













Investor Relations Presentation











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- I. KION Group at a Glance
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KION Group at a Glance



One of the world leaders in industrial trucks and supply chain solutions

Joint Offering

- Industrial trucks
- Automated warehouse solutions
- Services

€10.9bn

#1 & #2

Linde **FENWICK**

DEMATIC







#1 in industrial trucks in EMEA¹

Global #2 in industrial trucks²

€791m / 6<u>.9%</u>

Adj. EBIT and margin in FY 2023

in **supply** chain solutions globally³

#1



>42,000

Order intake in FY 2023



Revenue in FY 2023

€11.4bn



Employees as of Dec 31st, 2023

Based on units sold in 2022 (source: Interact Analysis, Global Forklift Market 2023) 2. Based on revenue in 2022 (source: Modern Material Handling; Top 20 lift truck suppliers 2022, August 2023) Based on revenue in 2022 for Dematic - source: Interact Analysis. The Future of Warehouse Automation 2023 (incl. hardware, software and maintenance/servicing provided by systems integrators, excl. airport baggage handling)

KION Group at a Glance



A truly global player with a well-balanced portfolio

Global Footprint

Revenue Split^{1,3}



~2,100 sales and service locations¹

Present in >100 countries¹

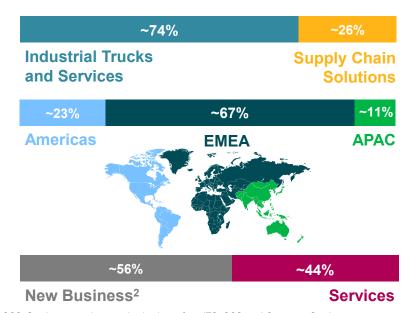




>1.8m industrial trucks in the field¹ **Ongoing**

Lifecycle support

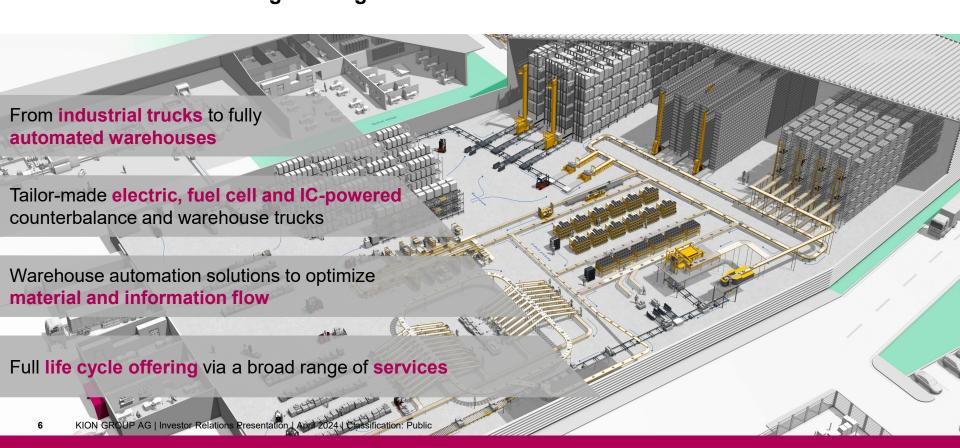




^{1.} Data based on FY 2023 2. New Business comprises ITS new business and business solutions from SCS; Services comprises service business from ITS, SCS, and Corporate Services 3. Corporate Services account for ~2% of revenue in FY 2023

Solutions Offering Broad material handling offering



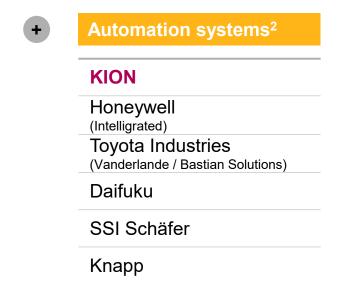


Competitive Landscape





Industrial trucks ¹
Toyota Industries
KION
Mitsubishi Logisnext
Jungheinrich
Crown
Hyster-Yale



Broad intralogistics offering

Full-line player in intralogistics 4.0

^{1.} Based on revenue in 2022 (source: Modern Material Handling; Top 20 lift truck suppliers 2022, August 2023) 2. Based on revenue in 2022 for Dematic - source: Interact Analysis, The Future of Warehouse Automation 2023 (incl. hardware, software and maintenance/servicing provided by systems integrators, excl. airport baggage handling)

KION 2027 Strategy

Strategy further developed – new fields of action defined





Customer needs

Strategic competitive advantage

End-to-end solutions

Reduced costs of moving goods

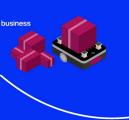
Sustainability

Supply chain agility

Ease and speed of doing business Reliability

Flexibility

Flexibility Energy efficiency



Vision

We are the global leader in understanding our customers' intralogistics and supply chain needs and providing the right sustainable solutions, today and in the future.

360 approach to intralogistics

With successfully positioned differentiated brands teaming up, a complete solutions offering and tailored go-to-market.

Values



What! Offering

Tailored to verticals and customer-specific requirements

Services

Repair, maintenance, upgrades, consulting, financing

Solutions

Software

Full software stack, from Control Tower to vehicle control Hardware

Forklifts, AGVs, AMRs, automated solutions

How:

Action Fields

- Multi-branded Go-to-Market
- and Region-specific growth plans
- Sustainability

- Automation & Software
- Performance & Agility
- 📯 Values, People & Leadership

Integrity
Collaboration
Courage
Excellence



Growth





Resilience & Agility

Profitable Growth
Ambition:
Adi. EBIT margin >10%

Capital Efficiency

KION 2027 Strategy



Newly defined action fields to drive profitable growth



- Successfully positioned differentiated brands teaming up
- Complete solutions offering and tailored go-tomarket

Region-specific growth plans

- Expansion of sales network in China and North America
- Additional production capacity in China (SCS)
- Production expansion & localization in North America

Sustainability

- Li-lon batteries (KBS, Li-Cycle)
- Fuel cell technology
- Al-based energy management (ifesca)
- Products, people, processes

- **Automation** & Software
- Mobile Automation (AGVs, AMRs)
- Proprietary WMS Dematic iQ
- Cloud innovations (Google)
- Artificial Intelligence (IMOCO, LoadRunner)

Performance & Agility

- Global value platform
- Subsystems and standards
- Optimized production network

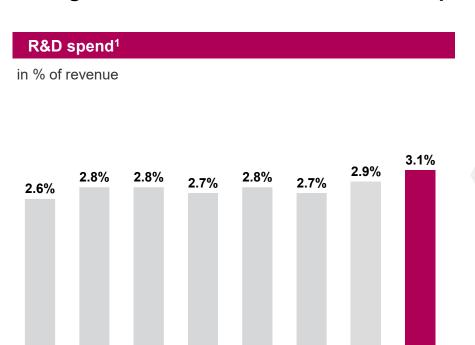


Values, People & Leadership

Development of R&D Spend



Strong R&D commitment with increased spend in clear focus areas



Stable R&D spend at KION Group level at ~3% of group revenue

Increased R&D spend for focus areas:

- New platforms and standards
- Sustainability
- Automation & Software

2018

2017

2020

2021

2022

2023

2019

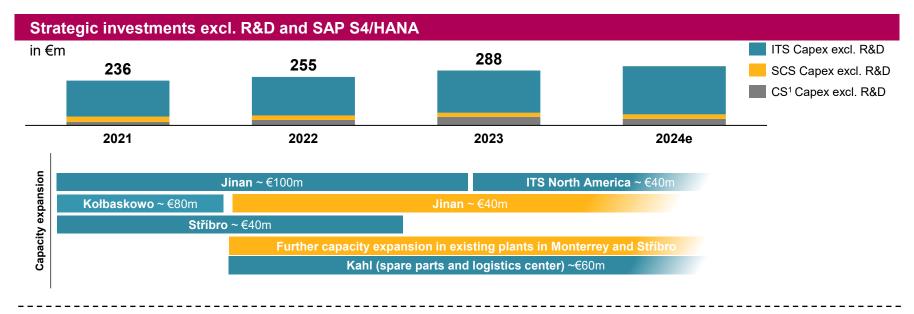
2016

R&D expenditures (P&L) + capitalized development costs = R&D spend

Development of Strategic Investments

KION

Next growth investments lined up





1. Corporate Services

Investment Highlights



Key reasons for an investment in KION Group

1 Attractive markets

Need for intralogistics solutions fueled by **structural trends and demand drivers** e.g., demographics, need for sustainable solutions and faster delivery requirements

2 | One of the global leaders

Well positioned to **outperform the material handling market** by driving customer centricity, innovation and **investments into new technologies**

3 | Capitalize on attractive areas of growth

Focus on **strategic investments** into regional coverage, manufacturing footprint, product and software portfolio

4 | Margin upside potential

Value creation through integrated intralogistics solutions, agility, scale efficiencies and synergies

5 Resilient & sustainable business model

Integrated sustainable business model with **high** contribution from the recurring services business

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Sustainability Topics and Targets



Excerpt

KION sets itself ambitious sustainability targets

2023 KION Group Sustainability Report^{1,3}

Dimen- sion		Targets and indicators, [target year]	Status 2023	Status 2022	
	Occupational health and	Reduction of accident frequency rate ² by 5 % per annum (based on the annual upper limit; long-term: no occupational accidents), [per annum]	5.2	5.9	
_	safety	100 % ISO 45001 certification rate ³ (all sites), [2024]	89 %	80 %	
People	Talent	Increase in employee satisfaction to an engagement score of at least 75 and a participation rate of at least 80 %, as measured by an annual, global employee survey*, [2026]	Engagement score: 74 Participation rate: 80 %	Engagement score: 74 Participation rate: 77 %	
		No cases of non-compliance with KION Group minimum employment standards, [ongoing]	0 cases, target achieved	0 cases, target achieved	
Products	Product and	ITS segment: Average number of selected safety features per industrial truck ⁵ increased to 4, [2027]	3.4	3.3	
	solution safety	SCS segment: Mitigating risks of noise pollution by offering quieter and safer solutions: 20 % of Dematic's solution portfolio targeted to operate under 85 dB(A), [2027]	•	•	
	ITS segment: Strive for an electric-focused portfolio incl. battery and fuel cell-driven products by increasing the share of electric-powered vehicles sold annually to 90%, [2027] Absolute reduction in GHG emissions (Scope 1, 2, 3) in metric tons of CO ₂ e compared with 20217 Near-term [2030]:		91.1 %	88.1 %	
	Climate and energy	Scope 1+2 by 4.2 % Scope 3 by 2.5 % per year (linear) Long-term (before 2050):	-2.2 % -26.5 %	-4.2 % -10.0 %	







Occupational Health & Safety:
Reduce accident frequency rate by 5% p.a.
100% ISO 45001² certification rate by 2024



ITS & SCS: Development towards an **electricfocused portfolio** target to reach 90% share of electrified new trucks and to increase charging efficiency of electric vehicles by 2027





Net zero emissions latest by 2050³

100% ISO 140014 certification rate by 2024

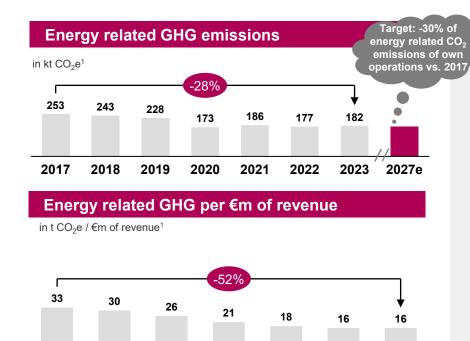
→ Access our full report here

^{1.} KION Group Sustainability Report 2023, p. 6-7 2. vs 89% / 80% achieved in 2023 / 2022 based on all locations / employees 3. Absolute reduction in GHG emissions (Scope 1, 2, 3) in metric tons of CO₂e compared with 2021; KION GROUP AG formally committed to SBTi on 06 July 2023 4. Vs. 90% / 81% achieved in 2023 / 2022 based on all locations / employees

Processes | Climate Change Mitigation



Targeting net zero emissions by 2050 at the latest



2030 targets²

- Reduction of scope 1 & 2 emissions by -4.2% per year
- Reduction of scope 3 emissions by -2.5% per year

2050 targets²

Reduction of 100% CO₂ emissions from scope 1, 2 and 3

Levers for emission reductions include

- Reduction of energy consumption
- Substituting energy sources with carbon-neutral alternatives
- Optimization of lighting and heating systems
- Use of renewable electricity at the majority of production sites

2019

2021

2022

2023

2020

2017

2018

KION Group Sustainability Report 2023, Scope 1, 2, 3.3 market-based 2. The Boards of KION GROUP AG formally committed to SBTi on 06 July 2023

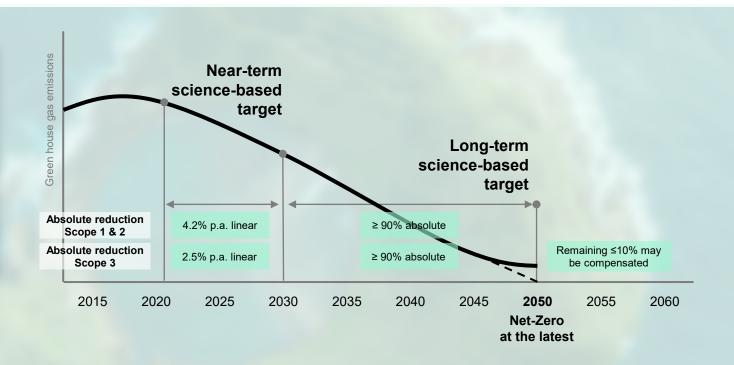
Sustainability Topics and Targets



KION commits to Net-Zero and to the Science Based Targets initiative

SBTi path to 1.5°C Net-Zero (schematic)

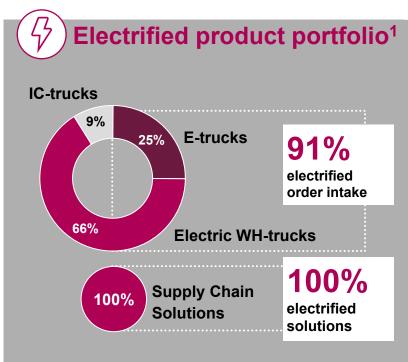
- Near-term path: linear
- Long-Term: Net-Zero by 2050 at the latest, multiple paths possible



Products | Product Electrification & Efficiency



Combining electrification & efficiency focus enables client emission reduction





Energy efficient solutions

Linde X20 - X35

E-truck series with minimized energy consumption yet IC-truck equivalent performance²



Ifesca Energy Management

Smart charging solution to reduce peak power demand





^{1.} Based on order intake FY 2023. 2. Based on self-conducted test of Li-lon powered Linde industrial truck X25 with equivalent diesel-powered Linde industrial truck H25D (both with load capacity of 2.5t) in 2021; KION estimates that total operating performance (productivity measured in time per cycle) of both industrial truck models is comparable. Testing methodology by KION was certified by TÜV Nord in 2009.

3. Internal assessment of Dematic UL1200 SRM and standard technology.

Products | Resource Efficiency and Product Health & Safety



Longevity, efficient resource use and health & safety as key parameters

Using trucks & resources efficiently

99%

recyclability¹ of trucks

ensured through ecological, modular design

1 in 5

trucks sold by ITS in 2023

was a used truck²

100%

of counterbalance weights

in EU made from scrap metal¹

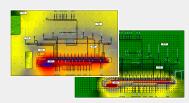
1st to 3rd

life truck lifecycle management

from sourcing to recycling

Health & Safety at customer site

Noise abatement



Dematic Quiet Flow Solution

- 3 15 dB(A) reduction via solution-based approach³
- Integration in new & retrofit applications

Ergonomics



STILL iGo Neo

- Multi-level safety, ergonomic design
- Up to 75%⁴ less mounting and dismounting

^{1.} Linde Material Handling Sustainability Report 2021 2. KION Group Sustainability Report 2023 3. Based on test results from laboratory and on-site product testing 4. Based on internal calculation and on-site testing – target to achieve that 20% of Dematic's solution portfolio operates under 85 dB(A)

KION Selected ESG Achievements



ESG performance constantly improved over the last 5 years...

	Description F		Performance 2023 vs 2018			Description	Performance 2023 vs 2018		
		Revenues	+43%			Employees	+28%		
		Emission intensity GHG emissions Scope 1, 2 & 3.3 Market-based/Revenues	-48%	S		Diversity % of female employees	+2 Percentage Points		
		Water intensity Total water consumption/ Revenue:	- 24 %			LTIFR Lost Time Injury Frequency Rate	-52%		
E		Waste intensity Total waste produced/Revenues	-20%	·	۵	ESG-linked incentive Variable remuneration linked to ESG criteria	Yes from 2020		
	<u> </u>	Energy intensity Total energy consumption/Revenue	-33% es		·@	Supplier assessment EcoVadis to assess suppliers (currently applied to share of suppliers)	Yes from 2018		

Source: KION Sustainability reports 2018, 2019, 2020, 2021, 2022, 2023

People | Occupational Health & Safety and Board Remuneration Promoting employee health & safety and strengthening board ESG focus



Achievements 2023 (selected)¹

of Occupational Health & Safety
Management Systems at all sites
certified²

98% of all employees trained in Occupational Health & Safety

Decrease in LTIFR³ compared to 2022 (target -5.0% p.a.)

ESG-linked board remuneration

ESG-linked board remuneration introduced in 2021 with dedicated **target criteria**:

- Occupational Health & Safety:
 Lost Time Injury Frequency Rate (LTIFR)
- Environmental Management System: ISO 14001 and ISO 45001 certification
- ESG performance:

 S&P Global Corporate Sustainability Assessment
- Employer attractiveness: Employee Survey Score

^{1.} KION Group Sustainability Report 2023, p. 5-7 2. ISO 45001, 100% target by 2024

^{8.} Lost time injury frequency rate: Occupational accidents of active employees with one or more working days lost per million hours worked

Processes | Supply Chain Management



Securing an environmentally and socially responsible supply chain

Transparency along the supply chain





Sustainable supply chain initiative

- Rating: assessment & validation of 21 ESG factors incl. environment, ethics & sustainable procurement
- Target: EcoVadis or equivalent rating available for 100% of strategic and high-risk suppliers by 20231
- Future requirements: Minimum EcoVadis score mandatory for all suppliers by 2027¹

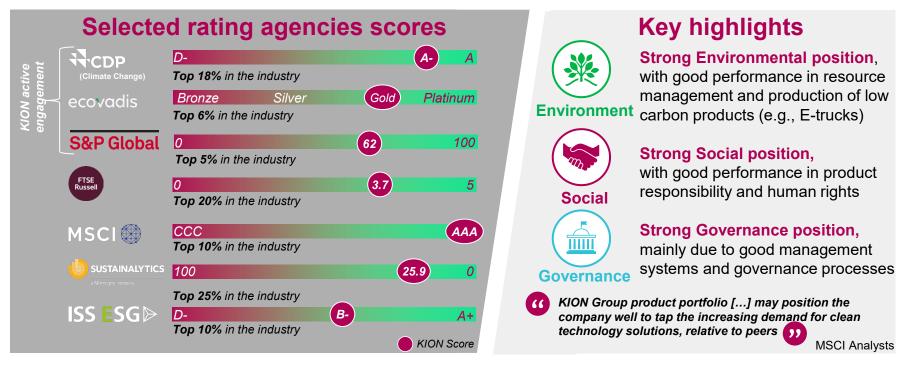
The KION Group Principles of Supplier Conduct comprise the expectation that all suppliers respect human rights and uphold international social standards, including the ban on child and forced labor in accordance with International Labour Organization (ILO) conventions, as well as the enforcement of statutory minimum health and safety standards

[.] KION Group Sustainability Report 2023

Sustainability



ESG Rating agencies recognize KION leadership in sustainability



Note: KION Group is also a member of DAX® 50 ESG (since March 2020), FTSE4Good Index Series (since June 2019) and STOXX® Europe Sustainability (since Dec. 2017)

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Industrial Trucks and Services at a Glance

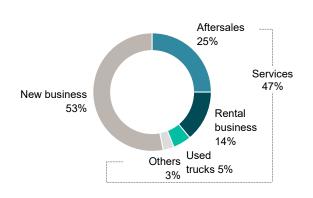
KION

One of the world leaders in industrial trucks

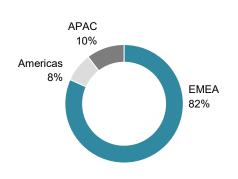


Truck shipments by industry²

Revenue by region¹







No. 1³ in EMEA in industrial trucks

No. 2⁴ globally in industrial trucks

No. 3⁵ in China in industrial trucks

established brands

>1.8m industrial truck base¹ supports aftersales business

~2,000 sales and/or service locations¹

Active in >100 countries

Based on FY 2023
 Calculation in shipment unit terms for 2023, based on German customers only
 Based on revenue in 2022 (source: Modern Material Handling; Top 20 lift truck suppliers 2022, August 2023)

Based on units sold in 2022 (source: Interact Analysis, Global Forklift Market 2023)
5. Based on revenue for 2022 - source: Chinaforklift, 2023

Industrial Trucks and Services at a Glance



Financial overview

Key financials							
(in €m)	2023	2022	2021	2020	2019	2018	2017
Order intake	7,890	8,426	8,166	5,797	6,330	6,211	5,859
Order book	3,197	3,818	2,878	1,384	1,409	1,501	1,216
Order intake (in '000 units)	241.7	268.2	299.4	198.3	213.7	216.7	201.4
Thereof IC trucks	9%	12%	13%	13%	14%	16%	18%
Thereof E trucks	25%	27%	25%	24%	25%	26%	26%
Thereof electrified WH equipment	66%	61%	62%	63%	61%	58%	56%
Revenue	8,480	7,356	6,514	5,723	6,410	5,922	5,572
Thereof new business	53%	49%	48%	48%	52%	51%	56%
Thereof service business	47%	51%	52%	52%	48%	49%	44%
Adj. EBIT ¹	849	420	536	311	695	655	643
Adj. EBIT Margin ¹	10.0%	5.7%	8.2%	5.4%	10.8%	11.1%	11.5%
Number of employees	30,283	28,738	26,149	26,149	26,131	25,533	24,090

Note: Key figures for 2017 were restated due to the initial application of IFRS 15 and IFRS 16; Effective January 1, 2021, the logistics service companies were transferred from the Corporate Services segment to the Industrial Trucks & Services segment. The 2020 segment figures have been adjusted accordingly

^{1.} Adjusted for PPA items and non-recurring items

Industrial Trucks and Services

Integrated business model



New truck sales



- Technology and innovation driver
- Tailor-made solutions and customer options
- Focus on total cost of ownership
- Multiple brands for multiple segments/markets



Around half of new truck units sold carry financing contracts







- Sales support vehicle with benefit for aftermarket and service activities
- Integrated within regular sales process
- Long-term customer relationships



Ongoing customer relationship (e.g. short-term rental) triggers new truck sales







Many customer and most financing contracts linked to service contracts



Rental & used trucks



- Rental offering to match customers' capacity needs
- Integrated in organization of Linde and STILL
- Used truck sales from lease contracts



After duration of financing, trucks are used in rental fleet or sold as used trucks

Service solutions & aftersales



- Proximity with global service network
- Service contracts
- Proprietary spare parts
- Solutions approach including fleet data management, automation and intralogistics services

Competitive Strengths



Three pillars expected to drive profitable growth of KION's ITS segment

Technology expertise



- High operational performance of trucks¹
- Energy solutions offering
- Safety solutions offering
- Mobile automation

Resilient services



- Striving to cover the full life cycle with innovative offering
- Expected to grow continuously with resilient services
- Digitalizing customer-facing processes

Efficiency improvement



- Modularizing products
- Optimizing plant footprint
- Efficient & flexible operations set-up
- Improving sales & services processes

^{1.} Based on a self-conducted test of a typical 2.0 to 3.5 ton Linde industrial truck with equivalent trucks of competitors in 2019, KION estimates that the total operating performance (comprising energy consumption, purchase cost, maintenance and labor cost) of such a Linde industrial truck is better than for an equivalent truck of tested competitors. The testing methodology to compare the energy consumption and productivity (measured as time required per job) of industrial trucks used by KION was certified by TÜV Nord in 2009.

Competitive Strengths – Technology Expertise

















Efficiency



Safety

New truck platforms

with 10 to 15-year lifecycle – more derivatives planned for next years

Digital twin

allowing new feature sales and efficiencies

Enablers

for expansion of market share

R&D depreciation

increases due to product launches

Competitive Strengths – Technology Expertise

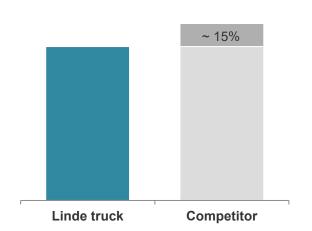
Premium efficiency and total cost of ownership

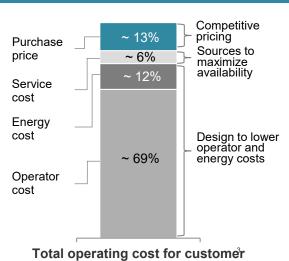


Industrial truck efficiency supports premium pricing¹

Industrial truck purchase price only ~ 13% of TCO

Cost per lorry load cycle²





^{1.} Application of KION developed methodology to compare the energy consumption and productivity (measured as time required per job) of industrial trucks which has been certified by TÜV (TÜV Nord certified testing methodology used by KION (2009)). Based on a self-conducted test of a typical 2.0 to 3.5 ton Linde industrial truck with equivalent trucks of competitors in 2019, which was based on the certified methodology, KION estimates that the total operating performance (comprising energy consumption, purchase cost, maintenance and labor cost) of such a Linde industrial truck is better than for an equivalent truck of tested competitors 2. Describes a defined transport task for loading and unloading of a lorry 3. Based on Western Europe according to Company estimates

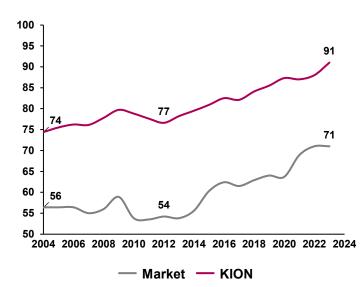
Focus on Sustainability



KION is driving electrification and green industrial trucks

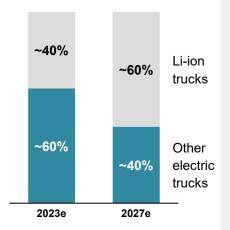


Global development from 2004 to 2023¹



Li-lon share^{1,2}

Estimated market mix by battery technology



Comments on KION Group development

- Continued and substantial shift in global orders from IC-trucks to more sustainable E-trucks, as well as WHtrucks
- WH-trucks included in electrified equipment; therefore, the total share of electrified unit order intake of KION Group was 91% in FY 2023

Comments on market development

 Development expected to continue with Li-lon batteries to power ~60% of all electric industrial trucks ordered globally by 2027²

^{1.} Order Intake, figures in percent / Source: KION Group; WITS/FEM (February 2024, e.g. Market data until October 2023)

^{2.} Management expectations – split for electrified CB-trucks and warehouse equipment

Competitive Strengths – Resilient Services



Digitalization aims to support customers' productivity and KION's efficiency

Remote health monitoring

- Truck stops from wear & tear are reduced
- Repairs and maintenance planned more efficiently







Remote technician support

- Efficiency increase through multimedia dialogue of on-site service technician and back-office specialist
- Aims to reduce downtime for customers through improved firsttime-fix rate

Digital service ordering (app)

- Request service support & monitor status
- Improves convenience and transparency
- Developed inhouse at KION's Digital Campus

Expected benefits to customers

- ✓ Less downtime
- ✓ Higher productivity
- ✓ Lower aftersales cost

Expected benefits to KION

- ✓ Higher first-time-fix rate
- ✓ Shorter repair time
- √ Higher aftersales profitability
- ✓ Higher customer satisfaction

Summary - Industrial Trucks & Services



Accelerate volume growth and return to double-digit adj. EBIT margin

- Exposure to **attractive markets** with products and services addressing core needs of customers
- New business growth expected to be driven by **technology advantages** of new product platforms, safety, energy and automation solutions
- High contribution from **resilient services** through full life cycle offering enhanced by digitalizing processes
- **Efficiency improvements**, e.g., R&D, production footprint, operations set-up, sales & service processes

Harvest on investments in a highly attractive market

Agenda



1. Company Overview

- I. KION Group at a Glance
- II. Sustainability
- III. Industrial Trucks & Services

IV. Supply Chain Solutions

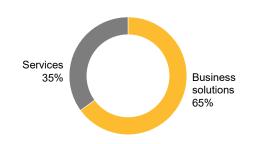
- 2. Market Development and Business Drivers
- 3. Synergies and Combined Activities
 - I. A New Era in APAC
 - II. Mobile Automation
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Supply Chain Solutions at a Glance

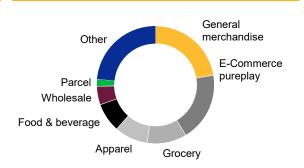
Leading in supply chain solutions



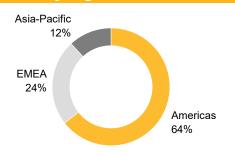
Revenue by product¹



Revenue by industry^{1,2}



Revenue by region¹



No. 1³ globally via

~10,700 employees⁴

~1,500 employees⁴ software and Al engineers⁴ **~2,000**Service

technicians⁴

Ongoing Lifecycle

Lifecycle support

Global presence in >35 countries⁵

^{1.} Based on FY 2023 financials 2. Based on business solutions revenue 3. Based on revenue in 2022 for Dematic - source: Interact Analysis, The Future of Warehouse Automation 2023 (incl. hardware, software and maintenance/servicing provided by systems integrators, excl. airport baggage handling) 4. Data based on Dec 31, 2023

Supply Chain Solutions at a Glance



Financial overview

Key financials									
2023	2022	2021	2020	2019	2018	2017			
3,032	3,362	4,329	3,654	2,771	2,425	2,099			
3,238	3,327	3,792	3,071	2,232	1,797	1,398			
2,997	3,807	3,796	2,627	2,379	2,055	2,010			
65%	75%	80%	75%	75%	74%	75%			
35%	25%	20%	25%	25%	26%	25%			
44	-46	410	278	228	180	189			
1.5%	-1.2%	10.8%	10.6%	9.6%	8.8%	9.4%			
10,666	11,185	10,977	9,157	7,361	6,799	6,820			
	3,032 3,238 2,997 65% 35% 44 1.5%	3,032 3,362 3,238 3,327 2,997 3,807 65% 75% 35% 25% 44 -46 1.5% -1.2%	3,032 3,362 4,329 3,238 3,327 3,792 2,997 3,807 3,796 65% 75% 80% 35% 25% 20% 44 -46 410 1.5% -1.2% 10.8%	3,032 3,362 4,329 3,654 3,238 3,327 3,792 3,071 2,997 3,807 3,796 2,627 65% 75% 80% 75% 35% 25% 20% 25% 44 -46 410 278 1.5% -1.2% 10.8% 10.6%	3,032 3,362 4,329 3,654 2,771 3,238 3,327 3,792 3,071 2,232 2,997 3,807 3,796 2,627 2,379 65% 75% 80% 75% 75% 35% 25% 20% 25% 25% 44 -46 410 278 228 1.5% -1.2% 10.8% 10.6% 9.6%	3,032 3,362 4,329 3,654 2,771 2,425 3,238 3,327 3,792 3,071 2,232 1,797 2,997 3,807 3,796 2,627 2,379 2,055 65% 75% 80% 75% 75% 74% 35% 25% 20% 25% 25% 26% 44 -46 410 278 228 180 1.5% -1.2% 10.8% 10.6% 9.6% 8.8%			

Adjusted for PPA items and non-recurring items
 Note: Key figures for 2017 were restated due to the initial application of IFRS 15 and IFRS 16

Change in Presentation of SCS Customer Service Business from FY 2024



- SCS to follow the ITS methodology
 - Starting in FY2024, SCS Customer Service business will be aligned with methodology applied in ITS
 - SCS Customer Services order intake will exclude Modernizations & Upgrades and will equal revenue (like in ITS)
 - Except for Modernizations & Upgrades, the SCS Customer Service business will no longer be included in the order book
 - The quarterly and FY adjustments on the order intake and order book in FY 2022 and FY 2023 are as follows:

(in €m)	Q1 2022	Q2 2022	Q3 2022	Q4 2022	FY 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023	FY 2023
Order intake (stated)	843	1,022	614	882	3,362	497	873	872	789	3,032
Order intake adjustment ¹	-28	-22	15	-2	-37	-43	8	20	-10	-26
Order intake (pro-forma)	815	1,000	629	880	3,325	454	881	892	779	3,006
Order book (stated)	3,695	3,762	3,477	3,327	3,327	3,000	3,154	3,338	3,238	3,238
Order book adjustment	-294	-322	-317	-302	-302	-338	-331	-314	-317	-317
Order book (pro-forma)	3,401	3,440	3,160	3,025	3,025	2,662	2,823	3,024	2,921	2,921

There will be no impact on revenue and adj. EBIT

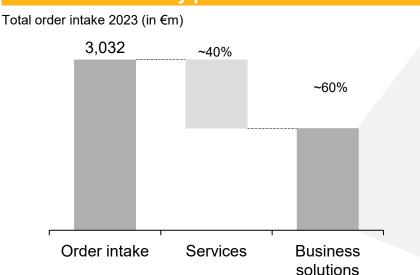
^{1.} Adjustment on order intake is the delta of quarterly order intake less revenue. In FY 2022 and FY 2023, order intake was slightly higher than revenue

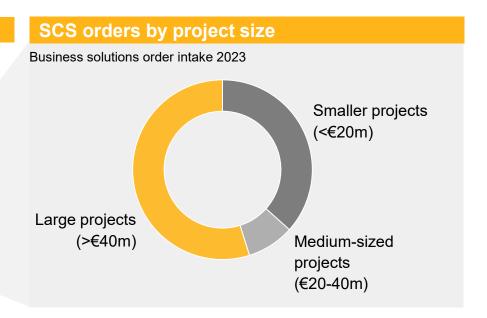
Supply Chain Solutions Order Intake Composition



Service business and smaller projects provide stability

SCS order intake by product

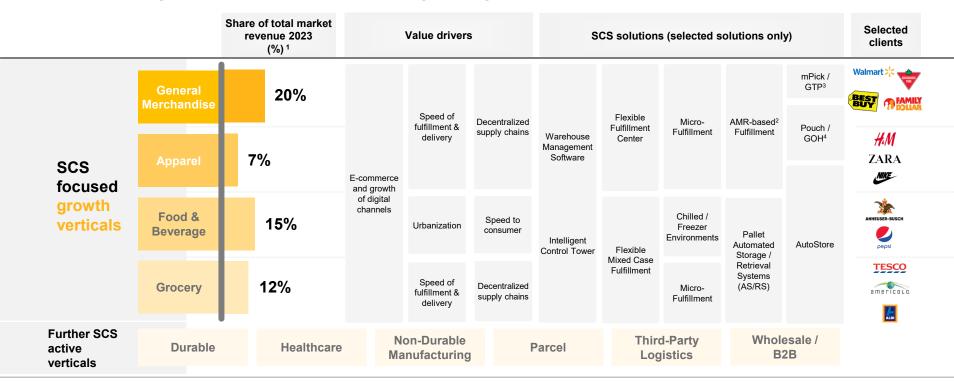




Focus Verticals, Value Drivers and Solutions



Purposeful growth in verticals with highest growth potential

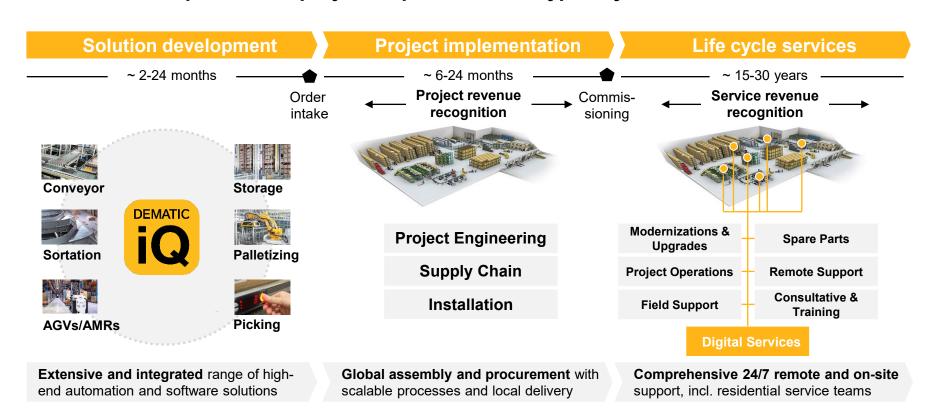


^{1.} Business Solutions Market 2. Autonomous Mobile Robot 3. Modular Pick / Goods to Person 4. Garment on Hanger Source: Management assumptions based on internal KION Market Model as of September 2023

Supply Chain Solutions – Typical Project Timeline



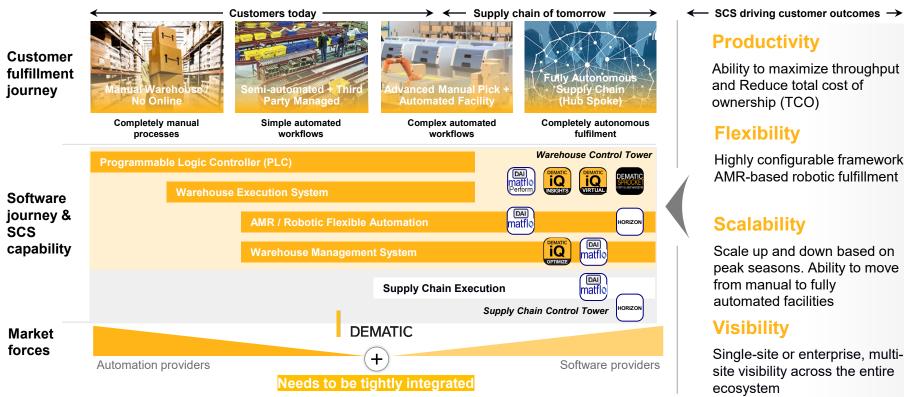
Solution development and project implementation typically last 24 months and more



Software-defined Automation Journey and Capabilities



SCS enables the autonomous supply chain of the future



Productivity

Ability to maximize throughput and Reduce total cost of ownership (TCO)

Flexibility

Highly configurable framework AMR-based robotic fulfillment

Scalability

Scale up and down based on peak seasons. Ability to move from manual to fully automated facilities

Visibility

Single-site or enterprise, multisite visibility across the entire ecosystem

Software Vision and Footprint



Software is core to SCS's portfolio and value proposition

SCS's digital vision

To provide vertical ecosystem based highly intelligent solutions that combine our software / digital capabilities with automation & robotics technology to deliver increased productivity flexibility, reliability, and throughput to customer globally

Software expertise >1,300

Software engineers

Al¹ / R&D, cybersecurity experts >500

Software clients worldwide

>100

Sites with remote monitoring

Client retention rate

Select software customers











































What we deliver

(Value proposition)

increased product throughput

increased labor productivity

increased hardware availability reduction in response & repair times

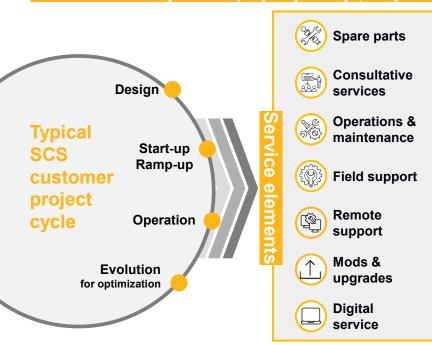
Artificial intelligence

Lifecycle-based Service Approach



Reducing total cost of ownership & driving value-based service offering

Customer intimacy across project journey (20+ years)



Driving business outcomes with combined offerings



Service revenue target

- · Plan to outpace market growth
- Ability to bundle with business solutions to up-sell / cross-up

Dematic Execution Excellence



Regionalization and standardization expected to drive speed, growth & profitability

Upfront engagement



Extensive upfront customer engagement in **simulating** and concepting the right solution

Standardized solutions



Integrated range of various automation and software solutions (pre-configured)

Regionalized fulfillment

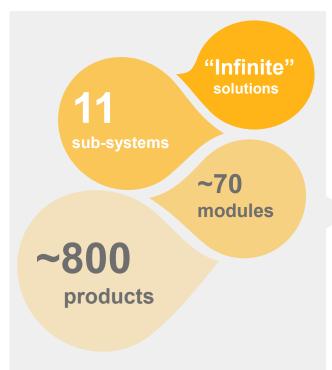


Rapid on-site readiness by delivering products from regional sources

Standardization and Execution Benefits

KION

Standardization is key to improve profitability and speed



Benefits of standards:

Scalability

Standardization helps to reduce manufacturing costs and production times

Faster execution

Selling more standard solutions reduces planning and installation times

Enhanced usability

Similar solutions across different customer locations is beneficial to quality, efficiency, operational control and maintenance

Sustainability

Less waste when integrating on site, driving higher efficiency products

Increasing standards:

Aim to increase the share of standard products to ~40% of SCS order intake

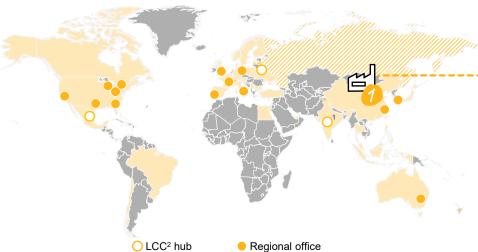
Emerging Markets Footprint

Driving cost leverage through low-cost country presence





Bettering global cost position and scale



Expanding engineering & software support and increasing manufacturing capacity in low-cost countries

1. Acquisition in India subject to regulatory approval 2. Low-cost country 3. Dematic Multishuttle

- Additional SCS APAC plant in China
 - Creating a new manufacturing facility at Jinan
 - Will become the largest SCS plant (28,000 m²) in China
 - Regionalized manufacturing footprint with highcomplex mix (Suzhou, China) with a low-complex mix plant (Jinan, China)
 - Value added products such as conveyors, DMS³ racks and AGVs both for APAC market and overseas
- Engineering & software efficiency
 - Increasing technical support through hub and spoke model for software and project engineering
 - Sourcing from developing markets to drive global cost position

Customer Example: Dematic and Groupe Robert



First fully automated cold storage facility of its kind in Third Party Logistics (3PL)

Solution:

One of the tallest Automated Storage and Retrieval Systems (AS/RS) to support fulfillment of fresh and frozen products from high-density cold storage



60,000 pallets

30,000

in fresh

30,000

in frozen

temperatures down to

-28°C (-18°F)

Benefits:

Doubling of capacity in frozen and 30 to 40% more in the chilled environment

40m (130ft) tall cranes

Customer Example: AMR Solution for Radial Europe



AMRs to move pallets and totes, enhancing warehouse processes

Solution:

largest AMR project to process e-commerce orders for apparel products

Benefits:

improving efficiency (improved services and lower costs for customers), increasing flexibility, ensuring future scalability

26,000 m²

(4 football pitches)

299 AMRs

Pallet-to-picker Bin-to-picker Order-shelf-transport

65,000

tote storage locations

45

pick- and pack stations





Customer example: Holistic Solution for Landmark Group



Largest and the most sophisticated distribution center in the Middle East

Highly Intelligent & networked solution







74,000

2,200



boxes processed per day

stores fulfilled Cont

Continents

Best-in-class automation and robotics technology









36k

371k



220

pallet storage locations

tote storage locations

multishuttles

workstations

Sophisticated integration, executed with excellence









250







SCS employees on site

tons of steel used shipment containers

conveyor

Source: https://www.landmarkgroup.com/int/en/home, 2021



Summary: Supply Chain Solutions Growth and ambition to return to double digit adj. EBIT margins



- Solid long-term market fundamentals expected to drive strong growth of warehouse automation market
- Capture market growth in promising verticals through an ecosystem based on intelligent and connected automation solutions
- Target to lead with **software and robotic technology** embedded into automation solutions across the offering
- Standardization and execution excellence and focusing on emerging markets to drive global cost position

Profitable growth with focus on adj. EBIT

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Material Handling Market Trends

On its path to lights-out material handling solutions





Industrial trucks & Automation systems

Yesterday

Today

Tomorrow

Material handling - technology trends (illustrative)

Megatrends and Expected Market Developments



Material handling industry benefits from attractive macro-drivers

Megatrends & demand implications

Demand for automated warehouse solutions

Long-term market growth

Warehouse automation market

~ +9%



E-commerce

Demand for (value) trucks in Chinese market

Industrial truck market China

~ +7%¹



Sustainable solutions

Demand for zero-emission intra-logistics solutions

Market for Li-lon powered trucks

~ +20%¹



Demographic change

Demand for automated and robotic solutions

Mobile automation market

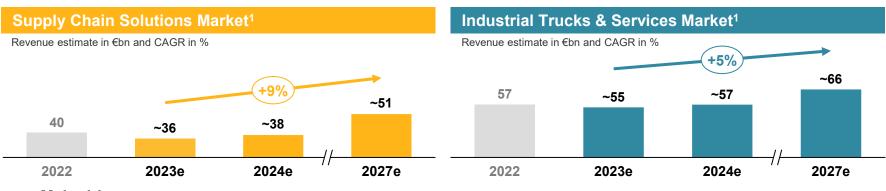
~ +36%¹

^{1.} CAGR 2023-2027, management assumptions based on internal KION Market Model as of September 2023 and Interact Analysis Mobile Robot Market – Mid Year Update May 2023

Material Handling Market



Long-term attractive markets after being temporary weaker in 2023



Main drivers

2023

Expected lower market volume is ground on:

- Temporary slowdown in capex investments from E-Commerce retailers after significant acceleration during COVID-19
- Postponed investment decisions due to near-term economic uncertainty paired with negative impact of the higher interest rate environment
- Solid growth of resilient service business

Beyond 2023

Underlying megatrends drive future growth

- Automation
- Sustainability
- Urbanization, demographic change, labor and space shortage
- Continued growth in online sales
- Speed of fulfilment and delivery

^{1.} Based on internal KION market model as of September 2023, including service, supported by Interact Analysis.

Forklift Trucks Penetration



Well positioned to capture momentum in emerging markets

Regional mix ITS market

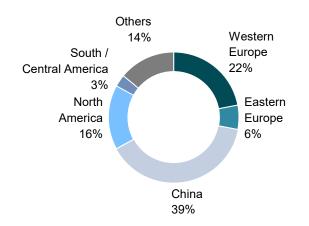
Unit order intake split 2023 in %1

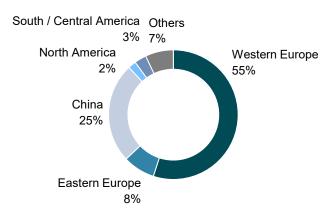
Regional mix KION ITS

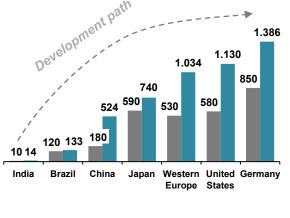
Unit order intake FY 2023 in %¹

Development potential

Forklift penetration² per 1 million inhabitants 2022 vs 2013







2022

Source: WITS/FEM (February 2024, e.g. Market data until October 2023) 2. Number of trucks ordered in 2013 / 2022 – source: WITS/FEM, IMF

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A New Era in China



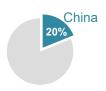
Strategic investments to capture significant upside potential in China

Growth in China



- China is the single largest forklift market² with significant growth potential
- KION is the leading foreign player¹ in China with longstanding experience in operation since 1993
- Comprehensive growth strategy including development of new products, expansion of the local sales network, and a new industrial truck plant

Global GDP 2023²



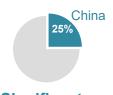
Second largest economy

Industrial Truck Market 10/2023³



Single largest forklift market

KION FY 2023³



Significant upside potential

Strategic Rationale Growing value segment /electrification

Ensure production capacity

Increase market coverage

Based on revenue for 2022 - source: Chinaforklift, 2023

[.] Source: Oxford Economics 2024

^{3.} Based on unit order intake FY 2023 - source: WITS/FEM as of October 2023 (WITS from February 2023)

A New Era in China - New Plant

KION

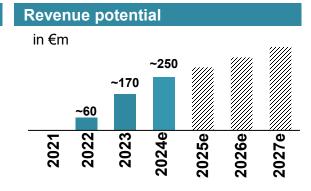
New production plant and R&D center

New plant

- Production capacity of 40,000 units for future growth
- Located in Jinan
- 223,000 m² equivalent to more than 31 soccer fields
- Capex ~ €100m
- Production started in December 2021
- Joint venture between KION (95%) and Weichai (5%)

R&D Center

- Future "Global Center of Excellence for Value"
 for counterbalance products
- Complementing current APAC R&D centers in Xiamen, Jingjiang and Pune



KION Group Global Value Platform



Introducing a completely new approach targeting the value segment



Key features

Production located at new plant in **Jinan**, **China**

Multi-brand product platform for Baoli, Linde Material Handling and STILL

Modular platform for IC- and E-trucks

Various truck configurations ranging **from eco** to value

Strategic importance

Covering the strongly growing **value segment** and strategic positioning vs **Chinese competition**

Important Features of the Value Platform

KION

Using modular platform and scaling drives price competitiveness



Winning selling proposition

- Increased price competitiveness through modular platform
- Reduced service time versus Chinese competitors1
- Optimized price-performance ratio for value customers



Vast product variety

- Basis for >50 new products in next five years
- Incl. Li-lon series with battery variants for all brands



Current status

- Production started in December 2021
- 35 models launched in the 2.0t & 2.5t category during 2022-2023
- Global roll-out in 2023 with local production in Latin America
- **7 models** to be launched in 2024 with local production in North America

Truck architecture using modular components

Produce common modules for masts, chassis and overhead guard, ensuring best product cost and quality

Source standard modules such as engines under joint sourcing to get the best cost to volume ratio



Based on internal benchmarking

Agenda



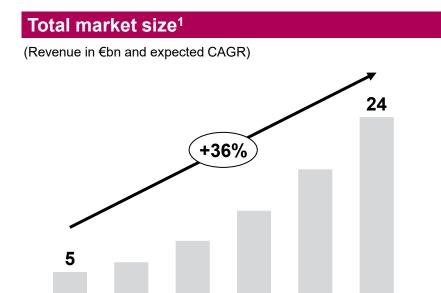
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Mobile Automation Market Overview



Market for mobile automation expected to reach ~ €24bn by 2027

2027e



KION Group

One of the leaders in mobile automation²

FY 2023: revenue +11% to €215m

KION ensures end-to-end solution offerings by developing mobile automation solutions for all KION brands

Strategic partnerships with **Fraunhofer IML** or **Quicktron** and **idealworks** ensure and strengthen future readiness of mobile automation portfolio

Megatrends like labor shortage and increasing supply chain efficiency targets support growth even in economically strained times

2022e

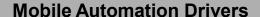
Market for mobile automation is comprised of mobile robots (AGVs and AMRs) and contains hardware, software, commissioning and after sales estimations

^{2.} Source: Interact Analysis Mobile Robot Market – Mid Year Update May 2023

Key Mobile Automation Drivers



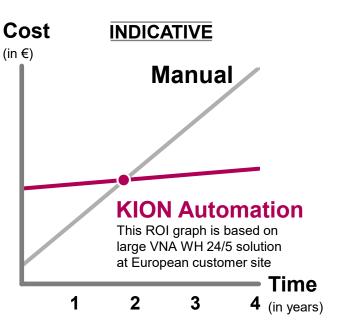
Our mobile automation solutions offer highly-attractive ROI potentials



Attractive ROI Potential

Further Customer Benefits

- Lack of warehouse workforce
- Cost and performance
- Meeting end customer demands



- Lower product damage
- Higher process stability
- Higher process transparency
- Higher flexibility

Mobile Automation – Solution Offerings

We are able to offer a broad range of solutions









Bespoke Solution

 Extensive range of fully customized AGVs

Production:

Mobile Automation Factories

Small Batch Solution

- Built in batches / quasi-standard
- High number of customer options

Production:

Mobile Automation Factories

Serial Solution

 Basis of every robotics solution: tried and tested standard trucks

Production:

ITS Factories

We aim to leverage our global production and sales & services network to capture growth

Industrializing Production of Mobile Automation Solutions



Taking the necessary steps for anticipated strong market growth



Pallet stacker

- Automated production stared in early 2022 in Châtellerault, France
- Substantial reduction in production time achieved
- Also successful in highly competitive Chinese market



AMR

- AMRs for Dematic, Linde Material Handling and STILL with integrated Quicktron technology available
- Production of next-generation M100 model started in **December 2021**
- Dedicated research and production facilities for AMRs in Xiamen, China



LoadRunner

- Development of high-speed, small-sized,
 Al-assisted AGVs in collaboration with
 Fraunhofer IML
- Sortation of ~10,000 parcels per hour by just 60 prototype vehicles – in line with standard sorting systems – currently being tested with DPD Germany
- Common development by KION Group and IML to achieve market launch by 2025

Mobile Automation as binding element between ITS and SCS

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Executive Board of KION Group



More than 60 years of experience in Supply Chain Solutions und Material Handling



Rob Smith CEO

Since 01/2022

With KION 01/2022 Appointed until 12/2024

Nationality: American/ German Born in 1965



Christian Harm CFO

Since 07/2023

With KION since 08/2003 Appointed until 07/2026

Nationality: Austrian

Born in 1968



Valeria Gargiulo CPSO¹

Since 05/2023

With KION since 05/2023 Appointed until 04/2026

Nationality: Argentinian/ Italian

Born in 1972



Andreas Krinninger President

KION ITS EMEA Since 01/2021

With KION since 11/2011 Appointed until 12/2028

Nationality: Austrian

Born in 1967



Mike Larsson

KION ITS Americas Since 01/2024

President KION SCS &

With KION since 02/2021 Appointed until 12/2026

Nationality: Swedish/ American

American Born in 1965



Ching Pong Quek
CTO & President
KION ITS Asia Pacific

Since 01/2013

With KION since 01/2006 Appointed until 06/2025

Nationality: Malaysian

Born in 1967

→ Further details can be found on the KION Group website

1. Chief People and Sustainability Officer

Solutions Offering

Broad material handling offering





Industrial Trucks



Range of products serving customer needs worldwide

Internal combustion (IC) counterbalance trucks (CI. 4/5)

· Mainly used outside









Examples

Electric (E) counterbalance trucks (Cl. 1)

· Mainly used inside









Warehouse technology: rider trucks (Cl. 2)

- Faster transportation of loads
- Specially designed for warehouse requirements









Warehouse technology: pedestrian trucks (Cl. 3)

· Transportation of loads at a walking pace









Tractors (CI. 6)

Industrial processes, train stations, airports









Automated and autonomous vehicles

- Warehouse & distribution solutions
- Automated guided vehicle solutions







Note: The products shown are a selection from KION Group's comprehensive product range $\,$

Global Manufacturing Network



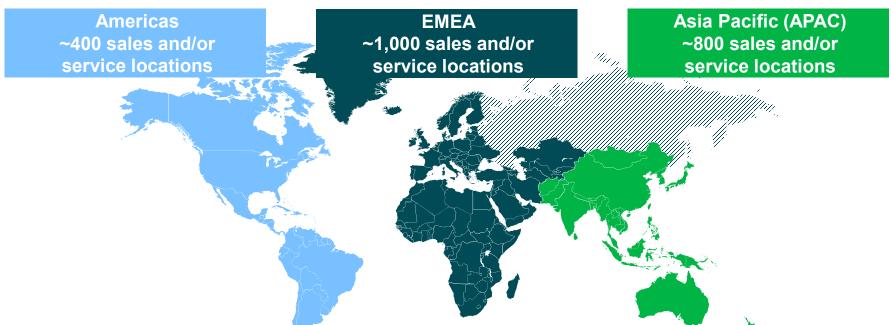
Production facilities for Industrial Trucks and Supply Chain Solutions



KION Group at a Glance



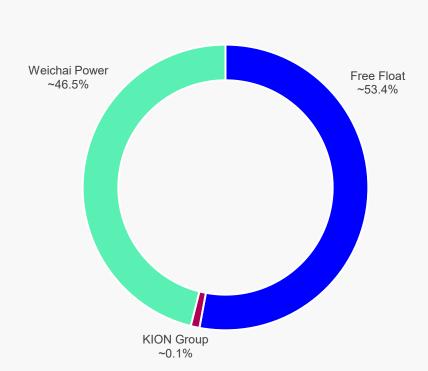
Strong global sales and service network for a global customer base¹



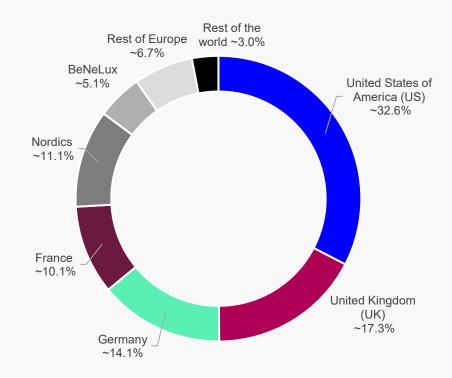
Almost 2,200 sales and/or service locations in over 100 countries with more than 9,100 multi-skilled internal industrial trucks service staff and more than 2,100 systems engineers

All numbers as of December 2023

Shareholder Structure 2023



Free float by country 20231



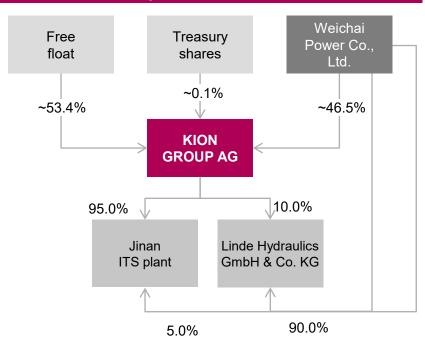
1. Based on 55,315,016 free float shares or 79% of 70,087,264 free float shares (Full Share-ID Dec. 2023)

Ownership Structure and Weichai Power Partnership



Weichai Power is KION's strategic anchor shareholder

Current ownership structure



Weichai Power partnership

KION investment

- Strategic anchor shareholder
- held 30% pre-IPO
- Stepped up from 45.2% to 46.5% in Q4 22

Linde Hydraulics

- Partner and strategic supplier for hydraulic components
- · Captive demand

Cooperation

- Taking advantage of Weichai's customer base
- Utilization of established relationships and dealership network of Weichai Power in China
- Supply of components (e.g., Li-Ion batteries)
- Weichai with 5% stake in JV for Jinan ITS plant

Key Financials

KION

Group figures by year

(in €m)	2023	2022	2021	2020	2019	2018	20178	2016 ⁶	2015	2014	2013	2012 ¹
Order intake	10,876	11,708	12,482	9,443	9,112	8,657	7,979	5,833	5,216	4,7715	4,489	4,590
Revenue	11,434	11,136	10,294	8,342	8,807	7,996	7,598	5,587	5,098	4,678	4,495	4,560
Adj. EBITDA ²	1,749	1,219	1,697	1,384	1,658	1,555	1,496	932	850	780	722	701
Adj. EBITDA margin²	15.3%	10.9%	16.5%	16.6%	18.8%	19.4%	19.7%	16.7%	16.7%	16.7%	16.1%	15.4%
Adj. EBIT ²	791	292	842	547	851	790	777	537	483	443	417	408
Adj. EBIT margin ²	6.9%	2.6%	8.2%	6.6%	9.7%	9.9%	10.2%	9.6%	9.5%	9.5%	9.3%	9.0%
Net income	314	106	568	211	445	402	423 ⁷	246	221	178	138	161
Dividend per share (€)	2.33	0.19	1.50	0.41	0.04	1.20	0.99	0.80	0.77	0.55	0.35	_
ROCE	7.7%	2.9%	9.1%	6.2%	9.7%	9.3%	9.3%	6.9%	11.9%	11.4%	-	-
Capital expenditures ³	443	383	334	284	287	258	218	167	143	133	126	155
Total R&D spending	351	321	273	235	237	222	212	147	131	120	114	120
R&D spend in % of revenue	3.1%	2.9%	2.7%	2.8%	2.7%	2.8%	2.8%	2.6%	2.6%	2.6%	2.5%	2.6%
Free cash flow	715	-716	544	121	568	520	474	-1,850	333	306	196	514
Net financial debt	1,211	1,671	568	880	1,609	1,870	2,096	2,903	573	811	979	1,790
Employees ⁴	42,325	41,149	39,602	36,207	34,604	33,128	31,608	30,544	23,506	22,669	22,273	21,215

^{1.} Key figures for 2012 were adjusted due to the retrospective application of IAS 19R (2011); Order intake, Revenue, adjusted EBIT and adjusted EBITDA were aligned due to the sale of the Hydraulic Business 2. Adjusted for PPA items and non-recurring items 3. Incl. capitalized R&D costs, excl. leased and rental assets 4. Full-time employees incl. apprentices and trainees as of Dec, 31 5. Order intake for FY 2014 adjusted to new presentation 6. Dematic consolidated for 2 months 7. Incl. one-off non-cash effect resulting from the remeasurement of deferred taxes in connection with the corporate tax rate reduction approved in the US 8. Key figures for 2017 were restated due to the initial application of IFRS 15 and IFRS 16

FY 2024 Outlook



H2 adj. EBIT expected to be slightly stronger than H1 driven by SCS

	K	(ION Group		Industrial T	rucks & Services	Supply C	hain Solutions
(in €m)	FY 2023 Actuals	FY 2024 Outlook		FY 2023 Actuals	FY 2024 Outlook	FY 2023 Actuals	FY 2024 Outlook
Revenue change yoy:	11,434	11,200 - 12,000 -2% to +5%	>	8,480	8,500 — 9,000 +0% to +6%	2,997	2,700 - 3,000 -10% to +0%
Adj. EBIT change yoy:	791	790 — 940 -0% to +19%	>	849	850 — 950 +0% to +12%	44	60 - 120 +36% to +173%
FCF change yoy:	715	550 - 670 -23% to -6%					
ROCE (%) change yoy:	7.7	7.4 — 8.8 -30bp to +110bp					

→ ITS: slight growth in revenue and sustainably above 10% adj. EBIT margin SCS: lower revenue reflecting prior year order patterns; slight improvement in margins due to lower number of legacy projects in execution as well as benefits from measures to improve costs base

All predictions for the business performance of the Group and the operating segments in the remainder of the year continue to be subject to uncertainty in view of the development of the macroeconomic environment and lingering uncertainty in the sales and supply markets.

FY 2024 Expectation – Housekeeping Items



Non-recurring items¹

... between **-€10m to -€20m**

PPA

... around **-€90m to -€95m**

Net financial expenses

... between **-€170m to -€200m**

Tax rate

... effective tax rate to be between 29% and 34%

Operating Capex²

... between **-€400m to -€450m**

R&D spending³

... around **3%** of group revenue

Dividend policy

... **25% to 40%** of consolidated net income, subject to availability of distributable profit

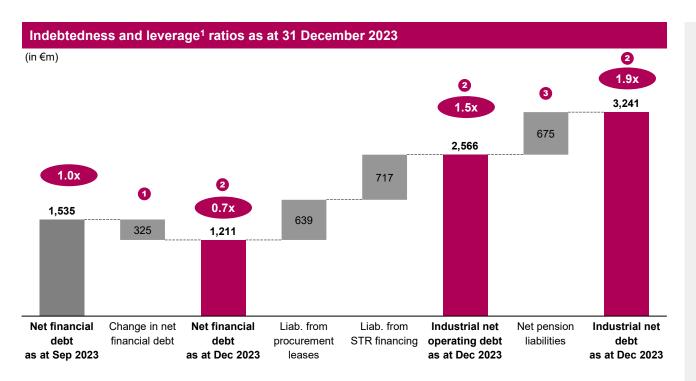
^{1.} Refers to NRIs on EBIT 2. Includes capitalized development costs and spending on property, plant, and equipment and on intangible assets (excluding right-of-use assets)

^{3.} includes R&D expenditure and capitalized development costs Please see disclaimer on last page regarding forward-looking statements

Net Debt



Higher LTM adj. EBITDA leads to further improved leverage ratios



Comments

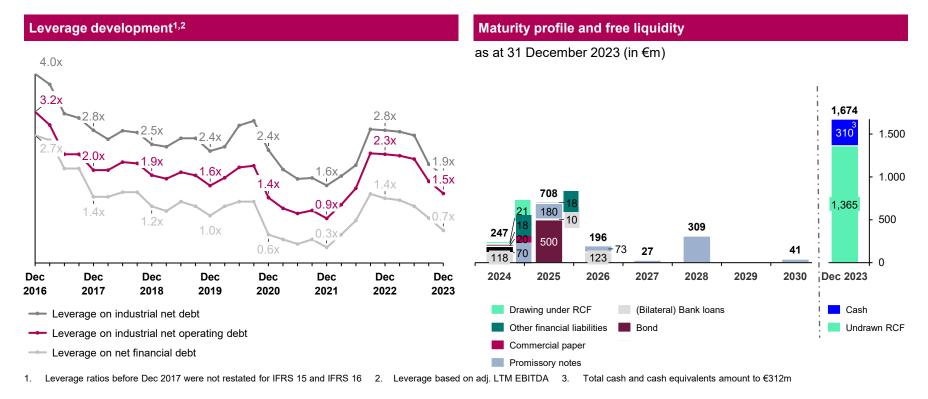
- Positive free cash flow in Q4 partially used for repayment of financial debt, reducing net financial debt by €325m
- Leverage ratios improved further sequentially in Q4 23 driven by further deleveraging and €135m incremental higher LTM adj. EBITDA
 - Leverage ratios on INOD and IND **improved by 0.2x** qoq
 - On 5 February 2024, **S&P affirmed IG rating (BBB-)** with negative outlook
- Incl. €50m additional pension funding (CTA) in Q4

^{1.} Leverage based on LTM adj. EBITDA of €1,749m (Sep. 2023: €1,614m)

Leverage Development and Maturity Profile

Leverage ratios improved further in Q4 2023





Credit Ratings and Refinancing Tools



Refinancing tools

Volume

Debt Issuance Program (EMTN)

Program size €3bn

Bonds issued under the Debt Issuance Program

Issue Date	Sep 2020
Maturity Date	Sep 2025

€500m

Coupon 1.625%

Commercial Paper Program

Program size €750m

ESG-linked revolving credit facility (maturity Q4 2027)

Size ~€1.4bn

Corporate credit ratings

Agency	Rating	Outlook	Last Update
Fitch Ratings (long-term)	BBB	Stable	17 May 2023
Fitch Ratings (short-term)	F2		17 May 2023
Standard & Poor's	BBB-	Negative	01 Feb 2024

ESG-linked RCF details

Bonus-malus interest rate adjustment

Three performance criteria

- +/- 2.5 basis points interest rate adjustment based on ESG performance
- First testing in 2023 (based on KION Group Sustainability Report 2022)
- Lost Time Injury Frequency Rate
- · Share of electrified trucks
- Greenhouse gas emissions

Financial Calendar



Date	Event
25 April 2024	Quarterly statement for the period ended 31 March 2024 (Q1 2024) and analyst call
14 May 2024	KION @ Berenberg Madrid Seminar, Madrid, Spain
15 May 2024	KION @ Stifel German Corporate Conference, Frankfurt, Germany
22 – 23 May 2024	KION @ Berenberg European Conference Manhattan, New York, USA
22 May 2024	KION @ dbAccess European Champions Conference, Frankfurt, Germany
28 May 2024	KION @ Société Générale The Nice Conference, Nice, France
29 May 2024	AGM 2024, Frankfurt, Germany
31 July 2024	Interim report for the period ended 30 June 2024 (Q2 2024) and analyst call
30 October 2024	Quarterly statement for the period ended 30 September 2024 (Q3 2024) and analyst call

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