1,044 thousand. The fair value of the individual purchase rights is €1 thousand. The number of purchase options outstanding as at the reporting date remained unchanged at 1,034, of which 292 were exercisable.

The fair value of the new vesting conditions was calculated using the Black-Scholes model based on a share price of €11 thousand. The risk-free interest rate on the reference date for the calculation was 1.6 per cent. The expected holding period for the options is three years. The expected volatility is 32 per cent and it was calculated by taking the implied volatility of a peer group. Expected dividends were not taken into account.

Expense of €590 thousand was recorded under the management partnership plan in 2010.

[40] Remuneration of key management and the Supervisory Board

Key management

Gordon Riske, Chief Executive Officer (CEO), is responsible, among other things, for the strategic management of the Group, communications, governance and compliance, and the Group's Asian business.

Harald Pinger, Chief Financial Officer (CFO), is responsible, among other things, for finance including financial services, IT activities, human resources, legal affairs, internal audit, business development/M&A, and the Americas region. On 1 January 2010, he took over the position of Labour Relations Director from Gordon Riske.

Otmar Hauck (member of the key management team of KION GROUP GmbH, Wiesbaden), Chief Operating Officer (COO), is responsible for quality and central operations (operational excellence/production control), purchasing, logistics, health & safety and environmental issues in the Group.

The remuneration paid to the Group's key management team comprises a fixed salary and non-cash benefits, pension entitlements and performance-related components. The variable performance-related components are paid each year on the basis of the Group's performance. The pension entitlements consist of retirement, invalidity and surviving dependants' benefits.

The total remuneration for members of the key management team in 2010 amounted to €5,049 thousand (2009: €3,428 thousand). This consisted of short-term benefits in the amount of €4,550 thousand (2009: €3,100 thousand), post-employment benefits totalling €366 thousand (2009: €328 thousand) and share-based payments amounting to €133 thousand (2009: €0). The current service cost resulting from pension provisions for the key management team is reported under provisions for pensions and similar obligations. In the year under review, loans or advances of €151 thousand had been made to members of the key management team. The interest rate payable on the short-term loan is 5 per cent.

Provisions for pension obligations to former members of the key management team and their surviving dependants amounting to €2,953 thousand (2009: €2,639 thousand) were recognised in accordance with IAS 19.

Supervisory Board

The total remuneration paid to the members of the Supervisory Board for the performance of their tasks at the parent company and subsidiaries in 2010 amounted to €822 thousand (2008: €638 thousand) including VAT. There were no loans or advances to members of the Supervisory Board in 2010. Furthermore, the members of the Supervisory Board did not receive any remuneration or benefits for services provided as individuals, such as consulting or brokerage activities.

[41] Members of the Group's Executive Board and Supervisory Board

Executive Board

Gordon Riske
CEO

Harald Pinger
CFO

Supervisory Board

Manfred Wennemer

(Chairman of the Supervisory Board)

Former Chief Executive Officer, Continental AG, Hannover

Joachim Hartig¹

Deputy Chairman of the Supervisory Board

Chairman of the Plant I & II Works Council, Linde Material Handling GmbH, Aschaffenburg

Dr. Alexander Dibelius

Managing Director of Goldman, Sachs & Co. OHG, Frankfurt am Main

Denis Heljic¹

Deputy Chairman of the Works Council of STILL GmbH, Dortmund plant

Dr. Martin Hintze

Managing Director of Goldman Sachs Capital Partners, London

Johannes P. Huth

Member of Kohlberg Kravis Roberts & Co. L.P., New York

Thilo Kämmerer¹

Trade Union Secretary on the Executive Board of IG Metall, Frankfurt am Main

Dr. Roland Köstler¹

Head of Business Law at Hans-Böckler-Stiftung, Düsseldorf

Peter Kolb¹

Head of Facility Management, Linde Material Handling GmbH, Aschaffenburg

Kay Pietsch¹

Chairman of the KION Group Works Council; Chairman of the Works Council of STILL GmbH, Hamburg

Silke Scheiber

Director of Kohlberg Kravis Roberts & Co. L.P., New York

Dr. Michael Süß

CEO, Fossil Power Generation Division, Siemens AG, Munich

¹ Employee representatives

[42] Auditors' fees

The fees recognised as an expense and paid to the auditors of the consolidated financial statements in 2010 amounted to €888 thousand (2009: €1,002 thousand) for the audit of the financial statements, €32 thousand (2009: €442 thousand) for tax consultancy services and €20 thousand (2009: €167 thousand) for other services.

[43] Events after the reporting date

In the period after the end of the 2010 financial year up to 17 March 2011, there were no events or developments that would have led to a material change in the recognition or measurement of the individual assets and liabilities as at 31 December 2010, or that it would be necessary to disclose.

[44] Information on preparation and approval

The Executive Board of KION Holding 1 GmbH prepared the consolidated financial statements on 17 March 2011, and approved them for forwarding to the Supervisory Board. The Supervisory Board has the task of examining and deciding whether to approve the consolidated financial statements.

Wiesbaden, 17 March 2011

The Executive Board

Gordon Riske

Harald Pinger

The following auditor's report (Bestätigungsvermerk) has been issued in accordance with § 322 German Commercial Code (Handelsgesetzbuch) in German language on the German version of the consolidated financial statements of KION Holding 1 GmbH as of and for the fiscal year ended December 31, 2010 and the group management report.

Independent Auditors' Report

We have audited the consolidated financial statements prepared by the KION Holding 1 GmbH, Wiesbaden, – comprising the consolidated statement of financial position, the consolidated income statement and consolidated statement of comprehensive income, the consolidated statement of cash flows, the consolidated statement of changes in equity and the notes to the consolidated financial statements – and the group management report for the business year from January 1 to December 31, 2010. The preparation of the consolidated financial statements and the group management report in accordance with IFRS, as adopted by the European Union (EU), and the additional requirements of German commercial law pursuant to § 315a Abs. 1 HGB („German Commercial Code“) are the responsibility of the parent Company's management. Our responsibility is to express an opinion on the consolidated financial statements and on the group management report based on our audit.

We conducted our audit of the consolidated financial statements in accordance with § 317 HGB and German generally accepted standards for the audit of financial statements promulgated by the Institut der Wirtschaftsprüfer. Those standards require that we plan and perform the audit such that misstatements materially affecting the presentation of the net assets, financial position and results of operations in the consolidated financial statements in accordance with the applicable financial reporting framework and in the group management report are detected with reasonable assurance. Knowledge of the business activities and the economic and legal environment of the group and expectations as to possible misstatements are taken into account in the determination of audit procedures. The effectiveness of the accounting-related internal control system and the evidence supporting the disclosures in the consolidated financial statements and the group management report are examined primarily on a test basis within the framework of the audit. The audit includes assessing the annual financial statements of those entities included in consolidation, the determination of entities to be included in consolidation, the accounting and consolidation principles used and significant estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements and the group management report. We believe that our audit provides a reasonable basis for our opinion.

Our audit has not led to any reservations.

In our opinion, based on the findings of our audit, the consolidated financial statements of the KION Holding 1 GmbH, Wiesbaden, comply with IFRS, as adopted by the EU, the additional requirements of German commercial law pursuant to § 315a Abs. 1 HGB and give a true and fair view of the net assets, financial position and results of operations of the group in accordance with these requirements. The group management report is consistent with the consolidated financial statements and as a whole provides a suitable view of the group's position and suitably presents the opportunities and risks of future development.

Frankfurt am Main, March 17, 2011

Deloitte & Touche GmbH
Wirtschaftsprüfungsgesellschaft

Signed: (Kompenhans)	Signed: (J. Löffler)
Wirtschaftsprüfer	Wirtschaftsprüfer
[German Public Auditor]	[German Public Auditor]

List of shareholdings for the year ended December 31, 2010

Annex to the notes

List of shareholdings as of December 31, 2010
according to section 313 para. 2 No. 1-4 Commercial Code (HGB)

No.	Name	Registered office	Country	Parent company	Holding in (%)	Equity, Local GAAP, TEUR	Earnings, Local GAAP, TEUR	Note
1	KION Holding 1 GmbH	Wiesbaden	Germany			229,990	-28,427	
Consolidated affiliated companies								
Domestic								
2	KION Holding 2 GmbH	Wiesbaden	Germany	1	100.00%	848,331	0	[D]
3	KION GROUP GmbH	Wiesbaden	Germany	2	100.00%	332,648	-43,750	
4	KION Information Management Services GmbH	Wiesbaden	Germany	3	100.00%	129	0	[A]
5	Linde Material Handling GmbH	Aschaffenburg	Germany	3	100.00%	342,960	-173,839	
6	Fahrzeugbau GmbH Geisa	Geisa	Germany	14	100.00%	7,329	0	[C]
7	Klaus Pahlke GmbH & Co. Fördertechnik KG	Haan	Germany	5	100.00%	7,885	897	
8	LMH Immobilien GmbH & Co. KG	Aschaffenburg	Germany	5 & 9	99.64%	29,968	1,140	
9	LMH Immobilien Holding GmbH & Co. KG	Aschaffenburg	Germany	5	94.00%	116	62	
10	LMH Immobilien Holding Verwaltungs-GmbH	Aschaffenburg	Germany	5	100.00%	26	2	
11	LMH Immobilien Verwaltungs-GmbH	Aschaffenburg	Germany	5	100.00%	26	2	
12	OM Deutschland GmbH	Neuhausen a.d. Fildern	Germany	56	100.00%	-954	686	
13	Schrader Industriefahrzeuge GmbH & Co.	Essen	Germany	5	100.00%	2,322	495	
14	STILL GmbH	Hamburg	Germany	5	100.00%	206,250	0	[B]
15	KION Warehouse Systems GmbH (formerly: STILL Wagner GmbH)	Reutlingen	Germany	14	100.00%	22,670	0	[C]
16	BlackForxx GmbH	Stuhr	Germany	14	100.00%	757	0	[C]
17	URBAN-TRANSPORTE GmbH	Unterschleißheim	Germany	5	100.00%	3,202	449	
Foreign								
18	Linde Material Handling Pty. Ltd.	Huntingwood	Australia	5	100.00%	34,386	2,476	
19	STILL N.V.	Wijnegem	Belgium	14 & 60	100.00%	5,714	1,200	
20	KION South America Fabricação de Equipamentos para Armazenagem Ltda. (formerly: Empilhadeiras Sul Americanas Ltda.)	Rio de Janeiro	Brazil	14	100.00%	17,662	3,988	
21	Linde (China) Forklift Truck Corporation Ltd.	Xiamen	China	5	100.00%	67,318	22,446	
22	KION Baoli (Jiangsu) Forklift Co., Ltd.	Jiangjiang	China	52	92.00%	27,068	-1,197	
23	STILL DANMARK A/S	Kolding	Denmark	14	100.00%	4,419	-143	
24	BARTHELEMY MANUTENTION SAS	Vitrolles	France	27	90.41%	2,761	725	
25	Bastide Manutention SAS	Toulouse	France	27	100.00%	1,668	272	
26	Bretagne Manutention S.A.	Pacé	France	27	54.27%	7,138	3,629	
27	FENWICK-LINDE S.A.R.L.	Elancourt	France	35 & 5	100.00%	168,197	9,788	
28	LOIRE OCEAN MANUTENTION SAS	St. Herblain	France	27	89.91%	3,865	918	
29	Manuchar S.A.	Gond Pontouvre	France	27	80.00%	3,318	1,519	
30	OM PIMESPO FRANCE S.A.S.	Milry Mory	France	56	100.00%	-273	-251	
31	SAS Société Angoumoisine de Manutention - SAMA	Champniers	France	34	100.00%	12,094	846	
32	MANUSOM SAS	Rivery	France	34	50.13%	287	-16	
33	SM Rental SAS	Roissy Charles de Gaulle	France	27	100.00%	1,071	458	
34	STILL SAS	Marne la Vallée	France	35	100.00%	24,767	2,205	
35	KION France SERVICES SAS	Elancourt	France	5	100.00%	97,850	8,681	
36	Lansing Linde Sevenside Ltd.	Basingstoke	U.K.	46	100.00%	4,560	0	[R]
37	Linde Castle Ltd.	Basingstoke	U.K.	39 & 153	74.50%	3,829	206	
38	Linde Heavy Truck Division Ltd.	Basingstoke	U.K.	42	100.00%	5,258	-6,801	
39	Linde Holdings Ltd.	Basingstoke	U.K.	49	100.00%	161,262	2,078	
40	Linde Hydraulics Ltd.	Abingdon	U.K.	42	100.00%	5,928	93	
41	Linde Jewsbury's Ltd.	Basingstoke	U.K.	39	100.00%	3,999	1,562	
42	Linde Material Handling (UK) Ltd.	Basingstoke	U.K.	39	100.00%	40,948	21,895	
43	Linde Material Handling East Ltd.	Basingstoke	U.K.	39 & 50	100.00%	-3,830	2,081	
44	Linde Material Handling Scotland Ltd.	Basingstoke	U.K.	42	100.00%	5,065	945	
45	Linde Material Handling South East Ltd.	Basingstoke	U.K.	42	100.00%	1,455	323	
46	Linde Sevenside Ltd.	Basingstoke	U.K.	42	100.00%	5,417	813	
47	OM PIMESPO (UK) Ltd.	Basingstoke	U.K.	56	100.00%	-1,326	-537	
48	STILL Materials Handling Ltd.	Leyland	U.K.	49	100.00%	-16,379	-4,208	
49	Superlift UK Ltd.	Basingstoke	U.K.	5	100.00%	67,971	-14,886	
50	Triflik Services Ltd.	Basingstoke	U.K.	39	100.00%	0	0	[1]
51	Linde Material Handling Hong Kong Ltd.	Kwai Chung	Hong-Kong	5	100.00%	1,865	472	
52	KION ASIA (HONG KONG) Ltd.	Kwai Chung	Hong-Kong	5	100.00%	26,024	-195	
53	Linde Material Handling (Ireland) Ltd.	Walkinstown	Ireland	39	100.00%	482	-629	[1]
54	COMMERCIALE CARRELLI S.r.l.	Lainate	Italy	57 & 58	100.00%	650	71	
55	Linde Material Handling Italia S.p.A.	Buguggiate	Italy	5	100.00%	16,809	-371	
56	OM Carrelli Elevatori S.p.A.	Lainate	Italy	5	100.00%	68,667	-22,222	
57	STILL ITALIA S.p.A.	Lainate	Italy	14	100.00%	10,045	2,246	
58	STILL NOLO S.r.l.	Lainate	Italy	57	100.00%	1,048	77	
59	Linde Vilicari Hrvatska d.o.o.	Samobor	Croatia	5	100.00%	76	-54	
60	STILL Intern Transport B.V.	Hendrik Ido Ambacht	Netherlands	14	100.00%	9,711	1,687	
61	Linde Fördertechnik GmbH	Linz	Austria	5 & 63	100.00%	8,436	-1,791	
62	STILL Ges.m.b.H.	Wiener Neudorf	Austria	14	100.00%	4,204	507	
63	AUSTRO OM PIMESPO Fördertechnik GmbH	Linz	Austria	56	100.00%	1,600	-457	
64	Linde Material Handling Polska Sp. z o.o.	Warschau	Poland	5	100.00%	11,868	3,281	
65	STILL POLSKA Spol. z o.o.	Gadki	Poland	14	100.00%	9,742	298	
66	OOO "STILL Forklifttrucks"	Moskau	Russia	5 & 14	100.00%	1,251	-187	
67	STILL MOTOSTIVUITOARE S.R.L.	Giurgiu County	Romania	5 & 14	100.00%	600	901	
68	Linde Material Handling AB	Örebro	Sweden	5	100.00%	21,064	4,151	
69	STILL Sverige AB (formerly: STILL STOCKA AB)	Stockamöllan	Sweden	14	100.00%	1,686	-1,054	
70	Linde Lansing Fördertechnik AG	Dietlikon	Switzerland	5	100.00%	9,000	2,059	
71	STILL AG	Oteltingen	Switzerland	14	100.00%	4,765	639	
72	Linde Material Handling Asia Pacific Pte. Ltd.	Singapore	Singapore	5	100.00%	-276	630	
73	Linde Material Handling Slovenska republika s.r.o.	Trencin	Slovakia	5 & 83	100.00%	1,826	289	
74	STILL SR spol. s.r.o.	Nitra	Slovakia	14 & 85	100.00%	1,340	-19	
75	Linde Vilicar d.o.o.	Celje	Slovenia	5	100.00%	1,353	3	
76	IBERCARRETELLAS, S.A.	El Prat de Llobregat	Spain	56	100.00%	-4,245	-4,336	
77	IBER-MICAR S.L.	Gava	Spain	5	100.00%	2,559	-21	

List of shareholdings for the year ended December 31, 2010

Annex to the notes

No.	Name	Registered office	Country	Parent company	Holding in (%)	Equity, Local GAAP, TEUR	Earnings, Local GAAP, TEUR	Note
Consolidated affiliated companies								
Foreign								
78	Istavista Spain S.A.U.	Barcelona	Spain	5	100.00%	22,838	1,215	
79	Linde Holding de Inversiones, s.r.l.	Pallejá	Spain	78	100.00%	30,999	40	
80	Linde Material Handling Ibérica, S.A.	Pallejá	Spain	79	100.00%	43,584	1,366	
81	STILL, S.A.	Barcelona	Spain	78	100.00%	11,904	-1,794	
82	Linde Material Handling (Pty) Ltd.	Linbro Park	South Africa	5	100.00%	4,119	207	
83	Linde Material Handling Česká republika s r.o.	Prag	Czech Republic	5 & 14	100.00%	7,625	2,103	
84	Linde Pohony s r.o.	Ceský Krumlov	Czech Republic	5	100.00%	27,241	3,420	
85	STILL CR spol. s r.o.	Prag	Czech Republic	5 & 14	100.00%	5,469	829	
86	Linde Fördertechnik Ungarn GmbH	Dunaharaszti	Hungary	5	100.00%	862	-794	
87	STILL Kft.	Környe	Hungary	14	100.00%	1,449	270	
88	Linde Hydraulics Corporation	Canfield	United States	5	100.00%	6,349	101	
89	Linde Material Handling North America Corporation	Summerville	United States	5	100.00%	-2,497	-2,969	
Non-consolidated affiliated companies								
Domestic								
90	Eisenwerk Weilbach GmbH	Wiesbaden	Germany	5	100.00%	288	0 [B]	
91	Klaus Pahke Betriebsführungs-GmbH	Haan	Germany	5	100.00%	46	1	
92	PAGEMA Miet- und Gebrauchstapler GmbH	Haan	Germany	7	100.00%	62	0 [1], [L]	
93	proplan Transport- und Lagersysteme GmbH	Aschaffenburg	Germany	1	100.00%	573	0 [D]	
94	Schrader Industriefahrzeuge Verwaltung GmbH	Essen	Germany	5	100.00%	54	5 [1]	
Foreign								
95	Lansing Bagnall (Aust.) Pty. Ltd.	Huntingwood	Australia	42	100.00%	-1,756	-16 [1]	
96	Urban Transporte spol. s.r.o.	Moravany / Brna	Czech Republic	17	100.00%	931	65 [1]	
97	SCI Champ Lagarde	Elancourt	France	27	100.00%	103	0 [1]	
98	OTHEA	Elancourt	France	35	100.00%	3	-2 [1]	
99	URBAN LOGISTIQUE SAS	Elancourt	France	17	100.00%	939	159 [1]	
100	Claymore Fork Truck Services Ltd.	East Kilbride	U.K.	113	100.00%	0	0 [1], [R]	
101	Fork Truck Rentals Ltd.	Basingstoke	U.K.	42	100.00%	335	0 [1], [R]	
102	Fork Truck Training Ltd.	Basingstoke	U.K.	42	100.00%	113	-112 [1], [R]	
103	HFT Lift Trucks (South West) Ltd.	Basingstoke	U.K.	46	100.00%	-5	0 [1], [R]	
104	Lansing Bagnall Ltd.	Basingstoke	U.K.	42	100.00%	0	0 [1], [R]	
105	Lansing Linde Castle Ltd.	Basingstoke	U.K.	42	100.00%	0	0 [1], [R]	
106	Lansing Linde Creighton Ltd.	Basingstoke	U.K.	42	100.00%	1	0 [1], [R]	
107	Lansing Linde Jewsbury's Ltd.	Basingstoke	U.K.	42	100.00%	0	0 [1], [R]	
108	Lansing Linde Ltd.	Basingstoke	U.K.	42	100.00%	113	0 [1], [R]	
109	Lansing Linde Scotland Ltd.	Basingstoke	U.K.	42	100.00%	150	0 [1], [R]	
110	Lansing Linde South East Ltd.	Basingstoke	U.K.	42	100.00%	0	0 [1], [R]	
111	Lansing Linde Sterling Ltd.	Basingstoke	U.K.	42	100.00%	0	0 [1], [R]	
112	Lansing Linde Triflik Ltd.	Basingstoke	U.K.	42	100.00%	0	0 [1], [R]	
113	Leader Lift Trucks Ltd.	East Kilbride	U.K.	39	100.00%	60	0 [1], [R]	
114	Linde Triflik Limited	Basingstoke	U.K.	43	100.00%	-104	-79 [1]	
115	M.D.A. (GB) Ltd.	Liverpool	U.K.	42 et al.	85.83%	160	-106 [1]	
116	Rack-N-Stak Ltd.	Preston	U.K.	48	100.00%	0	0 [1], [R]	
117	Regentruck Ltd.	Basingstoke	U.K.	42	100.00%	1	0 [1], [R]	
118	Sevenside Mechanical Handling Group Ltd.	Basingstoke	U.K.	46	100.00%	1,966	0 [1], [R]	
119	Stephensons Lift Trucks Ltd.	Newton Aycliffe	U.K.	37	100.00%	62	2 [1]	
120	Urban Logistics (UK) Ltd.	Basingstoke	U.K.	17	100.00%	95	180 [1]	
121	Handling & Storage Equipment (Ireland) Ltd.	Walkinstown	Ireland	53	100.00%	0	0 [1], [R]	
122	Carest SRL	Buguggiate	Italy	56	100.00%	12	-1 [1]	
123	Milano Carrelli Elevatori S.r.l.	Monza	Italy	56	100.00%	27	-5 [1]	
124	URBAN LOGISTIKA S.R.L.	Lainate	Italy	17	100.00%	44	-9 [1]	
125	Linde Viljuskari d.o.o.	Belgrad - Zemun	Serbia	61	100.00%	73	-98	
126	STILL viljuskari d.o.o.	Belgrad	Serbia	127	100.00%	99	-173 [1]	
127	STILL VILICAR d.o.o.	Ljubljana	Slovenia	14	100.00%	-996	-236	
Associates (equity investments)								
Domestic								
128	Beuthhauser-Bassewitz GmbH & Co. KG	Hagelstadt	Germany	5	25.00%	4,667	627 [1]	
129	Hans Joachim Jetschke Industriefahrzeuge (GmbH & Co.) KG	Hamburg	Germany	5	21.00%	3,613	1,513 [1]	
130	Linde Leasing GmbH	Wiesbaden	Germany	5	45.00%	28,097	3,630 [1]	
131	MV Fördertechnik GmbH	Blankenhain	Germany	5	25.00%	951	66 [1]	
132	Pelzer Fördertechnik GmbH	Kerpen-Sindorf	Germany	5	24.96%	16,134	100 [1]	
133	Willenbrock Fördertechnik Holding GmbH	Bremen	Germany	5	23.00%	8,486	806 [1]	
Foreign								
134	Linde High Lift Chile S.A.	Santiago de Chile	Chile	5	45.00%	9,936	1,659 [1]	
135	Linde Creighton Ltd.	Basingstoke	U.K.	39	49.00%	3,682	1,046 [1]	
136	Linde Sterling Ltd.	Basingstoke	U.K.	39	49.00%	5,906	577 [1]	
137	Linde High Lift Peru S.A.C.	Lima	Peru	134	45.00%	-	-	new in 2010
Joint Ventures (equity investments)								
Domestic								
138	Eisengießerei Dinklage GmbH	Dinklage	Germany	14	50.00%	3,490	-174 [1]	
Foreign								
139	JULI Motorenwerk s.r.o.	Moravany	Czech Republic	5 & 14	50.00%	15,659	1,430 [1]	

List of shareholdings for the year ended December 31, 2010

Annex to the notes

No.	Name	Registered office	Country	Parent company	Holding in (%)	Equity, Local GAAP, TEUR	Earnings, Local GAAP, TEUR	Note
Associates (accounted at cost)								
Domestic								
140	Carl Beuthhauser Verwaltungs GmbH	Hagelstadt	Germany	128	25.00%	33	2	[1]
141	JETSCHKE GmbH	Hamburg	Germany	5	22.00%	67	5	[1]
142	Supralift Beteiligungs- und Kommunikationsgesellschaft mbH	Hofheim am Taunus	Germany	5	50.00%	18	-1	
143	Supralift GmbH & Co. KG	Hofheim am Taunus	Germany	5	50.00%	758	19	
144	Trainingscenter für Sicherheit und Transport GmbH	Bremen	Germany	133	23.00%	99	172	[1]
145	Willenbrock Arbeitsbühnen GmbH & Co. KG	Bremen	Germany	133	23.00%	72	-123	[1]
146	Willenbrock Fördertechnik Beteiligungs-GmbH	Bremen	Germany	133	23.00%	35	3	[1]
147	Willenbrock Fördertechnik Beteiligungs-GmbH	Hannover	Germany	133	23.00%	33	1	[1]
148	Willenbrock Fördertechnik GmbH & Co. KG	Hannover	Germany	133	23.00%	2,400	222	[1]
149	Willenbrock Fördertechnik GmbH & Co. KG	Bremen	Germany	133	23.00%	3,600	680	[1]
Foreign								
150	Willenbrock Baltic OÜ	Tallinn	Estonia	133	23.00%	224	-134	[1]
151	Labrosse Equipement S.A.	Saint Peray	France	27	34.00%	4,548	1,105	[1]
152	Normandie Manutention S.A.	Le Grand Quevilly	France	27	34.00%	13,614	3,148	[1]
153	Castle Lift Trucks Ltd.	Newton Aycliffe	U.K.	39	50.00%	1,210	481	[1]
154	Chadwick Materials Handling Ltd.	Corsham	U.K.	42	48.00%	1,205	-10	[1]
155	D.B.S. Brand Factors Ltd.	Liverpool	U.K.	136	49.00%	0	0	[1], [R]
156	McLEMAN FORK LIFT SERVICES LTD.	Basingstoke	U.K.	135	49.00%	621	109	[1]
157	Stephensons Enterprise Fork Trucks Ltd.	St. Helens, Merseyside	U.K.	136	49.00%	0	0	[1], [R]
158	Tructec Ltd.	Exeter	U.K.	159	32.34%	0	0	[1], [R]
159	Granville Group Ltd.	Exeter	U.K.	48	33.00%	0	0	[1], [L], [R]
160	DAC Handling Solutions Ltd.	Exeter	U.K.	159	32.33%	0	0	[1], [L], [R]
161	EUROPA CARRELLI S.R.L.	Bastia Umbra	Italy	57	40.00%	576	50	[1]
162	Willenbrock Baltic SIA	Riga	Latvia	133	23.00%	-217	-373	[1]
163	Willenbrock Baltic UAB	Vilnius	Lithuania	133	23.00%	138	-84	[1]
164	Nordtruck AB	Örnsköldsvik	Sweden	68	25.00%	632	291	[1]
165	Carretilas Elevadoras Sudeste S.A.	Murcia	Spain	80	38.53%	3,215	-364	[1]
166	CAYSA MANUTENCION S.L.	Valladolid	Spain	80 & 165	46.71%	162	50	
167	Motorové závody JULI CZ s r.o.	Moravany	Czech Republic	5	50.00%	7	0	[1]
Other investments								
Foreign								
168	Giffard Manutention, S.A.	Carquefou	France	56	7.54%	5,699	213	[1]
169	NORTHERN FORKLIFT (SCOTLAND) Ltd.	Leyland	U.K.	48	18.00%	697	701	[1]

[1] Financial figures from prior financial years

[A] Profit and loss transfer agreement with KION GROUP GmbH
 [B] Profit and loss transfer agreement with Linde Material Handling GmbH
 [C] Profit and loss transfer agreement with STILL GmbH
 [D] Profit and loss transfer agreement with KION Holding 1 GmbH

[L] in liquidation
 [R] Dormant company